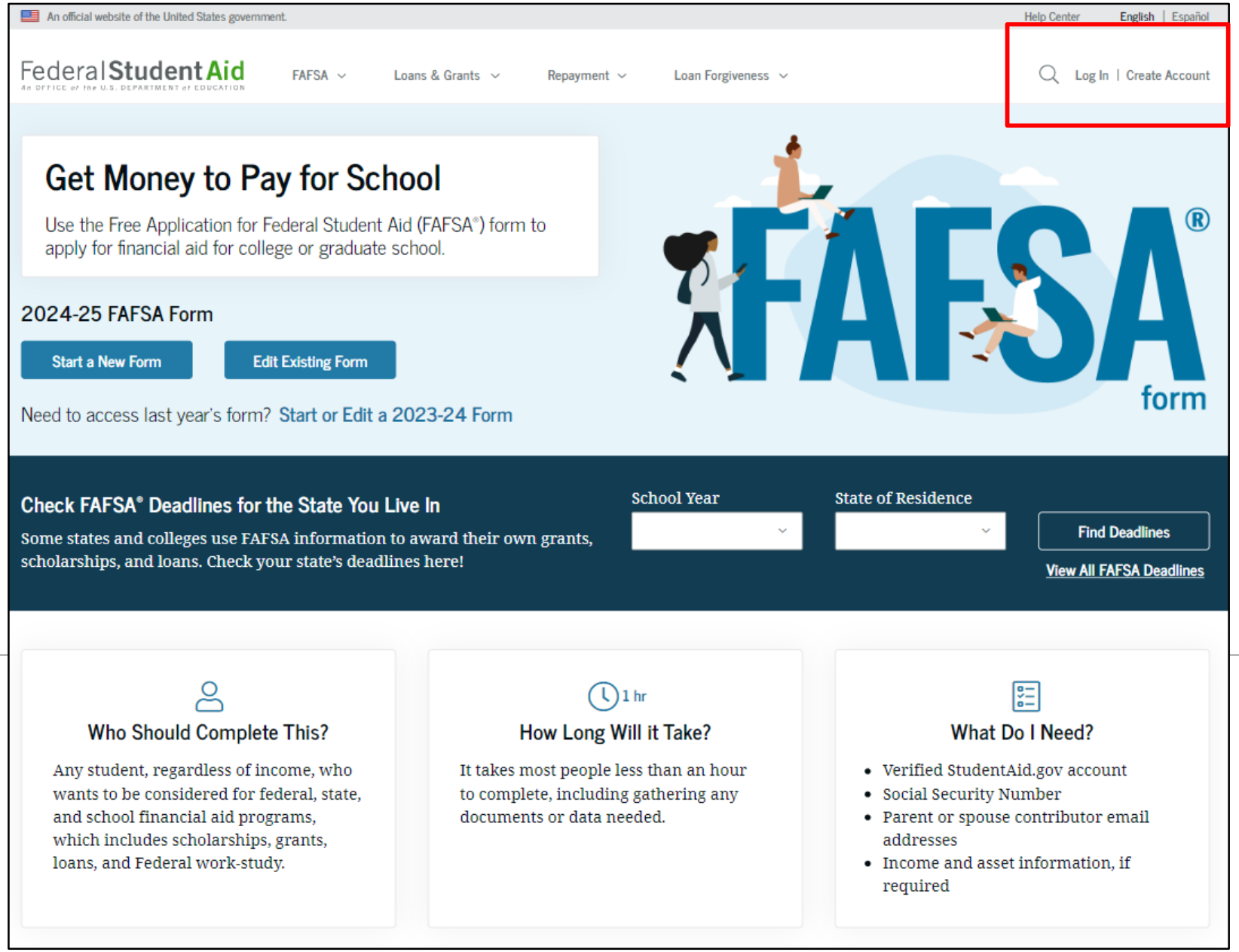
The FSA ID and FAFSA Application Process

HESAA OUTREACH AND COMMUNICATIONS


An official website of the United States government.
Help Center
English | Español
Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
FAFSA
Loans & Grants
Repayment
Loan Forgiveness
Log In | Create Account
Get Money to Pay for School
Use the Free Application for Federal Student Aid (FAFSA®) form to apply for financial aid for college or graduate school.
2024-25 FAFSA Form
Start a New Form
Edit Existing Form
Need to access last year's form? Start or Edit a 2023-24 Form
FAFSA® form
Check FAFSA® Deadlines for the State You Live In
Some states and colleges use FAFSA information to award their own grants, scholarships, and loans. Check your state's deadlines here!
School Year
State of Residence
Find Deadlines
View All FAFSA Deadlines
Who Should Complete This?
Any student, regardless of income, who wants to be considered for federal, state, and school financial aid programs, which includes scholarships, grants, loans, and Federal work-study.
1 hr
How Long Will it Take?
It takes most people less than an hour to complete, including gathering any documents or data needed.
What Do I Need?
Verified StudentAid.gov account
Social Security Number
Parent or spouse contributor email addresses
Income and asset information, if required

Create an Account

Whether you're a student, parent, or borrower, you'll need to create your own account to manage the student loan journey.

Get Started

Already have an account? Log In

What You Can Use Your Account For

- Filling out the *Free Application for Federal Student Aid* (FAFSA®) form
- Signing your *Master Promissory Note* (MPN)
- Applying for repayment plans
- Completing loan counseling
- Using the *Public Service Loan Forgiveness Help Tool*

What You'll Need

- Social Security number
- Your own mobile phone number and/or email address

Create an Account (FSA ID)

Step 1 of 7

Personal Information

I understand that I'll be required to certify that the information I provide to create an account (FSA ID) is true and correct and that I'm the individual I claim to be.

If I'm not the person I claim to be, I understand that I'm not authorized to proceed and that I should exit this form now. If I provide false or misleading information, I understand that I might be subject to a fine, prison time, or both.

First Name

Middle Initial

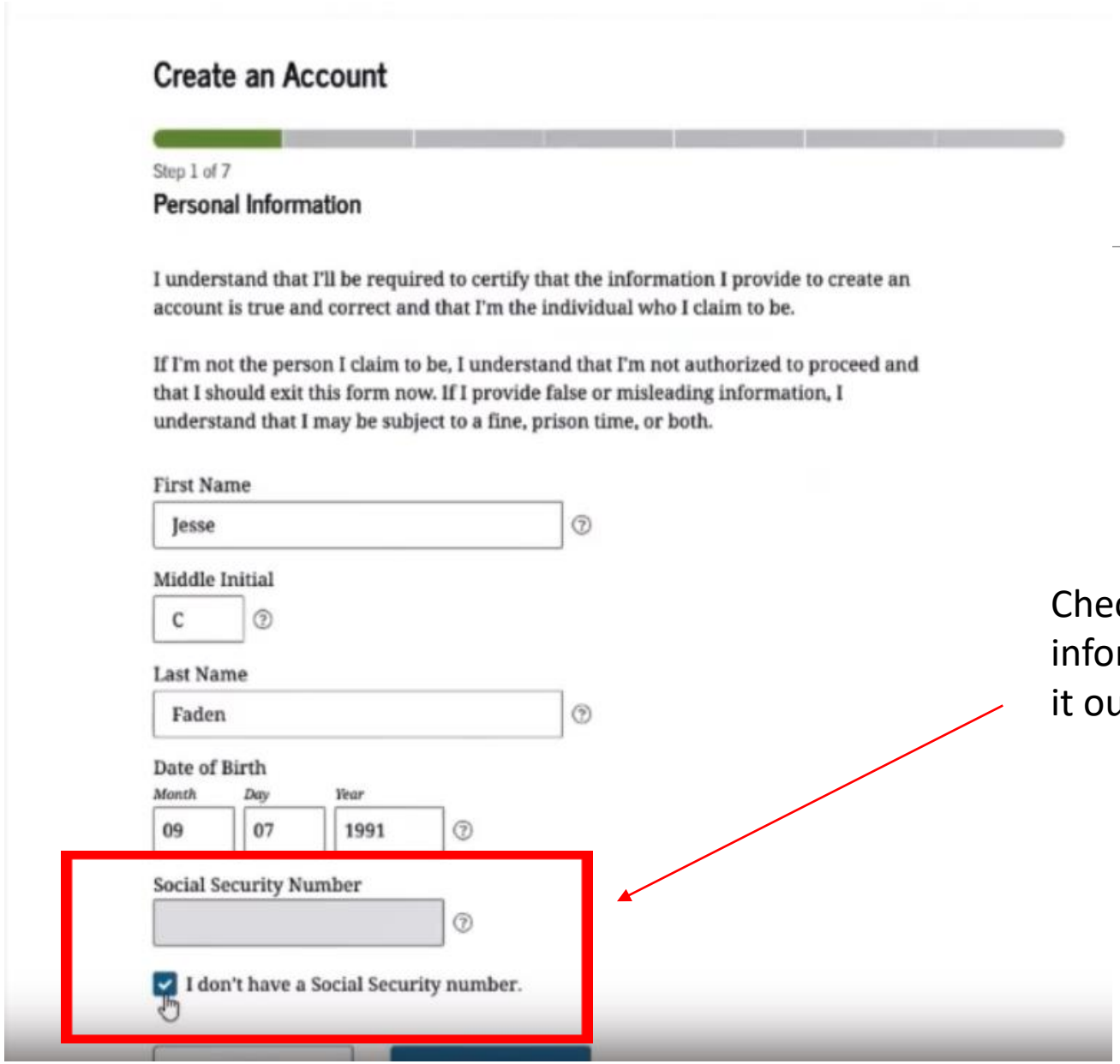
Last Name

Date of Birth

Month *Day* *Year*

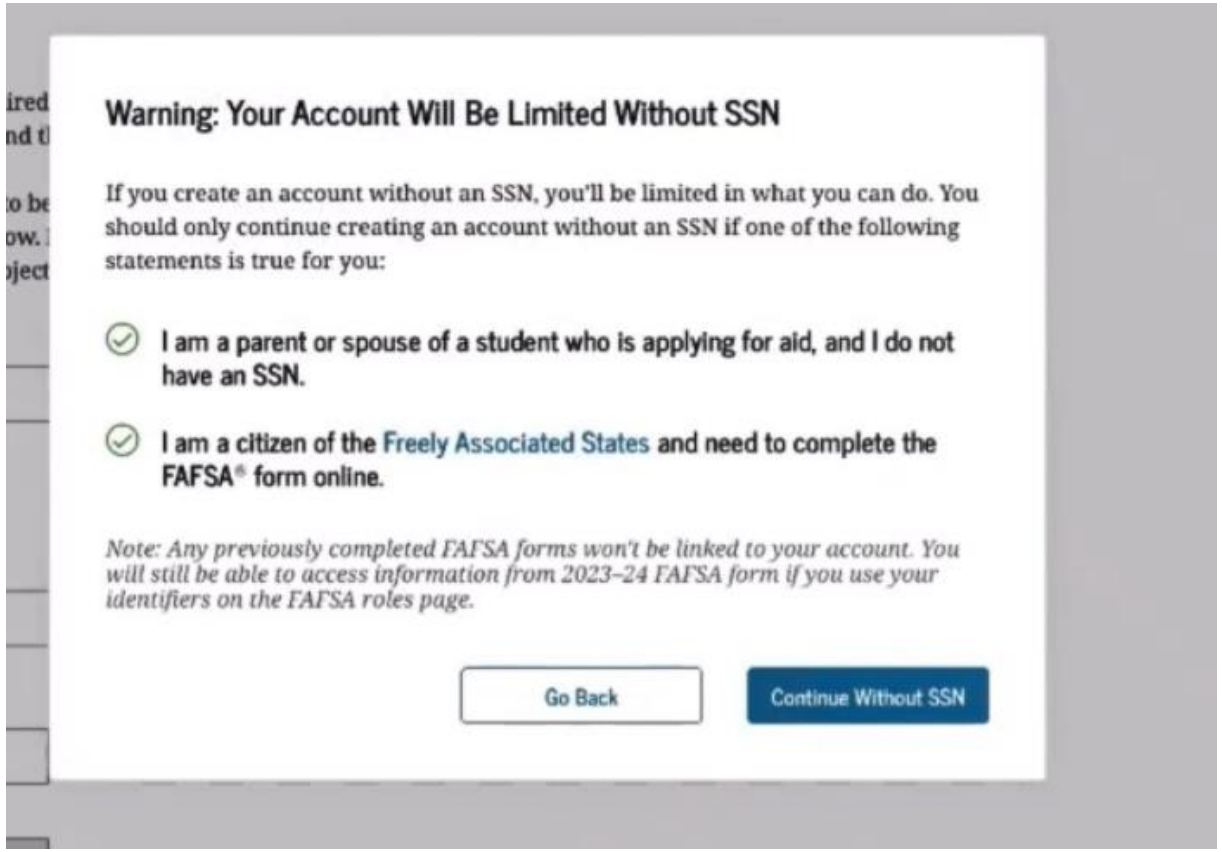
Social Security Number

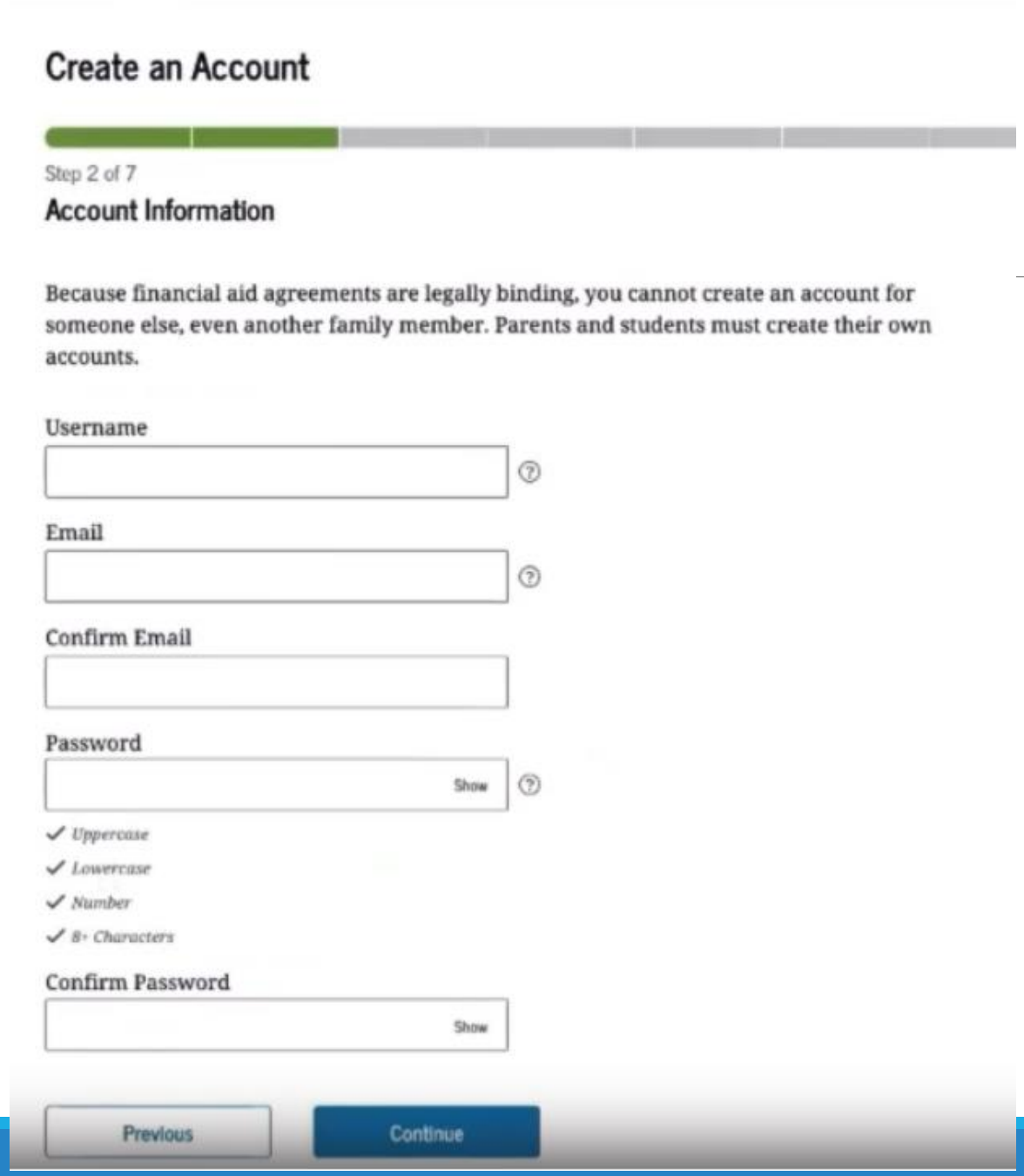
I don't have a Social Security number.



Checking the box will remove any information in the ssn box, then grey it out.

Warning Label





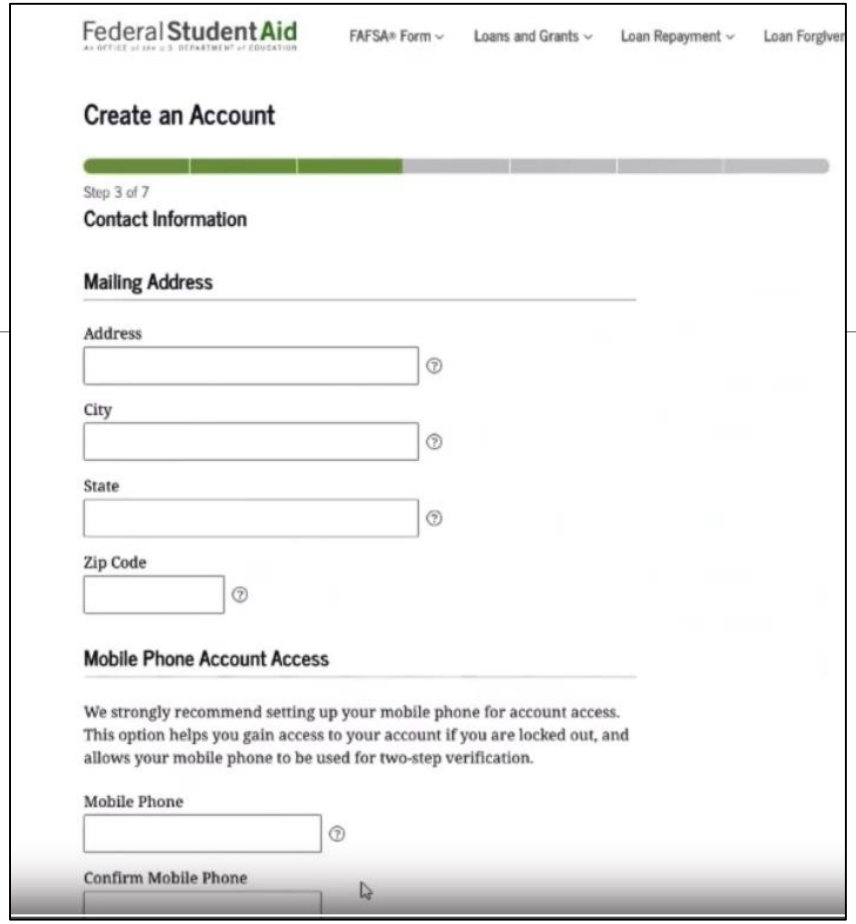
Email address is a required field.

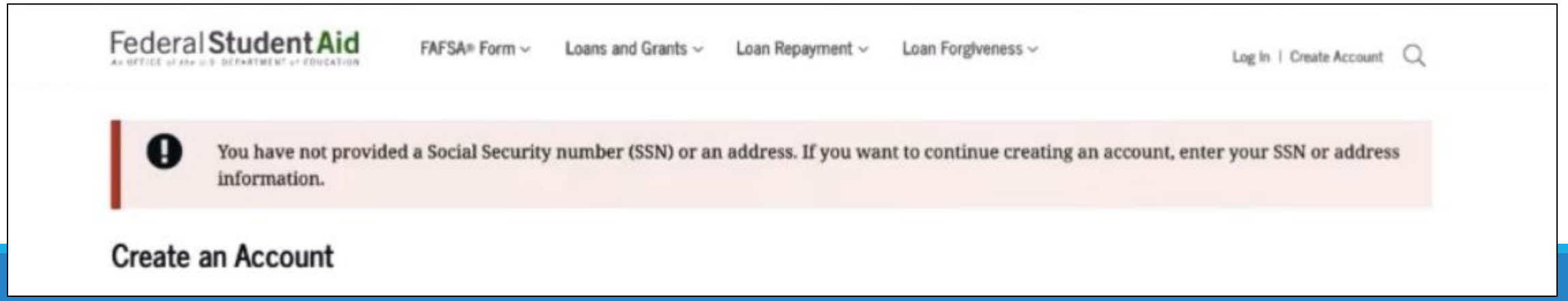
Email of account holder can only associated with single account.

Mailing address is required for those without a SSN.

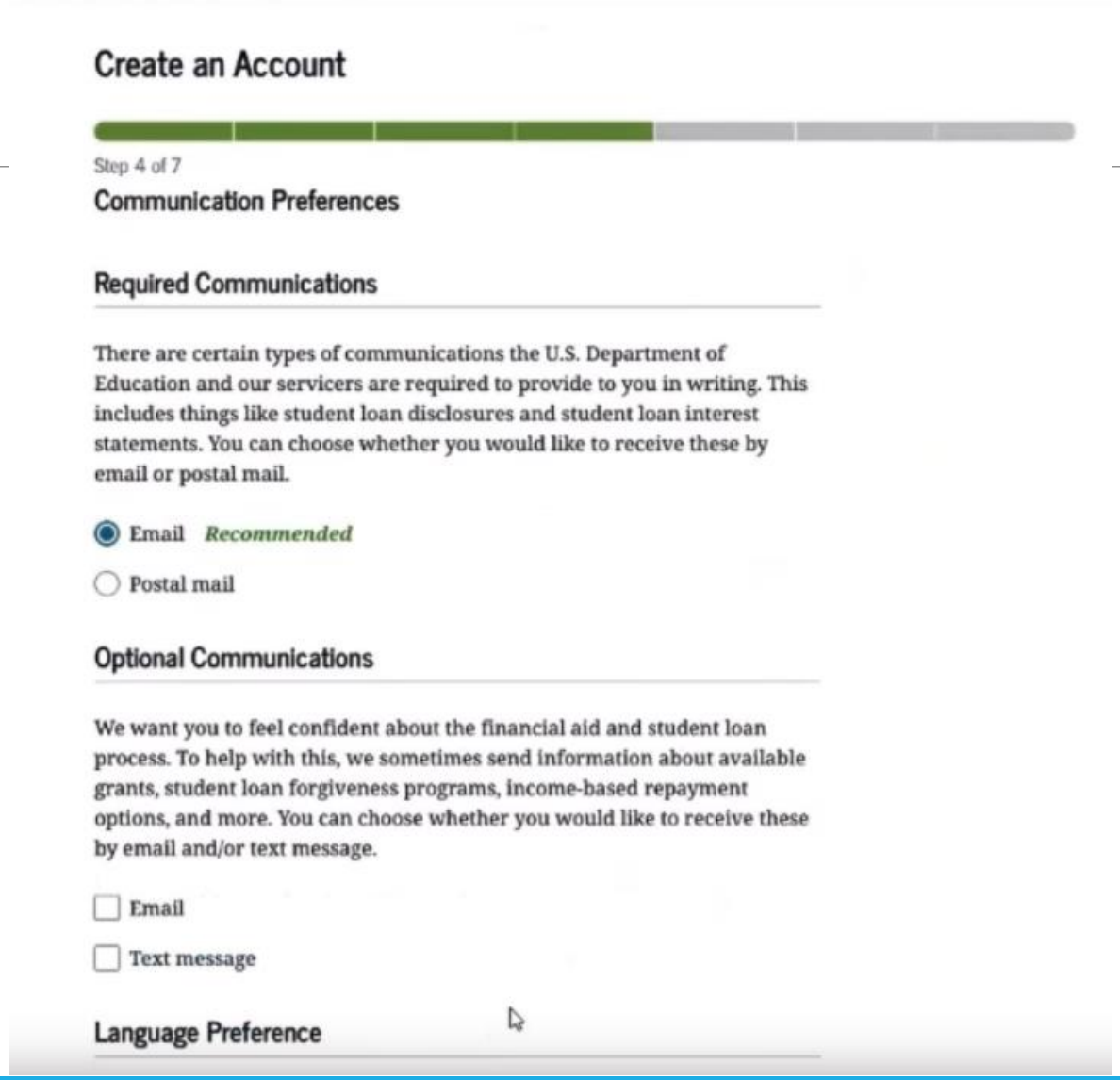
This is how the FAFSA is matched with a contributor without an SSN.

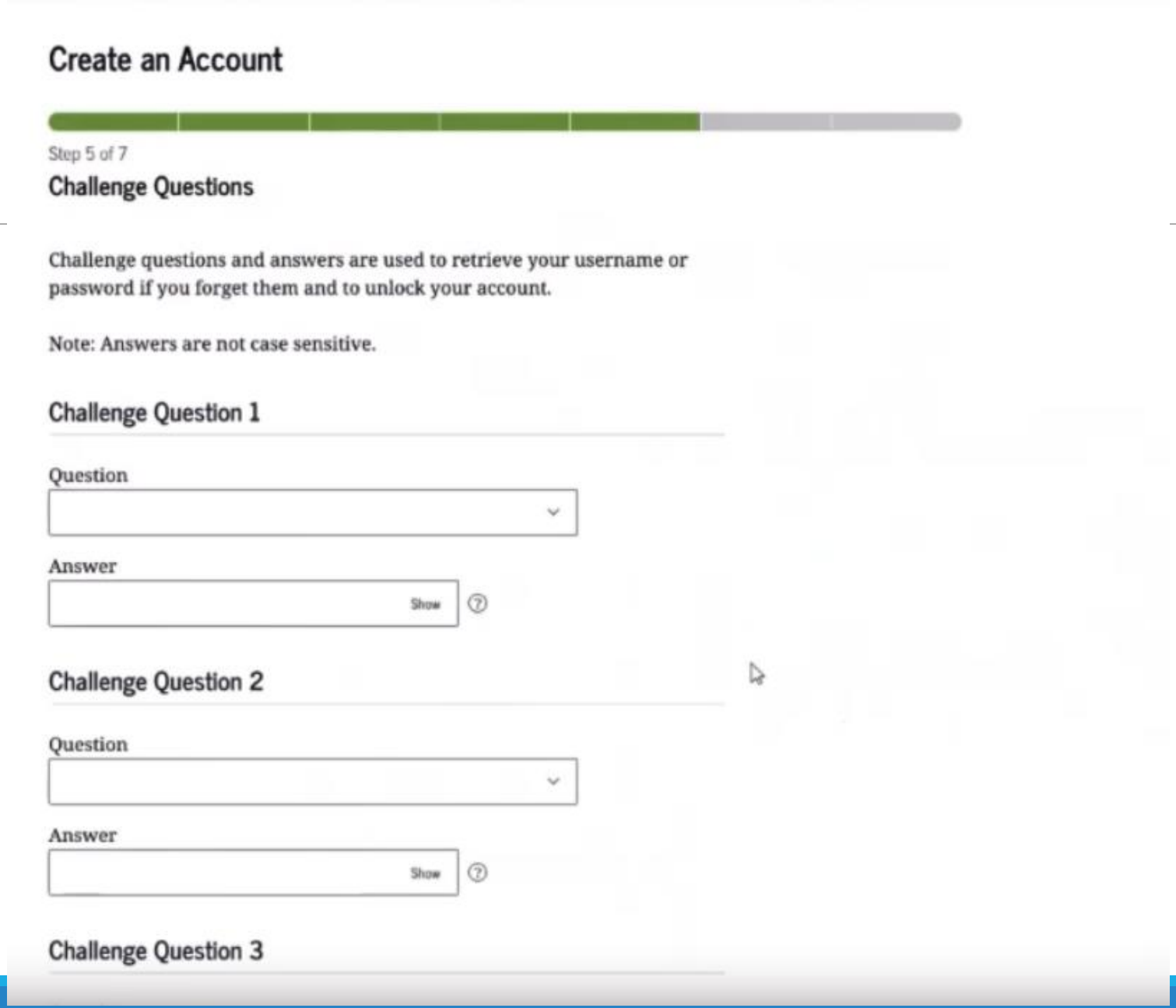
Contributor will get error message if mailing address is not provided.

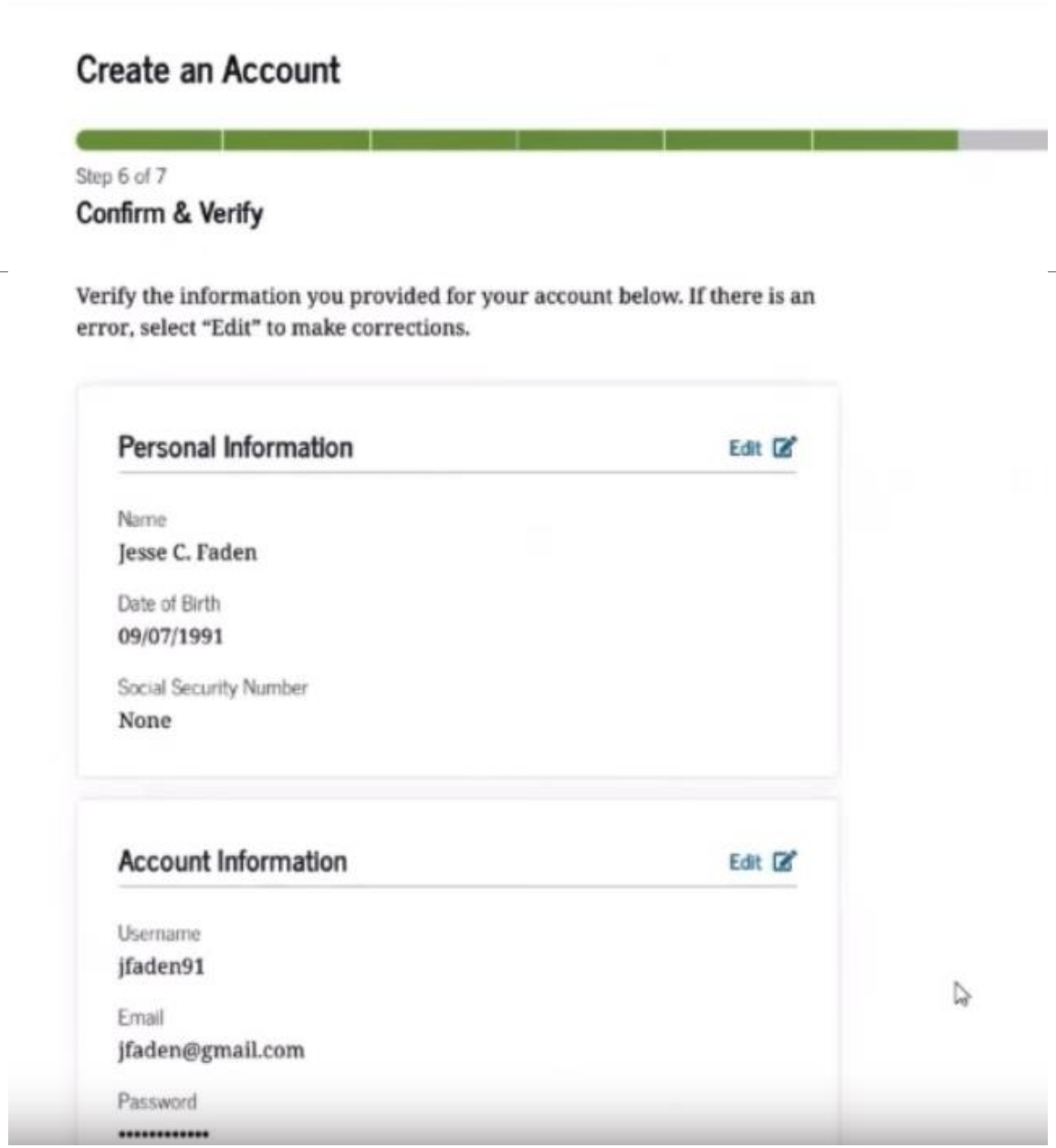




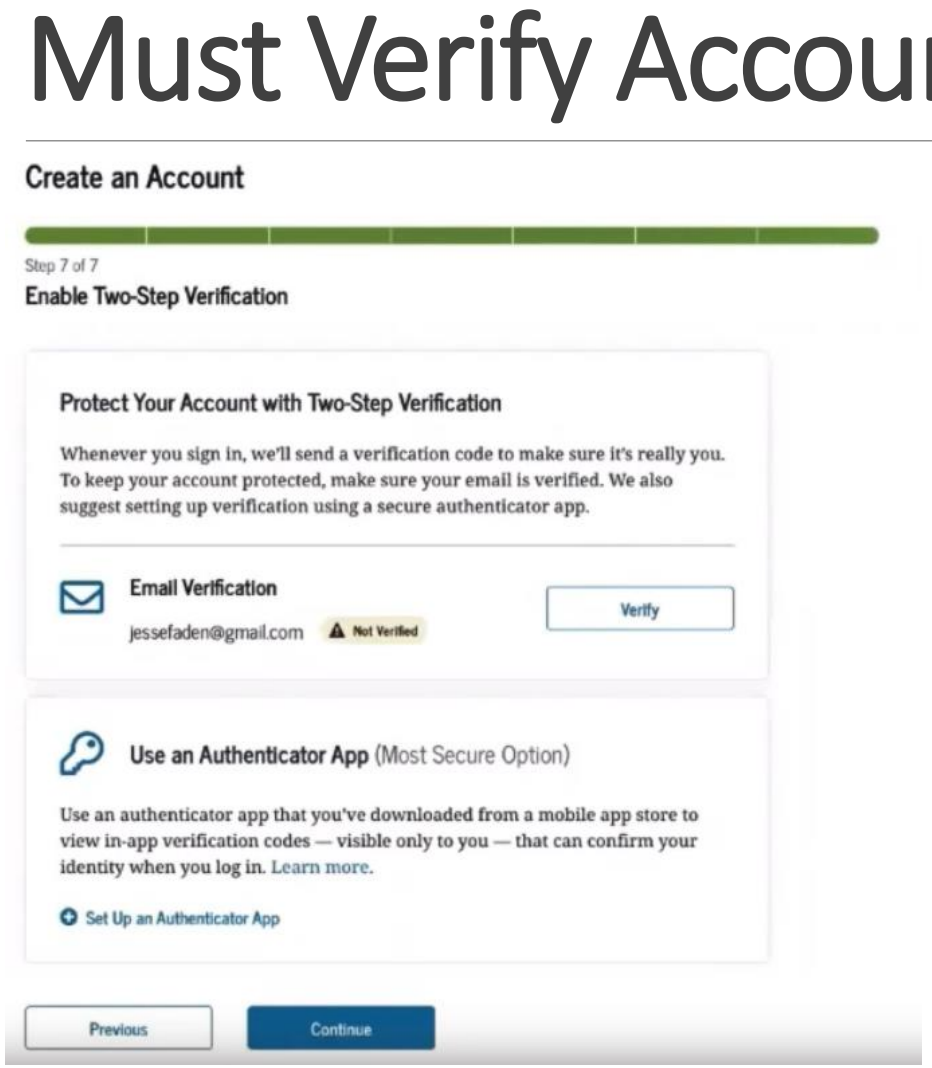
Select Communication Preference.

