

# CLAIM INSTRUCTIONS

- **Use this form to obtain reimbursement for services including assignment of payment to a provider of service.**
- **Part A to be completed by employee.**
- **Part B and C to be completed by provider.**
- **Submit the form to:**

**National Vision Administrators<sup>®</sup>, LLC  
PO Box 2187  
Clifton, New Jersey 07015**

If you have questions, please contact National Vision Administrators at: 1.800.905.4102.

On behalf of Capital BlueCross, National Vision Administrators, LLC (NVA<sup>®</sup>) provides the network and assists in the administration of network management services for the BlueCross Vision benefits program. NVA is an independent company.

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**VISION CARE CLAIM FORM**

**NATIONAL VISION ADMINISTRATORS<sup>®</sup>, LLC**  
 PO BOX 2187 / CLIFTON, NEW JERSEY 07015  
 1.800.905.4102

PRINT ALL INFORMATION

**PART A—TO BE COMPLETED BY EMPLOYEE**

|  |   |  |                             |
|--|---|--|-----------------------------|
| 1. EMPLOYEE'S NAME (Last, First, Middle)   |   | 2. EMPLOYEE'S ADDRESS (Number, Street, State, and ZIP Code)                          |                             |
| 3. EMPLOYEE'S SOCIAL SECURITY NUMBER   |   | 4. TELEPHONE NUMBER  |                             |
| 5. EMPLOYER NAME   |   | 6. EMPLOYER ADDRESS (Number, Street, State, and ZIP Code)                            |                             |
| 7. PATIENT'S NAME (Last, First, Middle)  | 8. PATIENT'S RELATIONSHIP TO EMPLOYEE<br><input type="checkbox"/> Self <input type="checkbox"/> Child <input type="checkbox"/> Student<br><input type="checkbox"/> Spouse <input type="checkbox"/> Handicapped <input type="checkbox"/> Other | 9. PATIENT'S SEX<br><input type="checkbox"/> Male<br><input type="checkbox"/> Female | 10. PATIENT'S DATE OF BIRTH |
| 11. IS PATIENT COVERED FOR VISION CARE BY ANOTHER PLAN?<br><input type="checkbox"/> NO<br><input type="checkbox"/> YES   | VISION PLAN NAME  | GROUP NUMBER   | NAME AND ADDRESS OF CARRIER |
| 12.<br>Any person who knowingly and with intent to defraud any insurance company or other person; files an application for insurance or statement of claim containing any materially false information; or conceals for the purpose of misleading information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.            |   |  |                             |
| 13. SUBJECT TO THE TERMS AND CONDITIONS OF MY VISION BENEFITS PLAN, I HEREBY ASSIGN payment directly to the Doctor and/or Dispenser of the Vision Benefits otherwise payable to me. I understand that the plan will pay only the amount I am entitled to, and that any additional charges from the provider are my responsibility. Signature must be indicated on this claim form for assignment of payment to the Provider. |   |  |                             |
| EMPLOYEE'S SIGNATURE _____   |   |  | DATE _____                  |

