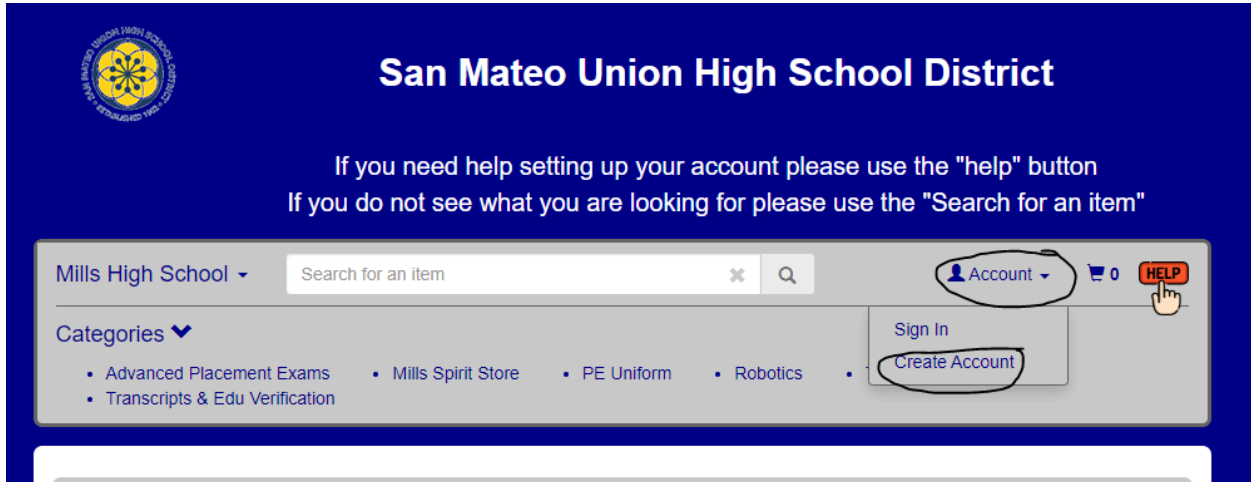


How to set up your account.

