

Suddenlink is proudly participating in the Federal Government's Affordable Connectivity Program to help eligible households pay for Internet service.

Qualifying households can get FREE Internet with this credit of up to \$30 per month.



Dear Guidance Counselor:

Altice USA, the provider of Suddenlink branded Internet, TV, and phone services, is committed to partnering with our schools and communities. Our goal is to help the households we serve remain affordably connected and support the success of today's students and their families.

Through the Affordable Connectivity Program, which replaced the Emergency Broadband Benefit Program, the Federal Government is offering a subsidy to help eligible households pay for Internet service. **Qualifying households, including existing Suddenlink Internet subscribers, can get FREE Internet service with this credit of up to \$30 per month.**

Affordable Connectivity Program qualifying groups:

- + Recipients of SNAP/food stamps, Medicaid, or those eligible to participate in another one of the FCC's Lifeline qualifying programs
- + Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) recipients
- + Recipients of free or reduced-price school lunch or breakfast through the National School Lunch Program (NSLP)
- + Enrolled in a school that offers free school breakfast and lunch to all students through the Community Eligibility Provision (CEP)
- + Federal Pell Grant recipient in the current award year
- + Gross annual household income is at or below 200% of the Federal Poverty Guidelines

We are writing to ask for your partnership to ensure that qualified families are aware that there is help available to pay for Internet service. We have enclosed a flyer that details all the above that you could make available to families and students in your school and community.

We thank you in advance for working with us to get this information to families that will benefit from applying to the Affordable Connectivity Program. There is no school obligation or administration required. Interested households work with the Federal Government and Suddenlink to confirm eligibility and receive service by visiting suddenlink.com/ACP.

A Suddenlink representative may reach out to your district to coordinate a closer partnership to bridge the Internet gap in 2022. In the meantime, if you have any questions or would like to work together to develop specific ways to raise awareness that would best resonate in your community, please contact our ACP support team at 866.580.0726.

Sincerely,

Michael Ramos

Michael Ramos
VP of Community Solutions
866.580.0726

The Affordable Connectivity Program

A Federal Government Program



Save up to \$30/mo.
on Internet service.



Suddenlink is dedicated to helping our communities stay connected affordably. We are proud to now participate in the Federal Government's Affordable Connectivity Program, a program to help eligible households pay for Internet service.

This program is available to both current and new Suddenlink customers. If you qualify, and depending on the speed you choose, your Internet service could be FREE with this \$30 credit.

Affordable Connectivity Program qualifying groups:

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How do you get the affordable connectivity benefit?

1 Qualify

First verify if you are eligible. Make sure that the person who gets verified is the Suddenlink account owner.

2 Get Service

Get Suddenlink Internet. If you are already a Suddenlink customer, move on to step 3.

3 Save

Use your benefit to save on Internet. Once approved, your credit will appear within two billing cycles.

For more information on this program, including eligibility and how to apply, visit suddenlink.com/ACP

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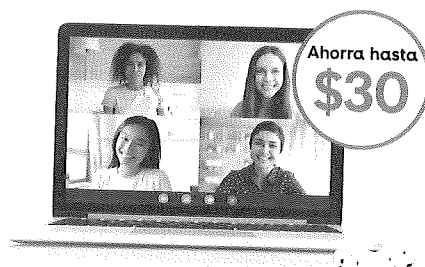
Eligible households can receive up to \$30 (or up to \$75 for eligible households on Tribal Lands) monthly bill credit towards Internet service. Bulk Internet and commercial accounts excluded. Limit one credit per qualified household. Terms, conditions, and restrictions apply. Free Internet claim is based on Internet tiers priced \$30 or less. Credit will be applied until ACP funding is exhausted, at which time customers will be responsible for full payment of the monthly bill without the credit at Suddenlink's then-current rates. The discount benefit is portable to and from other participating providers but is not transferable to other individuals or households. Nonpayment may result in service suspension and/or downgrade.
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El Programa de Conectividad Asequible

Un programa del Gobierno Federal



Ahorra hasta \$30 al mes en tu servicio de Internet.



Suddenlink está dedicado a ayudar a nuestras comunidades a mantenerse conectadas de manera asequible. Estamos orgullosos de participar en el Programa de Conectividad Asequible que ofrece un subsidio para ayudar a hogares elegibles a pagar por el servicio de Internet.

Este programa está disponible para clientes actuales y nuevos de Suddenlink. Si calificas, y dependiendo de la velocidad que elijas, tu Internet puede ser GRATIS con un crédito mensual de hasta \$30.

Grupos que califican para El Programa de Conectividad Asequible:

- + Beneficiarios de SNAP/food stamps, Medicaid o elegible para participar en otro de los programas de calificación Lifeline de la FCC
- + Beneficiarios del Programa Especial de Nutrición Suplementaria para Mujeres, Bebés y Niños (WIC)
- + Beneficiarios de desayuno o almuerzo escolar gratuito o a precio reducido a través del Programa Nacional de Almuerzos Escolares (NSLP)
- + Estudiantes de una escuela que ofrezca desayuno o almuerzo escolar gratis a través del Community Eligibility Provision (CEP)
- + Beneficiarios de la Beca Federal Pell en el año de concesión actual
- + Familias que tengan un ingreso anual bruto igual o inferior al 200% de las pautas federales de pobreza

¿Cómo puedes obtener el beneficio de conectividad asequible?

1 Califica

Primero verifica si eres elegible. Asegúrate de que la persona que se verifique sea el propietario de la cuenta de Suddenlink.

2 Obtén el servicio

Obtén Internet de Suddenlink. Si ya eres cliente de Suddenlink, continúa con el paso 3.

3 Ahorra

Utiliza tu beneficio para ahorrar en Internet. Una vez aprobado, tu crédito aparecerá dentro de dos ciclos de facturación.

Visita suddenlink.com/ACP para obtener más información sobre este programa y cómo solicitarlo.

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Los hogares elegibles pueden recibir hasta \$30 (o hasta \$75 para los hogares elegibles en Tierras Tribales) de crédito en la factura mensual para el servicio de Internet. Se excluyen las cuentas comerciales y de Internet a granel. Límite de un crédito por hogar que califique. Sujeto a los términos, condiciones y restricciones. La declaración de Internet gratuito se basa en niveles de Internet con un precio de \$30 o menos. El crédito se aplicará hasta que se agote la financiación de la ACP, momento en el que los clientes serán responsables del pago total de la factura mensual sin el crédito a las tarifas vigentes de Suddenlink en ese momento. El beneficio de descuento es transferible hacia y desde otros proveedores participantes, pero no es transferible a otras personas u hogares. La falta de pago puede resultar en la suspensión o degradación del servicio. © 2022 Suddenlink Communications, una filial de Altice USA, Inc.