



*Stark County  
educational  
service center*

**CORE  
SERVICES**



WELCOME

The staff at the Stark County Educational Service Center is proud to provide Leadership through Innovative Programs to our current members and welcome the opportunity to serve new members as well. We are experienced in meeting the needs of a diverse population of over 100,000 students in a seven-county region.

While not a comprehensive list of services, the following provides a snapshot of the areas of expertise and support available at the Stark County Educational Service Center. More information is available on our website at [www.starkcountyesc.org](http://www.starkcountyesc.org).

I welcome the opportunity to meet with you to discuss in more detail our many administrative, business and information technology services and to answer any questions you might have. We look forward to serving you.

Sincerely,  
Joe Chaddock  
Superintendent  
330-492-8136

MISSION

*The Stark County ESC is committed  
to meeting district needs  
by providing quality educational  
programs, support, and services.*

CORE SERVICE AREAS

The Stark County Educational Service Center is pleased to offer benefits to member districts in the areas of:

**Administrative Services**.....Pages 4-5

The Stark County ESC staff is dedicated to providing many professional growth and development opportunities including community collaboration, workshops and strategic planning.

**Business Services**.....Pages 5-7

Opportunities for growth in the areas of business operations, cooperative purchasing programs and workers compensation are among some of the many services provided.

**Curriculum and Instruction Services**.....Pages 7-9

A variety of services are provided to member districts, keeping them on the cutting edge of education, in both delivery and professional development.

**Special Needs / Student Services**.....Pages 9-11

A multitude of services are provided to member districts enabling affordable procurement and delivery of a wide variety of offerings for students with exceptional needs such as multiple handicaps, hearing loss, emotional and behavioral issues to name a few.

**Early Childhood / Partnerships**.....Pages 11-12

It is the philosophy of the Stark County ESC to provide opportunities for children to grow through a variety of experiences and offers collaborative programs county-wide that serve students, parents and community members.

**Information Technology** .....Pages 12-14

These services improve student learning, testing and staff training as well as administrative and management functions through a variety of technologies.

## ADMINISTRATIVE SERVICES

The Stark County ESC staff is dedicated to providing many professional growth and development opportunities including community collaboration, workshops and strategic planning.

### Administrative Staff Development

- Conferences
- Credit courses
- Workshops

### Board of Education Inservice

- New board member dinner and orientations
- Annual all-county board dinner and workshops
- Individual board workshops
- Grassroots meetings

### Community / Agency Collaboration

- Autism Spectrum Disorder Task Force
- Canton City Board of Health
- CARE Team
- Chamber of Commerce
- Character Counts / People of Character Reception
- Cultural Arts Agencies
- Education Celebration
- Family Council
- Junior Achievement
- Leadership Stark County
- Local Emergency Planning Commission
- Mental Health and Recovery Services Board of Stark County
- P – 16 Compact
- Salvation Army
- Sisters of Charity Foundation
- Stark County Department of Jobs and Family Services
- Stark County Fair Board
- Stark County Family Court
- Stark County Safety Council
- Stark Development Board
- Stark Education Partnership
- State Support Team for Region 9
- United Way
- Workforce Development

## ADMINISTRATIVE SERVICES

### Continuous Improvement Process (CIP) / Strategic Planning Coordination

- Consulting
- Data analysis
- District surveys
- Facilitation for Continuous Improvement Process

### Collaborative Initiatives

- Facilitation of inter-district projects
- Management of county-wide and multiple-district initiatives
- Shared Services

### Crisis Management

- Mobilization of county-wide resources
- Support for emergency situations

### Home Schooling

- Coordination / approval of home schooling applications
- Legal appeals
- Review compliance issues for districts

### Insurance Program Implementation and Management

- Fleet
- Health
- Liability
- Property

### Legal Services

Comprehensive legal services provided by a staff attorney with experience in school and labor law. Areas include:

- Litigation
- Abatement / tax issues
- Special education
- Legal inservices
- Suspensions and expulsions
- Administrative agency representation
- Labor and employment issues

### Management Searches

- Conduct superintendent searches
- Conduct treasurer searches



## ADMINISTRATIVE SERVICES

### Marketing / Public Relations

- Support for levy campaigns
- Relationship building with community and media
- Workshops for marketing and public relations staff

### Negotiations and Labor / Management Issues

- Contract negotiations
- Grievances
- Arbitration / mediation

### Problem Solving

- Labor and management
- Board of Education issues
- Fiscal concerns
- Technology

### Superintendent Meetings

- Monthly meetings and roundtables
- Legislative breakfasts
- Hot topics meetings  
(i.e. Homeland Security, Public Records Law)

## BUSINESS SERVICES

Opportunities for growth in the areas of business operations, cooperative purchasing programs and workers compensation are among some of the many services provided.

