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## A Sub's Guide to Red Rover Text Messaging



Rich Kolmus

6 months ago · Updated

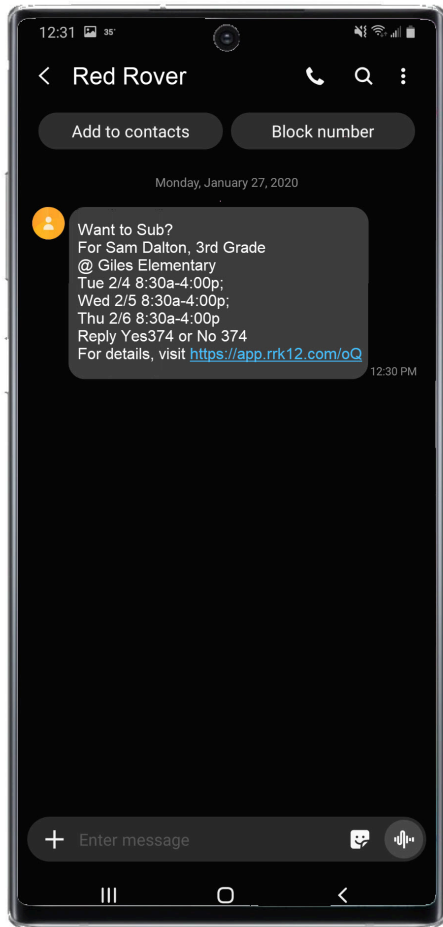
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### Topics Covered in this Article:

1. The Welcome Text
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### The Welcome Text

Subs who have a **mobile phone number on record** in Red Rover will receive a Welcome text notification when their school district first implements Red Rover. The system will also check to see if your phone number is a mobile number when a subs phone number on record is changed.



