# Northwest Mississippi Community College (IOTA)

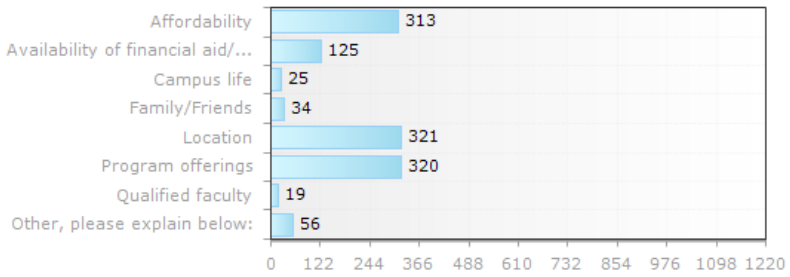
Evaluation Session: Spring 2024 - Student Satisfaction

**Spring 2024 - Student Satisfaction - STSAT-SP24 - Student Satisfaction Survey: Research, Northwest**

**View Comments**

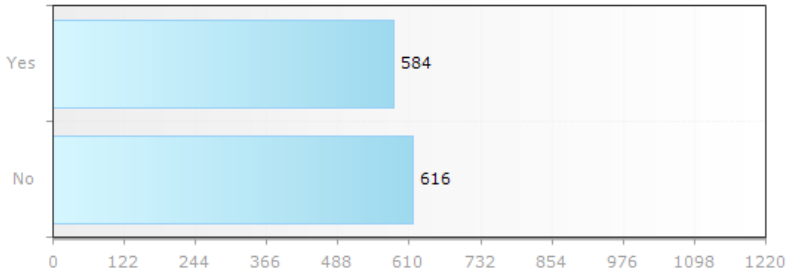
What is the main reason you chose Northwest?

| | |
|---|---|
| Course Average: | 4.02 |
| Institution-Wide Average: | 4.02 |
| Course Standard Deviation: | |
| Institution-Wide Standard Deviation: | 2.23 |
| Interpolated Median: | 4.84 |
| Minimum Value: | 1.00 |
| Maximum Value: | 8.00 |
| Low Response: | |
| High Response: | |
| Response Count: | 1213 |



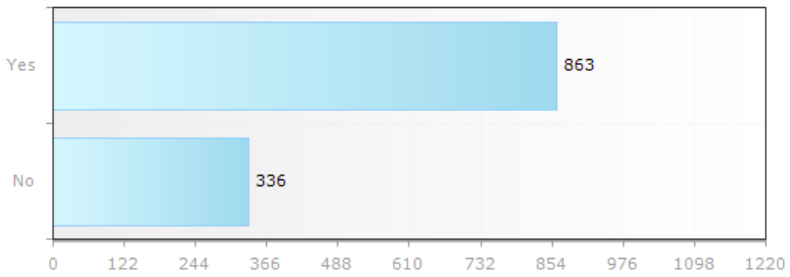

Career/College Fair

| | |
|---|---|
| Course Average: | 1.49 |
| Institution-Wide Average: | 1.49 |
| Course Standard Deviation: | |
| Institution-Wide Standard Deviation: | 0.50 |
| Interpolated Median: | 1.47 |
| Minimum Value: | 1.00 |
| Maximum Value: | 2.00 |
| Low Response: | |
| High Response: | |
| Response Count: | 1200 |



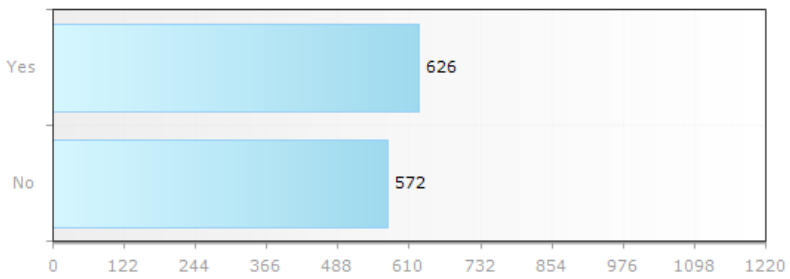

Family/Friend

| | |
|---|---|
| Course Average: | 1.72 |
| Institution-Wide Average: | 1.72 |
| Course Standard Deviation: | |
| Institution-Wide Standard Deviation: | 0.45 |
| Interpolated Median: | 1.81 |
| Minimum Value: | 1.00 |
| Maximum Value: | 2.00 |
| Low Response: | |
| High Response: | |
| Response Count: | 1199 |




Internet search

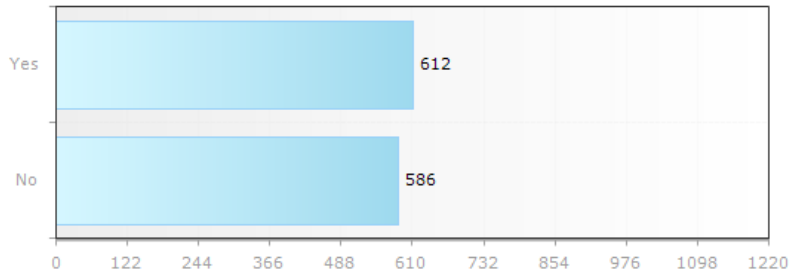
| | |
|---|---|
| Course Average: | 1.52 |
| Institution-Wide Average: | 1.52 |
| Course Standard Deviation: | |
| Institution-Wide Standard Deviation: | 0.50 |
| Interpolated Median: | 1.54 |
| Minimum Value: | 1.00 |
| Maximum Value: | 2.00 |
| Low Response: | |
| High Response: | |
| Response Count: | 1198 |



**View Comments**

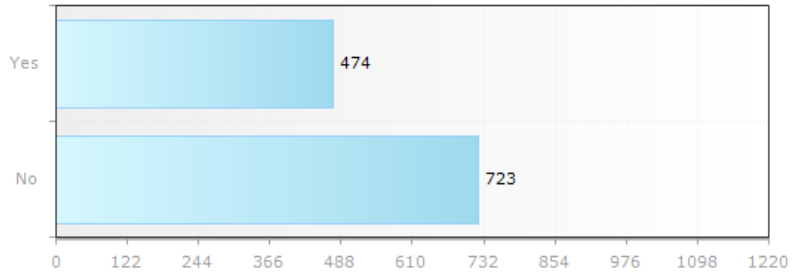
High School Counselor

| | |
|---|---|
| Course Average: | 1.51 |
| Institution-Wide Average: | 1.51 |
| Course Standard Deviation: | |
| Institution-Wide Standard Deviation: | 0.50 |
| Interpolated Median: | 1.52 |
| Minimum Value: | 1.00 |
| Maximum Value: | 2.00 |
| Low Response: | |
| High Response: | |
| Response Count: | 1198 |



