

# ACCESS YOUR PENSION ACCOUNT ONLINE THROUGH THE MEMBER BENEFITS ONLINE SYSTEM (MBOS)

## REGISTRATION INSTRUCTIONS FOR FIRST TIME USERS

To use MBOS you must register with both MBOS and the *myNewJersey* Web site. These instructions will guide you through both processes.

**REGISTRATION FOR MBOS IS FREE  
READ AND FOLLOW THESE INSTRUCTIONS CAREFULLY!**

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### STEP ONE — SET UP YOUR MBOS ACCOUNT WITH THE DIVISION OF PENSIONS AND BENEFITS.

1. Go to: [www.state.nj.us/treasury/pensions](http://www.state.nj.us/treasury/pensions)
2. On the Division of Pensions and Benefits home page click the link "Register for MBOS".
3. Read the "Disclaimer Page" that opens and click the button that pertains to you – if you are an employee, click "Active Members" or you are a retiree, click "Retired Members."
4. Complete all of the information requested on the MBOS "Member Registration" page.
5. You will need **both** your Social Security number **and** your pension Member ID Number or Retirement Number

*Your pension Member ID can be obtained from your employer or by contacting the Division's Office Client Services.*

*Your Retirement Number is printed on the Retirement Statement of Allowances and Deductions or can be obtained by contacting the Division's Office Client Services. If you registered for MBOS as an active member, do not register again – you can continue to use your Logon ID and password from your active account.*

Pension ID or Retirement Number: \_\_\_\_\_

6. When all of the information has been entered click the "Submit" button.

**Note:** *At this point, MBOS checks to see if you have already registered. If it finds that you are a registered MBOS user, it will automatically take you to the myNewJersey "Log On Page". If the "Log On Page" opens, see the MBOS log on instructions for registered users.*

*Otherwise, continue to item #7.*

7. The *myNewJersey* Account Page will open.

### STEP TWO — SIGN-ON TO, OR CREATE, YOUR *myNewJersey* ACCOUNT

- If you already have a *myNewJersey* account, click "Yes" on the *myNewJersey* Account Page and follow these directions **starting with item #1** below.
- If you **do not** have a *myNewJersey* account, you need to create one. Click "No" on the *myNewJersey* Account Page and follow these directions **starting with item #4** below.

## **MBOS REGISTRATION INSTRUCTIONS FOR FIRST TIME USERS** *(Continued)*

1. If you already have a *myNewJersey* account, enter your **Log On ID** and **Password** on the *myNewJersey* Account Page.
2. When done, click the "Link MBOS to My Account" button.
3. Proceed to "STEP THREE"

### ***If you do not have a myNewJersey account, Start Here!***

4. To create your personal *myNewJersey* account, enter all of the information requested on the *myNewJersey* Account Page.
5. Be sure to select a **Log On ID** and **Password** that is easy to remember!  
*Note: Forgotten Log On IDs and Passwords are the most common problem members have when using MBOS. Be sure that you can remember your Log On ID and Password for future use.*  
*Passwords must be at least 6 characters long and chosen from at least two of these groups: lowercase letters, uppercase letters, digits, and other characters (except space, quotes and \).*
6. When done, click the "Create this new myNewJersey Account and Link MBOS to it" button.
7. Proceed to "STEP THREE"

## **STEP THREE — START USING MBOS**

1. Once you successfully create, or link to, your *myNewJersey* account your "MBOS Home Page" will open.

### ***Members with Multiple User Roles***

If you have MBOS access to other pension fund accounts or employer access to the *Employer Pensions and Benefits Information Connection (EPIC)*, you will need to select the "user role" you wish open each time you log on to MBOS or EPIC.

After you log on to MBOS or EPIC you can click the "Select Different Role" button to leave the current MBOS or EPIC session and access your other accounts or user roles.

2. From the MBOS Home Page you can access the MBOS Applications that are currently available to active or retired members. MBOS Applications provide information about your pension account and link you to benefit calculators and online application forms.

Additional information about using MBOS Applications is provided online in the *MBOS User's Guide* — just click the "Search Help" button on the MBOS Home Page.

***If you need help, call the MBOS Help Desk at: (609) 292-7524.***