

2024-2025 School Year

Dry Creek Joint School District (DCJESD)

Voluntary Chromebook Protection Plan (VCPP)

All Chromebooks assigned/checked out to Dry Creek Joint Elementary School District (DCJESD) students are the responsibility of the student's guardians and with this in mind DCJESD offers a Voluntary Chromebook Protection Plan (VCPP) with the details provided below. Student use of Chromebooks are governed by the DCJESD Student Acceptable Use Agreement and the Chromebook Chek-Out Form, both of which can be found on the [DCJESD Technology webpage](#).

DCJESD Responsibilities

- Provide Chromebook access to all middle school students.
- Provide filtered access to the Internet regardless of Chromebook's location and/or network connection.
- Provide a Voluntary Chromebook Protection Plan option to DCJESD families.

Parent and Student Responsibilities

- Ensure the Chromebook is cared for properly at all times. Report ANY damage to the Technology Department immediately, at 916-770-8871 or chromebooks@dcjesd.us
- Ensure the student is knowledgeable of and follows the expectations for Digital Citizenship best practices as outlined in the DCJESD [Student Acceptable Use Agreement](#).

Voluntary Chromebook Protection Plan Option (Valid for 1 School Year)

- The Voluntary Chromebook Protection Plan is available for \$25 per year.
- Online purchases on the Dry Creek Community Store will have a convenience fee applied to the purchase.
- The Voluntary Chromebook Protection plan is valid from the date of purchase - June 5th, 2025.
- Voluntary Chromebook Protection plans purchased during the school year will all have the same termination date of June 5th of that school year regardless of the purchase date.
- Voluntary Chromebook Protection plans purchased during the year shall not be prorated.
- The Voluntary Chromebook Protection Plan must be purchased by parents of 6th grade students within 14 days of taking possession of the Chromebook without having the device inspected. After 14 days the Chromebook and charger must be inspected by the Technology Department before coverage can be purchased. A claim cannot be submitted for 14 days after purchase. If pre-existing damage is found during the inspection then the repairs must be paid out of pocket before families can purchase the VCPP.
- If you have a returning 7th or 8th grade student who already has a chromebook from last year we will not require you to bring the chromebook in for inspection before you can purchase the protection plan. This courtesy only applies to the 24-25 school year. Please note that not all damages are covered if you have existing damage to your device. Please read what IS covered and what is NOT covered by the plan below.
- There are no Voluntary Chromebook Protection Plan refunds.

Deductibles/ Repair Fee

- First covered repair \$0 (no deductible or repair fee); second covered repair: \$25 repair fee; third covered repair: \$40 repair fee
- After 3 covered repairs and/or one chromebook replacement in one year; a student is referred to site administration and the protection plan coverage is voided for the remainder of the year. The parent/guardian becomes responsible for all damages or loss for the remainder of the school year.
- Acceptable payments include cash, checks (made payable to DCJESD) or online at the [DCJESD Community Store](#). For online purchases, there will be a convenience fee applied to each transaction.
 - * DCJESD will continue to provide support to students who have checked out a district chromebook with standard issues reported. Support includes, but is not limited to - initial troubleshooting of reported issues, factory reset of Chromebook, re-enrollment of device, etc.
 - * Items covered by the device warranty, defects from normal wear and tear, and repairs to devices that have 'aged out' will not be charged to families and will be covered.

Settlement Information with a Voluntary Chromebook Protection Plan

When a student has a Voluntary Chromebook Protection Plan, DCJESD will cover the costs of covered repairs including parts and labor. If the device cannot be repaired, a replacement of the District's choosing will be provided. If a replacement is provided, purchased coverage will transfer to the replacement device.

Misrepresentation

Coverage may be denied if the student willfully defrauds, conceals, and/or misrepresents any material information about the cause of damage or loss of the device. In the event the device is no longer operable due to this type of damage or loss, parents will be responsible for the full replacement cost of the device. Please report all incidents promptly to the Technology Department.

What is Covered

Accidental damage, cracked screens, drops, accidental liquid damage. (As per agreement, the first incident will be covered with no charge; second and third incidents will incur a deductible/repair fee; additional incidents will be referred to site administration for appropriate measures. All incidents will be evaluated for deliberate abuse/neglect. Mechanical failures as determined by Technology Services staff, are covered even if not under a manufacturer's warranty.

What is NOT Covered

- Lost or stolen Chromebook and/or power adapter.
- Intentional acts of neglect/abuse as determined by school staff, Technology Services staff or manufacturer.
- Corrosion, rust, or cosmetic damage.
- Devices not returned when exiting the school and/or DCJESD.
- Tampering with or any unauthorized attempts to repair the device, or remove the device from the managed DCJESD domain.

Repair Costs

Students who do not participate in the protection plan program will be charged the full cost of repairs other than those due to mechanical or manufacturer defect, not to exceed the replacement value of the device as listed below, this includes lost and stolen devices. Please review the out of pocket repair costs below.

REPLACEMENT CHARGER.....	\$20
LCD SCREEN.....	\$25
KEYBOARD.....	\$50
MOTHERBOARD.....	\$150
BATTERY.....	\$20
TOP COVER.....	\$25
BOTTOM CASE.....	\$20
LCD BEZEL.....	\$20
HINGE SET.....	\$10
HINGE COVER.....	\$10
BOARD BRACKETS.....	\$5
CHROMEBOOK (Lost, Stolen, Damaged beyond repair).....	\$375