

Need to contact an employee support specialist right away?

TRY LiveCONNECT



FEATURES INCLUDE:

- Instant connection to our staff experts
- Convenience of an online interface
- The privacy of an online chat
- Additional assistance via telephone if needed
- Support for you, as well as those in your family
- Third-party automated translation service into more than 100 languages

Access to the employee support resource and referral service isn't limited to the telephone. Our LiveCONNECT feature delivers assistance via online instant messaging. From our comprehensive employee support website, simply click on the LiveCONNECT icon to immediately be connected to one of our many employee support experts who can answer questions and offer solutions.

- Log on to your website: bcares.helpwhereyouare.com
COMPANY CODE: **wilsoncares**
- Click on the LiveCONNECT icon located on the upper right
- Fill in required fields in the box that pops up
- Select *Service* from drop-down menu
- Start online dialogue with our experts

