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# Absence Management Substitute QuickStart Guide

Sign In
ID or Username
PIN or Password
Sign In
I forgot my ID or username I forgot my PIN or password
Having trouble signing in?

#### **SIGNING IN**

Type <u>aesoponline.com</u> in your web browser's address bar or go to <u>app.frontlineeducation.com</u> if you have a Frontline Account.

The Sign In page will appear. Enter your ID/username and PIN/password and click **Sign In**.

#### **RECOVERING CREDENTIALS**

If you cannot recall your credentials, use the recovery options or click the "**Having trouble signing in?**" link for more details.

#### SEARCHING FOR AVAILABLE JOBS

You can review available jobs directly on the homepage. These potential jobs appear in green on the calendar and in list form under the "Available Jobs" tab.

To accept a job, click the Accept button beside the absence (or click Reject to remove a job from the list).

																	_							
	Ap	ril 201	8						Ma	y 2018	3						Jur	ne 201	8					
	SUN	MON	TUE	WED	THU	FRI	SAT		SUN	MON	TUE	WED	THU	FRI	SAT		SUN	MON	TUE	WED	THU	FRI	SAT	
	1	2	3	4	5	6	7				1	2	3	4	5							1	2	
•	8	9	10	11	12	13	14		6	7	8	9	10	11	12		3	4	5	6	7	8	9	►
	15	16	17	18	19	20	21		13	14	15	16	17	18	19		10	11	12	13	14	15	16	
	22	23	24	25	26	27	28		20	21	22	23	24	25	26		17	18	19	20	21	22	23	
	29	30							27	28	29	30	31				24	25	26	27	28	29	30	
2	Ava	ailab	le Jo	bs		1	So	che	edule	ed Jo	bs			2	Past	Jo	obs			0	Nor	n Wo	rk D	ays
Date 🔺					Time				D	uratior	n		Loca	tion								Filte	r)	
Barker, I	Bob																			[	XF	leject	<ul> <li>//</li> </ul>	ccept
Mon, 4/	Mon, 4/30/2018 11:00 AM - 6:00 PM						C	Full Day     Victoria County School District     Victoria County Community Schools												L ()				



#### GETTING HELP AND TRAINING

If you have questions, want to learn more about a certain feature, or want more information about a specific topic, click **Help Resources** and select **Frontline Support**. This opens a knowledge base of help and training materials.

#### ACCESSING ABSENCE MANAGEMENT ON THE PHONE

In addition to web-based, system accessibility, you can also find and accept available jobs, manage personal information, change your PIN number, and more, all on the phone.

#### When You Call into Absence Management

To call, dial **1-800-942-3767**. You'll be prompted to enter your ID number (followed by the # sign), then your PIN number (followed by the # sign).

When calling the Absence Management system, you can:

- Find available jobs Press 1
- Review or cancel upcoming jobs Press 2
- Review or cancel a specific job Press 3
- Review or change your personal information Press 4

#### When the Absence Management System Calls You

If an available job has not been filled by another substitute two days before the absence is scheduled to start, the system will automatically begin to call substitutes and try to fill the job.

Keep in mind, when the system calls you, it will call about one job at a time, even if you're eligible for other jobs. You can always call in (see "When You Call into Absence Management" section above) to hear a list of all available jobs.

Note: When the system calls, be sure to say a loud and clear "Hello" after answering the call. This will ensure that the system knows you picked up the call.

When you receive a call, you can:

- Listen to available jobs Press 1
- Prevent Absence Management from calling again today Press 2
- Prevent Absence Management from ever calling again Press 9

If you are interested in the available job, **Press 1**. You will be asked to enter your PIN number (followed by the # sign). The Absence Management system will list the job details, and you will have the opportunity to accept or reject the job.

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# Changing or Recovering Your PIN

You may occasionally need to change or recover your PIN, and this can be done in one of two ways.

The steps to update a PIN remain the same for both standard and multidistrict subs.

#### Change Via "Preferences"

If you are already logged in, you can review and update your PIN via the "Preferences" option in your side navigation.

Select the **Phone Credentials** option and enter a new, 6-digit PIN in the "New PIN" field. You must then re-enter the same 6-digit PIN in the "Confirm New PIN" field for verification purposes.

