Northwest Mississippi Community College (IOTA)

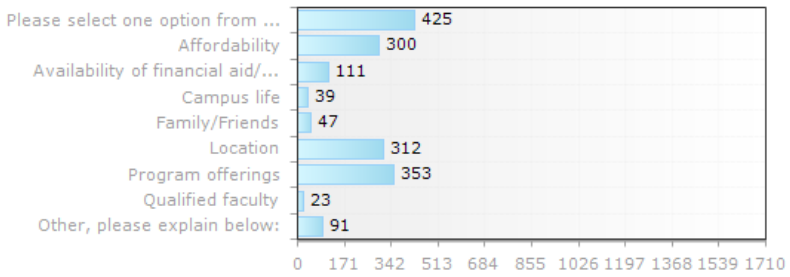
Evaluation Session: Fall 2022 - Student Satisfaction

Fall 2022 - Student Satisfaction - STSAT-FA22 - Student Satisfaction Survey: Research, Northwest

View Comments

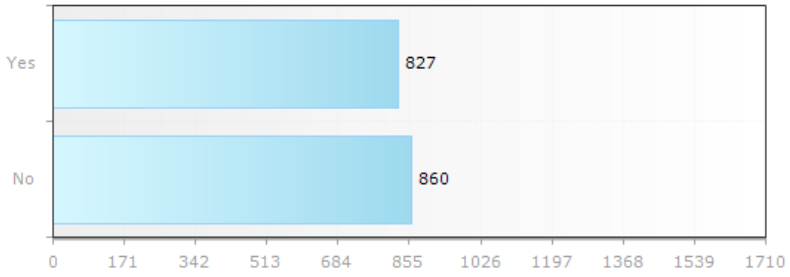
What is the main reason you chose Northwest?

Course Average:	**4.17**
Institution-Wide Average:	**4.17**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**2.68**
Interpolated Median:	**3.87**
Minimum Value:	**1.00**
Maximum Value:	**9.00**
Low Response:	
High Response:	
Response Count:	**1701**



Career/College Fair

Course Average:	**1.49**
Institution-Wide Average:	**1.49**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.50**
Interpolated Median:	**1.48**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1687**



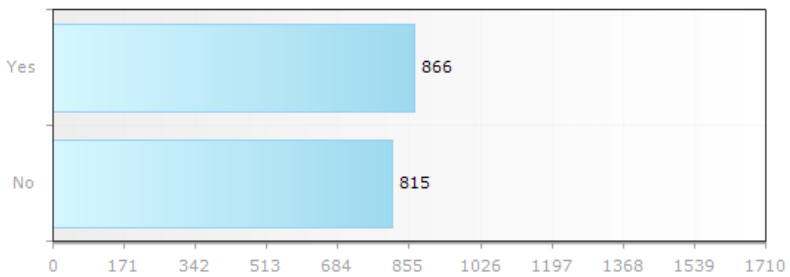
Family/Friend

Course Average:	**1.73**
Institution-Wide Average:	**1.73**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.44**
Interpolated Median:	**1.82**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1683**



Internet search

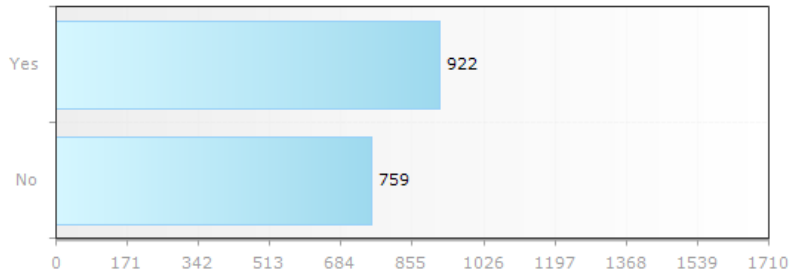
Course Average:	**1.52**
Institution-Wide Average:	**1.52**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.50**
Interpolated Median:	**1.53**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1681**



View Comments

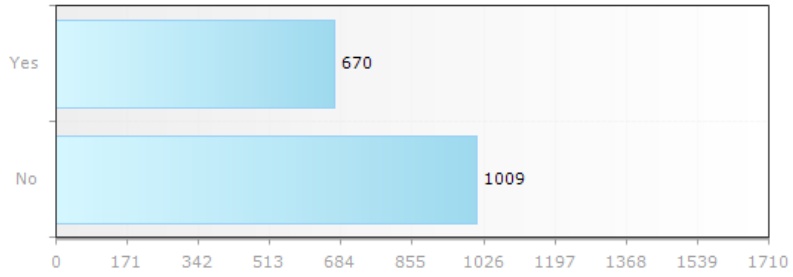
High School Counselor

Course Average:	1.55
Institution-Wide Average:	1.55
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.50
Interpolated Median:	1.59
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1681



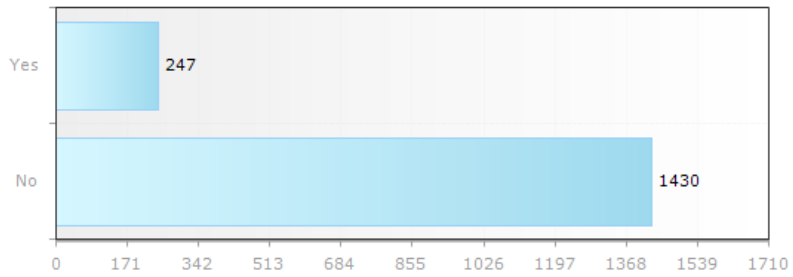
Social media

Course Average:	1.40
Institution-Wide Average:	1.40
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.49
Interpolated Median:	1.33
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1679



