

September 4, 2024

Kewaunee County Mental Health & Crisis Prevention Resource Guide

Compiled and Distributed by the Kewaunee
County Public Health Department



Disclaimer:

This list was compiled as a collaborative effort by several individuals invested in the mental health of Kewaunee County residents. It may not be all-inclusive or completely accurate. Kewaunee County accepts no liability for the consequences of any actions taken on the basis of the information listed in this resource guide. The user assumes the risk related to the use of any of this information.

Important Emergency Numbers

Fire, Police, Sheriff's Department or Rescue/Ambulance	Dial 9-1-1
Kewaunee County Crisis (24/7)	920-255-1645
Poison Control Center	1-800-222-1222

Important Non-Emergency Numbers

Information and Referral Information	Dial 2-1-1
Kewaunee County Sheriff's Department	920-388-3100
City of Kewaunee Police Department	920-388-5100
City of Kewaunee Fire Department	920-388-5006
Kewaunee Area Ambulance	920-388-5000
City of Algoma Police Department	920-487-3311
City of Algoma Fire and Rescue	920-487-2712
Luxemburg Police Department	920-845-5381
Luxemburg Fire and Rescue	920-845-5621
Nurse Direct 24/7	1-877-746-0003
National Suicide Prevention Lifeline	Dial 9-8-8

School Resources

Luxemburg School District:

Katie Ludolph, School Psychologist	920-845-5549 x503
Luxemburg-Casco Primary School	
Jessica Wessel, School Counselor	920-845-2315 x204
Luxemburg-Casco Intermediate School	
Danielle Garceau, School Counselor	920-845-2371 x106
Luxemburg-Casco Middle School	
Jessica Hoiska, School Counselor	920-837-2250 x303
Luxemburg-Casco High School	
Kurt Wolske, School Counselor	920-845-2336 x405
Jami Palubicki, School Counselor	920-845-2336 x405
Luxemburg-Casco School District	
Jane Mathes, Director of Student Services & Special Education	920-845-5549 x504

Kewaunee School District:

Kewaunee Elementary/Middle School

Beth Wiltman, School Psychologist	920-388-2458 x407
Casey Kudick, School Counselor	920-388-2458 x360
Bailey Feest, School Counselor	920-388-2458 x361

Kewaunee High School

Steve Meyer, School Counselor	920-388-2951 x454
Beth Wiltman, School Psychologist	920-388-2458 x407

Kewaunee School District

Sandy Morton, Director of Pupil Services	920-388-2458 x460
Ashley Vanderboss, Social Worker	920-388-2458 x404

Algoma School District:

Algoma Elementary School

Hayley Vaske, School Psychologist	920-487-7001 x1228
Angela Kinjerski, School Counselor	920-487-7001 x1212

Algoma Middle/High School

Courtney Schmidt, School Counselor	920-487-7001 x2306
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Algoma School District

Marle Ott, Special Education Director	920-487-7001
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x1303

Mental Health Social Support Marital/Family Therapy Children's Mental Health

Kewaunee County Behavioral Health Unit

810 Lincoln Street

Kewaunee, WI 54216

920-388-7030

920-255-1645 Crisis Line 24/7

Services provided: Outpatient individual, family, and group counseling for persons experiencing problems with mental health issues and substance abuse issues. The agency also provides 24-hour crisis intervention services, community support programming for persons with persistent and severe mental illness, assessment and treatment services for intoxicated drivers, psychological and psychiatric evaluations, and medication management. In addition, the agency contracts inpatient mental health services. All of the agency's behavioral health services are state certified under the provisions of the administrative codes of the Wisconsin Department of Health and Family Services.

Payment: Private insurance, Medicaid, and Medicare. Services are offered on a sliding fee scale for those without health insurance based on family size and income.