Once you enter the new PIN, click the **Save Changes** button to update your account.

Personal Info	Phone Credentials
Phone Credentials	The phone ID and PIN listed below are only used to sign in to the Absence Management phone system as a multiple district
Schools	substitute. Learn More about why you have separate phone sign in credentials.
Call Times	Phone Login ID: 4845556863
District List	Multi-District Phone PIN: 675837
	New PIN:
	Confirm New PIN:
	Clear Form Save Changes

#### Retrieve Via PIN Recovery

If you are unable to log in and view your phone credentials, you can request they be sent to your email from the **Absence Management PIN webpage** (https://www.aesoponline.com/forgot\_pin.asp).

Pin	
	Not sure what your ID is? - Try your phone number.
	Click 'Email PIN' to have your PIN emailed to you.
Employee Type	Substitute 🗸
Phone	
First Name	
Last Name	
_	
	Email PIN

Enter the phone number affiliated with your account and include your first and last name. Then, click the **Email PIN** button.

The system will send a recovery email where you can view your PIN.

Confused about the different between your PIN vs a Frontline ID account? Reference **this article (https://absence-help.frontlineeducation.com/hc/en-us/articles/360000913468)** to learn more.

# Finding Available Jobs

You can find and accept jobs in a few quick steps!

Click a hyperlink below to jump to that topic:

- Overview
- Locating Your Jobs
- Viewing Job-Related Details
- Accepting or Rejecting Jobs

### Overview

Absence Management offers both phone and web services. You can call in to the Absence Management system toll-free at **1-800-942-3767** or log in at **aesoponline.com** (http://www.aesoponline.com). These options provide the flexibility to proactively search for jobs and fill your schedule the way you want.

Abse	ence Management	Vict	toria (	Count	y Sch	ool D	istric	t ~															?	Melody Pond ~   〇 Multi-District View
$\ominus$																								
		Oc	tober	2016					N	oveml	ber 20	16					De	cembe	er 201	6				
		SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	N TUE	WED	THU	FRI	SAT		SUN	MON	TUE	WED	THU	FRI	SAT	
B								1			1	2	3	4	5						1	2	3	
to		2	3	4	5	6	7	8	6	7	8	9	10	11	12		4	5	6	7	8	9	10	
Q	•	9	10	11	12	13	14	15	13	14	15	16	17	18	19		11	12	13	14	15	16	17	
5		16	17	18	19	20	21	22	20	21	22	23	24	25	26		18	19	20	21	22	23	24	
153		23	24	25	26	27	28	29	27	28	29	30					25	26	27	28	29	30	31	
		30	31																					
		1	Ava	ailabl	e Joł	os		1	Sched	uled	Jobs			1	Past	Jol	bs			D No	on W	ork C	Days	
		Date				Т	ime			Dura	tion		Loca	tion										
		Banner	, Robe	rt Phy	vsics P	rofesso	or 🔳	) 🖸												🗙 Rej	ect	😽 See	Details	
		Fri, 10 Mon, 1	10/28/2016 - 6:00 AM - 1, 10/31/2016 3:00 PM			1 - 1	Full Day Victoria Count				oria County Community Schools													
						_																		

The system sends notifications about available jobs that align with your qualifications. Most employee absences are entered the day before the absence occurs, but employees can also enter their absences further out. Depending on your district's settings, you can discover available jobs that occur days, weeks, or even months in advance.

When a job for which you are qualified and available is entered, the Absence Management system will notify you about the new job over the phone and also via the online application. You can then choose to accept or reject the assignment.

Additional Resources: Finding Available Jobs (https://absencehelp.frontlineeducation.com/hc/en-us/articles/115003266187)

## Locating Your Jobs

The home page includes two places where you can access a list of jobs for which you are qualified and available to fill. Reference the "Available Jobs" option in the side navigation or locate the "Available Jobs" tab.

