

ORANGE COUNTY
BOARD OF EDUCATION

AGENDA ITEM ABSTRACT

Meeting Date: May 14, 2012

AGENDA ITEM No. 12-05-10

ACTION ITEM: (Y/N) Y

SUBJECT: Teacher Computer Purchase Approval

INFO. CONTACT: Angie Veitch PHONE: 919-245-4100

- ATTACHMENTS:
1. Lenovo price quote.
 2. Lenovo X130e technical specifications and warranty information.
 3. State Contract Vendor Information-Lenovo.

PURPOSE: The purpose of this agenda item is to allow the Board of Education the opportunity to approve the purchase of computers for Orange County Schools' teaching staff.

BACKGROUND: On April 16, 2012, the board approved a two-year technology plan for submission to the state. The plan's strategic priorities include providing students, teachers, and administrators with the tools necessary for creating a digital learning environment. Providing laptops will assist teachers as they develop student lessons aligned to the common core standards and as they participate in summer training activities which will focus on integration of technology into instruction.

FINANCIAL IMPACT: The cost of providing Orange County Schools' teachers with laptops is projected to be \$408,200. The cost per device is \$628. These funds have already been budgeted as a part of Orange County Schools plans to update older teacher work stations. The Statewide IT Procurement Office has approved the addition of the ThinkPadX130e model to the N.C. 204A Contract under the portable category at the Lenovo contract discount of list price minus 30%. The state contract base price is \$699.30. The OCS base price is \$517.00.

RECOMMENDATION: The Superintendent recommends the board approve the purchase of 650 LenovoX130e laptop computers for Orange County Schools teachers.

ThinkPad X130e Notebook

The Lenovo ThinkPad X130e is a revelation for K-12 mobile computing. 1:1 computing is now more affordable and powerful than ever. Leave no student behind by equipping each and every learner with a lightweight, professional-grade ThinkPad.

The Powerful, Affordable X130e Ultraportable

It may be small and inexpensive, but make no mistake, the X130e is all ThinkPad—reliable, rock-solid and well-equipped. It's our most affordable ThinkPad ever.

Perfect for the 1:1 computing programs, the X130e is an essential asset in teaching them the 21st century skills they will need to thrive as college students, in the workforce and in the global knowledge economy.

By virtue of its small size, lightweight and low price, the X130e can also be a major factor in bridging the "Digital Divide" among low income students and schools. And within any school, the X130e is ideal for mobile-cart based solutions.

Professional-grade for Administrators, Faculty and Students

Empower faculty and administration with an ultraportable computing experience. At such an amazing price, you can afford to dramatically improve access to computing tools for everyone in your district.

The X130e ultraportable lets you study, work and intercast from practically anywhere! Not only does this provide flexibility in learning, but also provides continuity for your institution during emergencies like pandemics and disasters.

The ThinkPad® X130e is designed for K12 students and schools demanding:

- Rugged and durable notebooks easy on maintenance
- Stronger hinges and mechanical casing to withstand rigorous use
- Stronger top cover, corners, and keyboard to survive wear and tear
- Stronger connectivity ports to resist frequent connect and disconnects
- Tools to enable interactive learning through digital media

Worry-free manageability

Stay productive and reduce IT headaches with [ThinkVantage Technologies](#)