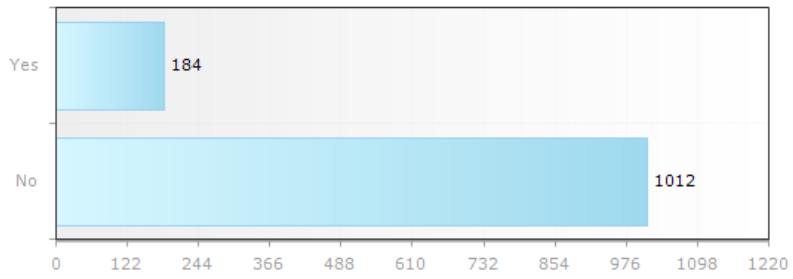

Social media

| | |
|---|---|
| Course Average: | 1.40 |
| Institution-Wide Average: | 1.40 |
| Course Standard Deviation: | |
| Institution-Wide Standard Deviation: | 0.49 |
| Interpolated Median: | 1.33 |
| Minimum Value: | 1.00 |
| Maximum Value: | 2.00 |
| Low Response: | |
| High Response: | |
| Response Count: | 1197 |



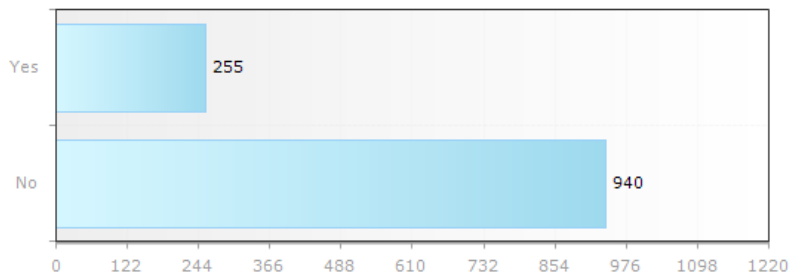

Television

| | |
|---|---|
| Course Average: | 1.15 |
| Institution-Wide Average: | 1.15 |
| Course Standard Deviation: | |
| Institution-Wide Standard Deviation: | 0.36 |
| Interpolated Median: | 1.09 |
| Minimum Value: | 1.00 |
| Maximum Value: | 2.00 |
| Low Response: | |
| High Response: | |
| Response Count: | 1196 |



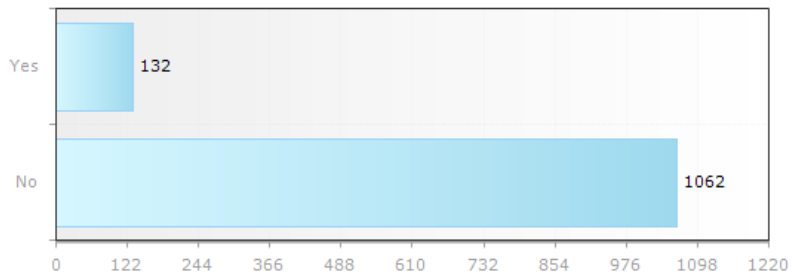

Workplace

| | |
|---|---|
| Course Average: | 1.21 |
| Institution-Wide Average: | 1.21 |
| Course Standard Deviation: | |
| Institution-Wide Standard Deviation: | 0.41 |
| Interpolated Median: | 1.14 |
| Minimum Value: | 1.00 |
| Maximum Value: | 2.00 |
| Low Response: | |
| High Response: | |
| Response Count: | 1195 |



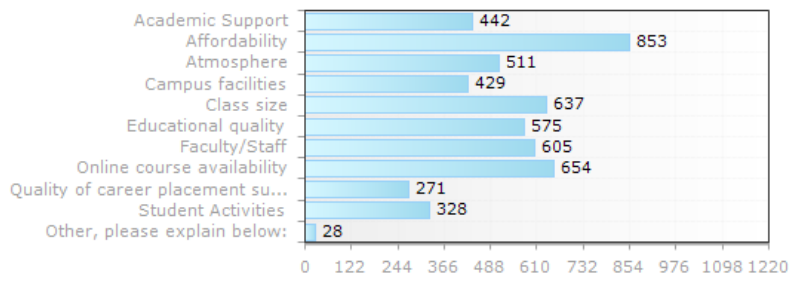

Other, please explain below:

| | |
|---|---|
| Course Average: | 1.11 |
| Institution-Wide Average: | 1.11 |
| Course Standard Deviation: | |
| Institution-Wide Standard Deviation: | 0.31 |
| Interpolated Median: | 1.06 |
| Minimum Value: | 1.00 |
| Maximum Value: | 2.00 |
| Low Response: | |
| High Response: | |
| Response Count: | 1194 |




What do you like about Northwest? (Please check all that apply.)

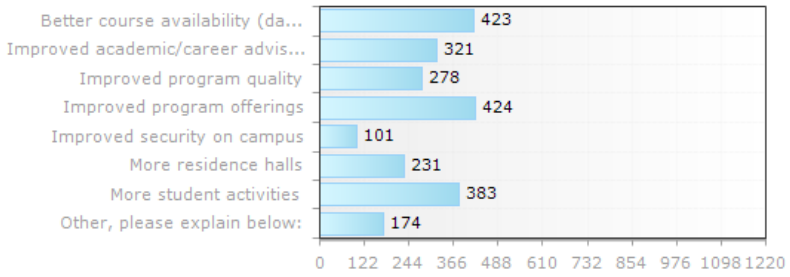
| | |
|---|---|
| Course Average: | 5.16 |
| Institution-Wide Average: | 5.16 |
| Course Standard Deviation: | |
| Institution-Wide Standard Deviation: | 2.72 |
| Interpolated Median: | 5.18 |
| Minimum Value: | 1.00 |
| Maximum Value: | 11.00 |
| Low Response: | |
| High Response: | |
| Response Count: | 5333 |



**View Comments**

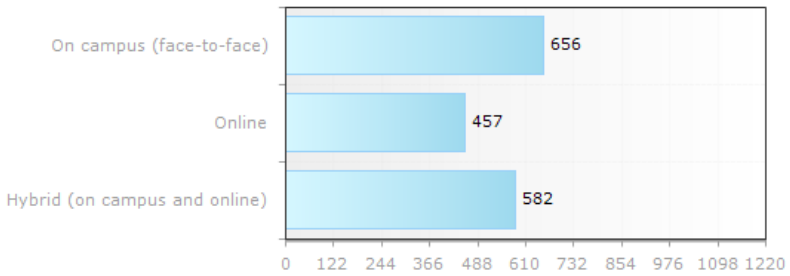
What improvements would you like to see at Northwest? (Please check all that apply.)

| | |
|---|---|
| **Course Average:** | **4.09** |
| **Institution-Wide Average:** | **4.09** |
| **Course Standard Deviation:** | |
| **Institution-Wide Standard Deviation:** | **2.32** |
| **Interpolated Median:** | **3.84** |
| **Minimum Value:** | **1.00** |
| **Maximum Value:** | **8.00** |
| **Low Response:** | |
| **High Response:** | |
| **Response Count:** | **2335** |



