

OFFICE OF INSURANCE QUICK REFERENCE GUIDE

Frequently Asked Questions

How can I receive an insurance ID card?

Register with Blue Cross & Blue Shield of Mississippi at bcbsms.com. Once registered, an option to print your insurance ID card is located in the "Your Info" tab.

Download the Blue Cross & Blue Shield of Mississippi mobile app from the Google Play store at <https://play.google.com/store/apps/details?id=com.bcbsms.myblue.mobile.android> or in the apple app store at <https://apps.apple.com/us/app/myblue/id633327088>



myBlue
Blue Cross & Blue Shield of Mississippi
Designed for iPad
★★★★☆ 2.5 + 50 Ratings
Free

You may also call Blue Cross & Blue Shield of Mississippi at 800-709-7881 to request a card over the phone.

How do I cancel my coverage?

- Active Employee- Contact your Human Resources representative.
- Retiree – A written request including your name, address, membership ID number, termination date, and your signature can be faxed to 601-664-5342 or mailed to
Blue Cross & Blue Shield of Mississippi Membership
Attn: Retirement Department
3545 Lakeland Drive
Flowood, MS 39232

How do I change my address?

- Active Employee- Contact your Human Resources representative.
- Retiree- A written request including your name, previous address, current address, membership ID number, and your signature can be faxed to 601-664-5342 or mailed to
Blue Cross & Blue Shield of Mississippi Membership
Attn: Retirement Department
3545 Lakeland Drive
Flowood, MS 39232