Abse	nce Mai	nage	ment	t	Victor	ria Co	unty S	Schoo	l Di	istrict	~									?	м	Me ulti-D	elody istric	Pond <b>View</b>	~   Q
<ul> <li>Э</li> <li>↓</li> </ul>		No	vemb	er 201	9					De	cemb	er 201	9					Jar	nuary	2020					
		SUN	MON	TUE	WED	THU	FRI	SAT		SUN	MON	TUE	WED	THU	FRI	SAT		SUN	MON	TUE	WED	THU	FRI	SAT	
5							1	2		1	2	3	4	5	6	7					1	2	3	4	
9	•	3	4	5	6	7	8	9		8	9	10	11	12	13	14		5	6	7	8	9	10	11	
22		10	11	12	13	14	15	16		15	16	17	18	19	20	21		12	13	14	15	16	17	18	
ණ		17	18	19	20	21	22	23		22	23	24	25	26	27	28		19	20	21	22	23	24	25	
		24	25	26	27	28	29	30		29	30	31						26	27	28	29	30	31		
	2	Ava	ailab	le Jo	obs		1	Sc	he	edule	ed Jo	bs			2	Pas	t Jo	obs			3	No	n Wo	ork D	ays
	Date	•				Time				D	uratior	1		Loca	tion								<b>T</b> Filte	r	
	Barker,	Bob	≣																			×	Reject	<b>~</b> /	Accept
	Thu, 11	/21/20	)19			11:00 6:00	AM - PM			C	Ð	Full D	ay	Phoe Rohi	enix So rrim H	thool [ ligh Sc	Distr choo	ict I							<b>€</b> Ø
	Barker,	Bob	Ξ	•																	×	Rejec	rt 🔌	See [	Details
	Thu, 12 Fri, 12/	2/5/201 6/2019	19 - 9			11:00 6:00	AM - PM			C	Ð	Full D	ay	Victo Galla	ria Co ahorn	ounty S Middle	Scho e Scl	ol Dis 100l	trict						• 9

## Viewing Job-Related Details

The "Available Jobs" section includes important position details such as the employee name, job location, work times, and more.

2 Available Jobs	1 Sched	uled Jobs	2 Past Jobs	3 Non Work Days				
Date 🔺	Time	Duration	Location	<b>T</b> ilter				
Barker, Bob 🗐				🗙 Reject 🗸 Accept				
Thu, 11/21/2019	11:00 AM - 6:00 PM	1 Full Day	Phoenix School District Rohirrim High School	<b>~</b> 9				
Barker, Bob 🔳 💿				★ Reject				
Thu, 12/5/2019 - Fri, 12/6/2019	11:00 AM - 6:00 PM	1 Full Day	Victoria County School District Gallahorn Middle School	€ 9				

#### ≫ Job Notes

Employees can attach important, job-related notes during the creation of their absence. A paper icon indicates when these notes are provided, and you can select the icon, as needed, to view the job-related details.

Barker, Bob				
Thu, 11/21/2019	11:00 AM - 6:00 PM	0	Full Day	Phoenix School District Rohirrim High School
Barker, Bob 🔳 🕣				
Thu, 12/5/2019 - Fri, 12/6/2019	11:00 AM - 6:00 PM	0	Full Day	Victoria County School District Gallahorn Middle School

Once selected, a pop-up message will appear.

Barker, Bob		_
₩) Thu, 11/21/2019	Notes	* Phoenix School District
	Please cover chapter 3. Thanks!	Ronirrim High School
Barker, Bob 🗏 😉		
Thu, 12/5/2019 - Fri, 12/6/2019	6:00 PM	Victoria County School District Gallahorn Middle School

#### ≫ Multi-Day Jobs

Some jobs in your list may occur over a period of multiple days, and the system identifies these opportunities with a circle icon that contains a plus inside it.

Barker, Bob				
Thu, 11/21/2019	11:00 AM - 6:00 PM	0	Full Day	Phoenix School District Rohirrim High School
Barker, Bob 🔳 🕀				
Thu, 12/5/2019 - Fri, 12/6/2019	11:00 AM - 6:00 PM	0	Full Day	Victoria County School District Gallahorn Middle School

Multi-day jobs do not have an "Accept" option that is immediately visible. You will first need to select the "**See Details**" button to view all the job's details, including the option to accept the position.

