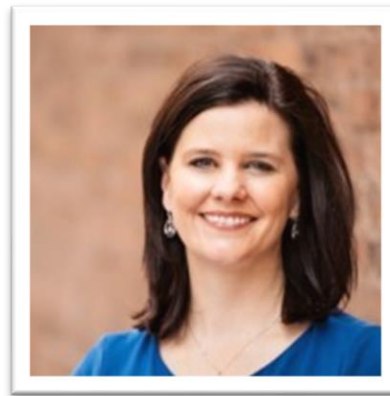




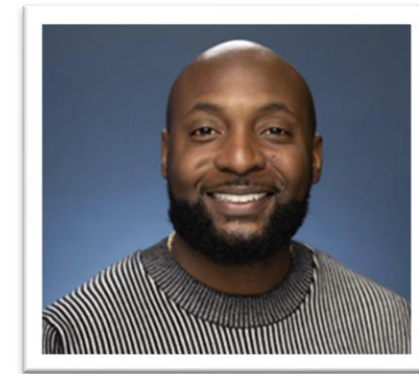
A Presentation for the Education Committee of the Pittsburgh BOE



Michael Leaser
Executive Director of
Educational Partnerships



Dr. Amy Dietzman
Senior Director of Learning
Strategies and Development



Kayode Adegoke
Solutions Engineer



Two trusted partners.
One incredible team.

Equitable learning for all students.

Our Mission

To **instill hope, advance equity**, and **catalyze achievement**;
and to ensure that **every student** has access to
1-to-1 tutoring—anytime, anywhere, and in any subject.

About Tutor.com



Educational partner to thousands of schools, libraries, and organizations



Experts in more than 200 academic subjects and test-prep areas



Provider of more than 24 million 1-to-1 tutoring sessions since 2000



Service of The Princeton Review since 2014

Our Partnerships



New Hampshire

Department of Education

Our Tutors



We recruit, screen, and manage **the industry's largest network** of highly qualified on-demand subject-matter experts.

Our tutors deliver **powerful, personalized academic support** in every session.