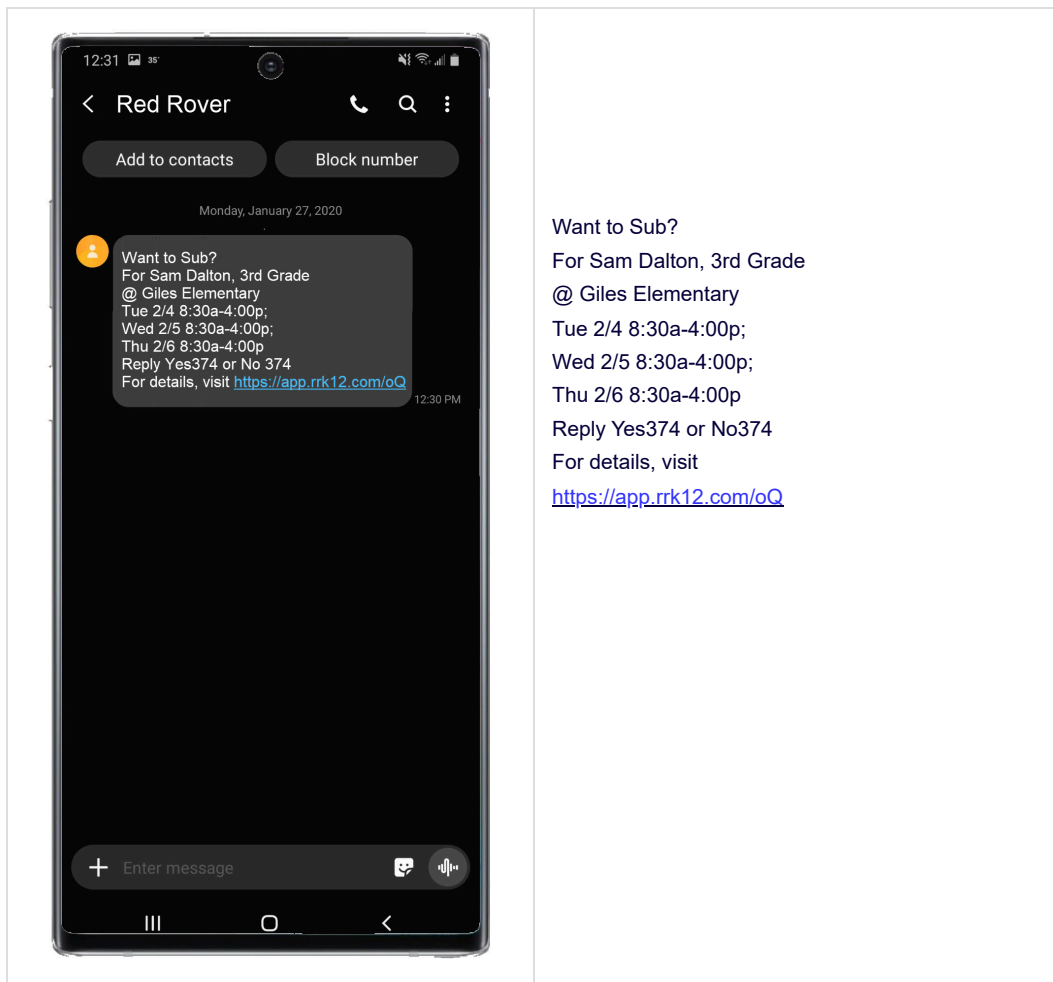
Hi [Your Name],

[Your District Name] is using the Red Rover substitute placement system. We will notify you about available assignments at this number.

To opt-out, text STOP. To pause temporarily, text PAUSE.