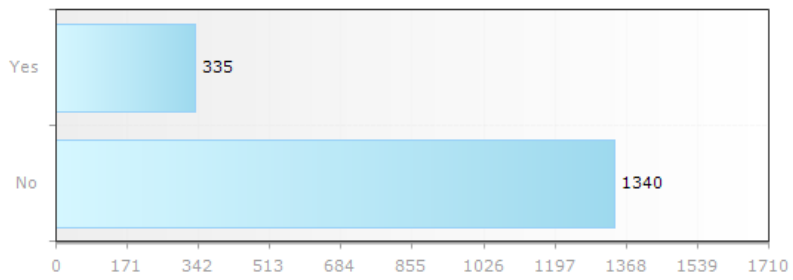
Television

Course Average:	1.15
Institution-Wide Average:	1.15
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.35
Interpolated Median:	1.09
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1677



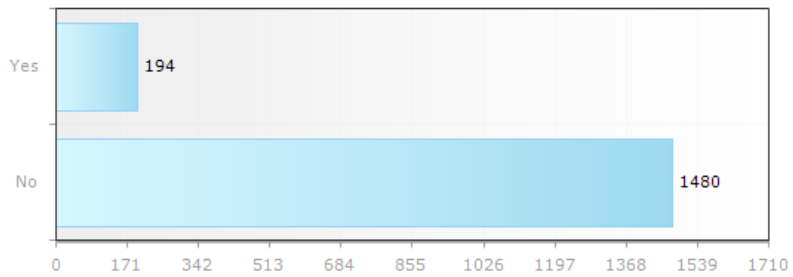
Workplace

Course Average:	1.20
Institution-Wide Average:	1.20
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.40
Interpolated Median:	1.12
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1675



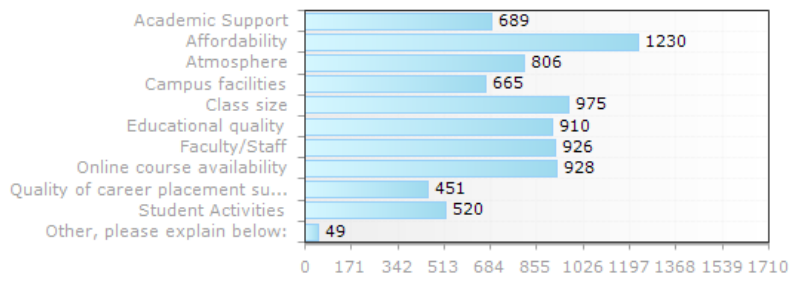
Other, please explain below:

Course Average:	1.12
Institution-Wide Average:	1.12
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.32
Interpolated Median:	1.07
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1674



What do you like about Northwest? (check all that apply)

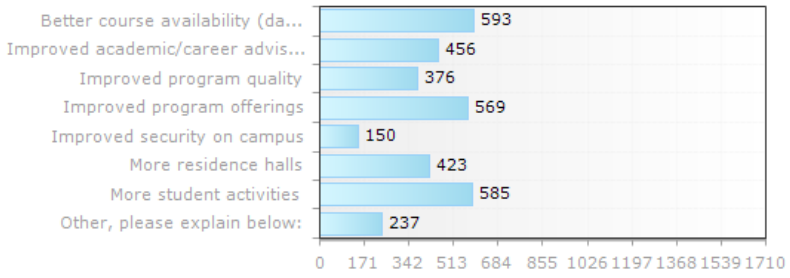
Course Average:	5.19
Institution-Wide Average:	5.19
Course Standard Deviation:	
Institution-Wide Standard Deviation:	2.73
Interpolated Median:	5.2
Minimum Value:	1.00
Maximum Value:	11.00
Low Response:	
High Response:	
Response Count:	8149



View Comments

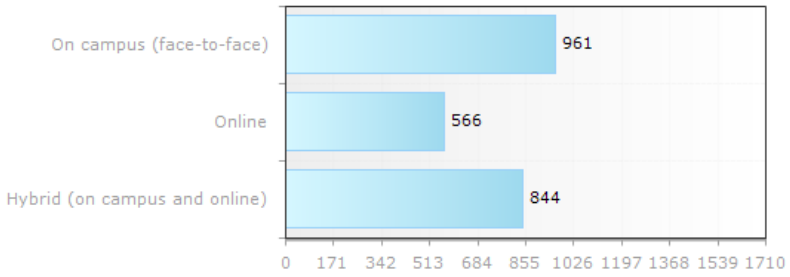
What improvements would you like to see at Northwest? (check all that apply)

Course Average:	**4.19**
Institution-Wide Average:	**4.19**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**2.33**
Interpolated Median:	**3.97**
Minimum Value:	**1.00**
Maximum Value:	**8.00**
Low Response:	
High Response:	
Response Count:	**3389**



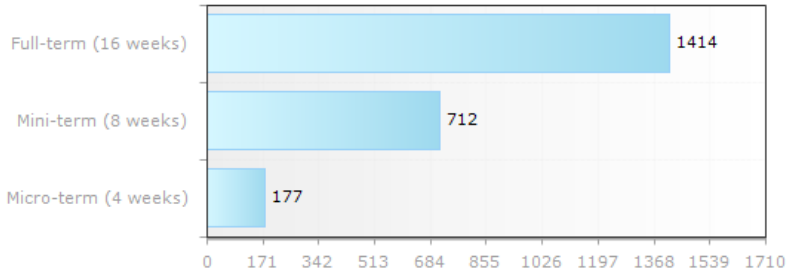
Please select the course delivery methods you would prefer. (Check all that apply)

