

DATA SHARING AND CONFIDENTIALITY AGREEMENT
INCLUDING
Bill of Rights for Data Privacy and Security
AND
Vendor Information Regarding Data Privacy and Security

This Data Sharing and Confidentiality Agreement (the “Agreement”) is made and entered into by and between Trapze Software Group, Inc. dba **TripSpark** Technologies (the “Vendor”) and Belfast Central School District.

WHEREAS, Belfast Central School District and Vendor are parties to Software as a Service Agreement made effective February 15, 2023 (the “Contract”) pursuant to which the Vendor receives student data and/or teacher or principal data from Belfast Central School District (“Protected Data”) that is protected under New York Education Law Section 2-d and Part 121 of the Regulations of the Commissioner of Education (collectively referred to as “Section 2-d”) from BELFAST CENTRAL SCHOOL DISTRICT for purposes of providing certain services to BELFAST CENTRAL SCHOOL DISTRICT (the “Services”); and

WHEREAS, both BELFAST CENTRAL SCHOOL DISTRICT and Vendor are desirous of fulfilling their respective obligations under New York Education Law Section 2-d;

NOW THEREFORE, in consideration of the mutual promises and covenants contained in the Contract, as well as, this Agreement the parties hereto mutually agree as follows:

1. Confidentiality

- a. Vendor, its employees, and/or subcontractors agree that all Protected Data obtained in connection with the Services provided for in the Agreement is deemed confidential information.
- b. Vendor further agrees to maintain the confidentiality of the Protected Data it receives in accordance with federal and state law and that any information obtained will not be revealed to any persons, firms or organizations, except as required to be revealed to its employees and subcontractor in order for Vendor to perform its Services pursuant to the Contract.

2. Data Protections and Internal Controls

- a. Vendor acknowledges that it may receive and/or come into contact with personally identifiable information, as defined by New York Education Law Section 2-d, from records maintained by BELFAST CENTRAL SCHOOL DISTRICT that directly relate to a student(s) (hereinafter referred to as “education record”).
- b. Vendor understands and acknowledges that it shall have in place sufficient protections and internal controls to ensure that Protected Data and education record are safeguarded in accordance with applicable laws , and it shall:
 1. Limit internal access to education records to those individuals that are determined to have legitimate educational interests; and

2. Not use the education records for any other purpose than those explicitly authorized in the Contract and the Agreement; and
3. Maintain reasonable administrative, technical and physical safeguards to protect the security, confidentiality and integrity of education records in its custody; and
4. To use encryption technology to protect Protected Data in its custody while in motion or at rest, using a technology or methodology specified by the secretary of the United States Department of Health and Human Services in guidance issued under Section 13402(H)(2) of Public Law 111-5.

3. Data Security and Privacy Plan

- a. Vendor agrees to have a Data Security and Privacy Plan in place to protect the confidentiality, privacy and security of the Protected Data it receives from BELFAST CENTRAL SCHOOL DISTRICT.

Vendor understands and agrees that it is responsible for submitting an overview of its Data Security and Privacy Plan to BELFAST CENTRAL SCHOOL DISTRICT prior to the start of the term of the Agreement and subject to written request from Belfast Central School District.

4. Notice of Breach and Unauthorized Release

- a. In the event of Vendor's breach of this Agreement and unauthorized release of Protected Data that Vendor's becomes aware of, the Vendor shall:
 1. Immediately notify BELFAST CENTRAL SCHOOL DISTRICT in the most expedient way possible and without unreasonable delay, but no more than seven (7) calendar days after Vendor has discovered or been informed of the breach or authorized release.
 2. Advise BELFAST CENTRAL SCHOOL DISTRICT as to the nature of the breach and steps Vendor has taken to minimize said breach.
 1. .
- b. Vendor will cooperate with BELFAST CENTRAL SCHOOL DISTRICT and provide as much information as possible directly to BELFAST CENTRAL SCHOOL DISTRICT about the incident as follows:
 1. The description of the incident;
 2. The date of the incident;
 3. The date Vendor discovered or was informed of the incident;
 4. A description of the types of Protected Data involved;
 5. An estimate of the number of records affected;