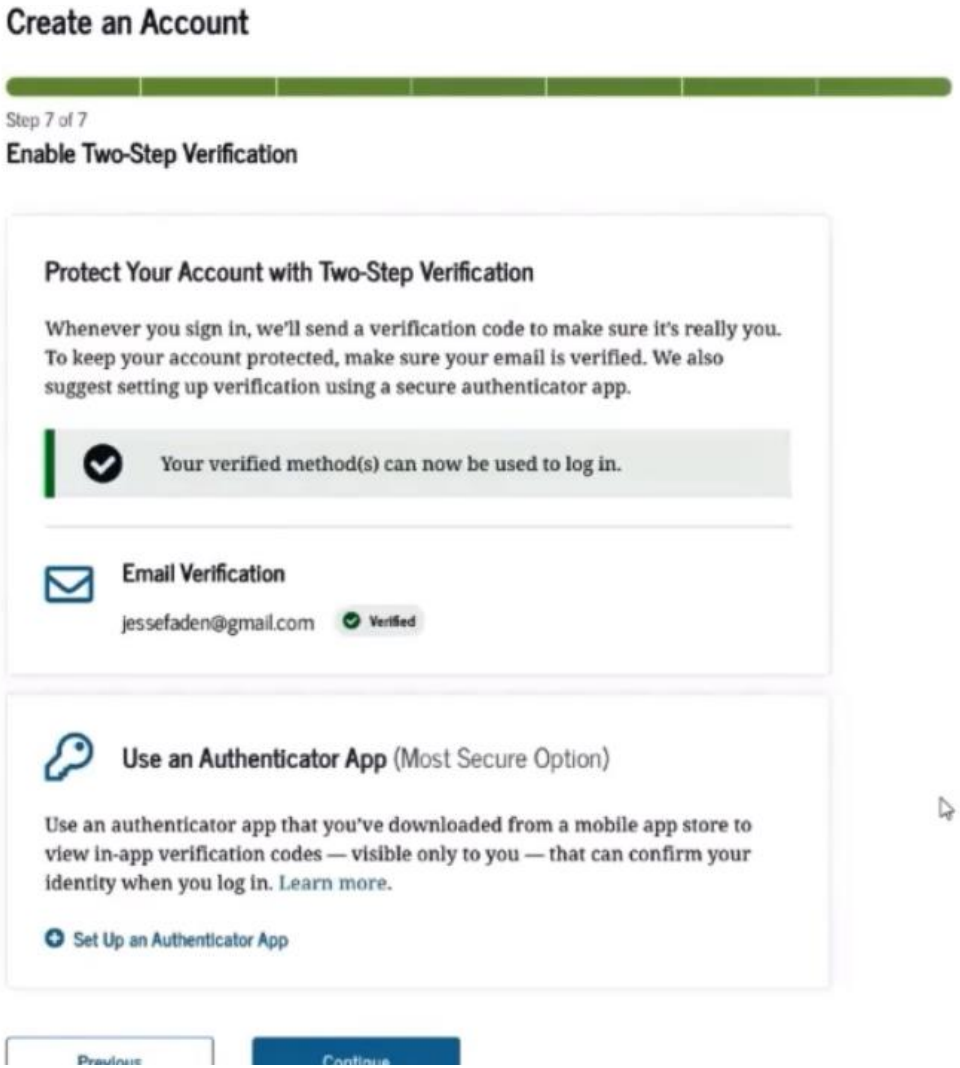



Create an Account
Step 5 of 7
Challenge Questions
Challenge questions and answers are used to retrieve your username or password if you forget them and to unlock your account.
Note: Answers are not case sensitive.
Challenge Question 1
Question
Answer
Show
Challenge Question 2
Question
Answer
Show
Challenge Question 3


Create an Account
Step 6 of 7
Confirm & Verify
Verify the information you provided for your account below. If there is an error, select "Edit" to make corrections.
Personal Information
Edit
Name
Jesse C. Faden
Date of Birth
09/07/1991
Social Security Number
None
Account Information
Edit
Username
jfaden91
Email
jfaden@gmail.com
Password

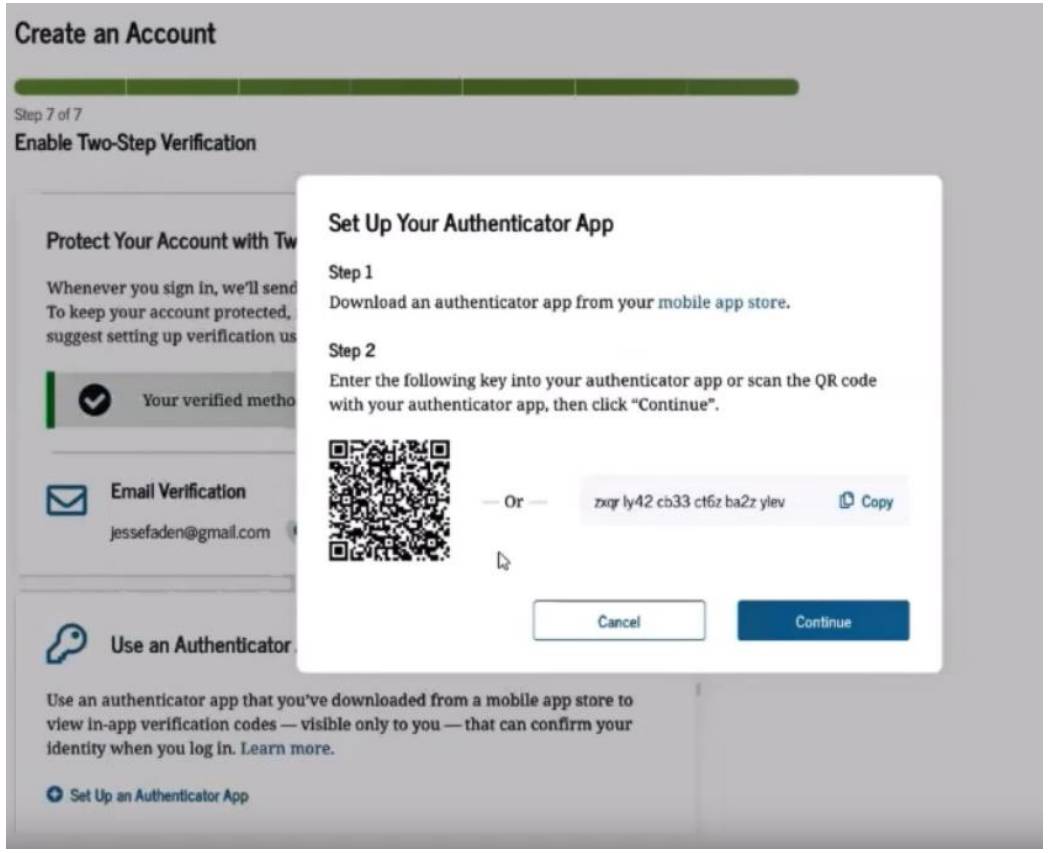
Must Verify Account





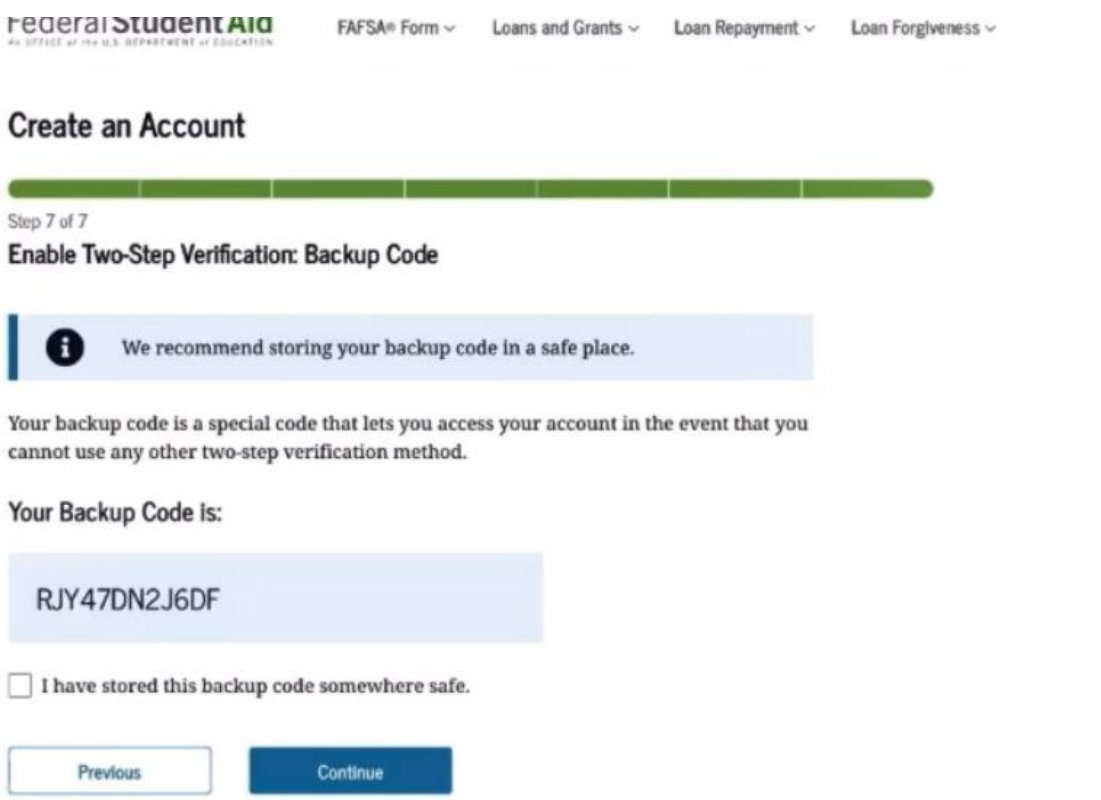
Two Step Authentication

Not required by recommended

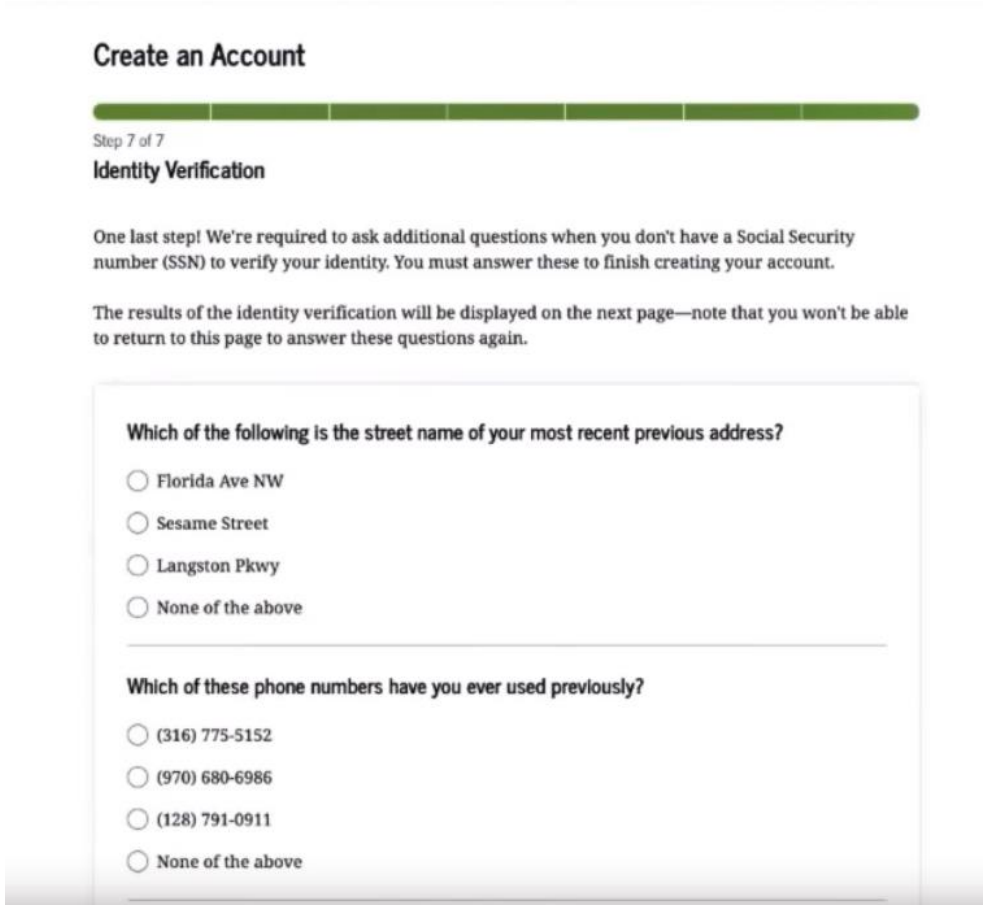


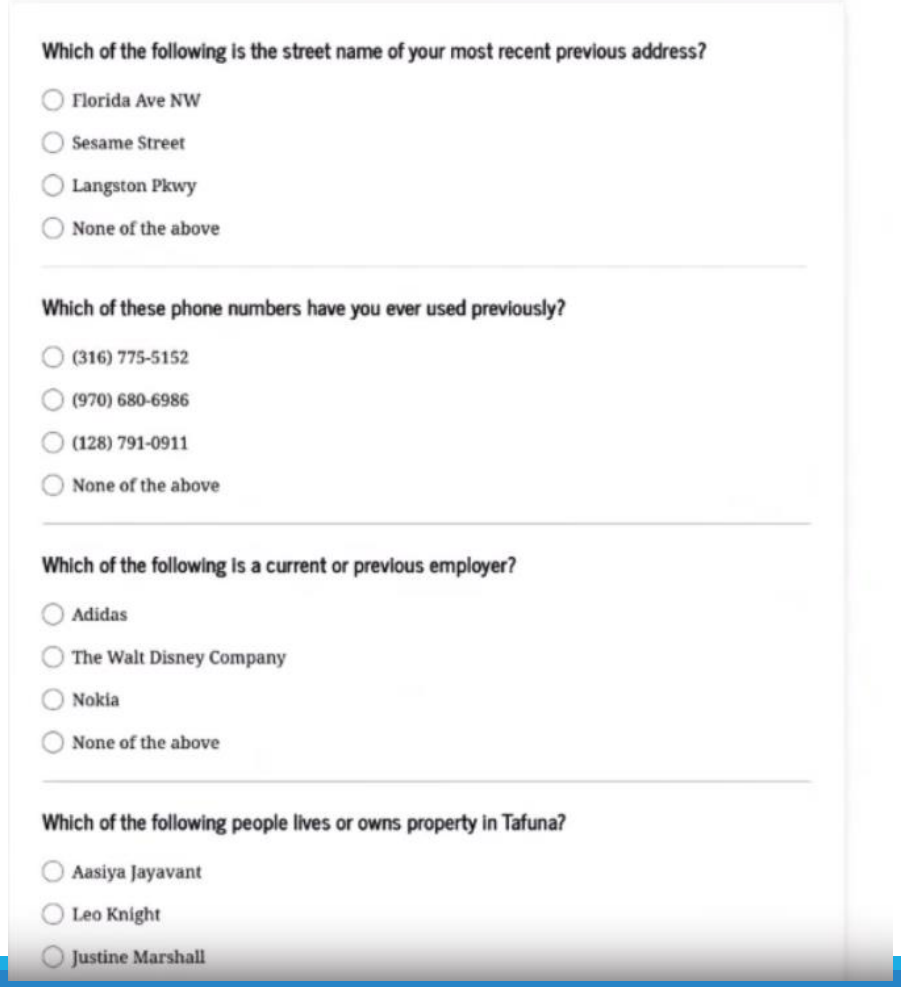
Account Created With Valid SSN

This is the last step for those with a valid Social Security Number.
Those without, move to Knowledge based Identity questions.



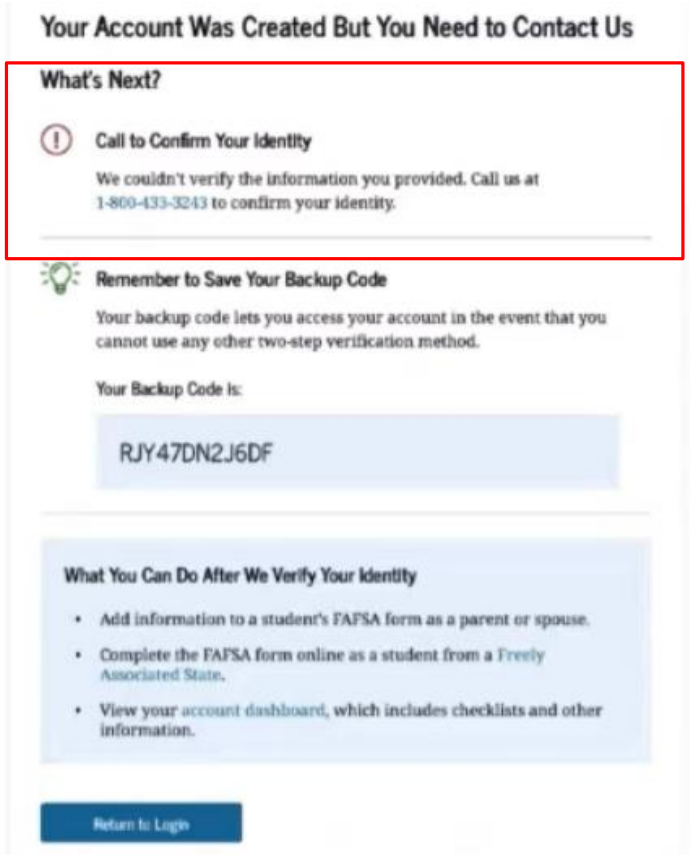
Knowledge Based Identity Questions If Verified – Instant Availability





Not Verified - Knowledge Based Questions

Email sent that account was created and the person should contact FSAIC 1.



Your Account Was Created But You Need to Contact Us

What's Next?

Call to Confirm Your Identity

We couldn't verify the information you provided. Call us at 1-800-433-3243 to confirm your identity.

Remember to Save Your Backup Code

Your backup code lets you access your account in the event that you cannot use any other two-step verification method.

Your Backup Code is:

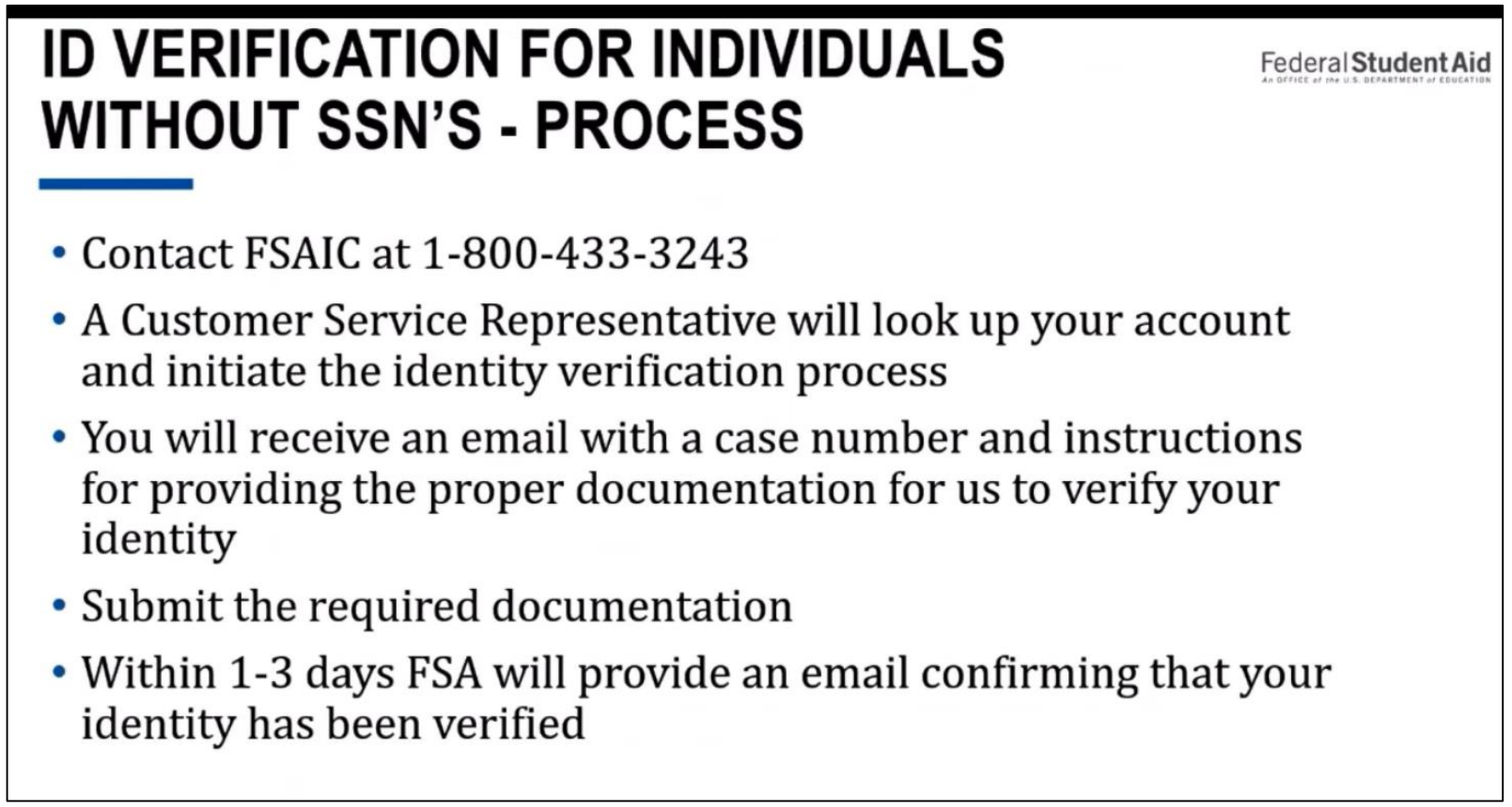
RJY47DN2J6DF

What You Can Do After We Verify Your Identity

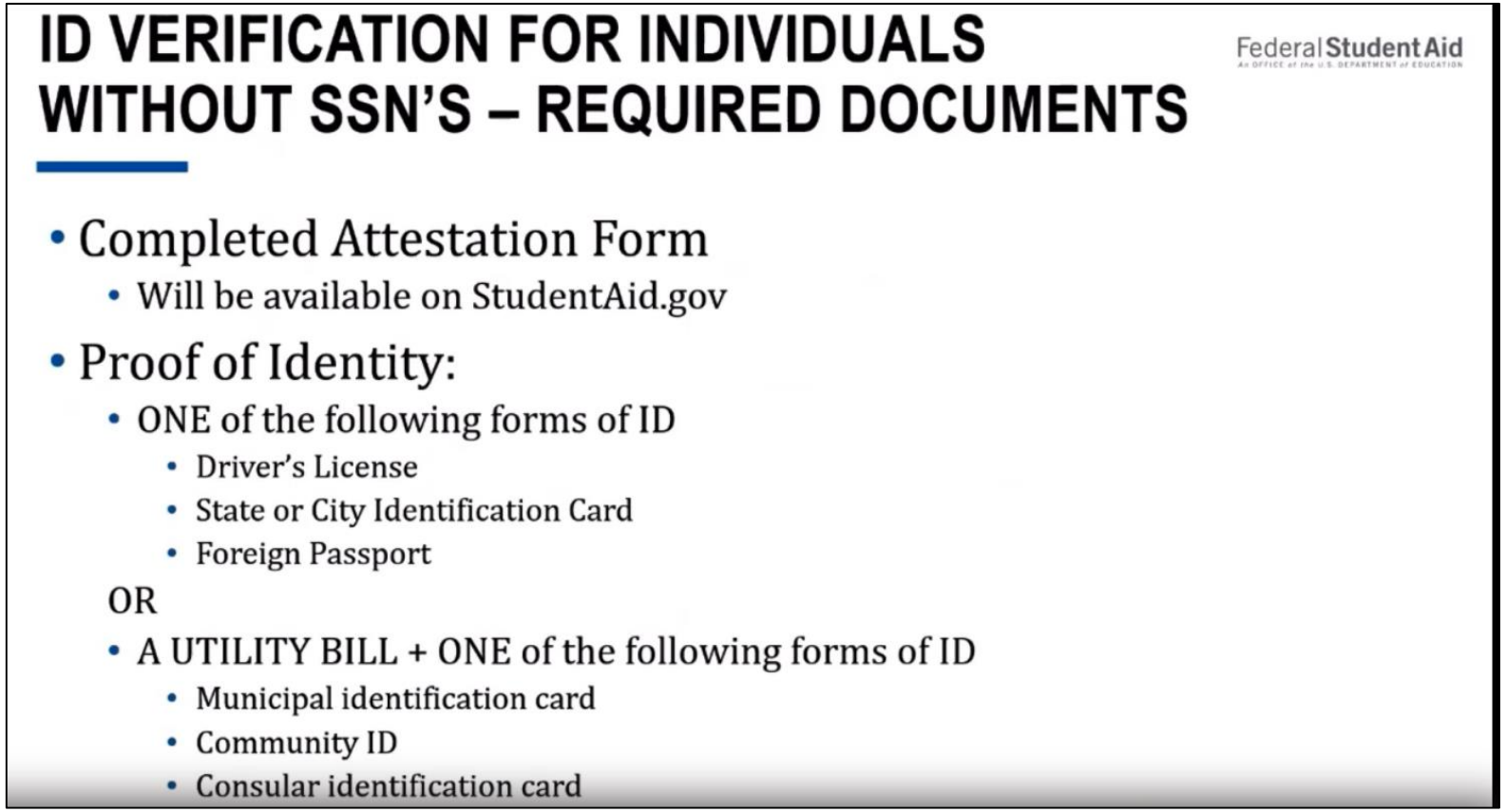
- Add information to a student's FAFSA form as a parent or spouse.
- Complete the FAFSA form online as a student from a Freely Associated State.
- View your account dashboard, which includes checklists and other information.

Return to Login

FSA ID Account Not Verified Process



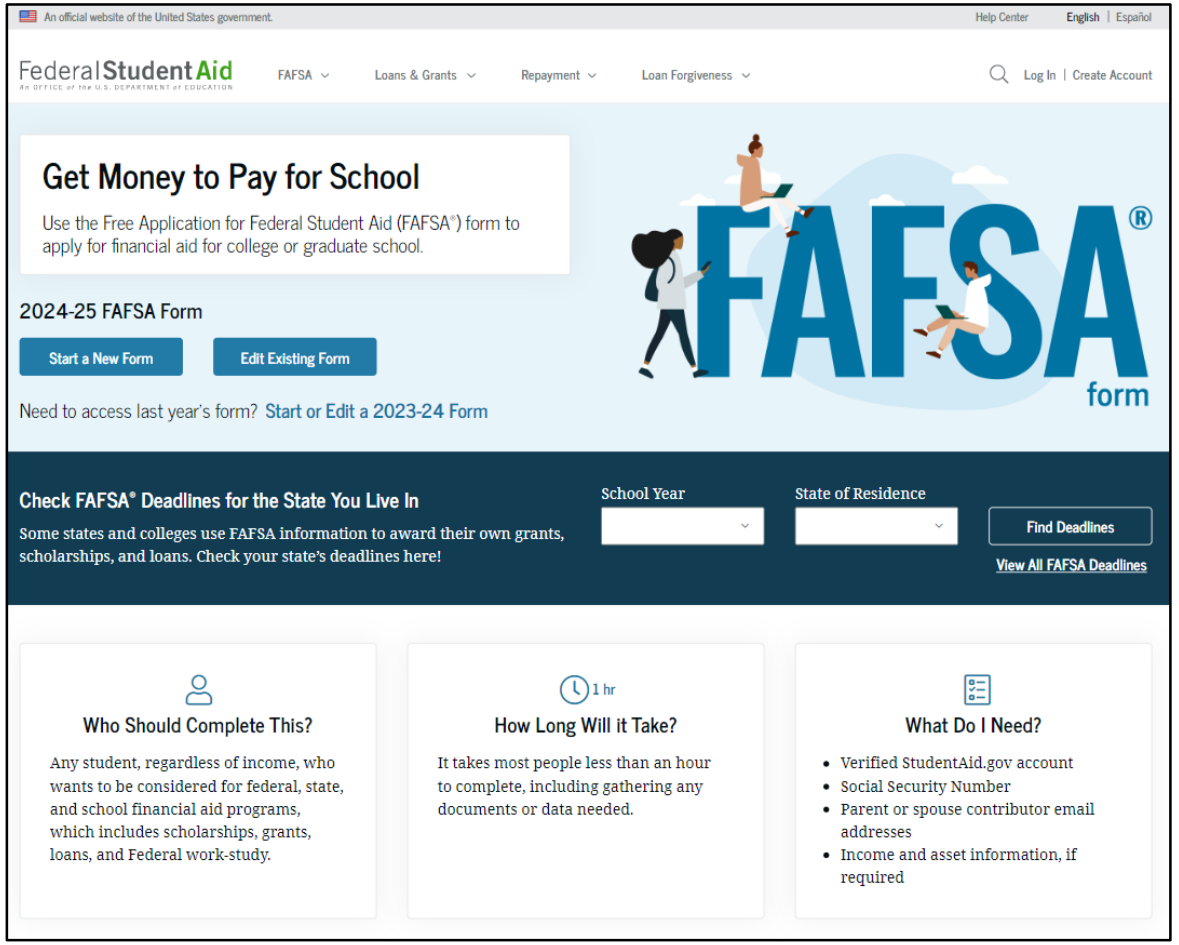
Required Documents



2024-2025 FAFSA Process

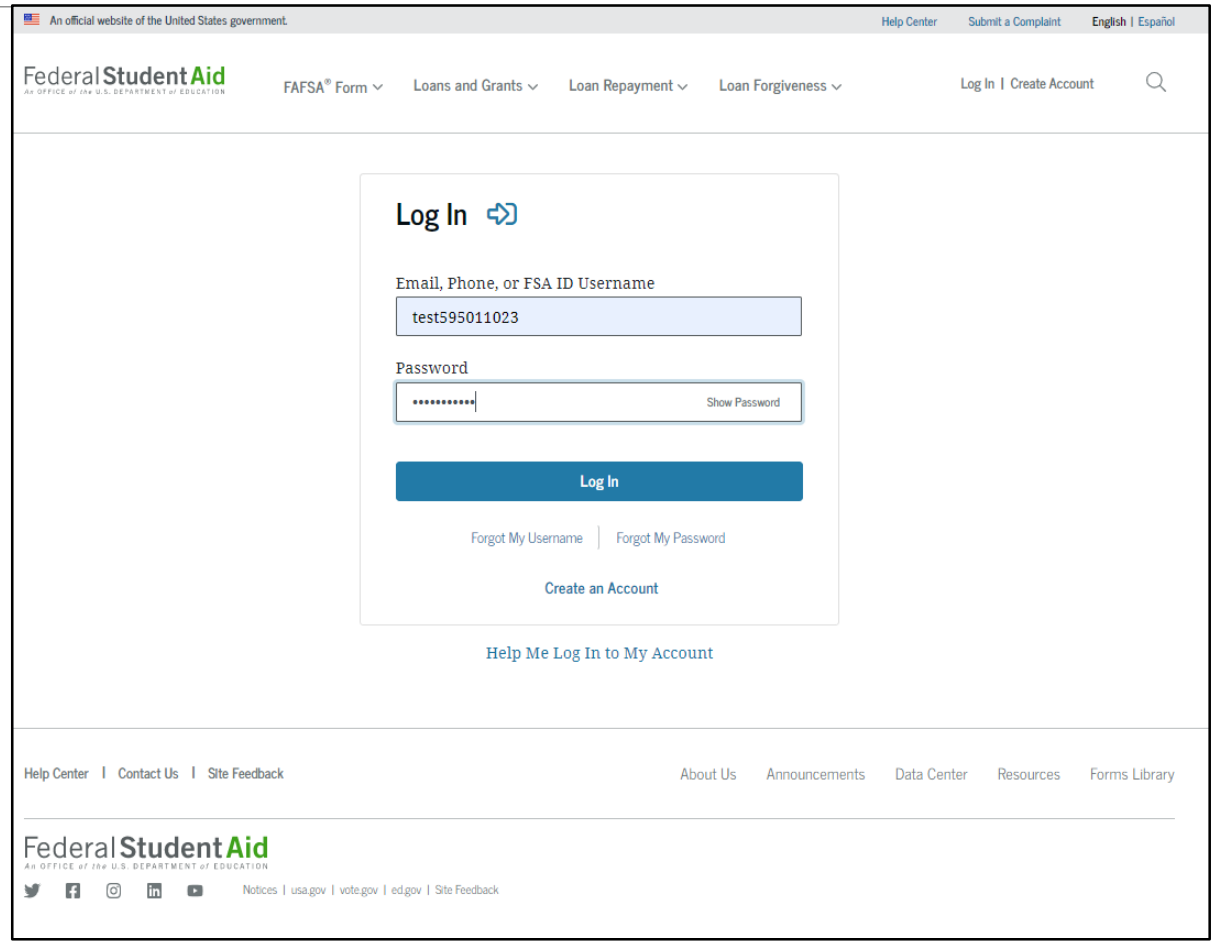
FAFSA® Form

This is the main FAFSA® form landing page. On this page, students are directed to "Start a New Form" or "Edit Existing Form." For the purpose of this presentation, the student is beginning a new application.



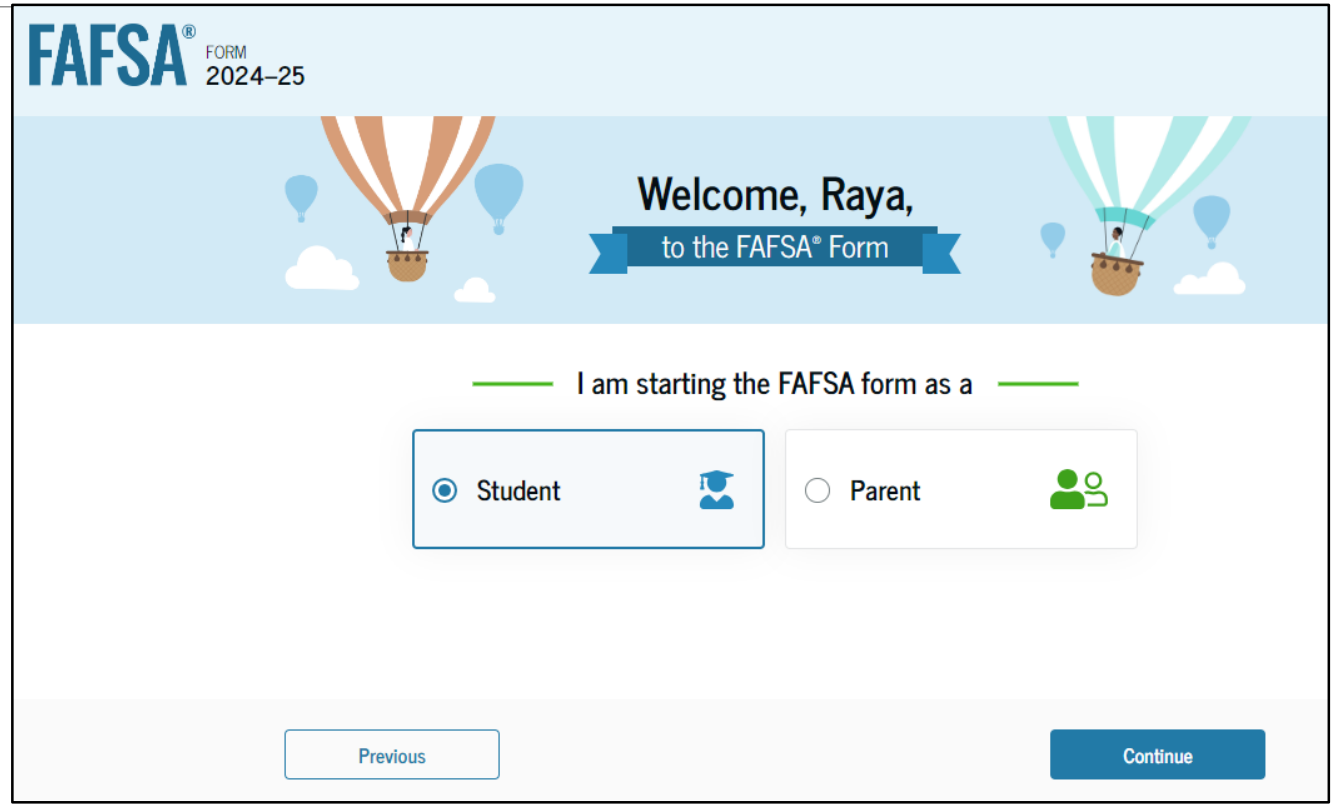
Log In

If the student selects "Start a New Form" from the FAFSA® landing page and they are not logged in to StudentAid.gov, they are taken to the “Log In” page to enter their log-in credentials. To access the FAFSA form, all students are required to have an FSA ID (account username and password). If the student doesn't have an FSA ID, they can select "Create an Account."



Applicant Roles

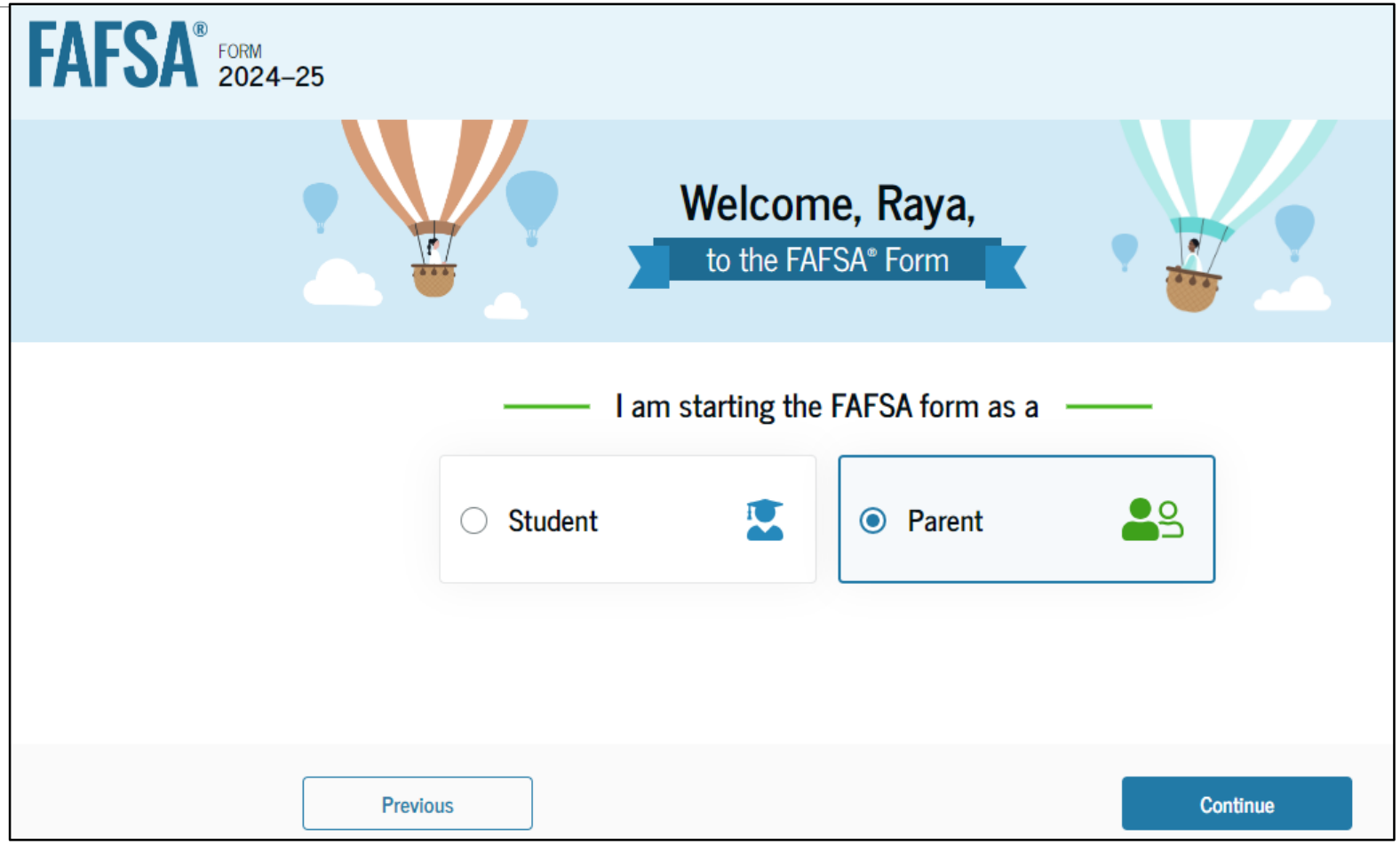
After logging in, the student can select the applicable role to fill out the FAFSA® form: “Student,“ or "Parent.“ The student selects “Student."



Parent Role

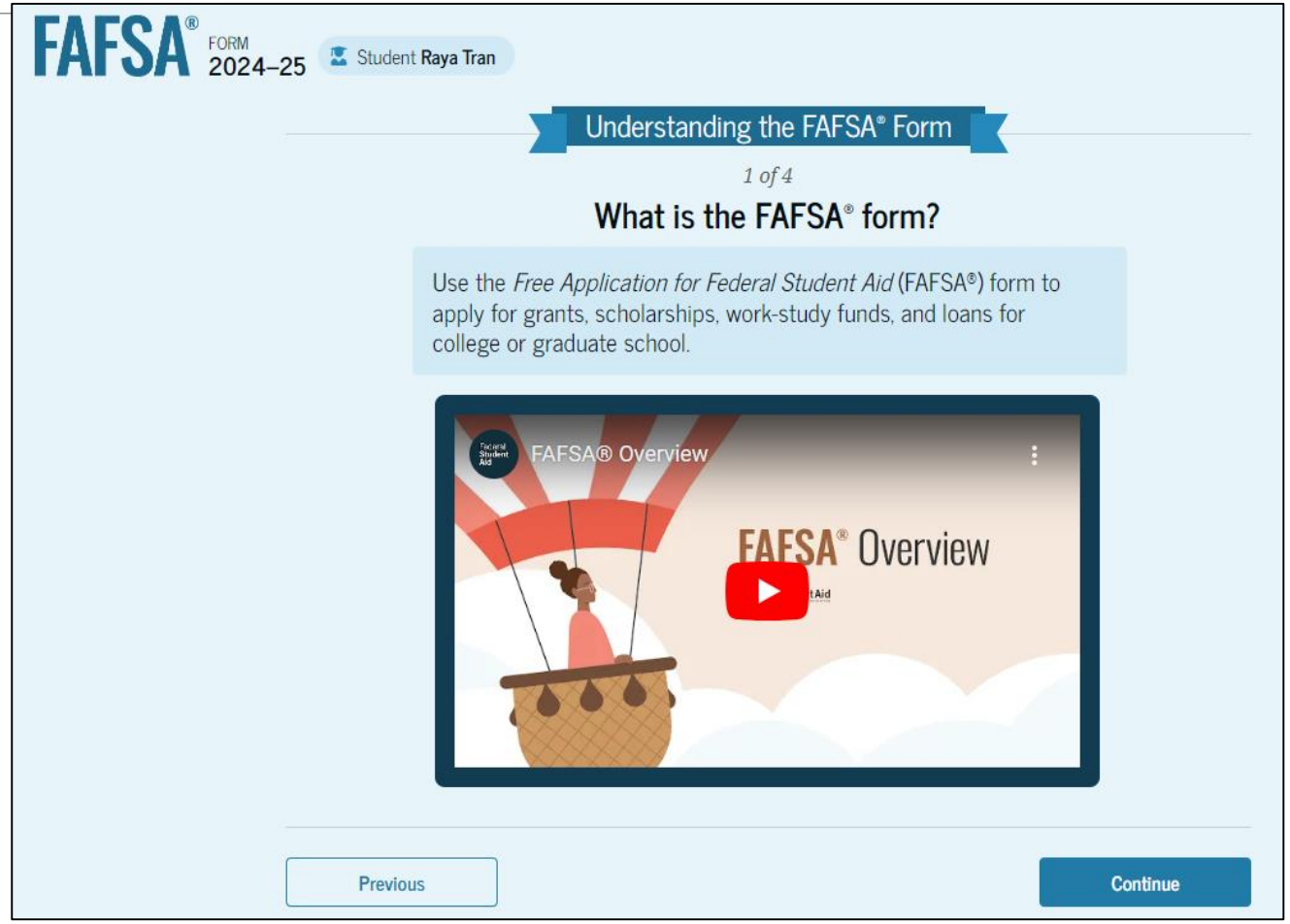
After logging in, the parent selects the applicable role to fill out the FAFSA® form: "Parent."

