



2024 EMPLOYEE BENEFITS



Welcome to your Employee Benefits!

Poteet ISD will be utilizing Professional Enrollment Concepts' (PEC) services for our benefit communication and enrollment. Benefit Counselors will provide you with a detailed explanation of your entire benefit program. They will review your benefits with you on an individual, confidential basis. They will also be able to discuss any personal situations you may have that could potentially impact your benefit decision.

Each year, we strive to offer comprehensive benefit plans to our employees. In the following pages, you will find a summary of our benefit plans for the **2024-2025 plan year (9/1/2024 - 8/31/2025)**. Please read this Benefits Guidebook carefully as you prepare to make your elections for the upcoming plan year.

About this Benefits Guidebook

This Benefits Guidebook describes the highlights of Poteet ISD's benefits program in non-technical language. Included in this Benefits Guidebook is important information about each of the benefit plans offered to you and your family. It includes the benefits paid by Poteet ISD as well as voluntary products which you can customize to meet your individual needs.

Please remember that these general descriptions are not intended to provide all the details of requirements of these benefits. The official Plan Documents will prevail if any inconsistencies are found between the Benefit Guidebook and the official Plan Documents. You should be aware that any and all elements of Poteet ISD's benefits program may be modified in the future, at any time, to meet Internal Revenue Service rules, or otherwise as decided by Poteet ISD.

How to Enroll

You have three easy ways to complete your enrollment, you can call the Benefits Service Center or meet with a Benefit Counselor face to face.

Benefits Service Center: Contact one of our Benefits Counselors at the Benefits Service Center by calling **(866) 335-6368**.

Face to Face Enrollment: 7/31/24, 8/1/24, 8/2/24

where you can visit with a benefit counselor. *También habrá consejeros de habla español durante estos días.*

Self-Serve Enrollment: use the following format as your login information:

Enroll Online: <https://trustmark.benselect.com/enroll>

Employee ID or SSN: Your Social Security Number

PIN: The last four digits of your SSN followed by the last two digits of your birth year

Example: John Smith SSN: 123-45-6789 | DOB: 01-27-1993 | Employee ID or | SSN: 123456789 | PIN: 678993

Please note, enrollment is MANDATORY, whether electing or waiving benefits.

Before you speak with a Benefit Counselor, please have the following information ready: dependents' names, birth dates, Social Security numbers, addresses, and phone numbers.

Benefits Service Center: (866) 335-6368

Monday - Friday: 8:00am – 7:00pm (CST) | Saturday: 9:00am – 3:00pm (CST)

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Eligibility

Employee Eligibility

Group health coverage and all other benefits are available to full-time (30 or more hours per week) employees. The insurance plan year is from September 1 through August 31.

Effective Dates of Coverage

In order for an employee's coverage to take effect, the employee must call in to the Benefits Service Center for coverage for the employee and any eligible dependents. If you are hired on the 1st day of the month your benefits would become effective that day. If you are hired in the middle of the month, your benefits would become effective 1st of the month following.

Eligible Dependents

If you apply for coverage, you may include your dependents. All employees must ensure that only family members who meet the following requirements are enrolled in the Poteet ISD insurance and health care benefit programs.

Eligible dependents include one or more of the following:

- Your spouse
- A child under the limiting age of 26
- A child of any age who is medically certified as disabled and dependent on the parent for support and maintenance.

Child means:

- Your natural child; or
- Your legally adopted child, including a child for whom the participant is a party in a suit in which the adoption of the child is sought; or
- Your stepchild; or
- A grandchild can be covered if:
 - Unmarried
 - Under age 25
 - Claimed as the employee's dependent for federal income tax purposes at the time the dependent coverage is applied for
- A child for whom a Participant has received a court order requiring that Participant to have financial responsibility for providing health insurance; or
- A child not listed above:
 - Whose primary residence is your household; and
 - To whom you are legal guardian or related by blood or marriage; and
 - Who is dependent upon you for more than one-half of his support as defined by the Internal Revenue Code of the United States.

Eligibility

Status Changes

Important Information Regarding Status Changes

- Employees pay for their benefits on a pre-tax basis. As a result, the Internal Revenue Service will not allow an employee to change his/her elections during the year unless the employee experiences a **qualifying event**.

Qualifying events include:

- Marriage, divorce or legal separation
 - Birth or adoption of a child
 - Gain or loss of coverage through employee's spouse's employer
 - Gain or loss of spouse's job
 - Employee's child gaining or losing eligibility status; and/or
 - Death of a dependent, spouse, or child
- An employee must change his/her coverage within 31 calendar days from the date of the qualifying event.
 - An employee must ensure the change in coverage is consistent with the status change. For example, if the employee gets married, he/she has 31 calendar days to enroll the new spouse or drop coverage if the employee will be added to the spouse's plan.





Discover
Your
EAP + Work-Life
Benefit

Employee Assistance Program

The Deer Oaks Employee Assistance Program (EAP) is a free service provided for you, your dependents, and household members by your employer. This program offers a wide variety of counseling, referral, and consultation services, which are all designed to assist you and your family in resolving work and life issues in order to live happier, healthier, more balanced lives. From stress, addiction, and change management, to locating child care facilities, legal assistance, and financial challenges, our qualified professionals are here to help. These services are completely confidential and can be easily accessed 24/7, offering you around-the-clock assistance for all of life's challenges.

- ✓ **Program Access:** You may access the EAP by calling the toll-free Helpline number, using our iConnectYou App, or instant messaging with a work-life consultant through our online instant messaging system.
- ✓ **Telephonic Assessments & Support:** In-the-moment telephonic support and crisis intervention are available 24/7 along with intake and clinical assessments.
- ✓ **Short-term Counseling:** Counseling sessions with a qualified counselor to assist with issues such as stress, anxiety, grief, marital/family challenges, relationship issues, addiction, etc. Counseling is available via structured telephonic sessions, video, and in-person at local provider offices.
- ✓ **Referrals & Community Resources:** Our team provides referrals to local community resources, member health plans, support groups, legal resources, and child/elder care/daily living resources.
- ✓ **Advantage Legal Assist:** Free 30 minute telephonic or in-person consultation with a plan attorney; 25% discount on hourly attorney fees if representation is required; unlimited online access to a wealth of educational legal resources, links, tools and forms; and interactive online Simple Will preparation.
- ✓ **Advantage Financial Assist:** Unlimited telephonic consultation with an Accredited Financial Counselor qualified to advise on a range of financial issues such as bankruptcy prevention, debt reduction, financial planning, and identity theft; supporting educational materials available; unlimited online access to a wealth of educational financial resources, links, tools and forms (i.e. tax guides, financial calculators, etc.).
- ✓ **Alternate Modes of Support:** Your EAP offers support alternatives in addition to traditional short-term counseling including telephonic life coaching, AWARE stress reduction sessions, and virtual group counseling. During your call with one of our counselors, ask if these programs would be right for you.
- ✓ **Work-life Services:** Our work-life consultants are available to assist you with a wide range of daily living resources such as locating pet sitters, event planners, home repair, tutors, travel planning, and moving services. Simply call the Helpline for resource and referral information.
- ✓ **Child & Elder Care Referrals:** Our child and elder care specialists can help you with your search for licensed child and elder care facilities in your area. They will discuss your needs, provide guidance, resources, and qualified referral packets. Searchable databases and other resources are also available on the Deer Oaks member website.
- ✓ **Take the High Road Ride Reimbursement Program:** Deer Oaks reimburses members for their cab, Lyft and Uber fares in the event that they are incapacitated due to impairment by a substance or extreme emotional condition. This service is available once per year per participant, with a maximum reimbursement of \$45.00 (excludes tips).



CONTACT US:

Toll-Free: (888) 993-7650



Website: www.deeroakseap.com

Email: eap@deeroaks.com

MEDICAL SERVICES



Medical Kempton Group

Medical Plan Effective: September 1, 2024 - August 31, 2025

The medical program, administered by The Kempton Group, provides the framework for your health and wellbeing. To better meet the varying needs of our employees, Poteet ISD offers the following medical plan.

Network: HealthSmart Physician <https://providerlookup.healthsmart.com/SearchProviders.aspx>

Benefit (Per Calendar Year)	Medical Plan	
	In-Network	Out-of-Network
Deductible		
Individual	\$500	\$500
Family	\$1,000	\$1,000
Out of Pocket Maximum		
Individual	\$5,600	\$5,600
Family	\$11,200	\$11,200
Annual Maximum	Unlimited	
Coinsurance (Participant pays)	80%	80%
Preventative Care Office Visit	No charge	
Primary Care Office Visit	\$15 copay	
Specialist Office Visit	\$50 copay	
Urgent Care	\$50 copay	
Emergency Room	\$400 copay	
Hospital Services In-Patient	80% after deductible	
Outpatient		
X-Ray & Lab Services	100% deductible waived	
Major Lab		
MRI, PET Scan and CAT Scan	\$400 copay	
Enhanced Benefits	100% deductible waived	
Prescription Drug		
Retail Order (30 day) / Mail Order (90 day)		
Tier 1	\$0	
Tier 2	\$30	
Specialty	\$300	
RX Mail Order - 90 Day Supply	3X	

Coverage Tier	Medical Deductions	
	Monthly Rate	Semi-Monthly
Employee Only	\$261.00	\$130.50
Employee + Spouse	\$1,078.00	\$539.00
Employee + Child(ren)	\$774.00	\$387.00
Family	\$1,350.00	\$675.00



MEDICAL SERVICES



Welcome to Your 24/7 Online Benefits Connection!



Review your personal details and health benefits from the privacy of your home or while on-the-go.



View deductible and out-of-pocket balances. Download details into CSV file.



View claims status, claim history, and Explanation of Benefits.



Print a temporary ID card and request a new ID card.



Ask questions, verify coverage, and more!



View FAQs, flyers, plan details, benefits, and forms.

Creating Your Account is Simple!

1. Visit www.kemptongroup.com
2. Choose the "For Members" button, then "Secure Login."
3. Click "Create a New Login."
4. Follow the simple steps on your screen. Use your member ID card to help you answer the questions.

Need help or have questions?

Call us at (888) 820-6022.





EASY AS 1-2-FREE!

When you choose KPPFree™, your medical service is covered at **100%**, with **no cost to you!** With more than 200 provider locations, and thousands of procedures, tests, imaging, and other services, using KPPFree™ is an easy choice!