Children and Families Unit

Kewaunee County Department of Human Services

810 Lincoln Street

Kewaunee, WI 54216

920-388-7160

This unit receives and investigates reports of abuse, neglect, and maltreatment of children between the ages of 0 and 18. When appropriate, the unit provides court-ordered and non-court-ordered services to families where abuse and neglect have occurred. It is responsible for recruiting and licensing foster homes within Kewaunee County and provides out-of-home care, primarily foster home and kinship care (living with a relative) when necessary.

The juvenile justice unit receives reports, from law enforcement officers throughout the county, of law violations committed by juveniles who have not obtained their 17th birthday. Unit members prepare reports for the District Attorney's Office and the Juvenile Court as to how to help these juveniles become law-abiding members of society. The Juvenile Court provides services to these juveniles and their families as appropriate.

Bay Counseling Clinic, LLP
50 South Madison Avenue, Suite 3
Sturgeon Bay, WI 54235
920-743-4428
www.baycounseling.net
baycounseling@gmail.com

Wisconsin state-certified clinic committed to providing confidential, professional, and affordable counseling services. Services provided: individuals and family psychotherapy (focus on cognitive-behavioral therapy) for a variety of issues: anxiety disorders, depression/mood disorders, childhood/behavioral issues, adjustment disorders, self-harm, eating disorders, and couples therapy.

Payment: In-network status with most insurance companies, including Medical Assistance (Forward Card) and BadgerCare.

Foundations Health and Wellness
1061 West Mason Street
Green Bay, WI 54301
920-437-8256
<https://wearefoundations.org>

Experienced therapists provide mental health and addiction counseling for children, teens, adults, couples, and families. Our focus is on seeking solutions that integrate emotional, physical, and spiritual strengths. Foundations commit to providing quality services to all clients, including those who are uninsured or underinsured. The agency is one of only a few providers in the community who accept Medicare, and Wisconsin Medicaid and offers payment assistance.

Aurora Behavioral Health
1881 Chicago Street
DePere, WI 54115
920-403-8000

Aurora Behavioral Health
1160 Kepler Drive
Green Bay, WI 54311
920-288-5630

Psychologists, psychiatrists, and psychotherapists have successfully treated most behavioral health problems, including attention deficit hyperactivity disorder (ADHD); anxiety; child and adolescent issues; depression; eating disorders; family issues; grief, and substance abuse. Experienced clinical staff provides outpatient services to all ages, including children, adolescents, adults, couples, and families.

Bellin Health Psychiatric Center
1630 Commanche Avenue, Suite 201
Green Bay, WI 54313
920-430-4700

Bellin Psychiatric Center
301 East Saint Joseph Street
Green Bay, WI 54305
920-433-3630

Bellin Health Riverside Psychiatric
1325 Angel's Path
DePere, WI 54115
920-338-2855

Experienced mental health professionals skilled at helping children, adolescents, and adults. Bellin Psychiatric Center is the premier provider of behavioral health services in Northeast Wisconsin. The Center offers inpatient services at its main facility, located in Green Bay. In addition, experienced professionals with Bellin Psychiatric Center provide mental health assessments; crisis management; individuals, couples, and family therapy; substance abuse services; and employee assistance program services at several locations.

Spectrum Behavioral Health, LLC
1496 Bellevue Street, Suite 101
Green Bay, WI 54311
920-784-2644
www.spectrumbh.com

Outpatient clinic specializing in behavioral health services for children, adolescents, adults, and geriatric patients.

Innovative Counseling, Inc.
1499 Sixth Street
Green Bay, WI 54301
920-497-6161
<http://www.innovativecounseling.com>

Provide mental health services to individuals of all ages, including children, adolescents, adults, couples, families, and groups.



Dynamic Family Solutions
One East Waldo Boulevard, Suite 3
Manitowoc, WI 54220
920-323-7431

Dynamic Family Solutions
3021 Holmgren Way
Green Bay, WI 54304
920-323-7431

Dynamic Family Solutions
101 North Fourth Avenue
Sturgeon Bay, WI 54235
920-323-7431

www.dynamicfamilysolutions.com

Outpatient therapy for individuals, families and groups.