Becoming a Tutor.com Tutoring Expert

Over 200K
per year
Register

100%
of applicants

**Meet
minimum
qualifications**

18%
of applicants

**Pass
subject
exams**

9.5%
of applicants

**1-on-1
interview**

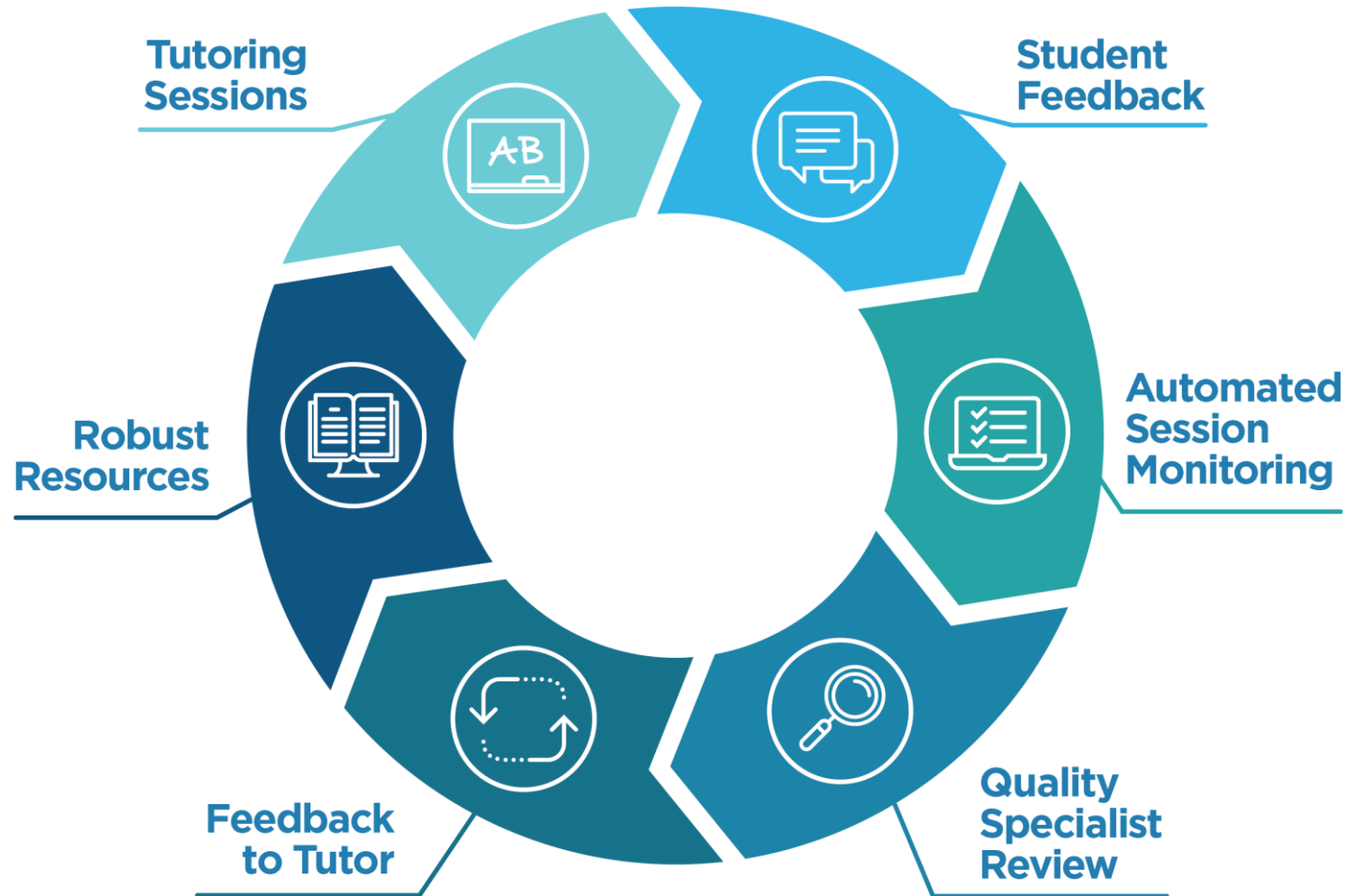
4.8%
of applicants

**Successful
applicants***

1.2%
of applicants

Applicants must go through a rigorous background check.

