



Parent/Guardian FAQ's

1. Why did the Convent of the Sacred Heart choose Clarity?

We have chosen Clarity as our financial aid application provider in order to better serve both our current and prospective families. We are confident that this change is going to make the process of applying for financial aid easier for families.

2. How does Clarity make it easier for me to apply for financial aid?

Clarity offers a streamlined, mobile friendly application that can be completed in as short a time as 20 minutes. Additionally, Clarity removes the need to upload your 2022 W2 and 1040 by transferring them directly from the IRS. This reduces the amount of information that you will need to enter manually and makes it possible to complete the application quickly and efficiently.

3. Is my information secure with Clarity?

Convent of the Sacred Heart takes the privacy and security of your personal information very seriously. Clarity is certified for both GDPR and SOC2 and uses enterprise-level security standards including end-to-end encryption of all personally identifiable information. For more information, please refer to [Clarity's Privacy Policy](#).

4. Will I still need to apply every year?

Yes, you will need to submit a Clarity application each year in order to qualify for financial aid; however, Clarity retains your information from previous applications, so it will be even easier to reapply.

5. Can I complete my Clarity application on my phone or tablet?

Yes! Clarity's application is fully mobile-friendly so you have access wherever you are.

6. When do I need to apply?

You must submit your full completed application by December 1, 2024.

7. I live outside the United States. Can I still apply for financial aid through Clarity?

Yes, along with the student's application, all families must fill out the Clarity application to the best of their ability including the Non-US Tax Filer Verification upload.

If you live in Canada, you will be prompted to upload your T1, T4 and Notice of Assessment.