### Bidding / Cooperative Purchasing

Cooperative purchasing programs for 59 school districts and related agencies in the areas of:

- 403(b) Third Party Administrator Services
- Administrative Software
- AEDs
- Artificial Turf
- Classroom Supplies
- Computer Printers and Software
- Copiers and Copier Supplies
- Custodial Supplies
- Document Management
- Drug / Alcohol Testing
- Electrical Supplies
- Electricity
- Food and Paper Products, Including Bakery and Dairy

## BUSINESS SERVICES

- Fuels – Gasoline and Diesel
- Furniture Catalog
- Industrial Supplies Catalog
- Interactive Technology Catalog
- Insurance – Health, Fleet, Liability and Property
- Kitchen Supplies and Equipment
- Medicaid Billing Agent
- Mobile Learning Solutions
- Musical Instruments, Equipment and Supplies
- Natural Gas
- Office Supplies Catalog
- On-Line Payment System
- On-Line Training
- Paint
- Paper – Computer and Copy
- Parent Notification Programs
- Portable and Modular Buildings
- Produce
- Rapid Response Notification System
- Refuse Removal
- Roofing
- School Bus and Van Physicals
- School Bus Camera Systems
- School Bus Radios
- School Busses
- Scoreboards and Marquee Signage
- Sports and Health Catalog
- Substitute Calling Software
- Technology Supply Catalog
- Track and Court Surfaces
- Unemployment Services
- Workers' Compensation Managed Care Organization and Third Party Administrator

### Bus Driver Certification

Coordinate and provide the following as required by Ohio Revised Code:

- Twelve hours of pre-service training
- Fifteen hours of on-the-bus instruction
- Criminal Background Checks (BCI / FBI)
- Physical and drug and alcohol tests
- Abstract from Bureau of Motor Vehicles
- Commercial Drivers License (CDL)
- Annual four-hour inservice training

## BUSINESS SERVICES

### Certification / Licensure / Criminal Background Checks

- Certification applications and renewals
- Licensure applications
- Substitute training – certify over 1,000 substitute teachers each year
- Electronic fingerprinting – fingerprinting for 4,000 people each year

### Classified Staff Development

Classified staff development as required and requested, including:

- Stark County Energy Conservation Group
- Compressed Natural Gas Vehicle Symposium
- Hiring and developing district support staff
- Food service best practice training
- School bus training
- National School Lunch Meal Pattern Training
- Offer vs Serve Training

### Classified Staff Roundtables

Roundtable coordination for:

- Business Managers
- Communications Coordinators
- Facilities Managers
- Food Service Supervisors
- Transportation Coordinators
- Treasurers
- Workers' Compensation Group

### Collaboration

Local and state collaborations:

- Annual Stark County Fair Band Show
- Association of Educational Purchasing Agencies (AEPA)
- Junior Achievement of East Central Ohio, Inc.
- Leadership Stark County Education Day (LSC)
- Local Emergency Planning Commission (LEPC)
- Ohio Council of Educational Purchasing Consortia
- Ohio Schools Consortium Natural Gas Hedging Committee (OSC)
- Police Chiefs / Superintendents Work Group
- Stark County Safety Council
- Stark Regional Transit Authority Transportation (SARTA)

## BUSINESS SERVICES

### Courier

- SCESC courier provides services to 30 district locations and related agencies traveling in excess of 36,000 miles per year
- Significant dollar savings in postage and handling for both mail items as well as film and tape library pieces

### Environmental / Compliance

- Ongoing training for district staffs in:
  - Blood-borne Pathogens
  - OSHA Circuit Training
  - Asbestos Refresher Training
  - Workers' Compensation PDP Programs
  - Bus and Van Driver Certification and Training
- Trainings as issues arise concerning:
  - Mold control and elimination
  - Indoor air quality
  - Underground storage tanks

### Financial Analysis and Fiscal Support

- Assistance in analyzing the financial status of districts
- Interim treasurer services provided when needed
- Mentoring available to new treasurers

### Fiscal Agency Services

The SCESC treasurer provides fiscal services for:

- Stark County Educational Service Center (SCESC)
- Stark County Council of Governments (COG)
- Stark / Portage Area Computer Consortium (SPARCC)
- State Support Team – Region 9
- Stark County Schools' Collaborative
- Stark County CARE Team
- Stark County Family Council
- Stark County Help Me Grow
- Olweus Bullying Prevention

## BUSINESS SERVICES

### Graphic Design / Publications

- Assists districts with the design and printing of annual reports, athletic programs, business cards, strategic plans, stickers, posters, pocket calendars, wallet-sized schedules, newsletters, dinner programs, dedication programs, posters, bulletin board artwork, and student handbook cover designs
- Aids in staff development by providing one-on-one assistance with computer software and/ or design layout

### Printing

- Comprehensive printing services available to member districts
- Over 5,666,000 impressions made and 2.6 million sheets of white paper used annually

## CURRICULUM & INSTRUCTION

A variety of services are provided to member districts, keeping them on the cutting edge of education, in both delivery and professional development.

### Assessment Literacy / Assessment Alignment

- Assist in the development of common assessments for all curricular areas
- Assist in the alignment of assessment with curriculum and instruction
- Promote understanding of and for learning
- Guide implementation of standards-based grading
- Assist in development of content literacy in all areas and grade levels
- Assist with Third Grade Guarantee Requirements
- Coordinate a K-12 literacy/ELA lead teacher program
- Assist districts with alignment to the Next Generation of Assessments with the Ohio New Learning Standards

### Continuous Improvement Implementation

- Serve districts as curriculum assistants providing in-depth assistance on developing, implementing, and evaluating aspects of their school improvement plans

## CURRICULUM & INSTRUCTION

### Curriculum Alignment Process

- Assist with curriculum mapping and alignment of curriculum, instruction, and assessment

### Data Literacy

- Conduct regional and district training for understanding and use of the results of Value-Added information
- Provide information and training related to data programs from local, state and commercial programs
- Assist districts in interpreting and using the results of the District Report Cards

### Entry Year Mentoring and Induction

- Assist districts in developing and implementing the Ohio Resident Educator Program, Years 1-4
  - Lead mentor meetings
  - Mentor training
  - County-wide Resident Educator Meetings for Year 1 Resident Educators
- Assist districts in teacher licensure implementation (LPDCs and performance based licensure, PRAXIS)
- Share with districts the newest information on licensure, ISLLC standards for administrators, Ohio Principals Evaluation System, Ohio Teachers Evaluation System, and Standards for the Teaching Profession

### Evaluation

Assist districts in the implementation of:

- OPES - Ohio Principal Evaluation System Training
- OTES - Ohio Teacher Evaluation System Training
- SLO – Student Learning Objectives Training
- eTPES: electronic Teacher and Principal Evaluation System

### Grant Writing and Development

- Write and implement local, state and federal grants to meet district needs
- Assist in program evaluation of grants and major initiatives

## CURRICULUM & INSTRUCTION

### Instructional Materials Study

- Research and evaluate a variety of instructional materials suitable for all curricular areas including textbooks, supplemental materials, CD-ROMs, software, hands-on materials, and web-based resources, including ODE resources
- Provide tools to evaluate materials
- Research best programs to share information with districts

### Leadership Development

Offer leadership development opportunities to current administrators and teacher-leaders

- Principal study groups
- Aspiring administrators / teacher leaders
- Lead teacher meetings in all core curricular areas (math, science, social studies, language arts, arts, foreign language, special education, counselors, English Language Learners, physical education/health, gifted)

### Master Teacher Certification

- Conduct Information Sessions on the Master Teacher Program
- Evaluate Master Teacher applications

### Needs Assessment / Data Collection

- Conduct needs assessment surveys to determine curricular, instructional, and professional development needs and share results with districts
- Track district report card data to be aware of needs for grants and planning professional development
- Evaluate all professional development and use as formative data

## CURRICULUM & INSTRUCTION

### Professional Development

- Offer on-going professional development to meet district needs related to:
  - Administrative Professional Development Series
  - New Generation of Assessments and the Ohio New Learning Standards
  - Roundtables for curriculum directors, gifted coordinators, gifted intervention specialists, principal leaders, counselors, special education directors, CTPD tech prep directors, CTE site leaders
- Provide graduate credit at a reduced cost for licensure renewal
- Provide academic year and summer professional development to meet the needs of districts