Ongoing Quality Control



7 Tenets of Tutoring



**Provides
accurate content**



**Appropriately
clarifies**



**Identifies an
appropriate approach**



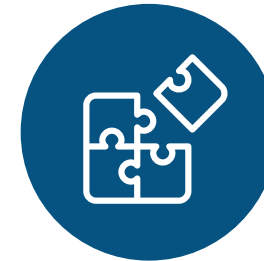
**Ensures
understanding**



**Manages time
effectively**



**Displays
professionalism
and respect**



**Demonstrates
familiarity with the
policies, procedures,
and classroom tools**

The Tutor.com Learning Suite



24/7 On-Demand,
Real-Time Tutoring



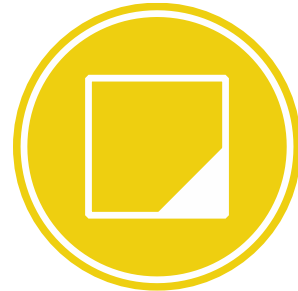
Pre-Scheduled
Tutoring Sessions



Asynchronous
Reviews for Writing



Diagnostic &
Practice Quizzes



SAT[®]/ACT[®]
Essentials

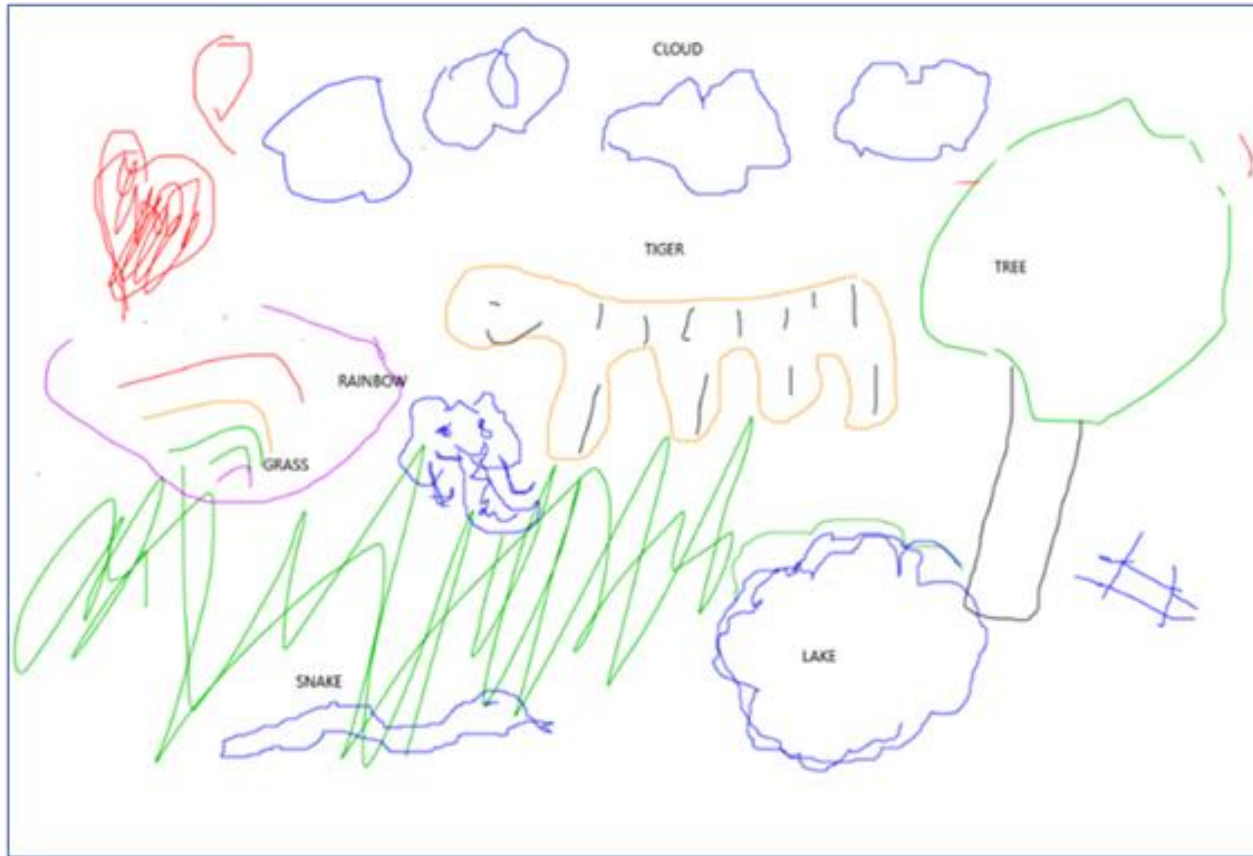


My Account
Access

Supporting **All Learners** with Tutor.com

- Young Learners
- Students who Require Modifications and Accommodations
- English Language Learners
- Advanced Learners
- Students in Crisis (SIC)

Support for Young Learners



- Tutors work with students alongside parents, family members, and other caregivers
- Voice connection for read alouds, speaking, and listening
- Whiteboard allows for drawing, spelling, word recognition, and sharing of age-appropriate resources and supports