**PART B—TO BE COMPLETED BY DOCTOR**

| 1. DOCTOR'S NAME (Last, First, Middle)   |   | 2. TAXPAYER IDENTIFICATION NUMBER   |  | PROFESSIONAL SERVICES           | AMOUNT |  |  |  |        |          |      |       |      |      |   |  |  |  |      |   |  |  |  |             |      |     |      |     |   |  |
|--|---|---|--|---------------------------------|--------|--|--|--|--------|----------|------|-------|------|------|---|--|--|--|------|---|--|--|--|-------------|------|-----|------|-----|---|--|
| 3. DOCTOR'S ADDRESS (Number, Street, City, State, and ZIP Code)  |   |   |  | EYE EXAMINATION                 |        |  |  |  |        |          |      |       |      |      |   |  |  |  |      |   |  |  |  |             |      |     |      |     |   |  |
| 4. PHONE NUMBER (and Area Code)  | 5. TITLE<br><input type="checkbox"/> M.D.<br><input type="checkbox"/> D.O.<br><input type="checkbox"/> O.D. | 6. EXAMINATION DATE(S)  | 7. WAS CATARACT SURGERY PERFORMED?<br><input type="checkbox"/> NO <input type="checkbox"/> YES | CONTACT LENS EXAM (if any)      |        |  |  |  |        |          |      |       |      |      |   |  |  |  |      |   |  |  |  |             |      |     |      |     |   |  |
| 8. CAN VISUAL ACUITY BE RESTORED TO 20/70 IN BETTER EYE WITH CONVENTIONAL EYEGLASSES?<br><input type="checkbox"/> NO <input type="checkbox"/> YES  |   | 9. DOES PATIENT REQUIRE A PRESCRIPTION CHANGE AT THIS TIME?<br><input type="checkbox"/> NO <input type="checkbox"/> YES |  |                                 |        |  |  |  |        |          |      |       |      |      |   |  |  |  |      |   |  |  |  |             |      |     |      |     |   |  |
| 10. DIAGNOSTIC CODE(S)   |   |   |  | AMOUNT PAID BY PATIENT          |        |  |  |  |        |          |      |       |      |      |   |  |  |  |      |   |  |  |  |             |      |     |      |     |   |  |
| 11. INDICATE DIAGNOSIS OR NATURE OF DISEASE, INJURY, OR VISION DISORDER. CODE NUMBERS INDICATE PROCEDURE   |   |   |  | 12. VISUAL ACUITY CORRECTED TO: |        |  |  |  |        |          |      |       |      |      |   |  |  |  |      |   |  |  |  |             |      |     |      |     |   |  |
| 13.<br><table border="1" style="width:100%; border-collapse: collapse; margin-top: 5px;"> <thead> <tr> <th colspan="5">DOCTOR'S PRESCRIPTION</th> </tr> <tr> <th>Sphere</th> <th>Cylinder</th> <th>Axis</th> <th>Prism</th> <th>Base</th> </tr> </thead> <tbody> <tr> <td>R.E.</td> <td style="text-align: center;">●</td> <td></td> <td></td> <td></td> </tr> <tr> <td>L.E.</td> <td style="text-align: center;">●</td> <td></td> <td></td> <td></td> </tr> <tr> <td>READING ADD</td> <td>R.E.</td> <td style="text-align: center;">+ ●</td> <td>L.E.</td> <td style="text-align: center;">+ ●</td> </tr> </tbody> </table> |   |   |  | DOCTOR'S PRESCRIPTION           |        |  |  |  | Sphere | Cylinder | Axis | Prism | Base | R.E. | ● |  |  |  | L.E. | ● |  |  |  | READING ADD | R.E. | + ● | L.E. | + ● | 14. I hereby certify that I have performed the services as indicated heron. |  |
| DOCTOR'S PRESCRIPTION  |   |   |  |                                 |        |  |  |  |        |          |      |       |      |      |   |  |  |  |      |   |  |  |  |             |      |     |      |     |   |  |
| Sphere   | Cylinder  | Axis  | Prism  | Base                            |        |  |  |  |        |          |      |       |      |      |   |  |  |  |      |   |  |  |  |             |      |     |      |     |   |  |
| R.E.   | ●   |   |  |                                 |        |  |  |  |        |          |      |       |      |      |   |  |  |  |      |   |  |  |  |             |      |     |      |     |   |  |
| L.E.   | ●   |   |  |                                 |        |  |  |  |        |          |      |       |      |      |   |  |  |  |      |   |  |  |  |             |      |     |      |     |   |  |
| READING ADD  | R.E.  | + ●   | L.E.   | + ●                             |        |  |  |  |        |          |      |       |      |      |   |  |  |  |      |   |  |  |  |             |      |     |      |     |   |  |
| DOCTOR'S SIGNATURE _____   |   |   |  | DATE _____                      |        |  |  |  |        |          |      |       |      |      |   |  |  |  |      |   |  |  |  |             |      |     |      |     |   |  |

**PART C—TO BE COMPLETED BY DISPENSER**

| 1. DISPENSER'S NAME (Last, First, Middle)                                   |                     | 2. TAXPAYER IDENTIFICATION NUMBER |                                 |                  |                 |   |                |                |            |               |
|---|---------------------|-----------------------------------|---------------------------------|------------------|-----------------|---|----------------|----------------|------------|---------------|
| 3. DISPENSER'S ADDRESS (Number, Street, City, State, and ZIP Code)          |                     |                                   | 4. PHONE NUMBER (and Area Code) |                  |                 |   |                |                |            |               |
| 5. PROFESSIONAL SERVICES:   |                     |                                   |                                 |                  |                 |   |                |                |            |               |
| MM  | DATES(S) OF SERVICE |                                   |                                 | Place of Service | Type of Service | PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) |                | DIAGNOSIS CODE | \$ CHARGES | DAYS OR UNITS |
|   | From DD             | YY                                | To DD                           |                  |                 | YY  | CPT/HCPCS      |                |            |               |
| 1   |                     |                                   |                                 |                  |                 |   |                |                |            |               |
| 2   |                     |                                   |                                 |                  |                 |   |                |                |            |               |
| 3   |                     |                                   |                                 |                  |                 |   |                |                |            |               |
| 4   |                     |                                   |                                 |                  |                 |   |                |                |            |               |
| 5   |                     |                                   |                                 |                  |                 |   |                |                |            |               |
| 6   |                     |                                   |                                 |                  |                 |   |                |                |            |               |
| 6. PATIENT'S ACCOUNT NUMBER   |                     |                                   |                                 |                  |                 | 7. TOTAL CHARGE   | 8. AMOUNT PAID | 9. BALANCE DUE |            |               |
|   |                     |                                   |                                 |                  |                 | \$  | \$             | \$             |            |               |
| 10. I hereby certify that I have performed the services as indicated heron. |                     |                                   |                                 |                  |                 |   |                |                |            |               |
| DISPENSER'S SIGNATURE _____   |                     |                                   |                                 |                  |                 | DATE _____  |                |                |            |               |