

# DISCOUNT INTERNET SERVICE + DISCOUNT COMPUTER



Helping Households Connect  
During the Pandemic



## Emergency Broadband Benefit (EBB) Program

### Who is Eligible?

A household is eligible if one member of the household:

- Qualifies for the Lifeline program, including those who are on Medicaid or receive SNAP benefits;
- Approved for the free and reduced-price school lunch program or the school breakfast program, including through the USDA Community Eligibility Provision;
- Experienced a substantial loss of income since February 29, 2020, and the household had a total income in 2020 below \$99,000 for single filers and \$198,000 for joint filers;
- Received a Federal Pell Grant in the current award year; or
- Meets the eligibility criteria for a participating internet service provider's existing low-income or COVID-19 program.

### What is the Benefit?

- Up to \$50/month discount for broadband services from a participating internet service provider (ISP);
- Up to \$75/month discount for broadband services for households on Tribal lands; and
- A one-time discount of up to \$100 for a laptop, desktop computer, or tablet purchased through a participating ISP.
- The Emergency Broadband Benefit is limited to one monthly service discount and one device discount per eligible household.

### When Can I Sign up for the Benefit?

- The FCC is working to make the benefit available as quickly as possible. You can begin the eligibility process now! See contact information below.

## Important Contacts

### For answers to FAQ contact

Federal Communications Commission (FCC)  
888-225-5322  
<https://www.fcc.gov/broadbandbenefit>

### To begin eligibility process now contact

Get Emergency Broadband  
(833) 511-0311  
<https://getemergencybroadband.org>