2 Available Jobs	1 Sched	uled Jobs	2 Past Jobs	3 Non Work Days					
Date 🔺	Time	Duration	Location	<b>T</b> ilter					
Barker, Bob 🗐				X Reject Accept					
Thu, 11/21/2019	11:00 AM - 6:00 PM	1 Full Day	Phoenix School District Rohirrim High School	<b>\$</b> 9					
Barker, Bob 🗏 😏				★ Reject See Details					
Thu, 12/5/2019 - Fri, 12/6/2019	11:00 AM - 6:00 PM	Full Day	Victoria County School District Gallahorn Middle School	<b>~</b> 9					

This selection will reveal each individual day for the job, as well as a new button, **Accept Multi-Day**.

2 Available Jobs	1 Sched	uled Jobs	2 Past Jobs	3 Non Work Days
Date 🔺	Time	Duration	Location	<b>T</b> ilter
Barker, Bob 🔳				X Reject
Thu, 11/21/2019	11:00 AM - 6:00 PM	Full Day	Phoenix School District Rohirrim High School	<b>~</b> 9
Barker, Bob 🔳 😏			🗙 Reject 🗸	Accept Multi-day 🕅 Hide Details
Thu, 12/5/2019	11:00 AM - 6:00 PM	Full Day	Victoria County School District Gallahorn Middle School	<b>~</b> 9
Fri, 12/6/2019	11:00 AM - 6:00 PM	Full Day	Victoria County School District Gallahorn Middle School	<b>€</b> 9

#### >> Phone Number and Map

In each job listing, you can select a **green phone** icon to reference the school's phone number or click the **orange map** icon to open Google maps and review the directions. \*A gray icon indicates that the number or map is not available. These availability options are determined by your district.

2 Available Jobs	1 Sched	uled Jobs	2 Past Jobs	3 Non Work Days
Date 🔺	Time	Duration	Location	<b>Filter</b>
Barker, Bob 🗐				X Reject
Thu, 11/21/2019	11:00 AM - 6:00 PM	Full Day	Phoenix School District Rohirrim High School	<b>€</b> Ø
Barker, Bob 🔳 😏			🗙 Reject 🗸	Accept Multi-day
Thu, 12/5/2019	11:00 AM - 6:00 PM	Full Day	Victoria County School District Gallahorn Middle School	S. 9
Fri, 12/6/2019	11:00 AM - 6:00 PM	Full Day	Victoria County School District Gallahorn Middle School	S. 9

## Accepting or Rejecting Jobs

Now that you have seen the job details, you are ready to accept or reject the job.

#### ≫ Rejecting a Job

To reject a job, all you have to do is click the **Reject** button beside the listing. The rejection of a job causes it to disappear from your available jobs, and you will not see it again.



#### >> Accepting a Job

To accept a job, click the green **Accept** button on the right side of the job listing.



Once a job is accepted, you will see a confirmation number at the top of the page. (\*If there is a file attached to the absence, you will also see a link to view the attached file.) This pop-up will remain on your screen until you dismiss it. Click the "**x**" next to "Dismiss Message" to close the confirmation.



# Setting and Changing Call Times

By default, Absence Management calls you for jobs during the time period set up by your school district. You can customize these times or turn off calling altogether.

If you wish to edit your options, simply click the **Preferences** option on the home page.

Absence Management	Victoria Countỵ	/ Scho	ol Dis	trict ·	~														?	Mu	Melo Iti-Dis	ody Po trict V	ond ~   iew	Ŷ
NAVIGATION																								
ි Home		Mar	v 2017	7					Ju	ne 201	7					J	uly 201	7						
🖞 Available Jobs		SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	SAT	SU	N MON	TUE	WED	THU	FRI	SAT		
🗟 History			1	2	3	4	5	6					1	2	3							1		
Q Feedback	•	7	8	9	10	11	12	13	4	5	6	7	8	9	10	2	3	4	5	6	7	8	►	
්රා Preferences		14	15	16	17	18	19	20	11	12	13	14	15	16	17	9	10	11	12	13	14	15		
tes melences		21	22	23	24	25	26	27	18	19	20	21	22	23	24	16	17	18	19	20	21	22		
		28	29	30	31				25	26	27	28	29	30		23	24	25	26	27	28	29		
																30	31							

Now, click **Call Times** in side menu and select a district, if applicable.