Family Services of Northeast Wisconsin
300 Crooks Street
Green Bay, WI 54305
920-436-6800
<http://www.familyservicesnew.org>

A non-profit human services agency that protects, heals, and cares for the children and families of Northeast Wisconsin. Services include counseling/treatment services, crisis services, and at-risk youth programs.

Froedtert & Medical College of Wisconsin
Holy Family Memorial Behavioral Health
339 Reed Avenue
Manitowoc, WI 54220
920-320-8600

The Holy Family Memorial behavioral health experts utilize a patient-centered and holistic approach to treat a variety of psychiatric disorders. Individual, family, and group counseling services are provided.

Phoenix Behavioral Health Services, LLC
3120 Memorial Drive
Two Rivers, WI 54241
920-657-1780
<http://phoenixbhc.com>

Our staff provides psychology, marriage, family, and other counseling services to help individuals and families with a variety of concerns including behavioral challenges, relationship struggles, depression, and anxiety.

National Alliance on Mental Illness
4233 West Beltline Highway
Madison, WI 53711
608-268-6000
800-273-8255
www.namiwisconsin.org

The mission of NAMI Wisconsin is to improve the quality of life of people affected by mental illnesses and to promote recovery. NAMI Wisconsin will accomplish its mission through the following:

- Establishing local affiliates by providing follow-up advice and counsel; educational and training programs and materials; access to financial resources as appropriate; and by offering conferences, seminars, and presentations.
- Advocating at all levels of government and throughout the public sector.
- Promoting public education and understanding of mental illness.

Crisis Intervention Substance Abuse Services

Kewaunee County Behavioral Health Unit
810 Lincoln Street
Kewaunee, WI 54216
920-388-7030
920-255-1645 Crisis Line 24/7

Services provided: Outpatient individual, family, and group counseling for persons experiencing problems with mental health issues and substance abuse issues. The agency also provides 24-hour crisis intervention services, community support programming for persons with persistent and severe mental illness, assessment and treatment services for intoxicated drivers, psychological and psychiatric evaluations, and medication management. In addition, the agency contracts inpatient mental health services. All of the agency's behavioral health services are state certified under the provisions of the administrative codes of the Wisconsin Department of Health and Family Services.

Payment: Private insurance, Medicaid, and Medicare. Services are offered on a sliding fee scale for those without health insurance based on family size and income.

Alcoholics Anonymous Hotline for Door and Kewaunee Counties

<https://www.doorcountyyaa.org>

Alcoholics Anonymous is a fellowship of men and women who share their experiences, strength, and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for AA membership we are self-supporting through our contributions. AA is not allied with any sect, denomination, politics, organization, or institution; does not wish to engage in any controversy, neither endorses nor opposes any causes. Our primary purpose is to stay sober and help other alcoholics to achieve sobriety. There are numerous free, local meetings.

Narcotics Anonymous Support Hotline Northeast Wisconsin Area of Narcotics Anonymous (NEWNA)

PO Box 10035

Green Bay, WI 54301

866-285-7830

wrs0@wisconsinna.org

www.wisconsinna.org

<https://virtual-na.org/meetings>

UpliftWI

534-202-5438

Is known as a warmline, a non-emergency program designed to diffuse difficult situations before they become a crisis through conversations and connections between people with similar life experiences. Staff are available daily from noon to midnight. They have access to interpreters to support calls from people who do not speak English.