Support for Students who Require Modifications and Accommodations



Support for English Language Learners

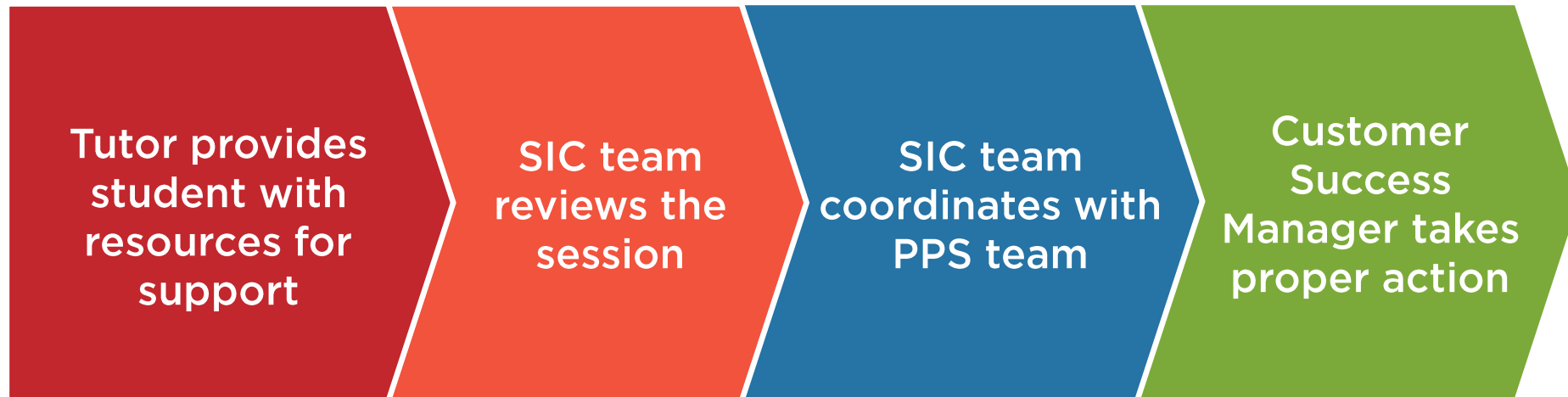
- ✓ Clarify the question or assignment thoroughly
- ✓ Decode the directions or learn unfamiliar terminology
- ✓ Break concepts into smaller steps
- ✓ Check for understanding by stopping and talking
- ✓ Use appropriate pacing and flexible approaches
- ✓ Guide and use examples

Support for Advanced Learners



Support for **Students In Crisis (SIC)**

When students need help,
we are here to support them—and you.



Post-Session Feedback

Student & Tutor Surveys

Tutor assesses learner needs

Students give feedback, available in your reports

The image shows two overlapping survey forms. The top one is a 'Post Session Survey' with a scale from 'Strongly Disagree' to 'Strongly Agree' for two statements: 'By the end of the session, the student achieved understanding of the concept.' and 'The student had the prerequisite knowledge required to understand the concept.' It also includes a dropdown for session classification and a comments field. The bottom one is a 'Please answer this survey.' form with questions about the tutor and classroom, and a feedback text box.

My Account Features

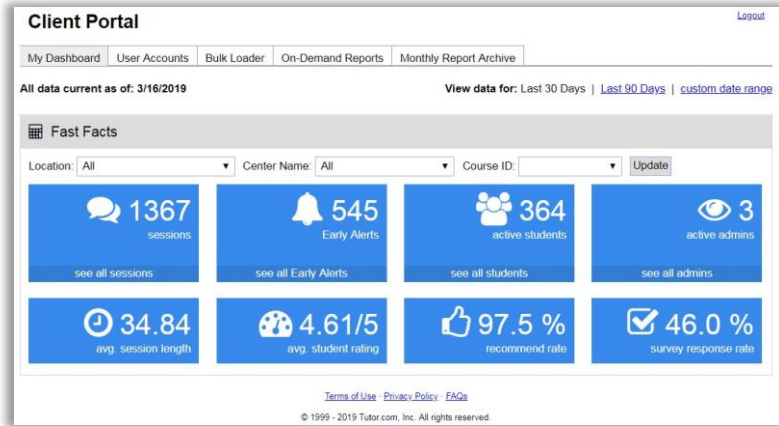
Session transcripts available to students and administrators