Personal Info	Call Time	es Victoria	a County Scho	ool District	¢ Ac	ccept phone calls fo	or available jobs? ⊙Yes ◯No
Credentials	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Schools Call Times	Call times for Vi	ctoria County Scł	nool District				
<b></b>				Morning			
District List	No Calls	5:30 AM - 12:00 PM	No Calls				
				Evening			
	4:00 PM - 10:00 PM	No Calls	No Calls				
	My Preferences						
	District Call Times						
	Edit						

Absence Management displays your district's default morning and evening call times. Click the **Edit** button to change your call time settings and edit each day, as needed.

Call Time	es	Victoria	a County Scho	ol District	<b>~</b> A	Accept phone calls for available jobs? • Yes O No						
Sunday	Monda	ay	Tuesday	Wednesday	Thursday	Friday	Saturday					
Call times for Vi	ictoria C	County Sci	hool District									
	Morning											
No Calls	5:30 A 12:00	M - PM	5:30 AM - 12:00 PM	No Calls								
				Evening								
4:00 PM - 10:00 PM	4:00 P 10:00	'M - PM	4:00 PM - 10:00 PM	4:00 PM - 10:00 PM	4:00 PM - 10:00 PM	No Calls	No Calls					
My Preferences												
No Calls	No Ca	lls	No Calls	No Calls	No Calls	No Calls	No Calls					
Edit	Edit		Edit	Edit	Edit	Edit	Edit					

This actions brings up a window where you determine daily call times.

Call Tim	es	Your Call Time Preferences for Sunday ×	alls for available jobs? ○Yes ●No
Sunday	Mond	District Call Times	Saturday
Call times for V	ictoria	Morning: 5:30 AM to 12:00 PM	
		Evening: 4:00 PM to 10:00 PM	
	5:30	My Preferences	
No Calls	12:00	On't Call Me	NO Calls
		Call me during the district call times	
4:00 PM - 10:00 PM	4:00   10:00		No Calls
My Preferences		Call me between and	
		Cancel Apply To All Apply only to Sunday	
No Calls	No Ca	Cancel Apply to An Apply Only to Sunday	No Calls
Edit	Edit	Edit Edit Edit	Edit

• **Don't Call Me** - Choose this option for absence management to not call on the selected weekday.

- Call me during the district call times Make this selection to return call times to the district's default setting.
- **Call me between** Enter the earliest and latest times absence management can send a call notification.

Once you pick your settings, you have two options:

- Apply to All This setting applies these particular settings to every day of the week.
- Apply only to This option only applies your settings to the selected workday.

#### **Turning Off Calling**

The system provides two additional call time options in the top right corner of the page. You can either continue to accept incoming calls or disable the feature.

Call Time	es	Victor	ia County Scl	nool District	~	Accept phone ca	alls for available jobs? ● Yes ○ No
Sunday	Mond	ay	Tuesday	Wednesday	Thursday	Friday	Saturday
Call times for V	ictoria (	County S	chool District				

Determine your preferences and select the "No" option if you wish to completely turn off calls from absence management.

A pop-up box will appear. click **OK** in the confirmation box to confirm this change.



This action causes absence management to no longer call with job offers but you can still search for jobs online.

# Why Am I Not Receiving Calls for Jobs

Job visibility depends on multiple district-controlled factors. The Absence Management system is designed to reflect these district preferences and to help substitutes proactively search for jobs on the website or over the phone (by calling into the 800 number).

You can always **check for jobs (https://absencehelp.frontlineeducation.com/hc/en-us/articles/115003266187)** on the website or by calling into (800) 942-3767 (for US substitutes) or (877) 264-6562 (for Canadian substitutes).

## **Receiving Phone Calls**

The system calls substitutes as a last resort to fill a job. These phone calls typically start two evenings prior to the start of a job, and the call offerings will only be sent if you can see the absence as an available job on the website.

## Troubleshooting a Lack of Calls

Lack of calls can occur for a few different reasons, but fortunately, you can check a few settings to ensure you maximize your opportunities to receive these calls.