Course Average:	**1.95**
Institution-Wide Average:	**1.95**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.87**
Interpolated Median:	**1.9**
Minimum Value:	**1.00**
Maximum Value:	**3.00**
Low Response:	
High Response:	
Response Count:	**2371**



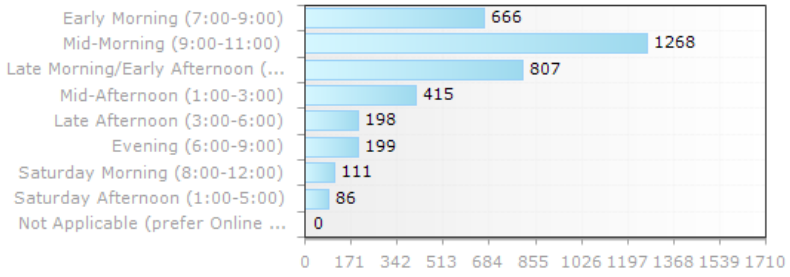
Please select the course terms you would prefer. (Check all that apply)

Course Average:	**1.46**
Institution-Wide Average:	**1.46**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.63**
Interpolated Median:	**1.31**
Minimum Value:	**1.00**
Maximum Value:	**3.00**
Low Response:	
High Response:	
Response Count:	**2303**



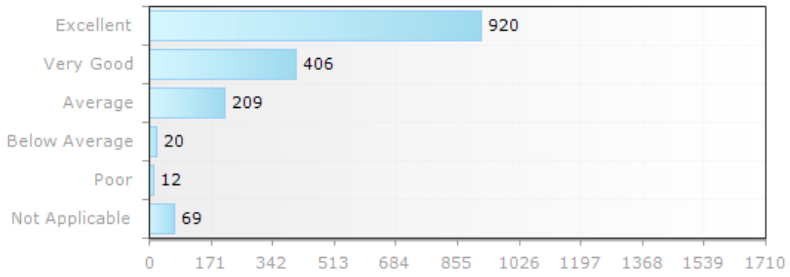
Please select the time of day you would prefer your courses. (Check all that apply)

Course Average:	**2.92**
Institution-Wide Average:	**2.92**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**1.70**
Interpolated Median:	**2.45**
Minimum Value:	**1.00**
Maximum Value:	**9.00**
Low Response:	
High Response:	
Response Count:	**3750**



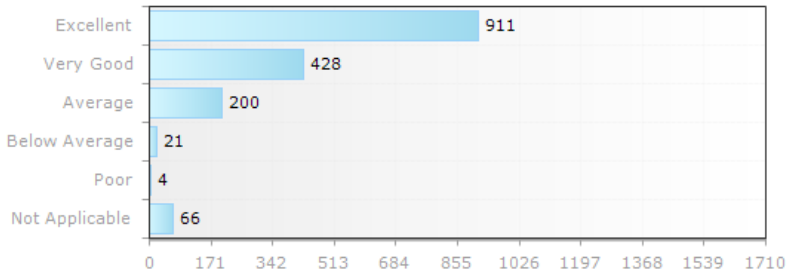
Cleanliness of campus buildings

Course Average:	**4.41**
Institution-Wide Average:	**4.41**
Course Standard Deviation:	**0.82**
Institution-Wide Standard Deviation:	**0.82**
Interpolated Median:	**4.65**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1636**



Condition of campus grounds

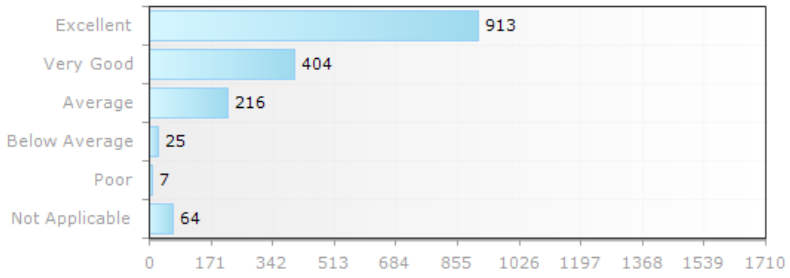
Course Average:	**4.42**
Institution-Wide Average:	**4.42**
Course Standard Deviation:	**0.78**
Institution-Wide Standard Deviation:	**0.78**
Interpolated Median:	**4.64**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1630**



View Comments

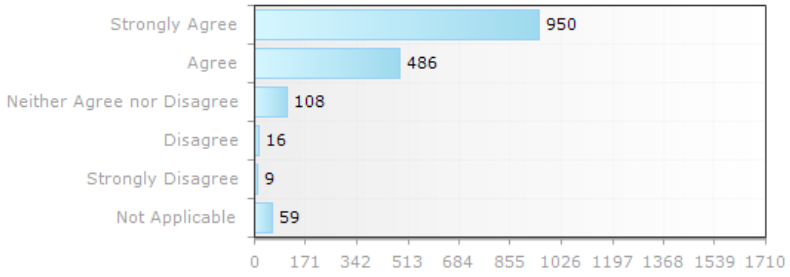
Overall maintenance and condition of campus facilities

