

North Cook Intermediate Service Center

# Strategic Plan FY24-FY28

## OUR PURPOSE

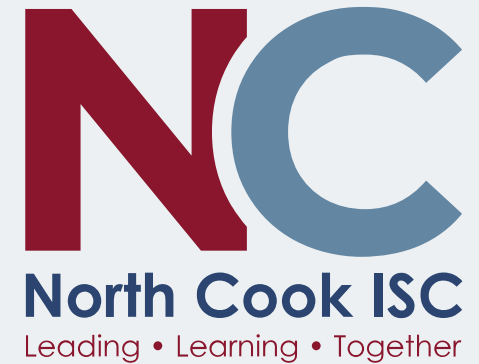
To be the epicenter for educational services, support, and influence in the region.

## OUR BELIEFS

We believe each person is unique and can learn, grow, improve and succeed with support; to that end, we must be responsive to the needs of our students, educators, schools, districts and community.

We believe there is power in optimism and positive thinking and that perseverance and resilience are necessary to flourish in the world and essential to our services.

**We believe we are better together.**



## OUR VALUES

### **Service & Responsiveness:**

Kindness & Respect  
Belonging & Inclusivity  
Potential & Optimism  
Curiosity & Learning

### **Integrity & Professionalism:**

Continuous Improvement  
Visionary Thinking  
Investment in Opportunity  
Fiscal Responsibility

**GOAL:** To be the epicenter for educational services, information, support and influence in the region by focusing on five key areas:

## Student Services

Develop the RSSP, Student Advocacy ALOP and Attendance Support Initiative into the premier student support programs for high needs at-risk students:

- By FY29, have the capacity to provide student advocacy ALOP services to all districts in the region that wants that programming
- Develop the RSSP and on-site ALOP into the premier alternative learning program for high-needs, at-risk students
- Develop a robust truancy/attendance program in order to support school districts and students and minimize attendance issues

## Organizational Systems and Capacity

Refine current processes with a focus on efficiency and effectiveness to accommodate organizational growth:

- Establish, implement and communicate North Cook's Purpose, Beliefs, and Values
- Prepare to replace personnel in key positions and ensure the capacity to expand personnel as needed
- Address the organizational structure to respond to ISC and NCYAA needs as it relates to managing personnel

## Professional Learning and Support

Increase capacity to meet the expressed and ever-changing needs of those we serve while maintaining our current quality offerings and responsiveness:

- Maintain the current positive trajectory of the consistently high-quality PL offerings that are responsive to our constituents' needs
- Become the hub of information, service and support for North Cook educational leaders
- Have a positive impact on decreasing staff shortages throughout the region

## Communications

Exemplify best practices in highly-effective communication to ensure constituents are informed and engaged, and support them in their own communications efforts:

- Improve and increase communication systems and structures
- Establish communications services to support member districts
- Highlight the value and the stories of public education in the region

## Finance

Ensure a strong financial foundation to accommodate organizational growth and a greater capacity to better serve our constituents:

- Have the financial capacity to move the ISC services and the North Cook Young Adult Academy into an actual school facility
- Train key staff in refining interdepartmental budgetary practices to more effectively and efficiently manage their budgets and resources to meet statutory obligations, provide services beyond those obligations, and grow the organization to meet districts' and ISC needs