PARENT CAN ALSO BEGIN THE APPLICATION. THE STUDENT WILL NOTIFIED BY EMAIL. FOR THIS SCENERO, WE WILL HAVE THE STUDENT BEGIN THE FAFSA



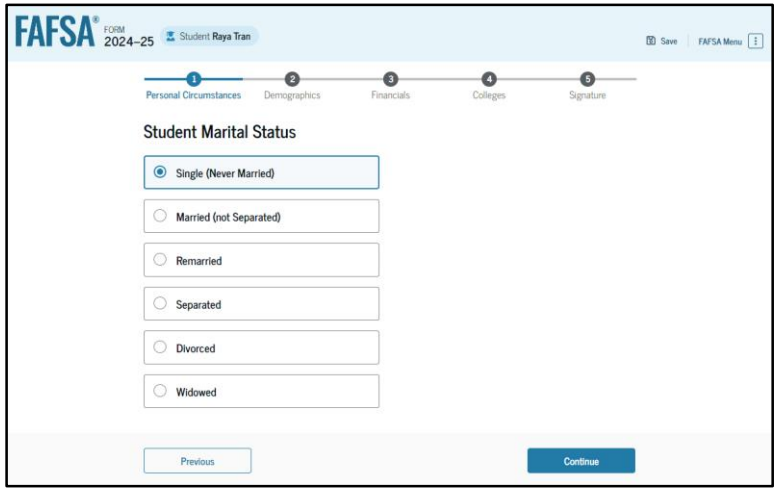
Student Onboarding

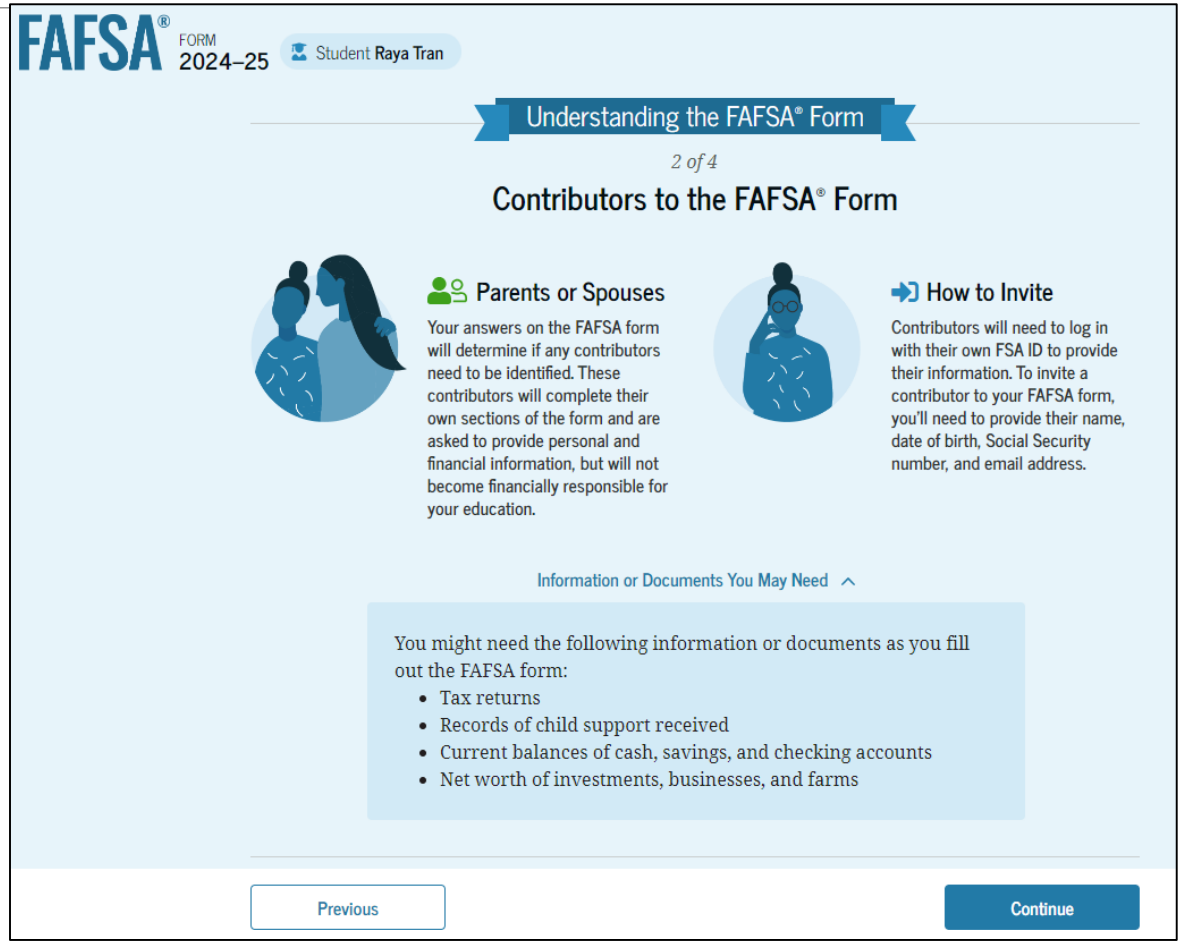
When the student starts the 2024–25 FAFSA® form for the first time, they are taken through the FAFSA onboarding process. The first onboarding page provides an overview of the FAFSA form and an accompanying video.



Student Onboarding

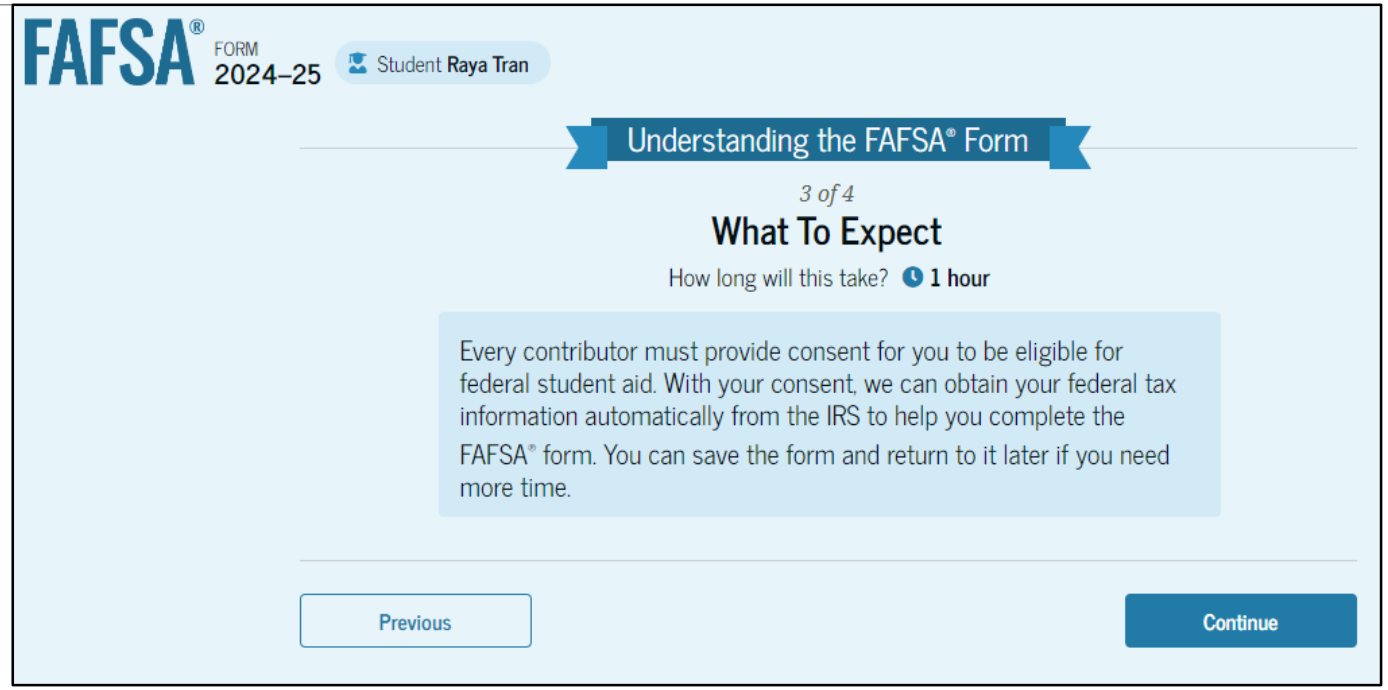
The second FAFSA® onboarding page provides information about the different roles that may be required to participate in the student's FAFSA form and documents that may be needed to fill out the form.





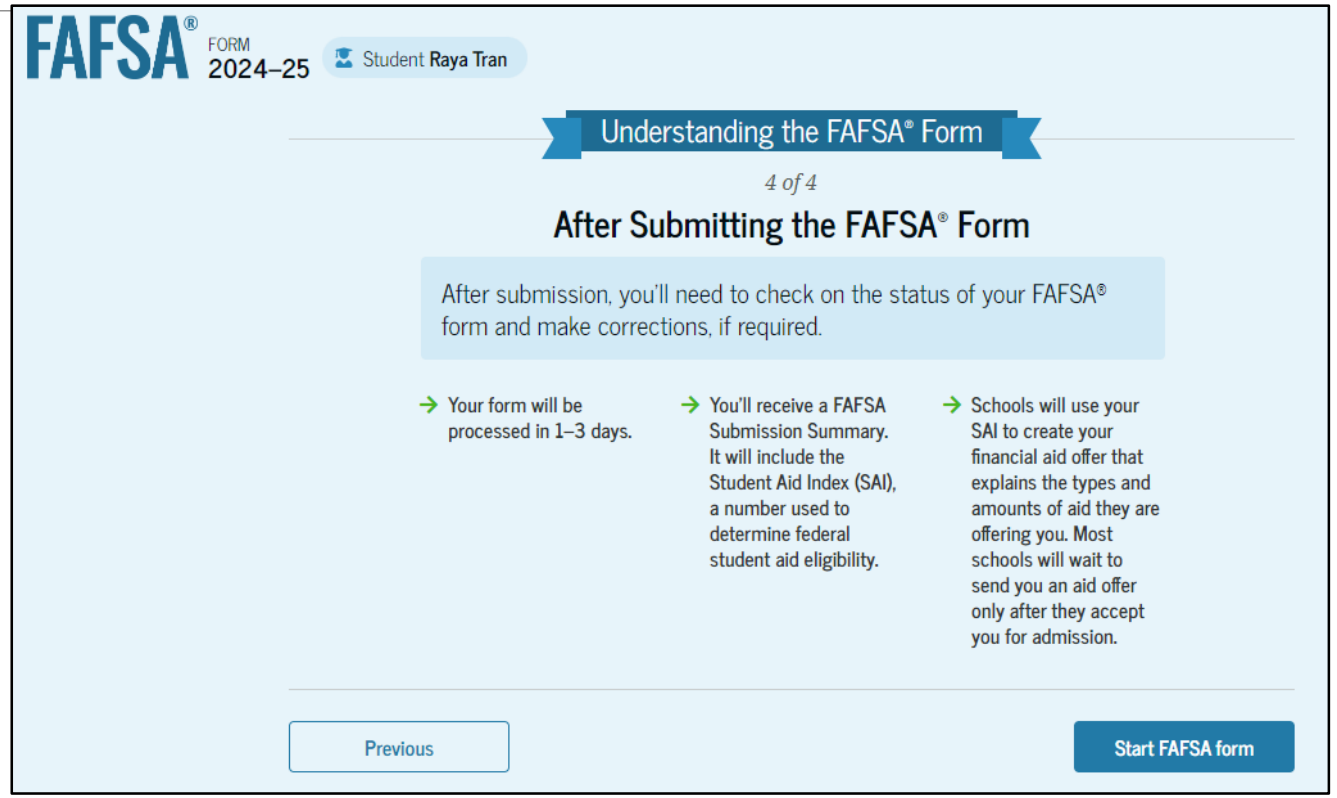
Student Onboarding

The third FAFSA® onboarding page provides information about the types of questions the student can expect to see and how they can get additional help with filling out the FAFSA form.



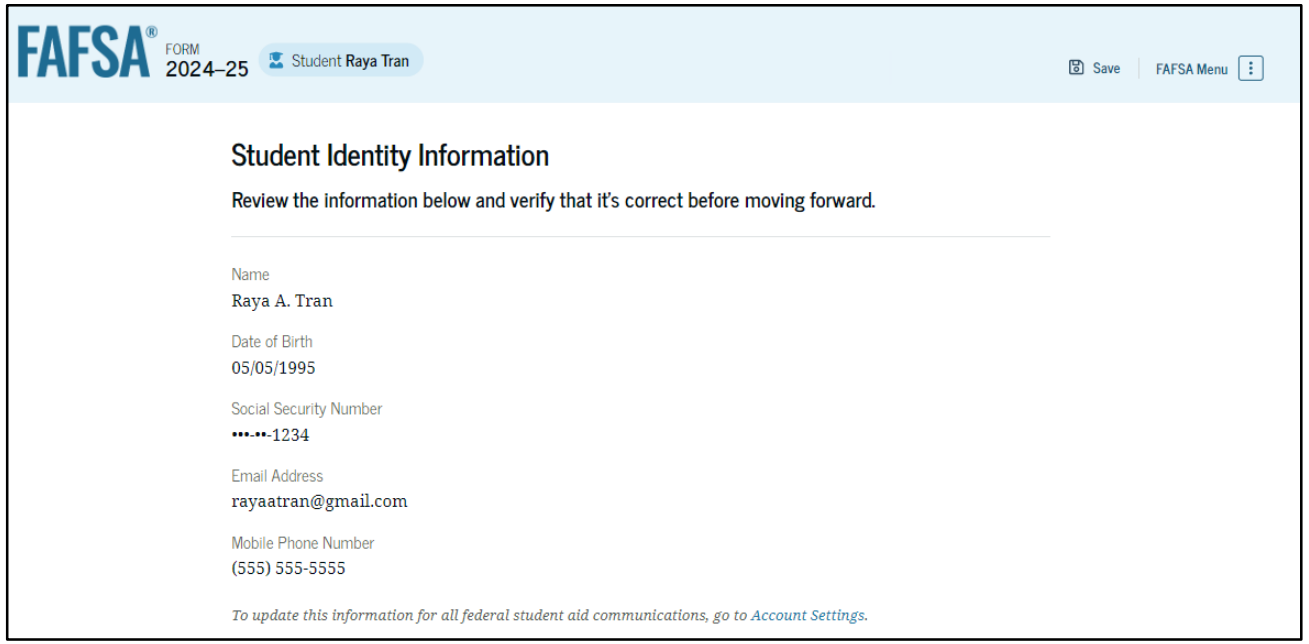
Student Onboarding

The last FAFSA® onboarding page provides information about what to expect once the FAFSA form is completed and submitted. On this page, the student can select "Start the FAFSA form" to begin.

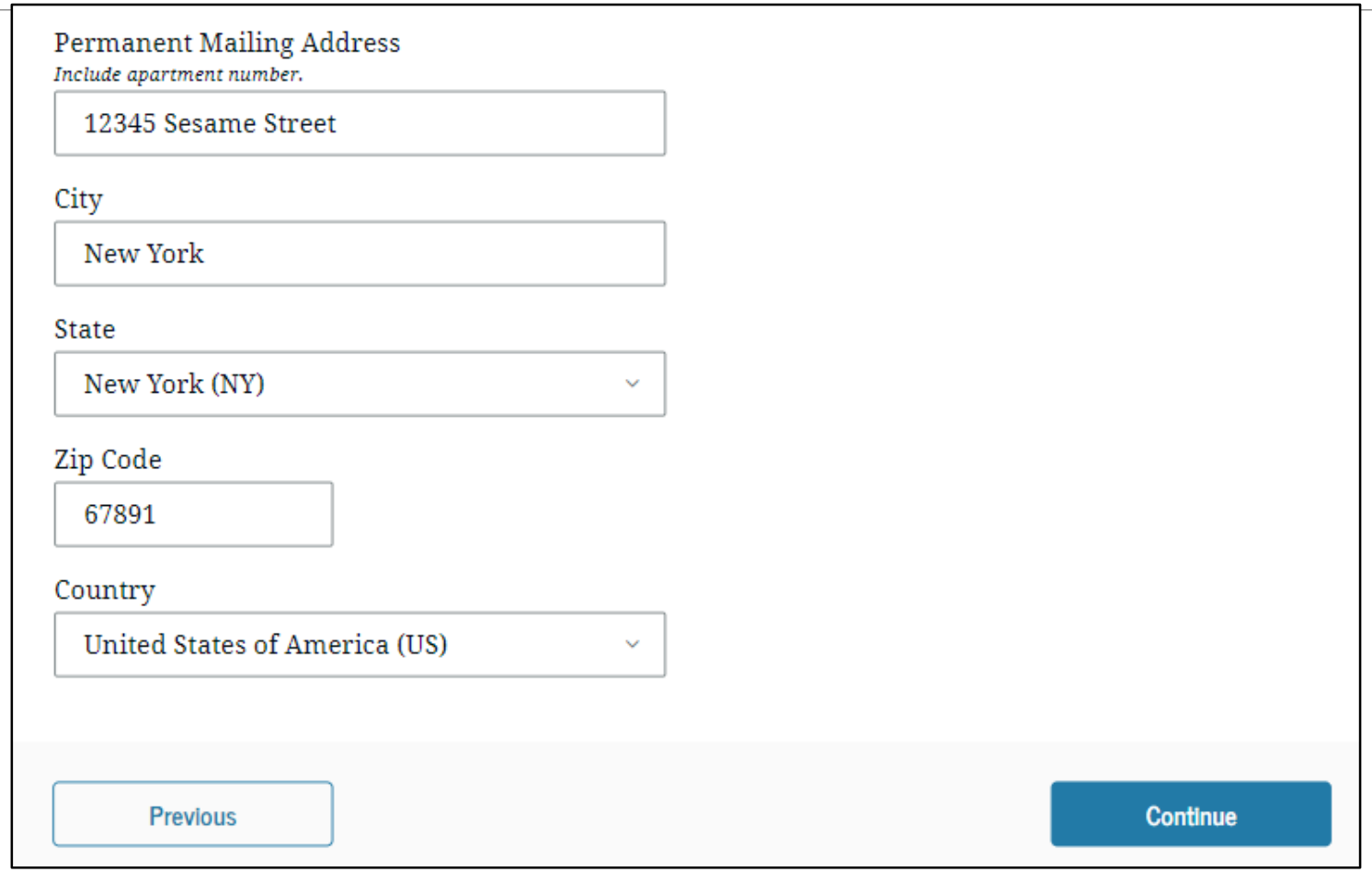


Student Identity Information

This is the first page within the student section. The student can verify that their personal information is correct. To update any of the personal information, the student must access their Account Settings on StudentAid.gov. For fields related to the student's mailing address, the student can edit them directly on this page.



Student Identity Information

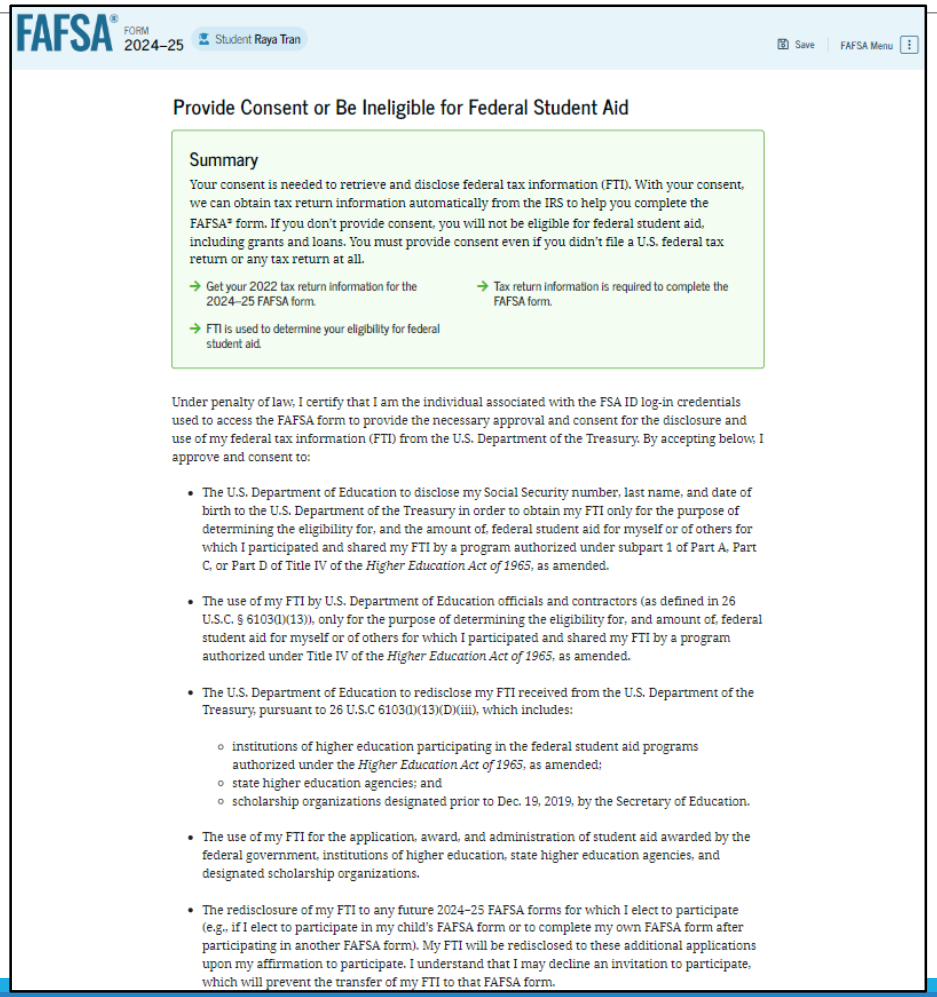


Student State of Legal Residence

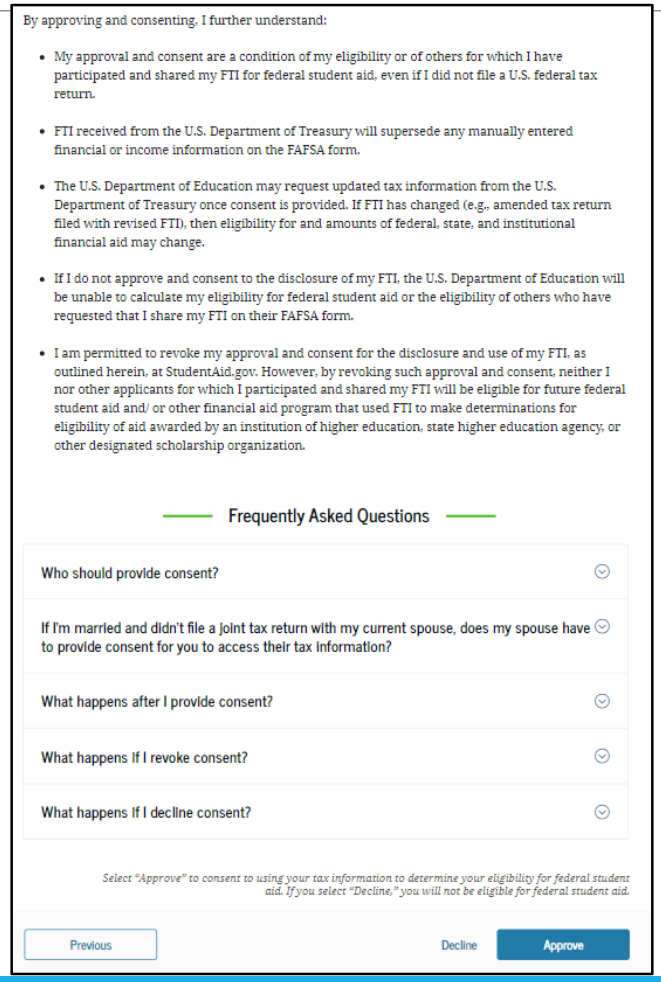
The student is asked about their state of legal residence. The student selects the state from a dropdown box and provides the month and year when they became a legal resident.

Student Provides Consent

This page informs the student about consent and their federal tax information. By providing consent, the student's federal tax information is transferred directly into the FAFSA® form from the IRS to help complete the Student Financials section. The student selects "Approve" to provide consent and is taken to the next page.



Student Provides Consent



By approving and consenting, I further understand:

- My approval and consent are a condition of my eligibility or of others for which I have participated and shared my FTI for federal student aid, even if I did not file a U.S. federal tax return.
- FTI received from the U.S. Department of Treasury will supersede any manually entered financial or income information on the FAFSA form.
- The U.S. Department of Education may request updated tax information from the U.S. Department of Treasury once consent is provided. If FTI has changed (e.g., amended tax return filed with revised FTI), then eligibility for and amounts of federal, state, and institutional financial aid may change.
- If I do not approve and consent to the disclosure of my FTI, the U.S. Department of Education will be unable to calculate my eligibility for federal student aid or the eligibility of others who have requested that I share my FTI on their FAFSA form.
- I am permitted to revoke my approval and consent for the disclosure and use of my FTI, as outlined herein, at StudentAid.gov. However, by revoking such approval and consent, neither I nor other applicants for which I participated and shared my FTI will be eligible for future federal student aid and/ or other financial aid program that used FTI to make determinations for eligibility of aid awarded by an institution of higher education, state higher education agency, or other designated scholarship organization.

Frequently Asked Questions

Who should provide consent?

If I'm married and didn't file a joint tax return with my current spouse, does my spouse have to provide consent for you to access their tax information?

What happens after I provide consent?

What happens if I revoke consent?

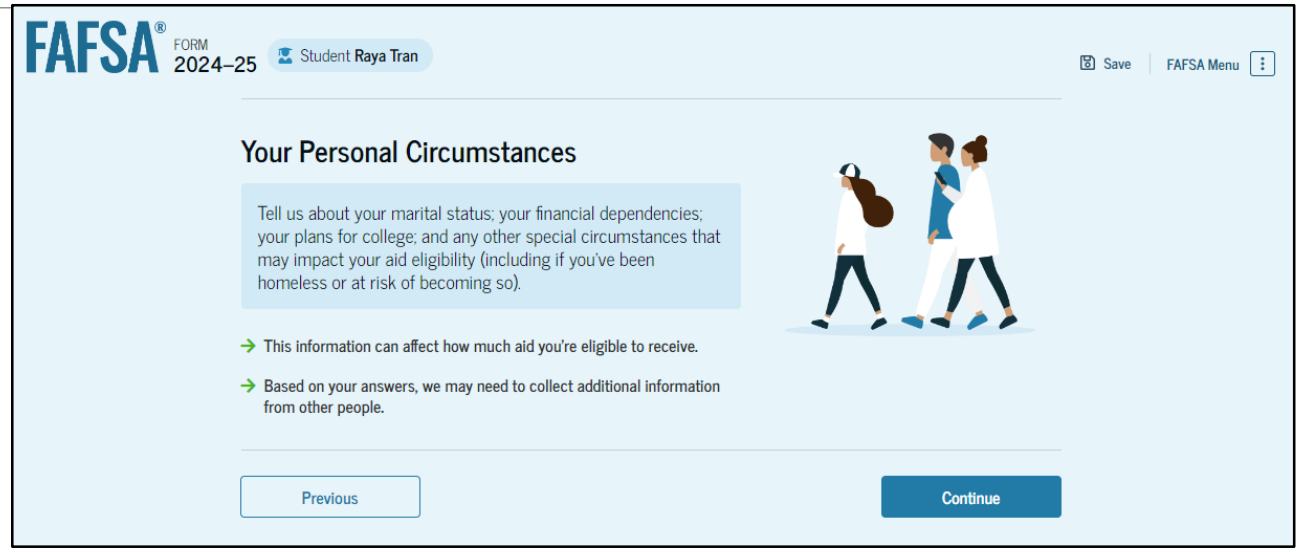
What happens if I decline consent?

Select "Approve" to consent to using your tax information to determine your eligibility for federal student aid. If you select "Decline," you will not be eligible for federal student aid.

Previous | Decline | Approve

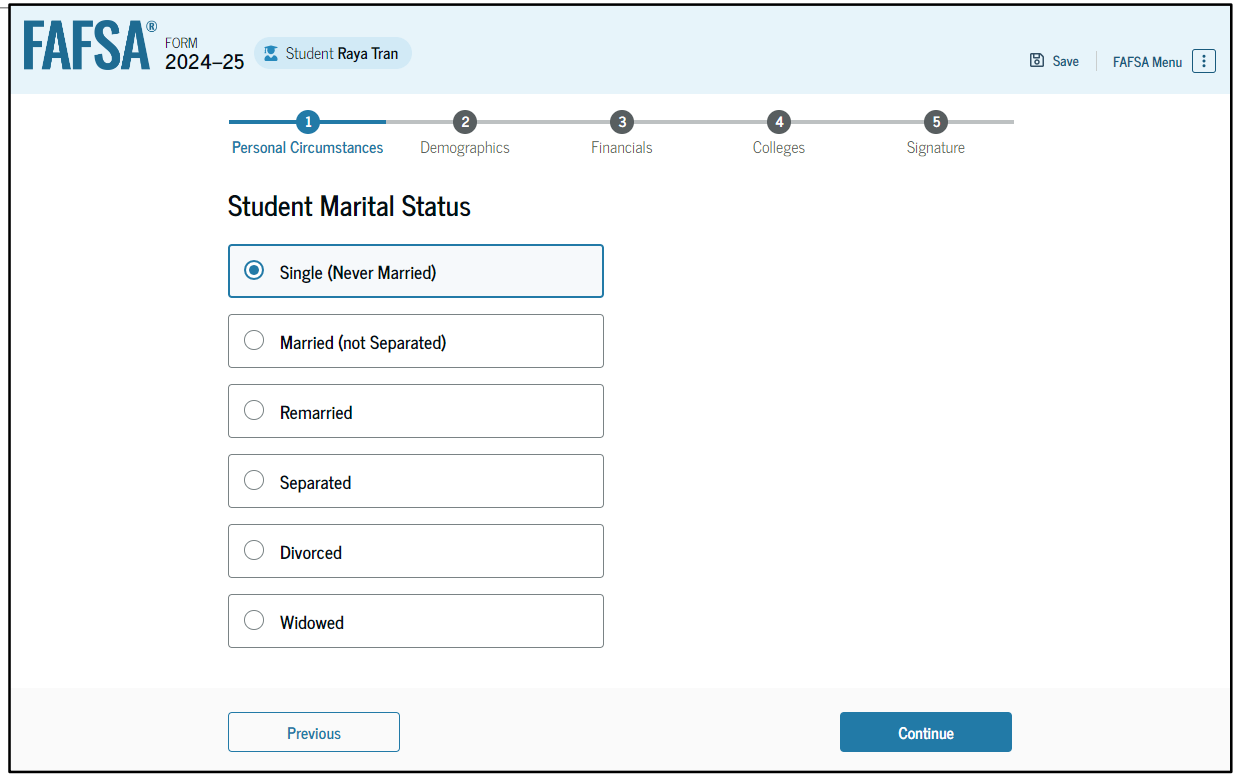
Personal Circumstances

This is the first page within the Student Personal Circumstances section. It provides an overview of the section.



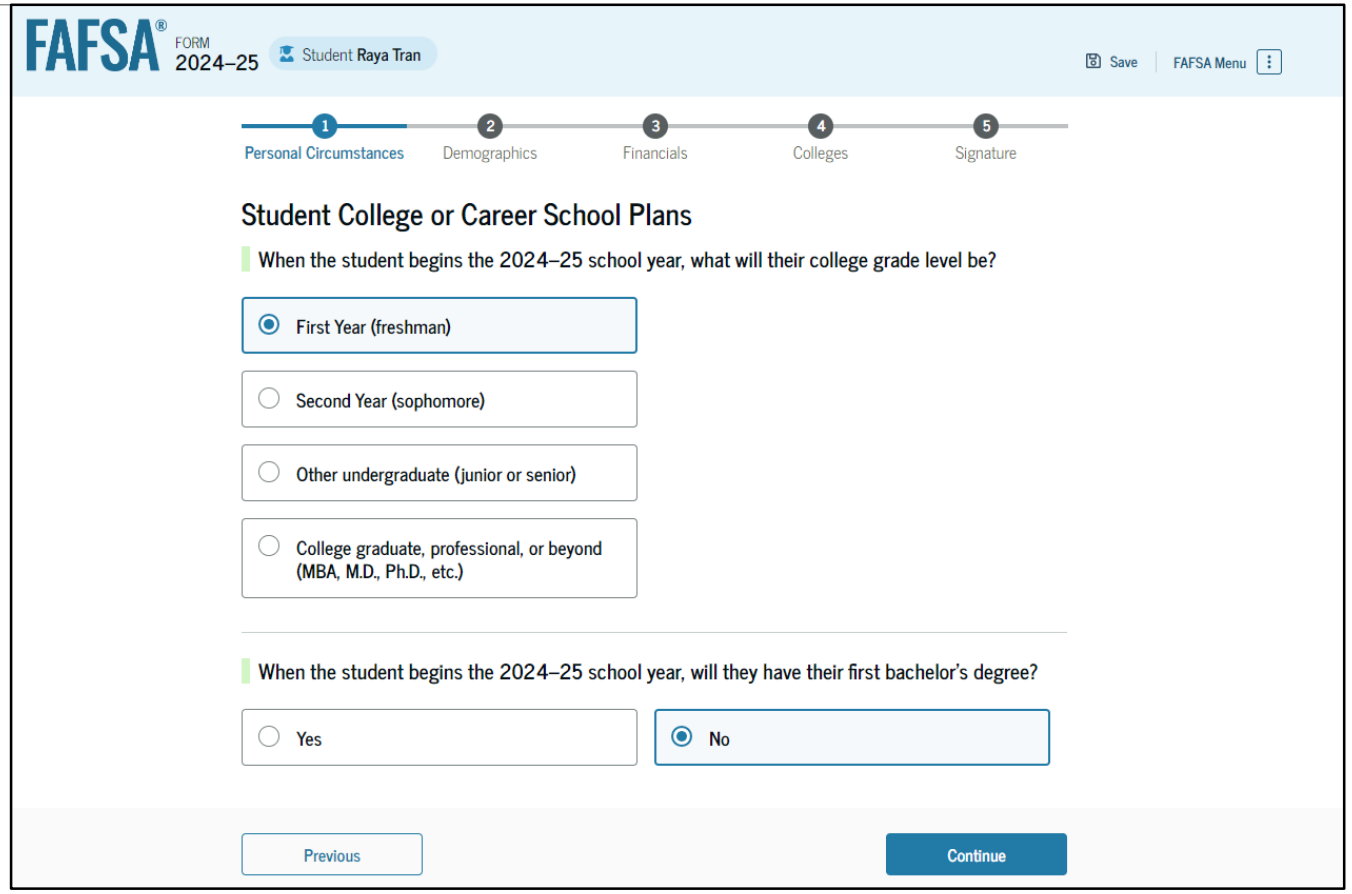
Student Marital Status

The student is asked about their marital status. The student selects the "Single (Never Married)" option.



Student College or Career School

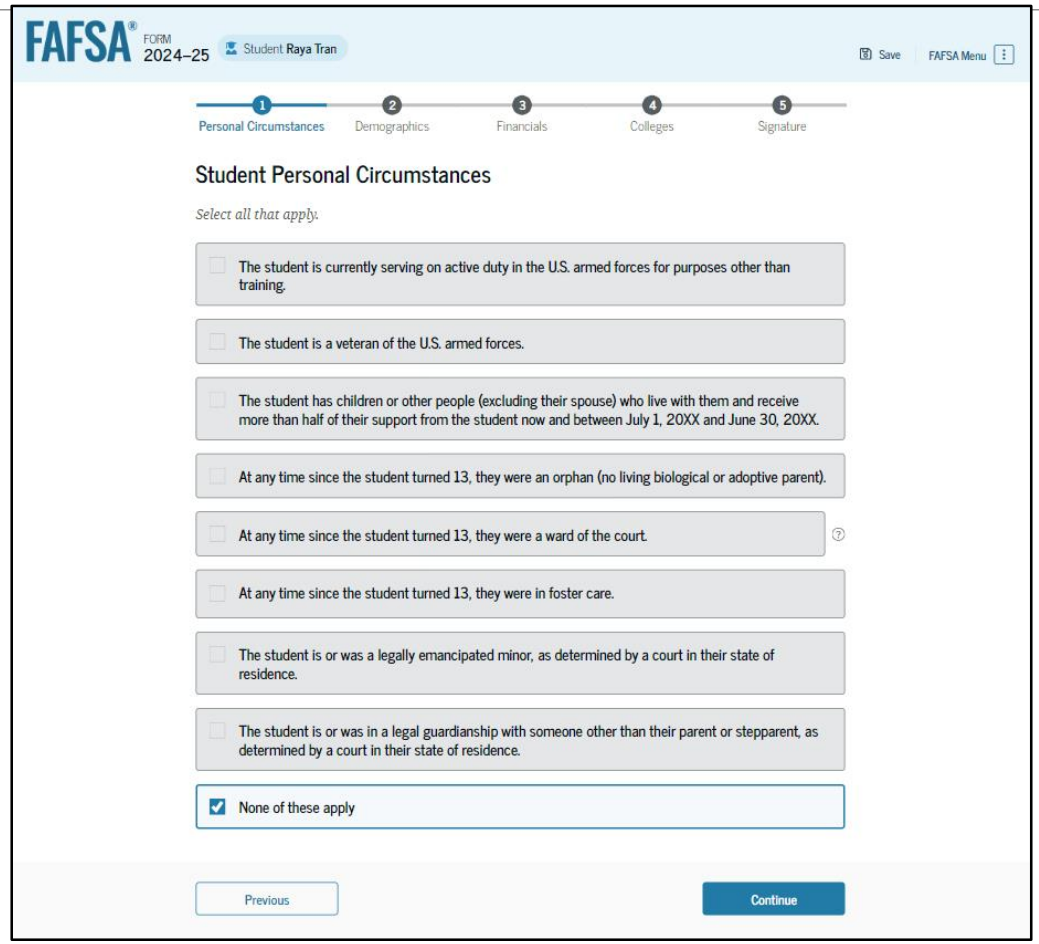
The student is asked about their college grade level for the 2024–25 school year and if they will have their first bachelor's degree. The student selects that they will be a "First Year (freshman)" and that they will not have their first bachelor's degree.



