Northwest Mississippi Community College (IOTA)

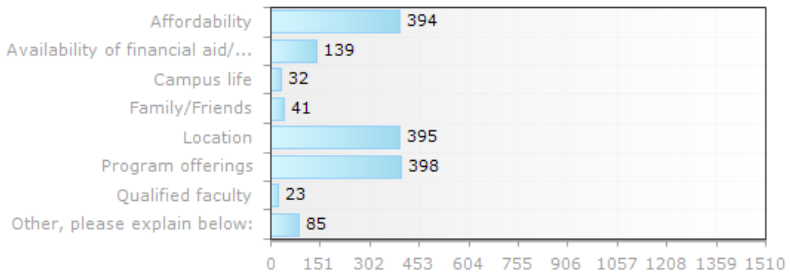
Evaluation Session: Fall 2023 - Student Satisfaction

Fall 2023 - Student Satisfaction - STSAT-FL23 - Student Satisfaction Survey: Research, Northwest

View Comments

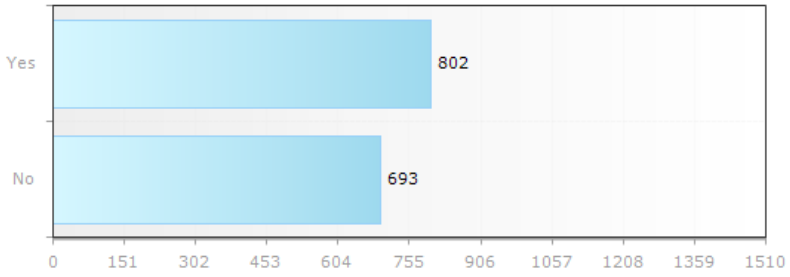
What is the main reason you chose Northwest?

Course Average:	4.07
Institution-Wide Average:	4.07
Course Standard Deviation:	
Institution-Wide Standard Deviation:	2.26
Interpolated Median:	4.87
Minimum Value:	1.00
Maximum Value:	8.00
Low Response:	
High Response:	
Response Count:	1507



Career/College Fair

Course Average:	1.54
Institution-Wide Average:	1.54
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.50
Interpolated Median:	1.57
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1495



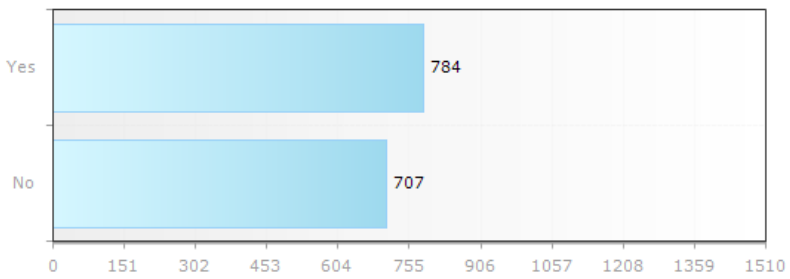
Family/Friend

Course Average:	1.76
Institution-Wide Average:	1.76
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.43
Interpolated Median:	1.84
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1493



Internet search

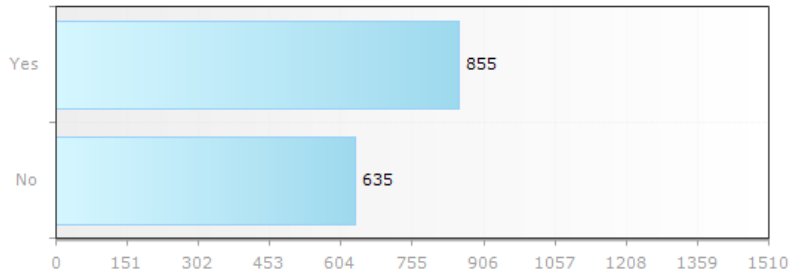
Course Average:	1.53
Institution-Wide Average:	1.53
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.50
Interpolated Median:	1.55
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1491



View Comments

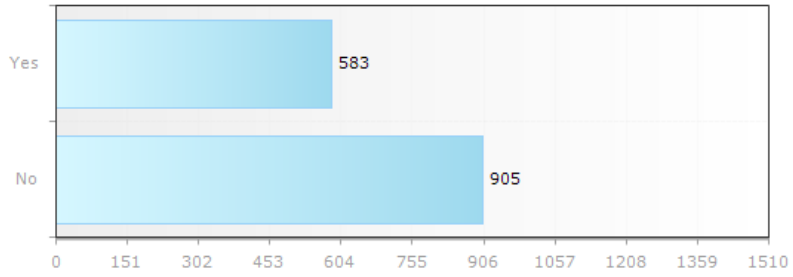
High School Counselor

Course Average:	1.57
Institution-Wide Average:	1.57
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.49
Interpolated Median:	1.63
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1490



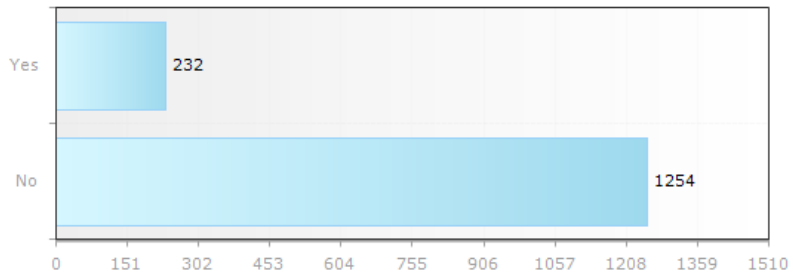
Social media

Course Average:	1.39
Institution-Wide Average:	1.39
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.49
Interpolated Median:	1.32
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1488