Rescue and Recovery™



Access Connections™



Password Manager



Active Protection System™



System Update™

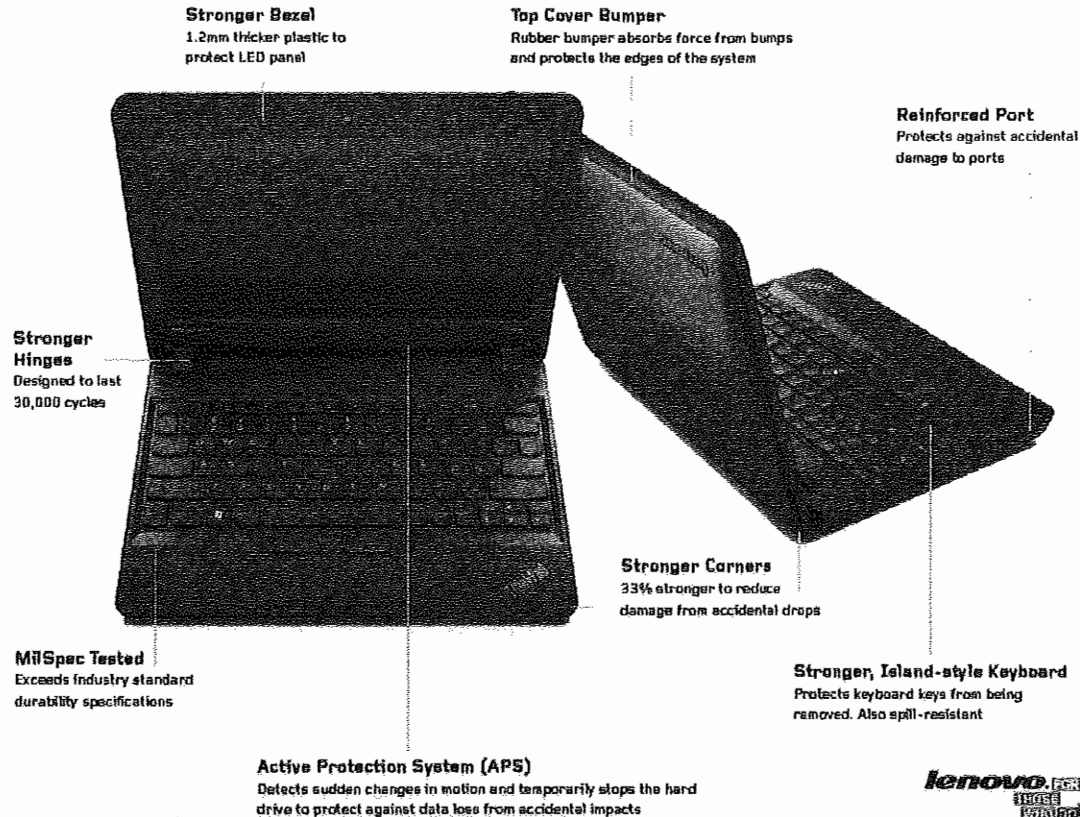


Power Manager

11.6" ThinkPad laptop- The X130e Highlights

- Features AMD Fusion® E300 & E450 processors or powered by Intel® i3-2367M
- Genuine Windows® 7 Professional
- Offers up to 500GB storage capacity
- Supports up to 8GB RAM
- Has a battery life of 8.5 hours with a 6-cell battery
- The rubber bumper around the top cover absorbs the force of bumps.
- The 33% stronger corners reduce damage to the system when dropped at an angle.

- The LED panel is protected by a strong bezel of 1.2mm thicker plastic to keep the display safe from falls
- The notepad has stronger hinges, designed to last 30,000 cycles opening and closing the laptop.
- Has Active Protection System (APS) detects sudden bumps and drops
- Passes rigorous MilSpec tests for ruggedness
- Has a 55% stronger Ethernet Port for added protection
- Has stronger recessed ports, protects accidental damage to ports



ThinkPad X130e Notebook w/AMD Fusion Processor- RED COVER (TEACHER)

- Integrated AMD® Fusion Dual Core Processor E-450 (1.65GHz)
 - Integrated Camera 0.3 Megapixel
 - ThinkPad Wireless 11 a/b/g/n
 - Full Size Keyboard - 6-row, spill-resistant, multimedia Fn keys
 - 11.6" (295mm) HD (1366x768) TFT color, anti-glare, LED backlight
 - AMD Radeon HD 6310M or 6320M graphics in processor
 - 320GB 7200RPM HDD
 - 4GB RAM
 - 6 Cell Battery
 - WWAN upgradable
 - 3 USB Ports 2.0 (one powered, external monitor (VGA DB-15, HDMI), ethernet (RJ-45)
 - HDMI Output
 - Media Card Reader 4 - in - 1 (MMC, SD, Memory Stick, Memory Stick Pro)
 - Genuine Windows® 7 Professional 32
 - 1yr. Depot Warranty/ 1 year Battery – (warranty upgrade options below)
 - Custom Image Load and Asset Tag
- ThinkPad X130e \$517.00 (0627-AA4)**

