

## Sun Life welcomes Dental Care Plus Group

The Sun Life Dental Network® now includes many Dental Care Plus Group (DCPG) providers¹

Your new Sun Life Dental coverage offers one of the largest dental PPO networks in the Ohio-Kentucky market<sup>2</sup> – that now includes the DCPG dental PPO network.



## Easy access to your dental ID card

Your personal dental ID card is easy to access in your Sun Life account. Simply register at <a href="www.sunlife.com/account">www.sunlife.com/account</a> and sign in to download your ID card. Information about your dental plan is available in this portal and you will also access your explanation of benefits (EOB) here. Sun Life also offers the convenience of a mobile app so you can access your dental plan information on the go.



Group ID Number

Issued to Group Name

**Insured Member Name** Mary Smith

Insurance products are underwritten by Sun Life Assurance Company of Canada (Welleslev Hills, MA).

## Finding a dentist

Using our online find-a-dentist search tool, <u>sunlife.com/findadentist</u>, you can search for your current DCPG provider or explore our broad network of providers available in the area. When scheduling an appointment, we recommend verifying the provider currently participates in the Sun Life Dental Network® or an affiliated network such as the DCPG PPO1 network.

## For your Dentist

We offer multiple options for providers to easily verify coverage ahead of your visit. Our new provider portal provides easy access and new capabilities. More

information is available at <u>sunlife</u>. <u>com/providerportalresources</u>.

Providers may also contact our provider services team at 800-442-7742 Monday through Friday between the hours of 8:30 AM to 6:30 PM EST.



- 1. Sun Life's dental networks include its affiliate, Dental Health Alliance®, L.L.C. (DHA®), and dentists under access arrangements with other dental networks. Providers participate in our networks at their discretion. Some DCPG providers may elect not to participate in the Sun Life Dental Network.
- 2. Zelis Network Analytics data as of April 2024 and based on unique dentist count. Each dentist is only counted once.

Group insurance policies are underwritten by Sun Life Assurance Company of Canada (Wellesley Hills, MA) in all states, except New York. In New York, group insurance policies are underwritten by Sun Life and Health Insurance Company (U.S.) (Lansing, MI). Product offerings may not be available in all states and may vary depending on state laws and regulations. Products contain limitations, exclusions, reductions and restrictions. Issued contracts determine all plan features and benefits.

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