Student Personal Circumstances

The student is asked if any of the listed personal circumstances apply to them.

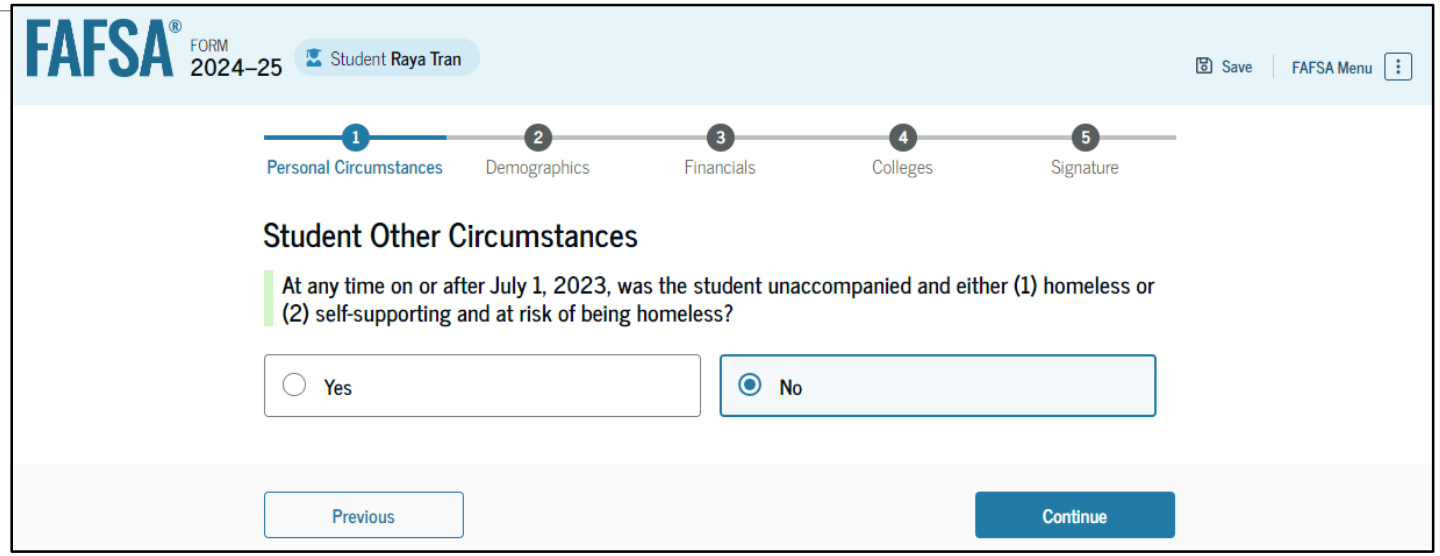
The student selects the "None of these apply" option.



Student Other Circumstances

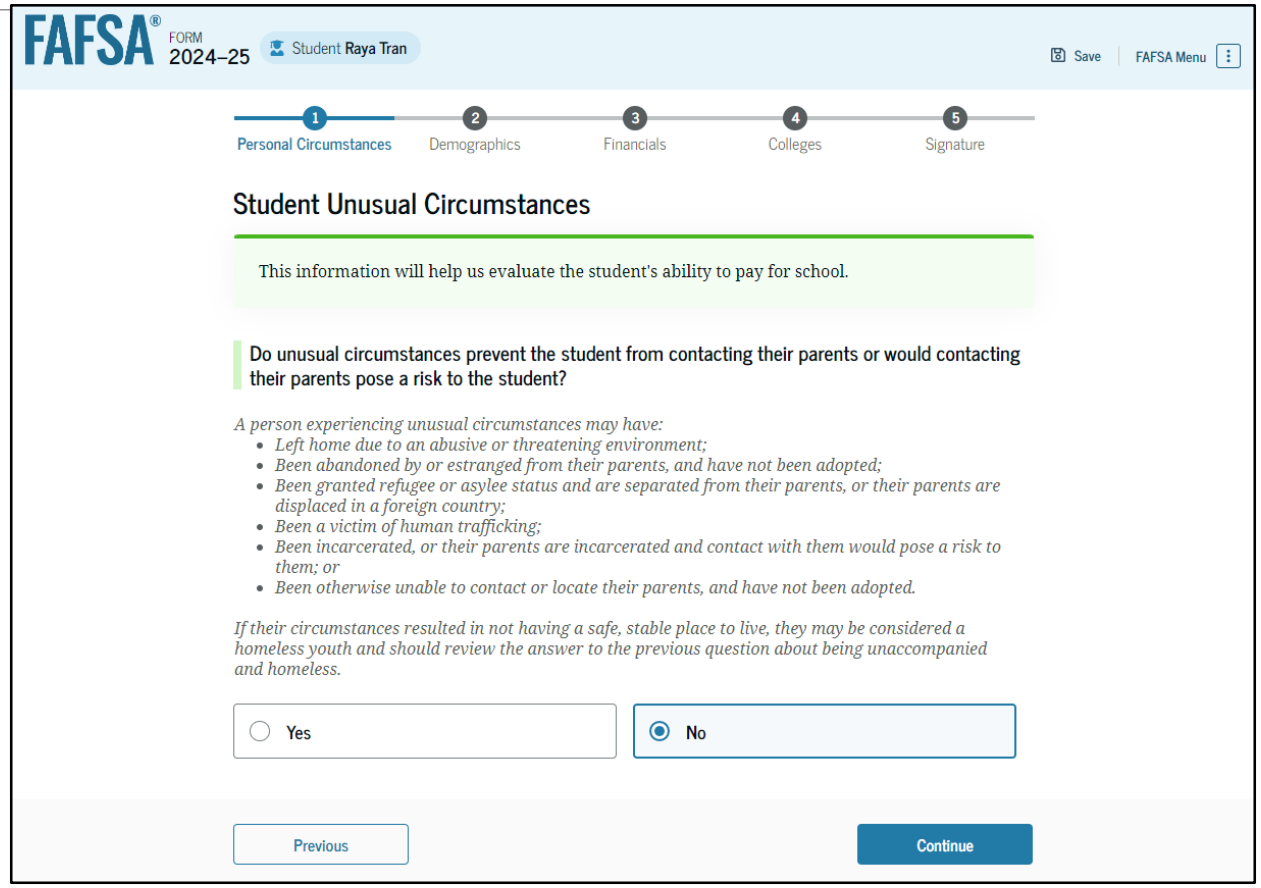
The student is asked if they were homeless or at risk of being homeless.

The student selects "No."



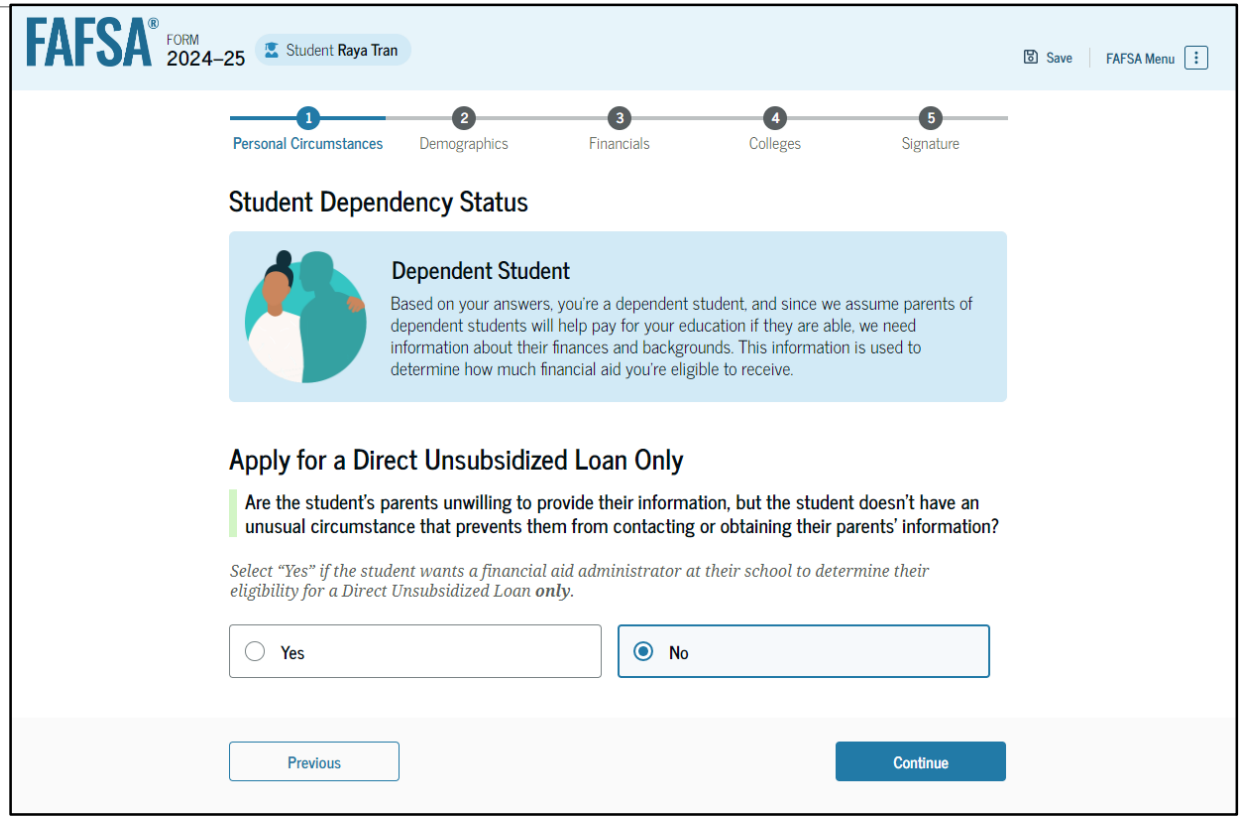
Student Unusual Circumstances

The student is asked if unusual circumstances prevent them from contacting their parent(s). The student selects "No."



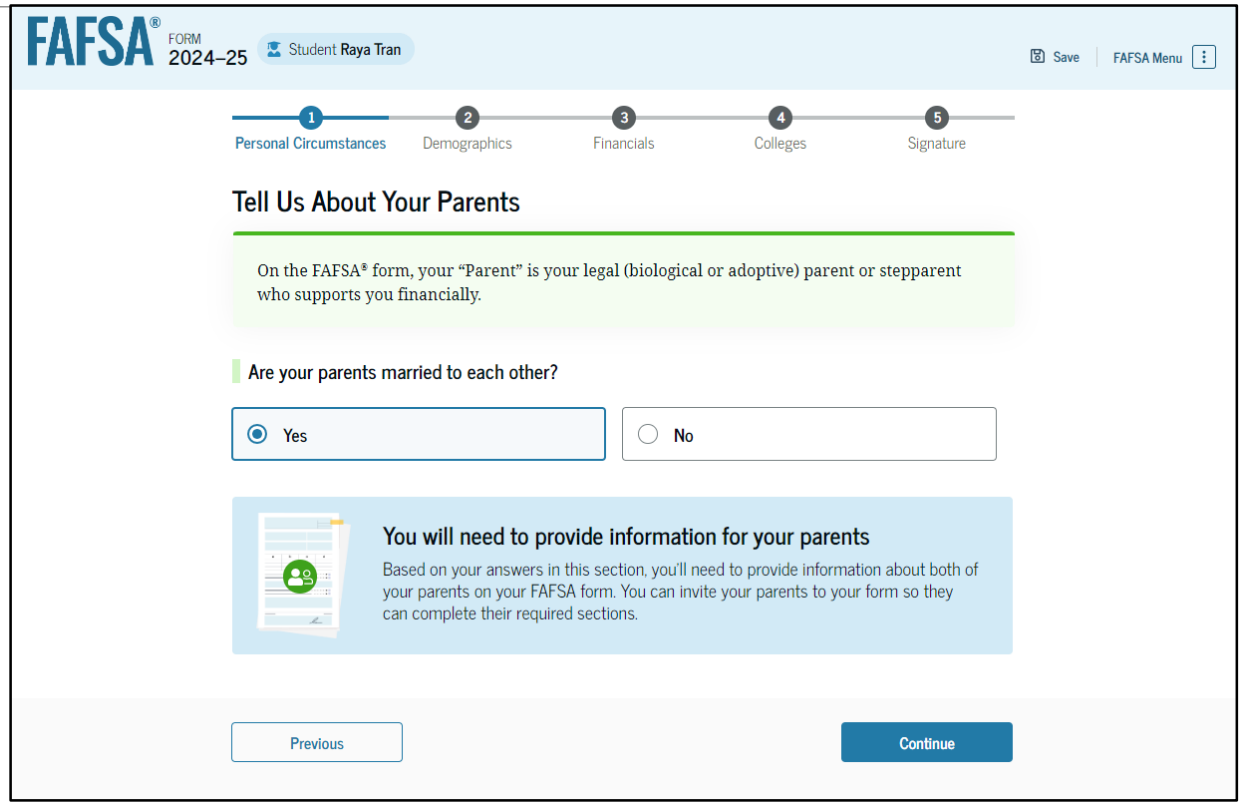
Student Dependency Status

Based on the answers provided by the student, they are considered a dependent student. The student is asked if they want a financial aid administrator to determine their eligibility for a Direct Unsubsidized Loan only. This is an option if the student's parents are unwilling to provide information. The student selects "No."



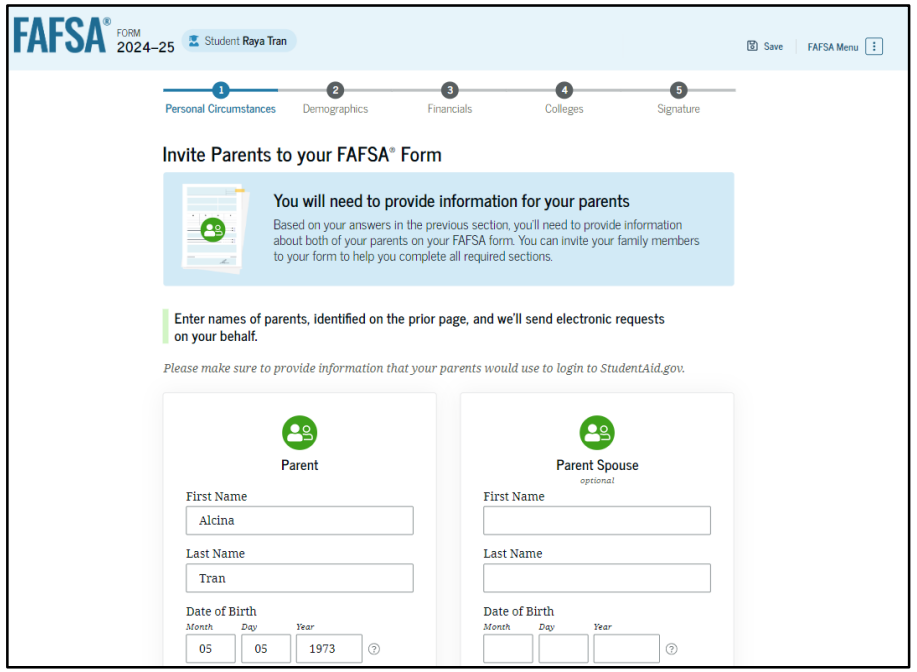
Tell Us About Your Parents

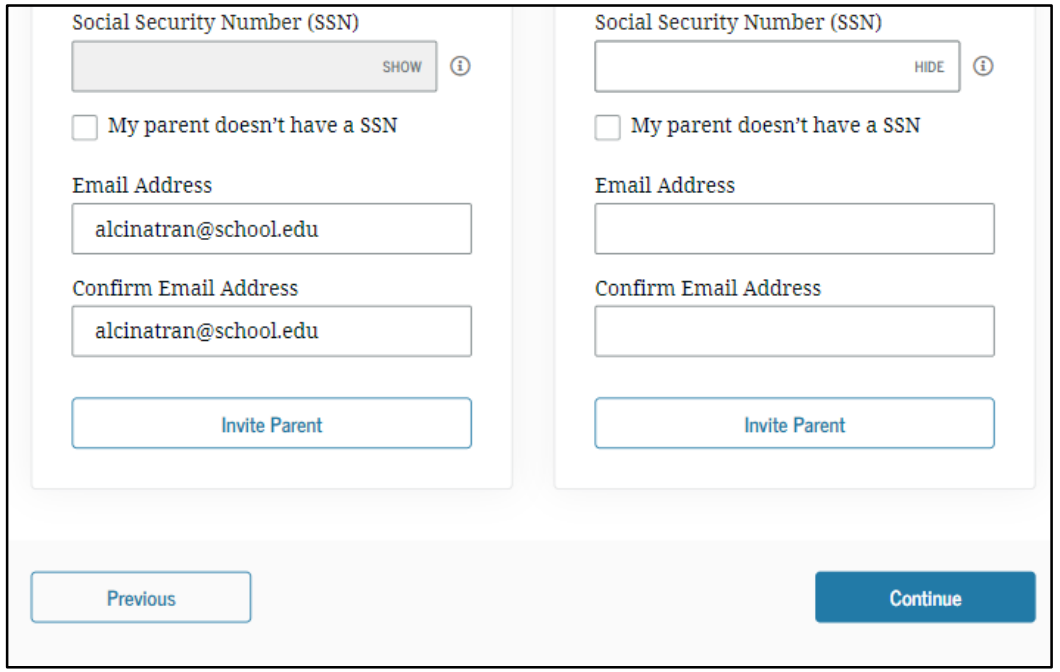
As the student is considered dependent, they are asked to provide information about their parents. The FAFSA® form considers their “Parent” to be their legal (biological or adoptive) parent. The student is asked if their parents are married. The student selects "Yes" and is required to invite their parents to their FAFSA form to complete the required parent sections.



Student Invites Parents to FAFSA®

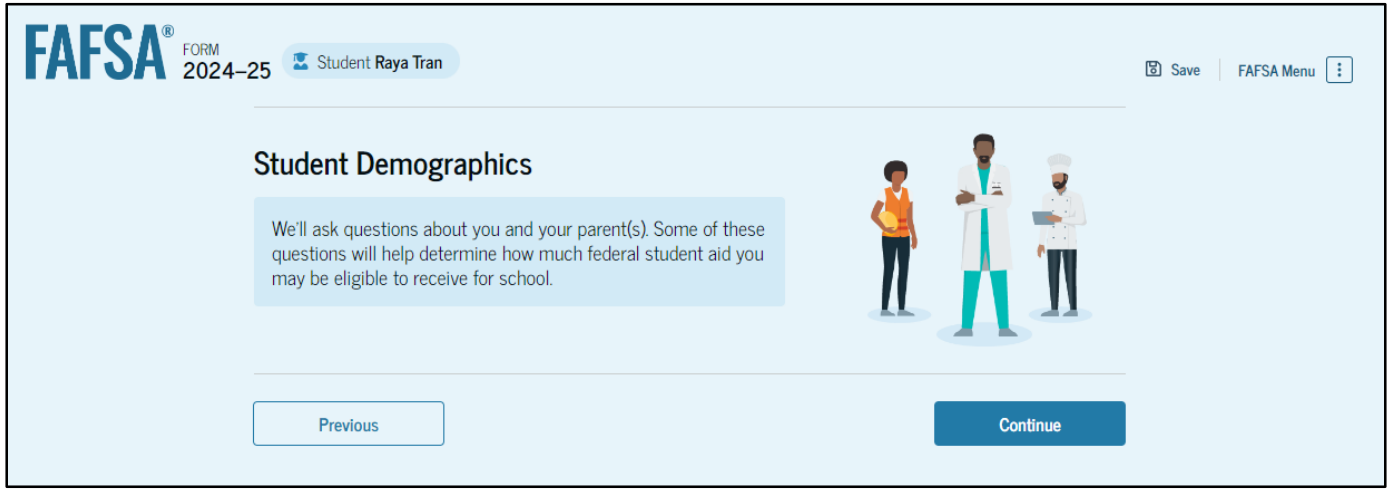
The student is asked to enter personal information about their parents in order to send them an invite to their FAFSA® form. In this scenario, the student invites one parent.





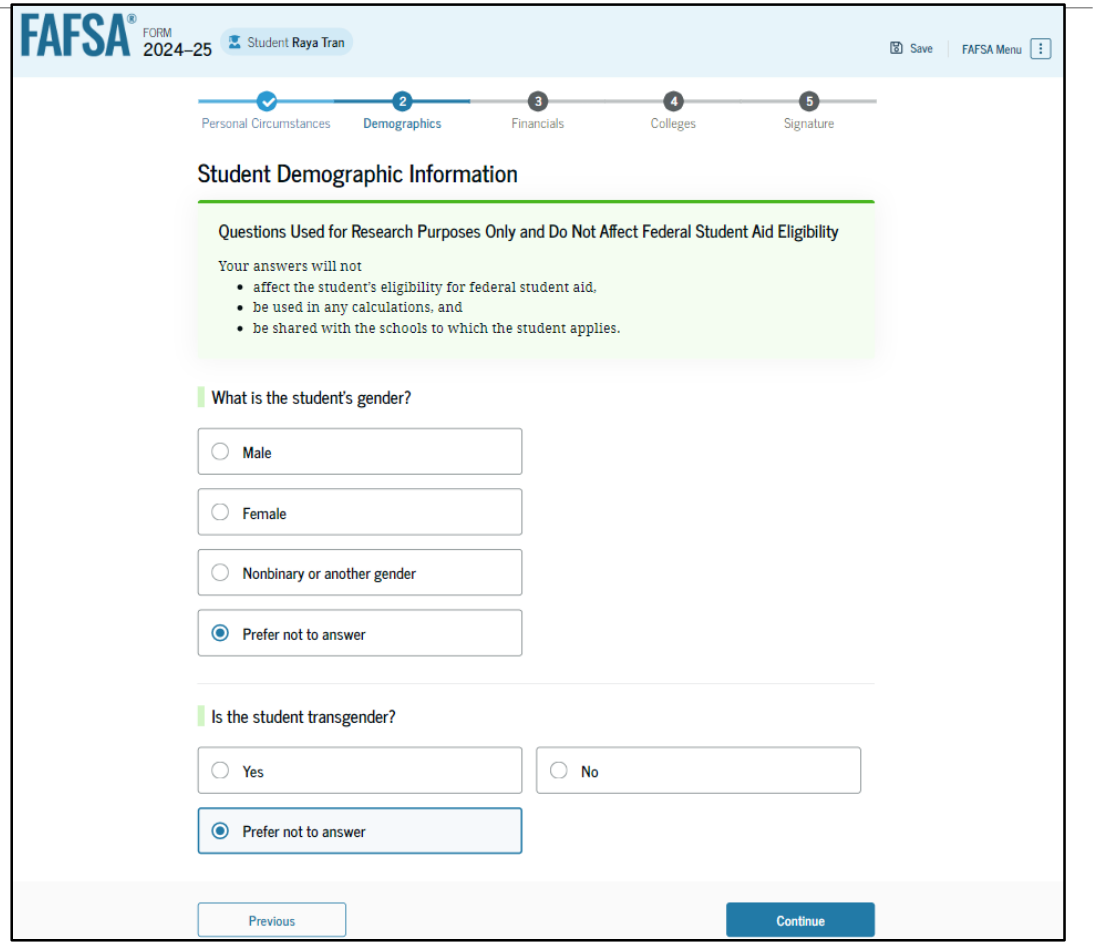
Student Demographics

This is the first view within the Student Demographics section. It provides an overview of the section.



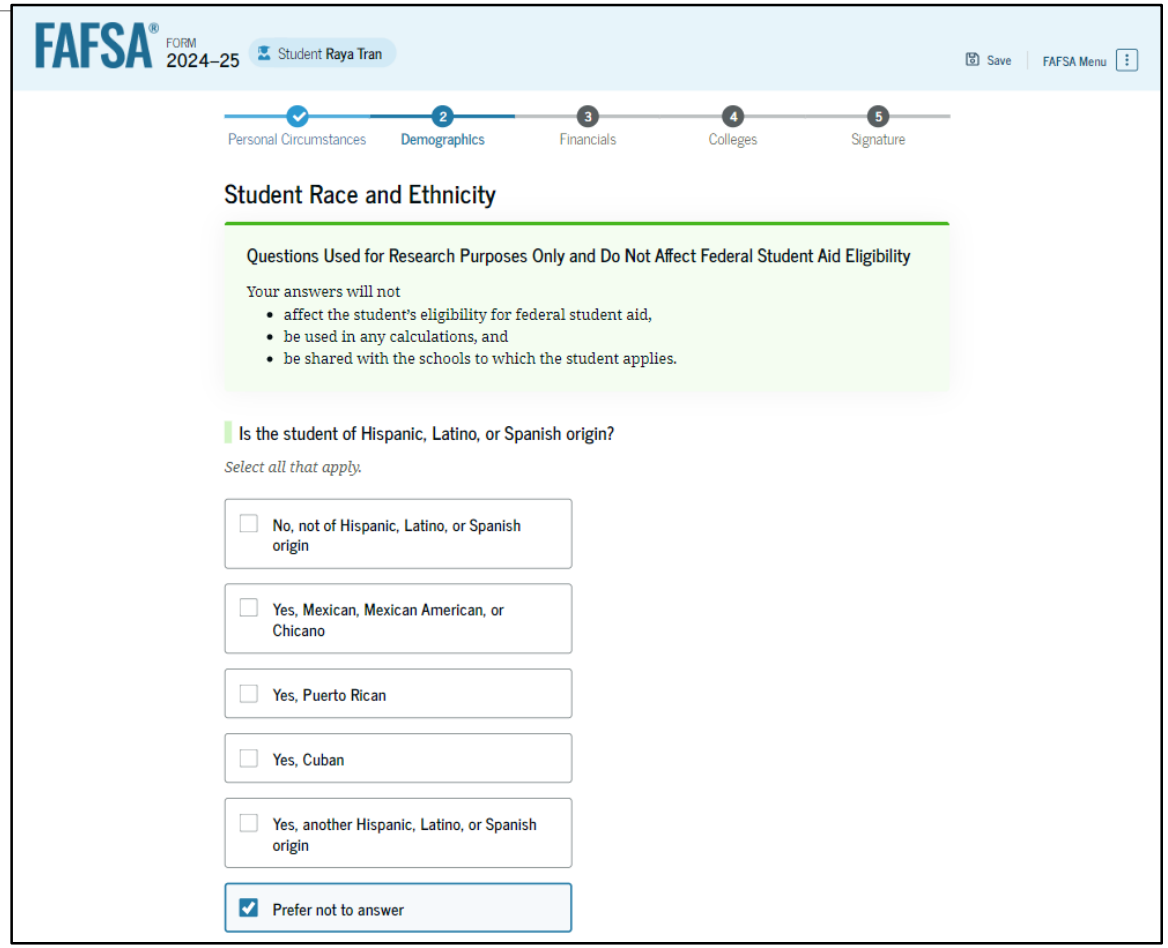
Student Demographic Information

The student is asked about their gender identity and if they are transgender. The student selects their response from the options for both questions.

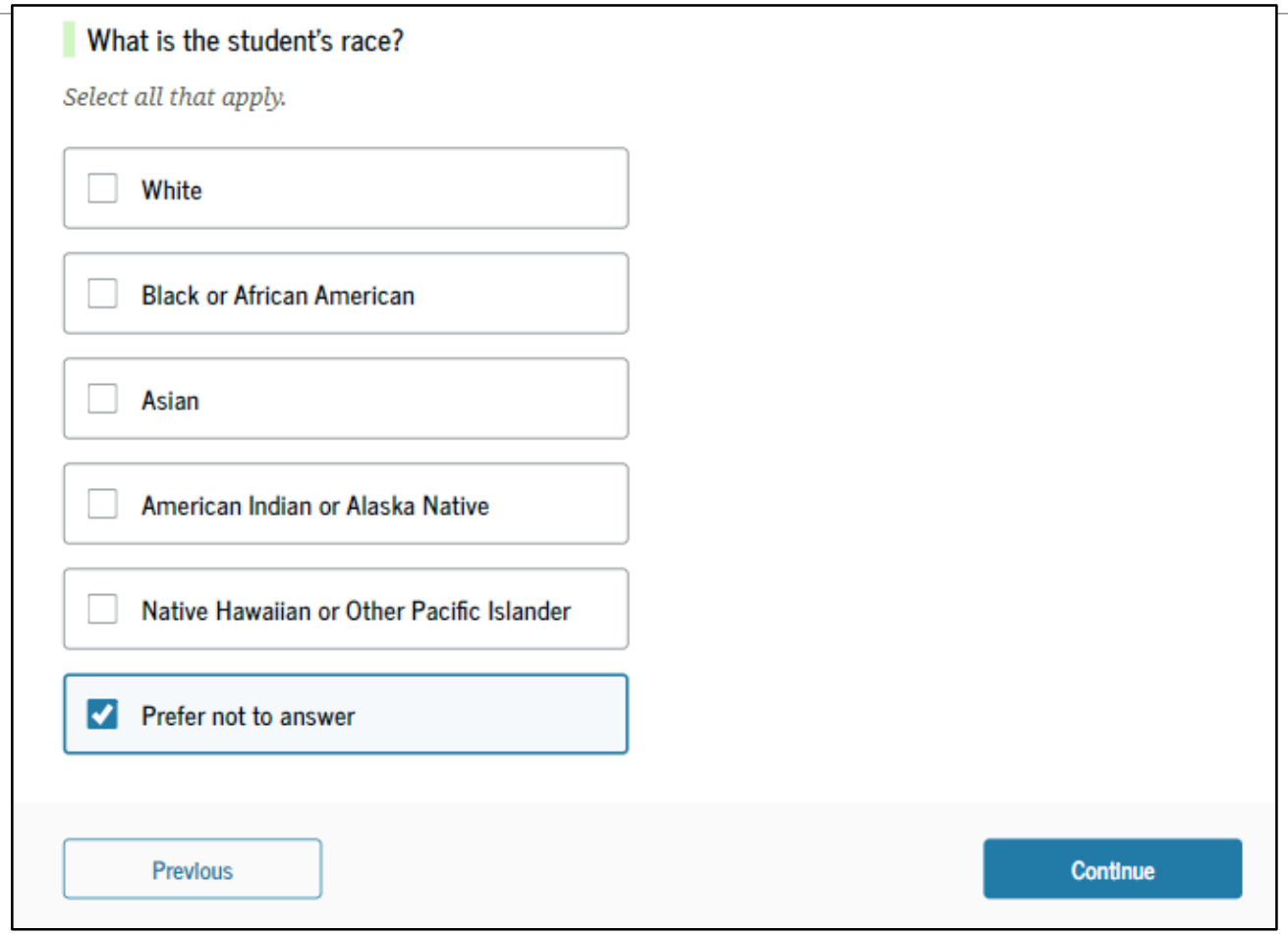


Student Race and Ethnicity

The student is asked if they are of Hispanic, Latino, or Spanish origin. They are also asked about their race. The student selects checkboxes to answer both questions.

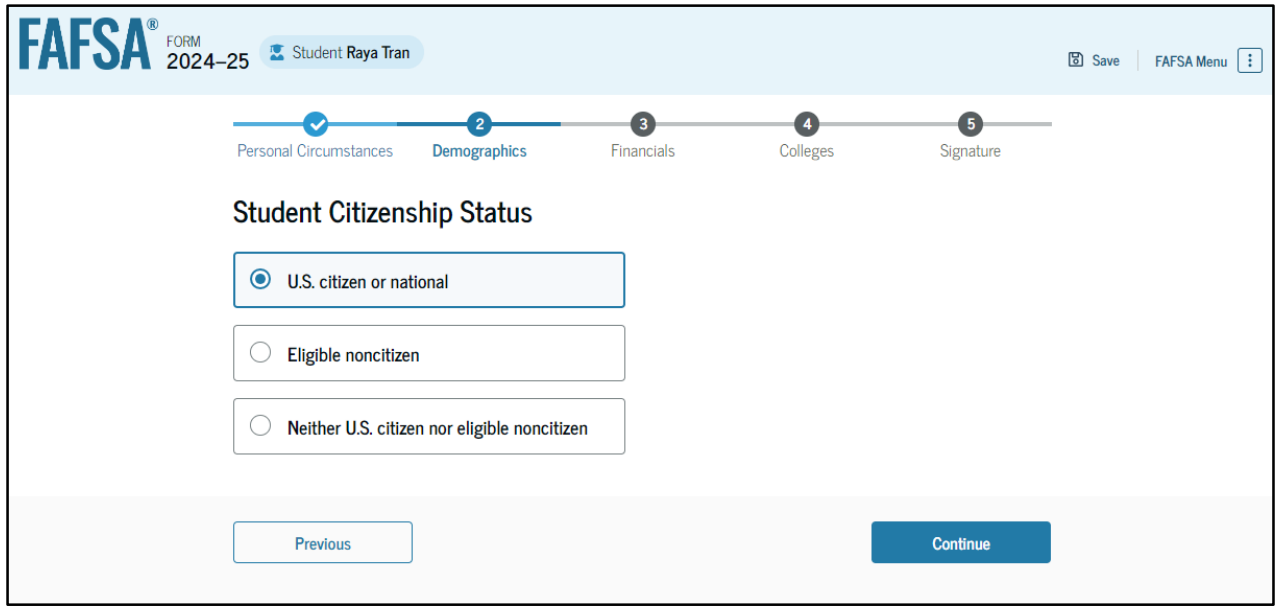


Student Race and Ethnicity



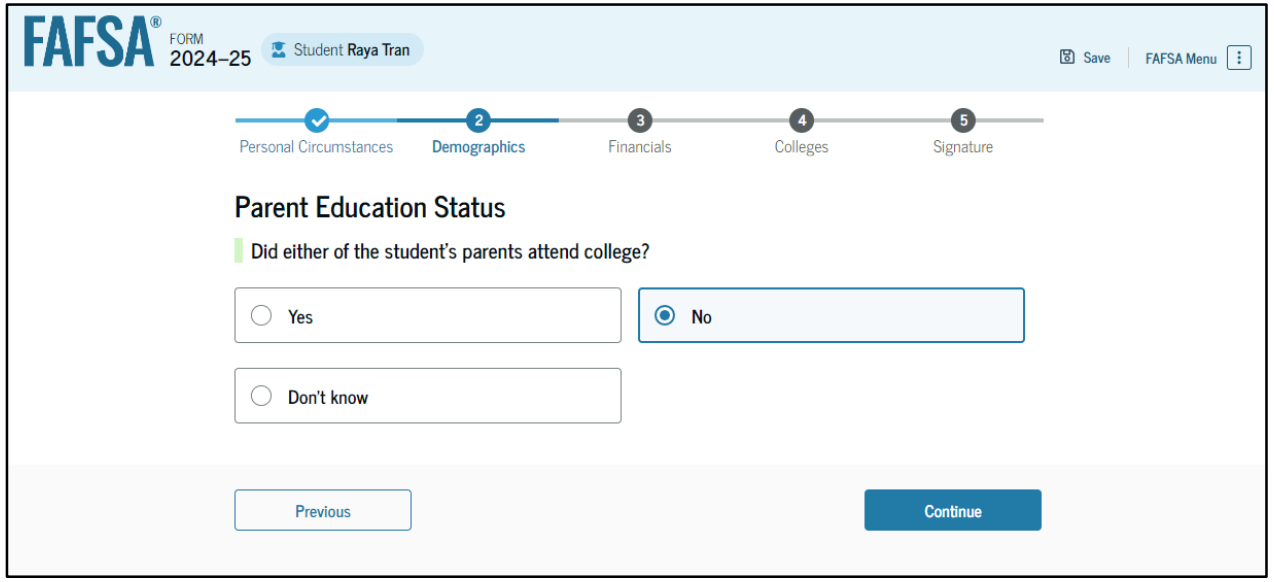
Student Citizenship Status

The student is asked about their citizenship status. The student selects the "U.S. citizen or national" option.



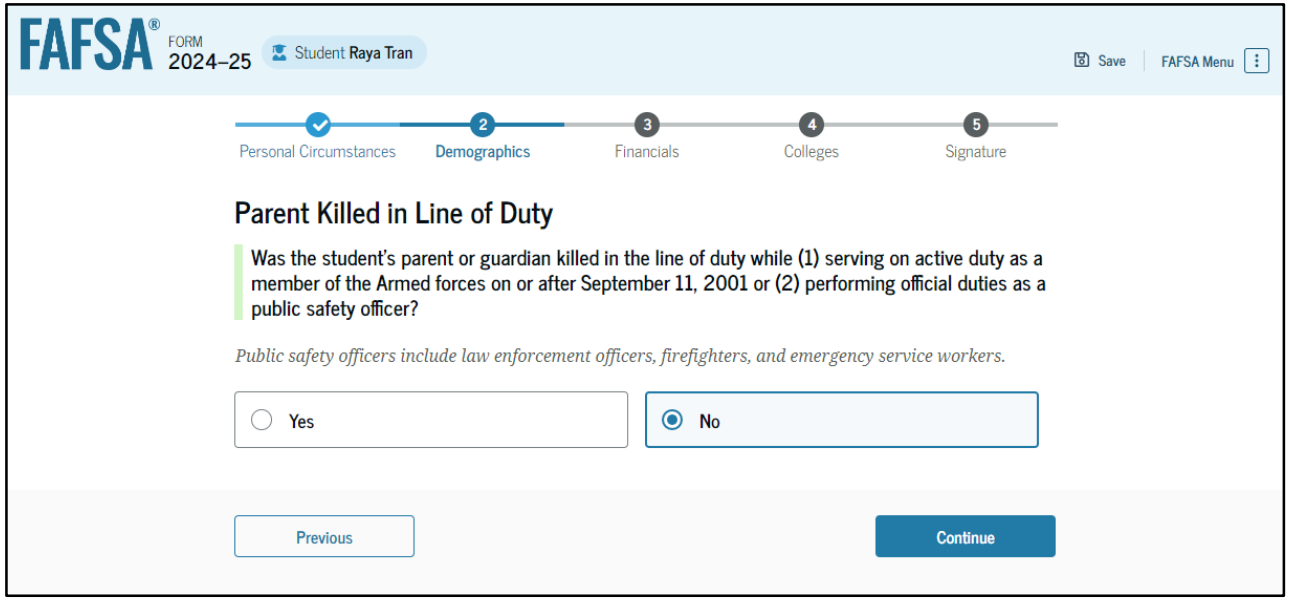
Parent Education Status

The student is asked about their parents' education status. The student selects the "No" option.