### Race to the Top

- Guidance and support to implement Race to the Top initiatives

### Research on Best Practices / State and Federal Mandates

- Conduct research / receive training to maintain up-to-date information on best practices to share with districts

### Technology Integration

- Assist districts in the integration of technology into curricular areas such as SAMM technology training, using blogs, Smart Boards and Podcasting
- Investigate and evaluate innovative uses of technology to enhance curriculum, instruction, and assessment, such as online courses, blended learning, flipped classroom

### Title I Programs

- Title I Coordinators' meetings
- Kindergarten Transition Readiness Task Force meetings



## CURRICULUM & INSTRUCTION

### Title III Programs

- Title III Consortium to serve limited English proficient students
- Consortium meetings to determine, develop and implement district needs
- Staff training in learning strategies to support limited English proficient students
- English Language Services teacher validation (The University of Akron)

### Direct Student Programs

- Offer specific student related projects to meet district needs
  - Annual College Fair for families to explore the offerings of over 130 colleges and post secondary options
  - The County Math Tournament
- Assist districts in developing dual credit opportunities
- Promote Career Arts Day
- Support Stark County Youth Council
- Promote Junior Achievement programs
- Promote Model United Nations
- Promote National History Day

## SPECIAL NEEDS/STUDENT SERVICES

A multitude of services are provided to member districts enabling affordable procurement and delivery of a wide variety of offerings for students with exceptional needs such as multiple handicaps, hearing loss, emotional and behavioral issues to name a few.

### Audiological Services

- Services for children with hearing loss
- Hearing screenings for preschool and school age children
- Training for school nurses and speech therapists regarding recommended protocols for hearing screening
- Grants management for the Massillon Kiwanis to provide hearing aids for children and amplification systems for classrooms
- “Hit It” Program for middle and high school students with hearing losses to promote advocacy and communication skills

## SPECIAL NEEDS/STUDENT SERVICES

- Basic and advanced workshops for sign language
- State of the art audiology center for the diagnosis and care of children with hearing loss Advocacy for legislation to promote early identification and early intervention of speech services

### SPEAK Program

- Preschool program for hearing impaired children with cochlear implants and hearing aides
- State of the art technology utilized to immerse children in an auditory oral approach to learning

### Occupational and Physical Therapy

- School based services provided to students in an educational setting
- Services for children with a variety of handicaps, including cerebral palsy, Down Syndrome, spina bifida, birth defects, head injuries, pervasive developmental disorders, autism, and muscular dystrophy
- Therapy frame of reference includes neuro-developmental treatment, orthopedic, myofascial release and sensory processing
- Workshops for regular education teachers

### School Psychologists Meetings / Roundtables

- Monthly meetings for school psychologists
- Legal updates regarding federal and state mandates
- Discussions relative to identification and assessment best practices
- Professional development workshops and inservice

## SPECIAL NEEDS/STUDENT SERVICES

### Services for Children with Multiple Handicaps

- Services provided for children kindergarten through high school and a transition program provided for students ages 18 through 22
- Academically based curriculum carefully articulated through the grade levels Functional activities, including self-help, community experiences, career exploration, and paid job placement
- Speech and language support services designed for social language proficiency
- Private grant provides an annual Prom for graduating students
- Hands-on summer training for teachers in dealing with students identified with Autism

### Spectrum Disorders

- Summer work program available for students with support from a grant from the Showers Foundation

### Services for Children with Emotional and Behavioral Issues

- Services for students grades K-12
- Academically based standards curriculum with an emphasis on socio-emotional skills
- Mainstreaming for students when appropriate
- Group and individual psychological counseling services available
- Speech and language services available
- Workforce Initiative entitled "Ready, Set, Work" provides career exploration, job coaching and paid job experiences for the high school students

### Special Education Directors Meetings / Roundtables

- Monthly meetings for county-wide special education directors, coordinators and pupil personnel directors
- Updates on the legal aspects of implementing the federal and state mandates that govern service delivery in special education
- Forum for networking and problem solving special education issues
- Provides email updates from the Council of Exceptional Children, Ohio Department of Education, and OAPSA (Ohio Association of Pupil Services Administrators)
- Professional development workshops and inservice

## SPECIAL NEEDS/STUDENT SERVICES

### Special Education Lead Teacher Meetings

- Quarterly meetings for lead teachers
- Legal updates regarding federal and state mandates
- Discussions relative to identification and assessment best practices
- Professional development workshops and inservice