#### District Availability

As a general rule, keep in mind that a lack of calls may result from an overall lack of available jobs in the district. Even with your settings optimized, the number of available jobs can affect your call frequency.

Manage Call Times

Your call time availability can potentially limit how often the system contacts you. We recommend you review your call time settings by accessing "**Preferences**" and selecting the **Call Times** option.

Abse	nce Management	<b>t</b> Victoria Co	ounty School Distr	ict ~			(?) Multi-D	elody Pond ~ vistrict View	Ç
$\ominus$									
☆ 20	Personal Info Phone	Call Tin	nes Victor	ria County Sch	ool District	\$	Accept phone cal	ls for available jobs? Yes oNo	?
Ð	Credentials	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	d,
Q	Schools Call Times	Call times for	Victoria County S	chool District					
鐐	District List				Morning				
	District List	No Calls	5:30 AM - 12:00 PM	No Calls					
					Evening				
		4:00 PM - 10:00 PM	No Calls	No Calls					
		My Preferenc	es						
		No Calls							
		Edit							

As depicted in the previous image, this substitute has their phone calling turned off. This is indicated by the "Accept phone calls for available jobs?" radio button selection of "No" and "No Calls" displayed in the "My Preferences" cells.

If you select the "Yes" radio button, corresponding to the "Accept phone calls for available jobs?" field, then, as depicted in the following image, their calling would be turned back on. This is indicated by "District Call Times" displayed in the "My Preferences" cells.

Abse	ence Management	Victoria Cou	nty School Distrie	ct ~			Melo Multi-Dis	ody Pond ~   🖓 trict View
$\ni$								
₲ 200	Personal Info Phone	Call Tim	<b>es</b> Victori	a County Scho	ol District	A	ccept phone calls	for available jobs? Yes No
Ð	Credentials	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
2	Schools Call Times	Call times for V	ictoria County Sc	hool District				
鐐	District List				Morning			_
din M	District List	No Calls	5:30 AM - 12:00 PM	No Calls				
					Evening			
		4:00 PM - 10:00 PM	No Calls	No Calls				
		My Preferences	i i					
		District Call Times						
1		Edit						

#### ➡ Review School Settings

You can also reference your "Schools" section (found within "Preferences") to ensure your setup allows you to see jobs for multiple locations.

As you view these options, ensure the "Show me assignments at the schools selected below" radio button is selected *and* that the applicable locations are selected.

You will only receive job opportunities at locations that are selected in this list.

As depicted in the following image, the "Show me assignments" option has been selected and every school is now marked as a Preferred School for the substitute. This means the sub can "see" jobs in every school throughout the district.

Abse	ence Management	Victoria County School District 🗸	?	Melody Pond ~ Multi-District View	Ç
() ()	Baraanal Info				-
2 <b>2</b> 2	Phone Credentials	Schools Victoria County Scho	ol District	\$	4
چ ک	Schools Call Times	<ul> <li>Show me assignments at the schools selected below.</li> <li>I don't want to see assignments at the schools selected</li> <li>Select All None</li> </ul>	l below.		
	District List	<ul> <li>Victoria County Community Schools</li> <li>Administration Building</li> </ul>			Ι
		Beacon School     Haverton Preschool     Haverton School			
		<ul> <li>VC Elementary Schools</li> <li>Coal Hill School</li> </ul>			
		<ul><li>Columbia Elementary School</li><li>Duquesne Elementary School</li></ul>			
		Jaspers Elementary School			┛

#### Additional Help

If you still do not receive calls, we recommend you contact your District Administrator to determine whether any jobs have been made available. If overarching problems with district visibility have occurred, your District Admin can communicate with Frontline Support to adjust district settings, as needed.

You can contact your District Administrator by selecting the "?" icon in the top right corner of your application. From here, you will find your organization's call options.