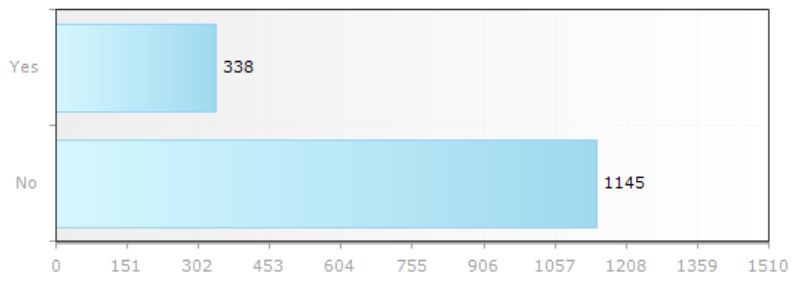
Television

Course Average:	1.16
Institution-Wide Average:	1.16
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.36
Interpolated Median:	1.09
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1486



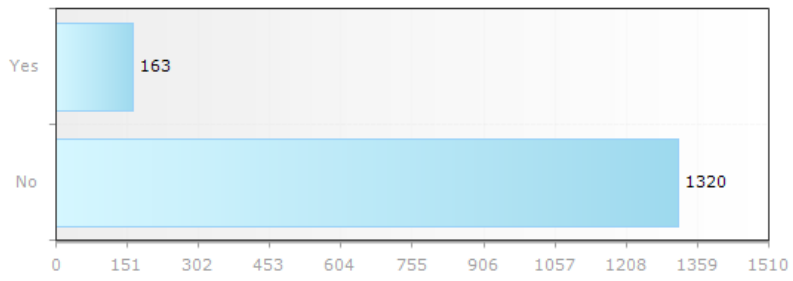
Workplace

Course Average:	1.23
Institution-Wide Average:	1.23
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.42
Interpolated Median:	1.15
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1483



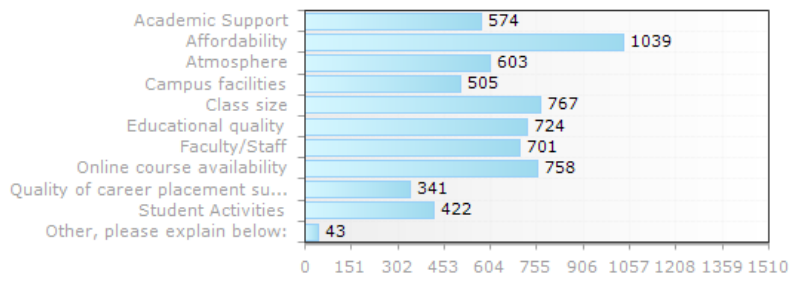
Other, please explain below:

Course Average:	1.11
Institution-Wide Average:	1.11
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.31
Interpolated Median:	1.06
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1483



What do you like about Northwest? (Please check all that apply.)

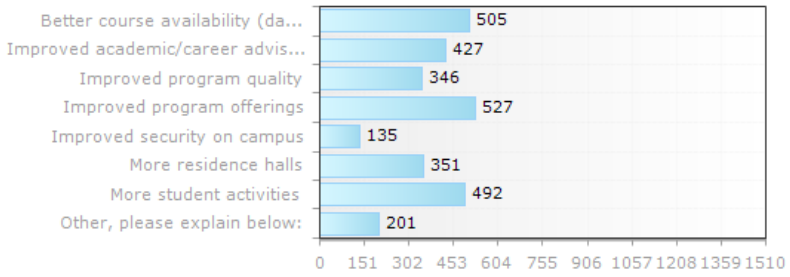
Course Average:	5.16
Institution-Wide Average:	5.16
Course Standard Deviation:	
Institution-Wide Standard Deviation:	2.76
Interpolated Median:	5.17
Minimum Value:	1.00
Maximum Value:	11.00
Low Response:	
High Response:	
Response Count:	6477



View Comments

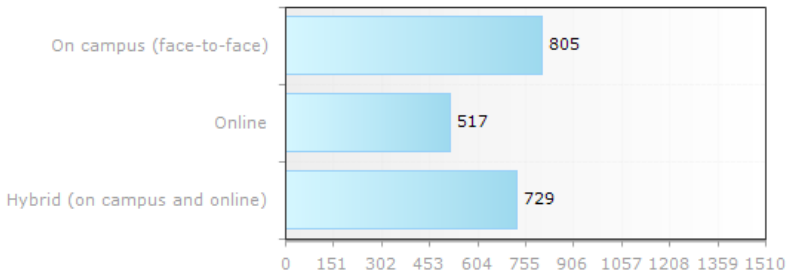
What improvements would you like to see at Northwest? (Please check all that apply.)

Course Average:	**4.13**
Institution-Wide Average:	**4.13**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**2.30**
Interpolated Median:	**3.91**
Minimum Value:	**1.00**
Maximum Value:	**8.00**
Low Response:	
High Response:	
Response Count:	**2984**



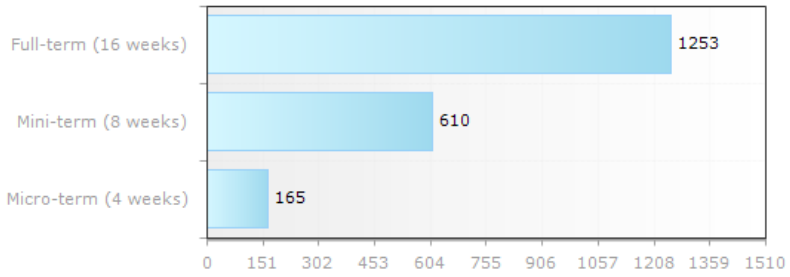
Please select the course delivery methods you would prefer. (Check all that apply.)