Course Average:	**4.40**
Institution-Wide Average:	**4.40**
Course Standard Deviation:	**0.82**
Institution-Wide Standard Deviation:	**0.82**
Interpolated Median:	**4.64**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1629**



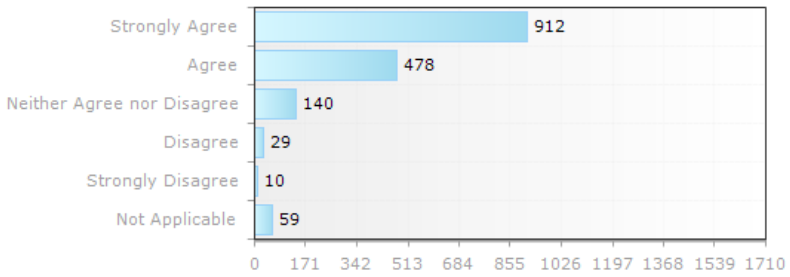
I felt that the environment at Northwest was healthy, safe, and secure.

Course Average:	**4.50**
Institution-Wide Average:	**4.50**
Course Standard Deviation:	**0.72**
Institution-Wide Standard Deviation:	**0.72**
Interpolated Median:	**4.67**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1628**



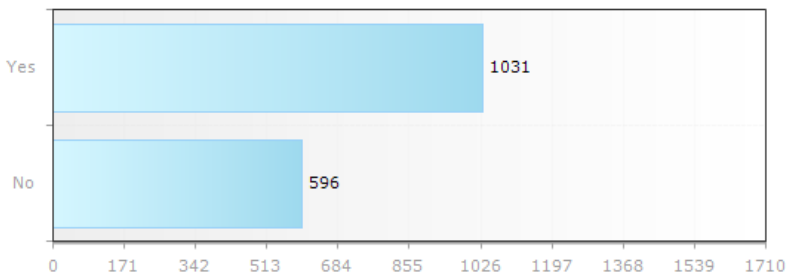
Northwest's computer resources and available software were adequate to meet my needs.

Course Average:	**4.44**
Institution-Wide Average:	**4.44**
Course Standard Deviation:	**0.78**
Institution-Wide Standard Deviation:	**0.78**
Interpolated Median:	**4.64**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1628**



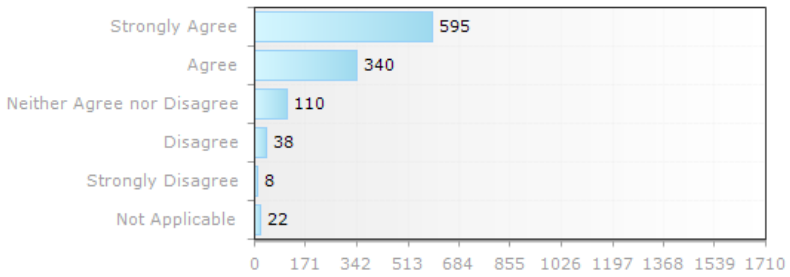
Were you enrolled in an online course?

Course Average:	**1.63**
Institution-Wide Average:	**1.63**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.48**
Interpolated Median:	**1.71**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1627**



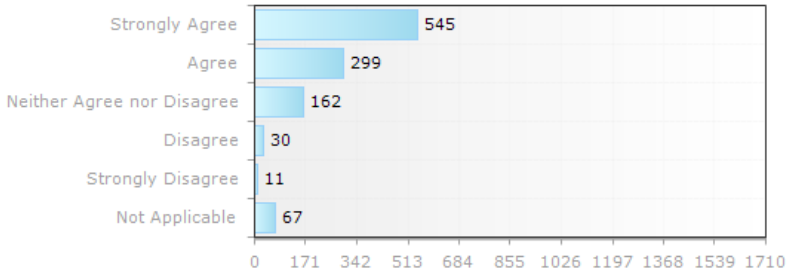
I was satisfied with the services provided by the eLearning department.

Course Average:	**4.35**
Institution-Wide Average:	**4.35**
Course Standard Deviation:	**0.85**
Institution-Wide Standard Deviation:	**0.85**
Interpolated Median:	**4.58**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1113**



The eLearning staff was available to help me when needed.

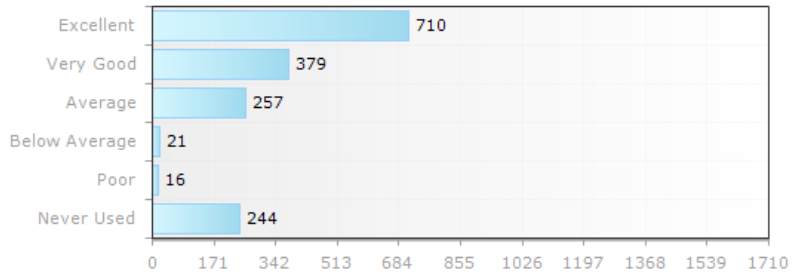
Course Average:	**4.28**
Institution-Wide Average:	**4.28**
Course Standard Deviation:	**0.90**
Institution-Wide Standard Deviation:	**0.90**
Interpolated Median:	**4.54**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1114**



