



# Patterson Unified School District Student Device Protection Plan



## Introduction

Care of all instructional materials, including Chromebooks, distributed by Patterson Unified School District is the responsibility of the student to which they are assigned and his/her parent/guardian. This includes costs associated with damages and loss or theft (California Education Code 48904). The purpose of this policy is to protect families from accumulating debt due to accidental damage or theft (see definitions below) of school-issued devices.

## Policy Term

- Policies run from June 1 to the end of the following school year based on the board adopted school year calendar.
- Policies purchased at any time between those dates will terminate at the end the school year based on the board adopted school year calendar.
- Students who are issued devices at the beginning of the regular school year may purchase insurance until the end of the 3rd week of school based on the board adopted calendar without having the device inspected. After the end of the 3rd week of school the **device and charger** must be inspected by district staff before coverage can be purchased. If devices are not issued during the first 2 weeks of school the grace period may be extended at the discretion of the site administration for up to 3 weeks after device distribution.
- Devices and chargers issued during summer school must be inspected by district staff before coverage can be purchased during the following school year.

## Cost

Coverage costs \$25 per term (see above). Policies purchased before December 31st of the current school year will not be prorated. Policies purchased after January 1st of the current school year will be prorated, \$15.

## Refunds

There will be no refunds. If a student drops from the school, and then returns later in the school year, the policy will still be in effect until the expiration date of the original policy.

## Deductibles (per term)

- First covered repair- \$0 deductible
- Second covered repair- \$20 deductible
- Third covered - \$40 deductible
- Fourth covered repair- \$60 deductible
- After 4 repairs/replacements the policy is void for the remainder of the term and parent/guardian is responsible for all damage to the device

## Incentives

- Students who file no claims during the term and maintain their device in good condition (fully functional and no significant cosmetic damage--as determined by district staff) will receive a \$5 discount on the second term of coverage.
- Students who file no claims and maintain their device in good condition (fully functional and no significant cosmetic damage--as determined by district staff) for 2 or more terms will receive a \$10 discount on the 3rd and/or 4th term of coverage.
- Discounts only apply to students who have purchased coverage during the previous term(s)



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## Your duties in the event of loss or damage

1. Report the loss or damage to district staff within 30 days. In the event that school is not in session, you must notify the district help desk via email or US mail.

Visit: <https://patterson.incidentiq.com>  
Call: 209-895-7731

Mailing Address:  
Patterson Unified School District  
ATTN: Technology Dept  
510 Keystone BLVD  
Patterson, CA 95363

2. Notify the local police if the loss is due to theft, burglary, robbery or vandalism. You must then provide the official police report to the district staff.

## Settlement Options

Patterson Unified School District will pay for the cost of repair of the insured device to include parts and labor, minus any applicable deductible. If the device cannot be repaired, an equivalent replacement of Patterson Unified School District choosing will be provided. If a replacement device is provided, this coverage will transfer to the replacement device for the duration of the policy. While a student's device is being repaired the student will be issued a loaner device of Patterson Unified School District choosing. The policy will cover the loaner device until the student's original device is returned or a permanent replacement device is issued.

## Fraud, Concealment, and Misrepresentation

Coverage may be denied if the student willfully defrauds, conceals, and/or misrepresents any material information about the cause of damage or loss of the device.

## Detail of Coverage

- Accidental damage, drops, liquid spills, and submersion
- Theft, burglary, robbery (requires official police report)
- Vandalism (requires an official police report or school administrator incident report)
- Fire, flood, natural disaster
- Power surge
- Mechanical failure or defect

## Detail of Exclusions of Coverage

- Corrosion and rust
- Cosmetic damage
- Negligence, dishonest, and/or intentional acts
- Unexplained loss or mysterious disappearance
- Government seizure
- Loss or damage to accessories, software and data
- Tampering with or unauthorized attempts to repair device

## Policy Portability

If a student transfers to another Patterson Unified School District site during the policy term the coverage will transfer to the new site and remain in effect until the end of the term. If a student transfers to a site outside of Patterson Unified School District the coverage does not transfer to the new district/school and device must be returned to site. However, if the student transfers back to a Patterson Unified School District site before the end of the term, the coverage will remain in effect until the end of the term.