



K-12 STUDENT DEVICE DAMAGES & INSURANCE: Because accidents happen!

If a student damages or loses a VCS-owned device or charging cord, a standardized repair fee will be charged to the family. VCS strongly recommends that families purchase annual device insurance for \$30/student to reduce the cost of fines assessed for a damaged/lost device. Families eligible for income-based services will be enrolled at no cost. Consider the cost savings in the Repair Fee table below:

Fee Structure for Damaged/Lost VCS Devices			
WITHOUT VCS Insurance Coverage		WITH VCS Insurance Coverage*	
Cost of replacing a charging cord is \$25		Cost of replacing a charging cord is \$25	
Level 1: mild damage (broken hinges, clogged or broken power jack). For each event:	\$50 laptop \$80 iPad	1 st Offense, regardless of level of damage or device type	waived
Level 2: moderate damage (cracked/broken keyboard, broken base enclosure, bezel, or touchpad). For each event:	\$100 laptop \$80 iPad	2 nd offense, regardless of level of damage or device type	\$25.00
Level 3: severe damage (cracked screen, water/liquid damage, damage to motherboard, USB/AC ports). For each event:	\$200 laptop \$200 iPad	3 rd offense, regardless of level of damage or device type	\$50.00
Level 4: Lost/Stolen: If stolen, family must report it to police & submit documentation of police report to VCS to avoid fees. For each event:	\$500 laptop \$250 iPad	4 th offense and all subsequent offenses	\$100.00
		Lost/Stolen: If stolen, family must report it to police & submit documentation of police report to VCS to avoid fees.	\$150.00
*NOTE: Insurance does NOT cover any fines resulting from neglectful or malicious damage to VCS technology.			

How it Works. At the start of the school year, all K-12 students will see a \$30 invoice automatically appear in the Purchase & Pay tab inside the Parent Portal. A zero-dollar invoice will be posted for families eligible for income-based services. Families opting for insurance coverage will have 30 days to pay after the first day of school or from enrollment date, whichever is later. After the 30-day payment period, any unpaid device insurance invoices will be voided. All invoices are paid online with a credit card (including an additional processing fee) or with cash on school campus. Purchase of device insurance is encouraged, but not required.

Do you qualify for free device insurance? Volusia makes sure that our students have access to every opportunity, regardless of their financial situation. If your family wishes to be considered for free device insurance based on income, please complete the [Income-based Services Request](#) or scan the code. If a family has a direct certification letter that was mailed to your home, you do not need to complete this form. The letter can serve as income verification at your student's enrolled school.

Available in Parent Portal. All families are expected to set up a VCS Parent Portal account for accessing student courses, grades, attendance, forms, and payment options. Directions for Parent Portal available [Portals - Volusia County Schools \(vcsedu.org\)](#) or scan code here.

- **Technical Note:** It has been reported that for a smoother experience, users should access Parent Portal from an Internet browser rather than through the mobile app.

For more information about student devices in VCS, please visit [Beginning of School Year Forms - Volusia County Schools \(vcsedu.org\)](#)