Call us! Call our Kempton Care Advocate team at **(888) 820-6022** to find out if your procedure is available through KPPFree™, discuss your benefits, and see if using KPPFree™ is your best option.



Our team will assist you every step of the way. Remember, reasonable travel expenses can be reimbursed, including hotel, mileage, etc. mileage, etc.



After your appointment is scheduled, you will be provided with a KPPFree™ Voucher to present to the provider at the time of service.

Services Available

There are thousands of medical services that can be performed through the KPPFree™ program.

Examples of services available:

- General Surgeries
- Diagnostic Imaging
- Orthopedics
- Gastrointestinal
- Ear, Nose, & Throat
- Cardiac
- Oncology
- Gynecological
- Ophthalmological/Ocular
- Kidney
- Sleep Disorders

Don't forget your Preventive Services!

Many of your preventive screenings can be done through the KPPFree™ program. If a diagnosis is found, you can be confident that you won't receive surprise bills, and you may be able to get treatment from the same high-value provider.

KPPFree™ Locations



Don't have a KPPFree™ option near you or want to use your current medical provider? Ask us about how any provider can "price match" and be reimbursed at 100% with a Cash Price Agreement!

KPPFree™ Savings

KPPFree™ providers often charge 50-80% less than a traditional network provider. Since 2011, our clients have saved **\$61 million** over network discounts, while reducing or eliminating participant out-of-pocket cost.

To learn more:
Call us your dedicated Kempton Care Advocate at (888) 820-6022



MEDICAL SERVICES

TALKING TO YOUR DOCTOR...

KPPFree™ is a new type of enhanced benefit, which means your current doctor may not be familiar with the process.

Here are some talking points and a worksheet to assist you in discussing the program and getting the information you need.

If you are enrolled in a Qualified High Deductible Health Plan, or have other primary insurance, please review the information included at the bottom of this page and your Summary Plan Description.

Talking Points...

- "I am enrolled in a self-funded plan and I am cost conscious."
- "I have an enhanced benefit that reduces or eliminates my out-of-pocket costs."
- "If this is a diagnostic test or procedure, I will need a copy of the physician's orders to start the KPPFree™ process."
- "Can you tell me the exact type of surgery or procedure I need?"
- "What is the name or CPT code for this procedure?"

Ask Your Doctor...

What type of procedure do I need?

☐ Imaging ☐ Diagnostic Test ☐ Surgery ☐ Other: _____

Are physician's orders required for this procedure? If so, will you provide me with a copy of the orders so that I can begin the process?

Physician's orders are necessary for procedures that are diagnostic in nature.

☐ Yes, they are required, and I have received a copy. ☐ No, they are not required.

What is the exact name of the procedure or the CPT code(s)?

CPT codes are used to describe the procedure(s) or service(s) a patient needs to receive. More than one code may be utilized.

Procedure Name: _____

CPT Code 1: _____ CPT Code 2: _____ CPT Code 3: _____

What is the urgency level?

The KPPFree™ program is intended for voluntary and elective procedures that are not urgent in nature. If your medical service is urgent or time sensitive, we encourage you to consider using regular plan benefits.

☐ Not time-sensitive ☐ Time-sensitive; not urgent ☐ Urgent; consider using regular plan benefits

24-48 HOURS PRIOR TO APPOINTMENT

24-48 hours prior to your appointment, confirm that you have received the following information.

Have I received and printed my KPPFree™ voucher?	<input type="checkbox"/> Yes <input type="checkbox"/> No	If you have not received your Voucher, please call our Kempton Care Advocates at (888) 820-6022, Monday - Friday 8:00 a.m. - 5:00 p.m. CST.
Do I know the location of my appointment?	<input type="checkbox"/> Yes <input type="checkbox"/> No	Please confirm the location of your appointment with the KPPFree™ provider. For example, your consultation may be scheduled at a different location than your procedure.
I am traveling, do I have the details and reservation information?	<input type="checkbox"/> Yes <input type="checkbox"/> No	If you have not received this information, please call our Kempton Care Advocates at (888) 820-6022, Monday - Friday 8:00 a.m. - 5:00 p.m. CST.

AFTER YOUR PROCEDURE

Check with your KPPFree™ provider to find out if you will need follow-up care or services and reach out to us to review the benefit available.

Do I need post-operative care or follow-up appointments?	<input type="checkbox"/> Yes <input type="checkbox"/> No	Post-operative or follow-up appointments may not be included under KPPFree™ and may be covered under regular plan benefits.
Do I need any durable medical equipment?	<input type="checkbox"/> Yes <input type="checkbox"/> No	Durable Medical Equipment (DME), such as crutches, walkers, and other equipment prescribed by your surgeon, may not be included for your specific procedure under the KPPFree™ benefit and may be covered under regular plan benefits.
Do I need physical therapy?	<input type="checkbox"/> Yes <input type="checkbox"/> No	Physical therapy may not be included for your specific procedure under the KPPFree™ benefit and may be covered under regular plan benefits. Our Kempton Care Advocates can assist you in finding the best benefit for physical therapy.
Do I need any other continuing care or medical services?	<input type="checkbox"/> Yes <input type="checkbox"/> No	These services may not be included for your specific procedure under the KPPFree™ benefit and may be covered under regular plan benefits. Our Kempton Care Advocates can assist you in finding the best benefit.



FREQUENTLY ASKED QUESTIONS

What is KPPFree™?

KPPFree™ is a program that encourages self-funded employers to work directly with medical providers who believe in charging a fair price for high quality care.

Under KPPFree™, you can receive high quality care at an enhanced benefit, often with no out-of-pocket cost.* To encourage you to use this benefit, reasonable travel expenses are included.

Providers who are part of KPPFree™ are paid quickly, often at 100%.* They are reimbursed from a simple invoice rather than filing a claim through the PPO network.

What services are available through KPPFree™?

Medical services available through KPPFree™ are non-emergency procedures such as surgeries, tests, and diagnostic imaging. The up-front transparent prices for KPPFree™ services are bundled. This means the price includes all relevant items, such as surgeon, facility, and anesthesia.

What is a KPPFree™ Cash Price Agreement?

A KPPFree™ Cash Price Agreement enables participants to get the same enhanced KPPFree™ benefit with the medical provider they choose.

If your provider agrees to match, or closely approximate, the *bundled* price of a current KPPFree™ provider for a particular service or procedure, it can be covered under the KPPFree™ benefit.

All services required for the service or procedure are bundled under KPPFree™. These same services must also be included in the Cash Price Agreement.

Is a KPPFree™ Cash Price Agreement the best option for me?

Cash Price Agreements are consumer-driven. This means that you, as a smart consumer, are responsible for working with your provider(s) independently, and “owning” the process.

The relationship you have with your provider is very important to this process. There is a much higher possibility of success when the patient, you, leads the discussion.

However, this process is not for everyone.

If you are uncomfortable having this discussion with your provider, or you do not want to devote the time to the process, this option is not a good fit for you.

For medical issues that are urgent or time sensitive, we recommend using a current KPPFree™ provider, or your regular plan benefits for care.

Even if a Cash Price Agreement is not the best option for you, the enhanced benefit is still available by choosing a current KPPFree™ provider. You may also choose to use the regular plan benefits available to you.

Are all providers willing to do a KPPFree™ Cash Price Agreement?

No. Not all providers are willing, or able, to participate in this option.

If your provider is not willing or able to sign a Cash Price Agreement, you still have an enhanced benefit available if you choose to use a current KPPFree™ provider. You may also choose to use the regular plan benefits available to you.

What is the process?

1. Call the Kempton Care Advocates to find out if your medical service is available through the KPPFree™ program and discuss whether a Cash Price Agreement is your best option.
2. Talk to your provider about the enhanced benefit available to you. If they are willing to match, or closely approximate, the KPPFree™ bundled price, you can request a Cash Price Agreement to share with them.
3. The Kempton Care Advocate will provide you with a Cash Price Agreement to present to your provider for them to sign.
4. Once your provider has signed the agreement return it to the Kempton Care Advocate for review.
5. After the agreement is reviewed, and our team confirms that all necessary services are included in the bundled price, the Kempton Care Advocate will send an executed copy of the agreement to you.
6. Once the process is complete, you may schedule your appointment and your medical services will be covered under the enhanced KPPFree™ benefit!

Talking Points

- “How much will this treatment cost? I would like to know what the total cost will be, not just my out-of-pocket cost.”
- “My health plan is self-funded. I want to keep costs in mind when I am making this decision.”
- “I have an enhanced benefit that saves me significant money on my out-of-pocket costs.”
- “We have the option of working together so that I can still have my out-of-pocket costs reduced or waived, while not having to use a different provider.”
- If you are willing to work with me and match the bundled price of a provider who participates in KPPFree™, I get the enhanced benefit, but there are also benefits for you too. Can we discuss this option?”

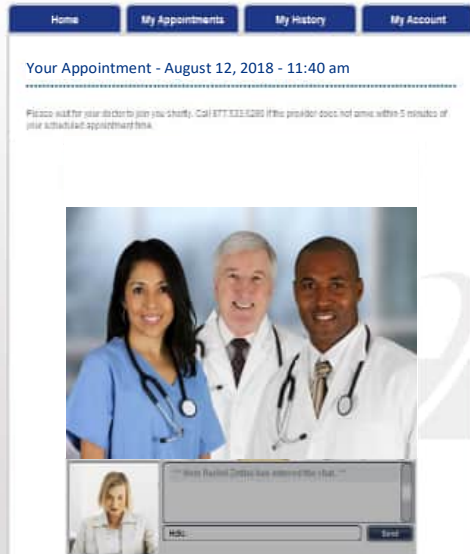
Have Questions?

For assistance please call our Kempton Care Advocates at **(888) 820-6022**, Monday – Friday 8:00 a.m. - 5:00 p.m. CST.



MEDICAL SERVICES

***Code To register= PoteetISD**



RediMD gives you the option to have a regular doctor's visit online or by phone. No copay or payment required. Visit us at www.redimd.com

- *Any time you need to see or speak with a doctor*
- *We are "Always Open"*

RediMD provides primary medical care online via webcam, smart phone, or by telephone. You can see and speak with a physician or other medical professional who can diagnose, recommend treatment and prescribe medications if needed.

RediMD service is available for you and your family.