6. The schools within BELFAST CENTRAL SCHOOL DISTRICT affected;
 7. What the Vendor has done or plans to do to investigate the incident, stop the breach and mitigate any further unauthorized access or release of Protected Data; and
 8. The contact information for Vendor representatives who can assist affected individuals that may have additional questions.
- c. Subject to the provisions of Section 4 (d) below, the Vendor shall indemnify and defend BELFAST CENTRAL SCHOOL DISTRICT from any third party claims arising from its breach within this Data Sharing and Confidentiality Agreement.

d. The maximum aggregate liability of each party (including its parent entities, subsidiaries, affiliates, and each of their respective directors, officers, shareholders, employees, and assigns) to the other party, or any other person or entity, for all losses, fees, expenses, costs, damages, obligations, penalties, fines, liabilities, or claims **under this Agreement** (all together, “**Liability Claim(s)**”) made, in any contract year, is the Annual Subscripton Fee paid by BELFAST CENTRAL SCHOOL DISTRICT which shall be counted against the annual cap of Contract year in which the Liability Claim is made (not when the liability causing event occurs or is alleged to occur). A Contract year is the 12 calendar month period starting on the effective date of this Agreement, and then each 12 calendar month period thereafter. Annual liability caps are not cumulative; at the end of a Contract year, that Contract year’s unused liability cap space shall be lost, and not carried forward. In no event shall either party be liable to anyone for any indirect, punitive, special, exemplary, incidental or consequential damages (including loss of data, revenue profits, use or other economic advantage) arising out of or in any way connected to a violation by either party of its obligations in this Agreement, even if the party from which damages are being sought or such party has been previously advised of the possibility of such damages.

e. Vendor acknowledges that upon initial notification from Vendor, BELFAST CENTRAL SCHOOL DISTRICT, as the educational agency with which Vendor contracts, has an obligation under Section 2-d to in turn notify the Chief Privacy Officer in the New York State Education Department (“CPO”). Vendor agrees not to provide this notification to the CPO directly or if otherwise required by law. In the event the CPO contacts Vendor directly or requests more information from Vendor regarding the incident after having been initially informed of the incident by BELFAST CENTRAL SCHOOL DISTRICT, Vendor will promptly inform BELFAST CENTRAL SCHOOL DISTRICT of the same.

5. **Vendor Information**

Vendor is responsible for

- a. returning or destroying Protected Data upon expiration of the Agreement;
- b. advise BELFAST CENTRAL SCHOOL DISTRICT of a parent, student, or eligible teacher challenging the accuracy of the Protected Data that is collected; and

6. Termination or Expiration of Contract and/or Agreement

- a. Upon termination of the Agreement, Vendor shall return or destroy all Protected Data obtained in connection with the Services provided pursuant to the Contract. Destruction of the Protected Data shall be accomplished utilizing an approved method of confidential destruction, including, shredding, burning or certified/witnessed destruction of physical materials Vendor's methods of electronic file destruction. The parties further agree that the terms and conditions set forth herein shall survive the expiration and/or termination of the Agreement.
- b. If requested by BELFAST CENTRAL SCHOOL DISTRICT, Vendor will assist BELFAST CENTRAL SCHOOL DISTRICT in exporting all Protected Data previously received back to BELFAST CENTRAL SCHOOL DISTRICT for its own use, prior to deletion, in such formats as may be requested by BELFAST CENTRAL SCHOOL DISTRICT.
- c. In the event the Contract is assigned by Vendor to a successor Vendor (to the extent authorized by the Contract), the Vendor will reasonably cooperate with BELFAST CENTRAL SCHOOL DISTRICT as necessary to transition Protected Data to the successor Vendor prior to deletion.
- d. Neither Vendor nor any of its subcontractors or other authorized persons or entities to whom it has disclosed Protected Data will retain any Protected Data, copies, summaries or extracts of the Protected Data, or any de-identified Protected Data, on any storage medium whatsoever. Upon request, Vendor and/or its subcontractors or other authorized persons or entities to whom it has disclosed Protected Data, as applicable, will provide BELFAST CENTRAL SCHOOL DISTRICT with a certification from an appropriate officer that these requirements have been satisfied in full.

