Welcome to Jericho



Jericho Parent Tech Overview

Quick Tips

- For immediate help: (516) 203-3600 ext.
 3269 or <u>techsupport@jericho</u> <u>schools.org</u>
- Device insurance enrollment ends on September 30th (see pg. 17)
- ParentSquare

 invitations have been
 sent out. Follow the
 emailed instructions to
 create/access your
 account. Bus
 schedules will now be
 posted there
- All district technology policies are posted to the Technology section of the district website
- Going forward, parents only need to sign the Acceptable Use Agreement and Device Lending Agreement once per a student's tenure at Jericho



Welcome to the 2024-2025 school year! Our hope is that this overview can help you understand how Jericho uses technology to enhance the educational experience of our families.

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Parent Canvas Accounts at Jericho

Canvas is a Learning Management System where you can access your child's homework assignments. To log in as parent, go to https://jerichoschools.instructure.com/login/ca nvas. This is slightly different from how your children log in	Image: Second secon
NotificationsFilesSettingsePortfoliosMy BadgesObservingObservingCharles (Control of the state of	Image: Second

* To get your child's pairing code, he or she must login to Canvas, go to Settings, then click the Pair with Observer button on the right side of the page



The Dashboard is the first thing you will see when you log into Canvas. The Dashboard helps you see what is happening in all your courses and allows you to figure out what to do next.

You can return to your User Dashboard at any time by clicking the Dashboard link in Global Navigation

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Use the Calendars list on the right to choose which calendars to display.

Click on an assignment to submit it.

If an assignment has a line through it, that indicates that you have turned it in.

To learn more, you can watch this video about the Canvas calendar: <u>Calendar (Links</u> <u>to an external site</u>)



Click on a Course from the Dashboard or under the **Courses** link on the left-hand side, to go to the Course Dashboard. You will find **links to course content** on the left-hand side of the screen. The Sidebar on the right-hand side shows a **To Do** list of assignments or what's **Coming Up** in your coursework

Home
Announcements
Assignments
Discussions
Modules
Grades
People
Pages

You can submit Assignments in Canvas using several submission types. Instructors can choose what kind of submissions they want you to use. To access an assignment you can click it on the Calendar, click it in your To-Do list, or go the Assignments page by clicking its link in the list on the left, if available. To learn more, you can watch this video about the Canvas assignments: <u>Assignments</u> <u>Overview (Links to an external site</u>)



Pairing an Observer and a Student





Jericho Schools use PowerSchool to manage student information and provide parents with access to information about their children.

If You Have Never Created Your Own Account

You first need the Access ID (Jericho's is: GWHJ) and password for at least one of your children. You will be given those at the beginning of the year from the school, or if you arrive during the school year ask the main office of your child's school to print it off for you. Once you have the ID and password, go to Jericho's website at jerichoschools.org and click the PowerSchool for Parents link.



Once in the Student and Parent Sign In page on the Create Account Tab.

PowerSchool	
Student and Par	rent Sign In
Sign In Create Account	—
Create an Account	•
Create a parent account that a lso manage your account pre	llows you to view all of your students with one account. You can ferences. Learn more.
	Create Account

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When you select Create Account you will need to complete the page below. Make sure you write down the email address you used in the registration, your username and password and keep them in a safe place. As you can see you will be immediately asked to link students to your account. You will need to provide at least one child's name, Access ID and Password (given to you by the school) so that you complete the account setup process. You do have the option of adding additional students at that time too. However you can add additional students at any point by going into your account preferences.

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Email				
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Once you complete your registration you will have access to your child(ren)'s information. The default screen is Grades and Attendance:

Navigation	Condenser																
Grades and Attendance	Grades and	Atte	ndance														
Grade History	Grades and Atten	dance															
Attendance History											Attendance By Class						
Email Notification	Exp	M	Last We	eek H	F	м	Th	is Wee W	k H	F	Course	Q1	Q2	Q3	Q4	Absences	Tardies
Teacher Comments	1AM(A)										Att AM	-	-	-	1	0	0
School Bulletin	2PM(A)										alt PM	-	-		-	0	0
Class Registration	RE(A)										Literacy/Reading	C 71	- 7	- 7	2	0	0
Salance	WR(A)										i English/Writing	B 81	-	-	-	0	0
My Schedule	MA(A)										a Math	B 81	-		-	0	0
School Information	SC(A)										Science	C 70			-	0	0
Preferences	SS(A)										Social Studies	C 75	-	-	-	0	0
District Code	MU1(A)										Ausic K-5		-		- 7	0	0
Download on the	PE1(A)										Physical Ed K-5	-	-	-	-	0	0
App Store														Attendan	ce Totals	0	0

The Navigation Column, on the left is how you will be able to see everything you need to in your child's account.