View Comments

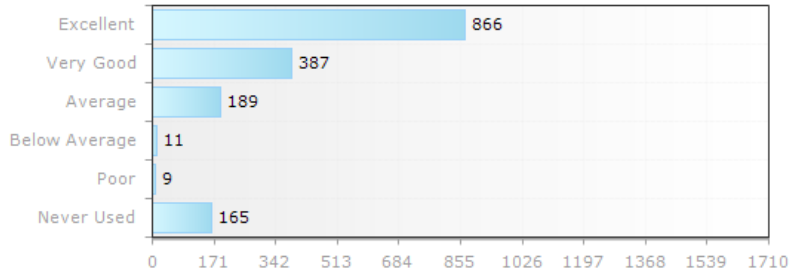
Admissions and Records

Course Average:	4.26
Institution-Wide Average:	4.26
Course Standard Deviation:	0.89
Institution-Wide Standard Deviation:	0.89
Interpolated Median:	4.53
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1627



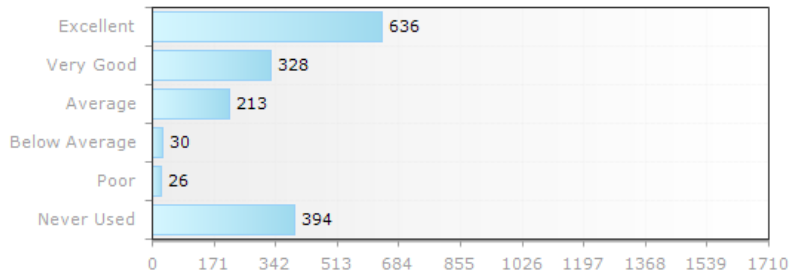
Bookstore

Course Average:	4.43
Institution-Wide Average:	4.43
Course Standard Deviation:	0.79
Institution-Wide Standard Deviation:	0.79
Interpolated Median:	4.66
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1627



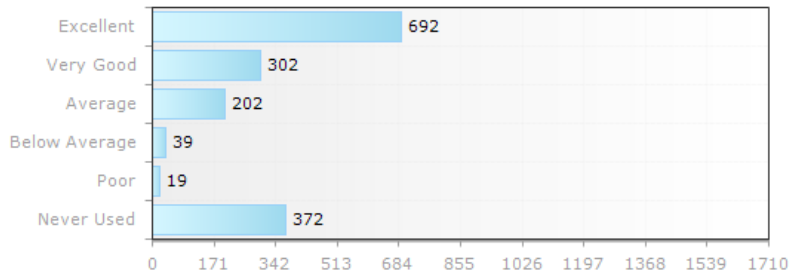
Business Office

Course Average:	4.23
Institution-Wide Average:	4.23
Course Standard Deviation:	0.96
Institution-Wide Standard Deviation:	0.96
Interpolated Median:	4.53
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1627



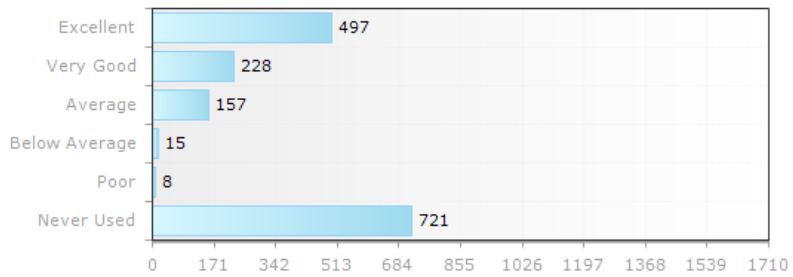
Campus Police

Course Average:	4.28
Institution-Wide Average:	4.28
Course Standard Deviation:	0.95
Institution-Wide Standard Deviation:	0.95
Interpolated Median:	4.59
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1626



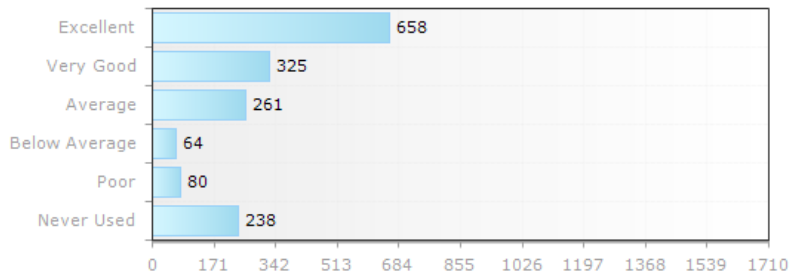
Career Center

Course Average:	4.32
Institution-Wide Average:	4.32
Course Standard Deviation:	0.88
Institution-Wide Standard Deviation:	0.88
Interpolated Median:	4.59
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1626



Financial Aid

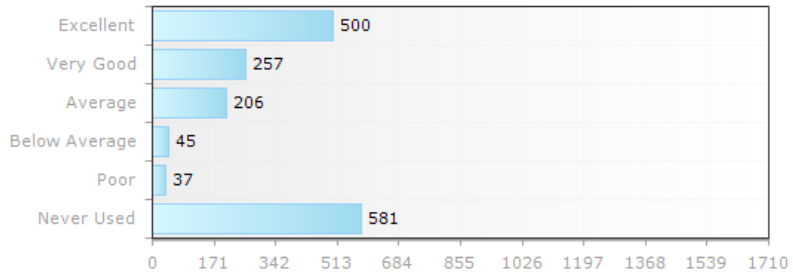
Course Average:	4.02
Institution-Wide Average:	4.02
Course Standard Deviation:	1.17
Institution-Wide Standard Deviation:	1.17
Interpolated Median:	4.39
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1626