Students can tag and reconnect with favorite tutors

Virtual Locker for document storage and retrieval

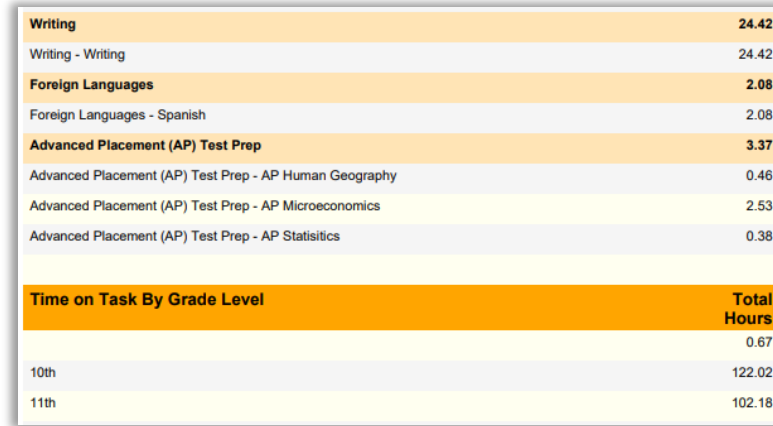
The image shows two overlapping screenshots. The top one is a chat transcript with a timestamped log of a conversation between a tutor (Harold G) and a guest about density calculations. The bottom one is a 'Previous Sessions' page showing a list of sessions with tutor profiles (Jake R and Susan), session details, and options to view transcripts or replay sessions.

Data and Analytics for Just-In-Time Support



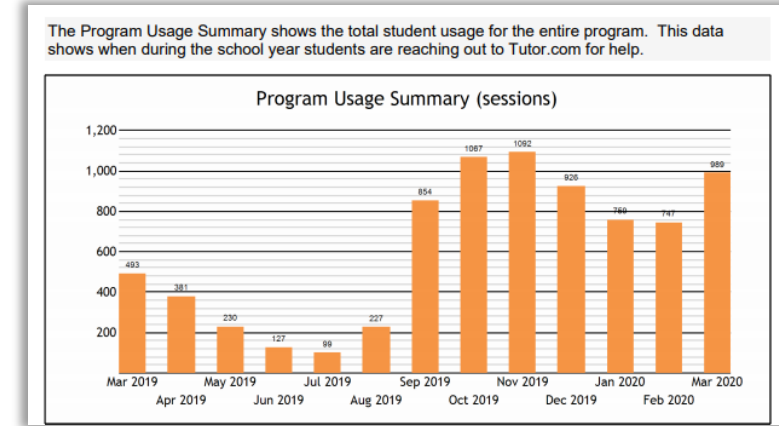
24/7 Access to Client Portal

Fast Facts, on-demand reports, and student account administration



Monthly Reports

Trend graphs, detailed usage data, and student survey results




Predictive Insights & Early Alerts

Topic drilldown report, individual alerts for early intervention, and routing to key stakeholders