### Speech / Language Consultation

- Speech / language pathology service for Emotionally Disturbed and Multiple Disabilities classrooms
- Workshops on the role of language in literary development
- Autism spectrum disorders remediation strategies
- Implementation of the federally IDEA required assistive technology and augmentative communication services
- Summer autism programs for children identified with autism
- Training for Multiple Disabilities teachers to provide appropriate classroom instruction

### Speech / Language Meetings / Roundtables

- Monthly meetings for speech / language pathologists
- Updates on federal and state mandates
- Discussions on topics relevant for speech /language therapists
- Professional development workshops and inservice

### Staff Development and Training

- Child Abuse Awareness
- CPR
- First Aid
- Medication Distribution Training
- Restraint Training

## SPECIAL NEEDS/STUDENT SERVICES

### Stark County Exceptional Olympics

- Annual collaboration event for special needs students throughout the county
- Competitive participation in events including bowling, base running, basketball, indoor hockey, softball, football passing, soccer ball kicking
- Recognition for participation at an awards closing ceremony
- Sponsored by the Canton South Rotary Club and other local businesses
- Event site at Perry Local High School

### Collaboration with Universities

- Opportunities for student teaching, field work and internships in the following areas: Occupational Therapy, Physical Therapy, Audiology, Educational Disabilities, and Multiple Disabilities

## EARLY CHILDHOOD/PARTNERSHIPS

It is the philosophy of the Stark County ESC to provide opportunities for children to grow through a variety of experiences and offers collaborative programs county-wide that serve students, parents and community members.

### Accreditation and Licensing

- Assistance with National Association for the Education of Young Children (NAEYC)
- Preparation of pre-K classroom environment for licensing, including purchasing supplies and equipment

### Administrative Responsibilities

- Collaboration with districts to maintain state funding for Stark County Integrated Preschool (SCIP) special education classrooms and Early Childhood Educational Classes
- Maintenance of EMIS data for preschoolers with developmental delays and low-income Compliance with state licensing and staff evaluation requirements
- Collaboration with districts to write consortium strategic plan and goals (CCIP)

## EARLY CHILDHOOD/PARTNERSHIPS

- Maintenance of early childhood consortium's IMPACT document and compliance reports as required by Ohio Department of Education (ODE)
- Monitoring of sites' operating licenses through ODE

### Community Partnerships

- Loss and Trauma Task Force coordinated by the Sisters of Charity and sponsored by the court system to address areas of child development infusing brain development research
- Opportunities for student teaching, field work and internships in early childhood centers
- Collaboration with local colleges and universities to support their students with student teaching placements, field work and internships at Stark County Educational Service Center Early Childhood Sites
- Collaboration with Help Me Grow (HMG) and school districts to maintain timelines regarding transition to preschool programs
- Collaboration with Head Start, Stark County Board of Developmental Disabilities, SST 9 and Help Me Grow to maintain the Transition Agreement as required by ODE

### Curriculum and Assessment

- Research-based early childhood curriculum / assessment aligned with Ohio Department of Education Early Learning Content Standards
- Multi-Factored Evaluation (MFE) process for preschool referrals for special education services and transition plans for Kindergarten
- Assistance with preschool and kindergarten screenings
- Collaboration with districts regarding Help Me Grow timelines and compliance requirements for assessments and transition

## EARLY CHILDHOOD/PARTNERSHIPS

### Health / Nutrition / Social Services

- School nurse for approximately 500 students, completing health screenings and consultation as needed
- Nutritionist for distribution of food products for the Stark County Early Childhood Program, Portage Collaborative Montessori School, and Day Early Childhood Center sites
- Social worker consultation with early childhood staff concerning student emotional and behavior concerns
- Social worker to address family personal crises and to form linkages with appropriate agencies
- Program to assist Stark County paraprofessionals meet the requirements of the No Child Left Behind Legislation

### Parent Partnerships / Parent Policy Council

- Facilitate monthly Parent Policy Council meetings of parent representatives

### Preschool Cooperative Classes

- Serve children with special needs and / or from low-income families in district classrooms, Head Start, child care and home settings

### Speech / Language Services

- Evaluate and treat approximately 300 identified children annually
- Consult with classroom teachers, itinerant teachers, and families to enhance language development of preschool children

### Stark County ESC Early Childhood Program

- Serve children with special needs and/or from low-income families in district classrooms, Head Start, child care and home settings

### SPEAK Program

- A preschool oral auditory program for hearing impaired children with cochlear implants and hearing aids
- Utilization of state of the art technology to immerse children in an auditory oral approach to learning