Domestic Violence Advocacy Sexual Assault Advocacy

Violence Intervention Project

1405 Division Street

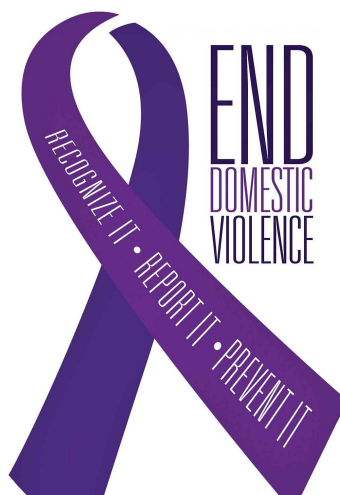
Algoma, WI 54201

920-487-2111

920-837-2424 24-hour Crisis Line (call or text)

Toll Free: 1-877-847-3223 (Spanish speaking services are available)

Creating change by offering help, building hope, and supporting families and communities. The vision is that all people are believed, respected, and safe. We honor survivors through empowerment, nurture through supportive services and choice, respect the dignity of everyone, value diversity and welcome all, create change through education and embrace our community and their support. We believe no one deserves to be physically, emotionally or sexually abused. Provides safety and supportive service to men, women, and children affected by domestic violence and sexual assault in Kewaunee County in an empowering environment. Office hours: Monday through Friday 9:00 am to 4:00 pm or by appointment.



Hearing Impaired

**Office for the Deaf and Hard of Hearing
Northeastern Region:**
17 Park Place, Suite 175
Appleton, WI 54914
920-659-7317
Textnet/tty/relay: 1-888-241-9430
www.dhs.wisconsin.gov/odhh

Christopher Rawlings, Director
1 West Wilson Street, Room 558
Madison, WI 543707
1-855-359-5252
Videophone: 715-502-9355
dhs.wisconsin.gov/odhh

Starkey Hearing Foundation
1-866-354-3254
hearnow@starkeyfoundation.org
www.starkeyhearingfoundation.org

A national non-profit program committed to assisting deaf and hard of hearing persons with limited financial resources who permanently reside within the United States.

CapTel
4351 West College Avenue, Suite 200
Appleton, WI 54914
920-702-1904

A program that provides no cost phones with caption display.



Wisconsin Lions Foundation, Inc.
1-877-463-6953
wlf@wlf.info
<http://www.wlf.info/>

This program is dedicated to providing help to residents of Wisconsin that have impaired hearing but cannot afford to purchase hearing aids.

Hand N' Hand of Northeastern Wisconsin, Inc.

Jennifer Geiken, Director

920-737-0477

jlgeiken@hnhnew.org

<http://hnhnew.org>

A non-profit organization that supports and provides resources to families whose young children have been diagnosed with any type of hearing difference. Hand N' Hand programs provide opportunities to connect in a natural environment that promotes language, early literacy, and social and emotional development. Helps families identify and access services throughout Wisconsin.

Hispanic Resources

**Hispanic Resource Center of Door and
Kewaunee Counties, Inc.**

1618 Texas Place

Sturgeon Bay, WI 54235

Imelda Delchambre, Executive Director

920-559-1878

The Center offers personal assistance in areas such as employment, housing, social services, healthcare, lifestyle concerns, and other areas that will encourage individuals and families to become part of the community.

Casa Alba Melanie

**Serving Greater Green Bay and Surrounding
Counties**

920-445-0104

A Hispanic Resource Center to nurture the well-being and wholesome development of all members of the Hispanic community living in the region. Services include educational services, professional services, general services, community liaison, and socialization and family needs.

LGBT Mental Health

PFLAG Door County
(Parents, Families, Friends of Lesbians and
Gays

PO Box 213
Sturgeon Bay, WI 54235
920-421-8814

www.pflagdoorcounty.org
pflagsturgeonbay@gmail.com

Providing group discussion, and 24-hour phone service to communicate with P.F.L.A.G. Members. Recommendations to other agencies for assistance. Members are not trained counselors but family members or the gay person themselves. Monthly newsletters. Please check their website for monthly meeting dates, times, and locations. Introduction, period of discussion of open topics, training by professionals, support of those with questions. Serving parents, families, and friends of gays and lesbians. All age groups, gays, lesbians, bi, transgender, and questioning. Membership dues may apply (please check the website) but are not required to attend meetings. Donations are accepted at the address above.