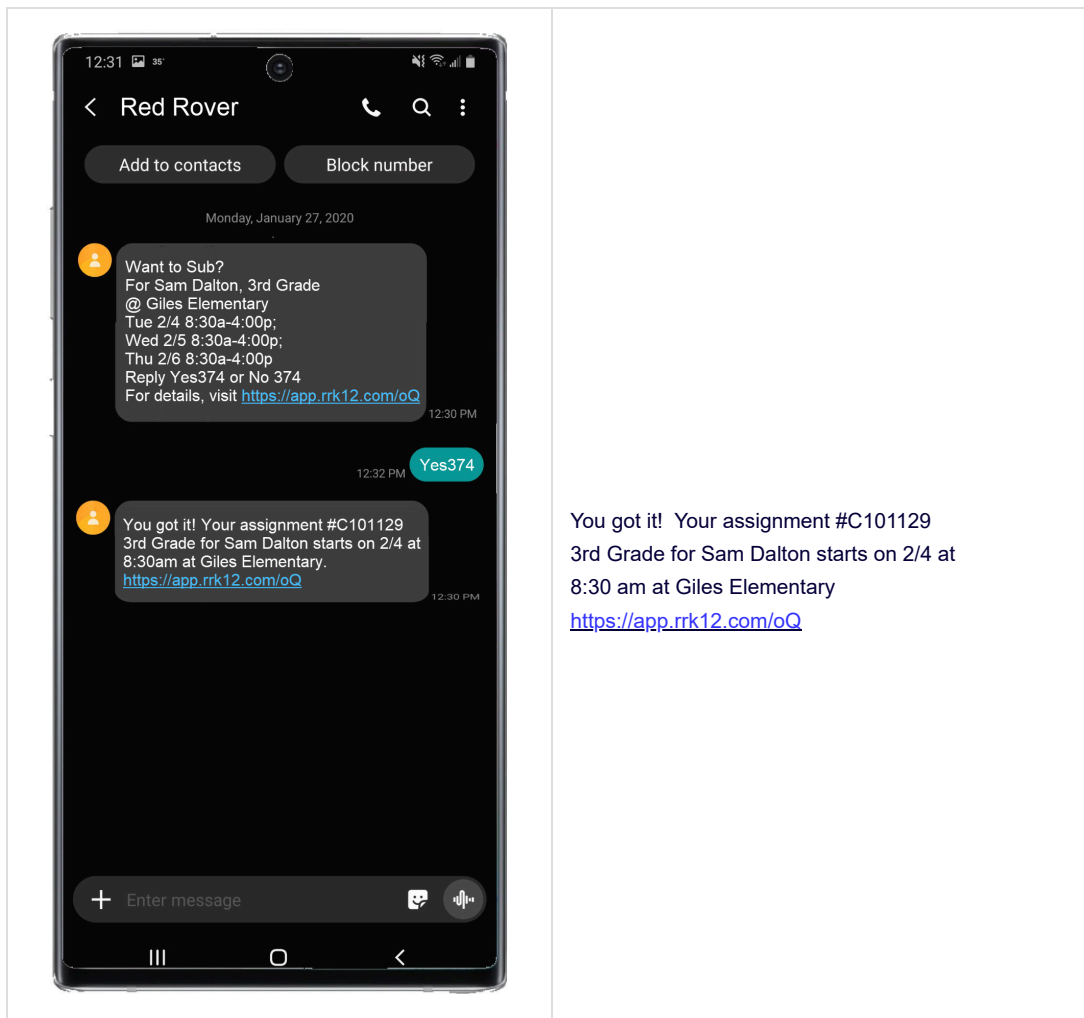
## Accepting Jobs by Text Message

Once you have received the welcome text, Red Rover will notify you of available jobs as they become available to you in Red Rover.



### To accept or Dismiss a Job:

- To accept a job, text the **Yes[code]**.
- To dismiss the job, text the **No[code]**.
- If Red Rover is able to assign you to the job, you will receive a reply that includes the **Confirmation number** for the job.