## EARLY CHILDHOOD/PARTNERSHIPS

### School Psychologists

- Participate in monthly staff meetings to discuss caseloads, referrals, identification and assessment best practices
- Attend legal updates regarding federal and state mandates
- Attend professional development workshops and in-services

### Physical Therapy

- Provide school based services to students in an educational setting
- Provide services to children with a variety of handicaps, including cerebral palsy, Down Syndrome, spina bifida, birth defects, head injuries, pervasive developmental disorders, autism and muscular dystrophy
- Provide therapy frame of reference including neuro-development, orthopedic, myofascial release and sensory processing
- Facilitate trainings for regular education teachers

## INFORMATION TECHNOLOGY

These services improve student learning, testing and staff training as well as administrative and management functions through a variety of technologies.

### Back-Up Contracted Service

- Off-site back-up services for district servers

### Connectivity to Statewide Network

- Electronic connections to Ohio Education Computer Network for transfer of documents, messages, data and other resources as required
- Maintenance of school district staff lists for distribution of materials
- Archival and maintenance of electronic resources

### Decision Support System Services

- Data warehouse
- TestingWerks / GiftedWerks
- Value added support

## INFORMATION TECHNOLOGY

### Distance Learning / Virtual Courses

- Virtual schooling delivery of instruction to students
- Voice, video and data transmission in synchronous and asynchronous modes for instructional purposes
- Research on ‘best practices’ in distance learning
- Digital curriculum repository

### Electronic Gradebook

- Support and training in the entry and maintenance of grades and attendance data
- Transfer of data between student administration and gradebook software packages
- Access to student data by parents and students
- Support and training in the tracking of academic content standards mastery by students
- Online assessments

### EMIS

- Entry and maintenance of data to meet ODE reporting requirements
- Training in the use of the EMIS software and related reporting requirements
- Contracted EMIS services for school districts
- Processing and transfer of data to ODE and other related entities

### Enrollment Projections

- Projection of enrollment data

### Financial Technical Assistance

- Staff support for financial duties during times of exigency and extraordinary circumstances

### Geographical Information System (GIS) Support

- Bus routing
- School boundary analysis
- Voting analysis

### Instructional Resource Management

- Alignment of educational resources to academic content standards
- Lesson plan scheduling and coordination
- Tracking of student mastery of academic content standards

## INFORMATION TECHNOLOGY

### Internet Provider

- Internet access
- Content filtering
- Domain Name Services
- Internet Protocol address space

### Library Automation

- Support and training in the entry and maintenance of media center educational resources
- Access to electronic periodicals and ebooks
- Electronic card catalogs

### Network Support Services

- School district network management
- Technology planning and coordination
- Hardware and software troubleshooting and repair
- Wireless access point management

### Professional Development Tracking System

- My Learning Plan software for tracking teacher professional development
- HR Kiosk software for tracking teacher professional development

### Research and Analysis for Instructional Strategies

- Technology integration research, training and support
- Technology integration research review

### Research and Analysis for Financial Data and Program Policies

- Financial projections
- Coordination of selected financial transactions with external agencies (i.e. direct deposit, federal and state tax data, etc.)

### School Accounting

- Uniform School Accounting System software package
- Training and support for financial accounting software
- Accounts payables and receivables application and support

### Software Selection

Software review and analysis



## INFORMATION TECHNOLOGY

### Staff Payroll

- Uniform Staff Payroll System software package
- Training and support for payroll and personnel software
- Contracted payroll services for school districts

### Student Administration

- Software package for the entry and maintenance of student data including grades, attendance, discipline, class scheduling, etc. Creation of student progress reports, transcripts, rank listings, etc.
- Archival of data
- Training and support in the use of the software and related procedures

### Student Testing Services

- Transfer of data from test scoring sources to student testing database
- Maintenance of student testing data
- Transfer of data to related student data applications
- Training and support for software usage
- Coaching for district personnel in the implementation of electronic resources

## INFORMATION TECHNOLOGY

### Student Transportation

- Training and support for student transportation software usage
- Group purchasing of student transportation software and related materials

### Technology Training

Training in hardware, software, policies and procedures relating to technology

### VoIP

- Contracted VoIP telephone service
- System planning, coordination and troubleshooting

### Wide Area Network Implementation

- Electronic connectivity within region
- Security for wide-area network against hacking, viruses, SPAM, etc.



