Dear Parents and Guardians,

This is just a reminder that the After School Hotline is up and running. It is available **Mondays, Tuesdays, and Thursdays from 4-7pm**. We have two links and we will have two teachers that will overlap. Please be sure to use the link that corresponds to the correct time frame. This is for students and parents that are having trouble with their work. It is not meant for teachers to walk a student through an entire assignment, as that defeats the purpose of independent practice. Each student will be allotted **around 15min** with the teacher to troubleshoot. The main purpose is to help students who do not understand their homework or have a question about how to complete the assignment. This hotline will be on a first come first serve basis. Once you log into the website it will put you in the waiting room in the order you logged in. The teacher will then admit you so that you can have their undivided attention.

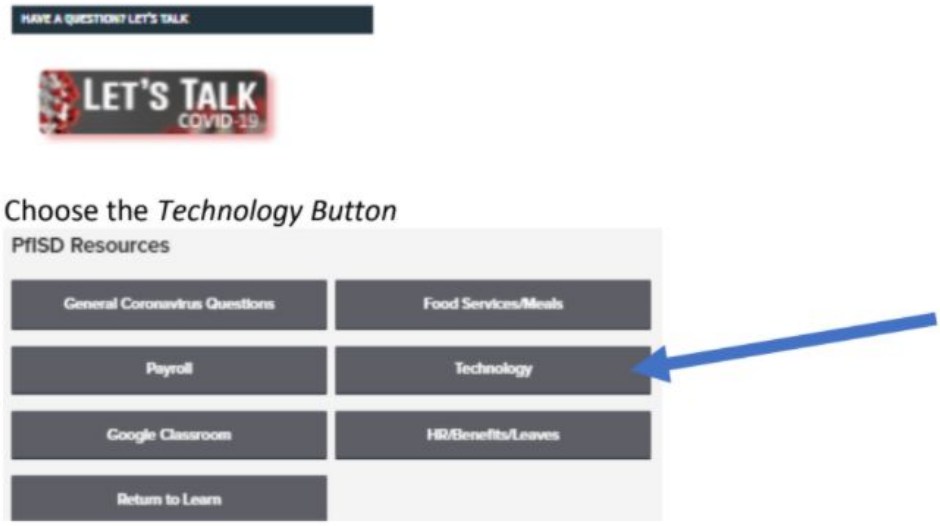
The links are as follows:

4-6pm: https://pfisd-net.zoom.us/j/95942546812

5-7pm: https://pfisd-net.zoom.us/j/92170246030

Password for both: Homework

***Unfortunately we cannot troubleshoot computer challenges.** You will need to submit your technical support issues via Let's Talk. Let's Talk can be found on the Pfisd website at https://www.pfisd.net/Page/7772



Provide a Detailed description of the technical issue or question you have

Be sure to include the following information in your request:

- *Student's Name*
- *S# (student ID)*
- *Campus*
- *Teacher Name (for Secondary Students- include the English teacher's name)*
- *This will help to streamline our process and ensure that we can address the requests in a timely manner*