

# Behavioral health crisis evaluation and intervention services are expanding in Massachusetts!

They used to be called  
**Emergency Services Providers (ESP).**

Now, they're enhanced services called  
**Mobile Crisis Intervention (MCI).**

Mobile Crisis Intervention (MCI) will connect individuals to the services they need, which may include inpatient psychiatric treatment, 24-hour diversionary levels of care, urgent mental health or addiction counseling or psychopharmacology, or connections for follow-up appointments.



## MCI provides behavioral health crisis evaluations and follow-up



Any location – at home, in a community location, at the Community Behavioral Health Center (CBHC).



To individuals of all ages.



For both mental health and addictions.



Covered for all with or without insurance.

## How to access MCI



Call the Behavioral Health Help Line (BHHL)

[masshelpline.com](http://masshelpline.com)  
**833-773-2445**  
**(833) 773-BHHL**



Call or walk into a local Community Behavioral Health Center (CBHC)

[mass.gov/CBHCs](http://mass.gov/CBHCs)