Abse	ence Management	Victoria County School District ~		?	Melody Pond ~ Multi-District View
$\ominus$			HELP RESOURCES		
쉾	Personal Info		CONTACT YOUR ORGANIZATION		
20	Phone		Victoria County School District		
D	Schools	Show me assignments at the school	Phone: (555) 849-9075		
Q	Call Times	O I don't want to see assignments at t	( Frontline Support		
छ	District List	Select All None	0		
如		Victoria County Community Schools	8		

# Adding and Removing Non-Work Days

"Non-Work Days" indicate when you are not available to work as a substitute, and they inform the system to *not* offer you jobs on those days.

You can view your current non-work days or make a new entry via the "Non-Work Days" tab on the homepage. \*Note, you will see a number on the tab that indicates how many non-work days you have scheduled for the past 30 days, as well as any non-work days scheduled for a future date.

Abse	ence Mar	nagei	ment	: \	/ictori	ia Cou	unty S	choo	l Di	strict	~									?	N	Me Iulti-D	lody l istrict	Pond View	~   \bar{\bar{\bar{\bar{\bar{\bar{\bar{
$\ominus$		No	vemb	er 202	20					De	cembe	er 202	20					Jai	nuarv	2021					
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To create a new non-work day, click the **Add Non-Work Day** button. This selection opens a window where you can enter your details.

	No	vembe	er 202	20			Add Non-Work Day		Jan	uary	2021					
	SUN	MON	TUE	WED	THU	FRI		٢	UN	MON	TUE	WED	THU	FRI	SAT	
	1	2	3	4	5	6	Date 11/6/2020		L					1	2	
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	15	16	17	18	19	20	From 🗹 All Day		10	11	12	13	14	15	16	
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							Phoenix School District		31							
							Victoria County School District		Ŀ			_	_	_	_	
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This list	shows	non-v	vork d	ays fo	r the p	ast 30							Đ	Add	Non-W	ork Day
Date					Time		Cancel	Save	trict	S						
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To create a single Non-Work Day...

Single Non-Work Day	
Date	Type the date into the box or use the calendar icon to select the date.
From/To	Enter the start and end times for when you cannot work. *You must un-check the "All Day" box to edit the times for individual days.
Reason	Enter the reason for your non-work day. (This info is not required.)

Multi-district subs will indicate whether this non-work day applies to one or more of their districts.

Click the **Save** button when you are ready to save the non-work day.

#### Repeating Non-Work Days

Non-work days can also be scheduled to repeat, as needed. As an example, you may wish to remove your availability for a specific weekday during the upcoming month - i.e. each Tuesday, or you may wish to remove your availability for an extended time period - i.e. today until the end of the month.

When creating the Non-Work Day, you will choose the initial calendar start date and click the checkbox for "Repeat." The system will indicate the day when the Non-Work entry begins and provide an additional calendar box for when the Non-Work days should end.

	No	vemb	er 202	20			Add Non-Work Day	×	Jan	uary	2021					
	SUN	MON	TUE	WED	THU	FRI			SUN	MON	TUE	WED	THU	FRI	SAT	
	1	2	3	4	5	6	Date 11/16/2020							1	2	
4		9	10	11	12	13	Repeat 🗹 every 🔿 day		3	4	5	6	7	8	9	
	15	16	17	18	19	20	Monday		10	11	12	13	14	15	16	
	22	23	24	25	26	27	Until 12/14/2020		17	18	19	20	21	22	23	
	29	30					From 🛛 🗹 All Day		<b>2</b> 4	25	26	27	28	29		
							to		31							
						_	at									
0	) Ava	ilab	le Jo	bs		1	Phoenix School District		s			1	Nor	n Wo	ork Da	iy:
<sup>-</sup> his list	shows	non-v	vork d	ays fo	r the p	ast 30	Victoria County School District						Ģ	Add	Non-Wo	ork
Date					Time		Reason									
Fri, 11/0	6/2020				All Da	ay			Trair	ning D	istrict					
_	_	_	_		_	_	Cancel Sav	e		_	_	_	_	_		

Choose the "day" option if you want to take a recurring series of days (i.e. day "X" until day "Z"). Or, select the calendar day indicated (i.e. "Monday," etc.) if you only want to take Mondays off for a recurring amount of time.

You can then indicate the start/end times for the non-work day, enter the location(s) where these non-work days apply (if you work as a multi-district sub), and provide an optional reason for the entry.