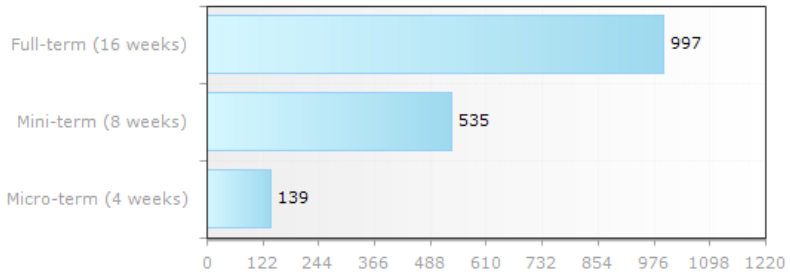

Please select the course delivery methods you would prefer. (Check all that apply.)

| | |
|---|---|
| **Course Average:** | **1.96** |
| **Institution-Wide Average:** | **1.96** |
| **Course Standard Deviation:** | |
| **Institution-Wide Standard Deviation:** | **0.85** |
| **Interpolated Median:** | **1.92** |
| **Minimum Value:** | **1.00** |
| **Maximum Value:** | **3.00** |
| **Low Response:** | |
| **High Response:** | |
| **Response Count:** | **1695** |



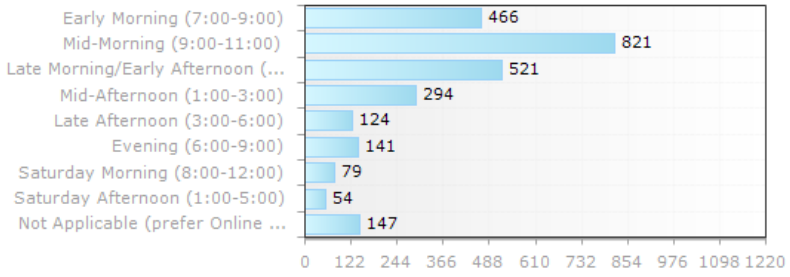

Please select the course terms you would prefer. (Check all that apply.)

| | |
|---|---|
| **Course Average:** | **1.49** |
| **Institution-Wide Average:** | **1.49** |
| **Course Standard Deviation:** | |
| **Institution-Wide Standard Deviation:** | **0.65** |
| **Interpolated Median:** | **1.34** |
| **Minimum Value:** | **1.00** |
| **Maximum Value:** | **3.00** |
| **Low Response:** | |
| **High Response:** | |
| **Response Count:** | **1671** |



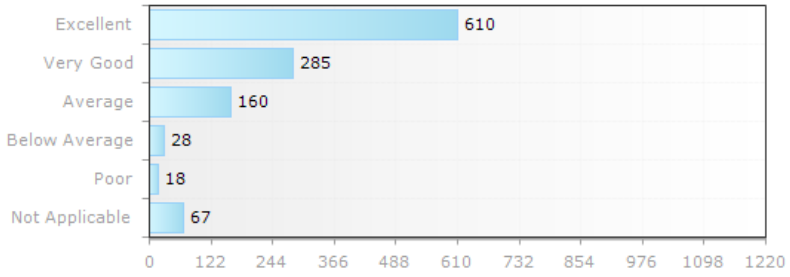

Please select the time of day you would prefer your courses. (Check all that apply.)

| | |
|---|---|
| **Course Average:** | **3.26** |
| **Institution-Wide Average:** | **3.26** |
| **Course Standard Deviation:** | |
| **Institution-Wide Standard Deviation:** | **2.17** |
| **Interpolated Median:** | **2.57** |
| **Minimum Value:** | **1.00** |
| **Maximum Value:** | **9.00** |
| **Low Response:** | |
| **High Response:** | |
| **Response Count:** | **2647** |



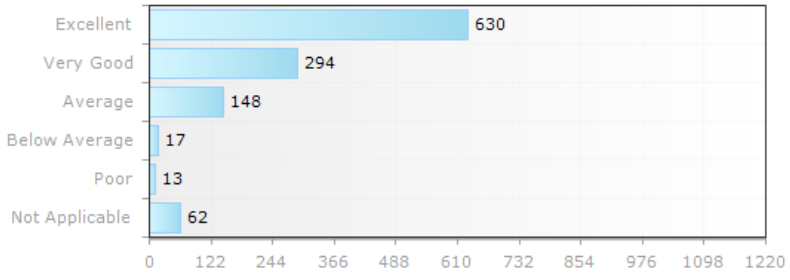

Cleanliness of campus buildings

| | |
|---|---|
| **Course Average:** | **4.31** |
| **Institution-Wide Average:** | **4.31** |
| **Course Standard Deviation:** | **0.92** |
| **Institution-Wide Standard Deviation:** | **0.92** |
| **Interpolated Median:** | **4.6** |
| **Minimum Value:** | **1.00** |
| **Maximum Value:** | **5.00** |
| **Low Response:** | **1.00** |
| **High Response:** | **5.00** |
| **Response Count:** | **1168** |




Condition of campus grounds

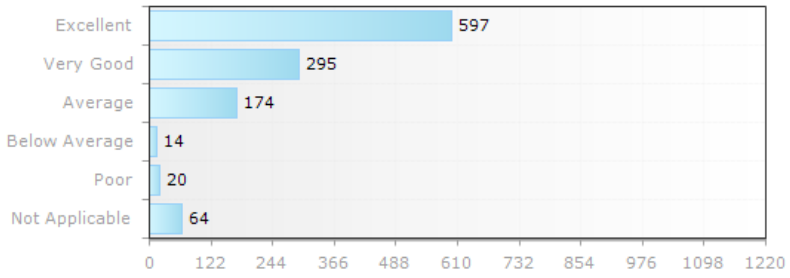
| | |
|---|---|
| **Course Average:** | **4.37** |
| **Institution-Wide Average:** | **4.37** |
| **Course Standard Deviation:** | **0.86** |
| **Institution-Wide Standard Deviation:** | **0.86** |
| **Interpolated Median:** | **4.63** |
| **Minimum Value:** | **1.00** |
| **Maximum Value:** | **5.00** |
| **Low Response:** | **1.00** |
| **High Response:** | **5.00** |
| **Response Count:** | **1164** |



**View Comments**

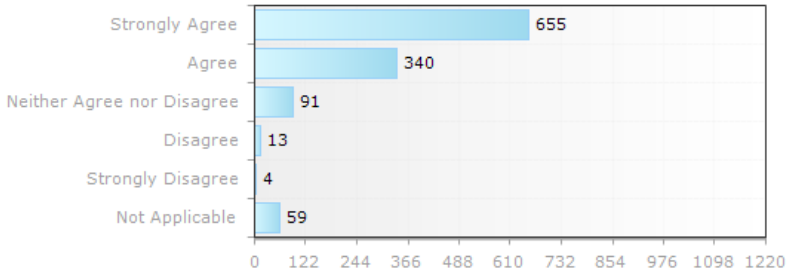
Overall maintenance and condition of campus facilities

| | |
|---|---|
| **Course Average:** | **4.30** |
| **Institution-Wide Average:** | **4.30** |
| **Course Standard Deviation:** | **0.91** |
| **Institution-Wide Standard Deviation:** | **0.91** |
| **Interpolated Median:** | **4.58** |
| **Minimum Value:** | **1.00** |
| **Maximum Value:** | **5.00** |
| **Low Response:** | **1.00** |
| **High Response:** | **5.00** |
| **Response Count:** | **1164** |



