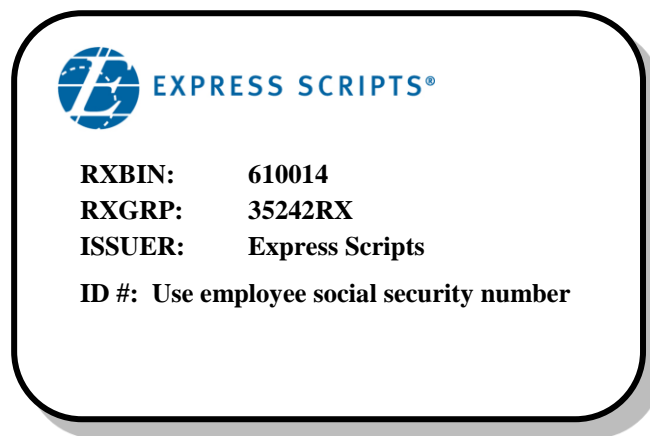




1/1/2024

Dear Plan member,

Please watch the mail for your welcome packet from Express Scripts. The packet will include valuable information about your new prescription drug benefits and **Express Scripts by Mail**, our mail-order pharmacy along with your permanent ID card. In the meantime, if you or your covered dependents need to purchase a prescription medication at a local pharmacy, please take this letter to your pharmacy and ask the pharmacist to submit the claim to Express Scripts by using the information listed below.



If you have questions regarding your new prescription drug benefits, please contact a Member Service Representative toll-free at:

RxBenefits Member Services: 800-334-8134

Pharmacists may call the Express Scripts Pharmacy Help Desk: 800-922-1557

We look forward to servicing your prescription drug needs with the accuracy, courtesy, and professionalism you deserve.

Sincerely,

[RxBenefits, Inc.](#)