

WHEN IS OPEN ENROLLMENT?

07/08/2024—08/16/2024

WHERE DO I GO TO ENROLL?

WWW.ETXEBC.COM

WHERE DO I FIND THE BENEFIT SUMMARIES FOR THE INSURANCE PLANS OFFERED?

Go to this link: [Benefits Portal \(etxebc.com\)](https://etxebc.com)



HIGGINBOTHAM PUBLIC SECTOR
CALL CENTER
(866) 914-5202
*SE HABLA ESPAÑOL



SCAN QR CODE

1. Open Camera on your Phone
2. Hold Phone so QR Code Appears on Screen
3. Tap the Notification to open the link
4. Select your school district

WHAT'S NEW

Cancer - New Carrier: CHUBB

- Lower Rates
- Dual Coverage Eligible
- ICU included in **both** plans!
- Positive Diagnosis Benefit
- Preventative and Wellness Benefits
- Kindly Human

Vision - MetLife

- VSP Network

Dental - MetLife

- 2% Rate Increase DPPO Plans
- Low Plan "In-Network" Only.
- High Plan - In and Out of Network

Coverage	Low Plan	High Plan
Employee Only	\$20.70	\$26.64
Employee + Spouse	\$43.98	\$56.62
Employee + Child(ren)	\$56.90	\$73.28
Employee + Family	\$77.60	\$99.92
Annual Max	\$1,200	\$1,700

BENEFITS AT A GLANCE

MetLife—Dental	Rate Increase!
CHUBB—Cancer	New Carrier!
UHC—Accident	No Change for 2024
MetLife—Vision	No Change for 2024
Short & Long Term Disability	New York Life!
CHUBB—Group Life	No Change for 2024
CHUBB—Critical Illness	No Change for 2024
CHUBB—Hospital Indemnity	No Change for 2024
5Star—Permanent Life Insurance	Guaranteed Issue!
ID Watchdog—Identity Theft	No Change for 2024
MASA—Medical Transportation	No Change for 2024
NBS—FSA/Dependent Care	New Annual Maximum!
EECU—Health Savings Account	New Annual Maximum!
MDLive—Telehealth	Rate Increase!

RESOURCES

IMPORTANT TIPS BEFORE YOU BEGIN ENROLLMENT

LOGIN INSTRUCTIONS

All employees are required log in **THEbenefitsHUB** to complete their open enrollment.

1. Click Login
2. Enter your information
3. Once confirmed, the Additional Security Verification page will list the contact options from your profile. Select either **Text, Email, Call or Ask Admin** options to receive a code to complete the final verification step.
4. Enter the code that you receive and click **Verify**. You can now complete your enrollment!

Important Tips

1. New Hires are required to log in **THEbenefitsHUB** and enroll or decline medical coverage for yourself and/or eligible dependents within **30 days** of employment.
2. Update your mailing address, phone and email preferences.
3. Confirm your eligible dependents. Have your dependent's SSNs ready, if enrolling.
4. Select the best coverage for you and your dependents.
3. Have your PCP number ready. To find PCP Number, visit www.etxebc.com
4. Know who your beneficiaries are and their information to finalize enrollment.

FREQUENTLY ASKED QUESTIONS

What happens to my benefits if I don't login for 2024?

All benefits except the Flexible Spending Account will default to what's currently enrolled.

Can I elect a Flexible Spending Account if my spouse is enrolled in a Health Savings Account?

No, you are not eligible to have both a Flexible Spending Account and a Health Savings Account in the same household.

Where can I find ID cards?

For more information on ID cards, visit [Benefits Portal \(etxebc.com\)](http://Benefits Portal (etxebc.com))

Do I have to enroll in medical to enroll in other benefits?

No, you do not have to enroll in medical to enroll in other benefits such as dental, vision, etc.

Can I make changes after I make my elections?

You can make changes as often as you want to within your open enrollment window. This is the only time you can make changes unless you experience a Qualifying Event, (ie, Marriage, Divorce, Birth/Adoption of a child, Change of jobs of yourself or spouse, etc).

What is a Guaranteed Issue (GI)?

Guaranteed Issue is the amount of coverage guaranteed without having to answer any health related questions.

Where can I find claim forms?

Go to this link: [Benefits Portal \(etxebc.com\)](http://Benefits Portal (etxebc.com))

HIGGINBOTHAM PUBLIC SECTOR CALL CENTER

Need Assistance with enrollment in the HUB?

Call (866) 914-5202

Monday - Friday, 8:00AM-6:00PM / CST

*Calls are recorded