REDIMD TREATS MOST PRIMARY CARE AILMENTS INCLUDING, BUT NOT LIMITED TO:

STRAINS
CONTUSIONS

HIGH BLOOD PRESSURE
UTI

INFECTIONS
DIABETES

Colds
SINUS INFECTIONS

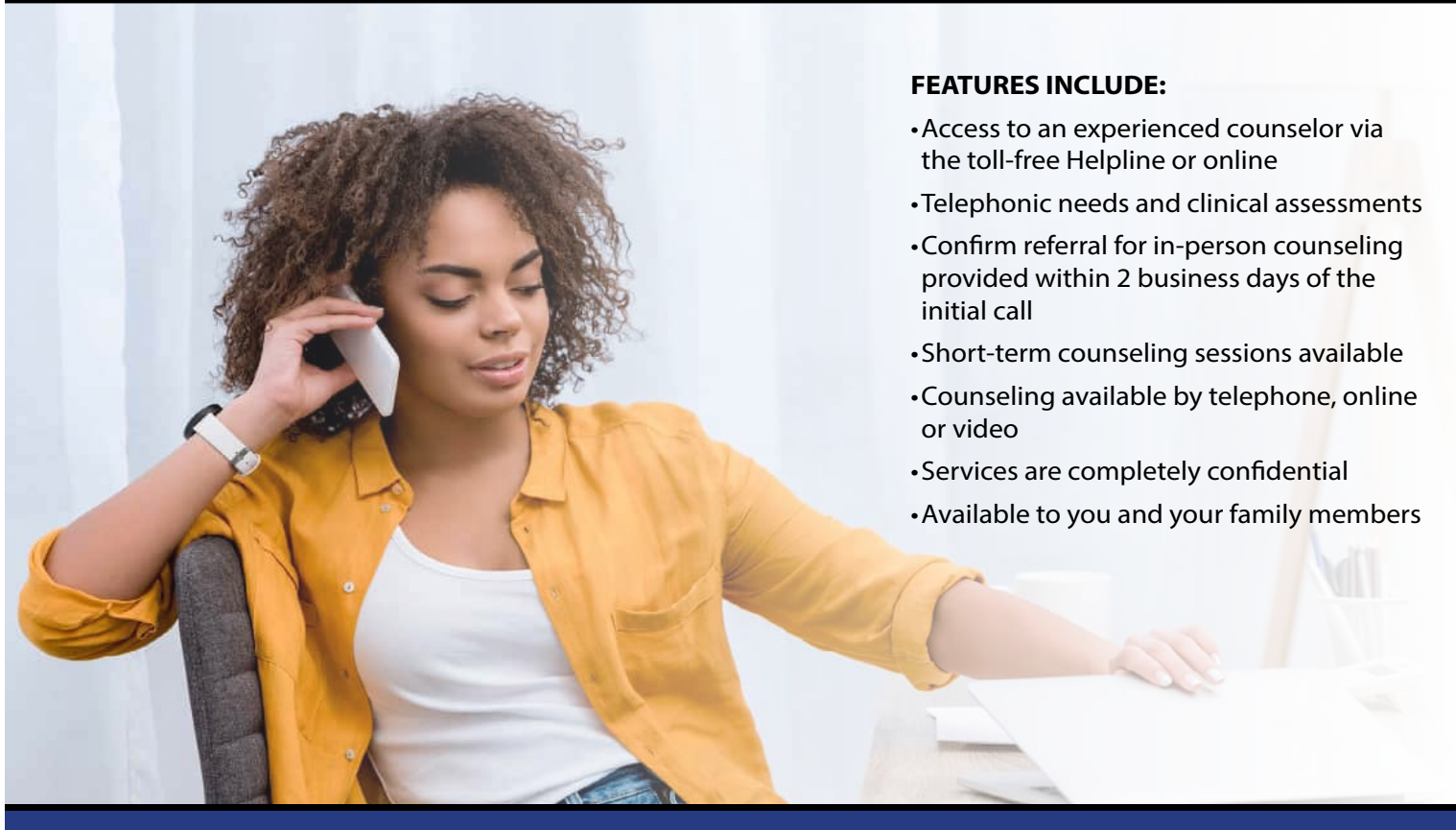
- A computer with internet connection and web camera, or a smart phone or iPad with internet connection is required for all face-to-face visits.
- Visit us at www.RediMD.com for more information and to register

www.redimd.com

Para Ayuda Llamar / For help, call RediMD at 866-989-CURE or 866-989-2873



RediMD visits available from work or home
24/7 by telemedicine or phone



FEATURES INCLUDE:

- Access to an experienced counselor via the toll-free Helpline or online
- Telephonic needs and clinical assessments
- Confirm referral for in-person counseling provided within 2 business days of the initial call
- Short-term counseling sessions available
- Counseling available by telephone, online or video
- Services are completely confidential
- Available to you and your family members

We understand that life can be hectic and demanding. We also understand that issues such as anxiety, depression, career stressors and marital/family stressors can add further stress to your already busy life.

You may speak with one of our professional counselors by calling the toll-free Helpline. The counselor will assess your needs, provide a clinical assessment if appropriate and make recommendations for assistance.

We encourage you to call RediMD today for free, confidential counseling and work/life referrals for you and your family. Let us help you regain your balance.



888.RediMD5 or 888.733.4635



RediMD.com





MEDICAL SERVICES

Flexible Spending Account

NBS

Using a Flexible Spending Account (FSA) is a great way to stretch your benefit dollars. You use before-tax dollars in your FSA to reimburse yourself for eligible out-of-pocket health (Healthcare FSA) and dependent care (Dependent Care FSA) expenses. That means you can enjoy tax savings and increased take-home pay—all with the convenience of a benefits card. You are also covered with a 75-day grace period in case you couldn't use all of your allotted funds by the end of the year.

WHAT IS AN FSA?

With an FSA, you elect to have your annual contribution (up to \$3,200* for a Healthcare FSA and \$5,000* for a Dependent Care FSA) deducted from your paycheck each pay period, in equal installments throughout the year, until you reach the yearly maximum you have specified. The amount of your pay that goes into an FSA will not count as taxable income, so you will have immediate tax savings. FSA dollars can be used during the plan year to pay for qualified expenses and service.

- A Healthcare FSA allows reimbursement of qualifying out-of-pocket health expenses.
- A Dependent Care FSA allows reimbursement of dependent care expenses, such as daycare) incurred by eligible dependents.

**The entire elected Healthcare FSA contribution amount is front loaded to the benefits card and available for immediate use. The elected Dependent Care contribution amount is loaded each pay period.*

ACCESSING MY FSA:

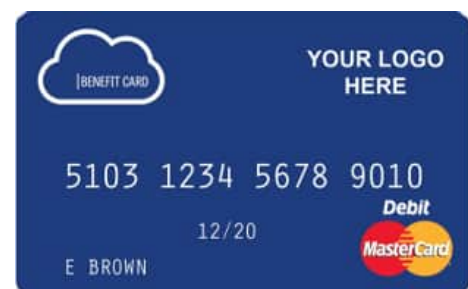
With all FSA account types, you'll receive access to a secure, easy-to-use web portal where you can track your account balance, view your claims history and submit requests for reimbursements.

In addition, you'll receive a convenient benefits card to make it easy to pay for eligible services and products. When you use the card, payments are automatically withdrawn from your account. Just swipe the card and go. Most expenses can be validated through the card transaction but you may be prompted to provide a copy of the itemized receipt for certain transactions in accordance to IRS regulations. When required, itemized receipts can be easily uploaded to either the consumer portal online or, through the mobile app.

WITH AN FSA YOU CAN:

An FSA is a great way to pay for expenses with pre-tax dollars.

- **Enjoy significant tax savings** with pre-tax deductible contributions and tax-free reimbursements for qualified plan expenses
- **Quickly and easily access funds** using the prepaid benefits card at point of sale, or request to have funds directly deposited to your bank account via online or mobile app
- **Reduce filing hassles and paperwork** by using your prepaid benefits card
- **Enjoy secure access** to accounts using a convenient Consumer Portal available 24/7/365
- **Manage your FSA "on the go"** with an easy-to-use mobile app
- **File claims easily online** (when required) and let the system determine approval based on eligibility and availability of funds
- **Stay up to date on balances** and action required with automated email alert and convenient portal and mobile home page messages
- **Get one-click answers** to benefits questions
- **Use it or Roll It Over.** Up to \$640 of your unused Healthcare FSA balance can be carried over into the next plan year instead of you "losing it" - making enrollment in an FSA much less risky. This gives you more flexibility to spend your FSA money when you need it. You can use it for necessary out-of-pocket healthcare expenses, rather than feeling pressured to engage in last minute and potentially unnecessary spending at the end of the year.





Dental

Guardian Network - New Carrier!

Guardian Network gives you the freedom to choose whether you would like to visit a participating dentist or an out-of-network dentist. There are considerable cost savings when using a dentist who is in the Guardian Network. The following is a brief summary of the major plan provisions.

Benefit	Guardian Dental Value Plan		NAP Plan	
	In-Network	Out-of-Network	In-Network	Out-of-Network
Deductible Period Family Limit Waived for	\$50 Calendar Year 3 per family Preventive			
Benefit Year Maximum (per calendar year. Includes Class A, B, and C services)	\$1,500 per person		\$1,500 per person	
Class A - Preventive Services Oral Exams (twice/12 mos.) Cleanings (twice/12 mos.) X-Rays (Full-mouth series once/36 mos.) Fluoride Treatment (to age 16, twice/12 mos.) Sealants (to age 16, once/36 mos.) Space Maintainers/Harmful Habit Appliances	100%		100%	
Class B - Basic Services Simple Extractions Complex Extractions Space Maintainers Restorative Amalgams Restorative Composites (anterior and posterior teeth) Fillings	100%		80%	
Class C - Major Services Bridges & Dentures w Endodontic Services (eg. Root Canal) Single Crowns w Repair & Maintenance of Crowns, Bridges & Dentures General Anesthesia w Combined Cleanings/ Perio Maintenance Limit (2 in a 12 consecutive months period) Periodontal Services (eg Scaling and Root Planing) Periodontal Surgery Inlays, Onlays & Veneers TMJ	60%		50%	
Orthodontics (dependent child to age 19 only) Waiting Period: None	50% for children (Orthodontia in Progress - covered)		50% for children (Orthodontia in Progress - covered)	

Coverage Tier	Value Plan		NAP Plan	
	Monthly	Semi-Monthly	Monthly	Semi-Monthly
Employee Only	\$25.78	\$12.89	\$25.78	\$12.89
Employee + Spouse	\$50.82	\$25.41	\$50.82	\$25.41
Employee + Child(ren)	\$56.36	\$28.18	\$56.36	\$28.18
Family	\$73.49	\$36.75	\$73.49	\$36.75



HEALTH AND WELL-BEING

Vision

VSP Network - New Carrier!

