

# PATIENT SUPPORT CENTER: YOUR FIRST CALL



## Questions or Concerns?



24/7 Access



Call or LIVE Chat



A Health Advocate will assist to resolve and/or collect information to escalate to the appropriate CareHere Team Member



Schedule, reschedule or cancel an appointment



Pharmacy request / Refill inquiries



Registration. Use access code when calling.

Bartlett City Schools	<b>BCSM2</b>
City of Bartlett	<b>MSSC2</b>
City of Lakeland	<b>CMCA2</b>
Lakeland School System	<b>AKMC2</b>
Collierville Schools	<b>CSNM2</b>
Town of Collierville	<b>MSSCE3</b>
Arlington Community Schools	<b>MSSCA2</b>

## What You Can Expect

- Timely support and resolution
- Friendly customer service
- Call back feature: no waiting on hold, but keep your spot in line
- Call recording
- Real-time reporting

## Live Chat

Our Support Center has online chatting for all patients. Simply click **Chat with Support**, which can be found in the bottom right corner of any page when logged into your patient portal.

 [Chat with Support](#)

CareHere!

**877.423.1330 | CareHere.com**

The CareHere Patient Support Center is available 24/7 at **877.423.1330** or Live Chat at **CareHere.com**.