1. Lenovo will Pre-Image and add Standard Asset Tag services within Manufacturing (included in system cost).
2. Orange County is to supply Lenovo with Custom Image for ITC to verify and release to Manufacturing.
3. Orange County supplied the Asset Tag Requirements and the District Approved the sample Asset Tag on 3/27/12.

ThinkPad Options and Warranty upgrades:

ThinkPad X130e 4yr. Onsite Warranty Next Business Day 9x5 upgrade \$111.00 (04W9151)
Computrace Complete Standard 4 year \$53.00 (55Y9981)
Computrace Complete Premium 4 year \$70.00 (55Y9985)

Computrace Features:

Asset Administration

The Absolute Customer Center is a cloud-based interface where you can manage your entire deployment (desktops, laptops, ultra-portable devices) regardless if a device is on or off your network. Collect incredibly accurate and comprehensive information from each device, then create customized policies and alerts so you can be notified as soon as an unauthorized activity is detected.

Data & Device Security

Remotely delete sensitive data and produce an audit log of the deleted files to prove the data was removed. **Freeze a device** and display a custom message to the user instructing them to comply with specific requests for action (validate identity, contact IT, etc.).

Geotechnology

Track devices on an internet map. Build predefined areas (geofences) to contain a device and receive an alert if it strays or if any other designated condition occurs. If a device is not where it should be, investigate and determine if further action is required.

Theft Recovery

If your computer is stolen, the Absolute Theft Recovery team will work with local police to locate it and return it to you. We recover thousands of computers each year.

Service Guarantee **Computrace mobile Premium only*

You will be eligible to receive up to \$500, if we are unable to recover your computer or perform the data delete service. Some conditions apply. For more details visit:

www.absolute.com/service-agreement

Lenovo Limited Warranty

L505-0010-02 08/2011

This Lenovo Limited Warranty consists of the following parts:

Part 1 – General Terms

Part 2 – Country-specific Terms

Part 3 – Warranty Service Information

The terms of **Part 2** replace or modify terms of **Part 1** as specified for a particular country.

Part 1 – General Terms

This Lenovo Limited Warranty applies only to Lenovo hardware products you purchased for your own use and not for resale.

This Lenovo Limited Warranty is available in other languages at www.lenovo.com/warranty.

What this Warranty Covers

Lenovo warrants that each Lenovo hardware product that you purchase is free from defects in materials and workmanship under normal use during the warranty period. The warranty period for the product starts on the original date of purchase as shown on your sales receipt or invoice or as may be otherwise specified by Lenovo. The warranty period and type of warranty service that apply to your product are as specified in "Part 3 - Warranty Service Information" below. This warranty only applies to products in the country or region of purchase.

THIS WARRANTY IS YOUR EXCLUSIVE WARRANTY AND REPLACES ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. AS SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF EXPRESS OR IMPLIED WARRANTIES, THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. IN THAT EVENT, SUCH WARRANTIES APPLY ONLY TO THE EXTENT AND FOR SUCH DURATION AS REQUIRED BY LAW AND ARE LIMITED IN DURATION TO THE WARRANTY PERIOD. AS SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON THE DURATION OF AN IMPLIED WARRANTY, THE ABOVE LIMITATION ON DURATION MAY NOT APPLY TO YOU.

How to Obtain Warranty Service

If the product does not function as warranted during the warranty period, you may obtain warranty service by contacting Lenovo or a Lenovo approved Service Provider. A list of approved Service Providers and their telephone numbers is available at: www.lenovo.com/support/phone.

Warranty service may not be available in all locations and may differ from location to location. Charges may apply outside a Service Provider's normal service area. Contact a local Service Provider for information specific to your location.