View Comments

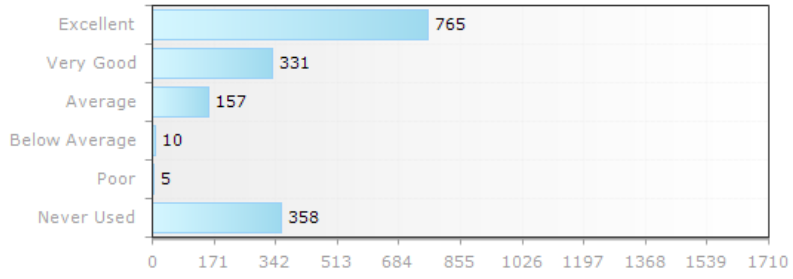
Food Services

Course Average:	4.09
Institution-Wide Average:	4.09
Course Standard Deviation:	1.08
Institution-Wide Standard Deviation:	1.08
Interpolated Median:	4.41
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1626



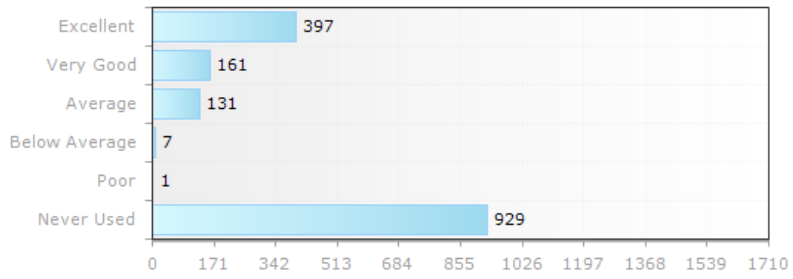
Library/Learning Resources

Course Average:	4.45
Institution-Wide Average:	4.45
Course Standard Deviation:	0.77
Institution-Wide Standard Deviation:	0.77
Interpolated Median:	4.67
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1626



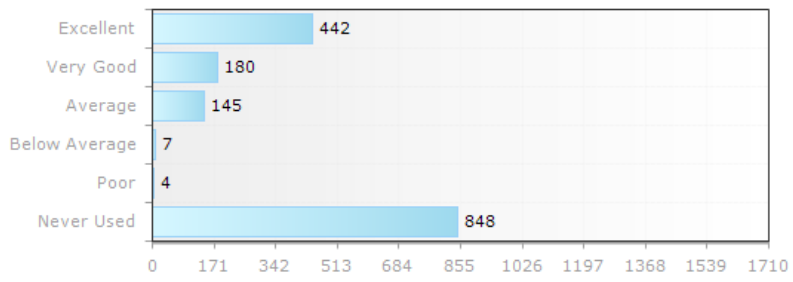
Post Office

Course Average:	4.36
Institution-Wide Average:	4.36
Course Standard Deviation:	0.83
Institution-Wide Standard Deviation:	0.83
Interpolated Median:	4.62
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1626



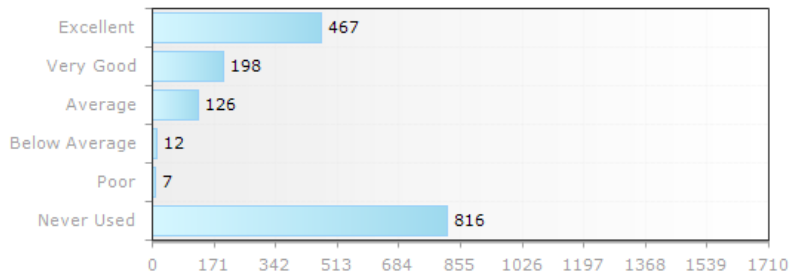
Recruiting

Course Average:	4.35
Institution-Wide Average:	4.35
Course Standard Deviation:	0.85
Institution-Wide Standard Deviation:	0.85
Interpolated Median:	4.62
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1626



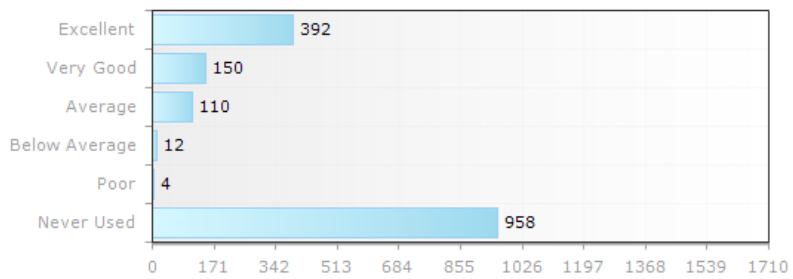
Counseling

Course Average:	4.37
Institution-Wide Average:	4.37
Course Standard Deviation:	0.86
Institution-Wide Standard Deviation:	0.86
Interpolated Median:	4.63
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1626



Disability Services

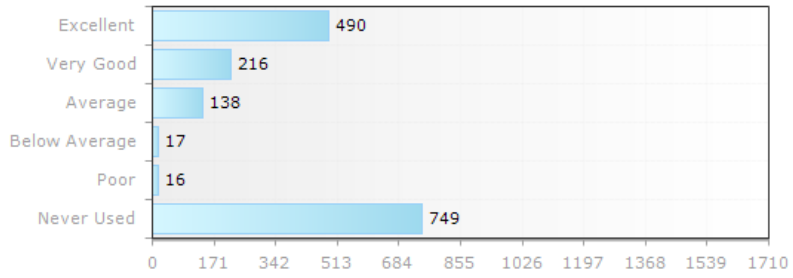
Course Average:	4.37
Institution-Wide Average:	4.37
Course Standard Deviation:	0.86
Institution-Wide Standard Deviation:	0.86
Interpolated Median:	4.65
Minimum Value:	1.00
Maximum Value:	5.00
Low Response:	1.00
High Response:	5.00
Response Count:	1626



