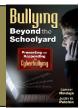
Internet Use Contract





Sameer Hinduja, Ph.D. and Justin W. Patchin, Ph.D. Cyberbullying Research Center

Child Expectations

I understand that using the family computer is a privilege that is subject to the following rules:

- 1. I will respect the privacy of others who use this computer. I will not open, move, or delete files that are not in my personal directory.
- 2. I understand that mom and dad may access and look at my files at any time.
- 3. I will not download anything or install programs without first asking mom or dad.
- 4. I will never give out private information while online. At no time will I ever give out my last name, phone number, address, or school name—even if I know the person with whom I am communicating.

My screen name will be:__

- 5. I understand that I can use the computer for approved purposes only.
- 6. I will never write or post anything online that I would not want mom or dad to see. I will not use profanity or otherwise offensive language. If I receive messages or view content with offensive language, I will report it to mom and dad immediately.
- 7. I will never agree to meet an online friend in person without first asking mom or dad. Dangerous people may try to trick me into meeting up with them.
- 8. If I ever feel uncomfortable about an experience online, I will immediately tell mom or dad. I understand that mom and dad are willing to help me and will not punish me as long as these rules are followed.

Child's Signature:_____

Parent Expectations

I understand that it is my responsibility to protect my family and to help them receive the best of what the Internet has to offer. In that spirit, I agree to the following:

- 1. I will listen calmly. If my child comes to me with a problem related to online experiences, I promise not to get angry but to do my best to help my child resolve the situation.
- 2. I will be reasonable. I will set reasonable rules and expectations for Internet usage. I will establish reasonable consequences for lapses in judgment on the part of my child.
- 3. I will treat my child with dignity. I will respect the friendships that my child may make online as I would offline friends.
- 4. I will not unnecessarily invade my child's privacy. I promise not to go further than necessary to ensure my child's safety. I will not read diaries or journals, nor will I inspect e-mails or computer files unless there is a serious concern.
- 5. I will not take drastic measures. No matter what happens, I understand that the Internet is an important tool that is essential to my child's success in school or business, and I promise not to ban it entirely.
- 6. I will be involved. I will spend time with my child and be a positive part of my child's online activities and relationships—just as I am offline.

List of Prohibited Web sites and software applications:

Parent's Signature:	

Sameer Hinduja, Ph.D. is an Associate Professor at Florida Atlantic University and Justin W. Patchin, Ph.D. is an Associate Professor at the University of Wisconsin-Eau Claire. Together, they lecture across the United States on the causes and consequences of cyberbullying and offer comprehensive workshops for parents, teachers, counselors, mental health professionals, law enforcement, youth and others concerned with addressing and preventing online aggression.

The Cyberbullying Research Center is dedicated to providing up-to-date information about the nature, extent, causes, and consequences of cyberbullying among adolescents. For more information, visit http://www.cyberbullying.us. © 2009 Cyberbullying Research Center - Sameer Hinduja and Justin W. Patchin

What To Do When Your Child Cyberbullies Others

Top Ten Tips for Parents

Sameer Hinduja, Ph.D. and Justin W. Patchin, Ph.D.



Finding out that your child is mistreating others online can be frustrating. Here's how to respond:

- I. ACKNOWLEDGE THE ISSUE. As a parent, accept the reality that your child could be engaging in online behaviors that are hurting others. Rather than try to trivialize, rationalize, or ignore the problem at hand, realize that anyone (including your own flesh and blood!) can be cruel to others, given the right circumstances.
- 2. REMAIN CALM. When addressing cyberbullying, try to discuss the issue in a level-headed manner without demonizing, disrespecting, or judging your child. Remember that your son or daughter isn't the problem; their behavior is. Deal with it, but treat them with dignity. Otherwise, they may lash out and retaliate if they feel attacked or victimized themselves, and no progress will be made.