Customer Responsibilities for Warranty Service

Before warranty service is provided, you must take the following steps:

- follow the service request procedures specified by the Service Provider
- backup or secure all programs and data contained in the product
- provide the Service Provider with all system keys or passwords
- provide the Service Provider with sufficient, free, and safe access to your facilities to perform service
- remove all data, including confidential information, proprietary information and personal information, from the product or, if you are unable to remove any such information, modify the information to prevent its access by another party or so that it is not personal data under applicable law. The Service Provider shall not be responsible for the loss or disclosure of any data, including confidential information, proprietary information, or personal information, on a product returned or accessed for warranty service
- remove all features, parts, options, alterations, and attachments not covered by the warranty
- ensure that the product or part is free of any legal restrictions that prevent its replacement
- if you are not the owner of a product or part, obtain authorization from the owner for the Service Provider to provide warranty service

What Your Service Provider Will Do to Correct Problems

When you contact a Service Provider, you must follow the specified problem determination and resolution procedures.

The Service Provider will attempt to diagnose and resolve your problem by telephone, e-mail or remote assistance. The Service Provider may direct you to download and install designated software updates.

Some problems may be resolved with a replacement part that you install yourself called a "Customer Replaceable Unit" or "CRU." If so, the Service Provider will ship the CRU to you for you to install.

If your problem cannot be resolved over the telephone; through the application of software updates or the installation of a CRU, the Service Provider will arrange for service under the type of warranty service designated for the product under "Part 3 - Warranty Service Information" below.

If the Service Provider determines that it is unable to repair your product, the Service Provider will replace it with one that is at least functionally equivalent.

If the Service Provider determines that it is unable to either repair or replace your product, your sole remedy under this Limited Warranty is to return the product to your place of purchase or to Lenovo for a refund of your purchase price.

Replacement Products and Parts

When warranty service involves the replacement of a product or part, the replaced product or part becomes Lenovo's property and the replacement product or part becomes your property. Only unaltered Lenovo products and parts are eligible for replacement. The

replacement product or part provided by Lenovo may not be new, but it will be in good working order and at least functionally equivalent to the original product or part. The replacement product or part shall be warranted for the balance of the period remaining on the original product.

Use of Personal Contact Information

If you obtain service under this warranty, you authorize Lenovo to store, use and process information about your warranty service and your contact information, including name, phone numbers, address, and e-mail address. Lenovo may use this information to perform service under this warranty. We may contact you to inquire about your satisfaction with our warranty service or to notify you about any product recalls or safety issues. In accomplishing these purposes, you authorize Lenovo to transfer your information to any country where we do business and to provide it to entities acting on our behalf. We may also disclose it where required by law. Lenovo's privacy policy is available at www.lenovo.com/.

What this Warranty Does not Cover

This warranty does not cover the following:

- uninterrupted or error-free operation of a product
- loss of, or damage to, your data by a product
- any software programs, whether provided with the product or installed subsequently
- failure or damage resulting from misuse, abuse, accident, modification, unsuitable physical or operating environment, natural disasters, power surges, improper maintenance, or use not in accordance with product information materials
- damage caused by a non-authorized service provider
- failure of, or damage caused by, any third party products, including those that Lenovo may provide or integrate into the Lenovo product at your request
- any technical or other support, such as assistance with "how-to" questions and those regarding product set-up and installation
- products or parts with an altered identification label or from which the identification label has been removed

Limitation of Liability

Lenovo is responsible for loss or damage to your product only while it is in the Service Provider's possession or in transit, if the Service Provider is responsible for the transportation.

Neither Lenovo nor the Service Provider is responsible for loss or disclosure of any data, including confidential information, proprietary information, or personal information, contained in a product.