Course Average:	**1.96**
Institution-Wide Average:	**1.96**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.86**
Interpolated Median:	**1.93**
Minimum Value:	**1.00**
Maximum Value:	**3.00**
Low Response:	
High Response:	
Response Count:	**2051**



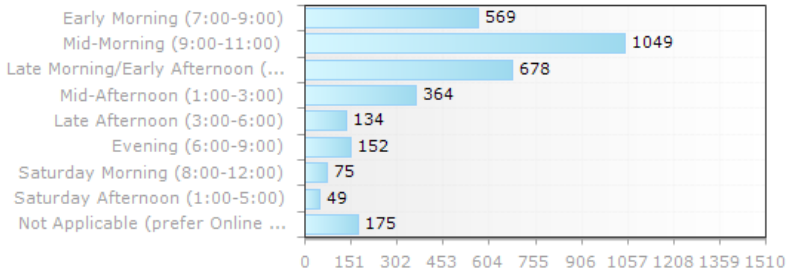
Please select the course terms you would prefer. (Check all that apply.)

Course Average:	**1.46**
Institution-Wide Average:	**1.46**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.64**
Interpolated Median:	**1.31**
Minimum Value:	**1.00**
Maximum Value:	**3.00**
Low Response:	
High Response:	
Response Count:	**2028**



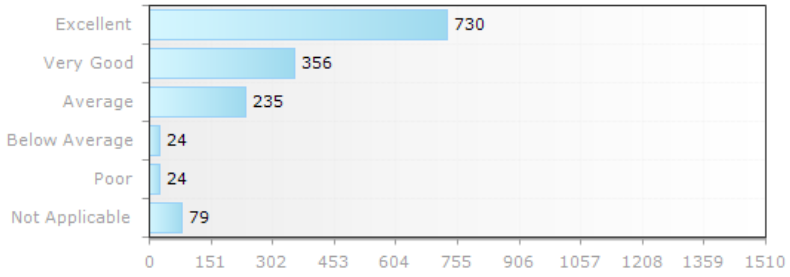
Please select the time of day you would prefer your courses. (Check all that apply.)

Course Average:	**3.15**
Institution-Wide Average:	**3.15**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**2.10**
Interpolated Median:	**2.51**
Minimum Value:	**1.00**
Maximum Value:	**9.00**
Low Response:	
High Response:	
Response Count:	**3245**



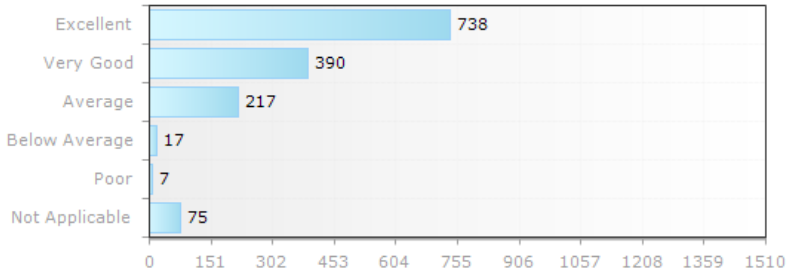
Cleanliness of campus buildings

Course Average:	**4.27**
Institution-Wide Average:	**4.27**
Course Standard Deviation:	**0.93**
Institution-Wide Standard Deviation:	**0.93**
Interpolated Median:	**4.56**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1448**



Condition of campus grounds

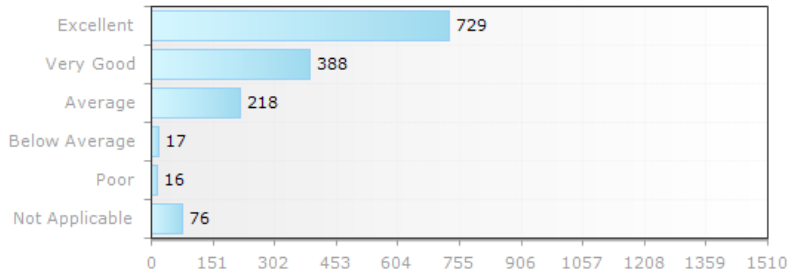
Course Average:	**4.34**
Institution-Wide Average:	**4.34**
Course Standard Deviation:	**0.82**
Institution-Wide Standard Deviation:	**0.82**
Interpolated Median:	**4.57**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1444**



View Comments

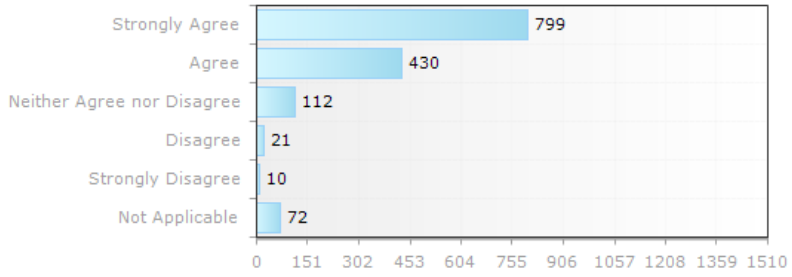
Overall maintenance and condition of campus facilities