View Comments

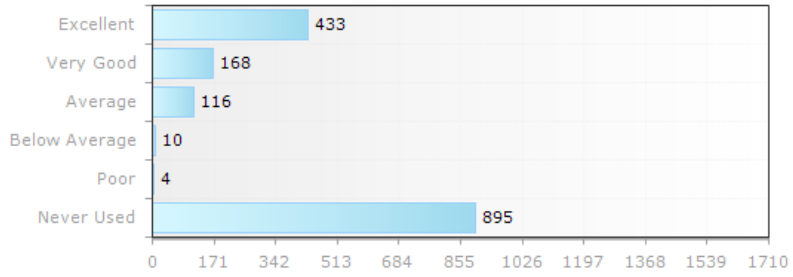
Technical Help Desk

Course Average:	**4.31**
Institution-Wide Average:	**4.31**
Course Standard Deviation:	**0.93**
Institution-Wide Standard Deviation:	**0.93**
Interpolated Median:	**4.61**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1626**



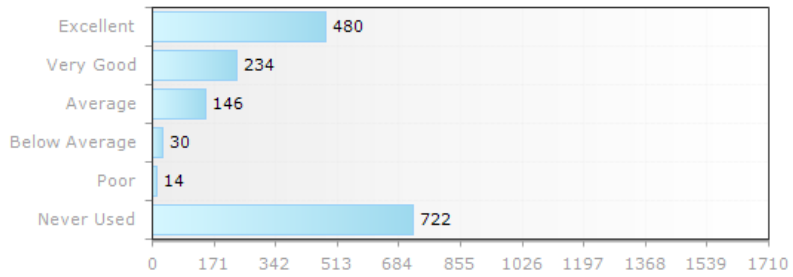
Early College Programs

Course Average:	**4.39**
Institution-Wide Average:	**4.39**
Course Standard Deviation:	**0.84**
Institution-Wide Standard Deviation:	**0.84**
Interpolated Median:	**4.66**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**1626**



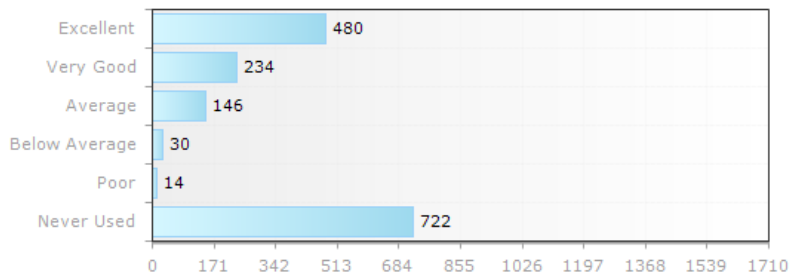
Student Life (events, activities, and recreation)

Course Average:	**4.26**
Institution-Wide Average:	**4.26**
Course Standard Deviation:	**0.95**
Institution-Wide Standard Deviation:	**0.95**
Interpolated Median:	**4.56**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**3252**



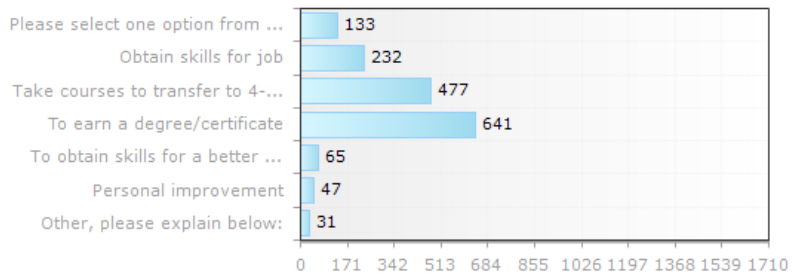
Student Life (events, activities, and recreation)

Course Average:	**4.26**
Institution-Wide Average:	**4.26**
Course Standard Deviation:	**0.95**
Institution-Wide Standard Deviation:	**0.95**
Interpolated Median:	**4.56**
Minimum Value:	**1.00**
Maximum Value:	**5.00**
Low Response:	**1.00**
High Response:	**5.00**
Response Count:	**3252**



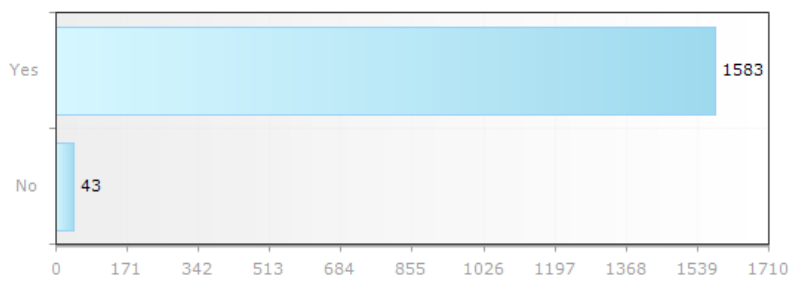
What was your primary objective while attending Northwest?

Course Average:	**3.33**
Institution-Wide Average:	**3.33**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**1.22**
Interpolated Median:	**3.44**
Minimum Value:	**1.00**
Maximum Value:	**7.00**
Low Response:	
High Response:	
Response Count:	**1626**



Overall, I am satisfied with the quality of education I have received at Northwest.