UNDER NO CIRCUMSTANCES, AND NOTWITHSTANDING THE FAILURE OF ESSENTIAL PURPOSE OF ANY REMEDY SET FORTH HEREIN, SHALL LENOVO, ITS AFFILIATES, SUPPLIERS, RESELLERS, OR SERVICE PROVIDERS BE LIABLE FOR ANY OF THE FOLLOWING EVEN IF INFORMED OF THEIR POSSIBILITY AND REGARDLESS OF WHETHER THE CLAIM IS BASED IN CONTRACT, WARRANTY, NEGLIGENCE, STRICT LIABILITY OR OTHER THEORY OF LIABILITY: 1) THIRD PARTY CLAIMS AGAINST YOU FOR DAMAGES; 2) LOSS, DAMAGE OR DISCLOSURE OF YOUR DATA; 3) SPECIAL, INCIDENTAL, PUNITIVE, INDIRECT OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, BUSINESS REVENUE, GOODWILL OR ANTICIPATED SAVINGS. IN NO CASE SHALL THE TOTAL LIABILITY OF LENOVO, ITS AFFILIATES, SUPPLIERS, RESELLERS OR SERVICE PROVIDERS FOR DAMAGES FROM ANY CAUSE EXCEED THE AMOUNT OF ACTUAL DIRECT DAMAGES, NOT TO EXCEED THE AMOUNT PAID FOR THE PRODUCT.

THE FOREGOING LIMITATIONS DO NOT APPLY TO DAMAGES FOR BODILY INJURY (INCLUDING DEATH), DAMAGE TO REAL PROPERTY OR DAMAGE TO TANGIBLE PERSONAL PROPERTY FOR WHICH LENOVO IS LIABLE UNDER LAW.

AS SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

Your Other Rights

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS ACCORDING TO THE APPLICABLE LAWS OF YOUR STATE OR JURISDICTION. YOU MAY ALSO HAVE OTHER RIGHTS UNDER A WRITTEN AGREEMENT WITH LENOVO. NOTHING IN THIS WARRANTY AFFECTS STATUTORY RIGHTS, INCLUDING RIGHTS OF CONSUMERS UNDER LAWS OR REGULATIONS GOVERNING THE SALE OF CONSUMER GOODS THAT CANNOT BE WAIVED OR LIMITED BY CONTRACT.

Part 2 – Country-specific Terms

Australia

"Lenovo" means Lenovo (Australia & New Zealand) Pty Limited ABN 70 112 394 411. Address: Level 10, North Tower, 1-5 Railway Street, Chatswood, NSW, 2067. Telephone: +61 2 8003 8200. Email: lensyd_au@lenovo.com

The following replaces the same section in Part 1:

What this Warranty Covers:

Lenovo warrants that each hardware product that you purchase is free from defects in materials and workmanship under normal use and conditions during the warranty period. If the product fails due to a covered defect during the warranty period, Lenovo will provide you a remedy under this Limited Warranty. The warranty period for the product starts on the original date of purchase specified on your sales receipt or invoice unless Lenovo informs you otherwise in writing. The warranty period and type of warranty service that apply to your product are set forth below in Part 3 - Warranty Service Information.

THE BENEFITS GIVEN BY THIS WARRANTY ARE IN ADDITION TO YOUR RIGHTS AND REMEDIES AT LAW, INCLUDING THOSE UNDER THE AUSTRALIAN CONSUMER LAW.

The following replaces the same section in Part 1:

Replacement Products and Parts:

When warranty service involves the replacement of a product or part, the replaced product or part becomes Lenovo's property and the replacement product or part becomes your property. Only unaltered Lenovo products and parts are eligible for replacement. The replacement product or part provided by Lenovo may not be new, but it will be in good working order and at least functionally equivalent to the original product or part. The replacement product or part shall be warranted for the balance of the period remaining on the original product. Products and parts presented for repair may be replaced by refurbished products or parts of the same type rather than being repaired. Refurbished parts may be used to repair the product; and repair of the product may result in loss of data, if the product is capable of retaining user-generated data.

The following is added to the same section in Part 1:

Use of Personal Contact Information:

Lenovo will not be able to perform our service under this warranty if you refuse to provide your information or do not wish us to transfer your information to our agent or contractor. You have the right to access your personal contact information and request correction of any errors in it pursuant to the Privacy Act 1988 by contacting Lenovo.