Veteran's Services

Veterans Service Office
810 Lincoln Street
Kewaunee, WI 54216
920-388-7198

This office provides services and access to benefits primarily administered by the U.S. Department of Veterans Affairs and the Wisconsin Department of Veterans Affairs. Services offered include readjustment, counseling, posttraumatic stress disorder counseling, AODA counseling and referral, job counseling and referral, bereavement counseling, and sexual trauma/harassment counseling. Some services are available locally, some through Green Bay Veterans Center.

National Veterans Crisis Line
1-800-273-8255 and Press 1
veteranscrisisline.net

National Veterans Foundation Lifeline for Vets
1-888-777-4443
nvf.org

Websites

Al-Anon Family Groups

<https://al-anon.org>

wso@al.anon.org

Drug Identification Information

<https://www.streetdrugs.org>

Mental Health America of Wisconsin

<https://www.mhawisconsin.org>

National Suicide Prevention Hotline/Lifeline

<https://www.suicidepreventionlifeline.org>

National Bullying Prevention Center

<https://www.pacer.org/bullying>

Online Crisis Chat

<https://www.crisischat.org>

Online Crisis Chat

<https://www.imalive.org>

Prevention Suicide Wisconsin

<https://www.preventsuicidewi.org>

Substance Abuse and Mental Health Services Administration

<https://www.SAMHSA.gov>

**Alcoholics Anonymous
District 1
PO Box 632
Green Bay, WI 54305
AA Hotline: 920-432-2600**

**To access meetings in Northeast Wisconsin and Upper Michigan please
check the website: www.greenbayaa.org**

**Al-Anon/Alateen Family Groups
Brown, Door and Kewaunee Counties of Wisconsin
District 19/Area 16
24 Hour Information: 920-430-1420
www.afg-grb.org
National Meeting Information: 1-888-425-2666
www.al.anon.org**

Welcome to Al-Anon Family Group! As a newcomer, you may feel that you are here for the alcoholic...that your presence here may teach you how to stop his or her drinking. The truth is, you are here because of the alcoholic and not for the alcoholic. You will soon learn that you did not cause the alcoholic to drink, you cannot control the drinking, nor can you cure the alcoholic. You are here for yourself.

This is your program, it is your recovery from the effects of the disease of alcoholism. Some thoughts to consider...

- Your loved one or friend has the disease of alcoholism they are a sick person. This often affects their actions and behaviors.
- The first step is "We admitted we were powerless over alcoholism - that our lives had become unmanageable"; we believe that is what brought us here.
- Try at least six meetings before deciding whether Al-Anon is for you. Don't expect too much too soon. It took a long time to need these meetings.
- Keep an OPEN mind. Take what you like from the meetings and leave the rest.
- Anything said at a meeting is confidential.
- We will protect your anonymity and ask that you protect ours.
- We have found the following enables us to work the program: (1) read as much as you can about alcoholism, (2) go to meetings, (3) call people on the phone list, and (4) develop a trusting relationship with a sponsor.
- Al-Anon is a spiritual program not a religious one. High Power for many is God, but need not be.
- During the meeting, please feel free to share if you are comfortable, or you may PASS and just listen.
- At the end of the meeting, we share hugs. You choose to accept them or not.

Kewaunee County Meeting Schedule:

Sunday.

**10:30 am Algoma Group - Open AA
Algoma United Methodist Church
804 Parker Avenue, Algoma
(Use door marked "Fellowship and Meal Site")**

Monday.

**7:00 pm Port City Group - Open AA
Community Congregational Church
502 Center Street, Kewaunee**

Tuesday.

**7:00 pm Algoma Group - Open AA
Algoma Parks and Recreation Department
620 Lake Street, Algoma**

Wednesday.