Real-Time Early Alerts

Early Alerts for key risk factors

 **PREREQUISITE KNOWLEDGE**
For students who lack critical foundational knowledge

 **CONTENT MASTERY**
For students who struggle to master key content

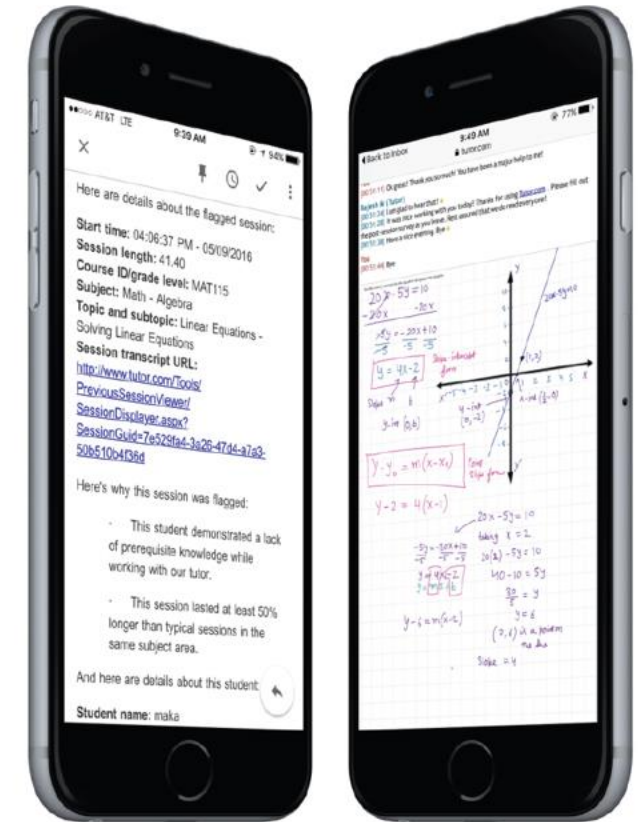
 **UNUSUALLY LONG SESSION**
For sessions at least 50% longer than average for the same subject