The following replaces the same section in Part 1:

Limitation of Liability:

Lenovo is responsible for loss or damage to your product only while it is in the Service Provider's possession or in transit, if the Service Provider is responsible for the transportation.

Neither Lenovo nor the Service Provider is responsible for loss or disclosure of any data, including confidential information, proprietary information, or personal information, contained in a product.

TO THE EXTENT PERMITTED BY LAW, UNDER NO CIRCUMSTANCES AND NOTWITHSTANDING THE FAILURE OF ESSENTIAL PURPOSE OF ANY REMEDY SET FORTH HEREIN, SHALL LENOVO, ITS AFFILIATES, SUPPLIERS, RESELLERS, OR SERVICE PROVIDERS BE LIABLE FOR ANY OF THE FOLLOWING EVEN IF INFORMED OF THEIR POSSIBILITY AND REGARDLESS OF WHETHER THE CLAIM IS BASED IN CONTRACT, WARRANTY, NEGLIGENCE, STRICT LIABILITY OR OTHER THEORY OF LIABILITY: 1) THIRD PARTY CLAIMS AGAINST YOU FOR DAMAGES; 2) LOSS, DAMAGE OR DISCLOSURE OF YOUR DATA; 3) SPECIAL, INCIDENTAL, PUNITIVE, INDIRECT OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, BUSINESS REVENUE, GOODWILL OR ANTICIPATED SAVINGS. IN NO CASE SHALL THE TOTAL LIABILITY OF LENOVO, ITS AFFILIATES, SUPPLIERS, RESELLERS OR SERVICE PROVIDERS FOR DAMAGES FROM ANY CAUSE EXCEED THE AMOUNT OF ACTUAL DIRECT DAMAGES, NOT TO EXCEED THE AMOUNT PAID FOR THE PRODUCT.

THE FOREGOING LIMITATIONS DO NOT APPLY TO DAMAGES FOR BODILY INJURY (INCLUDING DEATH), DAMAGE TO REAL PROPERTY OR DAMAGE TO TANGIBLE PERSONAL PROPERTY FOR WHICH LENOVO IS LIABLE UNDER LAW.

The following replaces the same section in Part 1:

Your Other Rights:

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU ALSO HAVE OTHER RIGHTS AT LAW, INCLUDING UNDER THE AUSTRALIAN CONSUMER LAW. NOTHING IN THIS WARRANTY AFFECTS STATUTORY RIGHTS OR RIGHTS AT LAW, INCLUDING RIGHTS THAT CANNOT BE WAIVED OR LIMITED BY CONTRACT.

For example, our products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the products repaired or replaced if the products fail to be of acceptable quality and the failure does not amount to a major failure.

New Zealand

The following is added to the same section in Part 1:

Use of Personal Information:

Lenovo will not be able to perform our service under this warranty if you refuse to provide your information or do not wish us to transfer your information to our agent or contractor. You have the right to access your personal information and request correction of any errors in it pursuant to the Privacy Act 1993 by contacting Lenovo (Australia & New Zealand) Pty Limited ABN 70 112 394 411. Address: Level 10, North Tower, 1-5 Railway Street, Chatswood, NSW, 2067. Telephone: 61 2 8003 8200. Email: lensyd_au@lenovo.com

Bangladesh, Cambodia, India, Indonesia, Nepal, Philippines, Vietnam and Sri Lanka

The following is added to Part 1:

Dispute Resolution

Disputes arising out of or in connection with this warranty shall be finally settled by arbitration held in Singapore. This warranty shall be governed, construed and enforced in accordance with the laws of Singapore, without regard to conflict of laws. If you acquired the product in India, disputes arising out of or in connection with this warranty shall be finally settled by arbitration held in Bangalore, India. Arbitration in Singapore shall be held in accordance with the Arbitration Rules of Singapore International Arbitration Center ("SIAC Rules") then in effect. Arbitration in India shall be held in accordance with the laws of India then in effect. The arbitration award shall be final and binding on the parties without appeal. Any award shall be in writing and set forth the findings of fact and the conclusions of law. All arbitration proceedings, including all documents presented in such proceedings shall be conducted in the English language. The English language version of this warranty prevails over any other language version in such proceedings.