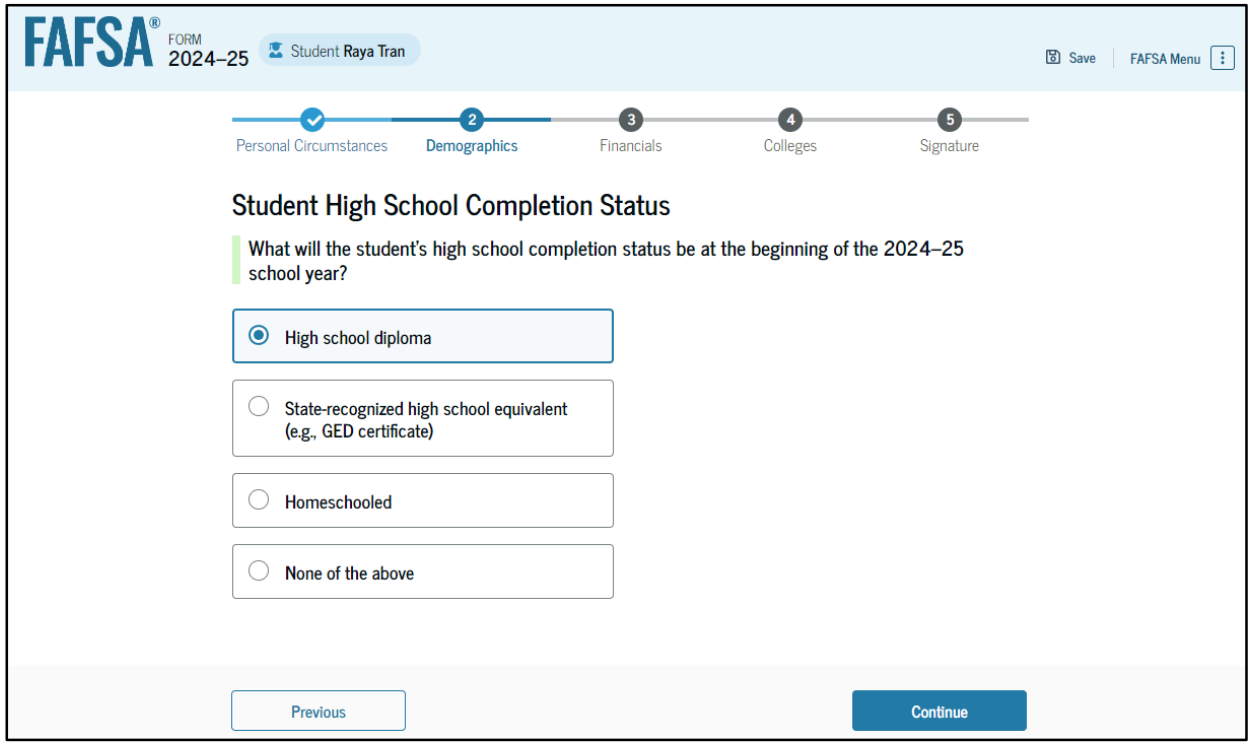
Parent Killed in Line of Duty

The student is asked if their parent was killed in the line of duty. The student selects the “No” option.



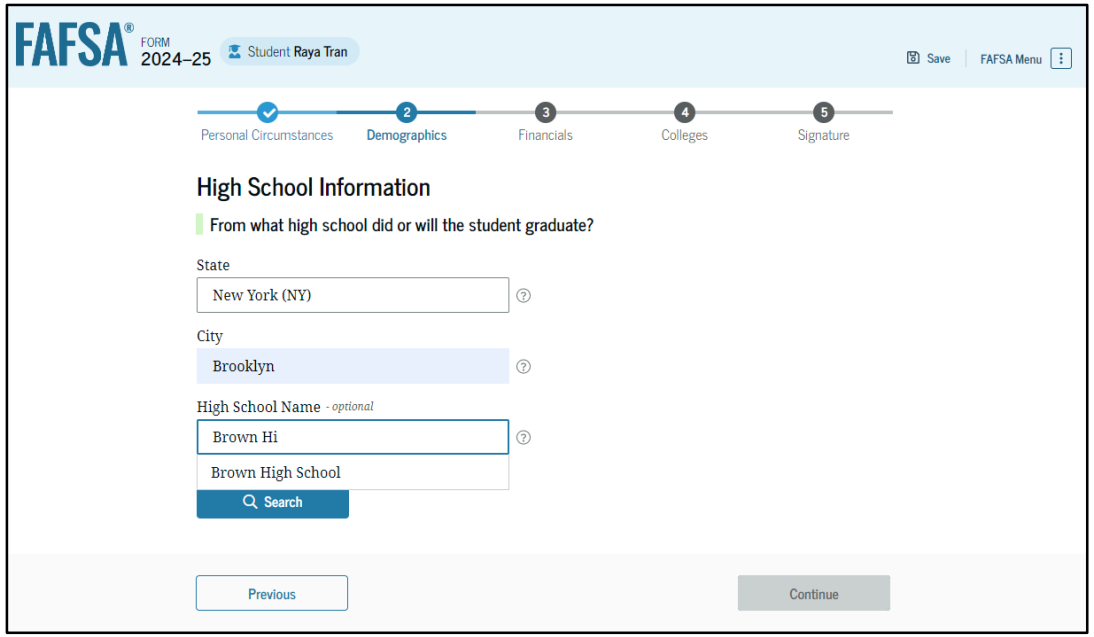
High School Completion Status

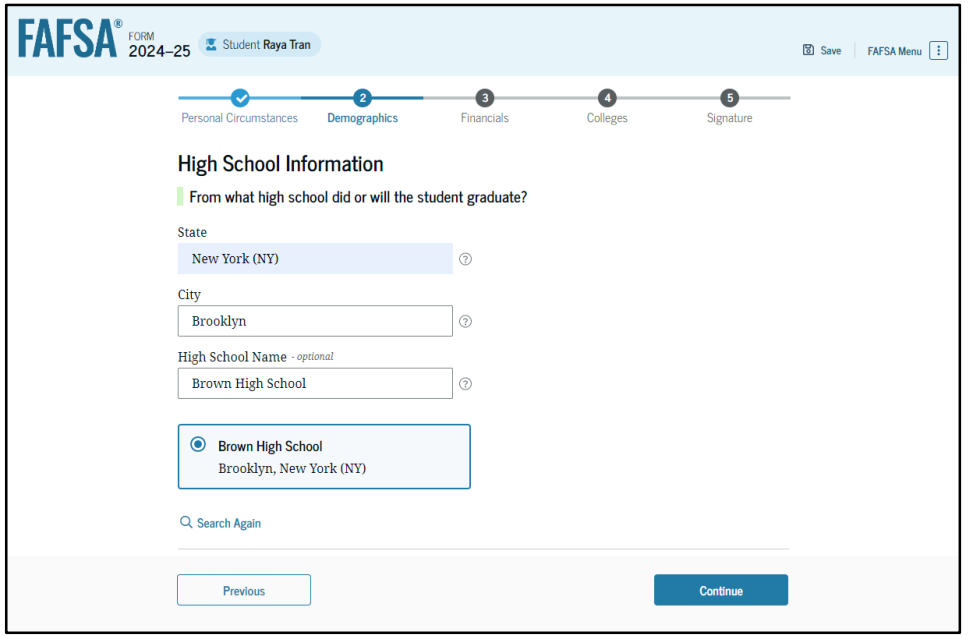
The student is asked about what their high school completion status will be when they start the 2024–25 school year. The student selects the "High school diploma" option.



Student High School Information

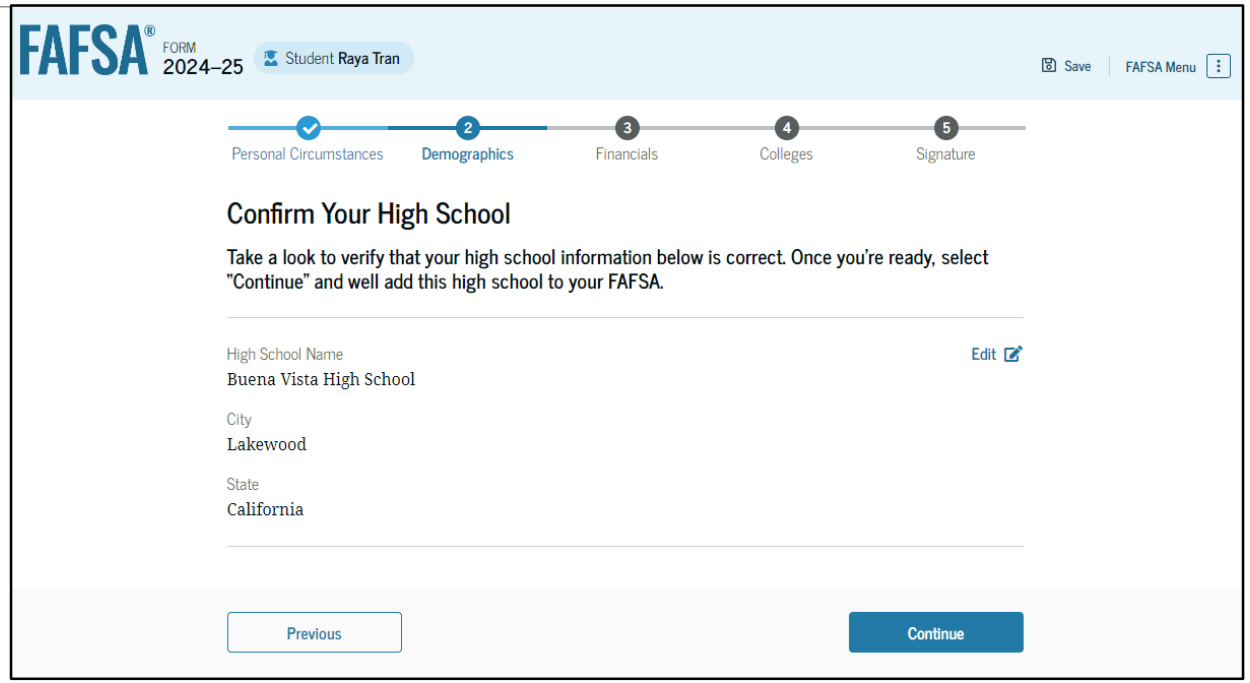
The student is asked which high school they did or will graduate from. The student enters their high school's state and city. After selecting "Search," they select the correct high school from the search results.





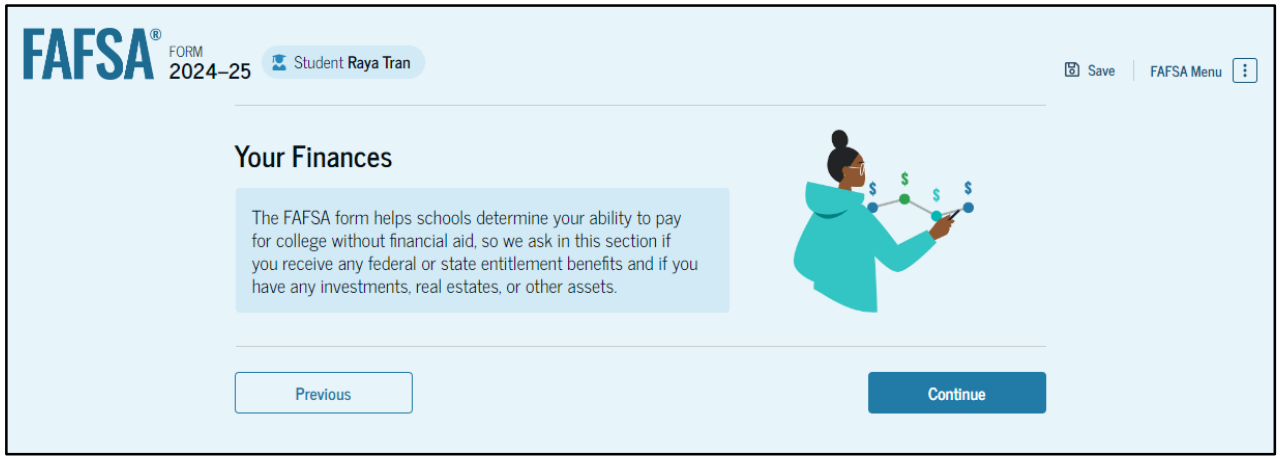
Student Confirms High School

The student has the option to edit the high school information presented on this page by selecting "Edit," which will return them to the high school information page. The student confirms their high school information and selects "Continue" to proceed to the next section.



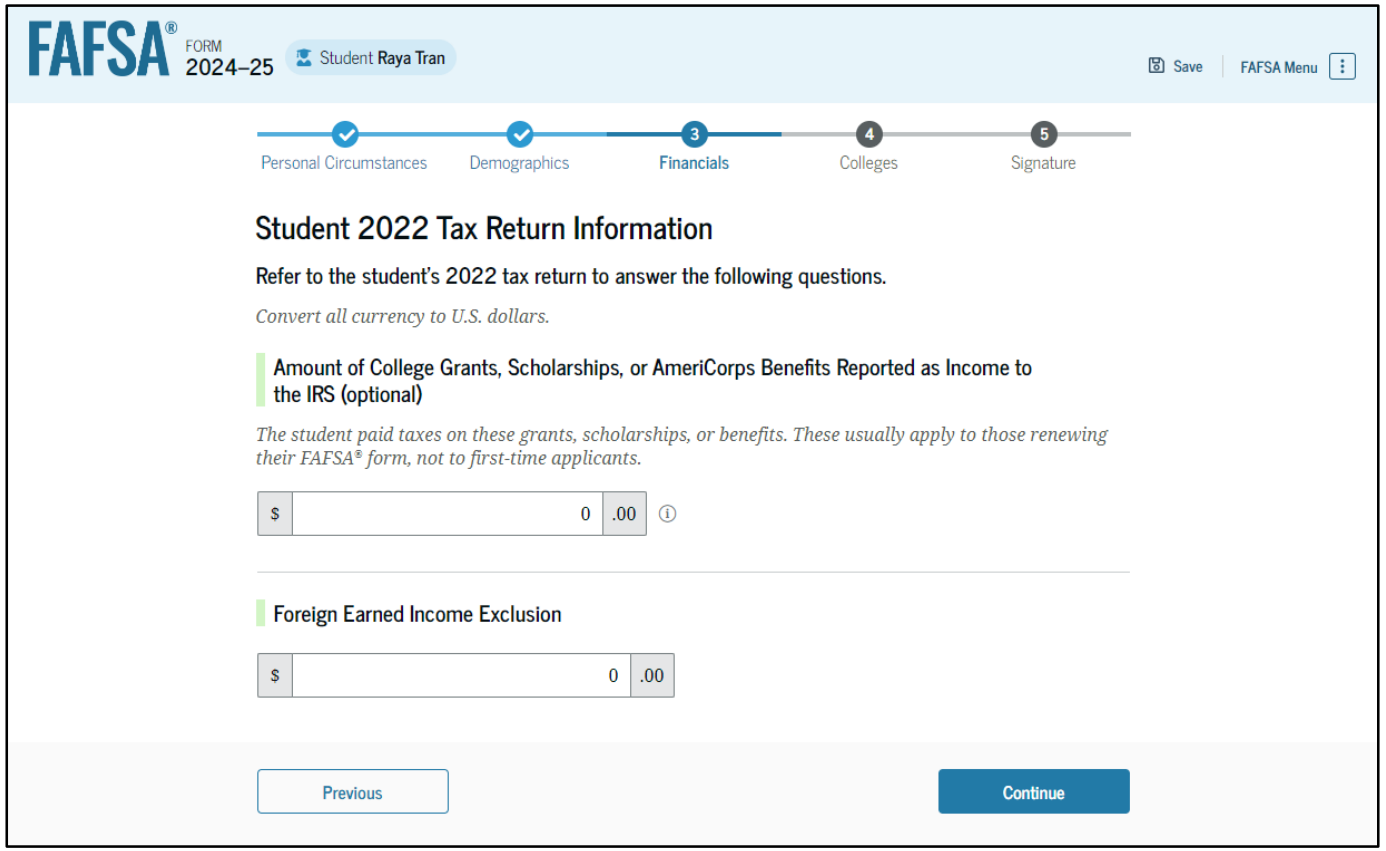
Student Financials

This is the first page within the Student Financials section. It provides an overview of the section.



Student Tax Return Information

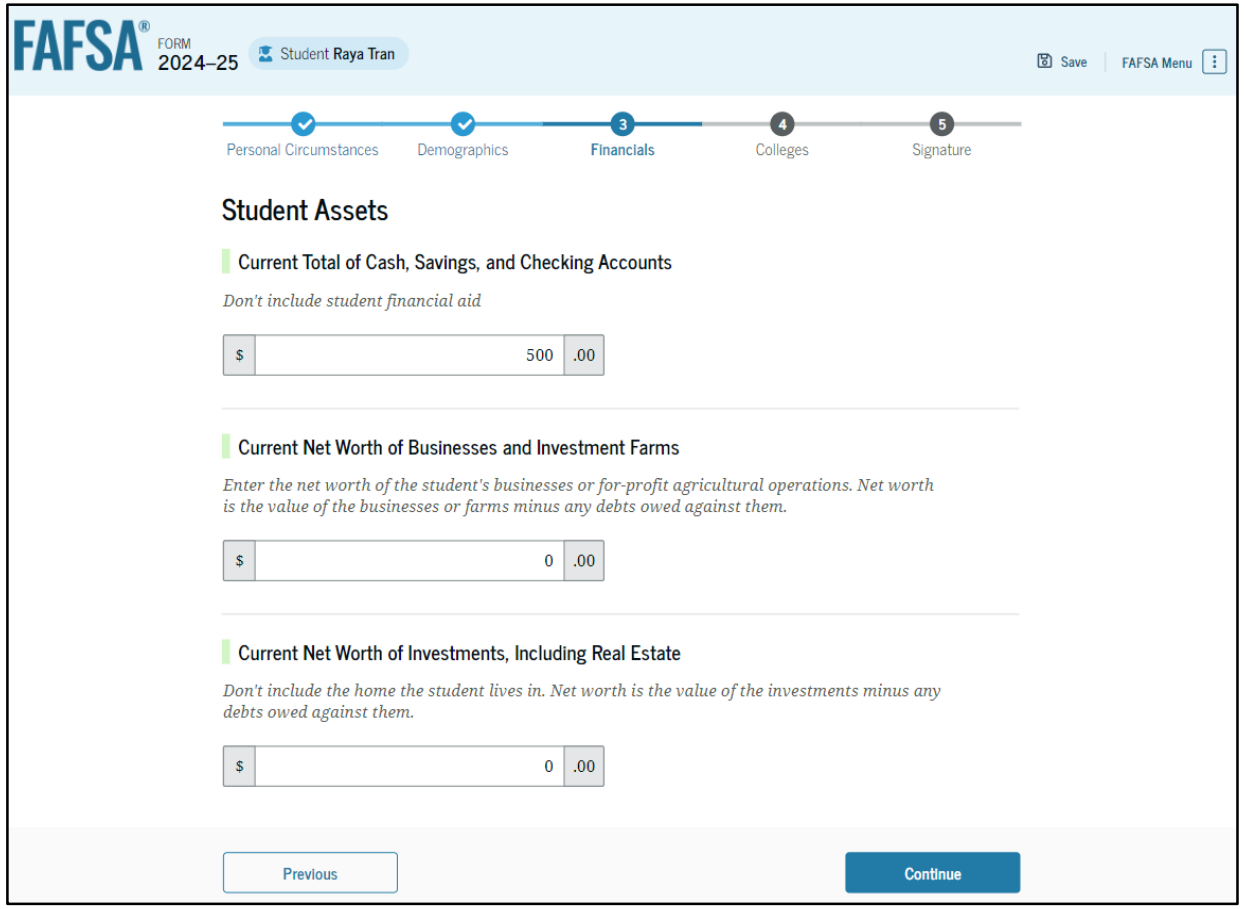
The student is asked questions about their 2022 tax return. The student enters a response in each entry field.



Student Assets

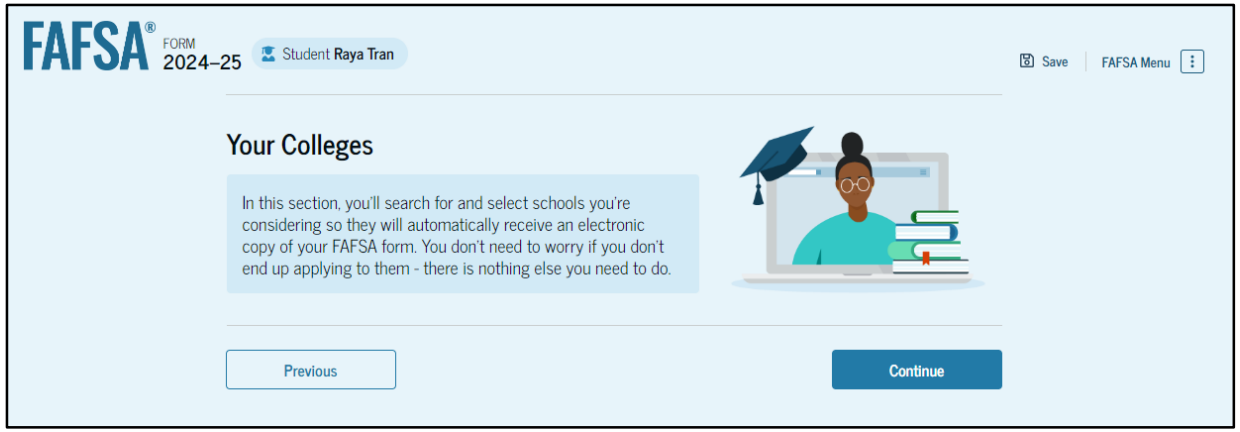
The student is asked about their assets.

The student enters a response in each entry field.



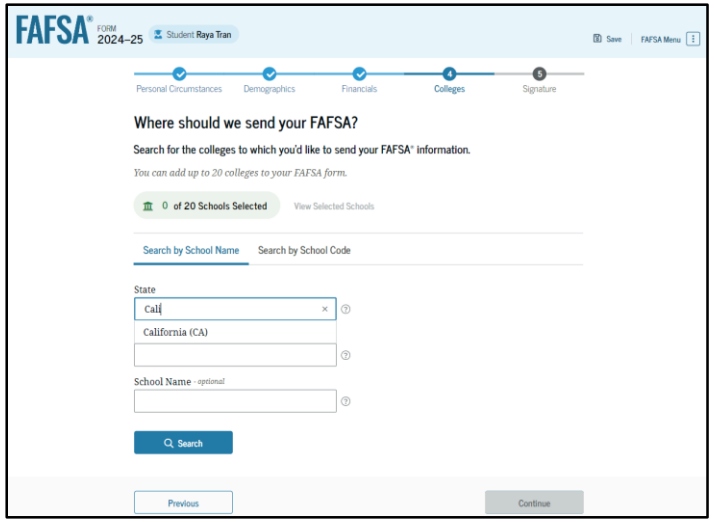
Student Select Colleges

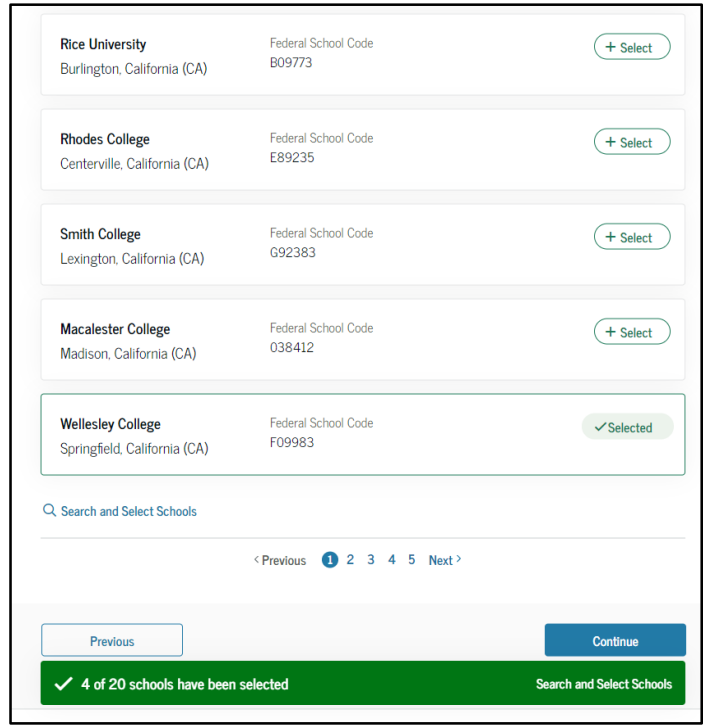
This is the first page in the Select Colleges section, which is the final part of the FAFSA® form's student section to require information. It provides an overview of the section.



College Search

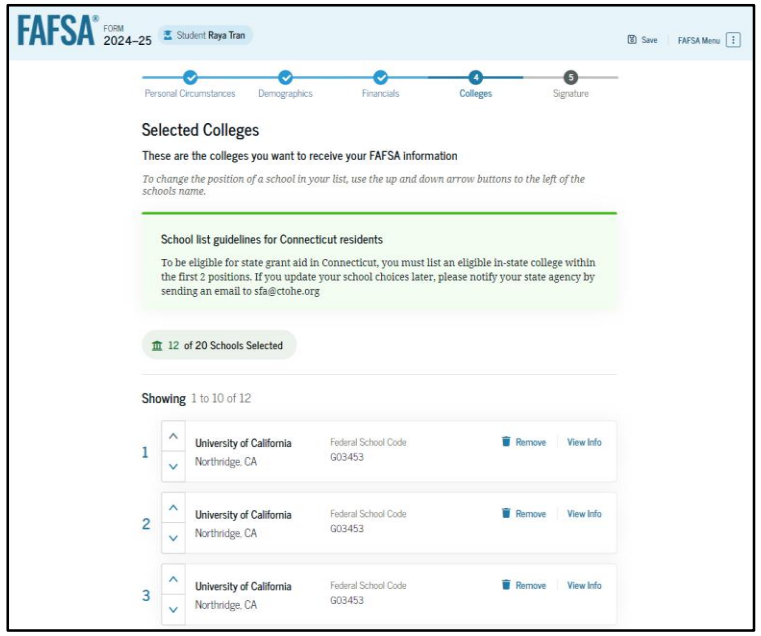
The student is asked to search for the colleges and/or career schools they would like to receive their FAFSA® information. The student searches for a school by entering a state, city, and/or school name. After selecting "Search," they select the correct school from the search results. Students can select to send their FAFSA information to a maximum of 20 schools.

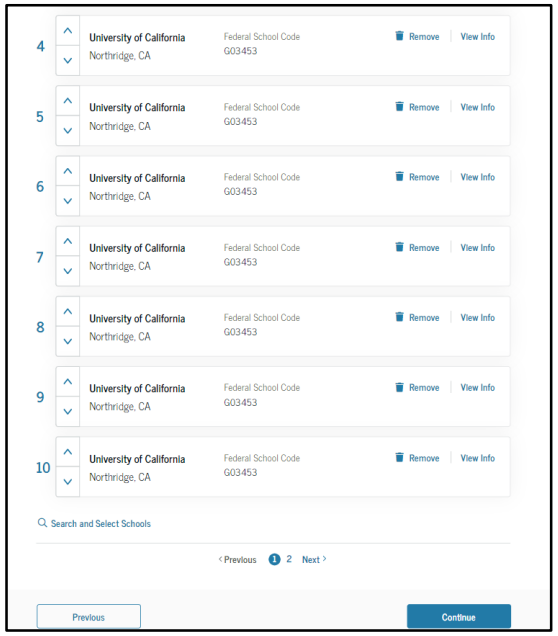




Student Selected Colleges

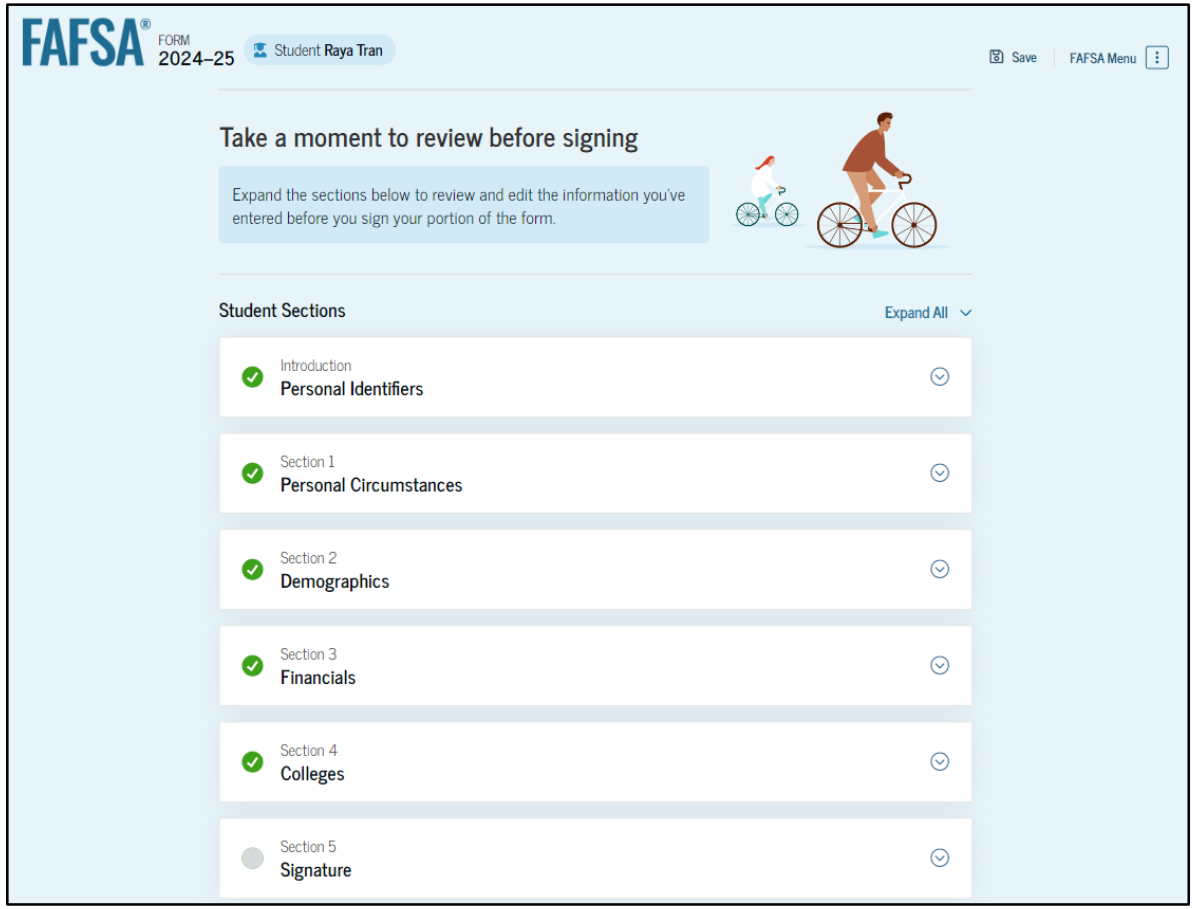
The student can view which colleges and/or career schools they have selected. If the student has not selected 20 schools, they have the option to search and select more schools, and for students in some states, they have the option to change the position of their selected schools. When the student selects "Continue," they will have completed entering the required student information for their section and can proceed to review and sign their form.



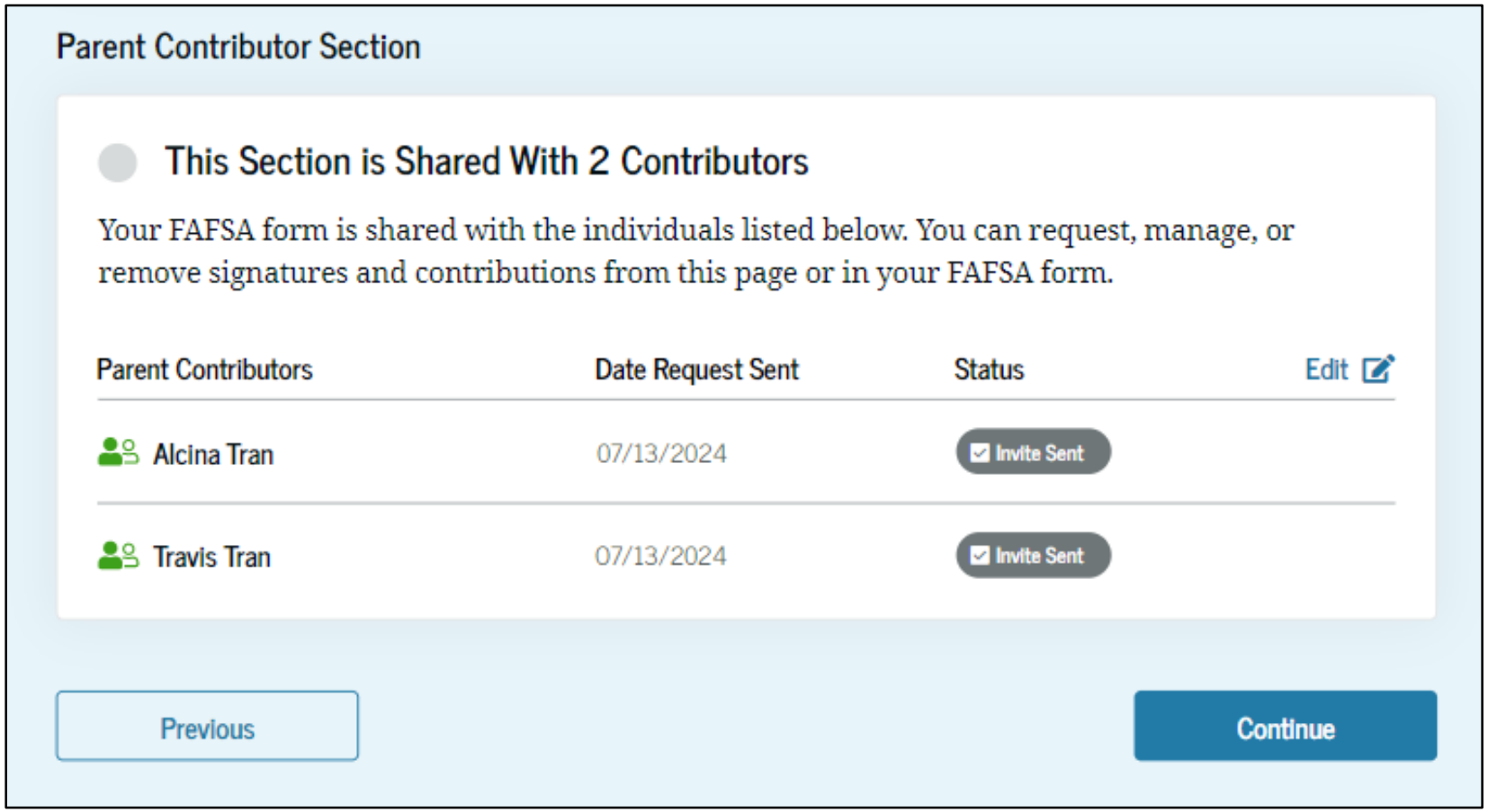


Student Review Page

The review page displays the responses that the student has provided in the FAFSA® form. The student can view all their responses by selecting "Expand All" or expand each section individually. To edit a response, the student can select the question's hyperlink and will be taken to the corresponding page. Additionally, since the student invited their parent into the form, they see the parent contributor section and the status of their parent's invite.

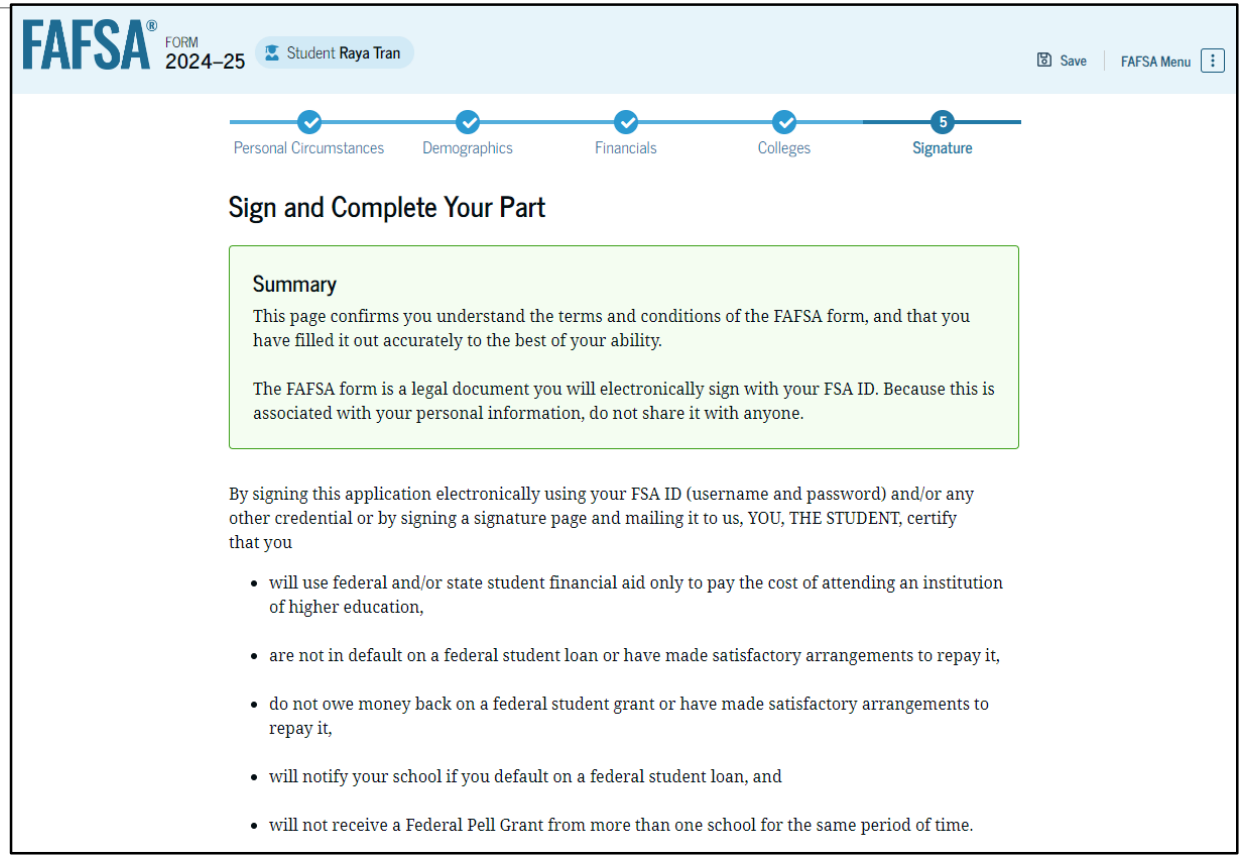


Student Review Page

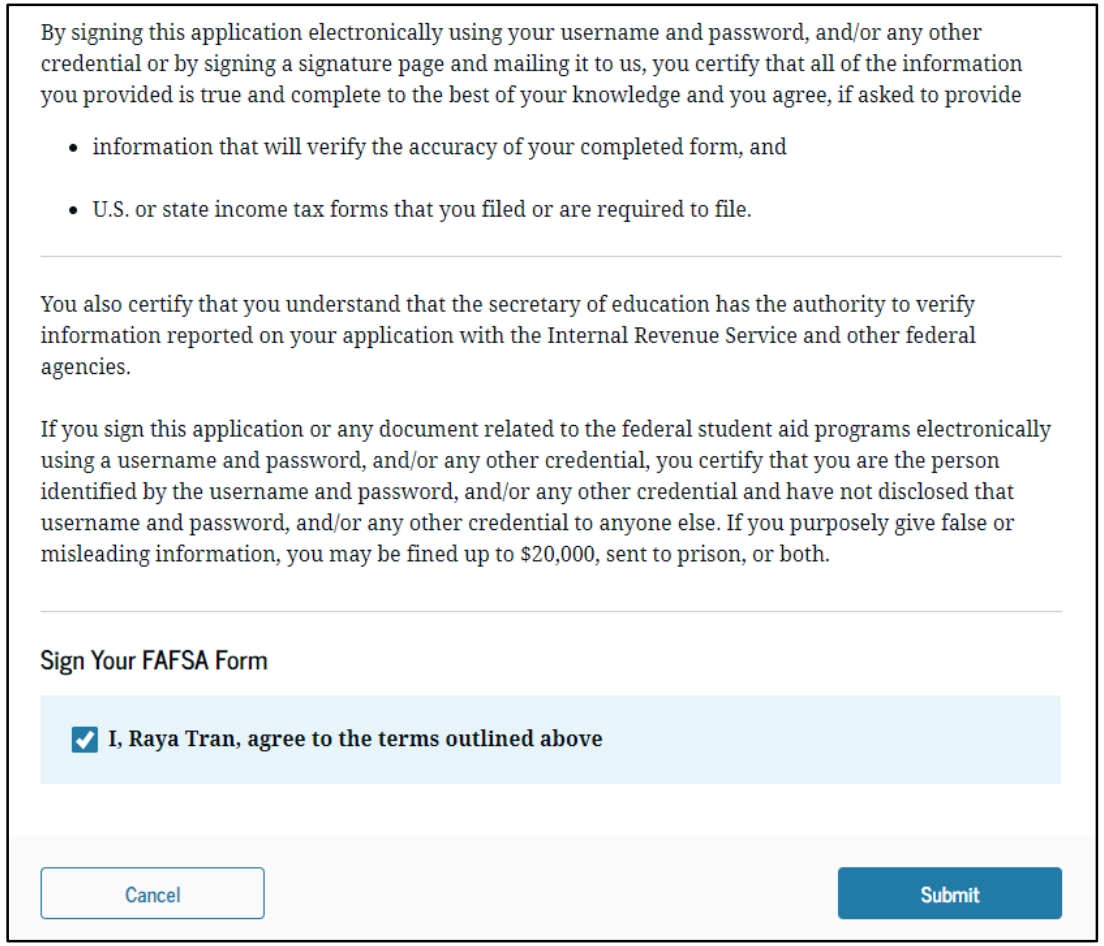


Student Signature

On this page, the student acknowledges the terms and conditions of the FAFSA® form and signs their section. After agreeing and signing, the student is able to submit their section of the FAFSA form. Since parent information has not been provided, the FAFSA form is not considered complete and can't be processed yet.

