



TECHNOLOGY DEPARTMENT UPDATE

AUGUST, 2024

A WORD FROM THE TECHNOLOGY DEPARTMENT

- During the month of August we start getting ready for the new school year. That is when we start getting helpdesk tickets in and requests for staff moving rooms. We thank all of you for your patience while we are in and out of the office getting issues resolved.

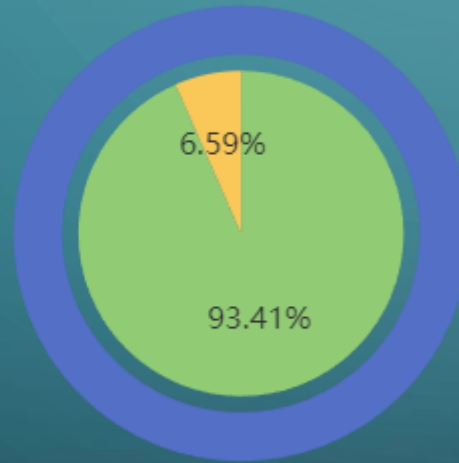
TICKETS

8/1/24 – 8/31/24

YTD

Total

- 546 - Tickets created
- 510 - Of them closed
- 36 - Still open



Total

- 1745 - Tickets created
- 1705 - Of them closed
- 40 - Still open



PROJECTS COMPLETED

- Installed Hudl cameras on EHS pressbox and in the gym
- Handed out Chromebook's to 6th to 12th graders

SOME OF WHAT WE SUPPORT

- At least 10 online learning software to make sure the users can get logged in.
- 190 security cameras.
- Electric door locks across 7 locations.
- Bell/Pa systems for 4 locations.
- At least 90 network switches.
- 3,692 Chromebook's.
- 645 Desktops/Laptops.

SOME MORE OF WHAT WE SUPPORT

- 135 Viewboards.
- 454 Phones.
- Vape sensors across 3 locations and adding more.

NEW ADDITION TO OUR TEAM

- Kelley Lankford has joined our team from the middle school. We are excited to have her and think she will be a great addition to our team.