Network Provider Link:

<https://www.guardianlife.com/vision-insurance>

Your vision health is an important part of complete wellness. VSP Network is pleased to present your vision benefits which are designed to give you and your covered family members the care, value and service to help maintain good vision and overall health.

Guardian VSP Plan		
Benefit	Network	Out-of-Network
Exam (once per 12 months)	\$10 copay	Up to \$39
Materials	\$25 copay	
Standard Plastic Lenses (once per 12 months)**		
Single Vision	\$25 copay	Up to \$23
Bifocal	\$25 copay	Up to \$37
Trifocal	\$25 copay	Up to \$49
Lenticular	\$25 copay	Up to \$64
Contact Lenses (once per 12 months) ***		
Fit & Follow Up Exams *	15% discount on the fee.	Included in the contact lens allowance
Elective	\$130 allowance (copay waived)	Up to \$100 (copay waived)
Medically Necessary	Covered in full (after copay)	Up to \$210
Frames (once per 24 months)	\$130 retail allowance + 20% off balance	Up to \$46

*Choice plans offer 20% off any additional pairs of glasses purchased within 12 months of the exam. Members also receive 20% off the amount exceeding the copay and allowance on frames purchased as well as 15% off providers' professional services for prescription contact lenses.

These discounts only apply to services from an in network provider.

**Lenses is the NOT in the same year as contacts. 40% off additional pair of glasses.

***In lieu of eyeglass lenses and/or frames

Guardian VSP Plan		
Coverage Tier	Monthly	Semi-Monthly
Employee Only	\$8.85	\$4.43
Employee + Spouse	\$14.12	\$7.06
Employee + Child(ren)	\$14.41	\$7.21
Family	\$23.27	\$11.64

Members who use a VSP contracted laser center may save an average of 10% -20% off, or 5% off a promotional offer, on PRK, LASIK, Custom LASIK, Custom PRK and Bladeless LASIK.





Basic Term Life and AD&D

The Hartford - New Carrier!

Poteet ISD provides Basic Term Life and Accidental Death & Dismemberment (AD&D) to all active full-time employees working 30 or more hours per week. Employees receive \$10,000 of Basic Life and AD&D Benefits.

Poteet ISD provides this coverage at **NO COST TO EMPLOYEES**.

Please note: Basic Term Life and AD&D reduces to 65% at age 65 and to 50% at age 70.

Supplemental Term Life and AD&D

The Hartford - New Carrier!

With Hartford's Supplemental Term Life Insurance, Poteet ISD gives you the opportunity to buy valuable life insurance coverage for yourself, your spouse, and your dependent children — all at affordable group rates.

Supplemental Term Life Plan			
	Employee Life Benefits	Spouse Life Benefits	Child Life Benefits
Benefit Amount	You may choose to purchase benefits in increments of \$10,000 not to exceed 5X your annual salary	You may choose to purchase benefits in increments of \$5,000	You may choose to purchase benefits up to \$10,000 (children live birth to 6 months is \$1,000)
New Hire Guarantee Issue	\$200,000	\$30,000	\$10,000
Overall Maximum	The lesser of 5X your salary, or \$500,000	Lesser of 100% employee coverage or 100,000	\$10,000
AD&D Coverage Maximum	The lesser of 5X your salary, or \$500,000	Lesser of 100% employee coverage or 100,000	\$10,000

Please note: Supplemental Term Life and AD&D reduces to 65% at age 65 and to 50% at age 70.



HEALTH AND WELL-BEING

Long Term Disability

The Hartford - New Carrier!

Long Term Disability Insurance provides income replacement benefits for you and your family in the event you are unable to work due to injury or illness. This covers injuries and illnesses that are both work-related and non-work related.

You are eligible for LTD coverage if you are an active, full-time employee working a minimum of 30 hours per week. **You can purchase a monthly benefit in \$100 increments (minimum \$200) up to 66-2/3% of your monthly earnings (rounded to the nearest \$100) not exceeding \$8,000.**

There is a 3/12 pre-existing conditions clause. This means a 3-month look-back period to see if you were treatment-free prior to the effective date of your coverage. If you weren't treatment-free, the pre-existing condition is excluded from coverage if you were disabled within 12 months of your coverage effective date. Pre-exemption applies to: decreases in the elimination period, increases in the maximum benefit period, and late applicants.

Please speak with your Plan Administrator for the definition of monthly earnings and any other questions.

Benefit Plan						
Duration of Benefits	SS ADEA					
Pre-Existing Limitation	3/12					
Elimination Period (Days)						
Injury (Days)	0*	14*	30*	60	90	180
Sickness (Days)	7*	14*	30*	60	90	180
Rate Per Increment of \$100	\$2.71	\$2.29	\$1.97	\$1.59	\$0.91	\$0.64

* If, because of your disability, you are hospital confined as an inpatient, benefits begin on the first day of inpatient confinement.

You may choose one of the six injury & illness Benefit Waiting periods shown above. These are the periods of time in which an employee ***must be continuously disabled before any benefits are paid.***



Universal LifeEvents with Long-Term Care

Trustmark

Financial security even after a loss

Protecting your loved ones is one of life's greatest responsibilities. When a family loses someone, in addition to grief, survivors may suddenly be faced with costly expenses and debts, and even a loss of income. Universal LifeEvents can help. Universal LifeEvents provides a higher death benefit during your working years, when your needs and responsibilities are the greatest. You can choose a benefit amount that provides the right protection for you. Universal LifeEvents insurance can mean those left behind can still pursue their own dreams, and help ensure that the ending of one story won't stop the beginning of another.

Solving the long-term care issue

At any point in your life, you may need long-term care services, which could cost hundreds of dollars per day. Universal LifeEvents includes a long-term care (LTC)* benefit that can help pay for these services at any age. This benefit never reduces due to age, so the full amount is always available when you most need it.

- **Here's how it works** - You can collect 4% of the face amount of your Universal LifeEvents policy per month for up to 25 months to help pay for long-term care services.
- **Flexible features available** - PLUS: If you collect a benefit for LTC, your full death benefit is still available for your beneficiaries, as much as doubling your benefit
- **How Universal LifeEvents Works** - A higher death benefit during working years. Full LTC benefits when you're most likely to need them.

Need additional information?

Trustmark

Phone: (800) 918-8877

Monday – Friday: 8:00am – 7:00pm CST
Saturday: 9:00am – 3:00pm CST

Please note: Employee must apply for and maintain coverage on themselves to have coverage on the spouse and eligible dependents.

*The LTC Benefit is an acceleration of the death benefit and is not Long-Term Care Insurance (except in LA, where the LTC benefit is Long-Term Care Insurance.) It begins to pay after 90 days of confinement or services, and to qualify you must meet conditions of eligibility for benefits. Pre-existing condition limitation may apply. Benefits may not be available in all states or may be named differently. Your policy will contain complete details.





FINANCIAL FUTURE

Critical Illness with Cancer

Voya - New Carrier!

You have responsibilities - to yourself and to your family. Critical Illness with Cancer Insurance protects you and your family in the event of a serious illness or other medical condition with coverage that is portable (meaning you can take it with you, if you leave!) Payments are made directly to the employee, and can be applied to claims, household bills, or other expenses as needed.

Critical Illness with Cancer Plan	
Benefit	Initial Benefit Amount
Employee (Guaranteed Issue - \$30,000) Spouse (Guaranteed Issue - \$30,000) Child (Guaranteed Issue - \$15,000)	\$15,000 or \$30,000 100% of Employee Benefit 50% of Employee Benefit
Covered Conditions	Initial Benefit
Invasive Cancer (including all Breast Cancer) Heart Attack* Major Organ Transplant (major organ failure) Benign Brain Tumor Coma Loss of hearing, Sight or Speech Dementia - Other causes Permanent Paralysis	100%
Systemic Lupus Erythematosus (SLE) Myasthenia Gravis Coronary Artery Bypass	50%
Bone Marrow Transplant Infectious Disease (hospitalization requirement)** Stem Cell Transplant	25%
Coronary Angioplasty Skin Cancer Pacemaker Placement Addison's Disease	10%
Additional Conditions for your Children	
Cerebral Palsy Multiple Sclerosis (MS) - Advance stage Congenital Birth Defects Cystic Fibrosis Down Syndrome Sickle Cell Anemia	100%
Wellness Benefit	\$75 for both employee and spouse per calendar year Children receive 100% of your benefit amount per child

*A sudden cardiac arrest is not in itself considered a heart attack.

**Diagnosis of a severe infectious disease by a Doctor, including COVID-19, when a diagnosis occurs on or after the group's coverage effective date; AND Confinement to a Hospital for 5 or more consecutive days, or in a transitional facility for 14 or more consecutive days.

Please speak with a Benefits Counselor for more information.



Accident

Voya - New Carrier!

You do everything you can to keep your family safe, but accidents do happen. It's comforting to know you have help to manage the medical costs associated with accidental injuries, both **on and off the job**. Accident (24 hour coverage) Insurance provides you with additional coverage to help cover medical expenses and living costs when you get hurt unexpectedly.