Course Average:	**4.31**
Institution-Wide Average:	**4.31**
Course Standard Deviation:	**0.87**
Institution-Wide Standard Deviation:	**0.87**
Interpolated Median:	**4.56**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1444**



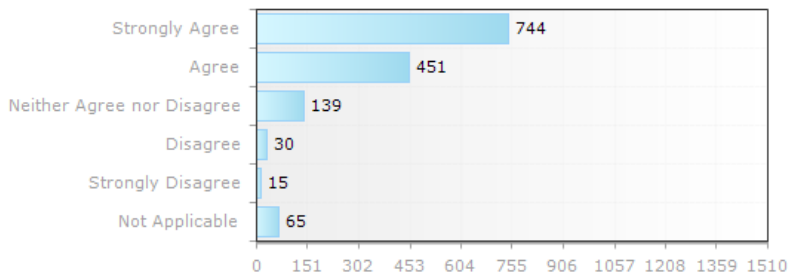
I felt that the environment at Northwest was healthy, safe, and secure.

Course Average:	**4.45**
Institution-Wide Average:	**4.45**
Course Standard Deviation:	**0.77**
Institution-Wide Standard Deviation:	**0.77**
Interpolated Median:	**4.64**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1444**



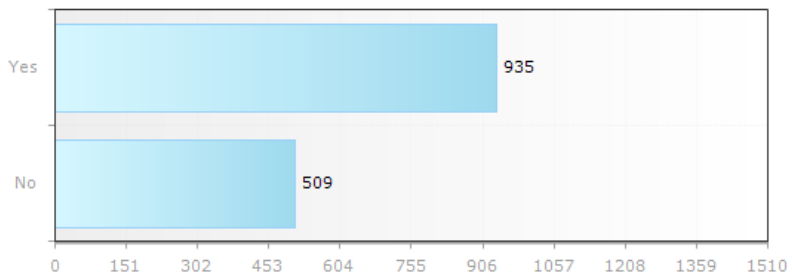
Northwest's computer resources and available software were adequate to meet my needs.

Course Average:	**4.36**
Institution-Wide Average:	**4.36**
Course Standard Deviation:	**0.83**
Institution-Wide Standard Deviation:	**0.83**
Interpolated Median:	**4.57**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1444**



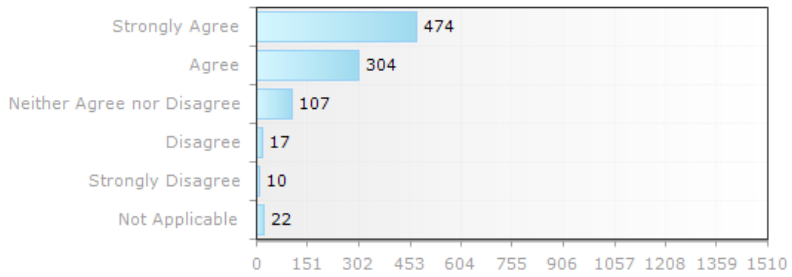
Were you enrolled in an online course?

Course Average:	**1.65**
Institution-Wide Average:	**1.65**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.48**
Interpolated Median:	**1.73**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1444**



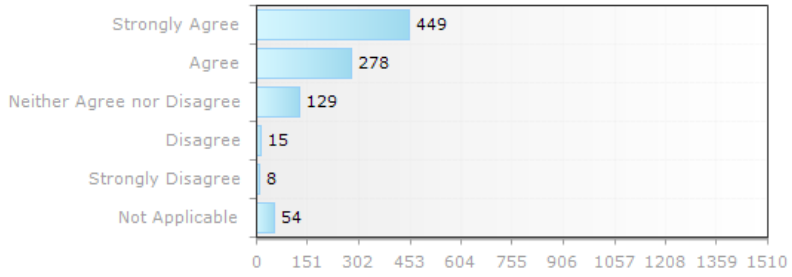
I was satisfied with the services provided by the eLearning department.

Course Average:	**4.33**
Institution-Wide Average:	**4.33**
Course Standard Deviation:	**0.84**
Institution-Wide Standard Deviation:	**0.84**
Interpolated Median:	**4.54**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**934**



The eLearning staff was available to help me when needed.

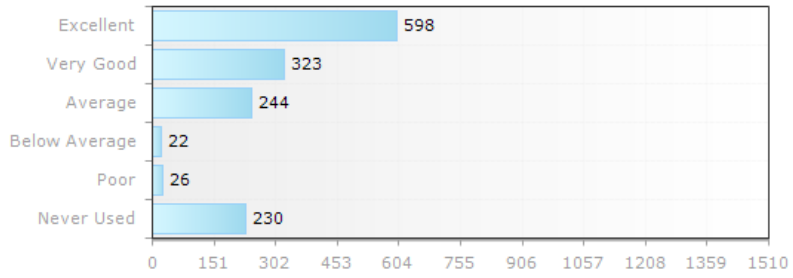
Course Average:	**4.30**
Institution-Wide Average:	**4.30**
Course Standard Deviation:	**0.85**
Institution-Wide Standard Deviation:	**0.85**
Interpolated Median:	**4.52**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**933**