**6:00 pm One Day-One Step - Closed
AA (Women ONLY)
St. Paul's Lutheran Church
N4118 County Road AB, Luxemburg**

**7:00 pm Port City Group - Closed AA
Community Congregational Church
502 Center Street, Kewaunee**

Thursday.

**10:30 am Morning Group - Closed AA
Grace Lutheran Church
N5789 Highway 42, Kewaunee**

**7:00 pm Luxemburg #1 - Open AA
St. Mary's Catholic Church
1412 Main Street, Luxemburg**

**Sexual Assault Support Groups through the Violence Intervention Project,
Algoma, please call 920-487-211 for group dates and times.**



KEWAUNEE COUNTY DEPARTMENT OF HUMAN SERVICES
810 Lincoln Street
Kewaunee, WI 54216
Phone: (920) 388-7030 Fax: (920) 388-7124

PATIENT REGISTRATION INFORMATION

Date: ___/___/___

Patient's Last Name: _____ First Name: _____ Middle Initial: _____

Maiden Name _____ Social Security Number: ___ - ___ - ___ Date of Birth: ___/___/___

Sex: M F Other Marital Status: Separated Single Married Divorced Widowed

Primary Language: _____ Race/Ethnicity: _____

Home Address: _____ Apt#: _____

City: _____ State: _____ Zip Code: _____

Home Phone: (____) ____ - ____ Cell Phone: (____) ____ - ____

Occupation: _____ Employer: _____

Employer Address: _____ Employer Phone: (____) ____ - ____

Emergency Contact: _____ Emergency home phone: (____) ____ - ____

Emergency Relationship: _____ Emergency work phone: (____) ____ - ____

If you are under 18 years of age, have a legal guardian, or representative payee, please fill out this area:

Father: _____ D.O.B.: _____ Phone: (____) ____ - ____

Mother: _____ D.O.B.: _____ Phone: (____) ____ - ____

Guardian: _____ Phone: (____) ____ - ____

Representative Payee: _____ Phone: (____) ____ - ____

Who do you live with? Mother and Father Father Mother Legal Guardian

Other: _____ Relationship: _____

Student at: _____ Grade: _____

Referred by: _____

Cultural/Spiritual/Religion? Yes No If yes, Religion: _____

Are you a Veteran? Yes No

Are you working with a probation agent? Yes No If yes, name of agent: _____

Please check which of the following services you are interested in:

Operating While Intoxicated (OWI) – Driver's License#: _____ County of Conviction: _____

Mental Health Counseling

Psychiatrist (Medications)

Alcohol/Other Drug Abuse Counseling (AODA)

Please describe why you are seeking services:

Current Medications:

Medication	Dosage	Time of Day	Prescribing Doctor
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

Allergies:

Medication	Adverse Reaction
_____	_____
_____	_____
_____	_____

OPTIONAL:

Name of Primary Physician: _____

Address: _____

Phone #: _____

Date of Last Visit: _____

(____) ____ - _____

Name of Dentist: _____

Address: _____

Phone #: _____

Date of Last Visit: _____

(____) ____ - _____

Name of Eye Doctor: _____

Address: _____

Phone #: _____

Date of Last Visit: _____

(____) ____ - _____

HEALTH INSURANCE INFORMATION (Please provide copy of both sides of insurance cards)

Insurance Company Name: _____ Phone: (____) ____ - _____

Address: _____ City: _____ State: _____ Zip _____

Policy holder name: _____ D.O.B.: _____ SSN ____ - ____ - _____

Relationship to Patient: _____ Policy #: _____ Group #: _____

Employer: _____ Phone: (____) ____ - _____

Does your insurance require you to see certain providers? Yes NoIf yes, is Kewaunee County a member of your network? Yes NoIs Prior Authorization required? Yes No Phone: (____) ____ - _____

Medical Assistance #: _____ Medicare #: _____

VA/Champus#: _____ Any other insurance? _____

(If yes, present card/information)

If a minor, who has legal custody? _____

ONLY IF UNINSURED – Drop off supporting documents or submit to HSclinic@kewauneeco.org

Gross household income: \$ _____ per month

Unearned income: \$ _____ per month (child support received, unemployment, disability, etc.)