Benefit Type	Accident Plan
Accidental Death Benefit Rider	
Employee	\$100,000
Spouse	\$50,000
Children	\$20,000
Accidental Death Benefit Rider – Common Carrier	
Employee	\$200,000
Spouse	\$100,000
Children	\$50,000
Ambulance	Ground \$600 Air \$2,500
Prosthetic Device - one/two or more	\$1,500 - \$2,400
Burns	Up to \$22,000
Cuts/Lacerations	\$60 - \$690
Induce Coma (up to 14 days or more days)	\$350
Dislocations	Up to \$10,000
Emergency Care	\$350
Fractures	Up to \$12,000
X-rays	\$100
Physical or Occupational Therapy (per treatment up to 10)	\$75
Stitches (for lacerations, up to 2)	\$150
Tendon, Ligament, Rotator Cuff	Up to 1,520
Surgery (open abdominal, thoracic)	Up to \$2,500
Emergency Dental Repair	\$180-\$480
Lodging (per night)	\$225
Physical Therapy (10 per accident)	\$75
Hospital Admission (per accident)	\$2,000
Hospital Daily Stay	\$350/day – up to 1 year
Hospital ICU Admission (per accident)	\$2,000
Critical Care Unit Confinement (per day up to 30 days)	\$500/day – up to 30 days
Be Well Benefit (per covered person per calendar year)	\$75

Coverage Tier	Accident Plan Rates	
	Monthly	Semi-Monthly
Employee Only	\$14.38	\$7.19
Employee + Spouse	\$25.16	\$12.58
Employee + Child(ren)	\$32.11	\$16.06
Family	\$42.89	\$21.45



FINANCIAL FUTURE

Hospital Indemnity

Voya - New Carrier!

Hospital insurance is designed to help provide financial protection for covered individuals by paying a benefit due to a hospitalization and in some cases, for treatment received for an accident or sickness, even if that treatment occurs outside the hospital. Employees can use the benefit to meet the out-of-pocket expenses and extra bills that can occur. Lump sum benefits are paid directly to the employee based on the amount of coverage listed in the schedule of benefits. **Voya's Wellness Benefit amount is \$75.**

Hospital Indemnity Plan				
Subcategory	Benefit Limits	Benefit	High Plan	Low Plan
Admission Benefit	Once per calendar year	Admission	\$1,000	\$500
		ICU Supplemental Admission	\$2,000	\$1,000
Daily Stay Benefit	Per day up to 365 days	Daily Stay	\$200	\$100
		ICU Daily Stay	\$400	\$200
Pre-Existing Conditions			12/12 exclusion	

Coverage Tier	High Plan		Low Plan	
	Monthly	Semi-Monthly	Monthly	Semi-Monthly
Employee Only	\$27.47	\$13.74	\$11.74	\$5.87
Employee + Spouse	\$52.94	\$26.47	\$22.59	\$11.30
Employee + Child(ren)	\$37.71	\$18.86	\$16.11	\$8.06
Family	\$63.18	\$31.59	\$26.96	\$13.48





SafetyNets plus provides 3 Benefits For You and Your Immediate Family

All For \$14.95 Per Month + Free Student Loan Analysis

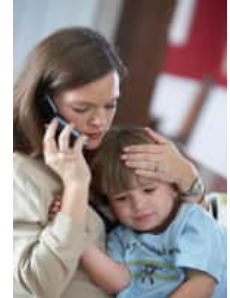
Powered by GotZoom!

How long are you waiting for medical care?

+20 million members **95% member satisfaction**
\$0 visit fee **92% issues resolved after 1st visit**

Feel better now! 24/7 access to a doctor is only a call or click away—anytime, anywhere with a **\$0 visit fee**. With Teladoc, you can talk to a doctor by phone, online video or mobile app to get a diagnosis, treatment options and prescription if medically necessary. Save time and money by avoiding crowded waiting rooms in the doctor's office, urgent care clinic or ER. Simply use your phone, computer, smartphone or tablet to request a visit with a U.S. physician licensed in your state. Teladoc doctors respond on average within 10 minutes to treat non emergency medical issues such as the following:

cold & flu symptoms	constipation	urinary tract infection
sinus problems	allergies	diarrhea
gastroenteritis	respiratory infection	bronchitis
pink eye	pharyngitis	rash & other skin eruptions



Disclaimers:

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InfoArmor has joined the Allstate family of companies. Their mission is to help protect more digital lives and continue to deliver impeccable customer service. PrivacyArmor is now known as Allstate Identity Protection Pro.



Did You Know?

49 million American consumers were victims of identity fraud in 2020 costing those victims **56 billion**¹.

It takes most businesses over **6 months** to notice a data breach.²

More than **60%** of fraud comes from mobile devices.³



Identity & Credit Monitoring. Proactive identity monitoring utilizing data sources and proactive alerts including account applications for credit cards, wireless carriers, loans, utility accounts, and even non-credit accounts. PrivacyArmor monitors high-risk identity activity such as password resets, fund transfers, unauthorized account access, compromised credentials, address changes, public record alerts, and more. Uncover and resolve issues early to help minimize damages.

Digital Identity Report. Take control of your privacy and reputation. Our deep internet search creates a snapshot of your exposed information online.

Three Year Rolling History. InfoArmor monitors your identity for past adverse events to make sure that you are not only protected moving forward but we also fix anything in the past (pre-existing conditions).

Internet Surveillance. By scanning an ever-evolving network of compromised machines, we detect information misuse and compromised credentials in the Underground Internet and alert consumers with unparalleled accuracy.

Privacy Advocate Remediation. An expert is on your side to guide you through the identity restoration process and fight back against identity thieves.

\$1,000,000 Identity Theft Insurance Policy. If you are a victim of fraud, we will reimburse your out of pocket costs to reinforce your financial security.[†]

Solicitation Reduction and IdentityMD. Reduce unwanted calls, mail and preapproved credit offers and receive guidance on how to limit exposure to fraud.

*Network provides comprehensive coverage, although no solution can detect all suspicious activity. Nonetheless, our Privacy Advocates will work tirelessly to restore your identity regardless of when or how the damage was done.

†Identity theft insurance underwritten by insurance company subsidiaries or affiliates of AIG. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies describe. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

1 "2021 Identity Fraud Study", independent study by Javelin Strategy & Research. 2 Ponemon Institute. "Fifth Annual Benchmark Study on Privacy & Security of Healthcare Data," May 2015. 3 RSA. "Q1 2018 Fraud Report," May 2018

Disclosures: **This plan is not insurance.** This discount card program contains a 30-day cancellation period. The plan is not insurance coverage and does not meet the minimum creditable coverage requirements under the Affordable Care Act. Available only to TX residents.





PERSONAL SERVICES

*Save time, money and stress. Protect yourself and your family
with the SafetyNets plus package of benefits.*

Family Legal Protection Plan

7 out of 10 families had a need for an attorney in the past year.

This plan is so much more than just an online do-it-yourself legal plan. Members have access to face-to-face or phone consultations with licensed network attorneys and so much more. There are no caps or limitations to how many times members can utilize the plan for new legal matters.

Four great ways to save:

1. No-Cost Services
2. Exclusive Flat Fee Services
3. Low Hourly Plan Discount Rate Services
4. Discounted Contingency Fees

No-Cost services including :

- Free Simple Will with free annual updates
- Free Living Will substitution for Free Simple Will
- One-on-one consultations for new legal matters
- Unlimited phone consultations (for each new legal matter)
- Phone calls made and letters written on your behalf
- Attorney review of legal documents (6 page max per new matter)
- Helpful advice on representing yourself in small claims court
- Assistance in solving your problems with government programs



Available to member, spouse or domestic partner, unmarried dependent children up to age 26. Also available to member and spouse's elder parents, step parents, adoptive parents and grandparents, even if not residing in member's household.



Reduce your Student Loan Debt by up to 80% without refinancing.

Educators and Public Service employees enjoy special status with the Department of Education (DOE). The Public Service Loan Forgiveness program (PSLF) helps make Educators among the highest loan forgiveness recipients.

- GotZoom is the premier "White Glove" Financial Wellness company whose sole focus is on reducing the financial stress overtaking the workforce Please
- visit www.safetynetsplus.com/poteetisd and select the GotZoom benefit under the Products tab. Then simply follow the instructions. Your benefit will be effective 9/1/2021
- All administrative details are managed by GotZoom for the employee
- GotZoom monitors DOE programs and reviews the employee's status annually to find any additional debt reduction options
- **Employee's loan analysis and Benefits Summary are free (no obligation)**
- Service fees apply only after the employee has reviewed and approved repayment/forgiveness programs
- Application Fee: \$407; Monthly Fee: \$32.95

Participants can realize savings with both reduced monthly payments and shorter loan terms.



We have helped participants save an average of **\$468** in monthly payments or **\$5,616** per year for up to ten years. A total savings of **\$56,160**.

PLEASE NOTE: InfoArmor account **must be activated** direct with InfoArmor and Teladoc account **must be registered** direct with Teladoc upon becoming effective. Instructions for both will be sent to your home address upon becoming effective, along with your SafetyNets plus ID cards.

All other benefits do not require activation and are ready to use upon becoming effective.

PERSONAL SERVICES



EMERGENCY TRANSPORTATION COSTS

MASA MTS is here to protect its members and their families from the shortcomings of health insurance coverage by providing them with comprehensive financial protection for lifesaving emergency transportation services, both at home and away from home.

Many American employers and employees believe that their health insurance policies cover most, if not all ambulance expenses. The truth is, they DONOT!

Even after insurance payments for emergency transportation, you could receive a bill up to \$5,000 for ground ambulance and as high as \$70,000 for air ambulance. The financial burdens for medical transportation costs are very real.



HOW MASA IS DIFFERENT

Across the US there are thousands of ground ambulance providers and hundreds of air ambulance carriers. ONLY MASA offers comprehensive coverage since MASA is a PAYER and not a PROVIDER!

ONLY MASA provides over 1.6 million members with coverage for **BOTH ground ambulance and air ambulance transport, REGARDLESS of which provider transports them.**

Members are covered ANYWHERE in all 50 states and Canada!

Worldwide coverage is also available with our Platinum Membership.

Additionally, MASA provides a repatriation benefit: if a member is hospitalized more than 100 miles from home, MASA can arrange and pay to have them transported to a hospital closer to their place of residence.



**Any Ground. Any Air.
Anywhere.™**

OUR BENEFITS

Benefit*	Platinum \$39/Month	Emergent Plus \$14/Month
Emergent Ground Transportation	U.S./Canada	U.S./Canada
Emergent Air Transportation	U.S./Canada	U.S./Canada
Non-Emergent Air Transportation	Worldwide	U.S./Canada
Repatriation	Worldwide	U.S./Canada
Escort Transportation	Worldwide	
Mortal Remains Transportation	Worldwide	
Visitor Transportation	BCA**	
Minor Children/Grandchildren Return	BCA**	
Vehicle Return	BCA**	
Pet Return	BCA**	
Organ Retrieval	U.S./Canada	
Organ Recipient Transportation	U.S./Canada	

* Please refer to the MSA for a detailed explanation of benefits and eligibility.

