

SCHOOL LUNCH PROGRAM

Thank you for the continued support of your school cafeteria! Cezars Kitchen provides a convenient, hot, nutritionally balanced lunch option service personalized for International School of the Sacred Heart. The cafeteria operates on a 'Cashless Cafeteria' system which means that your child will not need to carry/bring cash each day and instead will have a pre-paid debit account. All accounts are given a personal identification number, no card needed and easily retrieved if forgotten that is entered at the time of purchases.

As for lunch pricing, we have tried to maintain our current prices as long as possible, yet due to recent inflation and devaluation of Japanese Yen, supply pricing has been increasing and we have no choice but to transfer some of the cost increase to our customers. In order to provide the highest quality meals that are fun and appealing to our students, we will be increasing the prices of lunch from August 2024. Please check our new prices below.

DAILY LUNCH PRICE:

[A] Daily Bento Delivery	Kinder	¥620
[B] Elementary Lunch	Grade 1 -4	¥800
[C] Secondary / Adult Lunch	Grade 5 - 12 & all Adults	¥830

*The price above includes consumption tax.

PREPAYMENT AMOUNT: The minimum deposit amount is ¥10,000. To avoid negative balances and the hassle of making continual payments throughout the year, Cezars recommends depositing a larger deposit of 50,000 yen or more if you plan to use the cafeteria on a semi to regular basis. There are no risks, and the remaining account balance will automatically carry over to the following school year.

PREPAYMENT OPTIONS:

Cezars Kitchen offers two easy ways to make a prepayment for your child's lunch account.

【Online Payment】

1. Cash (Pay directly at school cafeteria, payment hours: 7:30am to 10:30am / 3pm to 4pm)
2. Credit Card Payment via PAMS please visit the link below or the QR Code on the right
<https://www.cezarskitchen.com/wp-content/uploads/2022/08/PAMS-Register.pdf>



*You will need your 4 or 5 digit cafeteria number to register. **New accounts will be created for New Students in Mid-August after Cezars Kitchen receives student data from school, if you are a new student, please wait for your account to be created until Mid-August as well.**

Kindergarten Bento Delivery Lunch Program Aug Sep Sign Up

For Students in Kinder we require monthly order via Google Form. An order form link will be sent to Kinder parents every month. If you wish your child to receive the bento, please place order. Aug & Sep order will be combined.

Please place your order from (<https://forms.gle/vX5Qy4yBHMzCGwmu7>) or the QR Code.

【Kinder Bento】



REFUND: Cezars Kitchen will refund remaining balances by **bank transfer** on Basic Plan accounts to a Japanese bank account, if you or your child is leaving the school. The completion of the *Refund Request Form* is required. The form is available from your school's cafeteria or by visiting www.cezarskitchen.com. In the case of international transfers, any transfer fees will be deducted from your account balance. In the event the total remaining balance is 3000 yen or less, the refund is handled at the school cafeteria.

NEW ACCOUNT REGISTRATION FEE: Cezars Kitchen charges a one-time new account registration fee of 1000 yen for all Basic lunch accounts. This fee is automatically applied to all new accounts at time of first prepayment. Regardless of the deposit amount, the fee is the same.

ISSH ANNUAL LUNCH PLAN OPTION

SERVICE FEES 2024-2025

[A] Annual Classroom Delivery Plan	Kinder	¥104,310
[B] Elementary Annual Lunch Plan	Garde 1-4	¥135,090
[C] Secondary Annual Lunch Plan	Grade 5-12	¥140,220

PAYMENT EXPLANATION: Lunch service fees are for one academic year only and will not carry over from one school year to the next.

SUBSCRIPTION:

In order to participate to the Annual Plan **please sign up via google form.**
Please use the URL below or QR code on the right to submit the form.

【Subscription】

【<https://forms.gle/PQRi4UBFjAzkXJx29>】



Please make sure you submit the Google Form first. Making the payment only, does not complete the subscription of Annual Plan.

PAYMENT : Annual plans can be applied and paid any time from August 1, 2024 to August 31, 2024. Annual Lunch plan is a flat fee which is based on lunch fee starting on the first day of this school year and will not be prorated. Please see payment method on the Google Form above.

CANCELATION: Once applied for Annual Lunch Plan, cancelation is not available unless your child is withdrawing from the school in the middle of the academic year. The completion of the Cezars Kitchen Refund Form will be required.

INVOICE: Cezars Kitchen can provide an invoice in either the family or company upon request.

A LA CARTE OPTION: In addition to the daily lunch, Cezars Kitchen is open for service from 7:30 am to 4 pm, offering a wide variety of morning and afternoon a la carte (snack) choices. Parents may choose the Annual Lunch option and include additional funds to the child's account in increments of 10,000 yen. This money will be set aside for snack purchases throughout the school year. If any money remains at the end of the school year, the balance will automatically carry forward to the next school year.

To learn more about Cezars Kitchen or for general information, please visit www.cezarskitchen.com or feel free to email directly at info@cezarskitchen.com or call our customer service office at 052-229-8571. Thank you very much for choosing Cezars Kitchen.