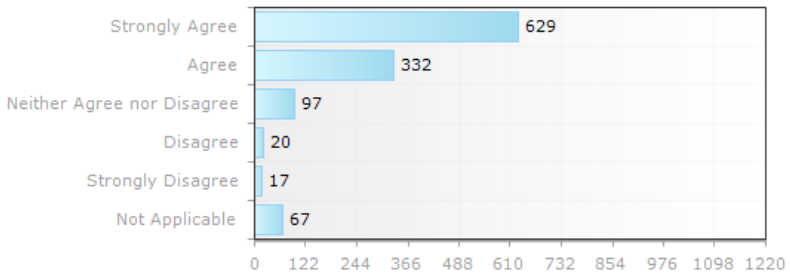

I felt that the environment at Northwest was healthy, safe, and secure.

| | |
|---|---|
| **Course Average:** | **4.48** |
| **Institution-Wide Average:** | **4.48** |
| **Course Standard Deviation:** | **0.73** |
| **Institution-Wide Standard Deviation:** | **0.73** |
| **Interpolated Median:** | **4.66** |
| **Minimum Value:** | **1.00** |
| **Maximum Value:** | **5.00** |
| **Low Response:** | **1.00** |
| **High Response:** | **5.00** |
| **Response Count:** | **1162** |



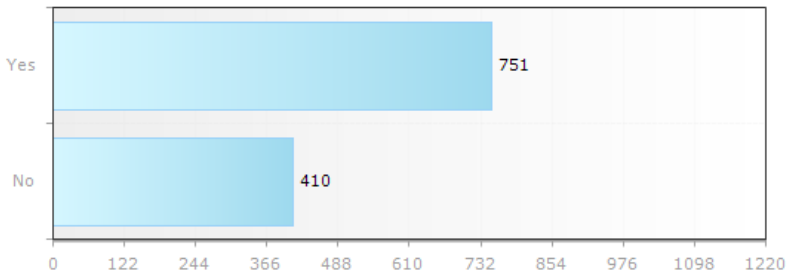

Northwest's computer resources and available software were adequate to meet my needs.

| | |
|---|---|
| **Course Average:** | **4.40** |
| **Institution-Wide Average:** | **4.40** |
| **Course Standard Deviation:** | **0.85** |
| **Institution-Wide Standard Deviation:** | **0.85** |
| **Interpolated Median:** | **4.63** |
| **Minimum Value:** | **1.00** |
| **Maximum Value:** | **5.00** |
| **Low Response:** | **1.00** |
| **High Response:** | **5.00** |
| **Response Count:** | **1162** |



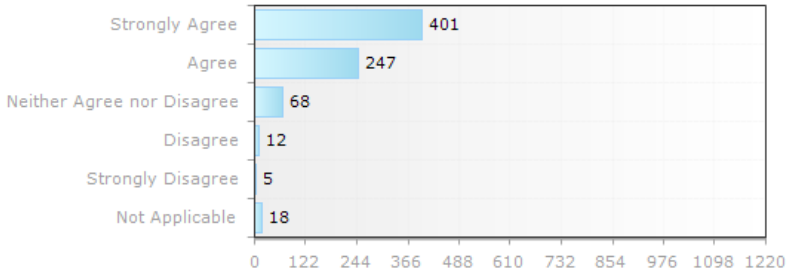

Were you enrolled in an online course?

| | |
|---|---|
| **Course Average:** | **1.65** |
| **Institution-Wide Average:** | **1.65** |
| **Course Standard Deviation:** | |
| **Institution-Wide Standard Deviation:** | **0.48** |
| **Interpolated Median:** | **1.73** |
| **Minimum Value:** | **1.00** |
| **Maximum Value:** | **2.00** |
| **Low Response:** | |
| **High Response:** | |
| **Response Count:** | **1161** |



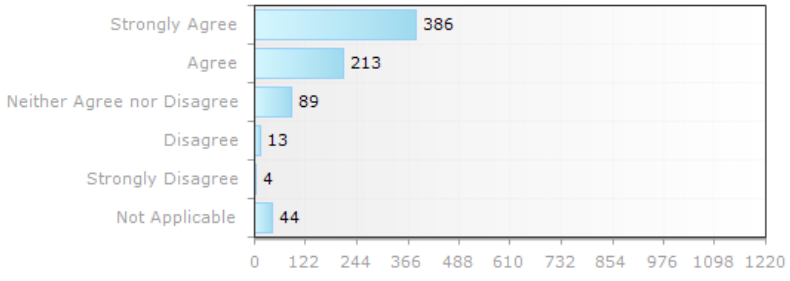

I was satisfied with the services provided by the eLearning department.

| | |
|---|---|
| **Course Average:** | **4.40** |
| **Institution-Wide Average:** | **4.40** |
| **Course Standard Deviation:** | **0.78** |
| **Institution-Wide Standard Deviation:** | **0.78** |
| **Interpolated Median:** | **4.59** |
| **Minimum Value:** | **1.00** |
| **Maximum Value:** | **5.00** |
| **Low Response:** | **1.00** |
| **High Response:** | **5.00** |
| **Response Count:** | **751** |




The eLearning staff was available to help me when needed.

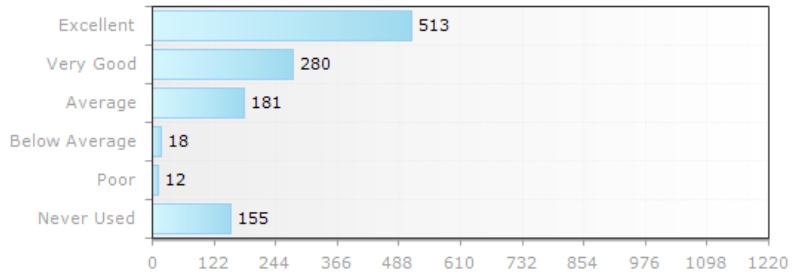
| | |
|---|---|
| **Course Average:** | **4.37** |
| **Institution-Wide Average:** | **4.37** |
| **Course Standard Deviation:** | **0.82** |
| **Institution-Wide Standard Deviation:** | **0.82** |
| **Interpolated Median:** | **4.59** |
| **Minimum Value:** | **1.00** |
| **Maximum Value:** | **5.00** |
| **Low Response:** | **1.00** |
| **High Response:** | **5.00** |
| **Response Count:** | **749** |