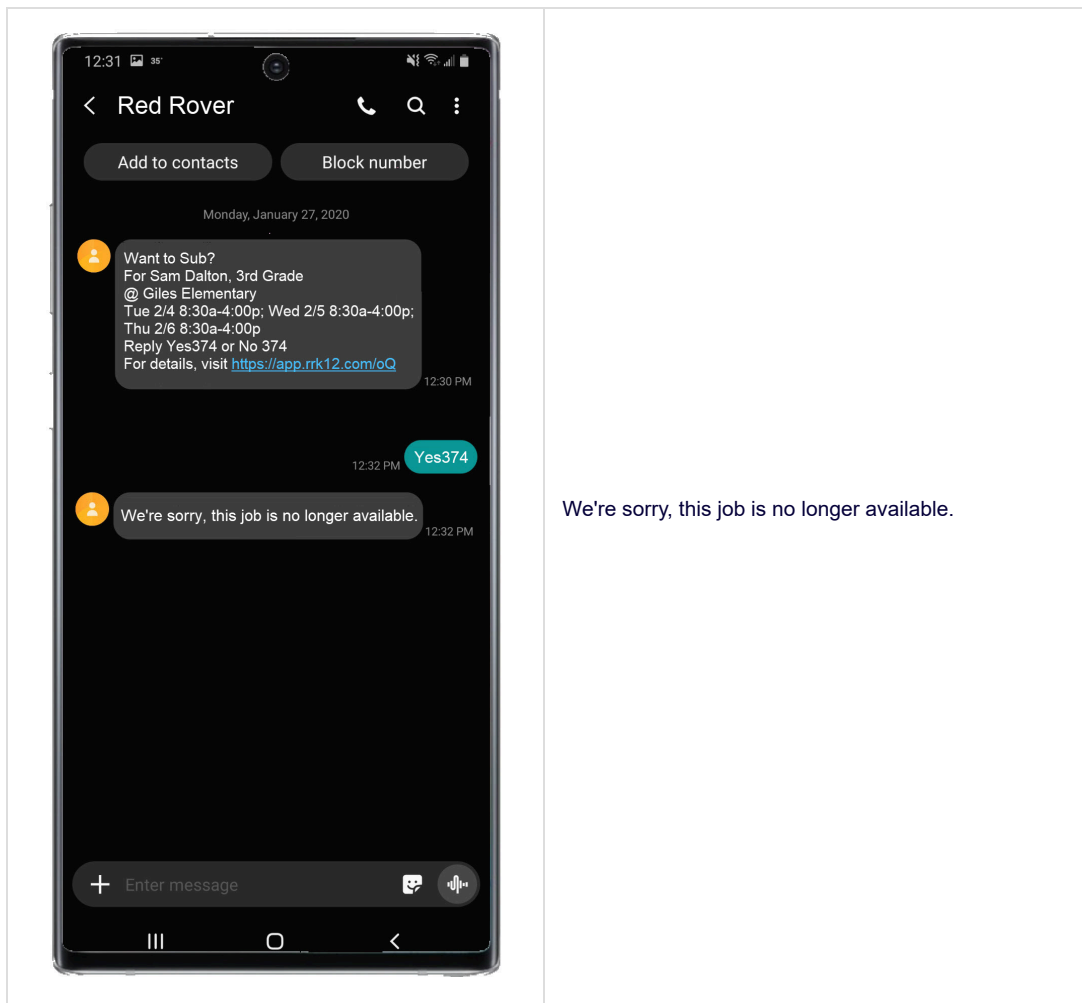


You got it! Your assignment #C101129  
3rd Grade for Sam Dalton starts on 2/4 at  
8:30 am at Giles Elementary  
<https://app.rrk12.com/oQ>

- If you have a smart phone, you can click the link in the text to see this job on the Red Rover website, where you will have the opportunity to Accept or Dismiss the assignment.

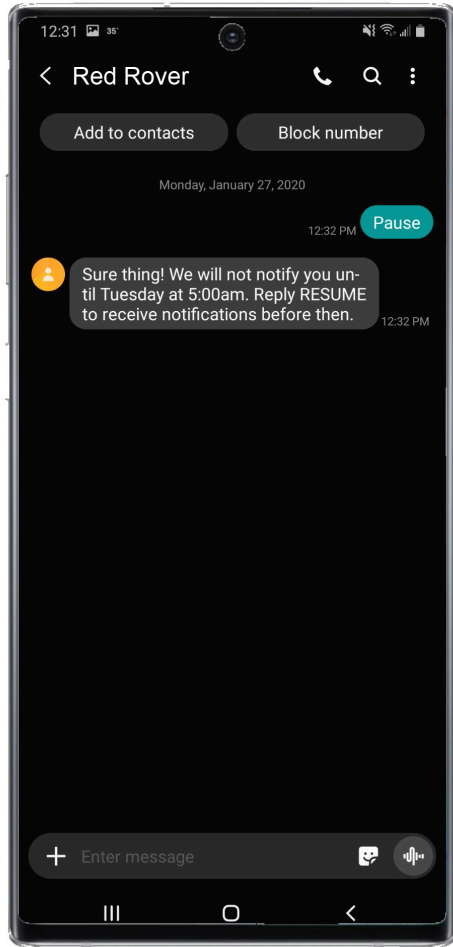
### **If the job is no longer available:**

There will be times in which another substitute gets the job or an administrator suspends the job for any number of reasons. If so, Red Rover will let you know that it was unable to assign you to the job.