View Comments

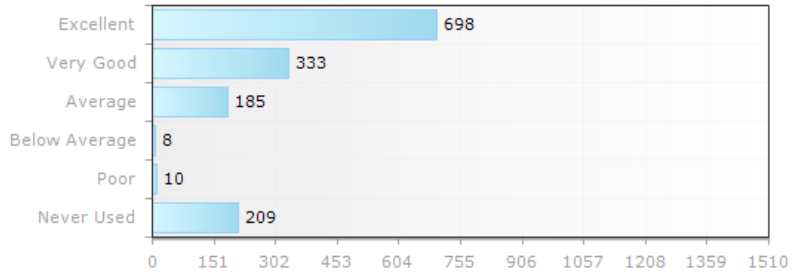
Admissions and Records

Course Average:	4.19
Institution-Wide Average:	4.19
Course Standard Deviation:	0.96
Institution-Wide Standard Deviation:	0.96
Interpolated Median:	4.47
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1443



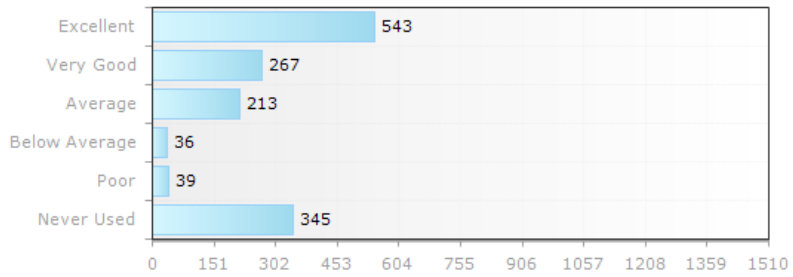
Bookstore

Course Average:	4.38
Institution-Wide Average:	4.38
Course Standard Deviation:	0.82
Institution-Wide Standard Deviation:	0.82
Interpolated Median:	4.62
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1443



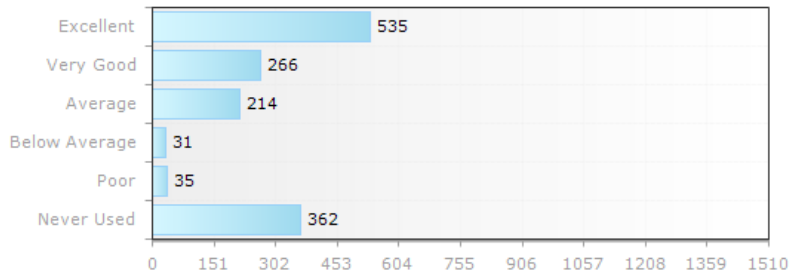
Business Office

Course Average:	4.13
Institution-Wide Average:	4.13
Course Standard Deviation:	1.06
Institution-Wide Standard Deviation:	1.06
Interpolated Median:	4.48
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1443



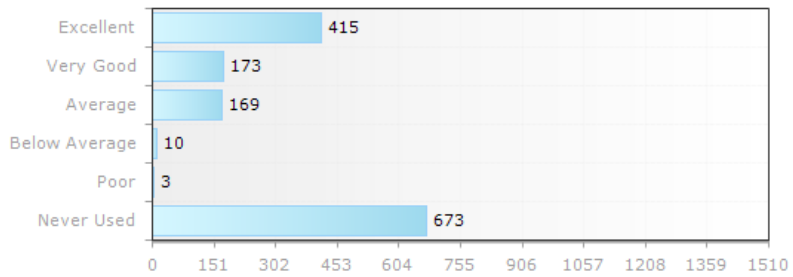
Campus Police

Course Average:	4.14
Institution-Wide Average:	4.14
Course Standard Deviation:	1.04
Institution-Wide Standard Deviation:	1.04
Interpolated Median:	4.48
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1443



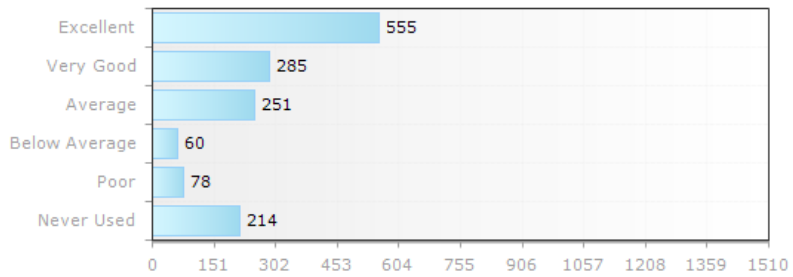
Career Center

Course Average:	4.28
Institution-Wide Average:	4.28
Course Standard Deviation:	0.88
Institution-Wide Standard Deviation:	0.88
Interpolated Median:	4.57
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1443



Financial Aid

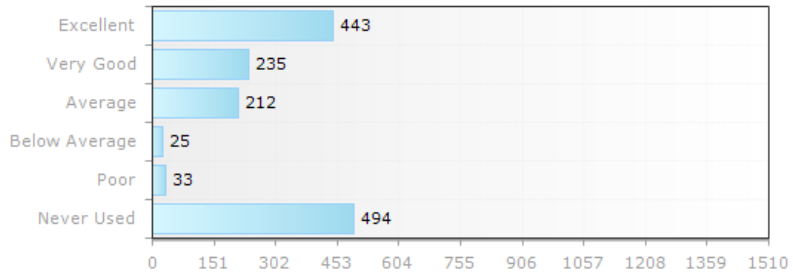
Course Average:	3.96
Institution-Wide Average:	3.96
Course Standard Deviation:	1.19
Institution-Wide Standard Deviation:	1.19
Interpolated Median:	4.29
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1443