Remember to click **Save** once you are finished.

Removing a Non-Work Day

If you created a non-work day in error, the entry can be removed via the "Non Work Days" tab.

Keep in mind, you will only see a "Remove" option if your district has enabled this permission. Restrictions may occur due to absence-request timeframes, etc. Please contact your district Administrator for assistance.

If the permission is enabled, click the **Remove** button for the day you want to delete.

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	Fri, 11/	6/2020	)			All Da	ay			Phoenix School District																
	Mon, 1	1/16/20	020			All Da	ay						v	ictoria	Coun	ity Scho	ol [	Distric	t					×	temove	
	Mon, 1	1/23/20	020			All Da	ay						v	ictoria	Coun	ity Scho	ol [	Distric	t					×	temove	
	Mon, 11/30/2020 All Day											v	ictoria	Coun	ity Scho	ol E	Distric	t				X Remove				
0	Mon, 12/7/2020 All Day								Victoria County School Dis							Distric	t			X Remove						
© 2020	Mon, 12/14/2020 All Day										Victoria County School District										× Remove					

A confirmation box will appear. Click **Remove** to confirm.

O Available Jobs	1 5	Scheduled Jobs	1 Pas	t Jobs	6 Non Work Days
This list shows non-work days for	r the past 30 day	vs. View more by clicking th	e History tab		+ Add Non-Work Day
Date	Time	Remove Non-W	ork Day ×		
Fri, 11/6/2020	All Day	Are you sure you want t	o remove this	oes Training Distri	ct
Mon, 11/16/2020	All Day	day? This action cannot	be undone.	pol District	× Remove
Mon, 11/23/2020	All Day	Cancel	× Remove	ool District	× Remove
Mon, 11/30/2020	All Day		Victoria County Sch	ool District	× Remove
Mon, 12/7/2020	All Day		Victoria County Sch	ool District	× Remove
Mon, 12/14/2020	All Day		Victoria County Sch	ool District	× Remove

# Choosing Preferred Schools

A school preference list identifies the locations within a district where you do and do not want to work. You can manage your list by selecting the **Preferences** option in the side navigation.

New substitutes will see jobs at all schools by default. You do *not* have to make any changes if you wish to maintain full visibility.

Absence Management	∕ictoria County	' Scho	ol Dis	trict ·	~													1	?	Mul	Melo ti-Dist	ody Po trict Vi	ond ∽ iew	Ŷ
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斺 Home		Ma	v 201	7					Jur	ne 201	7					Ju	lv 201	7						
👃 Available Jobs		SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	SAT		
🗟 History			1	2	3	4	5	6					1	2	3							1		
Q Feedback	•	7	8	9	10	11	12	13	4	5	6	7	8	9	10	2	3	4	5	6	7	8	►	
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		28	29	30	31				25	26	27	28	29	30		23	24	25	26	27	28	29		
																30	31							

Once you access the Preferences section, select **Schools** in the side bar and choose a district, if applicable.

Personal Info Phone Credentials	Schools
Schools Call Times District List	Phoenix School District Victoria County School District

The "Schools" section includes two options at the top of the page. The first option will allow you to select all the locations where you wish to see assignments. The second list

indicates the places where you do *not* want to see jobs. Click the radio button to alternate between these two lists.

Personal Info Phone Credentials	Schools Victoria County School District 🗘 Cancel 🗸 Save
Schools	<ul> <li>Show me assignments at the schools selected below.</li> <li>I don't want to see assignments at the schools selected below.</li> </ul>
Call Times	Select All None
District List	Victoria County Community Schools
	Administration Building
	Beacon School
	Haverton Preschool
	Haverton School

You can now add or remove the necessary locations.

While you cannot manually remove a district at this time, the location selector allows you to limit locations for a given district. This means you could potentially remove all locations if one district no longer applies. However, please do so with caution as this determines what jobs you can and cannot view.

Click the checkboxes to identify the individual schools that you do or do not want to see (or click the **All** or **None** button to collectively add/remove all the locations in your list).

In the example below, the substitute wants to view all district locations *except* those that occur at elementary schools in the Victoria County district.



Once you are finished, click **Save** to record your changes.