

The Berkeley Carroll Athletic Center Policies

Private lesson swim policy.

We offer Swim lessons that are confirmed each session. Dates are confirmed each session with Luci Rosalia. Payment is due in advance to hold your spot. One make-up lesson is offered per 10 lessons. If you book fewer than ten lessons no make-up dates are offered. Any missed classes are billed at the usual per lesson rate.

Payment

Once you have completed your registration form, you will be contacted by the Swim School Coordinator with scheduling and payment information. Private lessons can be paid by credit card. All payments must be received before the first scheduled lesson; without payment, your reserved lesson time may be released.

Cancellation Policy

Due to our tight schedule, we do not offer makeup lessons or rescheduling.

On Time Policy

Our schedule does not permit flexibility in starting lessons early or ending lessons late. Please be prompt in your arrival and dismissal. Be sure to allot time for changing and preparation for your lesson. Due to the Department of Health building capacity, spectators are not permitted for indoor activities including private swim lessons, and only one parent/guardian should be present during drop-off and pick-up.

Camera Policy

Berkeley Carroll expressly prohibits photography or recording of any kind in any area where there is a reasonable expectation of privacy, including but not limited to locker rooms, bathrooms, and the pool deck. Photography and/or recording in such areas is unacceptable. Parents wishing to record a short video less than a minute of just their child requires permission from their instructor on observation dates.

Class Observation

Parents and Caregivers are expected to drop off their child to their instructor at the start of classes and then exit the pool deck. Our pool deck needs to remain clear for emergencies and staff. Individuals with disabilities that require a parent to be present must contact Luci Rosalia via email.

Terms and Conditions

All persons utilizing the Facilities at Berkeley Carroll agree to waive any claims for damage, injury, or illness against Berkeley Carroll or its agents while utilizing any of this facility.

Swim Private Lessons Waiver

Private Swim Lessons participants/guardians require a government issued ID to gain access to the facility.

Cancellations and make-ups

Berkeley Carroll reserves the right to cancel classes and private lessons., A full credit or refund will be issued for any canceled courses due to unforeseen events. For individual classes or private lessons, a make-up option will be arranged when pool space is available.

Participation/attendance in a program or class is the responsibility of the individual. No refunds will be issued beyond the second-class date.

Signature _____