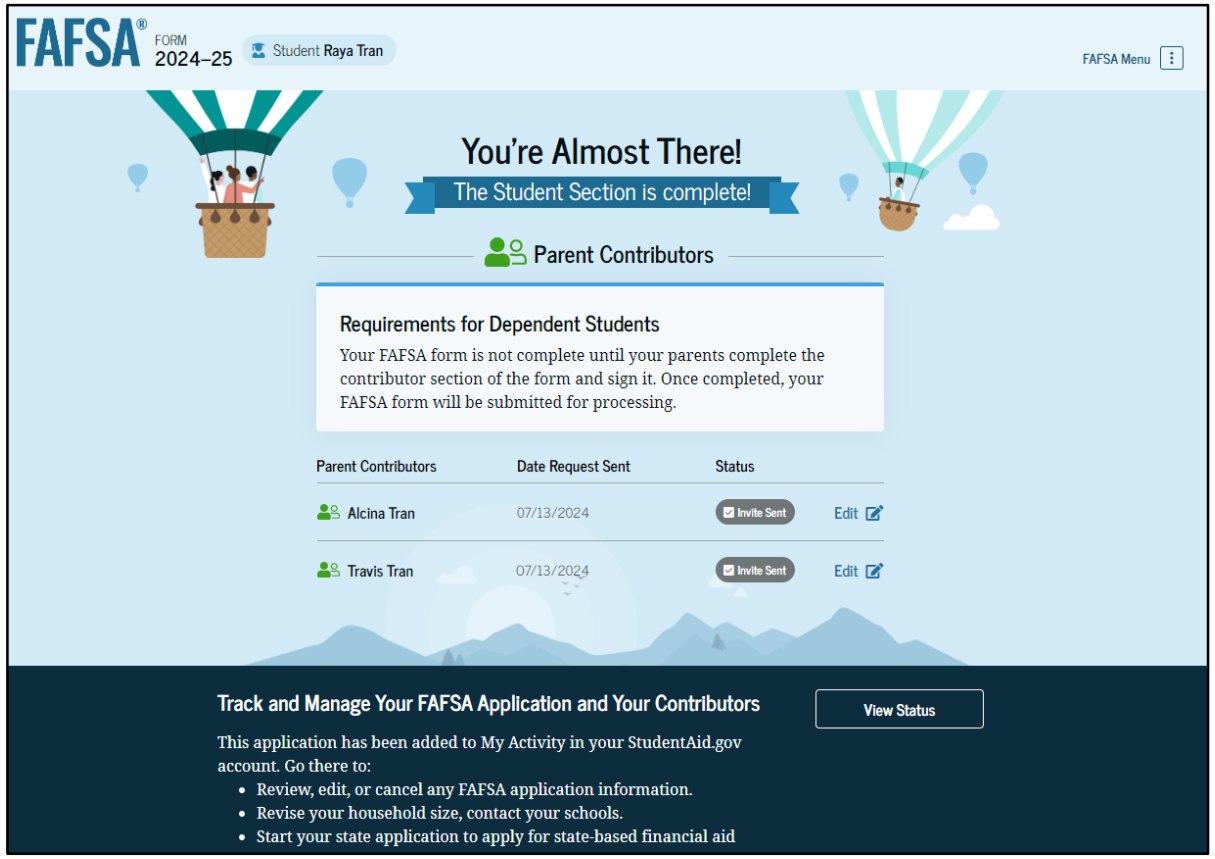


Student Signature

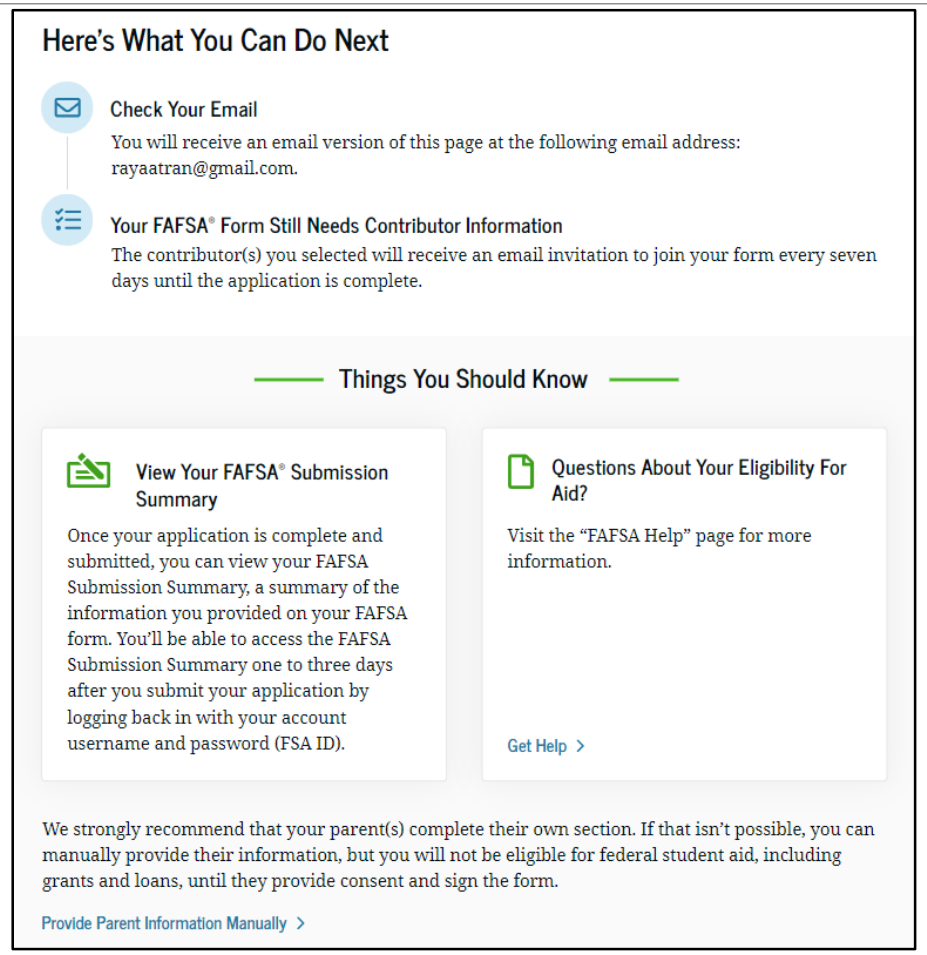


Student Section Complete

Upon signing the student section, the student is presented the student section complete page. This page displays information for the student about next steps, including tracking their FAFSA® form. The student is reminded that their form is not completed and can't be submitted until the parent completes the contributor section of the form and signs it. Next, in this scenario, the student's invited parent will enter the FAFSA form and complete the parent section.

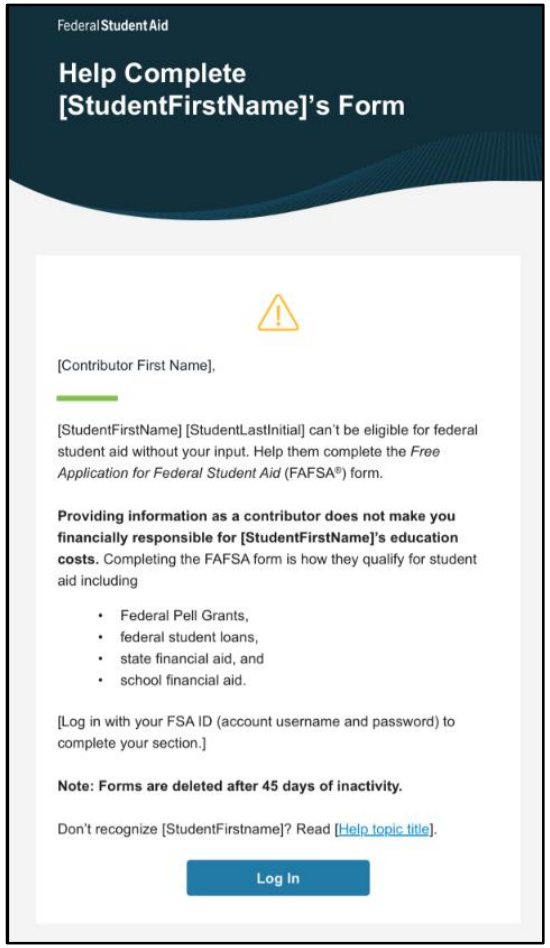


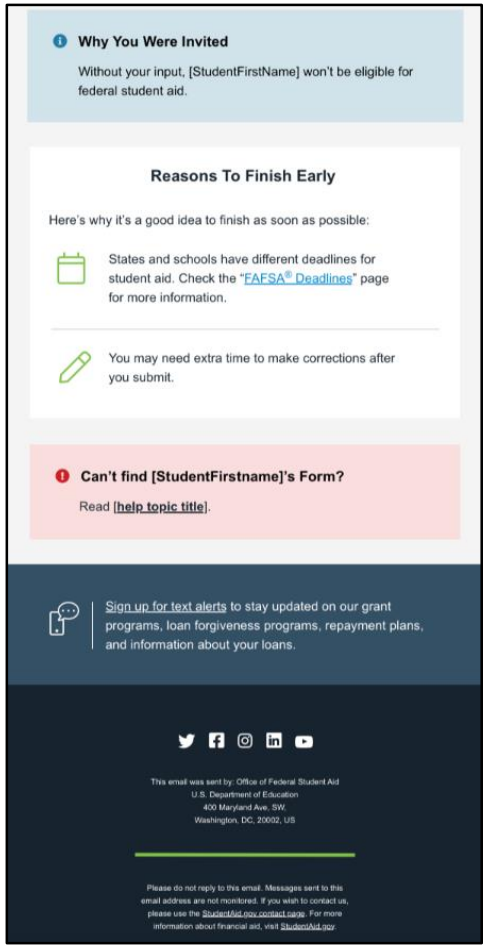
Student Section Complete



Student's Parent Email

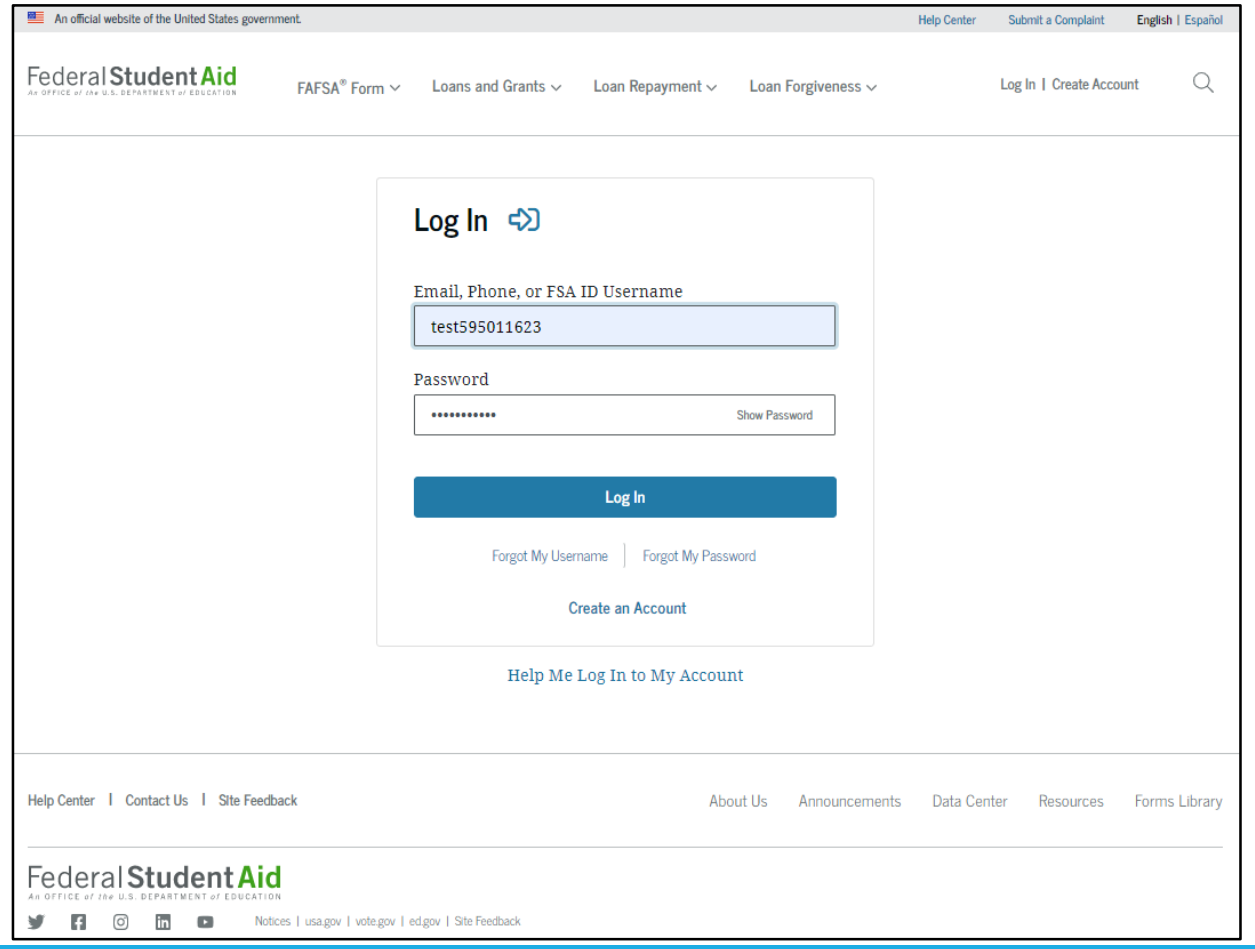
This is NOT a view within StudentAid.gov nor the FAFSA® form. This view demonstrates a parent opening the FAFSA invitation from their email. The parent selects "Log In" and is taken to StudentAid.gov.





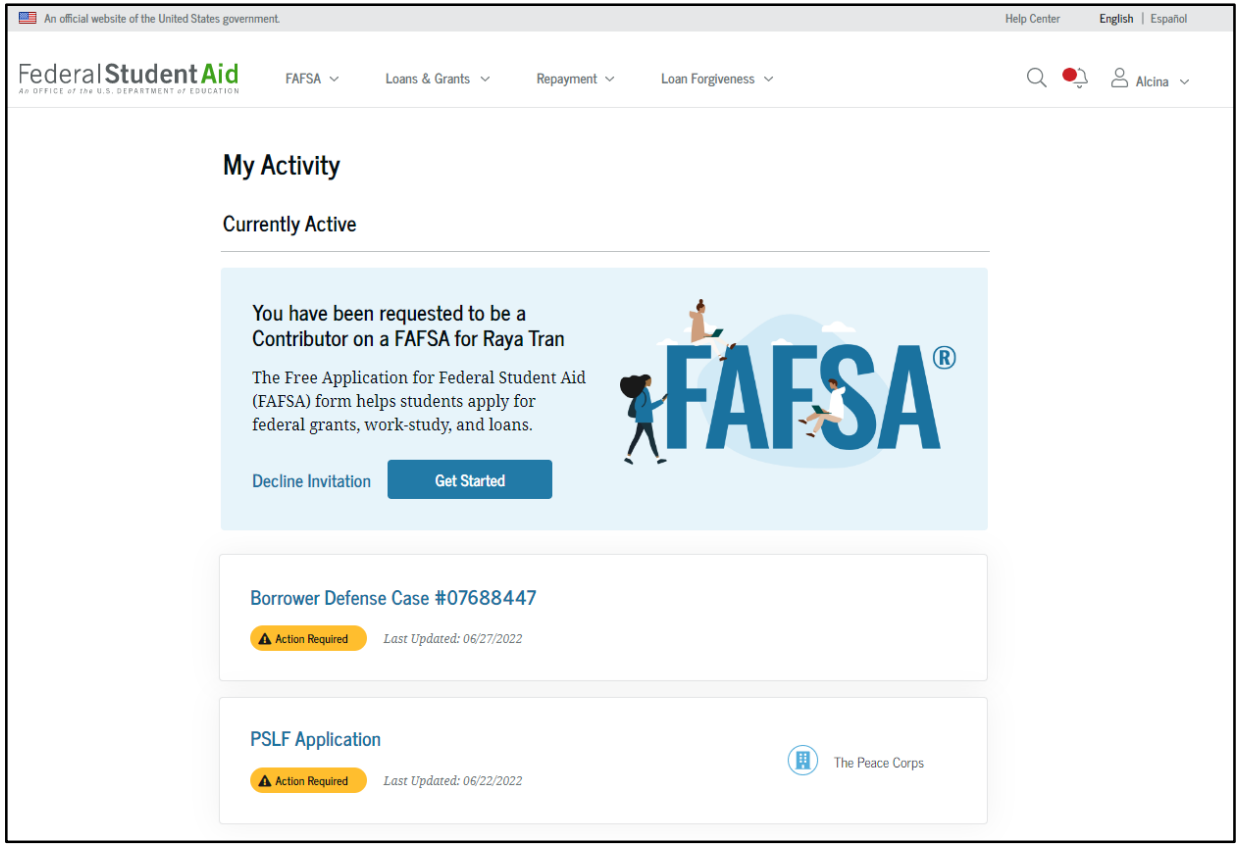
Student's Parent Log In

The parent is taken from their email to the "Log In" page to enter their log-in credentials. To access the FAFSA® form, all users are required to have an FSA ID (account username and password). If the parent doesn't have an FSA ID, they can select "Create an Account."



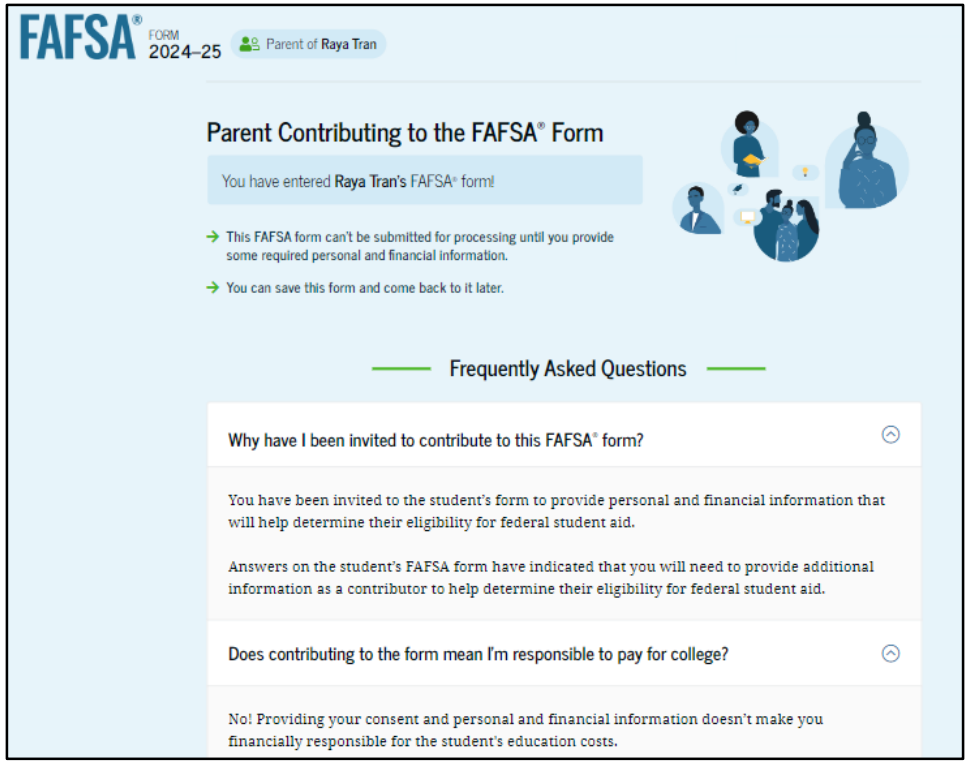
Parent Status Center – My Activity

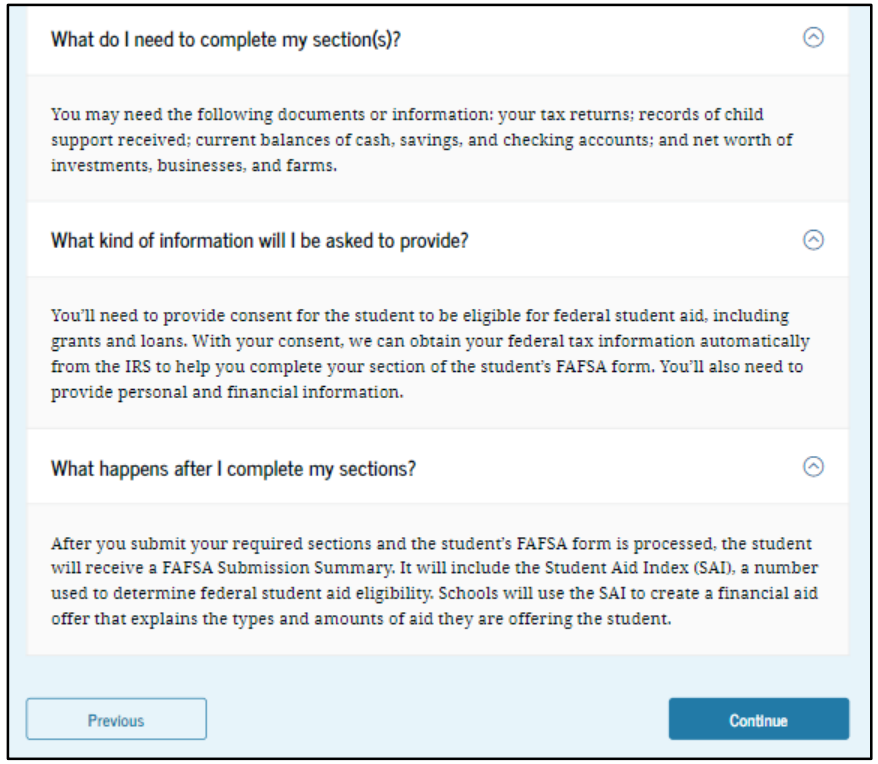
After successfully logging in, the parent is taken to their “My Activity” page. The parent sees an invitation to be a contributor on the student’s FAFSA® form.



Parent Contributing to the FAFSA® Form

This page provides information about being a contributor on a FAFSA® form.



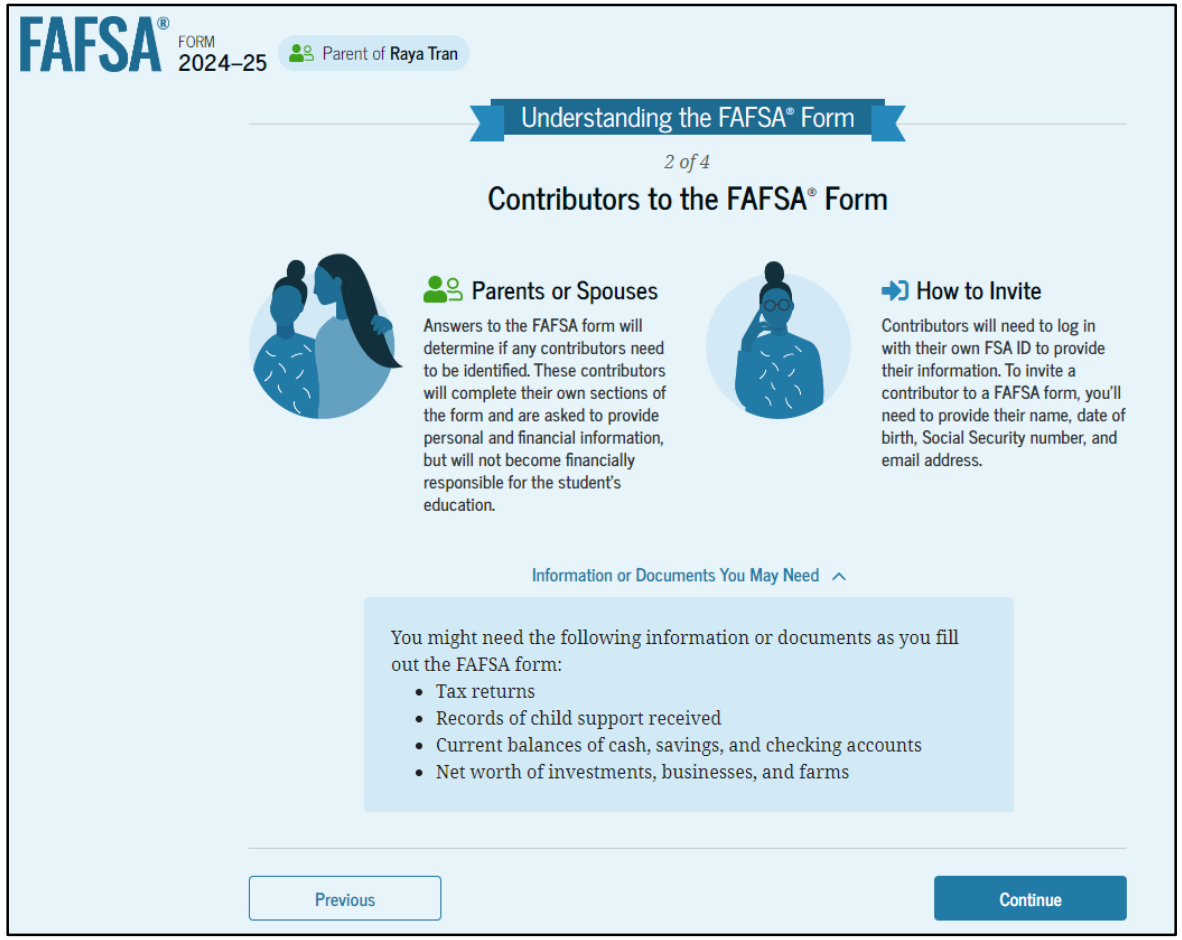


Parent Onboarding

When the parent enters a 2024–25 FAFSA® form for the first time, they are taken through the FAFSA onboarding process. The first onboarding page provides an overview of the FAFSA form and an accompanying video.

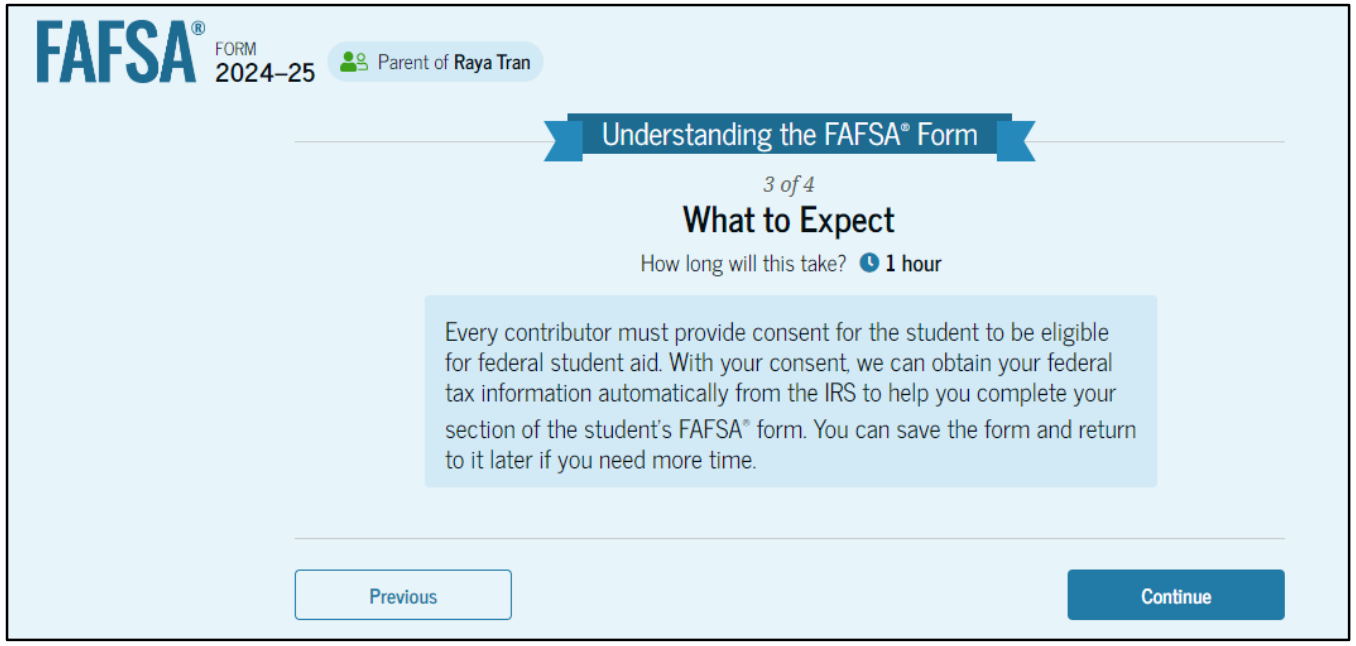
Parent Onboarding

The second FAFSA® onboarding page provides information about the different roles that may be required to complete the student's FAFSA form and the documents that may be needed to fill out the form.



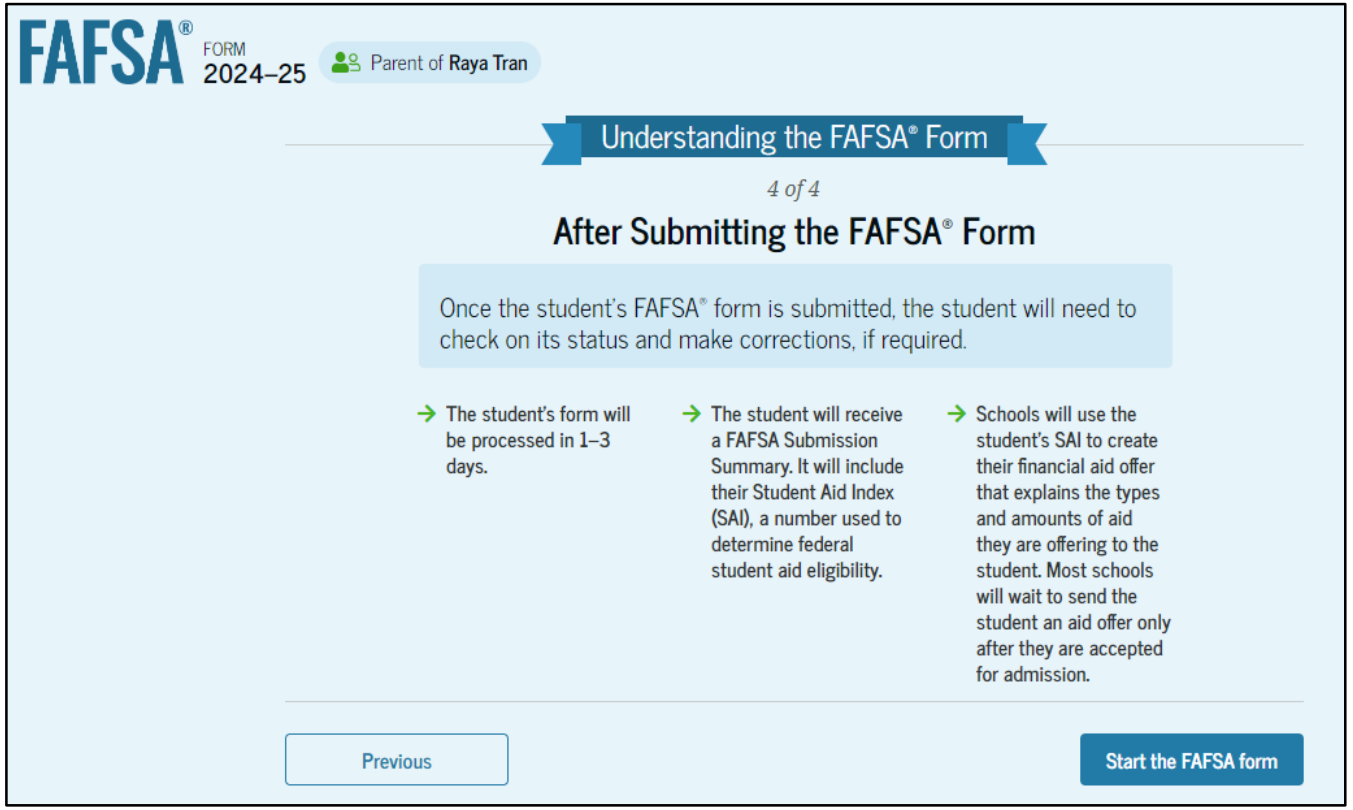
Parent Onboarding

The third onboarding page provides information about the types of questions the parent can expect to see and how they can get help in filling out the FAFSA® form.



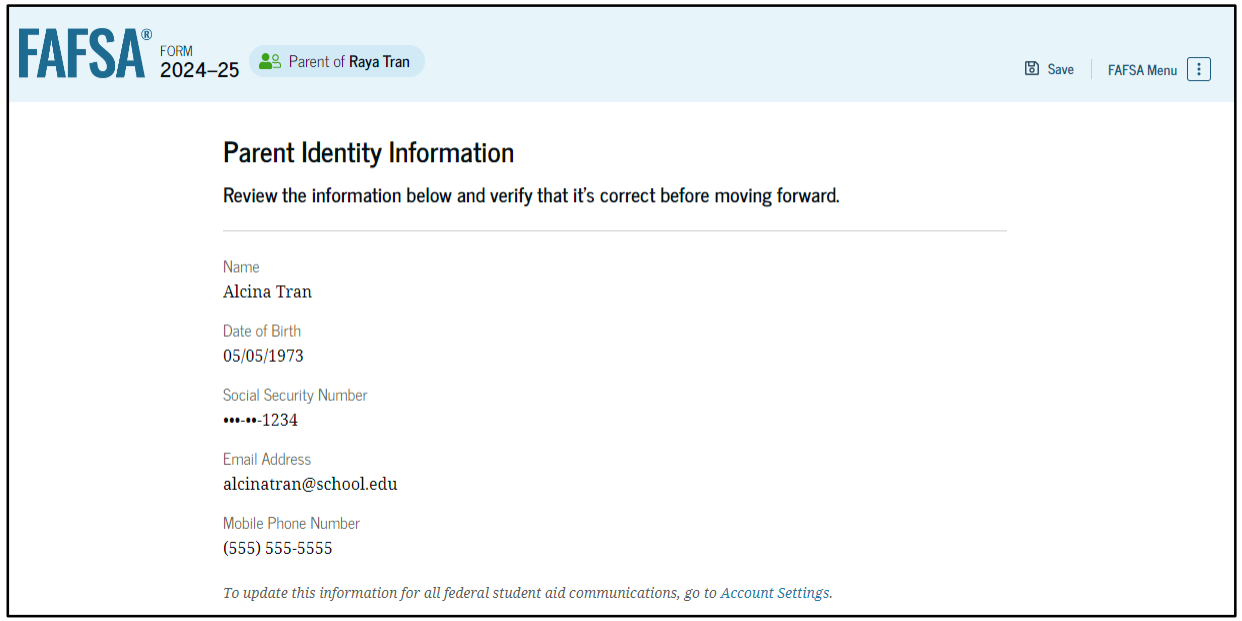
Parent Onboarding

The last onboarding page provides information about what to expect once the FAFSA® form is completed and submitted. On this page, the parent selects "Start the FAFSA form" to begin the parent section.

