



TECHNOLOGY DEPARTMENT UPDATE

JUNE-JULY, 2024

A WORD FROM THE TECHNOLOGY DEPARTMENT

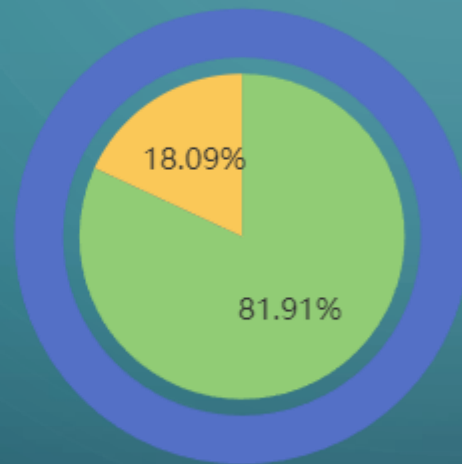
- Hello everyone, We are excited to have you all back and welcome to our new staff! The start of the school year is an exciting and busy time for all of us. If you have any issues please submit a ticket. If you cant submit a ticket or do not know how you can call us at extension 2003 or call 208-365-3094. You can also email Tech@isd221.net. Thank you and we look forward to seeing you!

TICKETS

6/1/24 – 7/31/24

Total

- 188 - Tickets created
- 154 - Of them closed
- 34 - Still open



PROJECTS COMPLETED

- Installed 25 view boards across the district
- Upgraded 35 desktops
- Upgraded 15 vape sensors between EHS and BCA
- Upgraded 8 cameras at EHS and added one
- Most computers have been upgraded to Windows 11
- Installed TV at the bus garage to view trainings and etc.
- Upgraded 10 out of 25 network switches at EHS
- Upgraded 2 network switches at Sweet-Montour School