 **FREQUENT SUBJECT REQUEST**
For students who request help again and again in the same subject

Customizable subscriptions



Real-time notifications



World-class Partner Support

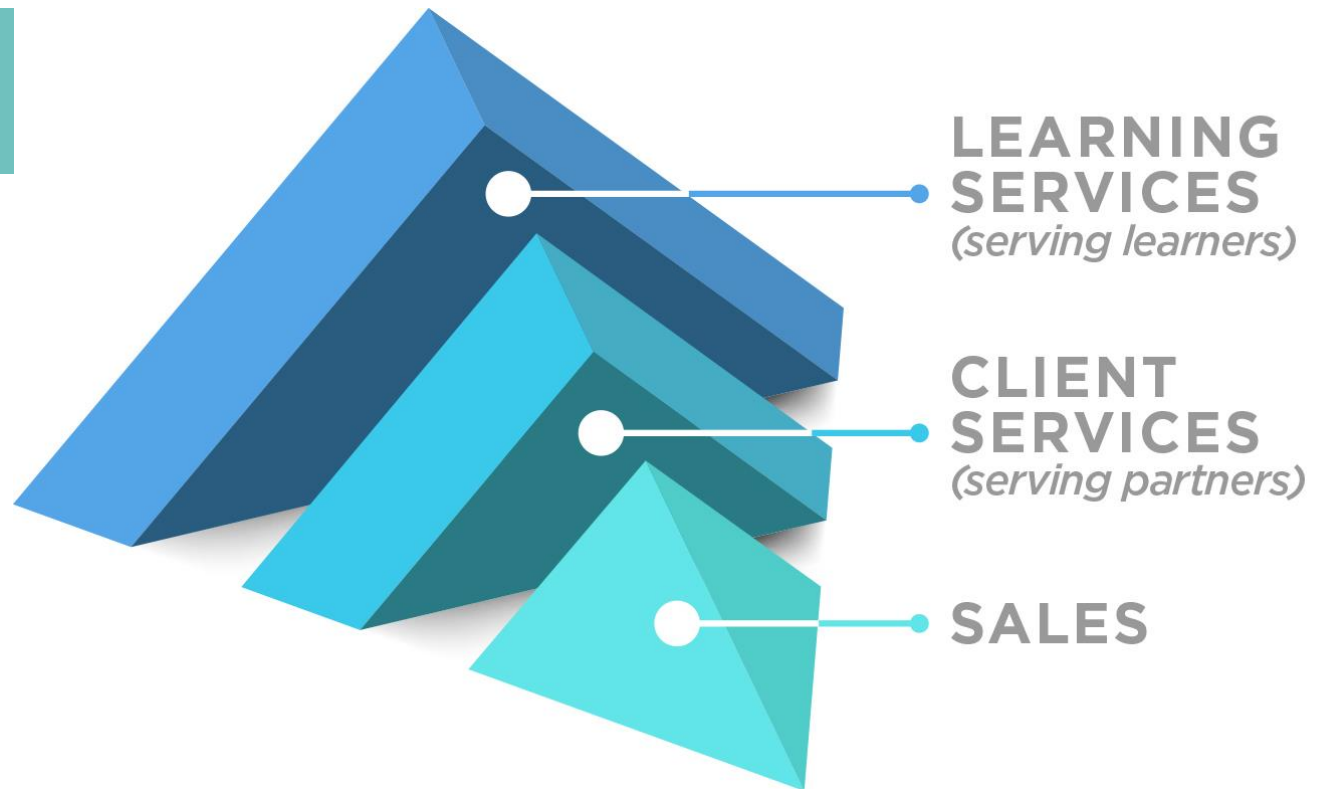
Learners and partners come first—always

Webinars and other free events for your learning community

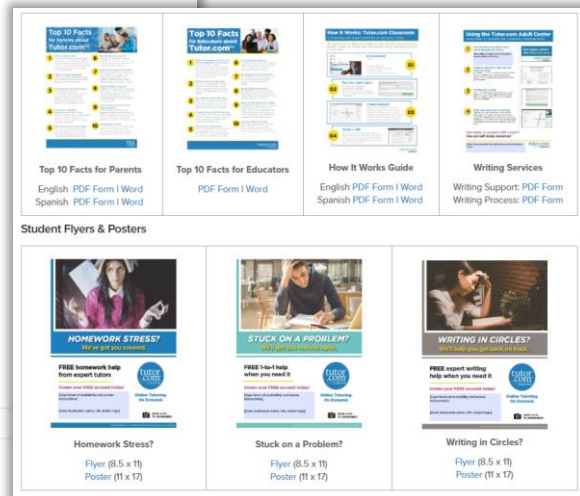
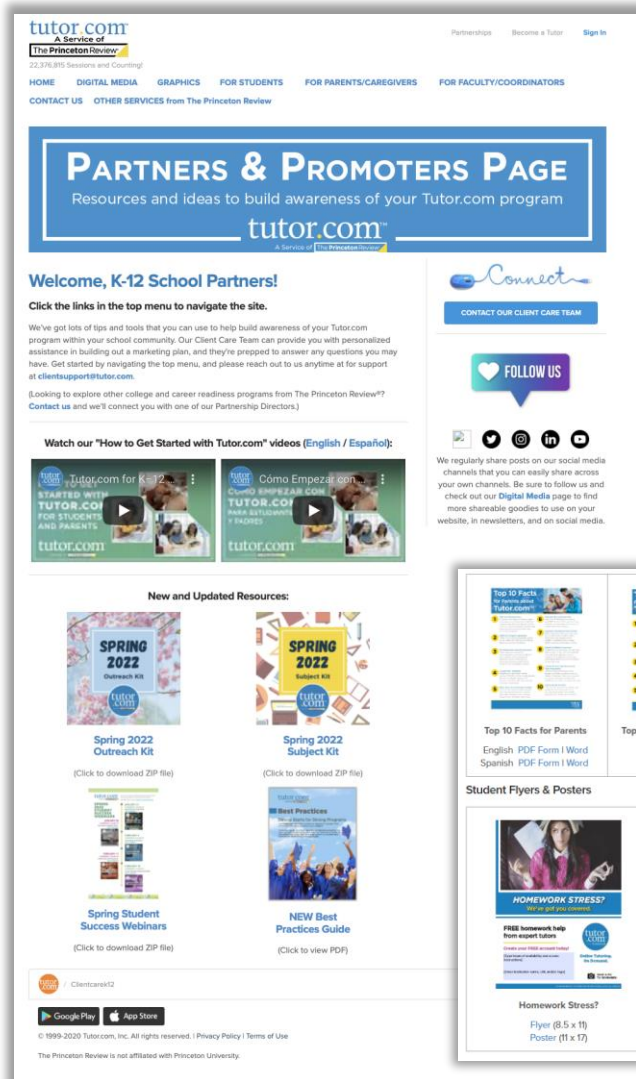
Dedicated Client Services Manager for your program