View Comments

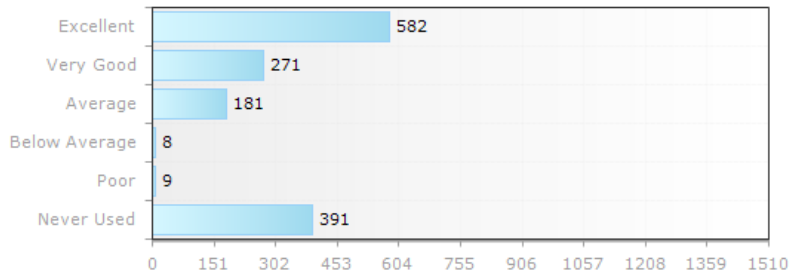
Food Services

Course Average:	4.09
Institution-Wide Average:	4.09
Course Standard Deviation:	1.05
Institution-Wide Standard Deviation:	1.05
Interpolated Median:	4.37
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1442



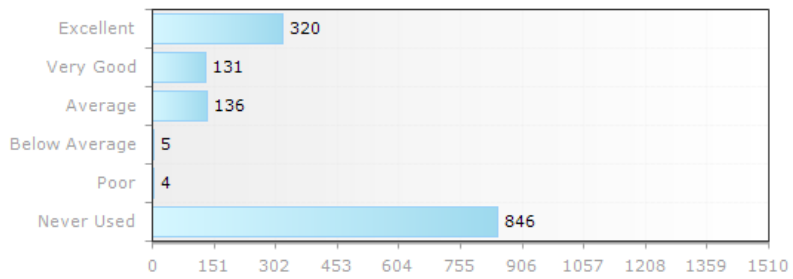
Library/Learning Resources

Course Average:	4.34
Institution-Wide Average:	4.34
Course Standard Deviation:	0.85
Institution-Wide Standard Deviation:	0.85
Interpolated Median:	4.6
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1442



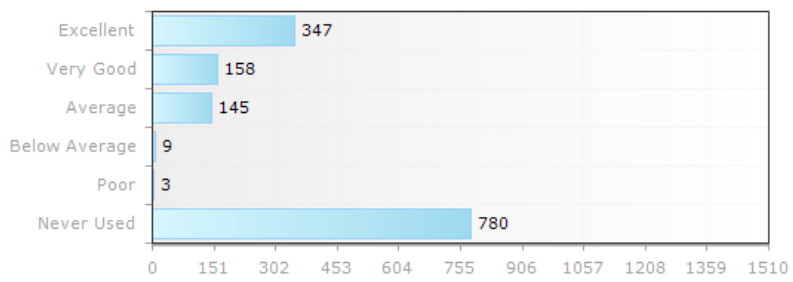
Post Office

Course Average:	4.27
Institution-Wide Average:	4.27
Course Standard Deviation:	0.89
Institution-Wide Standard Deviation:	0.89
Interpolated Median:	4.57
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1442



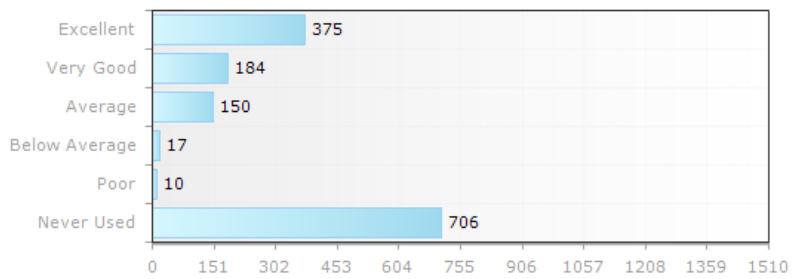
Recruiting

Course Average:	4.26
Institution-Wide Average:	4.26
Course Standard Deviation:	0.88
Institution-Wide Standard Deviation:	0.88
Interpolated Median:	4.55
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1442



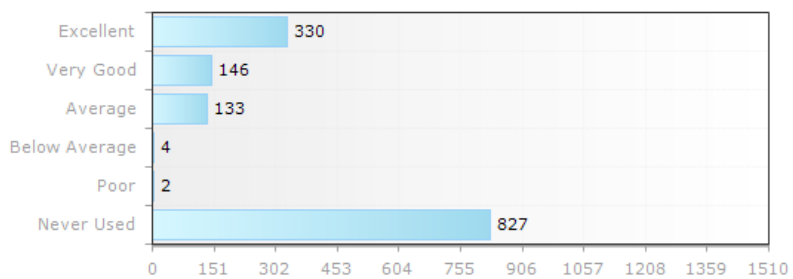
Counseling

Course Average:	4.22
Institution-Wide Average:	4.22
Course Standard Deviation:	0.94
Institution-Wide Standard Deviation:	0.94
Interpolated Median:	4.52
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1442



Disability Services

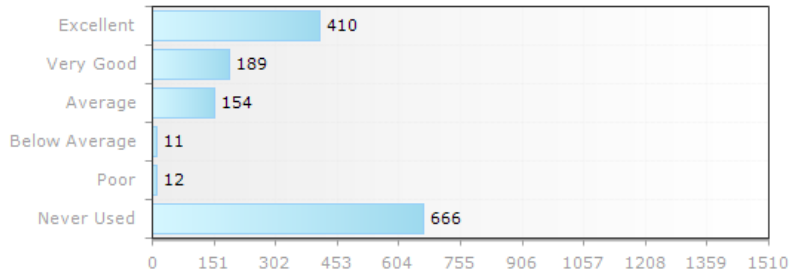
Course Average:	4.30
Institution-Wide Average:	4.30
Course Standard Deviation:	0.85
Institution-Wide Standard Deviation:	0.85
Interpolated Median:	4.57
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1442



