

POWERSCHOOL PARENT PORTAL FREQUENTLY ASKED QUESTIONS

What if I don't have a PowerSchool Parent Account?

1. Call the school to obtain your Access ID and Access Password.
2. Open an Internet browser on your computer.
3. Type <http://lphs.powerschool.com> in the address bar.
4. Click the "Create Account" button at the bottom of the page. Complete the fields on the top half of the page.
5. To link a student to your account, enter the Student's name, Access ID, and Access Password given to you by the school into the appropriate fields. Select your relationship with the Student from the drop-down menu.
6. If you have other students who need to be added to your account, add their names, Access IDs, and Passwords to the list. You can also add additional students after logging in for the first time.
7. Click the blue "enter" button to finish creating your account.
8. Once your account is created, enter the username and password you chose for your parent account.
9. Proceed to the [Forms](#)

What if I forgot my parent portal login name and password?

1. Select the "Having trouble logging in?" link from the PowerSchool login page.
2. If you forgot your password, click the Forgot Password link. Fill in your username and email address and click enter. The system will send you a Security Token with instructions on resetting your password to the email address on file with Powerschool. The Security Token expires in 30 minutes. You must repeat the process if the parent/guardian fails to reset the password in the allotted time.
3. If you forgot your User Name, Click the Forgot User Name. Tab, enter your email address, and click Enter. The system will send you an email listing your user name.

What if I need assistance with accessing or creating my PowerSchool Parent Account?

You may contact Mrs. Reese at 815-220-2732 07/15/24, 7:30 am -3:15 pm

What if I have a PowerSchool Parent Portal Account, but not for all the students I need to register?

1. Log into your PowerSchool parent portal account at <http://lphs.powerschool.com>
2. Click Account Preferences on the left side of the screen.
3. Click the gray Students tab below the blue bar with student names.
4. Click the blue Add+ button on the right side of the screen.
5. In the appropriate fields, enter the Student's name, Access ID, and Access Password given to you by the school. Then, select your relationship to the Student from the drop-down menu.
6. Click the Submit button.
7. Other students can be added to this account by repeating steps 4-6.
8. Proceed to [Online e-Registration](#).

What if I recently moved to the area and have a new student who has never attended LaSalle-Peru High School?

1. Visit the LPHS counseling office at 541 Chartres St. LaSalle or call 815.220-2749. For transfer information, please refer to the Counseling Section of our website
2. You will be provided an Access ID and Password to create your PowerSchool Parent Account. Then, refer to [What if I don't have a PowerSchool Parent Account?](#)
3. Once your student is enrolled and your parent account is active, proceed to the [Online Registration Instruction Sheet](#)

What if I want additional information on the PowerSchool Parent Portal?

1. [Visit the school's website for the Parent Portal User Guide.](#)