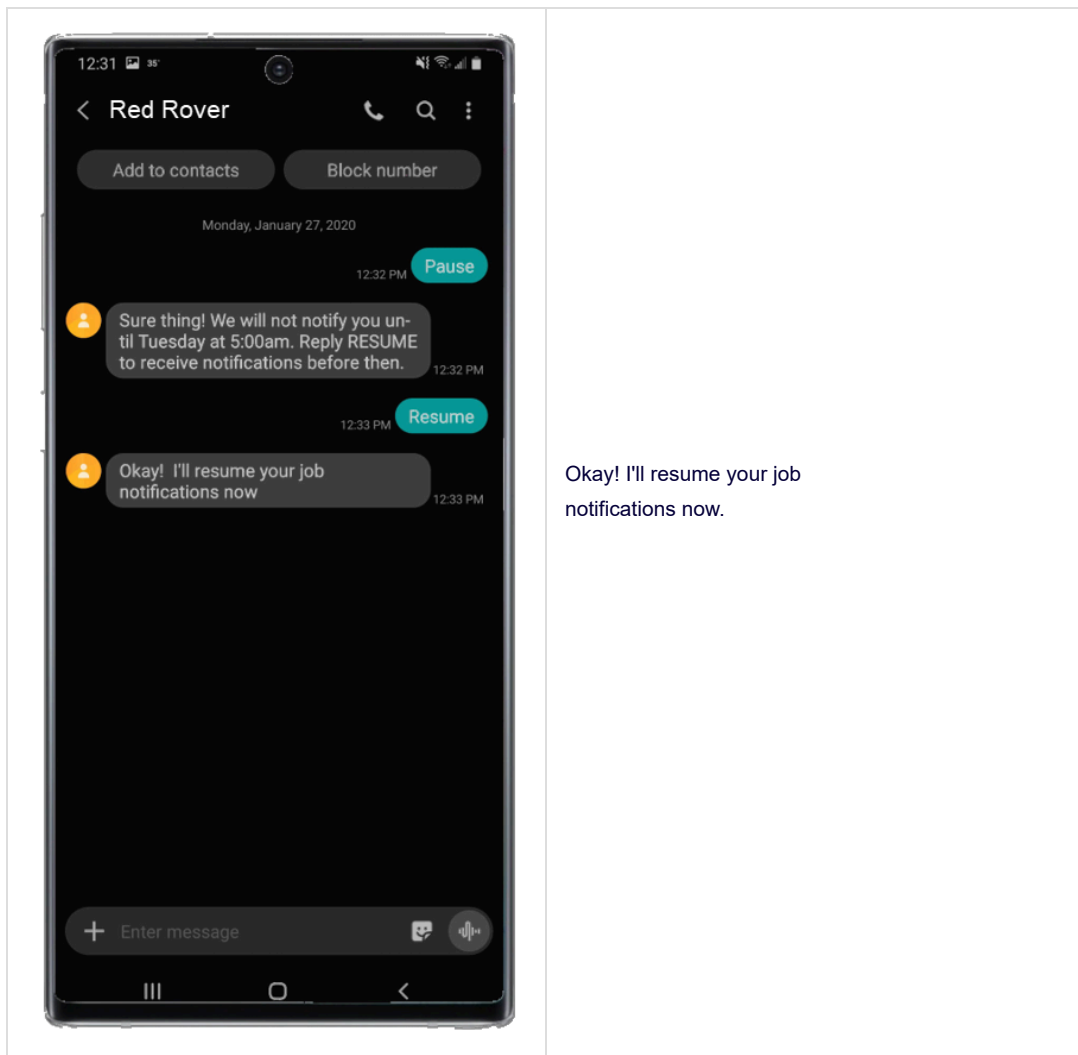
## Pausing and Resuming Text Messaging

- If you would like to **temporarily pause** text messaging from the Red Rover system, the Pause feature will stop notifying you by text message until 5:00 am.
- If you reply **PAUSE** at 8:00 pm, Red Rover will stop texting you for additional jobs for the next 9 hours.
- If you were to text **PAUSE** at 3:00 am, Red Rover will only stop texting you for the next 2 hours.



Sure thing! We will not notify you until Tuesday at 5:00.  
Reply RESUME  
to receive notifications before then.