** Basic Coverage Area (BCA) includes U.S., Canada, Mexico, and Caribbean (excluding Cuba).



A MASA Membership prepares you for the unexpected and gives you the peace of mind to access vital emergency medical transportation no matter where you live, for a minimal monthly fee.

- One low fee for the entire family
- NO deductibles
- NO health questions
- Easy claim process

**For more information, please contact
Jaran Floyd or Brice Calahan**

830-377-8637 | jfloyd@masamts.com
956-252-6818 / Bcalahan@masamts.com

EVERY FAMILY DESERVES A MASA MEMBERSHIP



PERSONAL SERVICES

Important Notices

9/1/2024

Poteet ISD

Mailing Address 1100 School Dr
Poteet , TX 78065

Contact Name Yolanda Herrera

Contact Title Accounting Supervisor

Contact Email: yherrera@poteetisd.org

Contact Phone: 830-742-3567

Your Medicare Part D Notice is the first section of this packet. Some other key notices include CHIPRA, HIPAA Privacy, and Notice of Coverage Options (Marketplace Notice). If you have any questions, please reach out to the contact listed above.





Important Notice from Poteet ISD About Your Prescription Drug Coverage and Medicare, Creditable Coverage, Poteet ISD Medical Plan

Please read this notice carefully and keep it where you can find it. This notice has information about your current prescription drug coverage with Poteet ISD and about your options under Medicare's prescription drug coverage. This information can help you decide whether or not you want to join a Medicare drug plan. If you are considering joining, you should compare your current coverage, including which drugs are covered at what cost, with the coverage and costs of the plans offering Medicare prescription drug coverage in your area. Information about where you can get help to make decisions about your prescription drug coverage is at the end of this notice.

There are two important things you need to know about your current coverage and Medicare's prescription drug coverage:

- 1) Medicare prescription drug coverage became available in 2006 to everyone with Medicare. You can get this coverage if you join a Medicare Prescription Drug Plan or join a Medicare Advantage Plan (like an HMO or PPO) that offers prescription drug coverage. All Medicare drug plans provide at least a standard level of coverage set by Medicare. Some plans may also offer more coverage for a higher monthly premium.
- 2) Poteet ISD has determined that the prescription drug coverage offered by the Kempton Group is, on average for all plan participants, expected to pay out as much as standard Medicare prescription drug coverage pays and is therefore considered Creditable Coverage. Because your existing coverage is Creditable Coverage, you can keep this coverage and not pay a higher premium (a penalty) if you later decide to join a Medicare drug plan.

When Can You Join A Medicare Drug Plan?

You can join a Medicare drug plan when you first become eligible for Medicare and each year from October 15 to December 7.

However, if you lose your current creditable prescription drug coverage, through no fault of your own, you will also be eligible for a two (2) month Special Enrollment Period (SEP) to join a Medicare drug plan.

What Happens To Your Current Coverage If You Decide to Join A Medicare Drug Plan?

If you decide to join a Medicare drug plan, your current coverage will be affected. You can keep this coverage if you elect part D and this plan will coordinate with Part D coverage.

If you do decide to join a Medicare drug plan and drop your current coverage, be aware that you and your dependents will be able to get this coverage back at the next annual enrollment opportunity or qualified life event.

When Will You Pay A Higher Premium (Penalty) To Join A Medicare Drug Plan?

You should also know that if you drop or lose your current coverage with this plan and don't join a Medicare drug plan within 63 continuous days after your current coverage ends, you may pay a higher premium (a penalty) to join a Medicare drug plan later.

If you go 63 continuous days or longer without creditable prescription drug coverage, your monthly premium may go up by at least 1% of the Medicare base beneficiary premium per month for every month that you did not have that coverage. For example, if you go nineteen months without creditable coverage, your premium may consistently be at least 19% higher than the Medicare base beneficiary premium. You may have to pay this higher premium (a penalty) as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the following October to join.

For More Information About This Notice Or Your Current Prescription Drug Coverage...

More detailed information about Medicare plans that offer prescription drug coverage is in the "Medicare & You" handbook. You'll get a copy of the handbook in the mail every year from Medicare. You may also be contacted directly by Medicare drug plans.



PERSONAL SERVICES

For more information about Medicare prescription drug coverage:

- Visit www.medicare.gov
- Call your State Health Insurance Assistance Program (see the inside back cover of your copy of the “Medicare & You” handbook for their telephone number) for personalized help
- Call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

If you have limited income and resources, extra help paying for Medicare prescription drug coverage is available. For information about this extra help, visit Social Security on the web at www.socialsecurity.gov, or call them at 1-800-772-1213 (TTY 1-800-325-0778).

Remember: Keep this Creditable Coverage notice. If you decide to join one of the Medicare drug plans, you may be required to provide a copy of this notice when you join to show whether or not you have maintained creditable coverage and, therefore, whether or not you are required to pay a higher premium (a penalty).

Or contact the person listed below.

NOTE: You'll get this notice each year. You will also get it before the next period you can join a Medicare drug plan, and if this coverage through **Poteet ISD** changes. You also may request a copy of this notice at any time.

Effective Date: 9/1/2024

Employer Name: Poteet ISD

Contact Name/Title: Yolanda Herrera
Accounting Supervisor

Address: 1100 School Dr
Poteet, TX 78065

Phone: 830-742-3567

Email: yherrera@poteetisd.org



Notice of Special Enrollment Rights

This notice is being provided to help you understand your right to apply for group health coverage. You should read this notice even if you plan to waive health coverage at this time.

Loss of Other Coverage

If you are declining coverage for yourself or your dependents (including your spouse) because of other health insurance or group health plan coverage, you may be able to enroll yourself and your dependents in this Plan if you or your dependents lose eligibility for that other coverage (or if the employer stops contributing toward your or your dependents' other coverage). However, you must request enrollment within 30 days after your or your dependents' other coverage ends (or after the employer stops contributing toward the other coverage).

Marriage, Birth or Adoption

If you have a new dependent as a result of a marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and your dependents. However, you must request enrollment within 30 days after the marriage, birth, or placement for adoption.

Medicaid or CHIP

If you or your dependents lose eligibility for coverage under Medicaid or the Children's Health Insurance Program (CHIP) or become eligible for a premium assistance subsidy under Medicaid or CHIP, you may be able to enroll yourself and your dependents. You must request enrollment within 60 days of the loss of Medicaid or CHIP coverage or the determination of eligibility for a premium assistance subsidy.

To request special enrollment or obtain more information, please contact the plan administrator (see cover page for contact information).

Newborns' and Mothers' Health Protection Act

Group health plans and health insurance issuers generally may not, under federal law restrict benefits for any hospital length of stay in connection with childbirth for the mother or newborn child to less than 48 hours following a vaginal delivery, or less than 96 hours following a cesarean section. However, federal law generally does not prohibit the mother's or newborn's attending provider, after consulting with the mother, from discharging the mother or her newborn earlier than 48 hours (or 96 hours as applicable). In any case, plans and issuers may not, under federal law, require that a provider obtain authorization from the plan or issuer for prescribing a length of stay not in excess of 48 hours (or 96 hours if applicable).

Genetic Information Nondiscrimination Act (GINA)

The Genetic Information Nondiscrimination Act of 2008 protects employees against discrimination based on their genetic information. Unless otherwise permitted, your employer may not request or require any genetic information from you or your family members.

GINA prohibits employers and other entities covered by GINA Title II from requesting or requiring genetic information of an individual or family member of the individual, except as specifically allowed by this law.

To comply with this law, we are asking that you not provide any genetic information when responding to this request for medical information. "Genetic Information" as defined by GINA, includes an individual's family medical history, the results of genetic tests, the fact that a member sought or received

genetic services, and genetic information of a fetus carried by a member or an embryo lawfully held by a member receive assistive reproductive services.

Mental Health Parity & Addiction Act

The Mental Health Parity and Addiction Act of 2008 generally requires group health plans and health insurance issuers to ensure that financial requirements (such as co-pays and deductibles) and treatment limitations (such as annual visit limits) applicable to mental health or substance use disorder benefits are no more restrictive than the predominant requirements or limitations applied to substantially all medical/surgical benefits. For more information regarding the criteria for medical necessity determinations made under your employer's plan with respect to mental health or substance use disorder benefits, please contact your plan administrator at (see cover page for contact information).

Women's Health and Cancer Rights Act

If you have had or are going to have a mastectomy, you may be entitled to certain benefits under the Women's Health and Cancer Rights Act of 1998 (WHCRA). The Women's Health and Cancer Rights Act requires group health plans and their insurance companies and HMOs to provide certain benefits for mastectomy patients who elect breast reconstruction. For individuals receiving mastectomy-related benefits, coverage will be provided in a manner determined in consultation with the attending physician and the patient, for: All stages of reconstruction of the breast on which the mastectomy was performed; Surgery and reconstruction of the other breast to produce a symmetrical appearance; Prostheses; and Treatment of physical complications of the mastectomy, including lymphedema.



PERSONAL SERVICES

Breast reconstruction benefits are subject to deductibles and co-insurance limitations that are consistent with those established for other benefits under the plan. If you would like more information on WHCRA benefits, contact your plan administrator (see cover page for contact information).

Michelle's Law

When a dependent child loses student status for purposes of the group health plan coverage as a result of a medically necessary leave of absence from a post-secondary educational institution, the group health plan will continue to provide coverage during the leave of absence for up to one year, or until coverage would otherwise terminate under the group health plan, whichever is earlier.

For additional information, contact your plan administrator (see cover page for contact information).

Patient Protections

Poteet ISD generally allows the designation of a primary care provider. You have the right to designate any primary care provider who participates in our network and who is available to accept you or your family members

You do not need prior authorization from Poteet ISD Medical Plan or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, contact the plan administrator (see

cover page for contact information).