PARENTS' BILL OF RIGHTS FOR DATA PRIVACY AND SECURITY

BELFAST CENTRAL SCHOOL DISTRICT is committed to protecting the privacy and security of student data and teacher and principal data. In accordance with New York Education Law Section 2-d and its implementing regulations, BELFAST CENTRAL SCHOOL DISTRICT informs the school community of the following:

1. A student's personally identifiable information cannot be sold or released for any commercial purposes.
2. Parents have the right to inspect and review the complete contents of their child's education record.
3. State and federal laws protect the confidentiality of personally identifiable information, and safeguards associated with industry standards and best practices, including but not limited to encryption, firewalls, and password protection, must be in place when data is stored or transferred.
4. A complete list of all student data elements collected by New York State is available for public review at the following website <http://www.nysed.gov/data-privacy-security/student-data-inventory> or by writing to the Office of Information and Reporting Services, New York State Education Department, Room 865 EBA, 89 Washington Avenue, Albany, New York 12234.
5. Parents have the right to submit complaints about possible breaches of student data addressed. Complaints should be directed in writing to BELFAST CENTRAL SCHOOL DISTRICT Data Privacy Officer, 1825 Windfall Road, Olean, New York 14760 or by using the form available at the following website: <https://caboces.org/resources/new-york-state-education-law-2d/report-an-improper-disclosure/>. Complaints may also be directed in writing to Chief Privacy Officer, New York State Education Department, 89 Washington Avenue, Albany, New York 12234 or by using the form available at the following website: <http://www.nysed.gov/data-privacy-security/report-improper-disclosure>

IN WITNESS WHEREOF, the parties hereto have executed this agreement as of the day and year first written above.

Authorized Vendor Signature

Date



Authorized BELFAST CENTRAL SCHOOL DISTRICT Signature

8/9/23

Date

VENDOR INFORMATION REGARDING DATA PRIVACY AND SECURITY

Vendor: <u>Trapeze Software Group, Inc. dba TripSpark Technologies</u>	Product: <u>TripSpark Viafy Software as a Service</u>
Collects: <input type="checkbox"/> Student Data <input type="checkbox"/> Teacher or Principal Data <input type="checkbox"/> Does not collect either	

Educational agencies including Cattaraugus-Allegany-Erie-Wyoming BOCES are required to *post information about [third-party contracts on the agency’s website](#)* with the Parents Bill of Rights. To that end, please complete the table below with information relevant to [NYS Education Law 2-d](#) and [Part 121.3 of the Commissioner’s Regulations](#). Note that this applies to all software applications and to mobile applications (“apps”).

Part 1: Exclusive Purposes for Data Use

The exclusive purposes for which the student data (or teacher or principal data) will be used by the third-party contractor:

- **Generating the student information database to be used in the different modules that are enabled as per the contract.**

Part 2: Subcontractor Oversight Details – Select the appropriate option below.

This contract has no subcontractors.
 This contract has subcontractors. As such, the third-party contractor will take the following steps to ensure that any subcontractors, assignees, or other agents who see, or receive, this protected data are contractually required to obey the same data protection and security requirements that the third-party contractor is required to obey under state and federal law:

Part 3: Contract Lifecycle Practices

The Contract renews automatically unless terminated pursuant to the Contract. When the Contract terminates, Protected Data will be deleted by Vendor , via shredding, returning of data, mass deletion, and upon request, may be exported for use by **BELFAST CENTRAL SCHOOL DISTRICT** before deletion.

Part 4: Student Educational Records / Improper Disclosure

A. For information on FERPA (Family Educational Rights and Privacy Act), which is the federal law that protects the privacy of student education records, visit the [U.S. Department of Education FERPA website](#).
 B. A complaint or report of improper disclosure may be completed by submitting the [Improper Disclosure Report](#) form.

Part 5: Security Practices

A. Protected data provided to the contractor will be stored: (include *where* and *how*)
 Vendor uses next gen Hyper Converged technology provided by VMware vSAN. The customer provided data is encrypted at rest at Vendor data center located in the United States.

B. The security protections taken to ensure data will be protected that align with the [NIST Cybersecurity Framework](#) and industry best practices consist of NIST guidelines in order to run Vendor’s operations.

Part 6: Encryption Practices

By checking this box, contractor certifies that data encryption is applied in accordance with [NYS Education Law Section 2-d 5\(f\)\(5\)](#).