**View Comments**

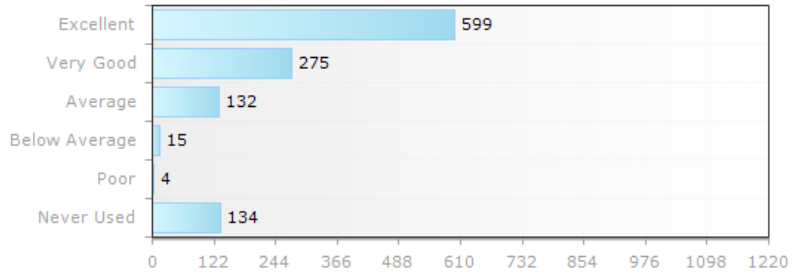
## Admissions and Records

| | |
|---|---|
| Course Average: | 4.26 |
| Institution-Wide Average: | 4.26 |
| Course Standard Deviation: | 0.90 |
| Institution-Wide Standard Deviation: | 0.90 |
| Interpolated Median: | 4.52 |
| Minimum Value: | 1.00 |
| Maximum Value: | 5.00 |
| Low Response: | 1.00 |
| High Response: | 5.00 |
| Response Count: | 1159 |



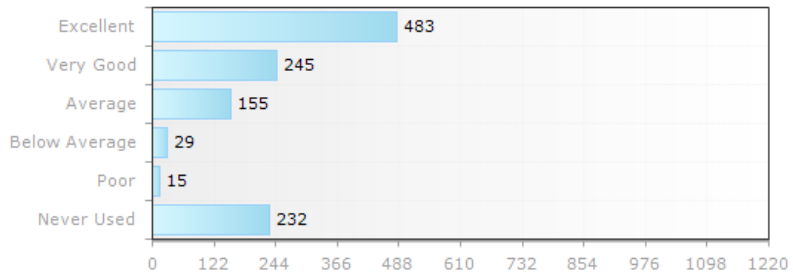

## Bookstore

| | |
|---|---|
| Course Average: | 4.41 |
| Institution-Wide Average: | 4.41 |
| Course Standard Deviation: | 0.80 |
| Institution-Wide Standard Deviation: | 0.80 |
| Interpolated Median: | 4.64 |
| Minimum Value: | 1.00 |
| Maximum Value: | 5.00 |
| Low Response: | 1.00 |
| High Response: | 5.00 |
| Response Count: | 1159 |



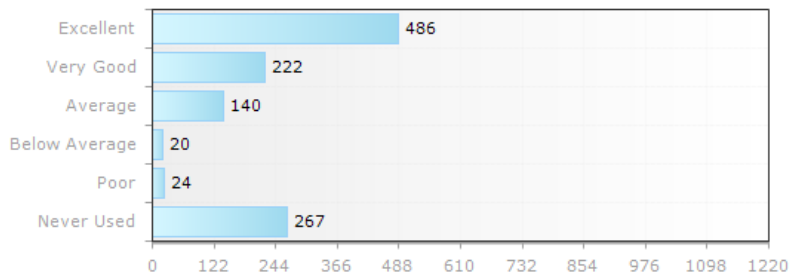

## Business Office

| | |
|---|---|
| Course Average: | 4.24 |
| Institution-Wide Average: | 4.24 |
| Course Standard Deviation: | 0.95 |
| Institution-Wide Standard Deviation: | 0.95 |
| Interpolated Median: | 4.54 |
| Minimum Value: | 1.00 |
| Maximum Value: | 5.00 |
| Low Response: | 1.00 |
| High Response: | 5.00 |
| Response Count: | 1159 |



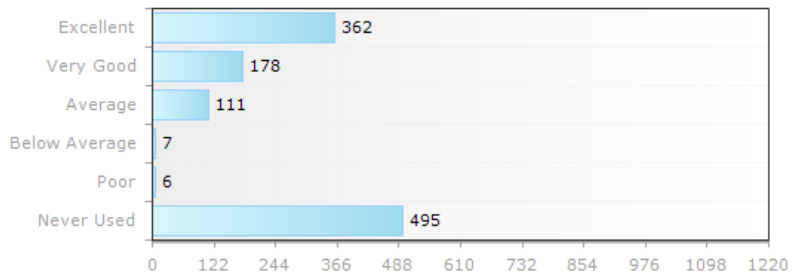

## Campus Police

| | |
|---|---|
| Course Average: | 4.26 |
| Institution-Wide Average: | 4.26 |
| Course Standard Deviation: | 0.98 |
| Institution-Wide Standard Deviation: | 0.98 |
| Interpolated Median: | 4.58 |
| Minimum Value: | 1.00 |
| Maximum Value: | 5.00 |
| Low Response: | 1.00 |
| High Response: | 5.00 |
| Response Count: | 1159 |



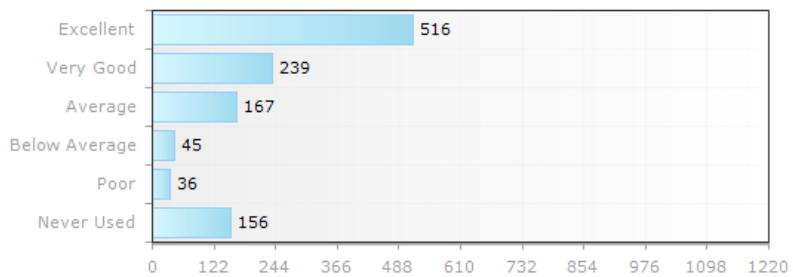

## Career Center

| | |
|---|---|
| Course Average: | 4.33 |
| Institution-Wide Average: | 4.33 |
| Course Standard Deviation: | 0.85 |
| Institution-Wide Standard Deviation: | 0.85 |
| Interpolated Median: | 4.58 |
| Minimum Value: | 1.00 |
| Maximum Value: | 5.00 |
| Low Response: | 1.00 |
| High Response: | 5.00 |
| Response Count: | 1159 |




## Financial Aid

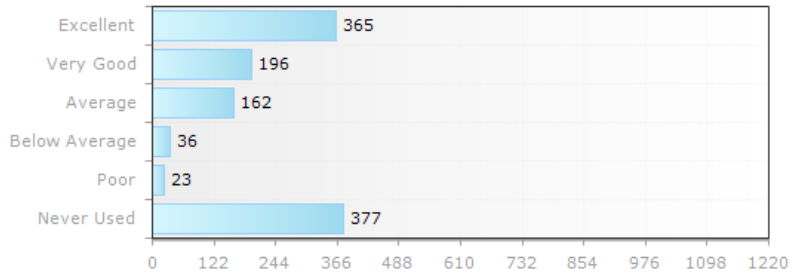
| | |
|---|---|
| Course Average: | 4.15 |
| Institution-Wide Average: | 4.15 |
| Course Standard Deviation: | 1.08 |
| Institution-Wide Standard Deviation: | 1.08 |
| Interpolated Median: | 4.53 |
| Minimum Value: | 1.00 |
| Maximum Value: | 5.00 |
| Low Response: | 1.00 |
| High Response: | 5.00 |
| Response Count: | 1159 |