1. Start by clicking on "Account"
2. Click "Create Account"



1. Enter your information in all fields
2. Once you click on "Sign Up" Go to your email to complete log in.

**Enter your information below to create an account**

Are you a student?  Yes  No

First Name \*

Password \*

Last Name \*

Confirm \*

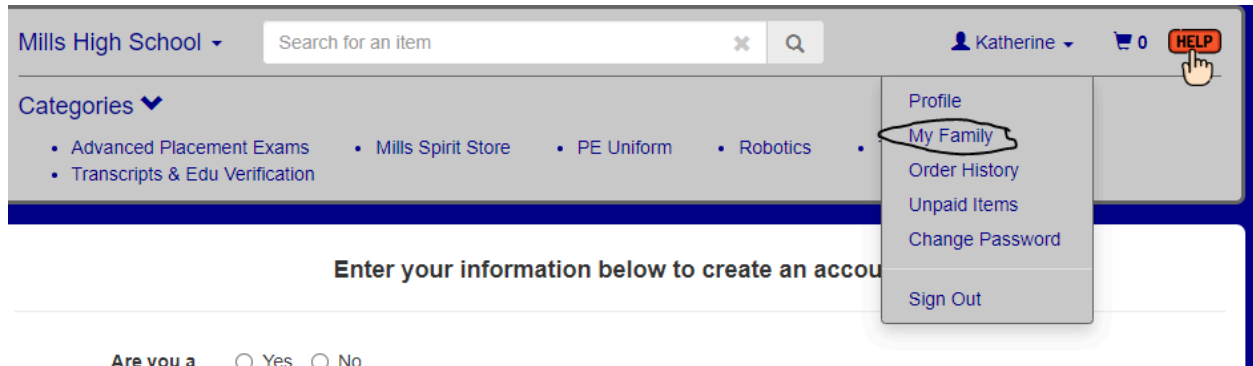
Password

Email \*

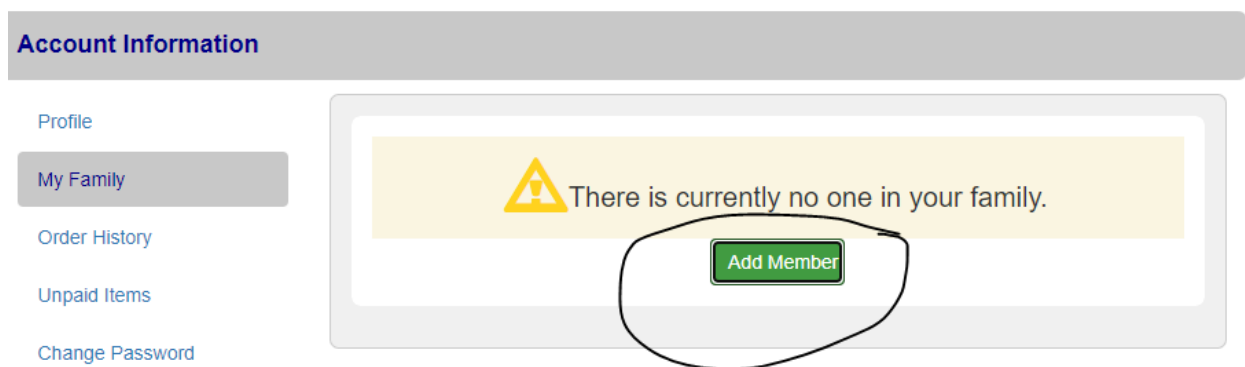
Sign Up

Now add your Students to your account.

1. Click on your name
2. Click on "My Family"



Click on Add Member



After you set up your account, you will be able to add your student using their STUDENT ID#, First Name and Last Name.

**Add Family Member**

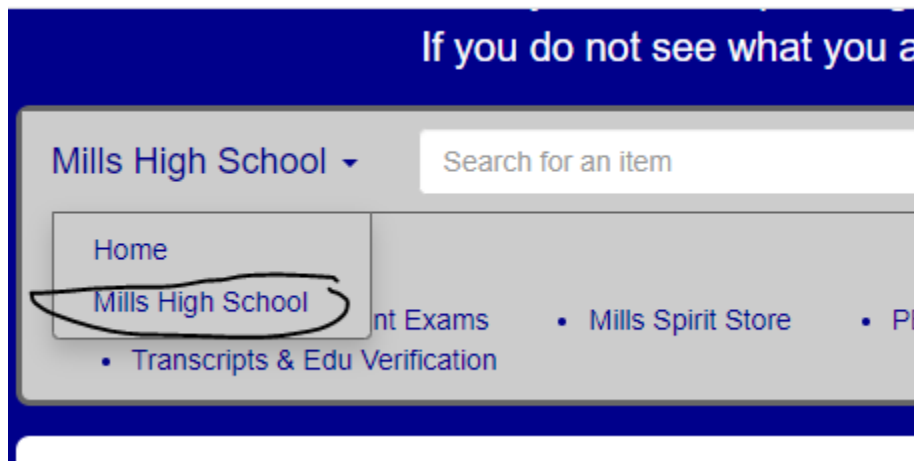
Student ID \*

First Name \*

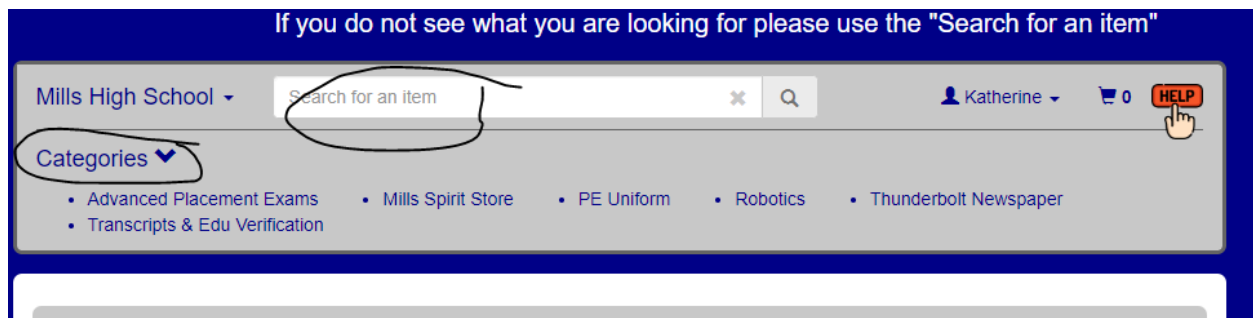
Last Name \*

[Add](#) [Cancel](#)

Please select your school site.



You then select your item from the Featured items, Categories, or use the Search for an item(s).



## **I'm having trouble buying items**

**iPhone Users:** The ASB Store payment processor has an issue when Cross Web Tracking is enabled on iPhone. In order to check out on iPhone you will need to disable it.

1. Go to Settings,
2. find Safari,
3. under Privacy and Security disable Cross Site Tracking.

Our webstore must redirect to our payment processor in order to complete your payment. These settings can be restored once your purchase is complete. Here are some reason why you are receiving a warning box

### **Frequently asked questions.**

Q. I'm having trouble buying items for my student?

A. Are you in the right school? You can only purchase items in the school your student is enrolled in.

Q. Can more than one person buy items for a student?

A. Yes, the student can be added to any accounts.

Q. Can students buy items for themselves?

A. Yes, students can set up an account and purchase items.

Q. If I'm having trouble logging in, who do I call?

A. Call the school your child is enrolled in. 650-558-2520

Q. I'm having trouble finding the items on the web store?

A. You can use the search at the top of the store.