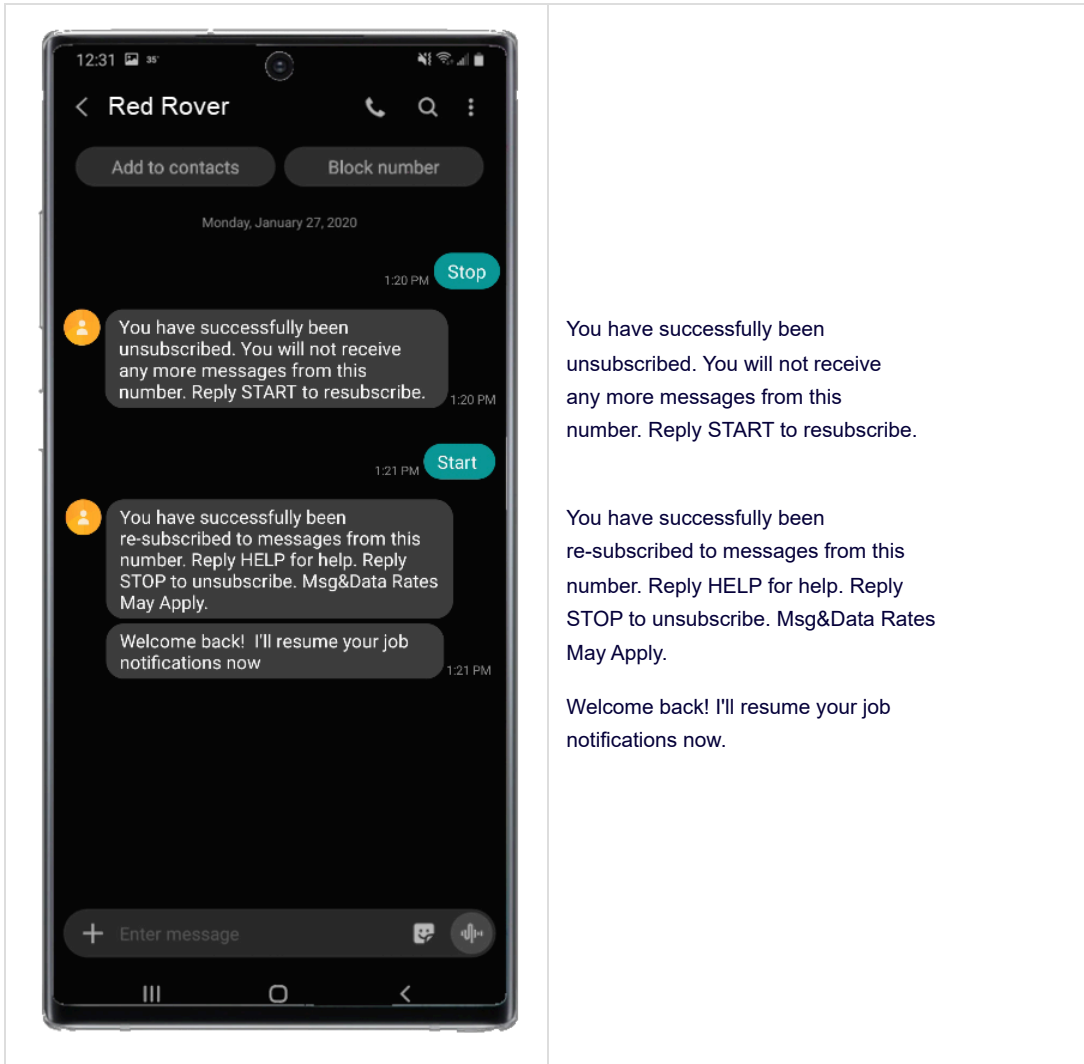
- If you change your mind you can always tell Red Rover to **RESUME** the texting service.



Okay! I'll resume your job notifications now.

## Stopping and Restarting Text Messaging

If you would like to stop all text messaging from the Red Rover system, reply **STOP**. This will stop all text messaging to your phone number. To restart texting at any time, text **START** to **+1 (484) 229-2288**



You have successfully been unsubscribed. You will not receive any more messages from this number. Reply START to resubscribe.

You have successfully been re-subscribed to messages from this number. Reply HELP for help. Reply STOP to unsubscribe. Msg&Data Rates May Apply.

Welcome back! I'll resume your job notifications now.

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