**View Comments**

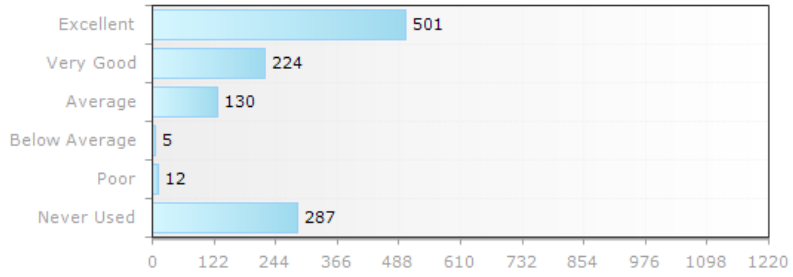
## Food Services

| | |
|---|---|
| Course Average: | 4.08 |
| Institution-Wide Average: | 4.08 |
| Course Standard Deviation: | 1.06 |
| Institution-Wide Standard Deviation: | 1.06 |
| Interpolated Median: | 4.37 |
| Minimum Value: | 1.00 |
| Maximum Value: | 5.00 |
| Low Response: | 1.00 |
| High Response: | 5.00 |
| Response Count: | 1159 |



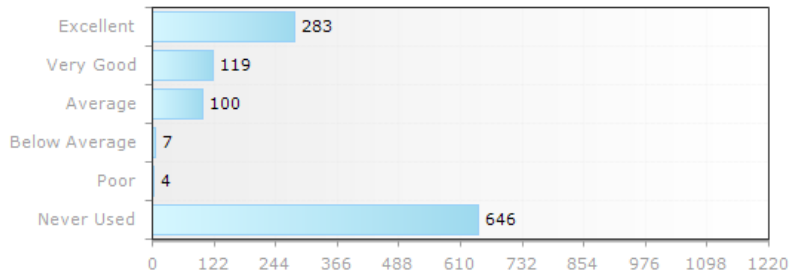

## Library/Learning Resources

| | |
|---|---|
| Course Average: | 4.37 |
| Institution-Wide Average: | 4.37 |
| Course Standard Deviation: | 0.86 |
| Institution-Wide Standard Deviation: | 0.86 |
| Interpolated Median: | 4.63 |
| Minimum Value: | 1.00 |
| Maximum Value: | 5.00 |
| Low Response: | 1.00 |
| High Response: | 5.00 |
| Response Count: | 1159 |



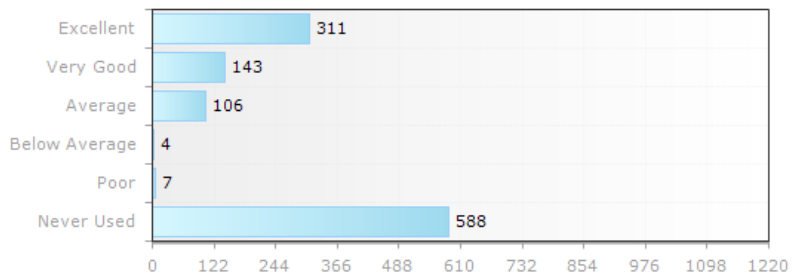

## Post Office

| | |
|---|---|
| Course Average: | 4.31 |
| Institution-Wide Average: | 4.31 |
| Course Standard Deviation: | 0.88 |
| Institution-Wide Standard Deviation: | 0.88 |
| Interpolated Median: | 4.59 |
| Minimum Value: | 1.00 |
| Maximum Value: | 5.00 |
| Low Response: | 1.00 |
| High Response: | 5.00 |
| Response Count: | 1159 |



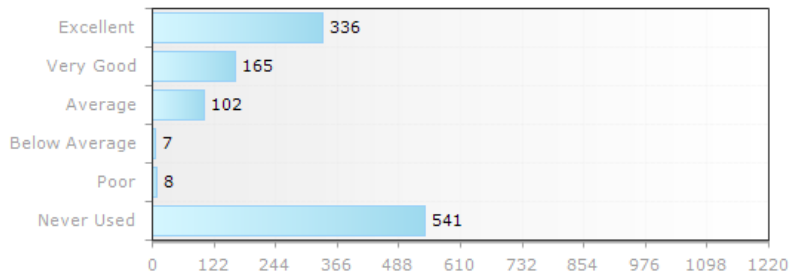

## Recruiting

| | |
|---|---|
| Course Average: | 4.31 |
| Institution-Wide Average: | 4.31 |
| Course Standard Deviation: | 0.88 |
| Institution-Wide Standard Deviation: | 0.88 |
| Interpolated Median: | 4.58 |
| Minimum Value: | 1.00 |
| Maximum Value: | 5.00 |
| Low Response: | 1.00 |
| High Response: | 5.00 |
| Response Count: | 1159 |



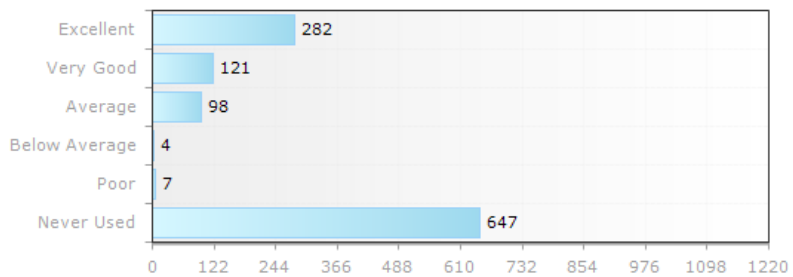

## Counseling

| | |
|---|---|
| Course Average: | 4.32 |
| Institution-Wide Average: | 4.32 |
| Course Standard Deviation: | 0.88 |
| Institution-Wide Standard Deviation: | 0.88 |
| Interpolated Median: | 4.58 |
| Minimum Value: | 1.00 |
| Maximum Value: | 5.00 |
| Low Response: | 1.00 |
| High Response: | 5.00 |
| Response Count: | 1159 |




## Disability Services

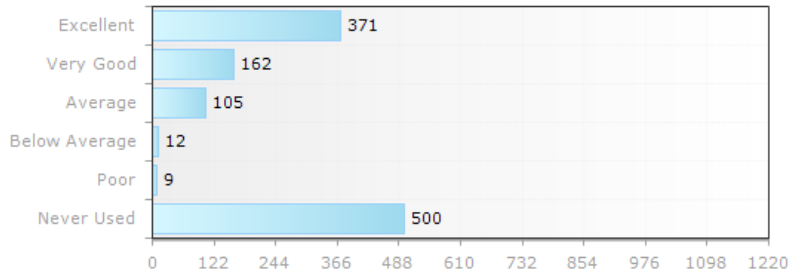
| | |
|---|---|
| Course Average: | 4.30 |
| Institution-Wide Average: | 4.30 |
| Course Standard Deviation: | 0.90 |
| Institution-Wide Standard Deviation: | 0.90 |
| Interpolated Median: | 4.59 |
| Minimum Value: | 1.00 |
| Maximum Value: | 5.00 |
| Low Response: | 1.00 |
| High Response: | 5.00 |
| Response Count: | 1159 |



