



August 6, 2024

Dear Parents,

I am writing to inform you about a delay that occurred with the Pine bus route yesterday afternoon. We apologize that the delay was not communicated effectively and led to confusion regarding your child's transportation. Once the front office was made aware of the delayed drop-off times, our staff immediately began notifying parents of any children still on the bus. We sincerely apologize that this communication was not as timely as it should have been, and we understand the concern this may have caused for families. We recognize the need for improvement in our processes, and we are committed to reviewing our protocols to prevent similar situations in the future. We greatly appreciate your understanding and support, and we appreciate our bus drivers who work hard to make sure your children get home safely.

Sincerely,

Katie Ast

Superintendent/Principal