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If You Already Have an Account on the Parent Portal and Want to Add a Child

You need to make sure you have the new child's Access ID and Password from the main office of their school. Log into your Parent Portal. Click on **Account Preferences** at the bottom of the Navigation Bar on the left side of the home page.

Choose the Student tab and click on ADD.

Account	Prefer	ences - S	tudents					
Profile	Students							
							-	Ad
My Student	s							
To add a studer	nt to your Pa	rent account, click	the ADD button.					

Fill in the child's name, Access ID, Password and your relationship to the child.

Account Preferences - Students
Profile Students
To add a student to your
1
Student Name Access ID Access Password Relationship
2
Carcel Sumit

Child 1 Child 2												
Navigation					10							
Grades and Attendance	Grades and	Atte	enda	anc	e:							
Grade History	Grades and Attenda	ince	Sta	ndard	s Grad	es						
Attendance History												Attendance By Class
Email Notification	Exp	М	La	st Wee	ek H	F	м	Thi T	s Weel W	k H	F	Course
Comments	1(B-E)						-	ILL				Honor Chemistry A
School Bulletin	2(A,C-E)											Business Tech A
Class Registration	3(A-B,D-E)							ILL	ia.			English 11 A
Balance	4(A-C,E)							ILL				US History A
My Schedule	5(A-C,E)							ILL				Trigonometry A
School Information	6(A,C-E)											World History A
Account Preferences	7(A-D)							ILL				Anatomy/Physiology

When you have added your additional child(ren), you will see their first names across the top ribbon.

Just click on the child you would like to view.



Parents' Guide to Google Classroom





Parents' Guide to ParentSquare

Jericho is using ParentSquare, a secure, encrypted platform that allows parents to communicate with district and school administrators as well as PTA groups and more. Any sensitive communication should be transmitted via ParentSquare rather than email. We now have all sports teams, schools, grades, classes, students, teachers, and parents accessible via this powerful tool.

Introducing our school's very own parent app!



Stay connected from anywhere with our online portal and parent app, ParentSquare!

Get all school notifications in one place. View only what's relevant to your student. Never miss out again!

🚦 ParentSquare



Smart Alerts! Get school wide announcements at your fingertips.



One Tap Participation For volunteering, conferences, event RSVPs, payments, permission slips and more



Two-Way Communication Send & receive real-time messages directly with teachers and administrators.



Get Started in 3 Easy Steps!



How to Make Sure You Stay Connected



Choose Your Notification Preferences

My Account	• • • ×		1	C Back Notification Settings
tudents (A) My Account		Automatically add events		Emergency Alerts & Notices On
لمع Schools 🔞 Preferences				Emergency alerts and attendance notifications. Cannot be disabled.
Change Password	4	Notification Settings Choose how and when you want to be notified for each of your schools		Lincoln Elementary School
Missing kids, schools, or Groups		Language Setting		J (452) 444-2929
Confirm Contact Info				School Alerts On
Combine Accounts	C	8:00 AM - 3:00 PM PDT (Weekdays)		General Announcements & Messages Email: Instant, Text: Instant, App: Instant



Accessing Your Child's Bus Routes in ParentSquare

The district has adopted ParentSquare as our primary method of school-family communication. You should have received an activation email directly from ParentSquare. Please contact the tech office if you have not received this invitation by September 1st.