Uniformed Services Employment and Re-Employment Rights Act of 1994 (USERRA)

The Uniformed and Services Employment and Re-Employment rights Act of 1994 (USERRA) sets requirements for continuation of health coverage and re-employment in regard to an Employee's military leave of absence. These requirements apply to medical and dental coverage for you and your Dependents. They do not apply to any Life, Short Term or Long Term Disability or Accidental Death & Dismemberment coverage you may have. A full explanation of USERRA and your rights is beyond the scope of this document. If you want to know more, please see the Summary Plan Description (SPD) for any of our group insurance coverage or go to this site: <http://www.dol.gov/vets/programs/userra/main.htm>

An alternative source is VETS. You can contact them at 1-866-4-USA-DOL or visit this site: <http://www.dol.gov/vets>
An interactive online USERRA Advisor can be viewed at <http://www.dol.gov/elaws/userra.htm>



Health Insurance Marketplace Coverage Options and Your Health Coverage

Form Approved
OMB No. 1210-0149
(expires 12-31-2026)

Even if you are offered health coverage through your employment, you may have other coverage options through the Health Insurance Marketplace ("Marketplace"). To assist you as you evaluate options for you and your family, this notice provides some basic information about the Health Insurance Marketplace and health coverage offered through your employment.

What is the Health Insurance Marketplace?

The Marketplace is designed to help you find health insurance that meets your needs and fits your budget. The Marketplace offers "one-stop shopping" to find and compare private health insurance options in your geographic area.

Can I Save Money on my Health Insurance Premiums in the Marketplace?

You may qualify to save money and lower your monthly premium and other out-of-pocket costs, but only if your employer does not offer coverage, or offers coverage that is not considered affordable and doesn't meet certain minimum value standards (discussed below). The savings that you're eligible for depends on your household income. You may also be eligible for a tax credit that lowers your costs.

Does Employment-Based Health Coverage Affect Eligibility for Premium Savings through the Marketplace?

Yes. If you have an offer of health coverage from your employer that is considered affordable for you and meets certain minimum value standards, you will not be eligible for a tax credit, or advance payment of the tax credit, for your Marketplace coverage and may wish to enroll in your employment-based health plan. However, you may be eligible for a tax credit, and advance payments of the credit that lowers your monthly premium, or a reduction in certain cost-sharing, if your employer does not offer coverage to you at all or does not offer coverage that is considered affordable for you or meet minimum value standards. If your share of the premium cost of all plans offered to you through your employment is more than 9.12%¹ of your annual household income, or if the coverage through your employment does not meet the "minimum value" standard set by the Affordable Care Act, you may be eligible for a tax credit, and advance payment of the credit, if you do not enroll in the employment-based health coverage. For family members of the employee, coverage is considered affordable if the employee's cost of premiums for the lowest-cost plan that would cover all family members does not exceed 9.12% of the employee's household income.²

Note: If you purchase a health plan through the Marketplace instead of accepting health coverage offered through your employment, then you may lose access to whatever the employer contributes to the employment-based coverage. Also, this employer contribution -as well as your employee contribution to employment-based coverage- is generally excluded from income for federal and state income tax purposes. Your payments for coverage through the Marketplace are made on an after-tax basis. In addition, note that if the health coverage offered through your employment does not meet the affordability or minimum value standards, but you accept that coverage anyway, you will not be eligible for a tax credit. You should consider all of these factors in determining whether to purchase a health plan through the Marketplace.

You may contact, Yolanda Herrera by (830) 742-3567 x1706 or yherrera@poteetisd.org.
or you can contact, Rachel Hernandez by (830) 742-3567 x1704 or rhernandez@poteetisd.org

¹ Indexed annually, see <https://www.irs.gov/pub/irs-drop/rp-22-34.pdf> for 2023.

² An employer-sponsored or other employment-based health plan meets the "minimum value standard" if the plan's share of the total allowed benefit costs covered by the plan is no less than 60 percent of such costs. For purposes of eligibility for the premium tax credit, to meet the "minimum value standard," the health plan must also provide substantial coverage of both inpatient hospital services and physician services.



PERSONAL SERVICES

PART B: Information About Health Coverage Offered by Your Employer

This section contains information about any health coverage offered by your employer. If you decide to complete an application for coverage in the Marketplace, you will be asked to provide this information. This information is numbered to correspond to the Marketplace application.

3. Employer Name Poteet ISd		4. Employer Identification Number (EIN) 74-6000936
5. Employer address 1100 School Dr		6. Employer phone number 830-742-3567
7. City Poteet	8. State TX	9. Zip Code 78065
10. Who can we contact about health coverage at this job? Yolanda Herrera		
11. Phone number (if different from above)		12. Email address yherrera@poteetisd.org

Here is some basic information about health coverage offered by this employer:

- As your employer, we offer a health plan to:
 - ☐ All employees. Eligible employees are: [fill in eligibility rules if applicable]
 - ☒ Some employees. Eligible employees are: [full-time, working 30 hours/week or more]
- With respect to dependents:
 - ☒ We do offer coverage. Eligible dependents are: [your legal spouse, regardless of gender, and your natural, step or adopted children until the end of the month in which they reach age 26]
 - ☐ We do not offer coverage.
- ☒ If checked, this coverage meets the minimum value standard, and the cost of this coverage to you is intended to be affordable, based on employee wages.

**** Even if your employer intends this coverage to be affordable, you may still be eligible for a premium discount through the Marketplace. The Marketplace will use your household income, along with other factors, to determine whether you may be eligible for a premium discount. If, for example, your wages vary from week to week (perhaps you are an hourly employee or you work on a commission basis), if you are newly employed mid-year, or if you have other income losses, you may still qualify for a premium discount.**

If you decide to shop for coverage in the Marketplace, **HealthCare.gov** will guide you through the process. Here's the employer information you'll enter when you visit **HealthCare.gov** to find out if you can get a tax credit to lower your monthly premiums.



Your Information. Your Rights. Our Responsibilities.

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. **Please review it carefully.**

Effective Date: 9/1/2024

Privacy Officer: Yolanda Herrera
Title: Accounting Supervisor
Email: yherrera@poteetisd.org
Phone: (830) 742-3567 x1706

Privacy Officer: Rachel Hernandez
Title: Payroll Clerk
Email: rhernandez@poteetisd.org
Phone: (830) 742-3567

Your Rights

You have the right to:

- Get a copy of your health and claims records
- Correct your health and claims records
- Request confidential communication
- Ask us to limit the information we share
- Get a list of those with whom we've shared your information
- Get a copy of this privacy notice
- Choose someone to act for you
- File a complaint if you believe your privacy rights have been violated

Your Choices

You have some choices in the way that we use and share information as we:

- Answer coverage questions from your family and friends
- Provide disaster relief
- Market our services and sell your information

Our Uses and Disclosures

We may use and share your information as we:

- Help manage the health care treatment you receive
- Run our organization
- Pay for your health services
- Administer your health plan
- Help with public health and safety issues
- Do research
- Comply with the law
- Respond to organ and tissue donation requests and work with a medical examiner or funeral director
- Address workers' compensation, law enforcement, and other government requests
- Respond to lawsuits and legal actions



PERSONAL SERVICES

Your Rights

When it comes to your health information, you have certain rights. This section explains your rights and some of our responsibilities to help you.

Get a copy of health and claims records

- You can ask to see or get a copy of your health and claims records and other health information we have about you. Ask us how to do this.
- We will provide a copy or a summary of your health and claims records, usually within 30 days of your request. We may charge a reasonable, cost-based fee.

Ask us to correct health and claims records

- You can ask us to correct your health and claims records if you think they are incorrect or incomplete. Ask us how to do this.
- We may say “no” to your request, but we’ll tell you why in writing within 60 days.

Request confidential communications

- You can ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address.
- We will consider all reasonable requests, and must say “yes” if you tell us you would be in danger if we do not.

Ask us to limit what we use or share

- You can ask us not to use or share certain health information for treatment, payment, or our operations.
- We are not required to agree to your request, and we may say “no” if it would affect your care.

Get a list of those with whom we’ve shared information

- You can ask for a list (accounting) of the times we’ve shared your health information for six years prior to the date

you ask, who we shared it with, and why.

- We will include all the disclosures except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make). We’ll provide one accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.

Get a copy of this privacy notice

- You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.

Choose someone to act for you

- If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- We will make sure the person has this authority and can act for you before we take any action.

File a complaint if you feel your rights are violated

- You can complain if you feel we have violated your rights by contacting us using the information on page 1.
- You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 1-877-696-6775, or visiting www.hhs.gov/ocr/privacy/hipaa/complaints/.
- We will not retaliate against you for filing a complaint.

Your Choices

For certain health information, you can tell us your choices about what we share. If you have

a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions.

In these cases, you have both the right and choice to tell us to:

- Share information with your family, close friends, or others involved in payment for your care
- Share information in a disaster relief situation
- *If you are not able to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.*
- In these cases we *never* share your information unless you give us written permission:
- Marketing purposes
- Sale of your information

Our Uses and Disclosures

How do we typically use or share your health information?

We typically use or share your health information in the following ways.

Help manage the health care treatment you receive

- We can use your health information and share it with professionals who are treating you.
- *Example: A doctor sends us information about your diagnosis and treatment plan so we can arrange additional services.*

Run our organization

- We can use and disclose your information to run our organization and contact you when necessary.
- We are not allowed to use genetic information to decide



whether we will give you coverage and the price of that coverage. This does not apply to long term care plans.

- *Example: We use health information about you to develop better services for you.*

Pay for your health services

- We can use and disclose your health information as we pay for your health services.
- *Example: We share information about you with your dental plan to coordinate payment for your dental work.*

Administer your plan

- We may disclose your health information to your health plan sponsor for plan administration.
- *Example: Your company contracts with us to provide a health plan, and we provide your company with certain statistics to explain the premiums we charge.*
- How else can we use or share your health information?
- We are allowed or required to share your information in other ways – usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes. For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html.

Help with public health and safety issues

- We can share health information about you for certain situations

such as:

- Preventing disease
- Helping with product recalls
- Reporting adverse reactions to medications
- Reporting suspected abuse, neglect, or domestic violence
- Preventing or reducing a serious threat to anyone's health or safety

Do research

- We can use or share your information for health research.

Comply with the law

- We will share information about you if state or federal laws require it, including with the Department of Health and Human Services if it wants to see that we're complying with federal privacy law.

Respond to organ and tissue donation requests and work with a medical examiner or funeral director

- We can share health information about you with organ procurement organizations.
- We can share health information with a coroner, medical examiner, or funeral director when an individual dies.

