

Hello Larson families:

We are excited to announce that district issued iPads will be refreshed for our **8th grade students on Thursday August 15** during orientation. A new iPad with a keyboard case and charger will be assigned to them upon the return of the old one.

Please work with them to prepare the device they are returning by following the steps below:

1. Make sure your student is logged into their district Apple ID and that all passcodes have been removed.
2. Backing up iCloud. This should save any files/pictures/videos your student might want to keep. Instructions attached.
3. There will be some apps that require different steps to export or save files, students are responsible for following those steps.

What happens if my child's iPad is damaged or missing?

Fees will be added to PowerSchool for the following instances:

1. Damaged (unusable) iPads if no insurance was purchased.
2. Lost/not returned iPads.
3. Damaged iPad cases, as they are not covered by insurance.

My student is new to the district and does not have an iPad to turn in at Orientation.

Students new to the district will receive a device/charger on that same day.

My student will miss orientation - how will they get their new iPad?

If a student is not able to attend Orientation, they can pick up devices at our technology office* (M-F 8am-4pm) before the start of school. After the first day of school, please have them reach out to the school's computer tech during instruction hours.

We strongly encourage students to take good care of their newly assigned iPad, as they will keep the same one throughout High School.

Can we buy iPad Insurance at Orientation?

All 8th grade students will also receive instructions on how to purchase this year's Optional Annual iPad Insurance. iPad damage or loss that is incurred prior to orientation will be charged to the prior iPad Insurance program. We strongly encourage students to take good care of their newly assigned iPad, as they will keep the same one throughout High School.

If you should have any questions, please reach out to our TSD Tech Help Desk (248) 823-5092 or help@troy.k12.mi.us

*Technology Office: 4420 Livernois Rd. Troy, MI 48098

Thank you for your support!