

ZONAR MyView Set-Up Walk-Through



Step 1: Download the app from either:







or



Step 2: Once the app has been successfully downloaded, select one of the three options circled in red to begin the account creation:





Step 3: Register/Create your account by providing the following information:

12:19	IL LTE 88			
<	Create Account			
Name				
Email				
Passw	vord 🔌			
Password must be at least 8 characters long.				
Choose how you would like to receive notifications:				
Push Notifications (preferred)				
Register				



Step 4: Enter the access code NOB53132022:





Step 5: Search for your student's bus route ID by entering the bus number. The route ID consists of the bus number followed by an 'A' for AM (to-school) or 'P' for PM (from-school), and the school abbreviation. In the example below, four bus route IDs are available for bus 109.





Step 6: Toggle on the bus route IDs applicable to your student(s). In this example, we are using 109A WMS and 109P WMS.





Step 7: Throughout the set-up process, you will get a Setup Status pop-up screen showing your progress and next step (Adding Students):

3:42 🖌	••• LTE 100			
■ Setup Status	Z			
You must complete your application setup to receive notifications and to be able to track your bus on the map.				
Bus Tracking				
Complete this setup if you wo to receive notifications related students bus.	uld like d to your			
Bus Selection Comple	ete 🗸			
Add Students				



Step 8: Enter your student's Student ID Number (lunch code), first name, and last initial. If you don't know your student's Student ID Number, you can retrieve it through PowerSchool or contact your student's school:

3:42 - LTE 100	•			
< ?)			
Enter your student's information.				
Their student ID is a unique identification number provided by the school.				
Student ID Number	_			
First Name	_			
Last Initial	_			
0/1				
Don't know their student ID number?				
Contact the school to find their number.				
Next				



Step 9: Confirm your student's information is correct. If it is not correct, select 'Try Again' or contact your student's school.





Step 10: Setup Status update. Ready to move on to creating an Alert Zone.





Step 11: An Alert Zone is typically along the bus route prior to your student's bus stop. Once the bus enters the Alert Zone, a notification is sent to the app on your device alerting you that the bus is getting close to the bus stop. On this initial Alert Zone set-up screen, you can enter your address and click the search icon or you can move the blue pinpoint marker to mark where you want the center of the zone to be. Once you have the pinpoint marker where you want it, name your Alert Zone. <u>Helpful Tip</u>: If you have multiple students on different buses, create uniquely named Alert Zones for each student.





Step 12: Toggle on the bus route ID(s) you would like to be notified of once the bus enters your Alert Zone.





Step 13: Adjust the radius of your Alert Zone and select the schedule. Options are specific day(s) of the week (if the background of the day is blue, it is selected), the bus to-school and/or the bus from-school.





Step 14: Please note the message at the bottom of screen once you have completed your Alert Zone set-up or if you make any changes to an existing Alert Zone:





Step 15: Setup Status Check. The final step is enabling School Notifications.





Step 16: Toggle on school notifications for 'Arrival' and/or 'Departure' to receive in-app notifications once the bus has arrived at school from home and/or has departed school to bring students home.





Step 17: Setup Status Check. All steps are complete!





Step 18: If you have more than one student and each student is attending a different school, you can add additional students through the 'Manage Students' screen by selecting the plus icon in the bottom right of the screen. <u>Helpful Tip</u>: You don't need to add more than one student if you have multiple students attending the same school and riding the same bus.





Step 19: Set up the app for biometric (face) login





Step 20: Should you need additional assistance, select 'Contact Support' from the menu options where you can review multiple articles that will answer questions and guide you through some troubleshooting options.





If you're still unable to resolve your question/issue, select 'Contact Support' at the bottom of the "Help" window to send an email to us.

7:04 🕇	all ᅙ <mark>100</mark>	7:04 1 .ul 🕤 100
< Help		< Customer Support
Access code	÷	For answers to frequently asked questions please visit:
User account and password	•	Zonar MyView User Guide
Selecting buses to follow	•	You can also leave us your contact info and a message here for someone to
Selecting students to follow	•	get back to you.
Alert Zones	×	Name Anakin Skywalker
Not getting notifications	×	Email
Unable to track my bus	•	Transportation@nobl.k12.in.us
		Select A Subject -
		Message
Still Need Help? Contact	Suppor	Submit



Step 21: After all set-up is complete and active, here is an example of what you should see on your Alert Zone map. The bus icon should be the bus number you included in Steps 6 & 12 and will be visible on your Alert Zone map. It is only visible within a specific timeframe before the school start time and/or after the school end time. The bus location refresh rate is based on the "Bus Location Refresh Interval" found on the 'Settings' screen. If you tap the bus icon, you will get the bus number along with current date & time.





Step 22: Below are examples of the in-app notification you would receive when the bus enters the Alert Zone. Similar in-app notifications are created when the bus enters or exits the school zone:





This ends the ZONAR MyView Set-up Walk-Through.

Thank you!