- 3. KEEP AN OPEN LINE OF COMMUNICATION. Many youth engage in cyberbullying to get revenge for something someone else did first. Make sure that your kids know that they can come to you and discuss issues they are having with peers (offline or online). Give children the opportunity and skillset to solve interpersonal problems in appropriate ways, instead of resorting to revenge.
- **4. STOP THE BULLYING.** Goal #1 is to get the bullying to end and never happen again. Ensure that all instances of bullying are stopped immediately, regardless of who started it. No one deserves to be mistreated, for any reason, ever.
- 5. UNDERSTAND THE ROOT OF THE PROBLEM. We hear that "hurt people hurt people." It is critical to identify the reason(s) your child has acted out. Is it an unhealthy way of coping with stress in their life? Because they themselves are being victimized? Because there are no rules in place, and no threat of sanctions to deter them? Try to get to the bottom of the issue.
- **6. INVESTIGATE.** Take measures to thoroughly find out the extent of your child's bullying. It could span multiple environments, websites, apps, and devices. It could be very direct and observable, or indirect and extremely subtle. Work to fully understand what happened and where.
- 7. MAKE CHILDREN UNDERSTAND HOW TARGETS FEEL. Explain the severity of cyberbullying and how it would feel to be on the receiving end of hate or harassment with an example specific to how *your child* would be hurt the most. Try to cultivate empathy and compassion in kids in creative and compelling ways, so that they really understand that we all have our sore spots, hot buttons, and vulnerabilities.
- 8. SET UP PARENTAL CONTROLS. Monitor your child's online activities, both formally and informally. This can be done through the installation of software or apps on their laptop, tablet, or phone. You should also routinely and randomly check their devices to see what they are doing, at least until you feel sure that they can be trusted.
- **9. SHARE YOUR CONCERNS.** You are not the only parent who has ever faced these problems. Connect with others so that the entire community can rally around the issue and take a stand. This united front can help to create and promote a culture where all members of a peer group recognize that bullying is always wrong and never justifiable.



IO. STAY EDUCATED. While we know that your lives are extremely busy, it is important that you take time to continually learn about new technologies and sites that your kids (and their peers) are using. You should also know where to get help (such as <u>cyberbullying.org</u>), and interface with others (especially school staff) who have relevant experiences and strategies to share.

What To Do When Your Child is Cyberbullied

Top Ten Tips for Parents

Sameer Hinduja, Ph.D. and Justin W. Patchin, Ph.D.

Finding out that your child is being cyberbullied is painful. Here's what to do:

I. MAKE SURE YOUR CHILD IS (AND FEELS) SAFE. The safety and well-being of your child should always be the foremost priority. Convey unconditional support. Parents must demonstrate to their children through words and actions that they both desire the same end result: stopping the cyberbullying.



- 2. TALK WITH AND LISTEN TO YOUR CHILD. Engage your child in conversation about what is going on in a calm manner. Refrain from freaking out. Take the time to learn exactly what happened, and the nuanced context in which it occurred. Also, don't minimize the situation or make excuses for the aggressor.
- 3. COLLECT EVIDENCE. Print out or make screenshots or recordings of conversations, messages, pictures, videos, and any other items which can serve as clear proof that your child is being cyberbullied. Keep a record of any and all incidents to assist in the investigative process. Also, keep notes on relevant details like location, frequency, severity of harm, third-party involvement or witnesses, and the backstory.
- **4. WORK WITH THE SCHOOL.** All schools in the U.S. have a bullying policy, and most cover cyberbullying. Seek the help of administrators if the target and aggressor go to the same school. Your child has the right to feel safe at school, and educators are responsible to ensure this through an investigation and appropriate response.
- **5. REFRAIN FROM CONTACTING THE PARENTS OF THE ONE DOING THE BULLYING.** Some parents confronted with accusations that their child is engaging in cyberbullying may become defensive and therefore may not be receptive to your thoughts. Be judicious in your approach to avoid additional drama and possible retaliation.
- 6. CONTACT THE CONTENT PROVIDER. Cyberbullying violates the Terms of Service of all legitimate service providers (websites, apps, gaming networks, Internet or cell phone companies). Regardless of whether your child can identify who is harassing them, contact the relevant provider. An updated list of contact information can be found here: cyberbullying.org/report.
- 7. **IF NECESSARY**, **SEEK COUNSELING**. Your child may benefit from speaking with a mental health professional. Children may prefer to dialogue with a third party who may be perceived as more objective.
- 8. IF THE BULLYING IS BASED ON RACE, SEX, OR DISABILITY, CONTACT THE OFFICE OF CIVIL RIGHTS. The U.S. Department of Education takes these cases very seriously if children are limited or restricted in their ability to learn and thrive at school because of discrimination.
- **9. CONTACT THE POLICE WHEN PHYSICAL THREATS ARE INVOLVED.** Most states have laws related to online threats, and law enforcement can assist in these cases either informally or formally. If your local department is not helpful, contact county or state law enforcement officials, as they often have more resources and expertise in technology-related offenses.
- **10. IMPLEMENT MEASURES TO PREVENT IT FROM REOCCURRING.** If your child is being bullied through social media (YouTube, Instagram, Snapchat, Twitter, etc.), set up privacy controls within each platform to block the person doing the bullying from contacting them, and file a report (see #6). Also encourage them to keep talking to you before small issues flare up into major situations.



