

SOFT SKILLS LIST INFOGRAPHICS





COMMUNICATION SKILLS

Listening skills Written and spoken Verbal and non-verbal abilities Patience and understanding Friendliness eing supportive Confidence
Open-mindedness
Respect
Feedback
Presentation skills
Public speaking skills





CONFLICT-RESOLUTION SKILLS

By learning conflict-resolution skills, you can keep your personal and professional relationships strong and productive.





TEAM-WORKING SKILLS

Collaborative skills
Care for others
Building confidence
Creative thinking and idea
exchange
Patience

Supportive attitude Friendliness Empathy Enthusiasm Friendliness Taking criticism





LEADERSHIP SKILLS

Proactive
The ability to inspire and motivate
Being confident
Strategic Planning
Conflict-resolution skills
Effective delegation skills
Open-minded

Negotiation skills Optimistic and positive thinking Planning and analytical skills Coaching and mentoring Diplomacy Talent management





FLEXIBALITY / ADAPTABILITY

Self-management skills Keeping calm in the face of difficulties Positive thinking and optimism Dealing with changing priorities/workloads





STREESS-MANAGEMENT SKILLS

The main point here is to keep the stress under control or in levels that will help you to make your life a bit less nerve-wracking and more enjoyable.





INFLUENCING AND PERSUASION SKILLS

These skills are a great power! Why? Because people believe what you say and you can make them follow or you can influence people in the most beneficial way for you.





PROBLEM-SOLVING SKILLS

Analytical and lateral thinking The ability to take the initiative Logical reasoning Crisis management





SELF-MANAGEMENT SKILLS

Self-confidence Self-motivation Emotional intelligence Emotion management





DECISION-MAKING SKILLS

The ability to gather and select information. Finding possible options and solutions. Analytical skills.
The ability to select the best options.
The ability to evaluate your plan.





TIME MANAGEMENT AND ORGANIZATION SKILLS

Planning skills Scheduling skills Meeting management abilities Process improvement The ability to set right goals





BEING CREATIVE AND INNOVATIVE

Critical thinking Troubleshooting Design sense Artistic sense Innovation-oriented





NEGOTIATION SKILLS

Being in a close relationship with persuasion abilities, good negotiation skills involves being able to discuss and reach a satisfactory agreement.





NETWORKING SKILLS

Being in a close relationship with persuasion abilities, good negotiation skills involves being able to discuss and reach a satisfactory agreement.

