



SPS Health Pharmacy


Suffolk Public Schools is pleased to announce the opening of the SPS Health Pharmacy! Our **full-service pharmacy** is open to any employee, spouse or dependent on the SPS health plan. The SPS Health Pharmacy will provide brand, generic and some specialty medications available by prescription, as well as over-the-counter medication, such as Tylenol, lotion, and toothpaste. All co-pays and over-the-counter products will be provided at a substantial discount. The pharmacy will provide caring, high-touch service with discreet and private transactions ensuring HIPAA compliance.

Delivery services to Nansemond River High School and Colonel Fred Cherry Middle School will be available to all those on the plan, starting the week January 15, 2024. Please note that only employees may pick up **pre-paid** prescriptions from delivery locations. However, dependents on the health plan have the same full-service offerings and pick-up rights from the pharmacy located on Pruden Boulevard. Mail order will also be available to all health plan participants.

Please call the pharmacy to inquire about these additional services!

 **Location** SPS Operations Center, 3264 Pruden Boulevard

 **Phone Number** 757-922-9200

 **Pharmacy Hours** Monday - Friday, 9:30AM to 6PM
(closed for lunch 1:30 - 2PM) Saturday, 9AM - 12PM

New Pharmacy Copay Structure, starting January 1, 2024

SPS Health Pharmacy	Tier 1 Copay	Tier 2 Copay	Tier 3 Copay	Tier 4 Copay
Up to a 30-day medication supply	\$3	\$20	The greater of \$35 or 10% coinsurance with a \$100 prescription maximum	The greater of \$35 or 10% coinsurance with a \$100 prescription maximum
Maintenance 90 day supply	\$6	\$30	The greater of \$45 or 10% coinsurance with a \$100 prescription maximum	Not Applicable
Prescription Drug Home Delivery	\$6	\$30	The greater of \$45 or 10% coinsurance with a \$100 prescription maximum	Not Applicable

For more information, please email Anne McCoy at annemccoy@spsk12.net or call 757-925-6754.



SPS Health Pharmacy FAQs

Who is eligible to use the pharmacy?

- + Employees and dependents covered on the Suffolk Public Schools health plan.

Are the pharmacies full service?

- + Yes, the pharmacies carry generic, brand, and specialty medications. There are a few limited distribution items. Ask the pharmacist if you have questions. We may have it in stock or can order it the next day.
- + The pharmacies also offer OTC (over the counter) items at cost. There is a great selection of vitamins, cough/cold/allergy, eye care, dental care, Tylenol, ibuprofen, etc.

Can a prescriber not affiliated with SPS send my prescriptions to the pharmacy?

- + Yes, we offer FREE shipping for 90-day maintenance medications for all employees and dependents on the Suffolk Public Schools health plan.

Does SPS Health Pharmacy compound medications?

- + Unfortunately, **no**. Due to strict pharmacy board regulations, SPS Health Pharmacy cannot compound medications.

Can the pharmacy accept manufacturer copay cards?

- + Yes. However, some cards have limitations that require primary insurance coverage first.
- + We do **NOT** accept Good Rx or SingleCare cards.

Does SPS Health Pharmacies offer immunizations?

- + Stay tuned.

Can I receive my prescriptions via mail order?

- + Yes, we offer FREE shipping for 90-day medications for all employees and dependents on the SPS health plan.

How can I set up mail order?

- + To sign up for mail order, please call the pharmacy at 757-922-9200.
- + Patients must call the pharmacy in advance to have their prescriptions filled then shipped. Most 90-day supplies can be filled at least 10-14 days early to allow for mailing. We try to have all maintenance medications refill at the same time.
- + The cutoff time for mail order prescriptions for the next day USPS pickup is 3:00 pm M-F and 10:00 am on Saturday.

Are there prescriptions that cannot be delivered via mail order?

- + Yes, we do **NOT** ship acute medications such as antibiotics. Patients need to start taking or using the medications sooner than they would be delivered.
- + Mail order also **excludes** refrigerated or narcotic controlled prescriptions.

Does the pharmacy offer delivery services to school locations?

- + Yes, we deliver to Nansemond River High School and Colonel Fred Cherry Middle School.
- + SPS employees are eligible to pick up **pre-paid** prescriptions at either location.
- + Please call the pharmacy to enroll.

Does the pharmacy offer 90-day refills onsite as well?

- + Yes, we offer 90-day fills (excluding medications that are not eligible by state and federal law) for added convenience and less trips to the pharmacy.

Does the pharmacy offer automatic refills?

- + **No**, automatic refills on medications can become wasteful when medications are changed/ discontinued. To ensure that you still need the medications, we ask that you call to refill for both pickup, school delivery, and mail order prescriptions.