European Economic Area (EEA)

The following is added to Part 1:

Customers in the EEA may contact Lenovo at the following address: EMEA Service Organisation, Lenovo (International) B.V., Floor 2, Einsteinova 21, 851 01, Bratislava, Slovakia. Service under this warranty for Lenovo hardware products purchased in EEA countries may be obtained in any EEA country in which the product has been announced and made available by Lenovo.

Russia

The following is added to Part 1:

Product Service Life

The product service life is four (4) years from the original date of purchase.

Part 3 - Warranty Service Information

Product Type	Country or Region of Purchase	Warranty Period	Type of Warranty Service

If required, the Service Provider will provide repair or exchange service depending on the type of warranty service specified for your product and the available service. Scheduling of service will depend upon the time of your call, parts availability, and other factors.

Types of Warranty Service

1. Customer Replaceable Unit ("CRU") Service

Under CRU Service, the Service Provider will ship CRUs to you at its cost for installation by you. CRU information and replacement instructions are shipped with your product and are available from Lenovo at any time upon request. CRUs that are easily installed by you are called "Self-service CRUs". "Optional-service CRUs" are CRUs that may require some technical skill and tools. Installation of Self-service CRUs is your responsibility. You may request that a Service Provider install Optional-service CRUs under one of the other types of warranty service designated for your product. An optional service offering may be available for purchase from a Service Provider or Lenovo under which Self-service CRUs would be installed for you. You may find a list of CRUs and their designation in the publication that was shipped with your product or at www.lenovo.com/CRUs. The requirement to return a defective CRU, if any, will be specified in the instructions shipped with a replacement CRU. When return is required: 1) return instructions, a prepaid return shipping label, and a container will be included with the replacement CRU; and 2) you may be charged for the replacement CRU if the Service Provider does not receive the defective CRU from you within thirty (30) days of your receipt of the replacement CRU.

2. On-site Service

Under On-Site Service, a Service Provider will either repair or exchange the product at your location. You must provide a suitable working area to allow disassembly and reassembly of the product. Some repairs may need to be completed at a service center. If so, the Service Provider will send the product to the service center at its expense.

3. Courier or Depot Service

Under Courier or Depot Service, your product will be repaired or exchanged at a designated service center, with shipping at the expense of the Service Provider. You are responsible for disconnecting the product and packing it in a shipping container provided to you to return your product to a designated service center. A courier will pick up your product and deliver it to the designated service center. The service center will return the product to you at its expense.

4. Customer Carry-In Service

Under Customer Carry-In Service, your product will be repaired or exchanged after you deliver it to a designated service center at your risk and expense. After the product has been repaired or exchanged, it will be made available to you for collection. If you fail to collect the product, the Service Provider may dispose of the product as it sees fit, with no liability to you.

5. Mail-In Service

Under Mail-In Service, your product will be repaired or exchanged at a designated service center after you deliver it at your risk and expense. After the product has been repaired or exchanged, it will be returned to you at Lenovo's risk and expense, unless the Service Provider specifies otherwise.

6. Customer Two-Way Mail-In Service

Under Customer Two-Way Mail-In Service, your product will be repaired or exchanged after you deliver it to a designated service center at your risk and expense. After the product has been repaired or exchanged, it will be made available to you for return shipping at your risk and expense. If you fail to arrange return shipment, the Service Provider may dispose of the product as it sees fit, with no liability to you.

