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DISCIPLINE AND CUSTOMER SERVICE STANDARDS ESTABLISHED FOR LIBERTY ELEMENTARY SCHOOL DISTRICT #25

Liberty School District employees will be held to stronger customer service standards

BUCKEYE, Ariz. – As the 2024-25 school year begins, the Liberty Elementary School District aimed to put into place customer service standards for employees, as well as a revised discipline matrix for students. Both of these measures were approved by the LESD School Board on Monday evening.

“Our district always strives for greatness,” said LESD Board President Michael Todd. “By approving both of these measures, we are ensuring that we hold both our staff and students accountable to make sure we are living up to our goals.”

The 2024-2025 student handbook was approved with a revised discipline matrix that is firm, fair and progressive. The revised discipline program has moved away from the Restorative Justice and Positive Behavior Intervention and Support (PBIS) to a zero tolerance model emphasizing accountability, contact with law enforcement when appropriate and parent communication when involving their child. This will better help keep our students and staff safe and free to engage in learning.

The Board also approved the District’s new ‘Be Nice! Customer Service Standards’, to help promote a positive culture between LESD staff, parents, students, and community members. These were formulated by staff from around the district and emphasize the appropriate behaviors expected in LESD whether on the phone, on an email, in person or with first impressions.

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About LESD25

Founded in 1887, the Liberty Elementary School District No. 25 spans 285 square miles including rural and suburban settings. It has grown from a historic one-room schoolhouse, to seven kindergarten through eighth grade schools between Buckeye and Goodyear, educating more than 4,500 students. Each school is tailored to serve students based on their interests through unique signature programs. LESD25 prepares all students for success in high school and beyond with engaging and challenging

learning environments. Through individual accomplishment, personal leadership, and contribution to their community, children flourish. Discover more at liberty25.org.

Inspire students to be lifelong learners and empower all students to reach their full potential