View Comments

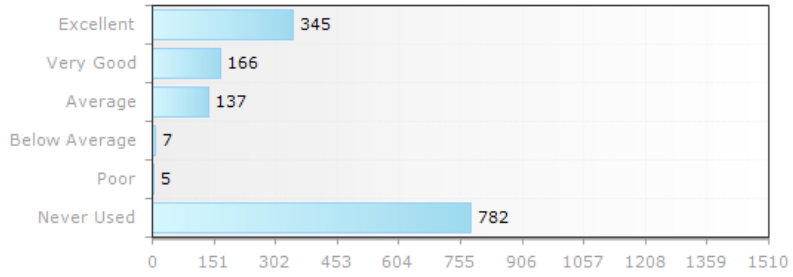
Technical Help Desk

Course Average:	**4.26**
Institution-Wide Average:	**4.26**
Course Standard Deviation:	**0.93**
Institution-Wide Standard Deviation:	**0.93**
Interpolated Median:	**4.55**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1442**



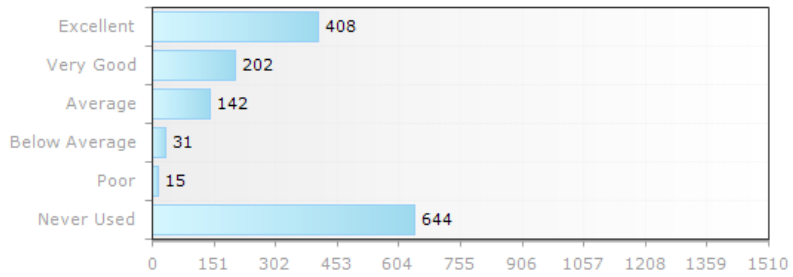
Early College Programs

Course Average:	**4.27**
Institution-Wide Average:	**4.27**
Course Standard Deviation:	**0.88**
Institution-Wide Standard Deviation:	**0.88**
Interpolated Median:	**4.54**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1442**



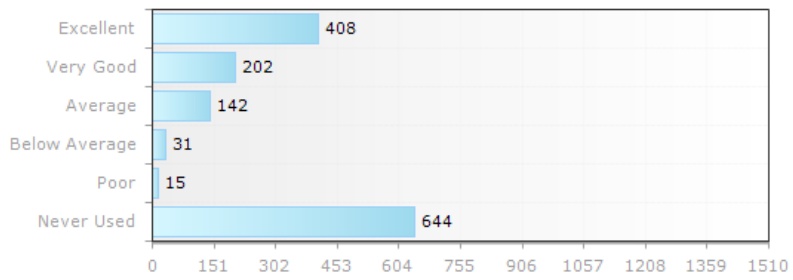
Student Life (events, activities, and recreation)

Course Average:	**4.20**
Institution-Wide Average:	**4.20**
Course Standard Deviation:	**0.99**
Institution-Wide Standard Deviation:	**0.99**
Interpolated Median:	**4.52**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**2884**



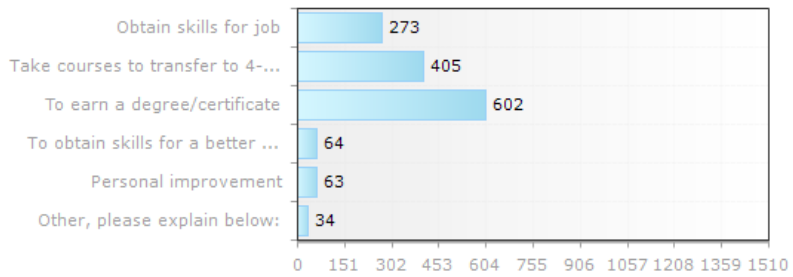
Student Life (events, activities, and recreation)

Course Average:	**4.20**
Institution-Wide Average:	**4.20**
Course Standard Deviation:	**0.99**
Institution-Wide Standard Deviation:	**0.99**
Interpolated Median:	**4.52**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**2884**



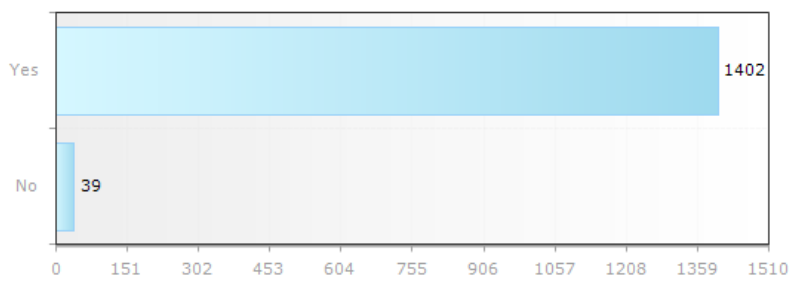
What was your primary objective while attending Northwest?

Course Average:	**2.54**
Institution-Wide Average:	**2.54**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**1.12**
Interpolated Median:	**2.57**
Minimum Value:	**1.00**
Maximum Value:	**6.00**
Low Response:	
High Response:	
Response Count:	**1441**



Overall, I am satisfied with the quality of education I have received at Northwest.