Chat/Text Abbreviations

Examples of select acronyms used in short-message services



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<3	heart	CHUA	Customer's head up a**
404	I haven't a clue	CJWB	Customer just wanted to bitch
A3	Anyplace, anywhere, anytime	CMIU	Customer misunderstood intended use
ADN	Any day now	CNDL	Customer not deserving of life
AFAIK	As far as I know	COCR	Customer obviously can't read
AFK	Away from keyboard	CRB	Come right back
AML	All my love	CRBT	Crying real big tears
ARE	Acronym-rich environment	CRS	Can't read s***
ASAP	As soon as possible	CSB	Cool story bro
A/S/L?	Age/sex/location?	\mathbf{CU}	See you
ATW	All the way	CUL	See you later
B4N	Bye for now	CUL8ER	See you later
BAF	Bring a friend	CU2MR	See you tomorrow
BAK	Back at the keyboard	CYA	See ya
BAS	Big a** smile	CYA	Cover you're a**
BBB	Boring beyond belief	CYO	See you online
BBIAB	Be back in a bit	DBA	Doing business as
BBL	Be back later	DFLA	Disenchanted four-letter acronym (that
BBN	Bye bye now		is, a TLA)
BBS	Be back soon	\mathbf{DL}	Dead link
BD	Big deal	DLTBBB	Don't let the bed bugs bite
BEG	Big evil grin	DIKU	Do I know you?
BF	Boy friend	DITYID	Did I tell you I'm distressed?
BFD	Big f****g deal	\mathbf{DM}	Direct message
BFF	Best friend forever	DOM	Dirty old man
BFN	Bye for now	DOS	Dozing off soon
BG	Big grin	DQMOT	Don't quote me on this
BIBO	Beer in, beer out	DTRT	Do the right thing
BIOYIOP	Blow it out your I/O port	DWB	Don't write back
BL	Belly laughing	DYK	Did/do you know
BMGWL	Busting my gut with laughter	E2E	exchange to exchange
BOTEC	Back-of-the-envelope calculation	E2E	e-business to e-business
BRB	Be right back	E2E	Employee to employee
BTA	But then again	E ₂ E	End to end
BTDT	Been there, done that	EEGF	Exposed to excessive G force (dropped,
BTW	By the way		etc.)
\mathbf{BW}	Best wishes	EEMD	Environment exceeded manufacturer's
BWL	Bursting with laughter		design
BWTHDIK	But what the heck do I know?	EG	Evil grin
CICO	Coffee in, coffee out	EIOE	Ethanol-induced operator error
C&G	Chuckle and grin	EMFBI	Excuse me for butting in
CNP	Continued in next post	EMSG	E-mail message
CFUU	Customer f****d up unit	EOM	End of message