Number of persons, including self, who live on this income: _____

Court ordered obligations: \$ _____ per month (child support paid, fines, and probation fees)

DISCLAIMER AND SIGNATURE

I certify that my answers are true and complete to the best of my knowledge. I agree to provide any additional information requested by Kewaunee County to determine my right to receive a reduced fee for services.

I authorize payment to the Kewaunee County Department of Human Services of the benefits herein, specified and otherwise payable to me, but not to exceed the Agency's regular charges for this period of treatment. I understand that if I have not provided full insurance, Medical Assistance, Medicare benefit information, I will be liable for the full cost of the services provided.

I authorize the Kewaunee County Department of Human Services to release a copy of any or all of my medical records, including records received from other agencies to my insurance company, Medical Assistance, Medicare Intermediary, the Health Care Financing Administration and its agents, to be used for the sole purpose of securing payment to the Kewaunee County Department of Human Services. I understand that I have a right to inspect and receive a copy of the material disclosed if I request one.

I understand that this consent is revocable at any time and this consent remains in full force until termination of treatment.

Patient Signature: _____ Date: __/__/____
(Age 16 or older)

Parent/Legal Guardian Signature: _____ Date: __/__/____

FOR OFFICE USE ONLY:

Is the family currently being billed for State or County funded service relating to mental health, AODA, developmental disabilities, social services, youth corrections services? Yes No

Medicaid Co-pay: _____
Personal liability per month: _____
No financial ability to pay: _____



Information Technology Usage Authorization

Client: _____ DOB: _____

I authorize the use of email, facsimile (FAX) machines, voice mail and text messaging by Kewaunee County Human Services regarding the delivery of services to me and/or my children.

	<u>Yes</u>	<u>No</u>
I authorize Kewaunee County Human Services to leave messages on my telephone voice mail regarding appointments or delivery of services. Phone # _____	_____	_____

I authorize Kewaunee County Human Services to send text messages to me for the purpose of scheduling, canceling, or exchanging information. Caution will be used so that sensitive medical information is not texted. Text messages may be sent to Phone # _____	_____	_____
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I authorize Kewaunee County Human Services to email me for the purpose of scheduling, canceling or exchanging information. <i>Caution will be used so that sensitive medical information is not emailed.</i> Email address: _____	_____	_____
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I authorize Kewaunee County Human Services to use FAX machines for the purpose of scheduling, canceling or exchanging information.	_____	_____
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Client/Parent/Guardian _____
Date

Witness _____
Date





**Kewaunee County Department of Human Services
Informed Consent for Telehealth Services**

I, _____, have been asked to receive behavioral health and/or AODA services via Telehealth. I understand that I will be receiving health care services through interactive videoconferencing equipment. The Telehealth Coordinator or another staff member of Kewaunee County Department of Human Services has explained to me how the videoconferencing technology will be used to provide such services to me. I understand that my Telehealth sessions will not be the same as direct client/health care provider visits due to the fact that I will not be in the same room as my health care provider.

I understand that my participation in Telehealth is voluntary, and that I have the right to refuse to take part, limit, or to stop taking part in the Telehealth interactions at any time without affecting my care, now or in the future, at the Department of Human Services. I further understand that I do not have to take part in Telehealth to be treated at the Department of Human Services.