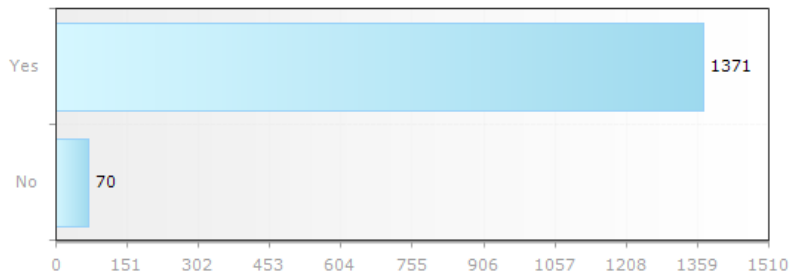
Course Average:	**1.97**
Institution-Wide Average:	**1.97**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.16**
Interpolated Median:	**1.99**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1441**



View Comments

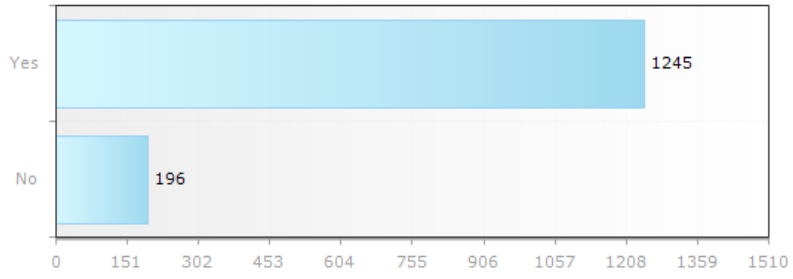
Would you recommend Northwest to a prospective student?

Course Average:	1.95
Institution-Wide Average:	1.95
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.22
Interpolated Median:	1.97
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1441



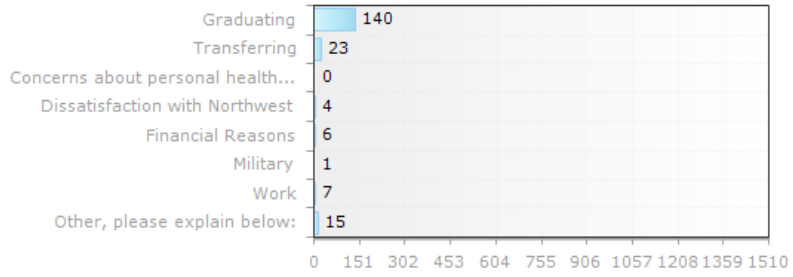
Will you be returning to Northwest next semester?

Course Average:	1.86
Institution-Wide Average:	1.86
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.34
Interpolated Median:	1.92
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1441



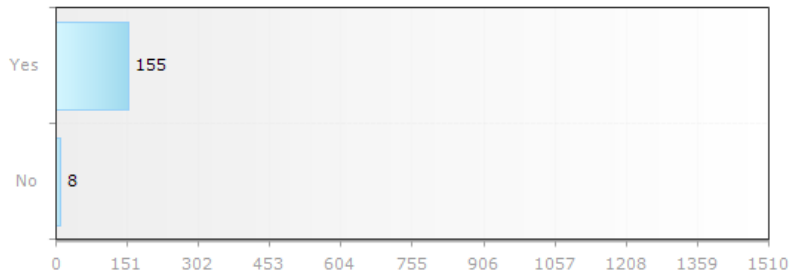
Please indicate the main reason you will not be returning to Northwest:

Course Average:	2.08
Institution-Wide Average:	2.08
Course Standard Deviation:	
Institution-Wide Standard Deviation:	2.20
Interpolated Median:	1.2
Minimum Value:	1.00
Maximum Value:	8.00
Low Response:	
High Response:	
Response Count:	196



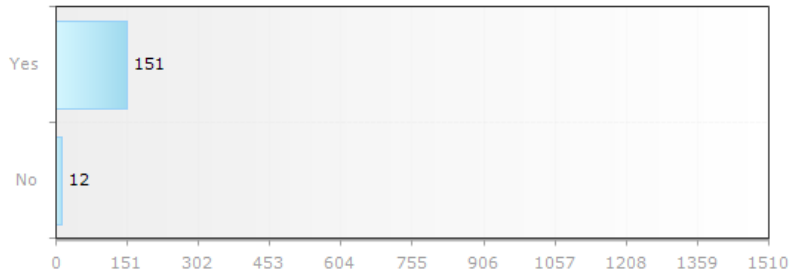
Did you accomplish your objective while attending Northwest?

Course Average:	1.95
Institution-Wide Average:	1.95
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.22
Interpolated Median:	1.97
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	163



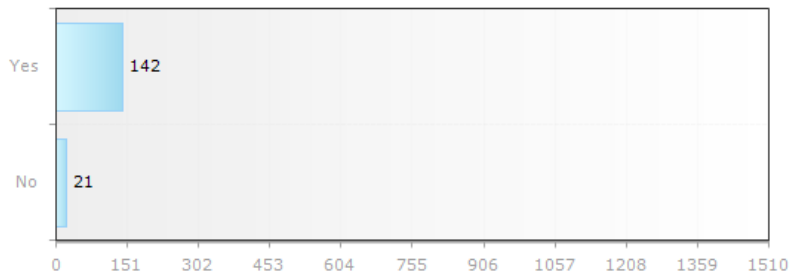
Were you satisfied with the quality of instruction you received at Northwest?

Course Average:	1.93
Institution-Wide Average:	1.93
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.26
Interpolated Median:	1.96
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	163



Did the use of technology in your program enhance your learning?

Course Average:	1.87
Institution-Wide Average:	1.87
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.34
Interpolated Median:	1.93
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	163



Did Northwest have adequate physical resources for your program?

Course Average:	**1.90**
Institution-Wide Average:	**1.90**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.31**
Interpolated Median:	**1.94**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**163**