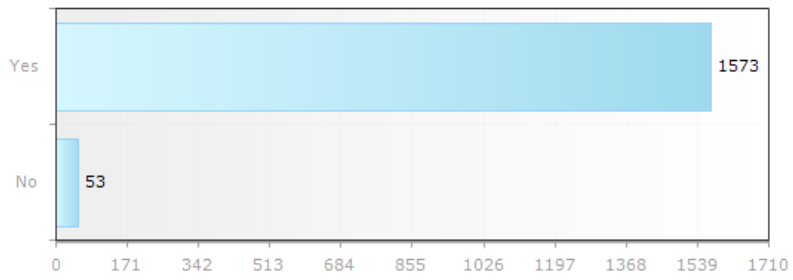
Course Average:	**1.97**
Institution-Wide Average:	**1.97**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.16**
Interpolated Median:	**1.99**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**1626**



View Comments

Would you recommend Northwest to a prospective student?

Course Average:	1.97
Institution-Wide Average:	1.97
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.18
Interpolated Median:	1.98
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1626



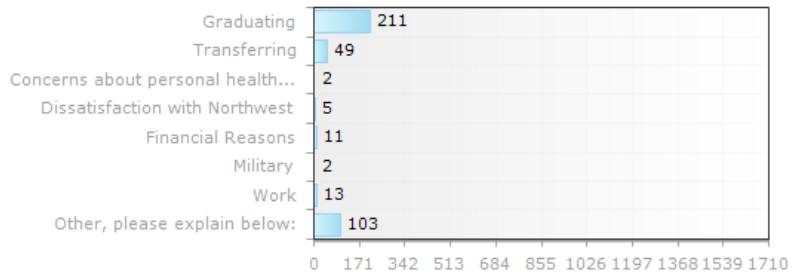
Will you be returning to Northwest next semester?

Course Average:	1.87
Institution-Wide Average:	1.87
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.34
Interpolated Median:	1.92
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	1625



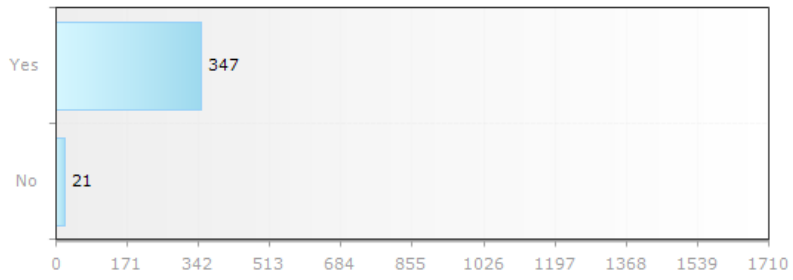
Please indicate the main reason you will not be returning to Northwest:

Course Average:	3.33
Institution-Wide Average:	3.33
Course Standard Deviation:	
Institution-Wide Standard Deviation:	3.06
Interpolated Median:	1.44
Minimum Value:	1.00
Maximum Value:	8.00
Low Response:	
High Response:	
Response Count:	396



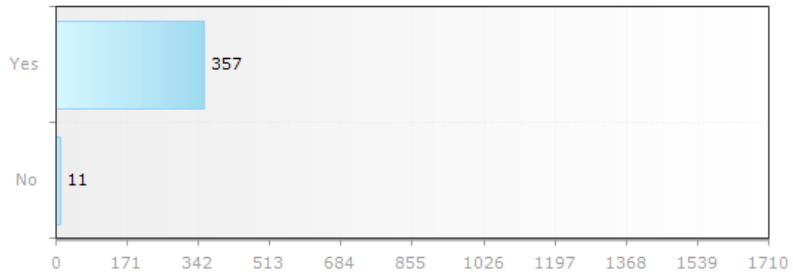
Did you accomplish your objective while attending Northwest?

Course Average:	1.94
Institution-Wide Average:	1.94
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.23
Interpolated Median:	1.97
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	368



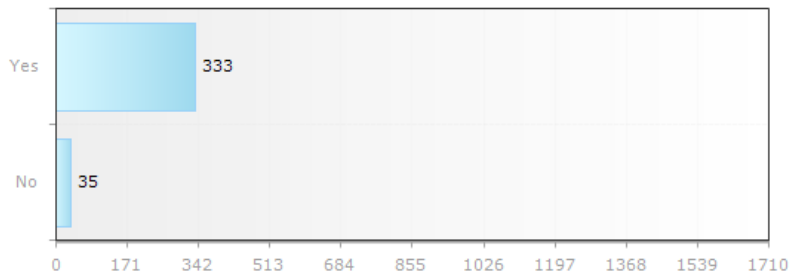
Were you satisfied with the quality of instruction you received at Northwest?

Course Average:	1.97
Institution-Wide Average:	1.97
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.17
Interpolated Median:	1.98
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	368



Did the use of technology in your program enhance your learning?

Course Average:	1.90
Institution-Wide Average:	1.90
Course Standard Deviation:	
Institution-Wide Standard Deviation:	0.29
Interpolated Median:	1.95
Minimum Value:	1.00
Maximum Value:	2.00
Low Response:	
High Response:	
Response Count:	368



Did Northwest have adequate physical resources for your program?

Course Average:	**1.92**
Institution-Wide Average:	**1.92**
Course Standard Deviation:	
Institution-Wide Standard Deviation:	**0.27**
Interpolated Median:	**1.96**
Minimum Value:	**1.00**
Maximum Value:	**2.00**
Low Response:	
High Response:	
Response Count:	**368**