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Build Stronger Connections With Families Leverting you need to communicate, involve and collaborate with families for student success	Download the ParentSquare mobile app. Sur and reverse that the format t he format the format the format the format t he format the	-				
Introducing Studio Editor: a newsletter tool for everyone						
and go to parentsquare.com, or click the link in the email or text message you received from ParentSquare while activating your account	Log in using the credentials you set up when you activated your account. Please note, the Jericho technology staff does not know your password and cannot reset it.					
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Q. Search posts	PF Bus schedule 2024-25 revised 9/12/2024 💮 PF test group					
Patrick Fogarty 30 mins ago	Patrick Fogarty Aug 8 at 2:33 PM					
	Sample Bus Route.pdf (14 KB)					
DN August Board Notes ♡	O User-Preferred Notifications ■ Parents					
Denise Nash 6 days ago	♥ 0 users appreciate this post Appreciate					
after each Board of Education meeting an email will be sent to parents, staff, and anyone who requested to receive district e-mail communications,	Comments Add Comment					
3♡						
August Board Meeting - August 2 at 8: Image: Comparison of the second se	Tap on the message you'd like to view to see more. Tap the attachment to open it on your mobile device. The rest of these instructions will go into further detail for users accessing ParentSquare via desktop or notebook computer.					
If you've downloaded the app, you can also log in to the app to view bus schedules. Select the appropriate school from the dropdown menu at the top of the screen.		Page 13				





Elementary school students' report cards, state test scores, and more are in PowerSchool hosted by Conductor+. Follow the directions below to access them.



year. Choose the document you want to view and click the appropriate link

Worth Ave. Group Device Insurance





Wifi Connectivity Troubleshooting

No connectivity

- Verify that the wireless adapter is toggled on.
- On phones and tablets, make sure you are not in Airplane Mode.
- When your Wi-Fi is enabled and you show a connection but can't get anywhere, check to make sure you are connected to the right wireless network.
- Make sure you are typing in the correct password to be able to connect to the Wireless network.

Limited Connectivity / Slow

- Laptops, tablets and smartphones can show and tell you basic diagnostic information.
- Did you call your ISP to see if there is an outage in the area?
- Did you reboot your modem or wireless router?
- What time and date did the issue happen?
- Where did the problem occur?
- Have you ever worked out of this room before?
- Do you have multiple devices, and is it happening on all the devices?
- Did you add any new devices on the network?
- Is it only happening when using certain applications?
- Can you connect with your smartphone?
- Are other people in the household able to connect to the WI-FI?
- Are your WI-FI devices connected to the network? Amazon, Nest, Google Home, Smart TV, Ring...

Methods to reduce network traffic

- 1. Turn off all unnecessary Wi-Fi accessories, for instance, Ring devices, Google Home or Amazon devices.
- 2. Turn off all Wi-Fi on mobile phones
- 3. Make sure no other devices are streaming music or videos, such as Netflix, Hulu, YouTube, Sling, Verizon TV, Quibi, Prime Video, Vimeo, Pinterest, Facebook, Udemy, etc.
- 4. Move closer to the cable modem or Wi-Fi access point.

If your network is slow, try these steps:

1. Unplug the Router and unscrew the co-ax cable and do not plug them back in until 60 seconds have passed. Please do this when everyone is off the network or it will kick them off the internet.



- 2. Run another speed test. If the numbers are still low, you will need to contact Verizon.
- 3. Mention the following:
 - a. Mention the speeds is slow.
 - b. Does the current router one supports speeds you are provisioned for. (I think the newer routers have two antennae's). Your router had one antennae so ask them to send you a new router.
 - c. Ask them to verify, if the O.N.T. has been upgraded. (this is the white Verizon box on the outside of your home).
 - d. Tell them you have X number up and x number down speeds and the speed test is showing x number mbps.
- 4. If they send you a new modem, test the speeds to determine it is working by seeing speeds close to what you're paying for. It is better when you are closer to the router.

The other option to try while you wait for a new modem is to plug your computer directly in the back of the router with a network patch cable. (see picture above). Try and run a speed test. If the speed is close to what your provisioned for, then the router is working fine.

If the speed is fast, then the issue would be that the Wi-Fi signal is not strong enough. You can look at placing a stronger router in place, like a Netgear Nighthawk, or a Netgear Orbi.

Useful resources to help with your issues:

Zoom test - https://zoom.us/test

Turn of HD Video

- In your desktop Zoom client, click Settings (the gear icon).
- Click Video in the left-hand menu.
- In the My Video section, uncheck the box beside Enable HD if it is checked.

Zoom Requirements - <u>https://support.zoom.us/hc/en-us/articles/201179966-System-</u> Requirements-for-iOS-iPadOS-and-Android

Check your internet speeds

Internet / WI-FI Speed test www.speedtest.net

Internet Service Providers

Verizon - https://www.verizonwireless.com/support/covid-19-faqs/#hotspot

T-Mobile/Sprint - https://www.t-mobile.com/support/account/covid-19-updates

AT&T - https://about.att.com/story/2020/att_expands_online_support_covid_19.html