The benefits of Telehealth have been explained to me including:

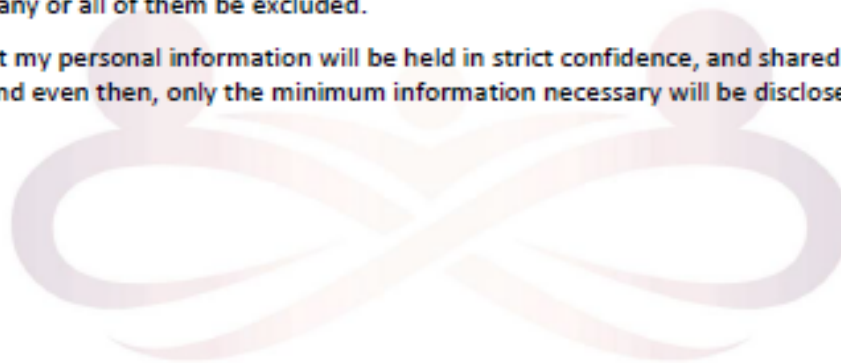
- *Reduced travel for health care.
- *Increased convenience.
- *Focused healthcare information
- *Improved access to healthcare services and providers.

I have also been advised that there are potential risks to this technology. I have been told that these risks may include:

- *The audio or video connection may fail to work or may be interrupted or become disconnected during the consultation;
- *The interactive connection may not provide a picture that is clear enough to meet the needs of the consultation;
- *There is a small risk that someone could access the consultation through the interactive connection by electronic tampering.

I understand that the health care providers will have access to any relevant health information about me including any psychiatric and/or psychological information, alcohol and/or drug abuse information, and mental health records. I also understand that individuals may be present at either location to operate the audio/video equipment and that these individuals must maintain confidentiality of health care information to which they become privy, and I consent to the presence. I have been informed that all persons attending my Telehealth sessions or consultations will be introduced to me, and that I have the right to ask that any or all of them be excluded.

I understand that my personal information will be held in strict confidence, and shared only on a need-to-know basis, and even then, only the minimum information necessary will be disclosed.



I understand that there will be confidential records of my Telehealth session(s) maintained by Department of Human Services, and that I have the right to inspect all information transmitted during a Telehealth session or consultation, and may receive copies of this information for a reasonable fee.

I understand that there may be follow-up Telehealth sessions, but if at any time during my Telehealth sessions I do not wish to participate, I have the right to refuse to take part in Telehealth interactions.

I understand that I may be asked to give separate consent for client photographs, video recording and/or audio recording to be taken during my Telehealth sessions(s) or consultation(s).

I understand that I must give my informed consent to participate in Telehealth and receive Telehealth services. I further understand that I will not receive any royalties or other compensation for taking part in Telehealth sessions or for the authorized use of consultation images or audio.

I understand that, in an emergency situation, the responsibility of the Telehealth consulting specialist is to advise KCDHS Crisis Intervention Staff and/or Kewaunee County Sheriff's Department of his/her recommendations regarding my need for treatment and that his/her responsibility will conclude upon the termination of the videoconference connection.

I understand that if a psychiatrist, or a certified clinician believes that I am in danger to myself or others or unable to care for myself, then I may be sent to an evaluation facility involuntarily.

I understand that if I threaten to harm on identifiable person or government official, a clinician is required to warn that person and inform law enforcement.

I understand that, if a clinician suspects abuse or serious neglect of a child, helpless adult, or senior citizen, a report must be made to the designated agency within 24 hours and permission is not required.

I certify that this form and that purposes of Telehealth services have been fully explained to me and I have read and understand this form or have had it read to me. I understand the risks and benefits of Telehealth technology and services. I agree to participate in the Telehealth services offered by the Department of Human Services, and I consent to receive mental health care and/or AODA services and consultation via Telehealth.

This informed consent will remain in force and effect for a period of twelve (12) months from the date below, unless I provide a written notice of the withdrawal of this consent.

Signature of Client

Date

Signature of Parent/Legal Guardian (if applicable)

Date

Signature of Witness

Date

It is the mission of the Kewaunee County Department of Human Services to provide a comprehensive range of human services for qualified children, families and adults living in Kewaunee County. The department will provide those services in an ethical, professional and timely manner with emphasis on dignity of the individual to promote safety, health and well-being for all citizens.