SCHOOL LUNCH EXPLANATION SHEET

CASHLESS CAFETERIA: Cezars Kitchen works on a debit account system that enables all users to enjoy our services without the need for using cash on a daily basis. No need to send your child to school with daily lunch money or carry lunch tickets. Our state of the art easy-to-use point of sale system allows for quicker transactions at register, reducing congestion & allowing children more time to eat their lunch.

1. More payment options: Make payments either by online or cash at the cafeteria.
2. Allergy Alerts: Place allergy messages on your account to protect your child from potentially dangerous situations from eating food that he/she has an allergy to. *If your child has any food restrictions or allergies please let your cafeteria manager know.
3. Set Restrictions: Monetary restrictions (Spending limits) or food restrictions (No snacks, only set meals, etc.) can be added to any lunch account.
4. Built-in security: Reduce risk of theft, loss of lunch money or bullying that can happen with cash. Accounts include student pictures and secret four or five digit pin numbers.
5. Audit ability by parents: Go online and view daily purchases and payment history, twenty-four hours a day.

HOW TO CREATE YOUR ACCOUNT: [Data to create accounts is provided automatically at the beginning of the school year.](#) [No need to submit a form.](#) New children entering the school mid-semester will need to complete a New Account Form, available at cafeteria or by download, at <https://cezarskitchen.com/for-parents/get-started/>.

HOW TO ACTIVATE: Activating your account is made easy with your initial deposit. Choose either a Basic Plan (minimum deposit of 10,000 yen) or purchase an Annual Plan.

RECEIVING AND USING YOUR PIN NUMBER/ID: A private, four-digit personal identification number is automatically assigned to each new account (no actual card). To receive your PIN number, either stop by the cafeteria or contact our Customer Service Office by telephone (052-229-8571) or email (info@cezarskitchen.com).

USING YOUR ACCOUNT: Using your account and navigating through the cafeteria is a breeze, take a tray and pick-up our food items. After you have everything, head over to the register and enter your four or five digit PIN number using the key pads. Cashiers are happy to assist you with any questions.

MANAGING ACCOUNT: For a Basic Plan, every time you purchase breakfast, lunch or afternoon snacks, your account records the purchase and deducts the funds from your remaining balance. Once your account reaches a low balance (3000 yen), top-up the account by making another deposit.

DEFAULT DAILY SPENDING LIMIT: In addition to lunch service, Cezars Kitchen offers a wide variety of a la carte items, including morning breakfast and afternoon snack times. To support families with managing their account(s) and preventing overspending, a default daily spending limit of 1500yen is automatically placed on all children lunch accounts. We welcome families to lower (raise) this amount to meet your family's preference.

ZERO BALANCE: Please monitor your child's account and top-up the account balance when it reaches 3000 yen. Parents using PAMS, our free online **P**arent **A**ccount **M**anagement **S**ystem can receive email notifications alerting them of low balances. For more information on PAMS, please visit their website, <https://paypams.com>. Zero balance accounts require a top-up before further spending is permitted.

EMERGENCY LUNCH SERVICE: A student with a zero yen account balance or a child who does not have an active lunch account may be served a plain sandwich with drink for the price of 200 yen. It is Cezars Kitchen goal to provide students with some nutrition even in the event the account balance is zero.

pay pams

Parent Account Management System



A Great System for Parents

- ✓ View lunch account balances 24 hours a day from the convenience of your home
- ✓ Monitor what your child eats online
- ✓ Place entire family under a single account!
- ✓ Receive e-mail notification of meal account
- ✓ Enjoy the convenience, security, and control

> <https://paypams.com>

**FREE
VIEWING
SERVICE**

**NO
MORE
LOST
MONEY!**

**Simple,
SAFE & SECURE**

> **paypams**: Parent Account Management System

PayPAMS is a **FREE** internet account viewing service provided by **Cezars Kitchen for PARENTS.**

Food Service
Meal Account Statement

Student: Thelen, Traci L.
Report Type: Daily balance & transactions & cafeteria purchases
Date: From 11/20/2006 To 11/21/2006

Date	School	Action	Description	Debit	Credit	Day End Balance
Starting Balance						
11/20/2006	E134 Hook Elm	Purchase	Lunch	\$2.15		\$131.40
			Lunch			
			Lunch Alacart			
			Fruit drink - \$0.95	\$0.95		
			Total			
11/21/2006	E134 Hook Elm	Purchase	Lunch Alacart	\$3.00	\$0.00	\$128.40
			DEAN BLUE BOTTLED WATER - \$2.85	\$2.85		
			ELEM LUNCH ENTRÉE - \$0.75	\$0.75		
			FRUIT VEGETABLE - \$2.00	\$2.00		
			FRUIT VEGETABLE - \$0.50	\$0.50		
			granola bar - \$0.55	\$0.55		
			Total	\$9.65	\$0.00	\$124.55
			Balance per Day	\$9.65	\$0.00	\$124.55
			Bank Statement Balance			\$124.55