EOT	End of thread	НТ	Hat Tip or Heard Through
ESAD	Eat s*** and die	HTH	Hope this helps
ESTO	Equipment smarter than operator	HRU	How are you?
ETLA	Extended three-letter acronym (that is,	HUB	Head up butt
	an FLA)	IAC	In any case
EWG	Evil wicked grin	IAE	In any event
F2F	Face to face	IANAL	I am not a lawyer (but)
FAQ	Frequently-asked question(s)	IAW	I agree with or In accordance with
FC	Fingers crossed	IC	I see
FCOL	For crying out loud	IDK	I don't know
FF	Follow Friday	IGP	I gotta pee
FISH	First in, still here	IHA	I hate acronyms
FLA	Four-letter acronym	IHU	I hear you
FML	F*** my life	IIRC	If I recall/remember/recollect correctly
	Far more than you ever wanted to know	ILU or ILY	I love you
FOMCL	Falling off my chair laughing	IKR	I know, right?
FTBOMH	From the bottom of my heart	IMCO	In my considered opinion
FTR	For the record	IMD	In my dreams
FTW	F*** the world	IMHO	In my humble opinion
FUBAR	F****d up beyond all repair (or	IMing	Instant messaging
	recognition)	IMNSHO	In my not so humble opinion
FUD	Fear, uncertainty, and doubt	IMO	In my opinion
FWIW	For what it's worth	IMS	I am sorry
FYI	For your information	IOW	In other words
\mathbf{G}	Grin	IPN	I'm posting naked
G2G	Got to go	IRL	In real life (that is, when not chatting)
GA	Go ahead	ITA	I totally agree
GAL	Get a life	ITIGBS	I think I'm going to be sick
GIGO	Garbage in, garbage out	IWALU	I will always love you
GD&R	Grinning, ducking, and running	IYSWIM	If you see what I mean
GF	Girlfriend	J4G	Just for grins
GFN	Gone for now	JBOD	Just a bunch of disks (like redundant array
GGP	Gotta go pee		of independent disks, etc.)
GIWIST	Gee, I wish I'd said that	JIC	Just in case
GL	Good luck	JK or j/k	Just kidding
GMAB	Give me a break	JMO	Just my opinion
GMTA	Great minds think alike	JS	Just saying
GNO	Girls night out	JTLYK	Just to let you know
GOL	Giggling out loud	K	ok
GR8	Great	KISS	Keep it simple stupid
GTG	Good to go	KIT	Keep in touch
GTFO	Get the f*** out of here	KOTC	Kiss on the cheek
GTRM	Going to read mail	KOTL	Kiss on the lips
GTSY	Glad to see you	KWIM?	Know what I mean?
H&K	Hug and kiss	L8R	Later
HAGN	Have a good night	L8R G8R	Later gator
HAND	Have a nice day	LD	Later, dude
HBU	How about you?	LDR	Long-distance relationship
HEMD	Humidity exceeded manufacture's design	LHO	Laughing head off
HHIS	Hanging head in shame	LLTA	Lots and lots of thunderous applause
HIG	How's it going	LMFAO	Laughing my 6***** a** off
HMP	Help me please	LMAO	Laughing my a** off

