

#### Marketing Plan Prepared for Montgomery County Schools

June 4, 2018



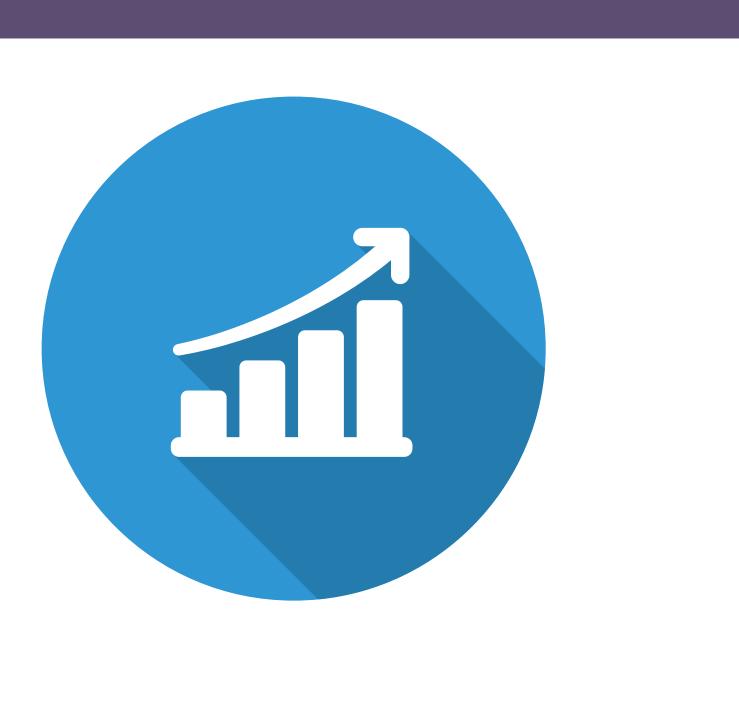
#### BACKGROUND

Montgomery County Schools (MCS) has seen enrollment decline steadily over the past decade as charter schools have attracted students and taken 'market share' in a space that historically had no competition. MCS seeks to develop a marketing plan to gain positive public opinion to stem its enrollment decline. MCS has many positive stories and outcomes to share, along with the excitement of a brand new, combined High School scheduled to open in 2020.



## OBJECTIVE

- Decelerate the enrollment decline
- Build back enrollment over 5 years



#### COMPETITORS





Uwharrie Charter School

Gray Stone Day School



## CURRENT MARKET PERCEPTIONS

#### REASONS FOR CHOOSING A CHARTER SCHOOL OVER MCS:

- They don't have to wear uniforms.
- They get to eat Chick-Fil-A or pizza every day.
- They only have to go a half day on Fridays.
- Students want to go to school with their friends.
- There is less focus on standardized testing.
- Students get to participate in more field trips/activities.
- They don't have to "take everybody" (but MCS does).

## CURRENT MARKET PERCEPTIONS

#### **REASONS FOR STAYING AT MCS:**

- All MCS teachers are licensed, whereas only 50% of charter school teachers must be licensed ٠ (both MCS competitors are higher than the minimum).
- There is very little diversity in charter schools, and they appear to some to cause segregation. ٠
- Students complain that charter schools can be more stressful academically. ٠
- There are more athletic opportunities at MCS.
- The drive time to-and-from charter schools takes much more time each day (difficult on parents). ٠
- New high school. ۲
- Students can earn a 2-year associates degree while they also earn a high school diploma. •

#### MARKET POSITION

Montgomery County Schools: Where every student has the opportunity to succeed in the classroom and beyond.

#### OVERARCHING STRATEGY

Build positive public sentiment and pride in MCS by telling the MCS story using proactive measures rather than defensive or negative responses.

#### TACTICS

- CONTENT DEVELOPMENT
- MESSAGE DISTRIBUTION
- BUDGET

# CONTENT DEVELOPMENT

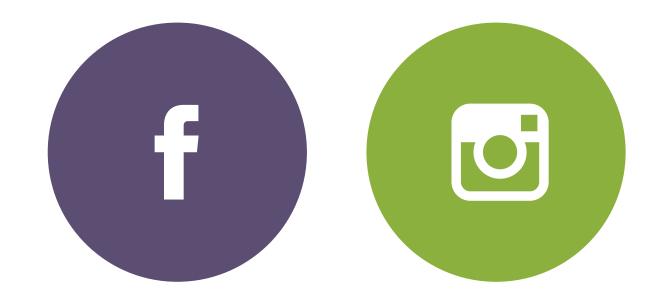
- Student Success
- Teacher commitment/accolades
- New high school progress
- Performance data
- Other "good news"

Stories + Visuals



### MESSAGE DISTRIBUTION - SOCIAL MEDIA

- o Improve Facebook engagement rate
- o Repurpose FB to Instagram
- o Advertise on FB & Instagram



### SOCIAL ADVERTISING

- Target geographically & demographically
  - o Montgomery County
  - o Ages 25-50, with children ages 3-18
- This is a "boosted" post appears in user's feed like other posts but ensure it is seen
- Create a unique hashtag
  - o #MCSPride, #MCSProud



Montgomery County Schools Sponsored · @ 🖬 Like Page

Meet Jane Smith, whose hard work and dedication is helping students shine across Montgomery County. #MCSPride



Whether she's going the extra mile with after-school tutoring or providing her students with a much-needed afternoon boost of...