7. Product Exchange Service

Under Product Exchange Service, Lenovo will ship a replacement product to your location. You are responsible for its installation and verification of its operation. The replacement product becomes your property in exchange for the failed product, which becomes the property of Lenovo. You must pack the failed product in the shipping carton in which you received the replacement product and return it to Lenovo. Transportation charges, both ways, shall be at Lenovo's expense. If you fail to use the carton in which the replacement product was received, you may be responsible for any damage to the failed product occurring during shipment. You may be charged for the replacement product if Lenovo does not receive the failed product within thirty (30) days of your receipt of the replacement product.

This contract can now be accessed via NC E-Procurement @ Your Service. If you are a user of this system, click

<https://buyer.ncgov.com/Ariba>

Click [here](#) if you are not a user and wish to access the contract from public view.

204A – Microcomputers and Peripheral Components

Term Contract:	204A
Effective Dates:	October 01, 2010 through September 30, 2012
Renewals:	One (1) 1-year renewal option
Bid Document:	IFB ITS-005162
Addendum:	Addendum 1 to IFB ITS-005162
Administrator:	Debbie Patterson
Email:	debbie.patterson@nc.gov
Phone:	919-754-6619
Fax:	919-715-8549

Scope

This contract **includes** Microcomputers as defined below:

- **Desktop Units** – Business Class Personal Computers, Workstations, and “All-in-Ones” with a conventional chassis, tower, mini-tower, or small form factor case.
- **Portable Units** – Business Class Laptop, Tablet, Ultra-Portable, and Notebook computers.
- **Server Units** – Rack-mounted, blades and tower models
- **Peripheral Options** – Peripherals must be able to attach to, work with, and be supported by, the Desktop Units, the Portable Units, the Server Units and the architecture described elsewhere herein. Peripherals must be present with the general offerings of the manufacturer, and as such, normally available from the manufacturer represented. Peripherals considered within the scope of this contract are monitors, input devices (keyboards, mice), docking stations, memory, hard drives, laptop cases, etc. Peripheral Options purchased by themselves, under **\$5,000**, may be purchased under this contract but is not mandatory.

This contract **does not include** the following products:

- Smartphones, handhelds, and other portable client devices that require cellular broadband services to provide intended functionality
- Thin Clients
- Itanium, SPARC, or Power Series (aka UNIX) Workstations/Servers and Peripheral Components
- Mobile Ruggedized Computers
- Printers and Printer Peripheral Components
- Digital Cameras

- Hubs, Routers and Switches
- Uninterruptible Power Systems (UPS) and Surge Protectors
- Projectors
- Software (other than OEM version of operating system and system drivers and tools)

This contract is a **MANDATORY** Statewide TERM Contract for the use of **Executive Branch State Governmental Agencies** and is a **Convenience** Contract, not mandatory, for the use of **non-State Agencies** permitted by law. Non-State Agencies presently include the **North Carolina University System** and its member campuses, **Instructional components of the Department of Public Instruction, Instructional components of the Department of Community Colleges**, as well as **Local (Municipal and County) Governments**.

Agencies with the need to acquire equipment not covered by this contract are required to comply with IT Procurement Rules, Policies and Procedures.

Bulk Purchasing Initiative

The State CIO has implemented a volume purchase initiative as authorized by Senate Bill 991, with the goal of achieving cost savings and procurement efficiencies. Executive Branch State Agencies must submit requisitions for desktop and laptop personal computers through the e-Procurement System to the Statewide IT Procurement Office. Non-State Agencies are encouraged to participate in this purchase, however participation is not mandatory.

The Bulk Purchasing Schedule, current Standard Configurations and the Bulk Purchase Procedures may be found at the following website:

<http://www.scio.nc.gov/Initiatives/itVolumePurchasing.aspx>

along with what the State has saved with the Bulk Purchase Initiative.

Manufacturer Brand / Pricing

To obtain pricing, click on the below vendor name or go to NC E-Procurement @ Your Service and use the Punchout Catalog in e-Procurement.

Desktop Units	Discount Off List Price
<u>Dell</u>	All Dell Category A Desktops - 8.50% All Other Desktops – 30.00%
Hewlett-Packard (www.hp.com/buy/northcarolina)	Discount Range – 9.00% - 37.00%
Lenovo Inc.	30.00%