**View Comments**

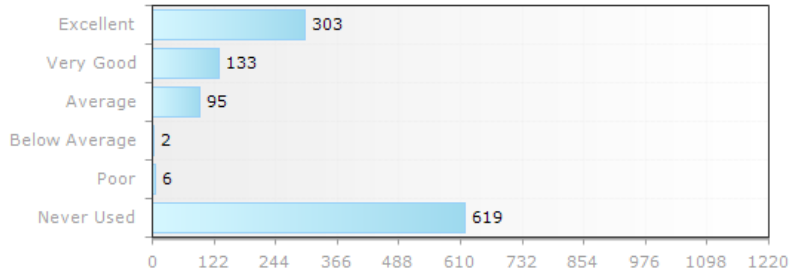
Technical Help Desk

| | |
|---|---|
| **Course Average:** | **4.33** |
| **Institution-Wide Average:** | **4.33** |
| **Course Standard Deviation:** | **0.90** |
| **Institution-Wide Standard Deviation:** | **0.90** |
| **Interpolated Median:** | **4.61** |
| **Minimum Value:** | **1.00** |
| **Maximum Value:** | **5.00** |
| **Low Response:** | **1.00** |
| **High Response:** | **5.00** |
| **Response Count:** | **1159** |



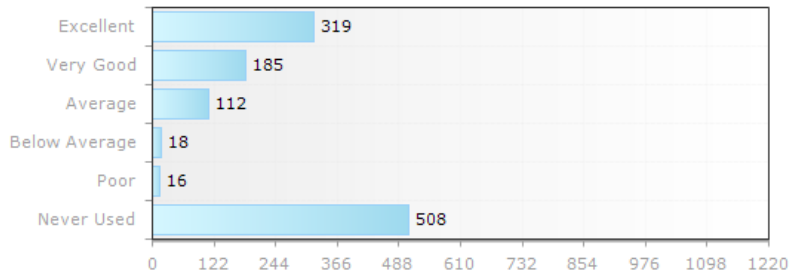

Early College Programs

| | |
|---|---|
| **Course Average:** | **4.35** |
| **Institution-Wide Average:** | **4.35** |
| **Course Standard Deviation:** | **0.86** |
| **Institution-Wide Standard Deviation:** | **0.86** |
| **Interpolated Median:** | **4.61** |
| **Minimum Value:** | **1.00** |
| **Maximum Value:** | **5.00** |
| **Low Response:** | **1.00** |
| **High Response:** | **5.00** |
| **Response Count:** | **1158** |



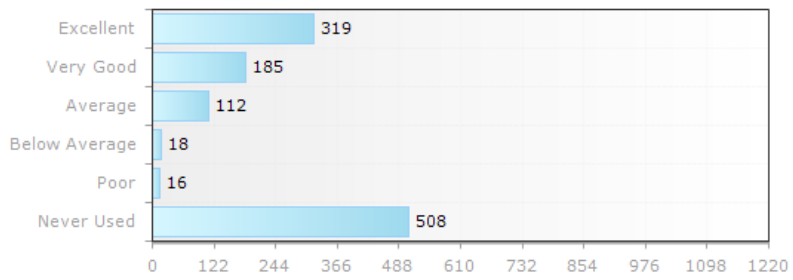

Student Life (events, activities, and recreation)

| | |
|---|---|
| **Course Average:** | **4.19** |
| **Institution-Wide Average:** | **4.19** |
| **Course Standard Deviation:** | **0.98** |
| **Institution-Wide Standard Deviation:** | **0.98** |
| **Interpolated Median:** | **4.47** |
| **Minimum Value:** | **1.00** |
| **Maximum Value:** | **5.00** |
| **Low Response:** | **1.00** |
| **High Response:** | **5.00** |
| **Response Count:** | **2316** |



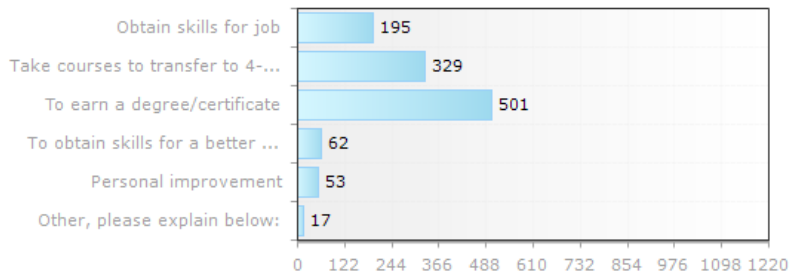

Student Life (events, activities, and recreation)

| | |
|---|---|
| **Course Average:** | **4.19** |
| **Institution-Wide Average:** | **4.19** |
| **Course Standard Deviation:** | **0.98** |
| **Institution-Wide Standard Deviation:** | **0.98** |
| **Interpolated Median:** | **4.47** |
| **Minimum Value:** | **1.00** |
| **Maximum Value:** | **5.00** |
| **Low Response:** | **1.00** |
| **High Response:** | **5.00** |
| **Response Count:** | **2316** |



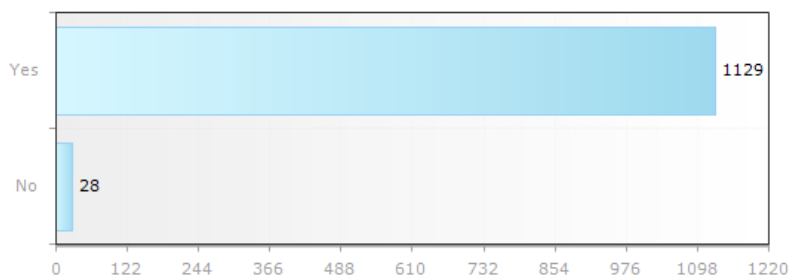

What was your primary objective while attending Northwest?

| | |
|---|---|
| **Course Average:** | **2.57** |
| **Institution-Wide Average:** | **2.57** |
| **Course Standard Deviation:** | |
| **Institution-Wide Standard Deviation:** | **1.07** |
| **Interpolated Median:** | **2.61** |
| **Minimum Value:** | **1.00** |
| **Maximum Value:** | **6.00** |
| **Low Response:** | |
| **High Response:** | |
| **Response Count:** | **1157** |




Overall, I am satisfied with the quality of education I have received at Northwest.

| | |
|---|---|
| **Course Average:** | **1.98** |
| **Institution-Wide Average:** | **1.98** |
| **Course Standard Deviation:** | |
| **Institution-Wide Standard Deviation:** | **0.15** |
| **Interpolated Median:** | **1.99** |
| **Minimum Value:** | **1.00** |
| **Maximum Value:** | **2.00** |
| **Low Response:** | |
| **High Response:** | |
| **Response Count:** | **1157** |



