

IDW Users' Login Instructions

The following information is being provided to assist you in connecting to the Nassau BOCES Instructional Data Warehouse.

Typical problems:

- Previously bookmarked browser URL's point to "idw.nasbores.org/level1/bi"
 - The "level1/bi" extension no longer exists. The URL must be shortened to "idw.nasbores.org" (<https://idw.nasbores.org>)
 - When you connect to "idw.nasbores.org/level1/bi" you will get an "oops" error message with a request to search.
 - The easiest solution to this problem is to run the search facility looking for "idw". This will automatically direct you to the login page.
 - You may then choose to bookmark the new page.





OOPS! THAT PAGE CAN'T BE FOUND.

It looks like nothing was found at this location. Maybe try a search?

- Once at the login page, your account format has changed:
 - The **new account IDs require that "@nb-dw.org" be concatenated** to the base username.
 - **Example: Joe Smith and Jean Smith become "jsmith@nb-dw.org" and "jsmith1@nb-dw.org" respectively.**
 - The standard format for user accounts was first initial last name except for some more common combinations that required a digit to be added to the ID to make it unique.
 - Passwords associated with the original accounts are unchanged.

- Passwords forgotten or stored in a browser:
 - Authentication is now run by Microsoft which going forward handles the password recovery process. At present there is a situation where a user cannot request a password recovery until they have an officially registered account. That is done by logging in for the first time, which you cannot do because you do not know your password.
 - There are two solutions to this problem.
 - The first is to recover the password from your browser.
 - The second is to contact your district account manager who can reset your password manually.

- Find browser password recovery instructions Here.
 - Chrome
 - Open your Chrome browser.
 - Click on the “Menu” (three-dot) button in the top right corner.
 - Click  on “Settings” and select  “Autofill and passwords”
 - Click on google password manager.
 - Click on the site for which you want to see the password.
 - Click the little “eye” icon to display the password.

 - Edge
 - Open the browser.
 - Open the menu “...” and select settings>Profiles>Passwords.
 - Identify the IDW website.
 - Click on the “eye” icon associated with that site.
 - Enter the local account password for your device to see the clear text.

 - Firefox
 - Open the browser.
 - Open the menu “three horizontal lines in the upper right corner.
 - Select settings.
 - Select Privacy & Security
 - Scroll to “Logins and Passwords”
 - Click on “Saved Passwords”
 - Click on the eye icon to display the password.

When you activate your account be sure to provide a cell phone number that has access to your email for multi-factor authentication which will be implemented in the very near

future. To ensure that you always have the ability to connect, it is imperative that you have convenient access to either your email or a text accessible device.

Be sure to direct your requests for assistance to your district IDW account manager.

Thank you for your cooperation and assistance. We hope to make this transition to the more secure authentication system as smooth as possible.