

# Frequently Asked Questions



## Who can use the centers?

The Care4Us Health Centers are for employees and their dependents who are covered under the medical plan.



## What services are provided at the centers?

- Annual physicals
- Preventive exams
- Chronic condition management
- Biometric screenings
- Lab services
- Allergy and flu shots
- Vaccinations
- Acute and urgent care
- Women's health
- Pediatric care



## What are the centers' hours?

### Care4Us - Bartlett

Monday, 7 a.m. – 5 p.m.  
Tuesday, 8 a.m. – 5 p.m.  
Wednesday, 7 a.m. – 5 p.m.  
Thursday, 8 a.m. – 6 p.m.  
Friday, 7 a.m. – 11 a.m.

### Care4Us - Collierville

Monday, 8 a.m. – 5 p.m.  
Tuesday, 8 a.m. – 6 p.m.  
Wednesday, 8 a.m. – 5 p.m.  
Thursday, 7 a.m. – 5 p.m.  
Friday, 8 a.m. – 1 p.m. (every other Friday)



## Where are the centers located?

### Care4Us - Bartlett

7665 U.S. Hwy 70, Suite 101  
Bartlett, TN 38133

### Care4Us - Collierville

777 W. Poplar Ave., Suite 104  
Collierville, TN 38017



## How do I make an appointment?

To schedule an appointment, you can call Premise Health Member Services directly at (901) 979-3151 or make an appointment online. Download the My Premise Health app, or visit [mypremisehealth.com](https://mypremisehealth.com) to register for a portal account and schedule an appointment.