Address workers' compensation, law enforcement, and other government requests

- We can use or share health information about you:
- For workers' compensation claims
- For law enforcement purposes or with a law enforcement official
- With health oversight agencies for activities authorized by law
- For special government functions such as military, national

security, and presidential protective services

Respond to lawsuits and legal actions

- We can share health information about you in response to a court or administrative order, or in response to a subpoena.

Our Responsibilities

- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.
- For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html.

Changes to the Terms of this Notice

- We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, on our web site, and we will mail a copy to you.



PERSONAL SERVICES

Premium Assistance Under Medicaid and the Children's Health Insurance Program (CHIP)

If you or your children are eligible for Medicaid or CHIP and you're eligible for health coverage from your employer, your state may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren't eligible for Medicaid or CHIP, you won't be eligible for these premium assistance programs but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit www.healthcare.gov.

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial **1-877-KIDS NOW** or www.insurekidsnow.gov to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren't already enrolled. This is called a "special enrollment" opportunity, and **you must request coverage within 60 days of being determined eligible for premium assistance**. If you have questions about enrolling in your employer plan, contact the Department of Labor at www.askebsa.dol.gov or call **1-866-444-EBSA (3272)**.

If you live in one of the following states, you may be eligible for assistance paying your employer health plan premiums. The following list of states is current as of January 31, 2024. Contact your State for more information on eligibility –

ALABAMA – Medicaid	ALASKA – Medicaid
Website: http://myalhipp.com/ Phone: 1-855-692-5447	The AK Health Insurance Premium Payment Program Website: http://myakhipp.com/ Phone: 1-866-251-4861 Email: CustomerService@MyAKHIPP.com Medicaid Eligibility: https://health.alaska.gov/dpa/Pages/default.aspx
ARKANSAS – Medicaid	CALIFORNIA – Medicaid
Website: http://myarhipp.com/ Phone: 1-855-MyARHIPP (855-692-7447)	Health Insurance Premium Payment (HIPP) Program Website: http://dhcs.ca.gov/hipp Phone: 916-445-8322 Fax: 916-440-5676 Email: hipp@dhcs.ca.gov

PERSONAL SERVICES



COLORADO – Health First Colorado (Colorado’s Medicaid Program) & Child Health Plan Plus (CHP+)	FLORIDA – Medicaid
<p>Health First Colorado Website: https://www.healthfirstcolorado.com/ Health First Colorado Member Contact Center: 1-800-221-3943/State Relay 711 CHP+: https://hcpf.colorado.gov/child-health-plan-plus CHP+ Customer Service: 1-800-359-1991/State Relay 711 Health Insurance Buy-In Program (HIBI): https://www.mycohibi.com/ HIBI Customer Service: 1-855-692-6442</p>	<p>Website: https://www.flmedicaidtprecovery.com/flmedicaidtprecovery.com/hipp/index.html Phone: 1-877-357-3268</p>
GEORGIA – Medicaid	INDIANA – Medicaid
<p>GA HIPP Website: https://medicaid.georgia.gov/health-insurance-premium-payment-program-hipp Phone: 678-564-1162, Press 1 GA CHIPRA Website: https://medicaid.georgia.gov/programs/third-party-liability/childrens-health-insurance-program-reauthorization-act-2009-chipra Phone: 678-564-1162, Press 2</p>	<p>Healthy Indiana Plan for low-income adults 19-64 Website: http://www.in.gov/fssa/hip/ Phone: 1-877-438-4479 All other Medicaid Website: https://www.in.gov/medicaid/ Phone: 1-800-457-4584</p>
IOWA – Medicaid and CHIP (Hawki)	KANSAS – Medicaid
<p>Medicaid Website: https://dhs.iowa.gov/ime/members Medicaid Phone: 1-800-338-8366 Hawki Website: http://dhs.iowa.gov/Hawki Hawki Phone: 1-800-257-8563 HIPP Website: https://dhs.iowa.gov/ime/members/medicaid-a-to-z/hipp HIPP Phone: 1-888-346-9562</p>	<p>Website: https://www.kancare.ks.gov/ Phone: 1-800-792-4884 HIPP Phone: 1-800-967-4660</p>
KENTUCKY – Medicaid	LOUISIANA – Medicaid
<p>Kentucky Integrated Health Insurance Premium Payment Program (KI-HIPP) Website: https://chfs.ky.gov/agencies/dms/member/Pages/kihipp.aspx Phone: 1-855-459-6328 Email: KIHIPPI.PROGRAM@ky.gov KCHIP Website: https://kynect.ky.gov Phone: 1-877-524-4718 Kentucky Medicaid Website: https://chfs.ky.gov/agencies/dms</p>	<p>Website: www.medicaid.la.gov or www.ldh.la.gov/lahipp Phone: 1-888-342-6207 (Medicaid hotline) or 1-855-618-5488 (LaHIPP)</p>



PERSONAL SERVICES

Website: https://www.dhs.pa.gov/Services/Assistance/Pages/HIPP-Program.aspx Phone: 1-800-692-7462 CHIP Website: Children's Health Insurance Program (CHIP) (pa.gov) CHIP Phone: 1-800-986-KIDS (5437)	Website: http://www.eohhs.ri.gov/ Phone: 1-855-697-4347, or 401-462-0311 (Direct Rlte Share Line)
SOUTH CAROLINA – Medicaid	SOUTH DAKOTA - Medicaid
Website: https://www.scdhhs.gov Phone: 1-888-549-0820	Website: http://dss.sd.gov Phone: 1-888-828-0059
TEXAS – Medicaid	UTAH – Medicaid and CHIP
Website: Health Insurance Premium Payment (HIPP) Program Texas Health and Human Services Phone: 1-800-440-0493	Medicaid Website: https://medicaid.utah.gov/ CHIP Website: http://health.utah.gov/chip Phone: 1-877-543-7669
VERMONT– Medicaid	VIRGINIA – Medicaid and CHIP
Website: Health Insurance Premium Payment (HIPP) Program Department of Vermont Health Access Phone: 1-800-250-8427	Website: https://coverva.dmas.virginia.gov/learn/premium-assistance/famis-select https://coverva.dmas.virginia.gov/learn/premium-assistance/health-insurance-premium-payment-hipp-programs Medicaid/CHIP Phone: 1-800-432-5924
WASHINGTON – Medicaid	WEST VIRGINIA – Medicaid and CHIP
Website: https://www.hca.wa.gov/ Phone: 1-800-562-3022	Website: https://dhhr.wv.gov/bms/ http://mywvhipp.com/ Medicaid Phone: 304-558-1700 CHIP Toll-free phone: 1-855-MyWVHIPP (1-855-699-8447)
WISCONSIN – Medicaid and CHIP	WYOMING – Medicaid
Website: https://www.dhs.wisconsin.gov/badgercareplus/p-10095.htm Phone: 1-800-362-3002	Website: https://health.wyo.gov/healthcarefin/medicaid/programs-and-eligibility/ Phone: 1-800-251-1269

To see if any other states have added a premium assistance program since January 31, 2024, or for more information on special enrollment rights, contact either:

U.S. Department of Labor
Employee Benefits Security Administration
www.dol.gov/agencies/ebsa
1-866-444-EBSA (3272)
Option 4, Ext. 61565

U.S. Department of Health and Human Services
Centers for Medicare & Medicaid Services
www.cms.hhs.gov
Error! Hyperlink reference not valid. 1-877-267-2323, Menu



Paperwork Reduction Act Statement

According to the Paperwork Reduction Act of 1995 (Pub. L. 104-13) (PRA), no persons are required to respond to a collection of information unless such collection displays a valid Office of Management and Budget (OMB) control number. The Department notes that a Federal agency cannot conduct or sponsor a collection of information unless it is approved by OMB under the PRA, and displays a currently valid OMB control number, and the public is not required to respond to a collection of information unless it displays a currently valid OMB control number. See 44 U.S.C. 3507. Also, notwithstanding any other provisions of law, no person shall be subject to penalty for failing to comply with a collection of information if the collection of information does not display a currently valid OMB control number. See 44 U.S.C. 3512.

The public reporting burden for this collection of information is estimated to average approximately seven minutes per respondent. Interested parties are encouraged to send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Employee Benefits Security Administration, Office of Policy and Research, Attention: PRA Clearance Officer, 200 Constitution Avenue, N.W., Room N-5718, Washington, DC 20210 or email ebsa.opr@dol.gov and reference the OMB Control Number 1210-0137.

OMB Control Number 1210-0137 (expires 1/31/2026)



PERSONAL SERVICES

Contacts

Refer to this list when you need to contact one of your benefit providers. For general information, please contact **Brown & Brown** or **Accounting Supervisor, Yolanda Herrera** at yherrera@poteetisd.org. You can also contact **Payroll Clerk, Rachel Hernandez** at rhernandez@poteetisd.org

Plan	Vendor	Policy Number	Website	Contact
Medical	Kempton	100022	www.kemptongroup.com	(888) 820-6022
Dental	Guardian	00066581	https://www.guardianlife.com/dental-insurance	(800)-627-4200
Vision	Guardian - VSP	00066581	https://www.guardianlife.com/vision-insurance	(877) 814-8970
Long-Term Disability Basic Term Life and AD&D Supplemental Term Life	The Hartford	166284 166284 0449744	https://www.thehartford.com/employee-benefits	(888) 277-4767 (888) 563-1124 Claims
Accident Critical Illness Hospital Indemnity	Voya	745871	mybenefitshub.voya.com	(800) 955-7736
SafetyNets Plus	SafetyNets Plus	N/A	www.safetynetplus.com	(800) 787-3988
Flexible Spending Account Health Savings Account COBRA	NBS	NBS839997	www.nbsbenefits.com	(800) 274-0503
Universal LifeEvents with Long-Term Care	Trustmark	N/A	www.trustmarkbenefits.com	(800) 918-8877
Employee Assistance Program	Deer Oaks EAP Services	N/A	www.deeroakseap.com eap@deeroaks.com	(888) 993-7650
RediMD	RediMD	PoteetISD	www.redimd.com	(888) 733-4635
Medical Transport	MASA	N/A	https://getmasa.com	
SafetyNets	NBP	N/A	www.nbsbenefits.com	(800) 787-3988

Staff Member	E-mail	Phone
Alamo Insurance Group / Brown & Brown Insurance Services		
Nora Delgado Account Manager	nora.diazdelgado@bbrown.com	(210) 524-7116



EMPLOYEE BENEFITS
2024 PLAN YEAR

