

## Technology Updates for the 2024-25 School Year

*As we prepare for the 2024-25 school year, we wanted to share several pieces of important technology-related information with you. Please take a few moments to review this document and reach out to your building principal or Technology Services with any questions.*

### **Student Internet Use Reporting**

Beginning in the 2024-25 school year, parents/guardians will have access to their student's internet use history on personal or district Chromebooks when the student has logged in using an HSD account. This measure is being implemented to both enhance student safety and ensure appropriate technology usage.

Parents/guardians will receive a weekly email with a summary of the day of the week their student is most active online and the top websites visited. Excluded from the report will be any internet use on a personal device that is accessed with non-HSD credentials.

Parents/guardians also have the option of creating an account for the Lightspeed Parent Portal that will provide them access to additional features, including a detailed report of browsing history for the past seven days and the ability to pause internet access outside of school hours.

This is a change from past practice; however, we believe it is an appropriate step to keep our students safe and focused on learning while using District technology and credentials.

### **Chromebook Policies**

As part of our commitment to providing students with technology to access their learning materials, we offer each student the use of a Chromebook computer.

With more than 18,000 students in our schools, this equates to a significant volume of technology that's subject to damage and loss. While we understand that accidents happen, we also must take steps to contain our costs and responsibly manage resources.

Therefore, the following protocols will be in effect for the 2024-25 school year:

- Students in grades K-4 must leave their Chromebooks at school each day unless a parent/guardian requests otherwise (e.g. no other access to technology at home).
- Students in grades 5-12 may take their Chromebooks home each day or may choose to leave them at school.
- Damage and Replacement Fees:
  - Chromebook First Replacement - \$200\*
  - Chromebook Additional Replacement - \$400
  - Chromebook First and Second Repair - \$0
  - Chromebook Third Repair or First Repair After Replacement - \$75
  - Chromebook Additional Repair - \$150
  - Charger Replacement - \$20



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*\*The fee for the first replacement is subject to the district fee reduction process, described below. Other fees noted are not subject to the fee reduction process and will be assessed at full value, if necessary.*

Students and families are reminded that district-issued devices should be handled with care, according to the Acceptable Use Guidelines in the [Standards of Student Conduct](#) (p. 30).

If your family needs help with home internet access, please report this to your child's teacher on Family Connection Day or call our Family Digital Navigator at 503-844-1500 ext. 60241.

For technology support, please visit the [Student Tech Support website](#), call 503-886-8956 and leave a message, or email [techhelp@hillsboro.incidentiq.com](mailto:techhelp@hillsboro.incidentiq.com).

### **Online Verification / ParentVUE New Options**

Years ago, each family was given a printout of the information contained in our student information system for each child so families could review and update information. This data had to be input by hand by school staff. Now, this is an automated process that families complete online with the updated information displaying in the system immediately.

***Parents/guardians are asked to complete this online verification as soon as possible and no later than September 30 using their ParentVUE login.*** If you are new to the Hillsboro School District or have an issue with your login, you can request information from your school's front office.

Once you have created a ParentVUE account, you can update:

- Address and contact information
- Emergency contacts
- Parent/student relationship information
- Vaccination information
- Digital resources consent form

### **\*\*NEW THIS YEAR\*\***

- Family Income Survey (can result in a reduction of some district fees)
- Student absence reporting - no need for a phone call, just a few taps in the app!

The Family Income Survey is a simple, short (optional) form you can complete in which you identify your family's annual household income and size. Those whose household income meets the federally-defined reduced-price level would qualify for a 50 percent reduction in some district fees, and those whose household income meets the federally-defined free level would qualify for a full reduction in some district fees. Please see [hsd.k12.or.us/fees](https://hsd.k12.or.us/fees) for additional information.

This letter and the resources noted can also be found on our website at [hsd.k12.or.us/technology](https://hsd.k12.or.us/technology).

Hillsboro School District