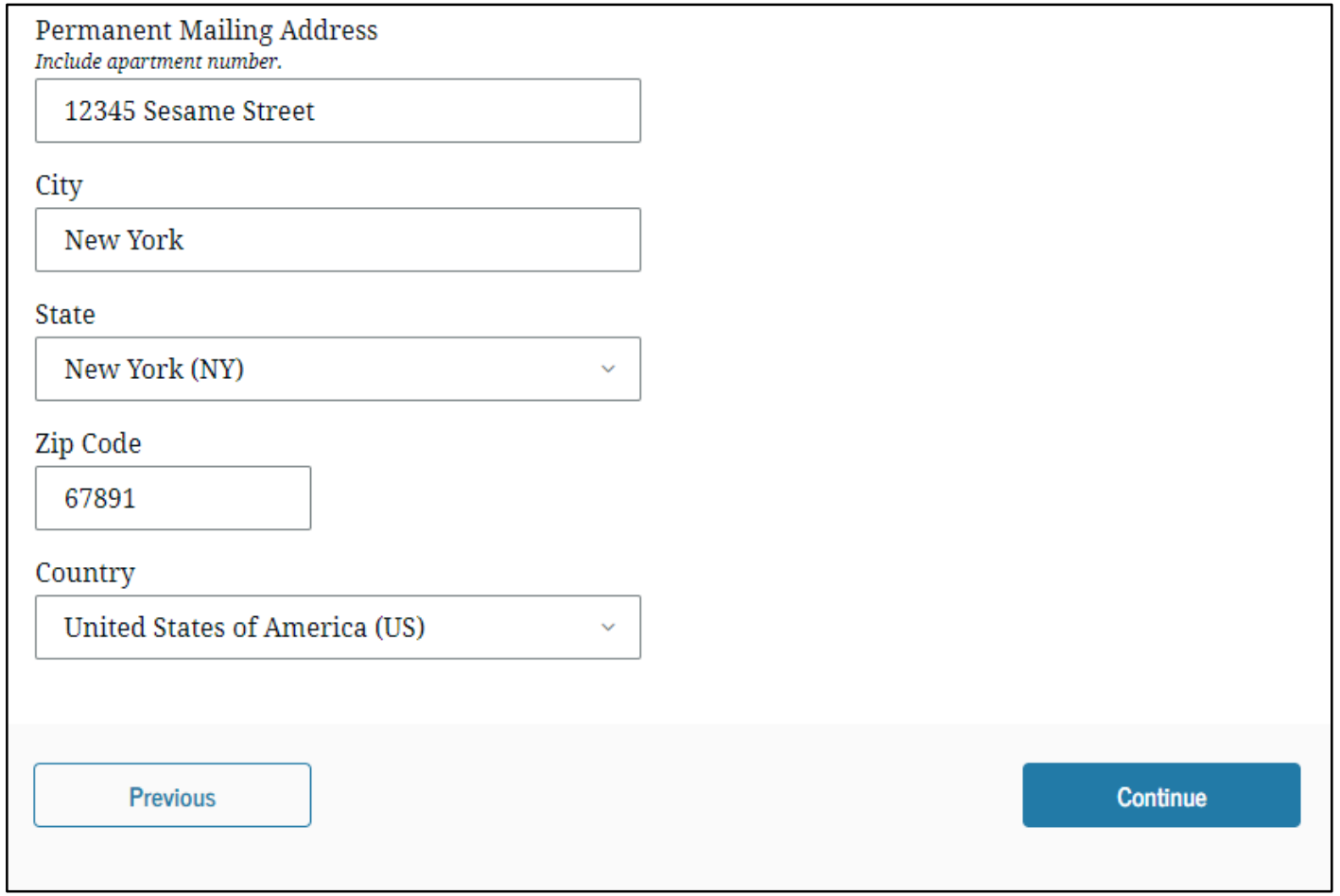


Parent Identity Information

This is the first page within the parent section. The parent can verify that their personal information is correct. To update any of the personal information, the parent must access their Account Settings on StudentAid.gov. For fields related to the parent's mailing address, the parent can edit them directly on this page.

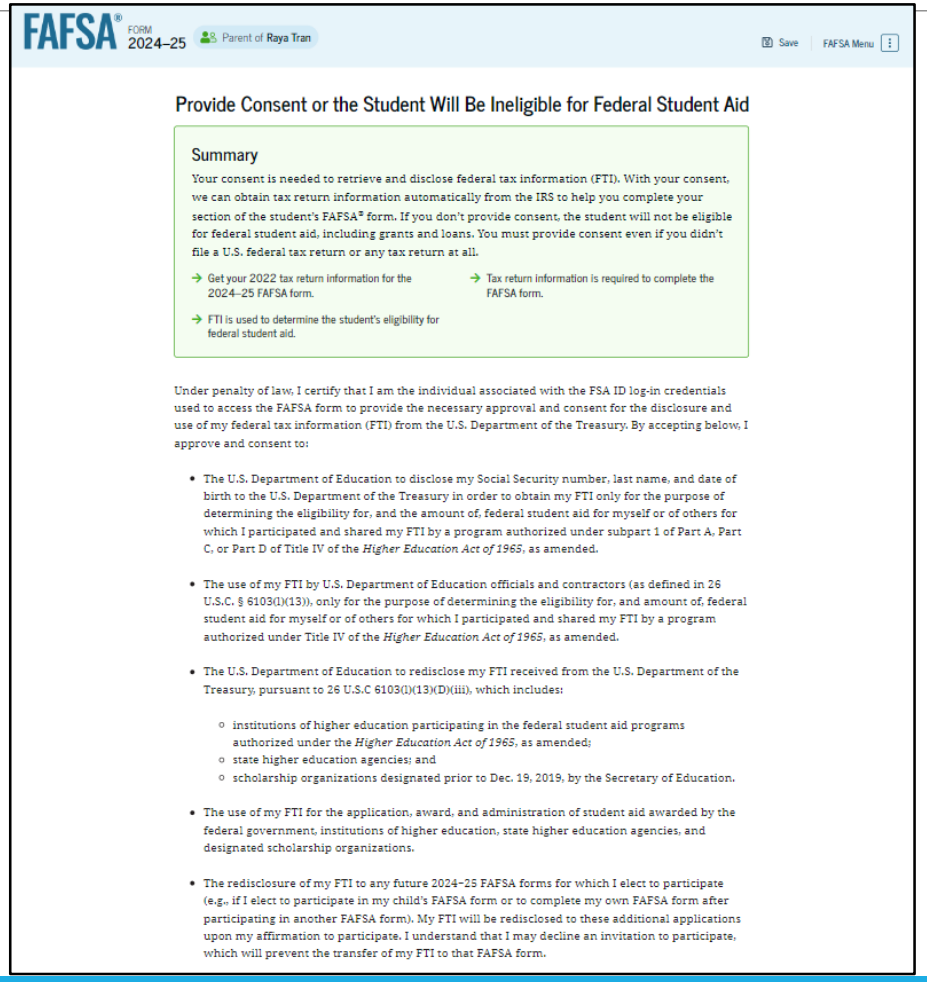


Parent Identity Information

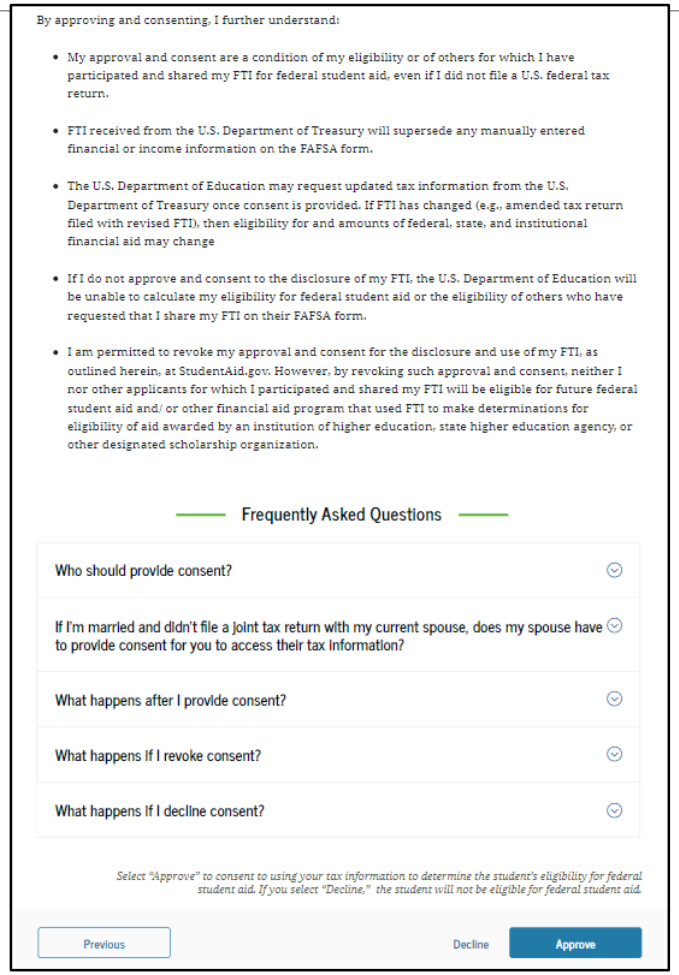


Parent Provides Consent

This page informs the parent about consent and their federal tax information. By providing consent, the parent's federal tax information is transferred directly into the FAFSA® form from the IRS to help complete the Parent Financials section. The parent selects "Approve" to provide consent and is taken to the next page.



Parent Provides Consent



By approving and consenting, I further understand:

- My approval and consent are a condition of my eligibility or of others for which I have participated and shared my FTI for federal student aid, even if I did not file a U.S. federal tax return.
- FTI received from the U.S. Department of Treasury will supersede any manually entered financial or income information on the FAFSA form.
- The U.S. Department of Education may request updated tax information from the U.S. Department of Treasury once consent is provided. If FTI has changed (e.g., amended tax return filed with revised FTI), then eligibility for and amounts of federal, state, and institutional financial aid may change
- If I do not approve and consent to the disclosure of my FTI, the U.S. Department of Education will be unable to calculate my eligibility for federal student aid or the eligibility of others who have requested that I share my FTI on their FAFSA form.
- I am permitted to revoke my approval and consent for the disclosure and use of my FTI, as outlined herein, at StudentAid.gov. However, by revoking such approval and consent, neither I nor other applicants for which I participated and shared my FTI will be eligible for future federal student aid and/ or other financial aid program that used FTI to make determinations for eligibility of aid awarded by an institution of higher education, state higher education agency, or other designated scholarship organization.

Frequently Asked Questions

Who should provide consent?

If I'm married and didn't file a joint tax return with my current spouse, does my spouse have to provide consent for you to access their tax information?

What happens after I provide consent?

What happens if I revoke consent?

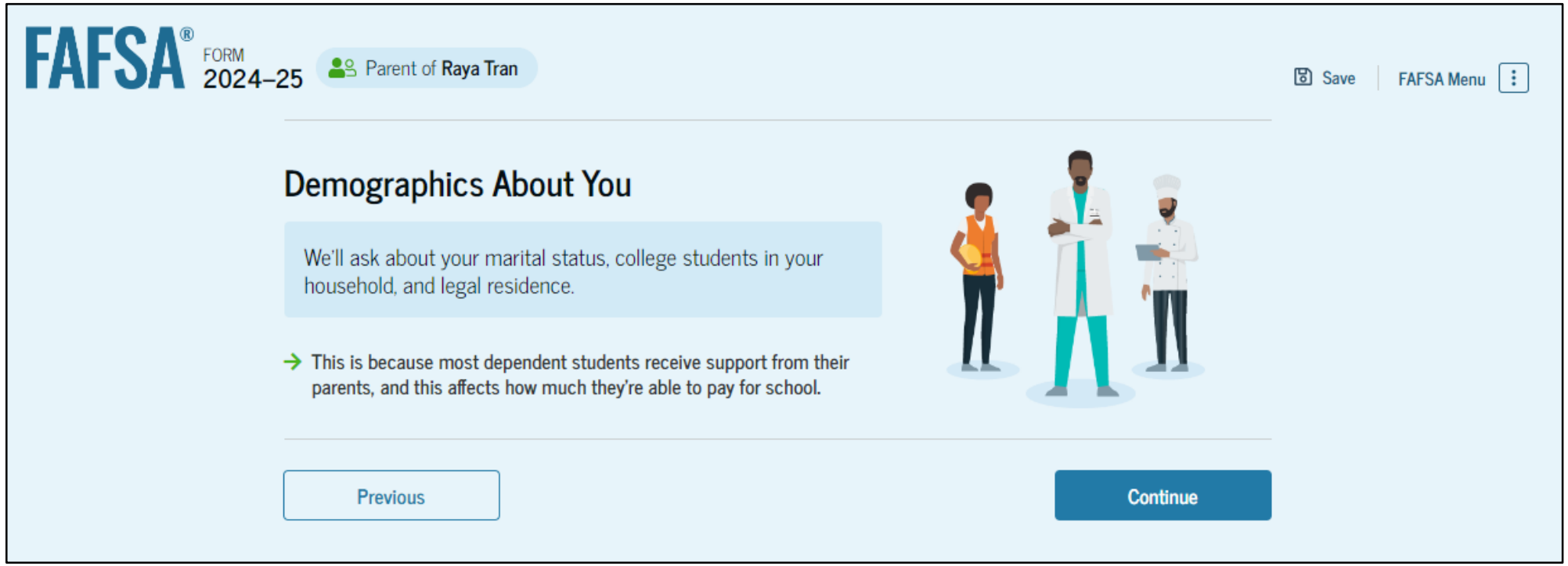
What happens if I decline consent?

Select "Approve" to consent to using your tax information to determine the student's eligibility for federal student aid. If you select "Decline," the student will not be eligible for federal student aid.

Previous | Decline | Approve

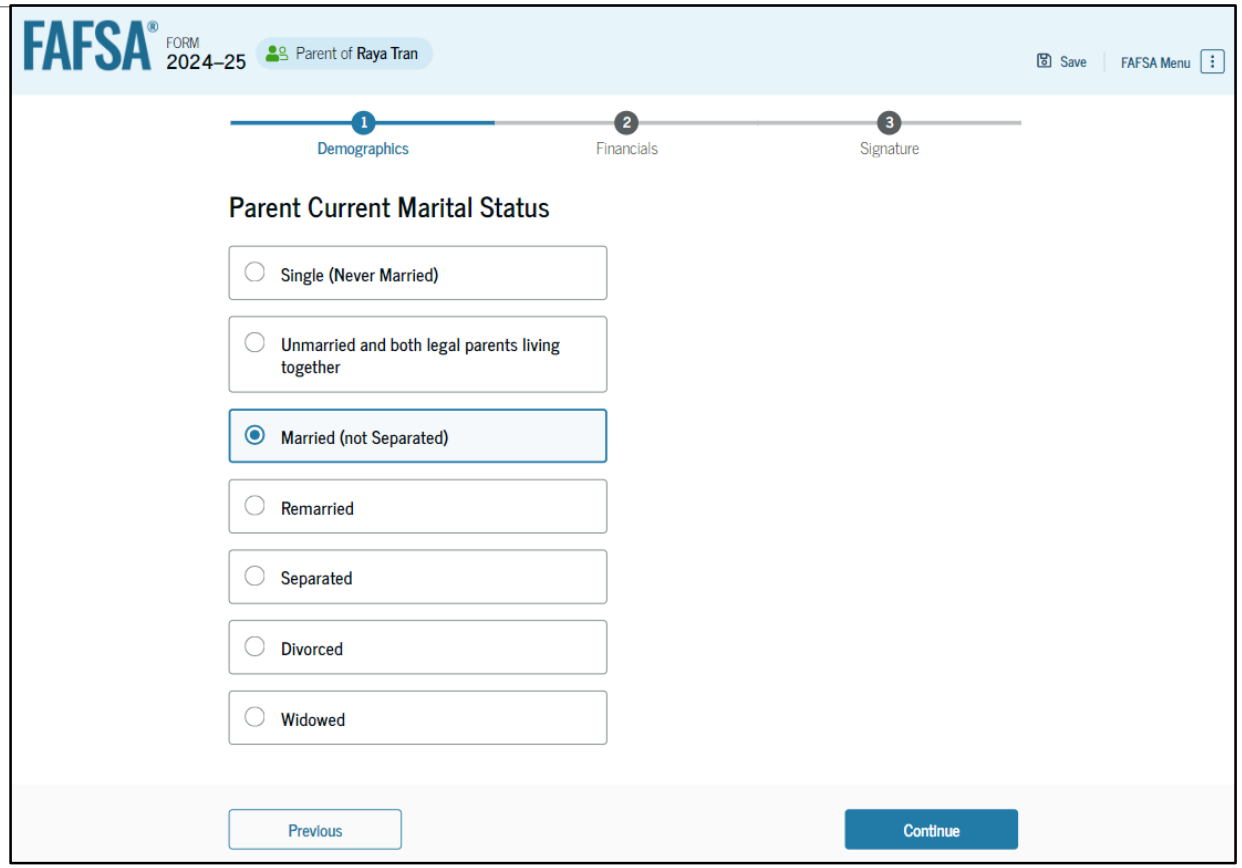
Parent Demographics

This is the first page in the Parent Demographics section. It provides an overview of the section.



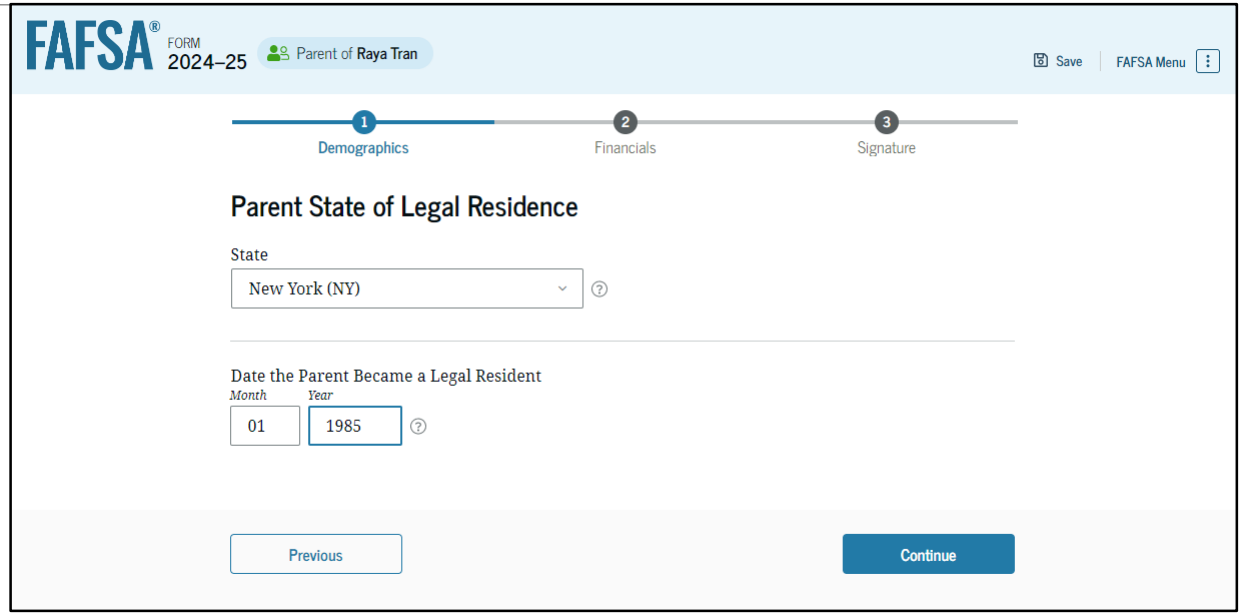
Parent Current Marital Status

The parent is asked about their current marital status. They select the "Married (not Separated)" option.



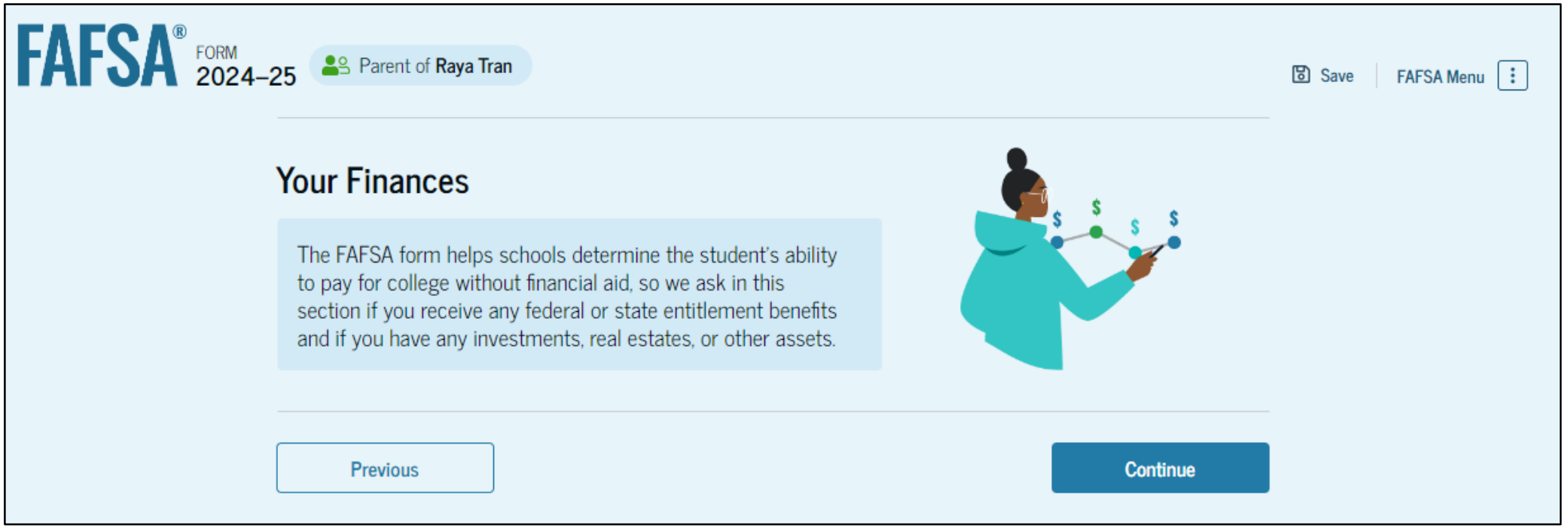
Parent State of Legal Residence

The parent is asked about their state of legal residence. The parent selects the state from a dropdown box and provides the month and year when they became a legal resident.



Parent Financials

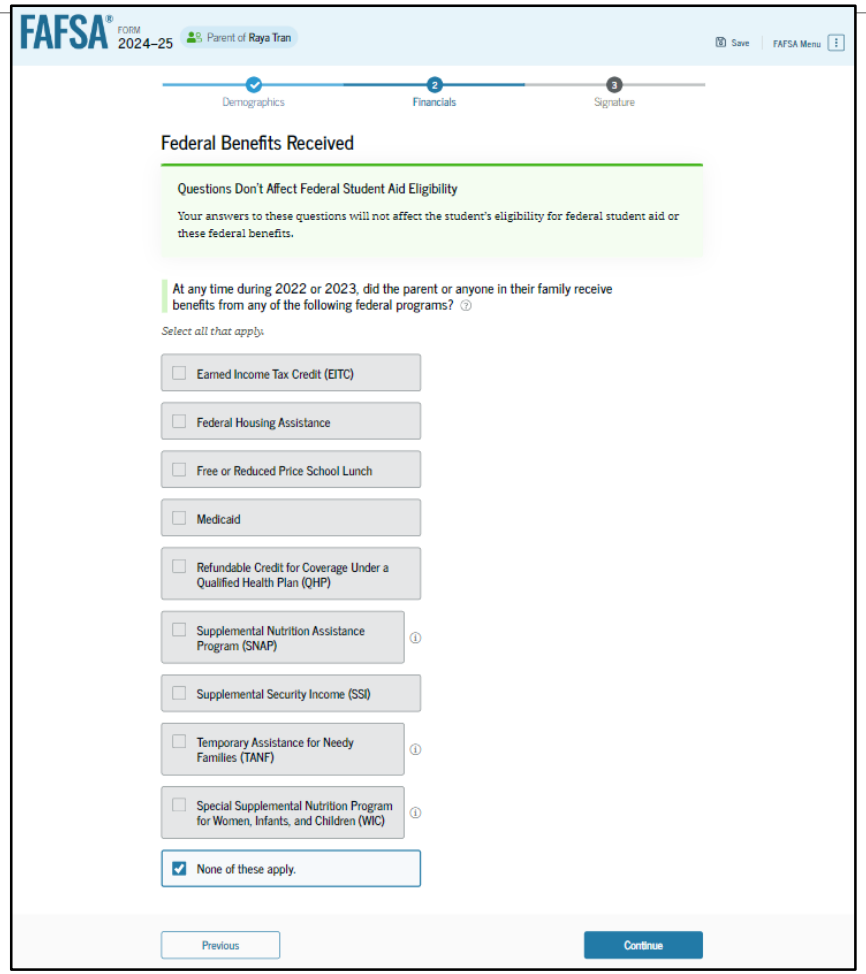
This is the first page within the Parent Financials section. It provides an overview of the section.



Parent Federal Benefits Received

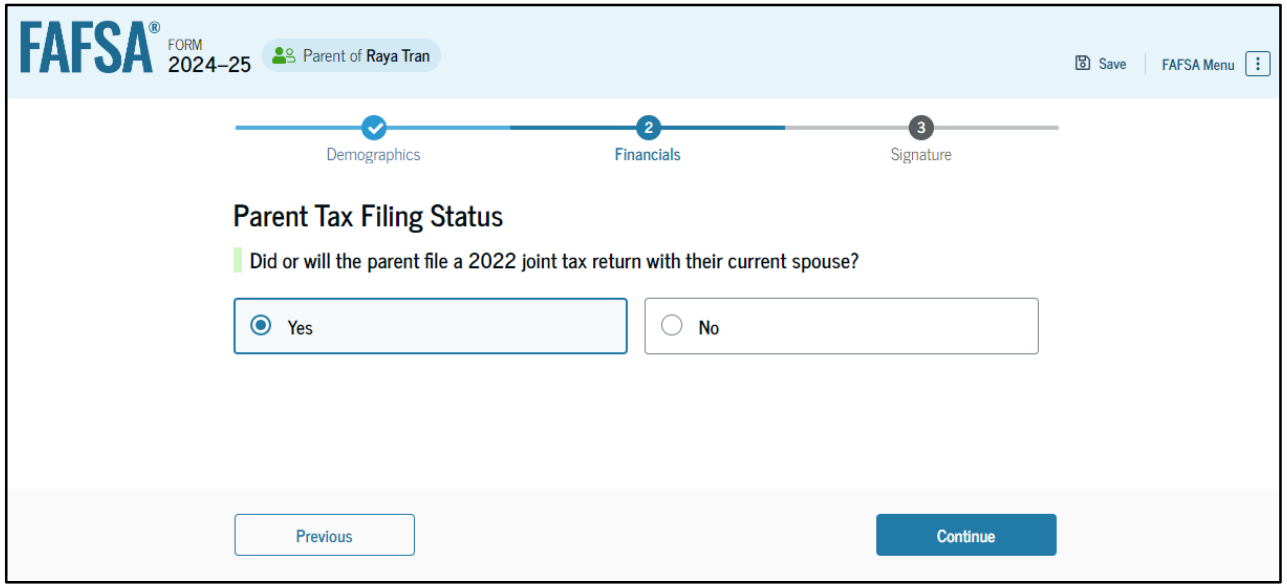
This page asks the parent if they or anyone in their family has received federal benefits.

The parent selects "None of these apply."



Parent Tax Filing Status

This page asks the parent about their tax filing status. The parent selects "Yes" to "Did or will the parent file a 2022 joint tax return with their current spouse?"

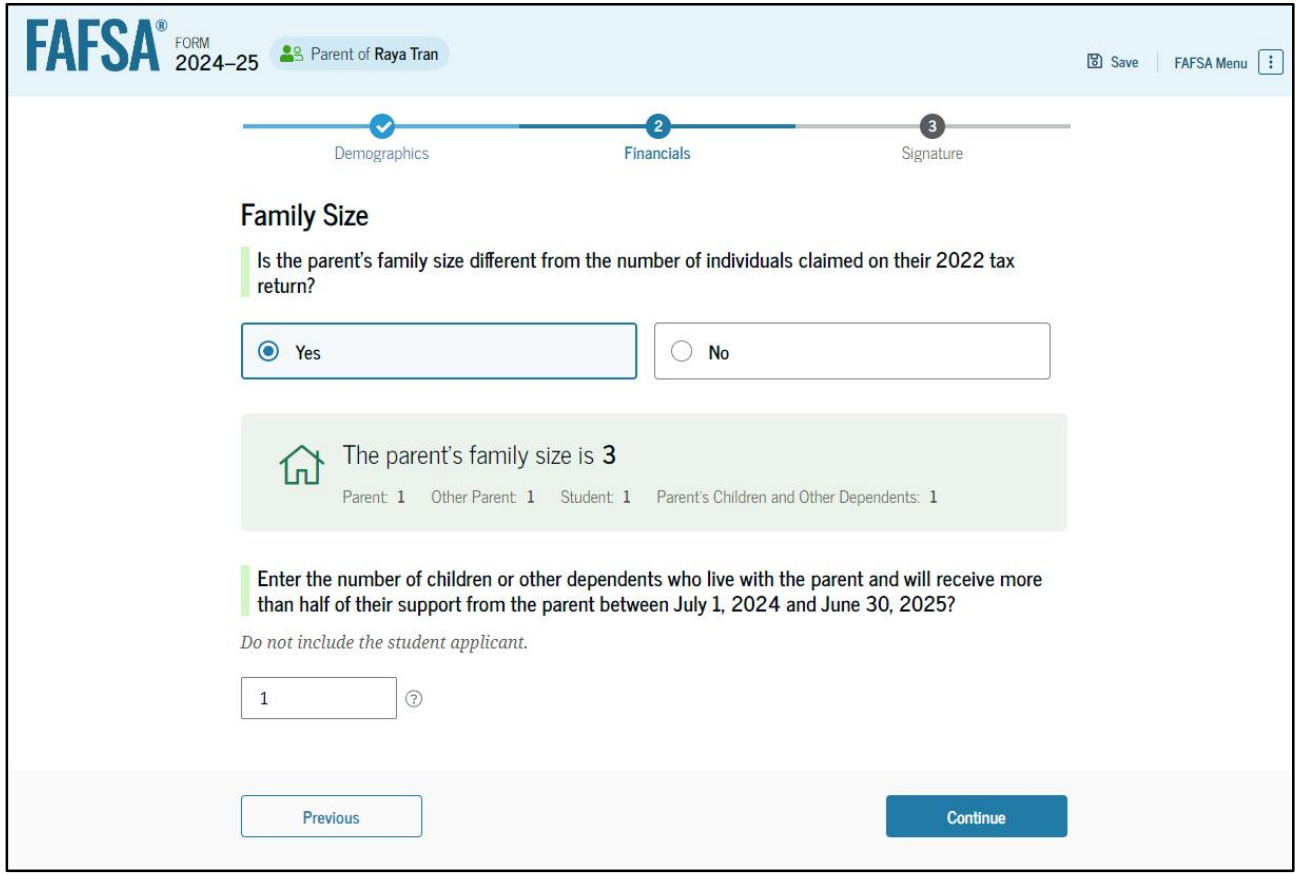


Parent Family Size

This page asks the parent if their family size has changed. The parent selects the “Yes“ option.

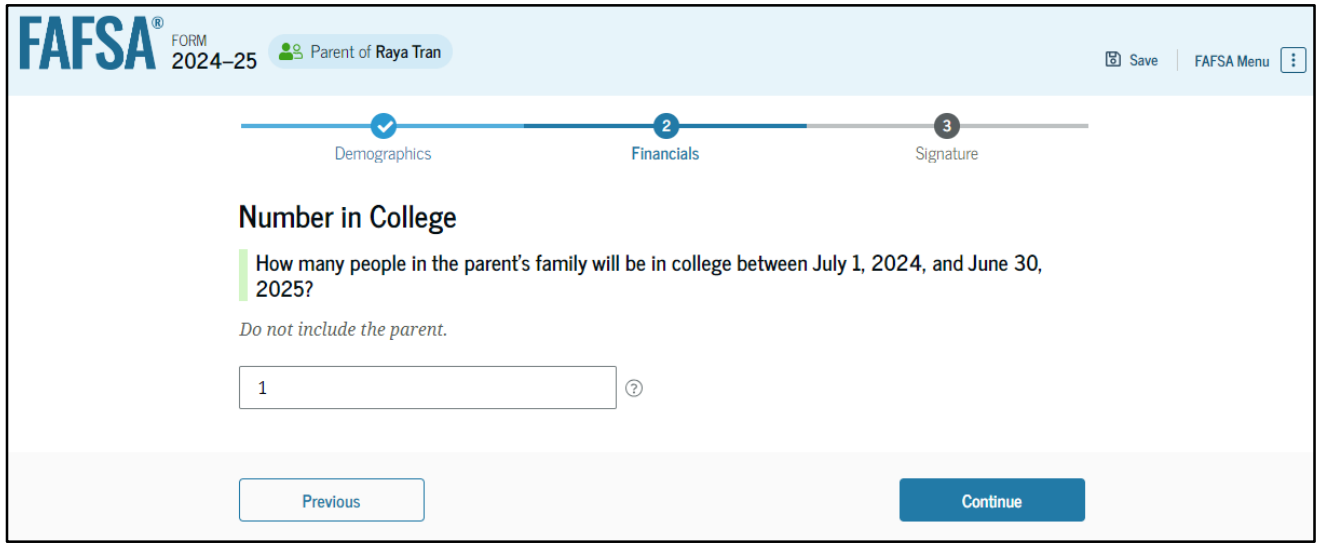
Adjusting family size

- If any uncertainty adjust the family size
- Will not result in automatic federal verification – HESAA will verify



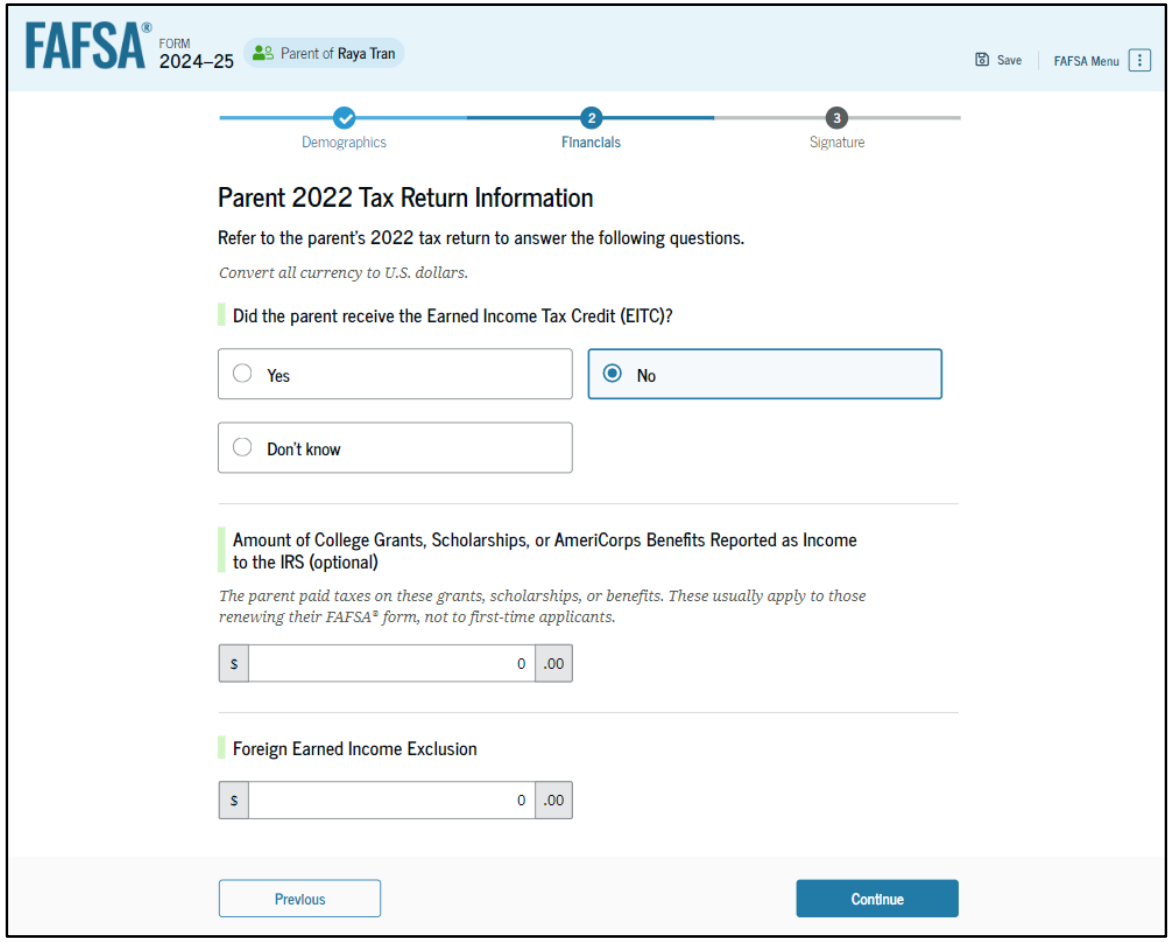
Parent Number in College

This page asks the parent how many people in the family will be in college between July 1, 2024, and June 30, 2025. The parent enters a response into the entry field. Number in college will asked but will not impact the SAI.



Parent Tax Return Information

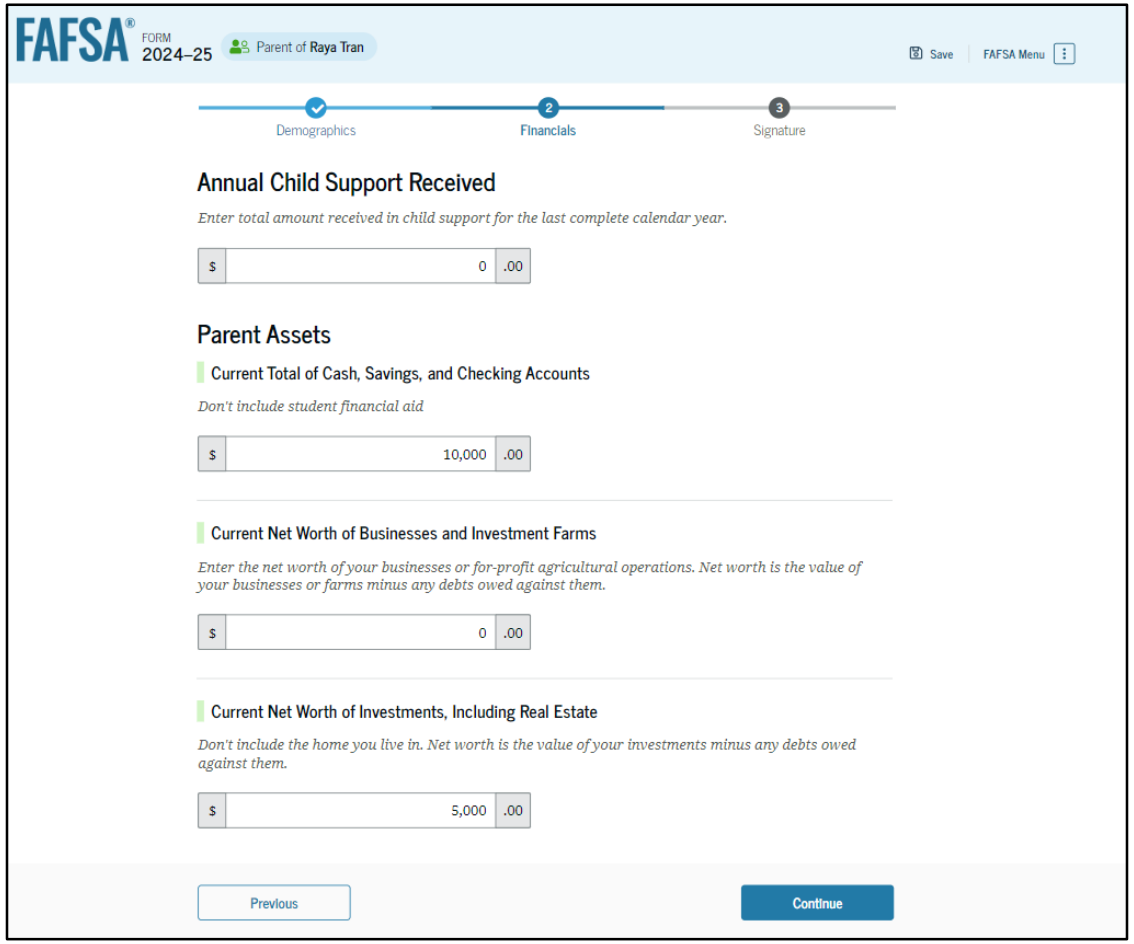
The parent is asked questions about their 2022 tax return. The parent enters a response in each entry field.