**View Comments**

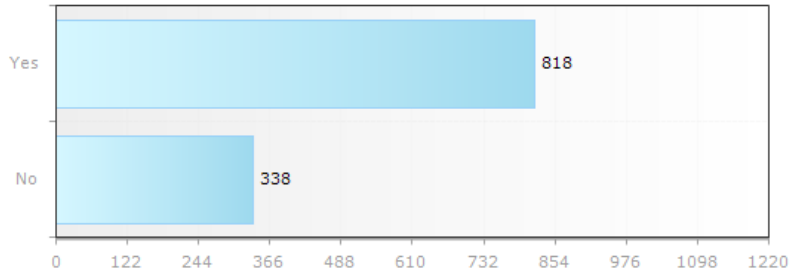
Would you recommend Northwest to a prospective student?

| | |
|---|---|
| Course Average: | 1.95 |
| Institution-Wide Average: | 1.95 |
| Course Standard Deviation: | |
| Institution-Wide Standard Deviation: | 0.22 |
| Interpolated Median: | 1.97 |
| Minimum Value: | 1.00 |
| Maximum Value: | 2.00 |
| Low Response: | |
| High Response: | |
| Response Count: | 1156 |



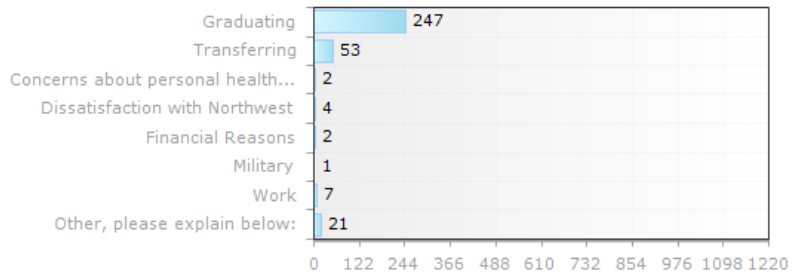

Will you be returning to Northwest next semester?

| | |
|---|---|
| Course Average: | 1.71 |
| Institution-Wide Average: | 1.71 |
| Course Standard Deviation: | |
| Institution-Wide Standard Deviation: | 0.46 |
| Interpolated Median: | 1.79 |
| Minimum Value: | 1.00 |
| Maximum Value: | 2.00 |
| Low Response: | |
| High Response: | |
| Response Count: | 1156 |



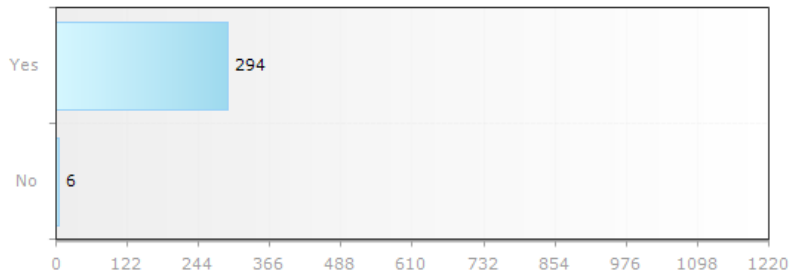

Please indicate the main reason you will not be returning to Northwest:

| | |
|---|---|
| Course Average: | 1.80 |
| Institution-Wide Average: | 1.80 |
| Course Standard Deviation: | |
| Institution-Wide Standard Deviation: | 1.90 |
| Interpolated Median: | 1.18 |
| Minimum Value: | 1.00 |
| Maximum Value: | 8.00 |
| Low Response: | |
| High Response: | |
| Response Count: | 337 |



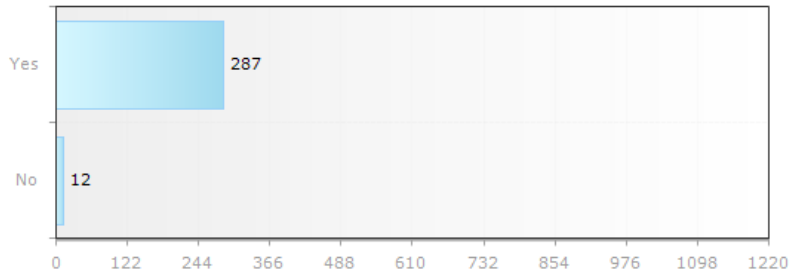

Did you accomplish your objective while attending Northwest?

| | |
|---|---|
| Course Average: | 1.98 |
| Institution-Wide Average: | 1.98 |
| Course Standard Deviation: | |
| Institution-Wide Standard Deviation: | 0.14 |
| Interpolated Median: | 1.99 |
| Minimum Value: | 1.00 |
| Maximum Value: | 2.00 |
| Low Response: | |
| High Response: | |
| Response Count: | 300 |



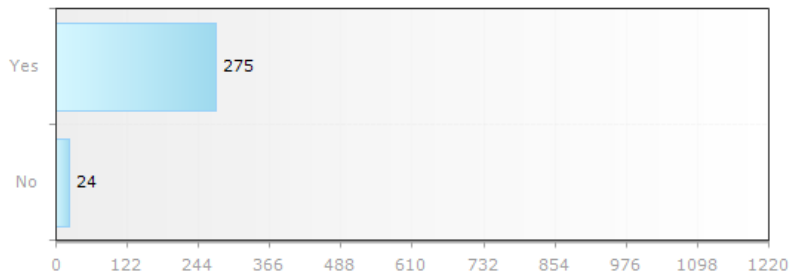

Were you satisfied with the quality of instruction you received at Northwest?

| | |
|---|---|
| Course Average: | 1.96 |
| Institution-Wide Average: | 1.96 |
| Course Standard Deviation: | |
| Institution-Wide Standard Deviation: | 0.20 |
| Interpolated Median: | 1.98 |
| Minimum Value: | 1.00 |
| Maximum Value: | 2.00 |
| Low Response: | |
| High Response: | |
| Response Count: | 299 |




Did the use of technology in your program enhance your learning?

| | |
|---|---|
| Course Average: | 1.92 |
| Institution-Wide Average: | 1.92 |
| Course Standard Deviation: | |
| Institution-Wide Standard Deviation: | 0.27 |
| Interpolated Median: | 1.96 |
| Minimum Value: | 1.00 |
| Maximum Value: | 2.00 |
| Low Response: | |
| High Response: | |
| Response Count: | 299 |



Did Northwest have adequate physical resources for your program?

| | |
|---|---|
| **Course Average:** | **1.93** |
| **Institution-Wide Average:** | **1.93** |
| **Course Standard Deviation:** | |
| **Institution-Wide Standard Deviation:** | **0.25** |
| **Interpolated Median:** | **1.96** |
| **Minimum Value:** | **1.00** |
| **Maximum Value:** | **2.00** |
| **Low Response:** | |
| **High Response:** | |
| **Response Count:** | **299** |