WWW.MONTGOMERY	Learn More	
🖒 Like	Comment	🖒 Share

#### EXPECTED SOCIAL RESULTS

- Target audience: 3,500-4,000 users
- Expected daily reach: 500-800
- Expected daily clicks: 20-30\*

\*Create landing pages users can click on for the "full story"

## MESSAGE DISTRIBUTION - E-NEWSLETTER

#### MONTHLY NEWSLETTER

- Compile all content from the month into one e-newsletter ٠
- Send to MCS database •





Upcoming Event: Project F.I.T. (Families Interacting Together)

GPA and the Hayes-Taylor YMCA have teamed up to bring you another round of Project F.I.T. (Families Interacting Together)!

Families of children attending Title I Schools are invited take part in fun activities including:

- · Line dancing and land aerobics
- Nutrition education and healthy snacks
- Meal prep and food safety
- And more!

Each participant attending 2 out of 3 sessions will also receive a "Healthy Family Kit."

Saturday, May 19th Hayes-Taylor YMCA (Greensboro) 1:00PM - 3:00PM

#### » Save Your Spot Here «



### MESSAGE DISTRIBUTION - TRADITIONAL MEDIA

#### • NEWSPAPER PARTNERSHIP

- o Ads should be at least 1/4 page and include color
- o Create a regular column for the new high school
- o Leverage athletics and other school events
- o Communicate data such as school report cards, growth rates, etc.

Montgomery	Herald
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me News Sports Obituaries Calendar Not-So-Distant Pas

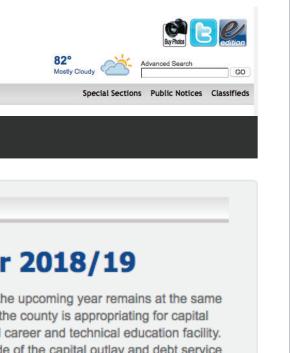
#### News 📉

Top Story

#### School budget changes for 2018/19

The local portion of Montgomery County Schools budget for the upcoming year remains at the same funding level as last year, due primarily to the huge expense the county is appropriating for capital outlay funding for the new central high school and the shared career and technical education facility. The county's portion of the school budget, \$5.2 million (outside of the capital outlay and debt service on education projects), is used in a variety of areas. The school system receives funds from the state, federal and local level with restrictions attached to most of the funds in how they can be used. In addition the county gives \$25,000 to help fund Communities In School.

Updated: Yesterday



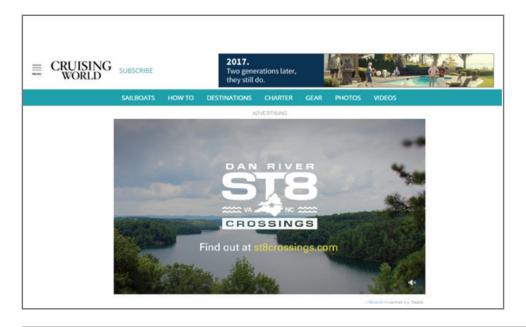
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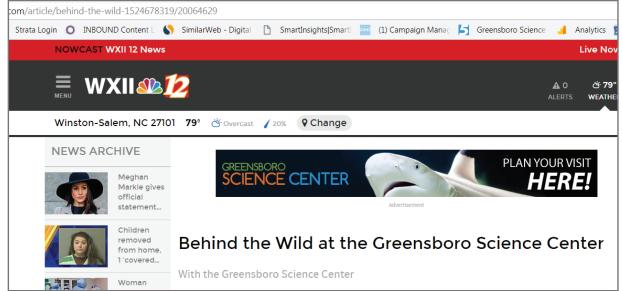
- OUT-OF-HOME (OUTDOOR)
  - o Will quickly increase awareness
  - o Minimum of 3-4 locations in the County
  - Maintain for 9 months, changing out creative every 3 months



## MESSAGE DISTRIBUTION - DIGITAL MEDIA

- Digital ads
  - o Banner ads
  - o Video







## RECOMMENDED BUDGET

1.	. Content Development		\$5,500
2.	So	cial media	
	a.	Ad management/creation	\$850 x 9 months
	b.	Facebook/Instagram ad budget	\$300-\$500 x 9 months
3. E-newsletter template design \$2,100		\$2,100	
4.	Ad	vertising	
	a.	Newspaper (estimate only)	\$500 x 9 months
	b.	Out-of-Home (space only)	\$1,950-\$2,400 x 9 months
	C.	Out-of-Home (design & printing)	\$6,150
	d.	Digital ads ("space" only)	\$6,000
Total recommended budget allocation:		ecommended budget allocation:	\$52,150- \$58,000



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#### **BOUVIER KELLY**

marketing | digital | public relations