

# Customer Service Contact Info – 8am – 5pm Monday-Friday 504-544-6370 / 1-855-335-2068 or email <u>tuition@gulfbank.com</u>

# St. Charles Catholic High School 2024-25 School Year Tuition Portal Website Guide

## First Step:

Visit our website <u>https://tuition.gulfbank.com</u> to register your user-name (email address) and password.

- First time users click "sign-up" to create your tuition management account
- Already registered users simply login by using your email address and password
- Tuition Loan borrowers only will need their Driver's License or State ID # along with their SSN# to complete the process.

## A. Once registered and you are at the "welcome" page:

- Click "Add a New School" (to get the school to pop up quickly type "Charles")
- Click the "school name" as it populates

## B. Select which form of payment options you are making:

- > Additional Purchases (Registration Fees due by March 22, 2024)
- Tuition and Fees for 2024-25
  - This selection allows you to finance 100% of tuition and allowed fees and/or partially pay and finance the remaining balance.

#### Pay Registration Fee online:

- 1. Click "Additional Purchases" button
- 2. In the section provided "Specify Student(s) names this purchase is referencing" (first and last)
- 3. Select the fee that applies to your student(s) and follow the instructions noted
- 4. Click "Save & Continue"
- 5. Invoice confirmation page will populate for you to confirm your choices are correct click Continue
- 6. Choose your payment option Pay by E-Check or Pay by Credit Card and complete the required information to proceed with your payment click "submit" and/or "save & continue"
  - E-Check Payments No fee applies
  - Credit Card Payments 3% convenience fee applies
- 7. Receipt of payment will be sent via email to clarify completion

#### Pay Tuition & Fees online (and/or with a loan) – All non-loan tuition and fee payments are due by <mark>June 26, 2024</mark>:

- 1. After paying the Registration Fee, Select the "Tuition and Fees for 2024-25" option **OR**
- 2. If you just paid your registration fee and want to proceed to the loan process, click "Dashboard" at the top right of the session. Click "Add a School" and Click "Tuition & Fees 2024-25" (Red button)
- 3. You will be directed to the page "Students Attending for 2024-25" click "Add a Student" a box will pop up complete the required fields. Click "Add a Student" then click Continue
- 4. Select the tuition and fees that apply to your family and click "save & continue" NOTE: if provided be sure to answer any other required questions within that selection
- 5. Tuition and Fee invoice will populate next for you to verify click "continue" if you want to proceed
- 6. Manage payment options select how you want to choose your method of payment in the box on the right. Follow the directions noted on screen before proceeding with your selection.
  - Pay by E-Check and/or Credit Card allows you to pay in full and/or make a partial payment and finance the difference. Click the option that applies A designated box will pop up on screen for you to input the amount you want to apply. Once all designated payment options are chosen and you have \$0 left to assign click "Save & Continue".