Dependent Student's Parent Assets

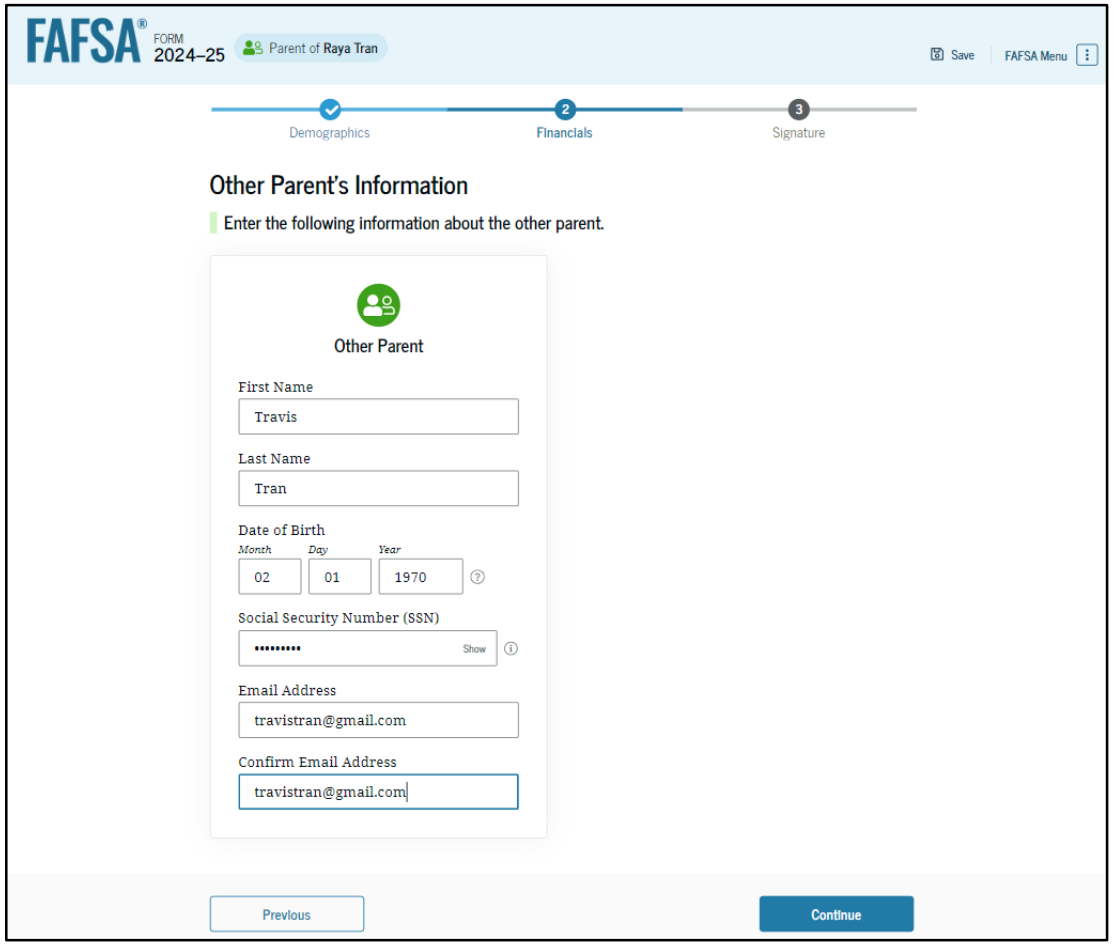
The parent is asked about their assets. The parent enters a response in each entry field. Even with consenting to DDX tax fliers will see a few tax questions on the form- including EITC, taxable grants/scholarships, foreign earned income exclusion.

Manual path will be presented for separated/divorced parents whose tax filing status is not an accurate reflection on martial status, those who experienced identity theft at the IRS, and undocumented individuals who do not file.



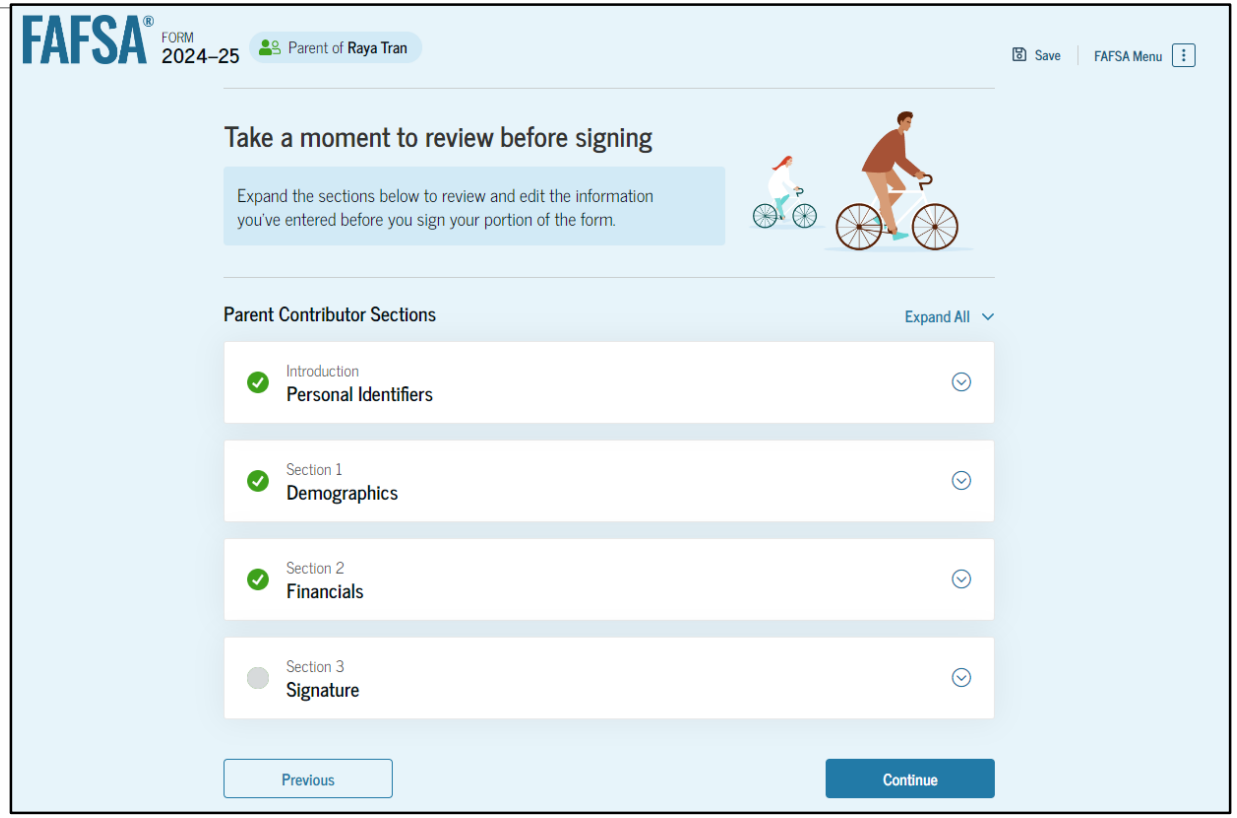
Other Parent Information

The parent is asked to provide information about their spouse or partner.



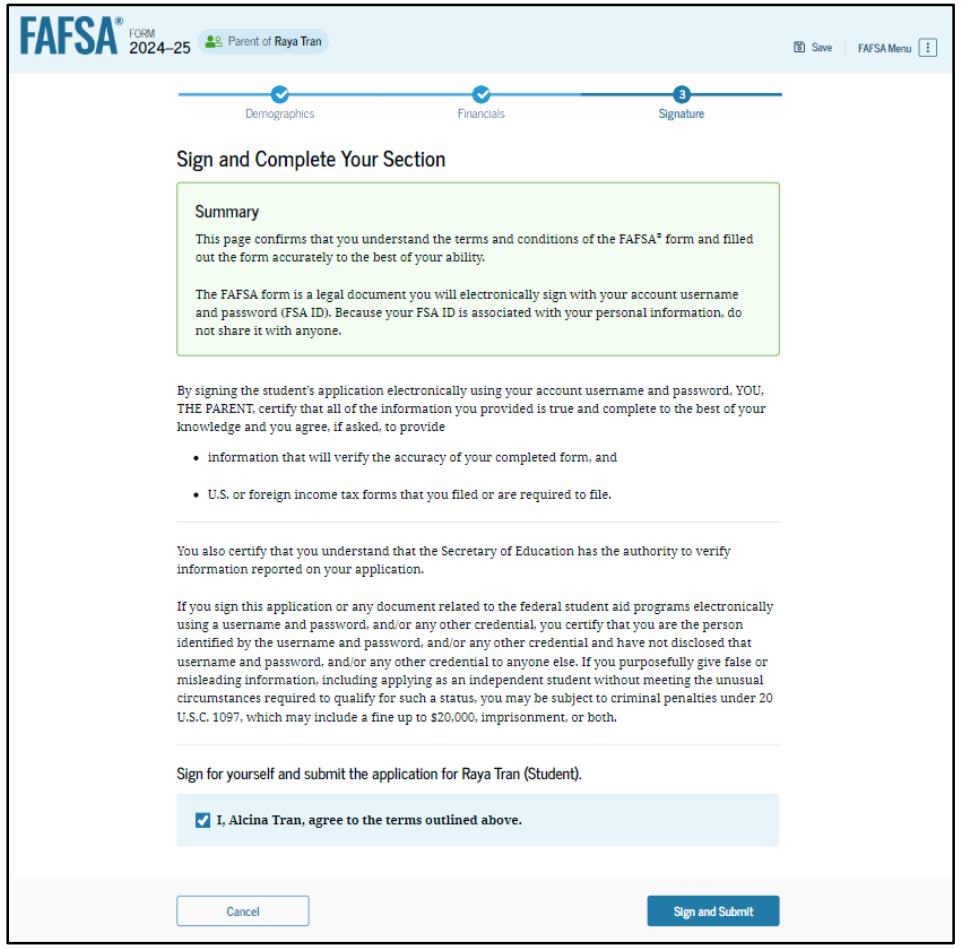
Parent Review Page

The review page displays the responses that the parent has provided in the FAFSA® form. In this scenario, the parent can only view responses within the parent section of the student's FAFSA form. The parent can view all their responses by selecting "Expand All" or expand each section individually. To edit a response, the parent can select the question's hyperlink to be taken to the corresponding page.



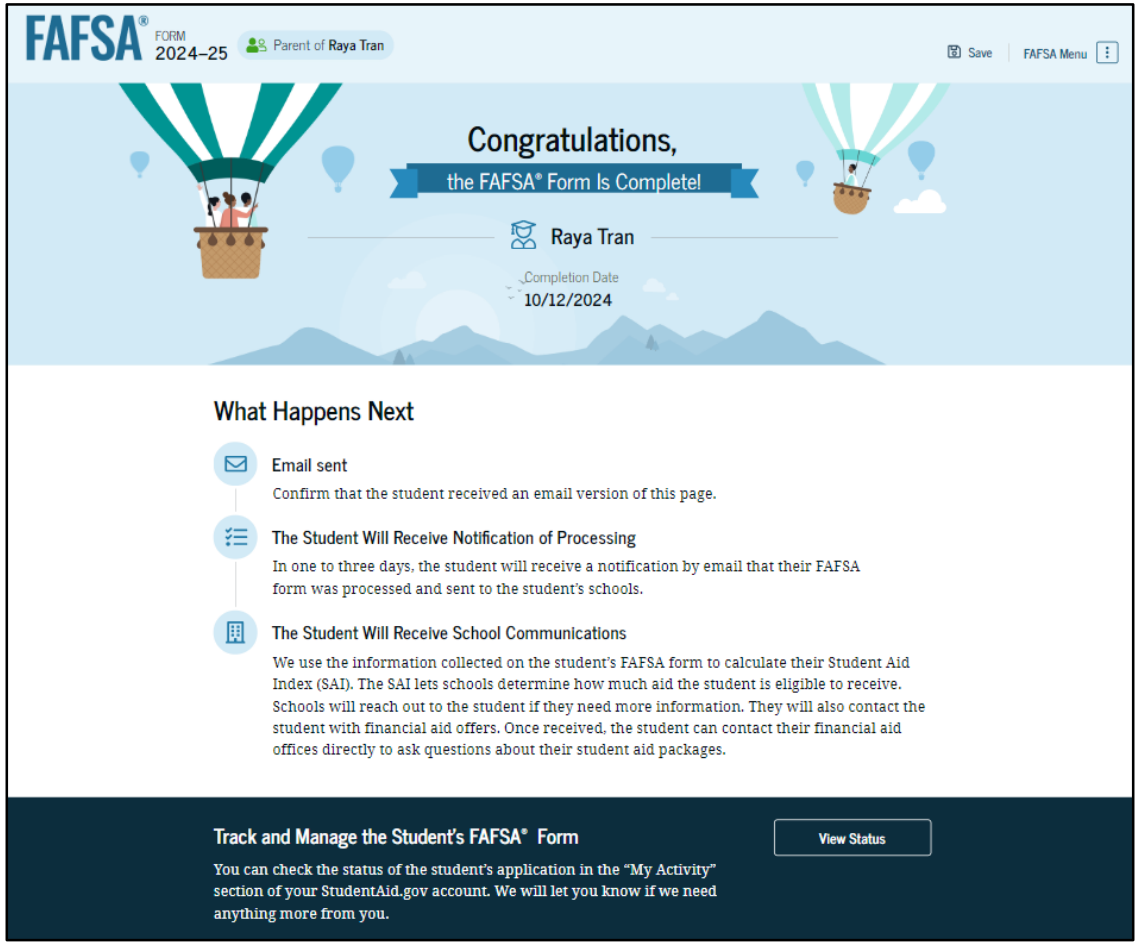
Parent Signature

On this page, the parent acknowledges the terms and conditions of the FAFSA® form and signs their section. Since all required sections are complete, the parent can both sign and submit the student's FAFSA form.



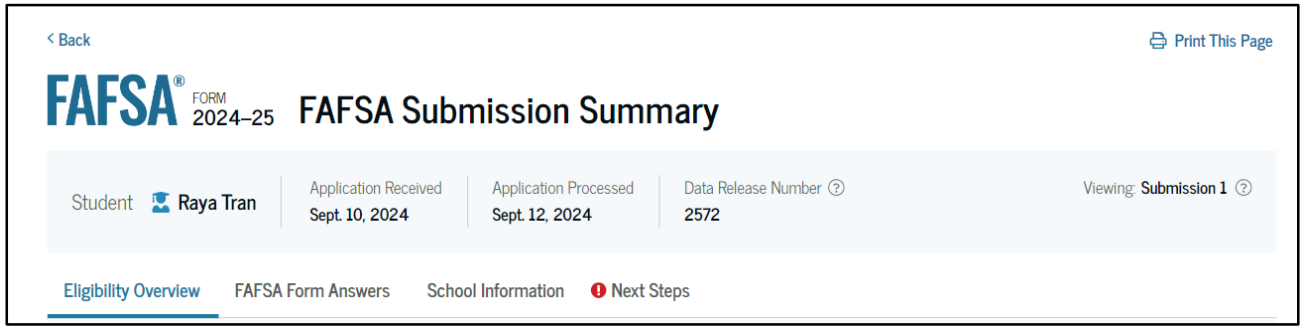
FAFSA® Confirmation

Upon submitting the student's FAFSA® form, the parent is presented an abbreviated confirmation page. This page displays information about tracking the student's FAFSA form and next steps. The student will receive an email with the full, detailed confirmation. With the student and parent sections completed and signed, the FAFSA form is now considered complete and submitted for processing.



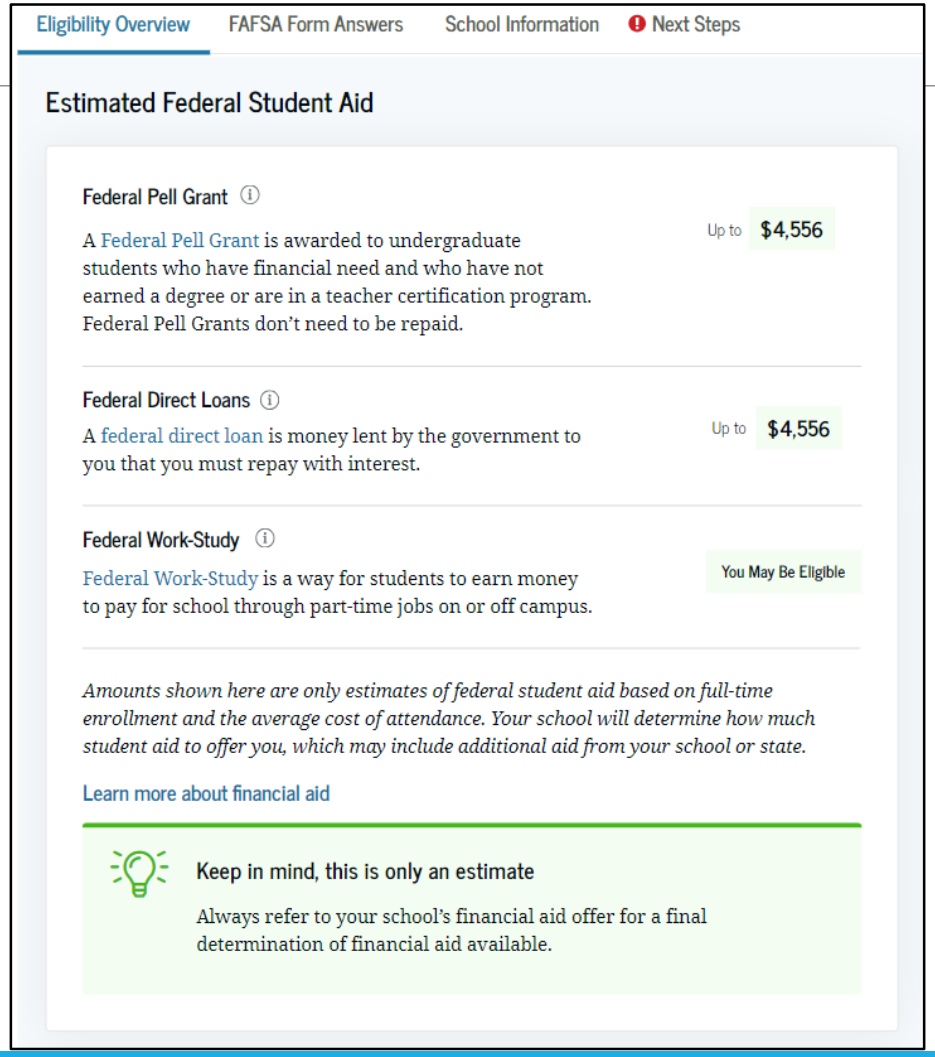
FAFSA Submission Summary Landing Page

The student receives a FAFSA Submission Summary for their processed FAFSA® form and any subsequent corrections that they submit. The FAFSA Submission Summary is broken into four tabs: Eligibility Overview, FAFSA Form Answers, School Information, and Next Steps. At the top, the student will see information about when their form was received and processed. They also have the option to print their FAFSA Submission Summary to keep for their records.

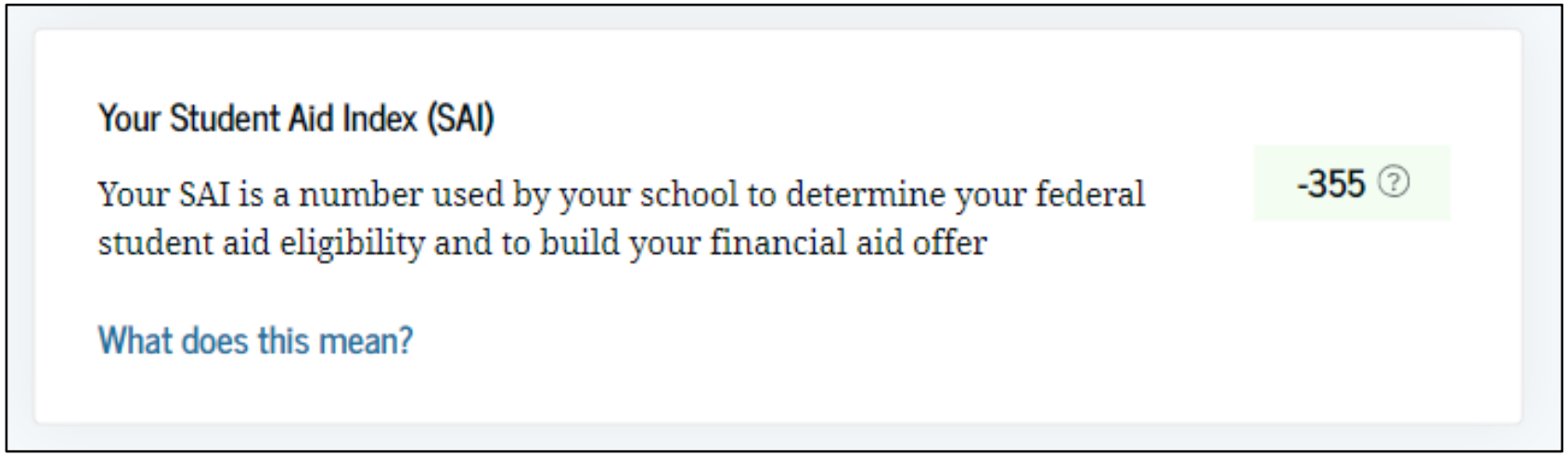


Eligibility Overview

On the Eligibility Overview tab, the student sees information about what federal student aid they may be eligible for, such as a Federal Pell Grant and Federal Direct Loans. They are also able to view the Student Aid Index. Any amounts of financial aid that display on this tab are estimates and are not guaranteed. Final determination of the student's financial aid eligibility is provided by their school's financial aid office.

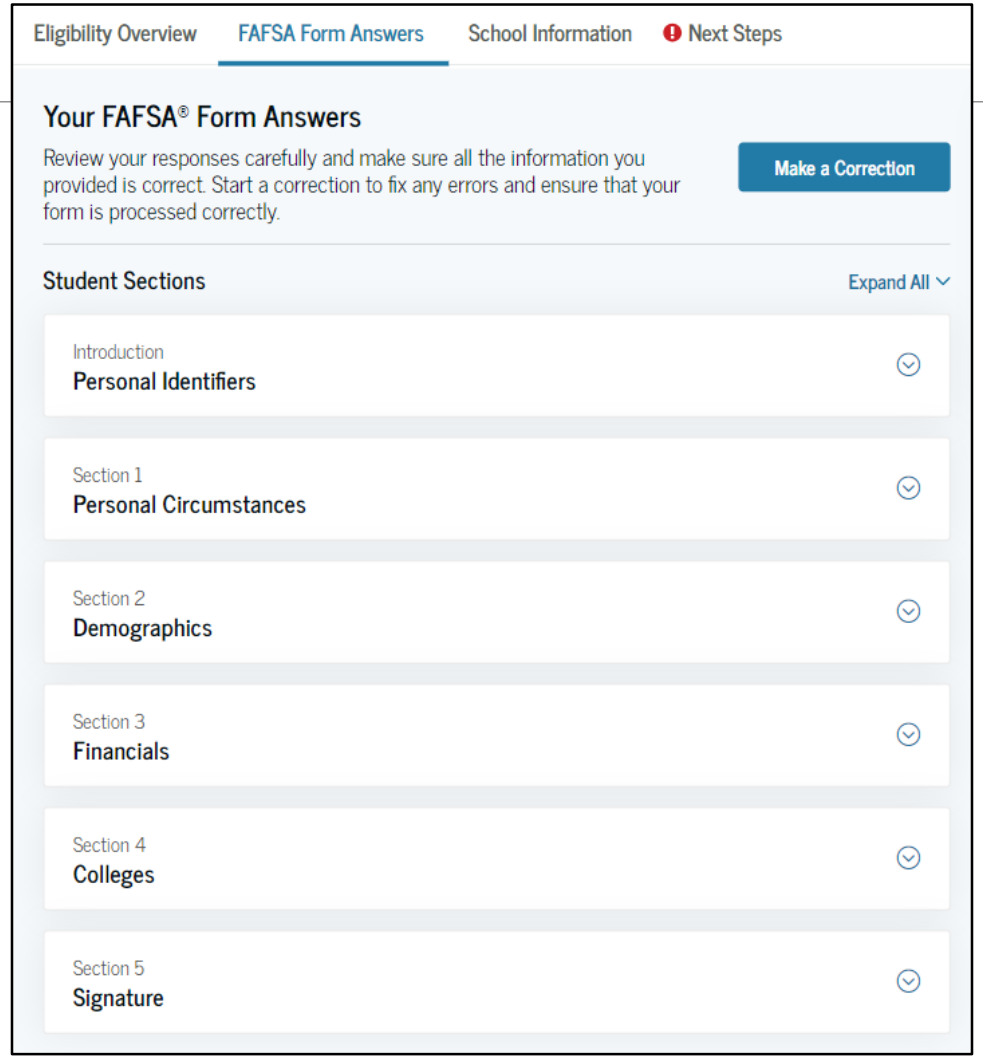


Eligibility Overview

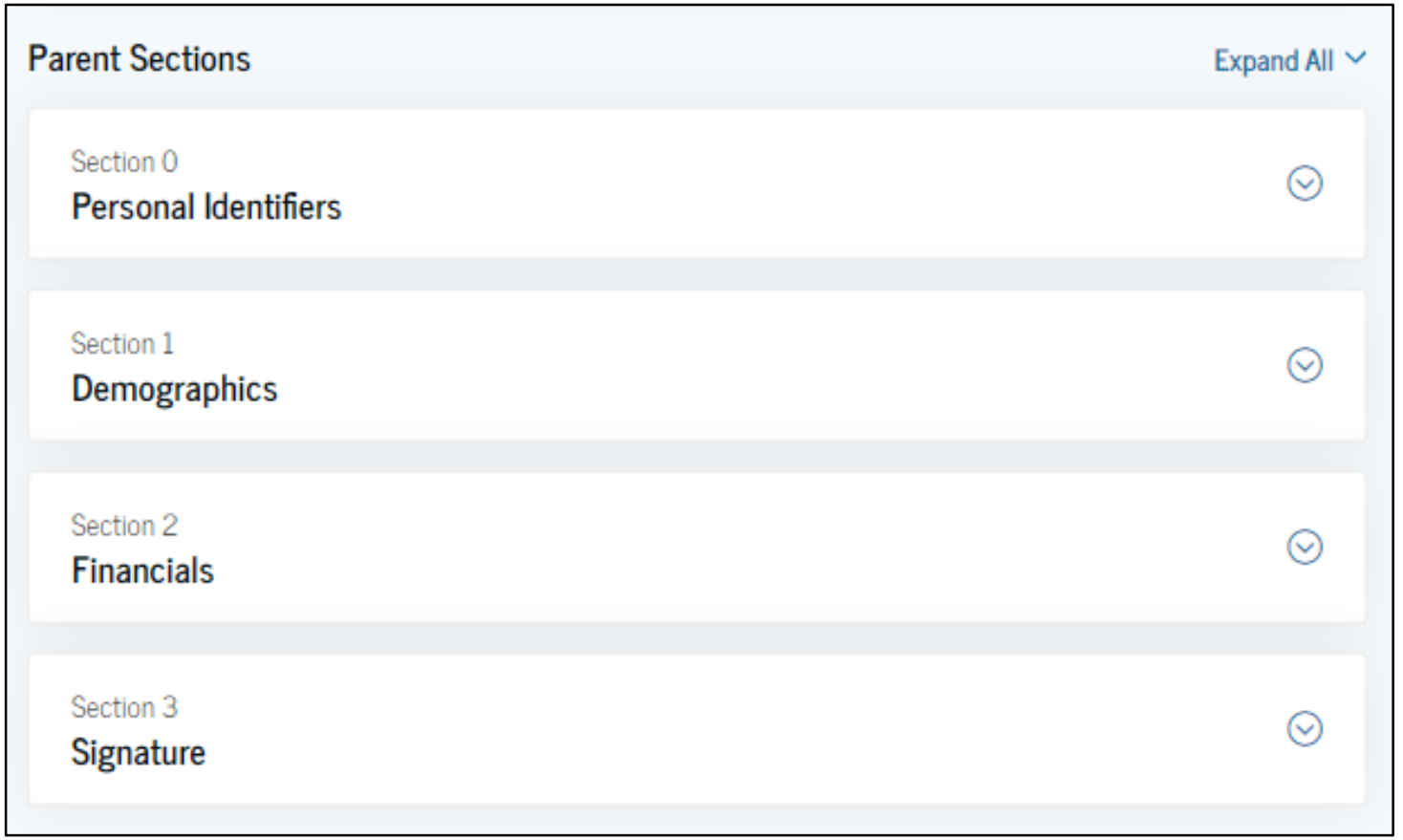


FAFSA Form Answers

On the FAFSA Form Answers tab, the student sees the answers that they and, if applicable, their contributor(s) provided on their FAFSA® form. If any of the provided answers are incorrect, the student can choose to start a correction.

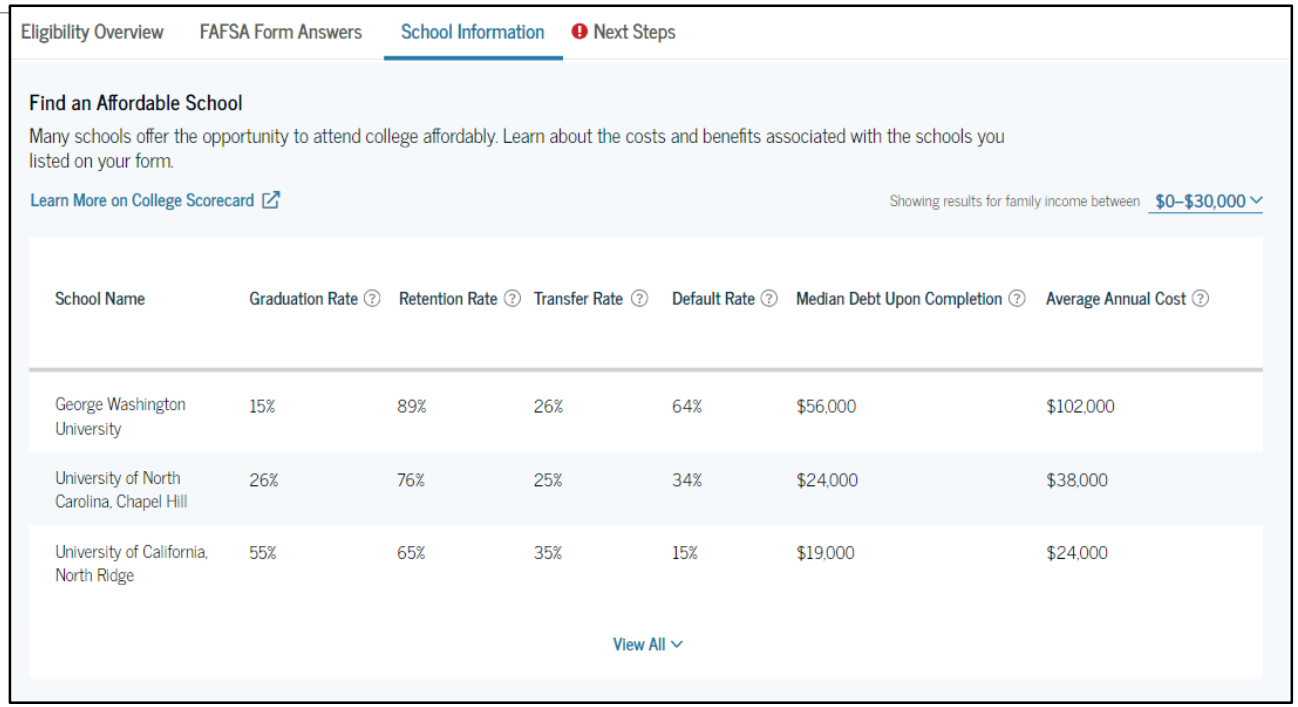


FAFSA Form Answers



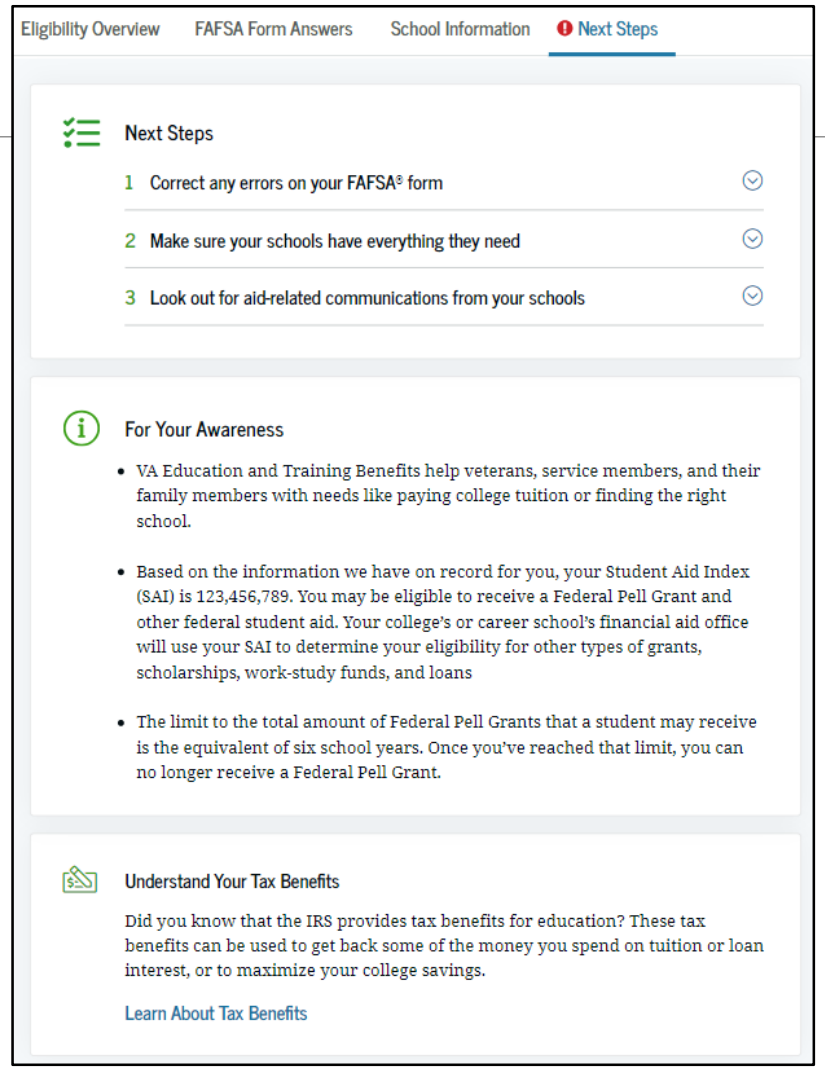
School Information

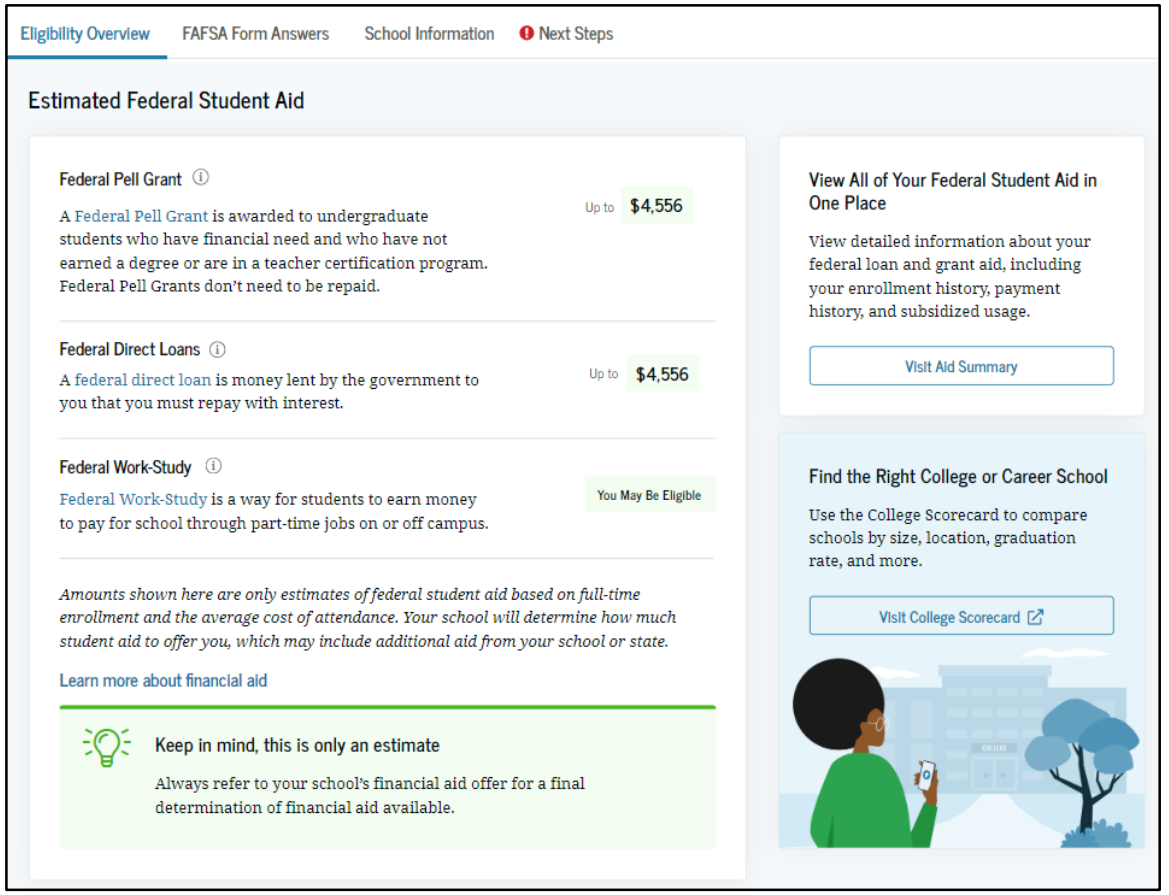
On the School Information tab, the student sees information about the college(s) and/or career school(s) that they selected to send their FAFSA® information. The student can compare the graduation rate, retention rate, transfer rate, default rate, median debt upon completion, and average annual cost of their selected schools.



Next Steps

On the Next Steps tab, the student sees comments that pertain to their FAFSA® form. Some comments may require the student to start a correction or send additional documentation to their school. Other comments may be informational and do not require any further action from the student.



More Resources

Lastly, along the right side of their FAFSA Submission Summary, the student can choose from additional resources, including visiting Aid Summary or College Scorecard.