High renewal rates
Our partners stay with us year after year

Online Client Resource Center for outreach resources



Awareness-Building Resources and Tools



Customer Success Management

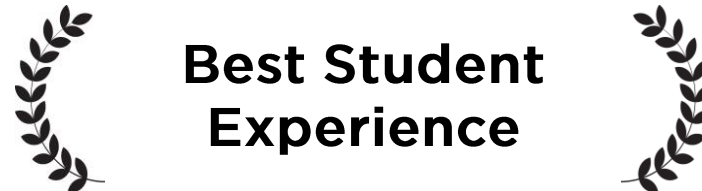
- ✓ Expedited implementation
- ✓ Staff training webinars and guides
- ✓ Informational flyers
- ✓ Digital posters
- ✓ Social media graphics

www.tutor.com/clientcarek12

Tutor.com Industry Recognition



//CODiE//
2022 SIIA CODiE WINNER



COUNCIL OF COLLEGE AND MILITARY EDUCATORS

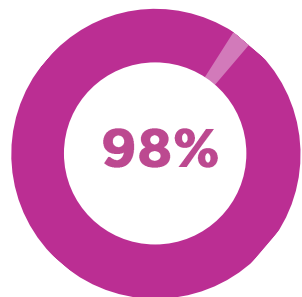


Positive Learner Feedback

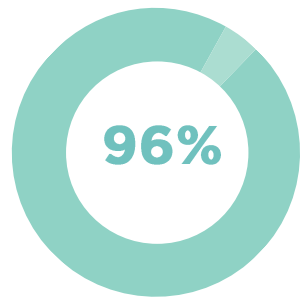


Average student rating

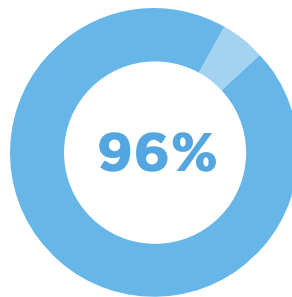
4.7/5



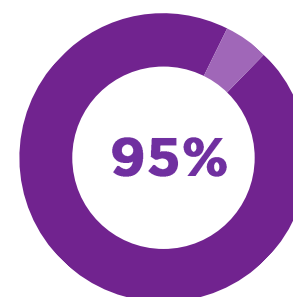
say they're glad their school offers Tutor.com



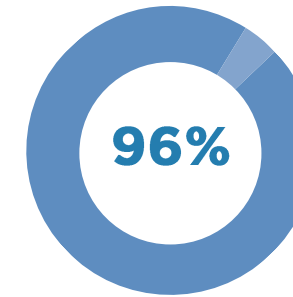
would recommend Tutor.com to a friend



say Tutor.com is helping them complete homework assignments



say Tutor.com is helping them improve grades



say Tutor.com is helping them be more confident in their schoolwork

Source: 2021 Tutor.com K-12 student post-session surveys

...and the Power of Uplifting Support!

EXCELLENT!
You did that step
PERFECTLY!
—Algebra II tutor

You did well!
That is a
good example
—ELA tutor

YOU DID GREAT!
Next time we will work
on some vowel blends!
—Elementary reading tutor

I got it!
Thanks!

That was
very helpful!

Thank You
for your help!

Thank you!



Actual Post-Session Student Comments

"The tutor did a great job explaining and allowing me to think through without giving me the answer! I feel more confident that now I can solve the problems on my own."

"I really enjoyed this session. The tutor did not do the work for me. She allowed me to read aloud to catch simple mistakes and helped with commas. She was a life saver. I will recommend [Tutor.com] to everyone!"

"I was confused at first because it's math and it's just something I don't necessarily get. But Yesar made it easier to understand better."