Montgomery County Schools Central Support Survey

1. When I phone, the person to whom I speak is personable and pleasant.

	2010-2011
Department	**% Agreement**
Finance	90%
Child Nutrition	83%
Public Information	89%
Curriculum	87%
Exceptional Children	79%
Human Resources	90%
Maintenance	83%
Superintendent	87%
Technology	86%
Testing	87%
Transportation	82%

2. When I email, phone, or visit, I always receive a response within a reasonable amount of time (24 hours).

	2010-2011
Department	**% Agreement**
Finance	90%
Child Nutrition	83%
Public Information	88%
Curriculum	83%
Exceptional Children	62%
Human Resources	87%
Maintenance	79%
Superintendent	86%
Technology	85%
Testing	84%
Transportation	82%

3. When I email, phone, or visit, the information I receive is always accurate and consistent.

	2010-2011
Department	**% Agreement**
Finance	91%
Child Nutrition	83%
Public Information	89%
Curriculum	81%
Exceptional Children	68%
Human Resources	85%
Maintenance	84%
Superintendent	87%
Technology	87%
Testing	85%
Transportation	82%

4. GPA

2010-2011

Department	**A**	**B**	**C**	**D**	**F**	**GPA**
Finance	172	38	19	6	20	3.32
Child Nutrition	117	63	40	12	23	2.94
Public Information	156	50	23	5	21	3.24
Curriculum	136	62	26	7	24	3.09
Exceptional Children	93	73	47	17	25	2.75
Human Resources	151	60	16	15	23	3.26
Maintenance	134	60	28	9	24	3.06
Superintendent	151	57	22	5	20	3.23
Technology	144	59	21	6	25	3.14
Testing	128	76	26	6	19	3.13
Transportation	140	61	22	9	23	3.12