LMK	Let me know	PRT	Please retweet
LMSO	Laughing my socks off	PU	That stinks!
LOL	Laughing out loud	QT	Cutie
LRF	Little rubber feet (the little pads on the	RL	Real life (that is, when not chatting)
LICI	bottom of displays and other equipment)	RLRT	Real life retweet
LSHMBH	Laughing so hard my belly hurts	ROR	Raffing out roud (English for "laughing
LTM	Laugh to myself	KOK	out loud")
LTNS	Long time no see	ROTFL	Rolling on the floor laughing
LTR	Long-term relationship	ROTFLMAO	
LULAB	Love you like a brother		WPIMP Rolling on the floor laughing
LULAS	Love you like a sister	KOTI EMITO	My a** off while peeing in my pants
LUWAMH	Love you with all my heart	ROTFLMBO	Rolling on the floor laughing my butt off
LY	Love ya	RPG	Role-playing games
LY4E	Love ya forever	RSN	Real soon now
MCM	Man candy Monday	RT	Real time
MorF	Male or female	RTFM	Read the f*****g manual
MOSS	Member of the same sex	RYO	Roll your own (write your own program;
MOTOS	Member of the opposite sex	1110	derived from cigarettes rolled yourself with
MT	Modified tweet		tobacco and paper)
MTF	More to follow	S ^	S'up - what's up
MUSM	Miss you so much	S4L	Spam for life (what you may get when you
NADT	Not a darn thing	•	become someone's customer or client)
NBD	No big deal	SHCOON	Shoot hot coffee out of nose
NFG	No f****g good	SEG	S***-eating grin
NFW	No feasible way or no f*****g way	SETE	Smiling ear to ear
NIFOC	Naked in front of computer	SF	Surfer-friendly (low-graphics Web site)
NP or N/P	No problem	SHID	Slaps head in disgust
NPI	No pun intended	SMH	Shake my head
NRN	No response necessary	SNAFU	Situation normal, all f****d up
NTS	Note to self	SO	Significant other
OBV	Obviously	SOB	Son of a b****
OIC	Oh, I see	SOL	Smiling out loud or s*** out of luck
OLL	Online love	SOMY	Sick of me yet?
OMG	Oh my God	SOT	Short on time
OOTD	Outfit of the day	SOTMG	Short on time must go
OTF	Off the floor	STFU	Shut the f*** up
ОТОН	On the other hand	STFW	Search the f*****g Web
OTTOMH	Off the top of my head	STW	Search the Web
PANS	Pretty awesome new stuff	SU	Shut up
PAW	Parents are watching	SUAKM	Shut up and kiss me
PCMCIA	People can't master computer industry	SUP	What's up
	acronyms	SWAG	Stupid wild-a** guess
PDA	Public display of affection	SWAK	Sealed with a kiss
PEBCAK	Problem exists between chair and keyboard		Screaming with laughter
PIBKAC	Problem is between keyboard and chair	SYS	See you soon
PI	Pun intended	TA	Thanks again
PITA	Pain in the a**	TAFN	That's all for now
PMELIB	Private message	TANSTAAFL	8
PMFJIB	Pardon me for jumping in but	TB4U	Too bad for you
POAHF	Put on a happy face	TBH	To be honest
::POOF::	Goodbye (leaving the room)	TBT	Throwback Thursday
POTS	Plain old telephone service	TBR	To be real

TCOY	Take care of yourself	VBG	Very big grin
TD2O	Too drunk to operate	VBSEG	Very big s***-eating grin
TFH	Thread from hell (a discussion that just	W or W/	With
	won't die and is often irrelevant to the	WAG	Wild a** guess
	purpose of the forum or group)	WAYD	What are you doing
TGIF	Thank God it's Friday	WB	Welcome back
THOT	That h** over there	WBS	Write back soon
THX	Thanks	WCW	Woman crush Wednesday
TIA	Thanks in advance (used if you post a	WDALYIC	Who died and left you in charge?
	question and are expecting a helpful reply)	W/E	Whatever
TILII	Tell it like it is	WEG	Wicked evil grin
TLA	Three-letter acronym	WFM	Works for me
TLK2UL8R	Talk to you later	WIBNI	Wouldn't it be nice if
TMI	Too much information	WOMT	Waste of my time
TNT	Till next time	WT?	What/who the ?
TOPCA	Till our paths cross again	WTF	What the f***!
TOY	Thinking of you	WTFO	What the f***! Over!
TPTB	The powers that be	WTG	Way to go!
TTFN	Ta-ta for now	WTGP?	Want to go private?
TT	Transformation Tuesday	WU?	What's up?
TTT	Thought that, too (when someone types	WUF?	Where are you from?
	in what you were about to type)	WYSITWIRL	What you see is totally worthless in real life
TTYL	Talk to you later	WYSIWYG	What you see is what you get
TTYS	Talk to you soon	WYD	What're you doing?
TU	Thank you	YBS	You'll be sorry
TY	Thank you	YGBSM	You gotta be s***tin' me!
TYT	Take your time	YMMV	Your mileage may vary.
TYVM	Thank you very much	YOLO	You only live once
UAPITA	You're a pain in the a**	YW	You're welcome
UAF	Until further notice		
UW	You're welcome		
UWFS	Unit went for a swim		

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