

# Mail Order

## Overview

SmithRx contracts with three preferred vendors for mail order: Amazon Pharmacy, Walmart Pharmacy, and Mark Cuban Cost Plus pharmacy (limited drug list). As we do not own or operate our own mail order service we have no financial incentive to drive utilization toward a specific mail order pharmacy. This means especially good discount rates for this channel. Our preferred vendors have been carefully vetted by our team for quality and experience. They are convenient options for many members with chronic conditions and a way to help reduce costs.

## Preferred partners



Walmart Pharmacy mail order provides exceptional service, including integration with SmithRx Copay Max program (a component of SmithRx Connect) to minimize plan costs using copay coupons.



Upfront pricing. Easy refills. Pharmacists with time to talk. Even on nights and weekends. The cost of your prescriptions just got less costly. Search and compare prices with ease.



Mark Cuban Cost Plus Drugs is pursuing the mission of prescription drug affordability by building an innovative pharmacy model that delivers medications at cost, plus a straightforward 15% markup, along with a \$3 dispensing fee and shipping. SmithRx is one of only a few PBMs partnered with Cost Plus Drugs and members can use their SmithRx card when they enroll to only pay their standard mail order copay. Mark Cuban Cost Plus Drugs carries over 1,000 medications and they are continuing to expand their drug list weekly.

## How it works

During implementation we will work with each client to integrate their mail vendor of choice. For a member to sign up they will need a list of their medications, doctor information, their SmithRx ID card, and a payment method to cover their copay. Once the member is signed up, mail order works the same way as at the retail pharmacy. Both services include free shipping and offer expedited options.

## Member Support

SmithRx's member support and clinical teams are always ready to answer questions about member prescriptions and the mail order process.

# Pharmacies

SmithRx partners with over 83,000 retail pharmacies across the nation including the major national chains, regional chains, grocers and independent pharmacies. In addition, we have three preferred mail order pharmacies and two specialty pharmacies. You can always find the pharmacy with the best price by using the Find My Meds search tool in the Member Portal at [mysmithrx.com](https://mysmithrx.com).

## Mail order pharmacies:

	<p>Register at <a href="https://www.amazon.com/smithrx">www.amazon.com/smithrx</a>. Doctors can send prescriptions via electronic prescribing, fax or phone:</p> <ul style="list-style-type: none"> <li>• <b>Name/E-scribe:</b> Amazon Pharmacy Home Delivery</li> <li>• <b>Amazon Pharmacy fax:</b> 512-884-5981</li> <li>• <b>Amazon prescriber and pharmacy line:</b> 855-206-3605</li> </ul>
	<p>Doctors can send prescriptions via electronic prescribing, fax or phone:</p> <ul style="list-style-type: none"> <li>• <b>Walmart Pharmacy fax:</b> 1 (800) 406-8976</li> <li>• <b>Walmart prescriber and pharmacy line:</b> 1 (800) 273-3455</li> <li>• <b>Website:</b> <a href="https://www.walmart.com/cp/1042239">https://www.walmart.com/cp/1042239</a></li> </ul>
	<p>See whether your medications are available: <a href="https://costplusdrugs.com/medications">https://costplusdrugs.com/medications</a>. Doctors can send prescriptions via electronic prescribing to:</p> <ul style="list-style-type: none"> <li>• <b>Name/E-scribe:</b> Mark Cuban Cost Plus Drug Company (MCCPD)</li> </ul>

## Specialty pharmacies:

	<p>For enrollment assistance patients can call: 888-355-4191. Prescribers can visit <a href="https://www.krogerspecialtypharmacy.com">www.krogerspecialtypharmacy.com</a> and fill out the appropriate forms for the appropriate department. Faxed prescriptions will ONLY be accepted from the prescriber.</p>
	<p>For enrollment assistance patients can call: 888-777-5547. Prescribers can visit <a href="https://senderrax.com/prescribers/forms">https://senderrax.com/prescribers/forms</a> and fill out the appropriate forms for the appropriate department. Faxed prescriptions will ONLY be accepted from the prescriber.</p>

**Retail pharmacies:** Here are just a few of the retail pharmacies in our network.



**CHAT:** [www.smithrx.com](https://www.smithrx.com)

**P:** 844.454.5201 | **E:** [help@smithrx.com](mailto:help@smithrx.com)

[smithrx.com](https://smithrx.com)